

Rangitikei District Council

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Activity Management Templates – November 2016

These reports outline progress with the year's projects set out in the 2015-25 Long Term Plan (as modified in the 2016/17 Annual Plan) and performance against the framework in the 2015/25 Long Term Plan.

The reports cover Council's main group of activities – community leadership, roading & footpaths, water, wastewater, stormwater, community and leisure assets, rubbish and recycling, environmental and regulatory services, and community well-being. In the past triennium, these reports were part of the Order Papers for the Assets/Infrastructure and Policy/Planning Committees.

Website: www.rangitikei.govt.nz Email: info@rangitikei.govt.nz

	HS GROUP OF ACTIVITIES 2	2016/17		Nov-1
Performance measures in LTP/Annual Plan				
Vhat are they:	Targets	Progress for this reporting period	Progress to date	Planned for the next two months
Road Condition: The average quality of ride on a sealed local road network measured by smooth travel exposure	96.5% The most recent measurement was in June 2014. The mean rating for the sampled District's roads was 98%. This is the percentage of the road distance travelled in the sample which met the specified service level	Nothing to report for this period		The next annual survey will be conducted in Mar April 2017. The survey of the footpaths will be done bi-annually but the network contractor is a tasked to monitor and carry out footpath maintenance as required.
Road Maintenance: The percentage of the sealed road network that is esurfaced	8% of the sealed road network that is resurfaced	Nothing to report for this period	Reseal programme has as yet not started. Scheduled for January 16 2017.	Commence resurfacing programme. Programme planned to commence on the northern part of the network.
The percentage of the unsealed road network which is remetalled during the year	At least 75% of network remetalled each year – 12,000m ³	Only 485m3 placed on the network this period.	8832m ³ placed on the network to date.	
ootpaths:	At least 80% of footpath lengths in CBD areas in	A reassesment is being undertaken to align the	Normal factorth maintanana hainn a miad aut	
The percentage of footpaths within the District	Bulls, Marton, Hunterville and Taihape are at grade 3 or higher At least 65% of sampled footpaths lengths outside CBD areas are at grade 3 or higher	inspection and actioning of faults identified as a result of such so that the decision making follows the rating identified in the visual inspection process. To date inspections have been carried by Bri-Ken but the out come of this has not clearly	Normal footpath maintenance being carried out.	Continuing with footpath maintenance.
Note: A five point grading system to rate footpath condition based on visual inspections 1) Excellent 2) Good 3) Fair 4) Poor 5) Very Poor				
Road Safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number	No change or a reduction from previous year During the year 1 July 2015 and 30 June 2016, there were nil fatalities and 3 serious injury accidents.	No fatal or serious accidents to report for the month of November.	No fatal or serious accidents to report to date on the network.	
Adequacy of provision and maintenance of footpaths, street-lighting and local roads (annual survey)	A greater proportion (than in the benchmark) or more than 10% of the sample believe that Council's service is getting better 2014/15 13% believed it was better than last year, 65% about the same, 21% worse than last year (2% didn't know).	Processes are in place to ensure that the evidence required to give the required information is in place.	Commitment made to improve the service to our customers from Council.	*
territorial authority responds within the time frame specified in the long-term plan.	95% after-hours callouts responded to within 12 hours	responded to on time (48%) and 0 current (0.0%) Callouts after hours 4 (75%) responded to on time Potholes 4 (50% completed on time) Callouts	Total callouts to date number = 192 (74% responded to on time) Number of callouts after hours = 20 (85% responded to on time) Number of potholes = 12 (75% responded to on time)	

Roading Contract Performance									
Monthly update on the performance of Council's						es. The working relationship b			
Roading contractor.	is working well. The introduction of a new Contract Manager for Higgins who is clearly focused on improving their performance is certainly helping to set in place process and systems that should further								
	improve there overall pef	formance. The handling and	d management of the RFS s	system is going through a	rejuvinating phase. The re	quired performance is not be	ing achieved and Council	s roading team have been	
	given notice to lift there a	ect. The contractor has mad	de changes as discussed an	d there performace regard	ds the mitigation of the RI	FS's has improved.			
Requests for Service									
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Uncompleted overdue*	Response current	Uncompleted current*	
Bridges	AND DESCRIPTION OF THE PARTY OF				Restriction of the second				
Maintenance (bridges)					Marine Section 2005				
Culverts/Drainage					Action does not be a second				
Maintenance (culverts/drainage)	1		1		1	3			
Footpaths									
Maintenance (footpaths)	2		1	1	3				
Road Signs	HAZEKA ELEKTRISTERA				Marie Barrier				
Maintenance (road signs)		4			医部分性 医阴道性	1			
Roads	Name of Parking States								
Maintenance (roads - potholes only)	2	4	2		shipping a head about the				
Maintenance (roads - not potholes)	7	15	and the desired and the least	1	COMULANIE E ELEMANO.	1			
Roadside Berm Mowing									
Rural/Urban berm mowing									
Roadside Weeds/Vegetation/Trees	man made many party of the				阿瓦克拉克(雷克) 加克				
Maintenance (roadside weeds/vegetation/trees)		5		2		1			
Street Cleaning and Litter Bins					and total as of more more				
CBD cleaning - Turakina and Mangaweka only									
Street Lighting	THE REPORT OF THE PARTY OF								
Maintenance (street lighting)	3			1	8				

^{*} Data is for the month PRIOR to allow for correct analysis

pusy transported and expressionally as a suppression of the contract of the co					
Streetlight renewals	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Planned for the next two months
The proposed LED streetlight replacement program					100k approved for the purchase of LED'S. 167
several large streetlight circuits which intermittent	, -				units have been delivered with the remaining 100
	d and alleviate these issues. Once this stage of the				to be delivered by the end of October. Currently
	ogram will continue through to 2018 in other areas				being stored at the King Street depot. Due to the
of the district as current renewal budgets allow. In	-				latish arrival of the LED's the contractor has been
additional that is required may be sought through					commissioned to do work elsewhere HDC/PNCC
					etc.
Footpath Renewals	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Contractor
Taihape: Robin Street	Design - 100% complete (length 70m)	Contract 1007		Being reconsidered due to funding.	Crimpy's
Marton: Lower High Street	Design - 100% complete (length 30m)	Contract 1008	completed	Completed May	Loader's
Taihape: Hautapu Street	Design - 100% complete (length 73m)	Contract 1007	completed	Completed Sept.	Crimpy's
Taihape: Hawk Street	Design - 100% complete (length 25m)	Contract 1007	completed	Completed Sept.	Crimpy's
Taihape: Kaka Road	Design - 100% complete (length 160m)	Contract 1007.	completed	Completed Oct.	Crimpy's
Monitor upgrades of footpaths in Turakina					
including the laying of chipseal					
New Footpaths	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Contactor
Bulls: Hammond Street	Design - 100% complete (length 190m)	Contract 1008.	completed	Completed May	Loader's
Ratana: Taihauauru Street	Design - 100% complete (length 76m)	Contract 1008.	completed	Completed May	Loader's
Ratana: Tairawhiti Street	Design - 100% complete (length 100m)	Contract 1008	completed	Completed May	Loader's
Ratana: Rangatahi Road	Design - 100% complete (length 75m)	Contract 1008	completed	Completed May	Loader's
Footpath Programme for 16/17.	Design - 100% complete (length 75m)	. I	tpath programme for the 16/17 year is still being w	<u> </u>	1200001.0
Bulls: 136-160 High Street (investigate costs only)		The loo	Track programme for the 10/17 year is star being w	T T T T T T T T T T T T T T T T T T T	
buils. 130-100 High Street (investigate costs only)					
Taihana: SH1 to Divon Way (investigate costs only	This particular project is a major one running from	the town to Divon way heading south and notential	Ily will traverse along the SH. Discussions have been	Lead with NZTA who are not recentive in giving and	proval
Tallape. Sitt to bixon way (investigate costs only	Trins particular project is a major one raining from	the town to bixon way heading south and potential	my with traverse drong the sin biseassions have been	There with the transfer and the transfer and appropriate and a	
Ratana: Te Taitokerau and Seamer Streets	\$42,000 Te Taitokerau length approx 230m - 1.4w	ide -10 driveways. Seamer street was identified to h	ave a footpath on the opposite side of the street in	ut the recommendation is not to as a lot of parking	of buses takes place along here. This matter will be
(investigate costs only)	brought to Council's meeting on 3 November 2016		are a rootpath on the opposite side of the street, s	active resommendation is met to as a feet of pariting	- Same cancer processing the control of the control
Minor safety improvements	Design/Scoping	Tender/Contract docs	Under construction	Complete	Planned for the next two months
Orchard Road	Design completed	Roading contract	Under construction	Planned for completeion Nov - 16	
Turakina Valley 3 - widening Majuba Bluff RP	Design completed.	Tender closed. Approval to proceed given by	onder construction	Training of complete on No. 19	Work planned to commence January.
9450-9660	Design completed.	Council 1/12/16. \$400k EW, \$300 MI, and 15k			Work planned to commence suridary.
(in conjunction with flood damage repair work)		drainage.			
(in conjunction with flood damage repair work)		dramage.			
Developed Seed seed widening	This site is augrently under investigation	Reading Contract			Continuing with Investigation and design.
Parewanui Road seal widening	This site is currently under investigation.	Roading Contract			Continuing with investigation and design.
Other major programmes of work carried ou	 				
		Tender/Contract docs	Under construction	Complete	Planned for the next two months
Projects Projects	Design/ Scoping Second coat seal in conjunction with reseal		Unider construction	Complete	second coat seal to be applied.
Makirkiri Road seal widening RP 8500-8820	1	Roading contract.			second coat sear to be applied.
(in conjunction with new milk tanker entranceway	programme planned for 16/17				
@ McCarthy's)					
Notes At Dates Towns for the second					
Note At Ratana, Two sets of speed humps have					
now been constructed with a third in Rangitahi					
Street about to be placed. Barriers and bollards					
have been placed on the grass verges to stop					
people by passing the speed humps.					

WATER SUPPLY GROUP C	F ACTIVITIES 2016/17		Nov-16		
Performance measures in LTP/Annual Plan					
What are they:	Targets	Progress for this reporting period	Progress to date		
Safety of Drinking Water The extent to which the local authority's drinking water supply complies with: (a) part 4 of the drinking-water standards (bacteria compliance criteria), and		Compliant	Achieved		
(b) part 5 of the drinking-water standards (protozoal compliance criteria).		Throughout November 2016 multiple plants have not been able to demonstrate protozoa compliance due purely to issues establishing the correct UV treatment monitoring regime. This regime is currently in the process of being established to ensure ongoing monitoring.	Not Achieved		
Compliance with resource consents	No more than one incident of non-compliance with resource consents	Marton WTP backwash and alum sludge discharge to settling ponds exceeded consent limits.	The new consent application has been filed for this plant and this in part addresses the alum sludge discharge issue.		
Number of unplanned water supply disruptions affecting multiple properties	Fewer unplanned water supply disruptions affecting multiple properties than in the previous year (there were zero unplanned water interruption during 2015/16)	None	None		
Maintenance of the Reticulation Network: The percentage of real water loss from the local authority's networked reticulation system (including a description of the methodology used to calculate this).	Using a sampling approach, Water Outlook enables SCADA information to be interrogated in-house.	Using Minimum Night Flow calculations, the estimated water loss for November 2016 (including industry flow which may be a legitimate use) is 48%. Note: end of year bench loss figures will be lower.	Estimated water low for the year to date, using Minimum Night Flow calculations, is currently 48%. However, the actual end of year bench loss figures will be lower due to the more accurate nature of the calculations.		
Demand Management The average consumption of drinking water per day per resident within the territorial authority district.	600 litres per person per day	The average daily consumption of drinking water during November 2016 was 503 I/day.	The average daily consumption of drinking water during the last financial year was 530 l/day.		
response to a fault or unplanned interruption to its networked reticulation system, the following median response times measured: (a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and	Target is less than the previous year During 2015/16, there were 71 notifications of urgent callouts. Of these, 66 were responded to in time. The request for service system is being adapted to	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.		
that the local authority receives notification to the time that service personnel confirm resolution of	ł	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.		

	T							
(c) attendance for non-urgent call-outs: from the	Specified standard: 24 hou	rs	Nothing further to report				times is not automatic. The	hese will be done at the
time that the local authority receives notification	Target is less than the prev	vious year				6, 9 and 12 month reports	5.	
to the time that service personnel reach the site,								
and	During 2015/16, there wer	e 270 notifications of						
	non-urgent callouts. Of the	ese, 258 were						
	responded to in time.							
(d) resolution of non-urgent call-outs: from the	Specified standard: 96 hou	rs	While the request for serv	ice system is reporting res	sponse times and	The calculation of median	times is not automatic. Th	hese will be done at the
time that the local authority receives notification	Target is less than the prev	vious year	resolution times, these are			6, 9 and 12 month reports	S.	
to the time that service personnel confirm		,	mandatory measure. Wo	k is underway to amend p	procedures and system			
resolution of the fault or interruption.	During 2015/16, there wer	e 270 notifications of	reporting so that the corre	·	5			
	non-urgent callouts. Of the		median times.		0			
	responded to in time.	230, 230 110.0						
Customer Satisfaction	Total number of complaint	rs is less than 15/1000	0.6/1000			2.4/1000 pro rata		
The total number of complaints received by the	Total number of complaint	.3 13 1633 (1141) 43/ 1000	0.0/1000			2.4/ 1000 pro rata		
local authority about any of the following:								
(a) drinking water clarity								
(b) drinking water taste	Total number of complaint	ts is less than 45/1000	0/1000			0/1000		
(c) drinking water pressure or flow	Total number of complaint	ts is less than 45/1000	0/1000			0/1000 pro rata		
(d) continuity of supply, and	Total number of complaint	ts is less than 45/1000	0/1000			0/1000		
(e) the local authority's response to any of these	Total number of complaint	ts is less than 45/1000	0.6/1000			2.4/1000 pro rata		
issues expressed per 1000 connections to the								
local authority's networked reticulation system								1
Ensure fire-fighting capacity in urban areas	98% of checked fire hydrar	nt installations are in	Programme of hydrant ch	ecks is ongoing		Programme of hydrant ch	ecks is ongoing	
			Trogramme of mydram checks is ongoing		Togramme of my drame encours to ongoing			
	compliance							
through random flow checks at the different	compliance					*		
through random flow checks at the different supplies			Progress for this reporti	ng period		Progress to date		
through random flow checks at the different supplies What are they: Rural water supplies	Targets	liance with resource	Progress for this reporti	ng period		Progress to date Achieved.		
through random flow checks at the different supplies What are they: Rural water supplies Compliance with resource consents	Targets No incidents of non-comp			ng period		Achieved.	there is no appropriate inc	dustry methodology to
through random flow checks at the different supplies What are they: Rural water supplies Compliance with resource consents The percentage of real water loss from the	Targets No incidents of non-comp A sampling approach will be	oe used. Water Outlook		ng period		Achieved. Cannot be completed as t	there is no appropriate inc	dustry methodology to
through random flow checks at the different supplies What are they: Rural water supplies Compliance with resource consents	Targets No incidents of non-comp A sampling approach will be enables SCADA information	oe used. Water Outlook		ng period		Achieved.		dustry methodology to
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through random flow checks at the different supplies What are they: Rural water supplies Compliance with resource consents The percentage of real water loss from the Council's rural water schemes Where the Council attends a call-out in response to a fault or unplanned interruption to its rural reticulation system, the following median times are measured (a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and (b) resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption Requests for Service What are they:	Targets No incidents of non-comp A sampling approach will kenables SCADA information house. The target is less than 40% The request for service system record median response to benchmark. In the interiment he prescribed service starthe nature of rural waters continue achieving the benchmark: a) 24 hours b) 96 hours	the used. Water Outlook in to be interrogated insections. Stem is being adapted to mes to set the properties, the benchmark used is indard. However, given the chemes, the target is to inchmark.	No change from previous	reporting period	Response overdue	Achieved. Cannot be completed as to assess the rural unmetered. Connections on the rural assessment of water loss. In terms of day-to-day sole exceedances of the limits to the Jun Consent Comp for the reporting period.	schemes are not metered can be undertaken with a heme operation, water los imposed in the relevant r liance Report for a summa	, therefore no formal ny degree of certainty. sses are identified by the esource consents. Refer ary of consent compliance
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HRWS No water supply					
Location of meter/toby/other utility	3	1		建筑建筑体积设施设施	YEAR FOR THE STATE OF THE STATE
Low drinking water pressure (non urgent)		1		Control of the Contro	
No drinking water supply (urgent)					
Replace lid (non urgent)			1		
Replace lid (urgent)		1			
Replace toby or meter	2	12			
Water flooding (other than stormwater and					
wastewater)					
Water leak - Council-owned network	6	5	1		
Water leak at meter/toby	9	3			

WATER SUPPLY GROUP C	OF ACTIVITIES 2016/17	Nov-16			
Major programmes of work outlined in the L					
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete	
Marton: WTP Seismic assessment of Clarifier & strengthening (\$300k)	Detailed seismic investigation underway.	EOI invited, tender awarded to Calibre	Investigation only		
Marton: Complete replacement of line from Calico Line bore and commence design for replacement of Tutaenui Road falling main from Jeffersons Line to Town (\$748k 2017/18)	Renew existing 100 mm AC water main down Calico Line towards Nga Tawa School. Upsize to 150 mm to provide fire flows. Broadway water main renewal will now take place in 2016-2017, this budget will be used for that project instead, and Calico Line will instead take place in 2019-2020 as per the Long Term Plan.	Broadway watermain designed and being prepared for tender.			
Taihape: Water Treatment Plant structural renewals and various reticulation renewals ncluding design and preparation work for renewals of 1.2km of trunk main (\$1.91M 2017/18)	Reservoir deemed earthquake prone requiring \$200-\$300k of earthquake strengthening. Reservoir is also in need of new roof supporting structure. Investigate option of a new reservoir to replace existing and report by 30 September 2016. Work may be required over two years.	Design only underway			
Taihape: Reticulation upgrade for Dixon Way and Mangaone Valley Road (\$104k)	Investigation followed by capital works; level of upgrade to be determined; investigate Rauma Rd school connection; need to report back to Council on options i.e. on demand, trickle feed, complete ring main. Replacement of small diameter mains with 50mm NB mains (JS). Brief already issued for investigation.			Pipeline complete all residents to be connected early December.	
Bulls: Renewals to reservoirs and lift pumps. Improved treatment storage, filtration, backwash and river pump station (\$757k)	New reservoir at Trickers, seismic strengthening of Concrete building and filter at Bridge St (est. \$100-\$200k) and possible strengthening of mushroom at Bulls. New reservoir to be minimum 900m³, preferably 1200m³, with new access track on legal title. Seismic assessment of mushroom indicates \$300-\$400k of strengthening work required. Money available will depend on cost of new reservoir and a requirement for the mushroom to remain as a feature of Bulls. Annual Plan budget - renewals to reservoirs and lift pumps (\$757,000 plus \$633,000 carry over for seismic strengthening). Note that costs may include some rising main improvements (replace 2.4 km rising main off Flower Street along alternative route Taumaihi, Kittyhawk, High Street, Johnson Street)				
Mangaweka: WTP Structural improvements to reservoir, river pump station, renewal of mains in Weka Street, Mangawharariki Road and Broadway (\$820k)	Seismic assessment shows reservoir needs approx \$200-\$300k of strengthening. Investigate options for a new reservoir with an increased height and size. Investigate condition of river pump station and intake structures to enable renewal of consent for abstraction.	EOI invited, tender awarded to Calibre			
Hunterville: Treatment and reticulation upgrades (rural & urban schemes), Erewhon and Omatane rural schemes (\$475k)		Works underway			

Major projects Carry-forwards 2015/16				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: Broadway duplication (\$140k)	Programme was for 2015-2016 ahead of major Roading work; approx. 460 m between High St and Signal St; duplicate existing 150 mm AC on east side with new 150 mm on west side. Design only and defer to year 6 or later to align with replacement of AC main. We will now instead renew the main in the Follett to Signal block, upsizing from 150 mm to 200 mm.	Design only -underway		
Taihape: WTP Structural repairs as a result of seismic assessment (\$129k)	Reservoir deemed earthquake prone requiring \$200-\$300k of earthquake strengthening. Reservoir is also in need of new roof supporting structure. Investigate option of a new reservoir to replace existing and report by 30 September 2016. Work may be required over two years.	EOI invited, tender awarded to Calibre		
Taihape: Complete installation of lamella clarifier (\$70k)	Complete installation of lamella plate clarifier; will need pad for it to sit on and reinstatement of ladders and handrails. Allow \$50k for removal of old clarifier, \$20k for I&E.	Design complete, tender awarded to Andrew Morriss Construction	Foundation works underway	
Taihape: Reticulation upgrade for Dixon Way & Mangaone Valley Road (\$70k)	Investigation followed by capital works; level of upgrade to be determined; investigate Rauma Rd school connection; need to report back to Council on options i.e. on demand, trickle feed, complete ring main. Replacement of small diameter mains with 50mm NB mains (JS). Brief already issued for investigation. Design complete, Tender issued, closes			Complete
Bulls: Design and construction of new reservoir as a result of seismic assessment (\$633k)	In conjunction with above.			
Mangaweka: Structural repairs as a result of seismic assessment (\$80k)	In conjunction with above.			
Ratana; water supply upgrade - new reservoir, bore and treatment system. (Est \$1.6M)	, -	Water treatment building Tender awarded to Kiwispan Ltd. (est\$130k) Water treatment processing awarded to Filtec. (est \$630k). Application made to Ministry for extension of time to complete works June 2016. Approved.	Building works programmed Dec 2015 Treatment works programmed Jan 2016 Reservoir & Network Connections TBC. Meeting with Dairylands & Ricky Taiaroa, land ownership issues resolved. Meeting with Ratana Waipu Trust Feb 14 to sign lease. Survey plan to be prepared to give effect to lease. Site access to be upgraded. Building Consent application made. Building foundation works to commence early April. Delays with KiwiSpan NZ commencing the construction of the process building. Letter from the Engineer to the Contract (Hamish Waugh) to be sent to KiwiSpan NZ in the week beginning 9 May 2016 instructing them to order the building kit and commence construction of the foundations.	Water reticulation network completed. Reservoir completed. Bore installation completed. Land Entry (easement) agreement signed with Ratana Waipu Trust. Filtec has fabricated most of the equipment. Final Engineering design completed, Building Consent granted. Works on treatment shed commenced, shed completion January 2017 commissioning complete end June 2017.

SEWERAGE AND THE TREATMENT AND DISPOSAL OF SEWAGE GROUP OF ACTIVITIES
2016/17

Nov-16

2010/17			
Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
Discharge compliance	No abatement notices	No abatement notices received.	Achieved
Compliance with the Council's resource consents			
for discharge from its sewerage system measured			
by the number of			
(b) infringement notices	No infringement notices	No infringement notices received	Achieved
(c) enforcement orders, and	No enforcement orders	No enforcement orders received	Achieved
(d) convictions	No convictions	No convictions received.	Achieved
received by the Council in relation to those			
resource consents			
Routine compliance monitoring of discharge	6 out of 7 systems comply		Achieved - no recorded overflows from the network this month.
System and adequacy	Not more than one per 1,000 connections	0/1000	0/1000
The number of dry weather sewerage overflows			
from the Council's sewerage system, expressed			
per 1000 sewerage connections to that sewerage			
system			
Fault response time	Specified standard:	Nothing further to report	The calculation of median times is not automatic. These will be done at the
Where the Council attends to sewerage overflows	Urgent 0.5 hours		6, 9 and 12 month reports.
resulting from a blockage or other fault in the	Non-urgent 24 hours		
Council's sewerage system, the following median	During 2015/16, there were 20 faults reported for		
times are measured	the year.		
(a) attendance time: from the time that the			
Council receives notification to the time that			
service personnel reach the site, and			
(b) resolution time: from the time that the	Specified standard:	Nothing further to report	The calculation of median times is not automatic. These will be done at the
Council receives notification to the time that	Urgent 24 hours		6, 9 and 12 month reports.
service personnel confirm resolution of the fault	Non-urgent 96 hours		
of interruption			
	During 2015/16, there were 20 faults reported for		
	the year.		
Customer satisfaction	Less than 18/1000	(a)0.2/1000 (b)0.2/1000 (c) 0.46/1000 (d) 0.9/1000	(a) 0.8/1000 (b) 0.8/1000 (c) 1.84/1000 (d) 3.4/1000
The total number of complaints received by the	The request for service system currently does not		(, , , , , , , , , , , , , , , , , , ,
Council about any of the following:	show all complaints for any one incident so there		
a) sewage odour	is potential under-reporting.		
b) sewerage system faults	Benchmark figures from 2015/16 are:		
c) sewerage system blockages, and	(a) 3/1000		
d) the Council's response to issues with its	(b) 18/1000		
sewerage systems	(c) 22/1000		
expressed per 1,000 connections to the Council's	(d) 0/1000*		
sewerage system.	The total is 10.2/1000		
	*These are complaints about wastewater		
	overflows.		

Requests for Service										
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Completed overdue*	Response current	Uncompleted current*		
	•									
Caravan effluent dump station	2	1								
Maintenance (wastewater)	1	1								
Wastewater blocked drain	2	1								
Wastewater leak		国来的强烈。	1	国际政策的						
Wastewater network failure (follow up item only)										
Wastewater odour	1									
Wastewater overflow (dry weather)										
Wastewater overflow (wet weather)										

^{*} figures are for month prior

STORMWATER GROUP OF ACTIVITIES 2016/17								Nov-16
Performance measures in LTP/Annual Plan								
What are they:	Targets		Progress for this report	ing period		Progress to date		
Discharge compliance	Council currently has no re	esource consents for	Achieved			Achieved		
Compliance with the Council's resource consents	stormwater discharges Ho	orizons Regional Council						
for discharge from its stormwater system	has indicated that resource	e consents may be						
measured by the number of	required in the future, but	t the timeline for this has						
(a) abatement notices	yet to be confirmed.							
(b) infringement notices	When this occurs the anti-	cipated benchmark will						
(c) enforcement orders, and	be no abatement or infrin	gement notices, no						
(d) convictions	enforcement orders and r							
received by the Council in relation to those								
resource consents								
System adequacy	Less than 1/1000		(a) 0/1000, (b) 0/1000			(a) 0/1000, (b) 0/1000		
a) The number of flooding events that occurred in			(-, -,, (-, -, -,			(-, -,, (-, -,		
the District	There are 4,122 propertie	s in the District which						
b) For each flooding event, the number of	pay the stormwater rate.							
habitable floors affected (expressed per 1,000	pay the stormwater rater							
properties connected to the Council's stormwater								
system)								
Note: This is a District-wide assessment								
The rules for the mandatory measures define a								
'flooding event' as an overflow from a territorial								
authority's stormwater system that enters a								
habitable floor								
Customer satisfaction	Less than 15/1000		0.5/1000			2/1000		
The number of complaints received by the Council		stam door not show all	0.5/1000		2/1000			
about the performance of its stormwater system,								
expressed per 1,000 properties connected to the	potential under-reporting							
Council's stormwater system.	0	/1000						
D	Outcome for 2014/15: 62,	/1000	The relevience of models		There will be described	The releviention of modical	Marca to and an Association	The second like of second above
Response time:	1 hour			n times is not automatic. T	inese will be done at the	The calculation of median		These will be done at the
The median response time to attend a flooding	· ·	,	6, 9 and 12 month report	S.		6, 9 and 12 month reports		
event, measured from the time that the Council	identical with the benchm	iark.						
receives notification to the time that service								
personnel reach the site.								
Requests for Service								
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Completed overdue*	Response current	Uncompleted current*
Stormwater blocked drain (non urgent)	1	1						
Stormwater blocked drain (urgent)		1						
Stormwater road surface flooding (non urgent)	1							
Stormwater road surface flooding (urgent)								

^{*} figures are for month prior

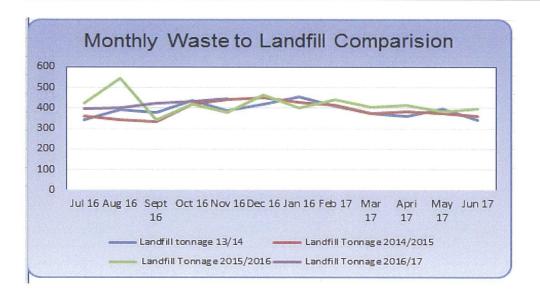
STORMWATER GROUP O	F ACTIVITIES 2016/17			Nov-16
Major programmes of work outlined in the Li	FP/Annual Plan 2016/17			
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: Hammond Street Stormwater Renewal	Historic flooding at rugby grounds etc.; design work carried over to 2014-2015. Stage 1 of construction, from the Tutaenui Stream to Hair St, was programmed for 2015-2016. Stage 2 follows, from Hair St to the roundabout at the intersection with Broadway. Work must be completed ASAP in 2016-2017 so that Roading can hotmix in the vicinity of the roundabout. Refer to existing brief for further details. Retic network under investigation and design. (est \$225k)	Contract awarded to Blackley Construction 30/4/16	Works programmed to commence late May. Construction Works commenced. Outlet to Tutaenui Stream on hold pending "dry" conditions in accordance with resource consent conditions.	Outlet design complete. Discharge consent granted from Horizons. Stg1 works completed.
Marton: Pukepapa Road Stormwater renewal	Replacement of steel mains from Wilson PI to Pukepapa Rd.	Design underway		
Marton: Harris Street Stormwater renewal	Section of Armco culvert in poor condition being investigated with a view to lining or replacement.			
Marton: Wanganui Road Stormwater renewal				Work completed in 2015-16
Upgraded culverts, drains and inlet protection	Various minor inlet improvements underway	Taihape stormwater outfall improvements -		
- Taihape, Mangaweka, Hunterville and Bulls	in Taihape, Mangaweka, Hunterville and Bulls.	900mm pipe behind swimming pool - existing flume to be replaced with new outfall structure.		
Upgrades to mitigate future flooding in Marton and Bulls	Hot spots investigation and design mitigation underway.	Most projects on hold pending modelling information from Horizons on Tutaenui water levels.	Skerman and Milne St price accepted and programmed for construction in December.	
Taihape: Paradise Terrace Stormwater renewal	Gravity main to be replaced.	Design underway		
Other major programmes of work carried out	during 2016/17		1	<u> </u>
Projects	Design/Scoping	Tender/Contract docs	Under construction	Complete

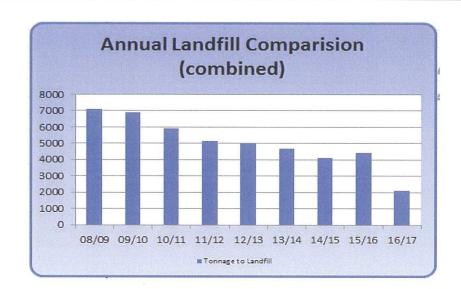
COMMUNITY AND LEISURE ASSETS GROUP OF ACTIVITIES 2016/17			Nov-16	
Major programmes of work outlined in the L1	ΓΡ/Annual Plan 2016/17			
Parks and Open Spaces	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Turf Regeneration in Parks		Centennial Park irrigation installation, and turf renovation was carried out in August.	Taihape Irrigation project is 98% complete.	Fertiliser will be spread at Marton Park and Memorial Park, Taihape.
Tree Management in Parks		Tree management was carried out in Queens Park, Hunterville, and at Marton Park, along Follett Street.	Trees in Broadway, Marton, were reduced. Remedial work was required on some trees at Centennial Park, Marton, following high winds.	
Establish Wasp Control Programme			Training undertaken for two members of the Parks & Reserves team to become approved handlers. Taihape Area School and Ministry of Heath have been notified of intention to carry out this work.	Environmental assessment and Iwi consultation will be carried out as part of the DoC required process to conduct this programme.
Parks Upgrade Partnership	\$12177.22 available. \$6,000 is tagged for a gas BBQ at Sir James Wilson Park, Marton. \$14,226.00 has been tagged for Friends of Mt Stewart for a new lookout tower.	\$17,586.79 was allocated to Marton Saracens Cricket Club for irrigation/outfield renovation at Centennial Park, Marton.		
Community Buildings	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Complete Multi-purpose Facility in Bulls - dispose of surplus sites and re-develop Library site	Draft preliminary estimate has been received for the new multi-purpose facility in Bulls. Public meeting held 8 August, with an opportunity to provide feedback in the following week. The present Bulls Information Centre site is the only property that has no constraints affecting disposal of the site. Legal advice is being sought on other properties identified for disposal in Bulls.			Information Centre site will be advertised for tender in late January.
Re-Roof Marton Plunket Rooms				Re-assessment will be carried out.
Renovations at Mangaweka, Ohingaiti and Wainui Halls	Work programmes identified; Specification finalised for painting at Wainui.		Tender document was released for re-roofing of Mangaweka Hall. Kitchen renovation has been completed at Mataroa Hall.	Mangaweka re-roofing contractor will be appointed. Vinyl will be installed in the amenity rooms at Koitiata Hall. Final work programme will be determined for Ohingaiti Hall.
Re-paint Marton Memorial Hall	Specification to be finalised			Pre-painting assessment will be conducted.
Demolish Conference Hall in Taihape			TCB recommended resolved that they do not support the demolition of this hall.	, ,
Construct new Amenity Block on Taihape Memorial Park				
Re-paint Jubilee Pavilion at Marton Park	Preliminary work underway - estimate obtained, specification to be finalised. Awaiting confirmation of Heritage colours for paintwork.			Minor maintenance will be carried out prior to painting.
Re-paint Hunterville Grandstand	Preliminary work underway - estimate obtained, specification to be finalised		Item has been placed on the next HCC order paper for confirmation of colour scheme.	Meeting will be held with a small group of locals tasked to define the colour scheme.
Replace Ablution Block Roof at Dudding Lake	Order has been issued for this work.		This work has been completed.	and the solical scheme.

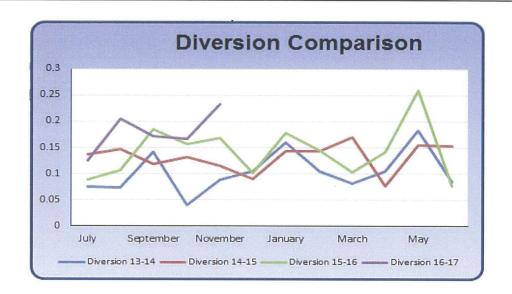
Swimming Pools	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Fit Solar-Heating at Marton Swim Centre	Under investigation		Specific C has been been been particular to the property of th	
Chemical Shed at Marton Swim Centre	Order has been issued for this work.		Building Consent has been lodged.	
	<u> </u>		Building Consent has been lodged.	External funding sources will be investigated.
Install Space-Heating at Taihape Swim Centre Community Housing	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Community Housing Management and Upgrades	The incoming Council to consider this item.			Presentation to 15 December Council meeting.
Property Purchase Cobbler/Davenport/Abraham & Williams Properties as site for Council's Administration and Library Services, and undertake initial Heritage and Development Concept	Design/ Scoping	Progress to date Purchase of this property has been finalised. Expression of Interest documentation for a site concept design and heritage report has been sent out to four consultants.	Progress for this period Opus has been engaged to prepare a heritage assessment and concept development design. They undertook preliminary site investigations in mid-November.	Planned for the next two months A preliminary heritage precinct assessment and concept design will be submitted by 23 December 2016.
Other major programmes of work carried out	 			
Projects	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Contribute to Multi-Purpose Turf Facility in Marton	January Pino		Personal Action	
Mangaweka Camp Ground Ablution Block		Version II Concept plans have been received from the architect. Architect held discussions with Infrastructure staff.	Architect has met with Council's planner and building officer.	
Painting of Marton Library	Order has been issued for the remedial painting work.	Painting complete. Signwriting to be completed in October.	Signwriting has been completed. Discussion has been held with Julie Oliver regarding options for painting the mural on a medium that will allow it to be relocated at a future date.	
Hunterville Cemetery Roadway		Order has been issued for this work.		Stage I of the upgrade will be completed during summer of 2016/17.

COMMUNITY AND LEISURE GROUP OF ACTIVITIES 2016/17			Nov-16	
Performance measures in LTP/Annual Plan				
	Progress to date	Progress to date	Progress for the period	
Provide a "good enough" range of community and leisure assets at an appropriate proximity to centres of population	Provide a "good enough" range of4:9 community and leisure assets at an appropriate proximity to centres of population		Survey will be conducted in March/April 2017.	
	Progressive improvement in provision and maintenance of the swimming pools: A greater proportion (benchmark = 17%) of the sample believe that Council's service is getting better		Survey will be conducted in March/April 2017.	
	Progressive improvement in provision and maintenance of the sports fields and parks: A greater proportion (benchmark = 5%) of the sample believe that Council's service is getting better		Survey will be conducted in March/April 2017.	
	Progressive improvement in provision and maintenance of public toilets: A greater proportion (benchmark = 19%) of the sample believe that Council's service is getting better		Survey will be conducted in March/April 2017.	
	Progressive improvement in provision and maintenance of community buildings: A greater proportion (benchmark = 4%) of the sample believe that Council's service is getting better		Survey will be conducted in March/April 2017.	
	Progressive improvement in provision and maintenance of community housing: A greater proportion (benchmark = 0%) of the sample believe that Council's service is getting better		Survey will be conducted in March/April 2017.	
Number of users of libraries	An increase in use compared with the benchmark: During 2013/14, 124,801 people entered the libraries Bulls: 20,373 Marton: 49,967 Taihape: 56,461 Count adjusted to compensate for non-recording periods		Bulls 4882 Taihape 12,368 Marton 6309 (from Nov)	
Number of users of pools	An increase in use compared with the benchmark For the 2014/15 season: 19,445 in Marton 10,099 in Taihape		Marton 5786 (Opened Sept) Taihape 1941 (Opened Nov)	
Paguasts for Carvica				
Requests for Service				
What are they: Cemeteries	Completed on time	Completed late	Overdue	
Cemetery maintenance Council Housing/Property				
	12	7		
Maintenance (Council housing/property)	12	7	4	
Graffiti/Vandalism				
Graffiti/Vandalism				
Halls	1			
Maintenance (halls)				
Street Cleaning				
Street litter bins/maintenance				
Parks and Reserves				
Maintenance (parks and reserves)				
Waterleaks - Parks only				
Public Toilets				
Cleaning (public toilets) Maintenance (public toilets)				
	11	1	1	

ROBBISH AND RECYCLING	Nov-16			
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress to date	Progress for the period	Planned for the next Two Months
Waste to landfill	4,250 tonnes to landfill	2,095 Tonnes for year starting 1st July equating to 49% of target volume	444 Tonnes to landfill - November	
Waste diverted from landfill (tonnage and (percentage of total waste)	Percentage of waste diverted from landfill 14%	Rate for year July - November- 18 % diversion	23.3% diversion - November	
Requests for Service				
What are they:	Completed on time	Completed late	Overdue	
None			None	







RUBBISH AND RECYCLING	Nov-1		
Major programmes of work outlined in the L	TP/Annual Plan		
What are they:	Targets	Progress to date	Work planned for next three months
Waste management	Bulls Waste Transfer Station - trial recycle shop	Container on site. Safety fencing needs scoping first.	Erect safety fencing at Bulls WTS.
	Marton Waste Transfer Station - trial recycle shop	Container on site.	Drop off arrangements need finalising with contractor- SEL.
Waste minimisation	Waste Education NZ visits.	Marton, Makirikiri, Turakina, Taoroa, Papanui, Bulls received Zero Waste Education module.	Not yet known. Acceptance of programme by schools is voluntary.
	Horizons Enviroschools programme.	Greenday held at Bulls School in July. Cluster workshop in September -Water conservation. Held at South Makirikiri School.	Visit all schools who have embraced the Enviroschools programme.(12 month plan).
Other projects			
What they are:	Targets:	Progress to Date	Work planned for next three months
Scope of review of the Waste Management and Minimisation Plan	Review of WMMP	Data being collated.	No work planned for the next three months, review due in 2018.
Review of options for the continuing operation of the Marton Waste Transfer Station	Investigate the land value of site	Ross Mc Neil enquiry to LIMS.	Parks and Property Department in association with R McNeil to investigate this further.

COMMUNITY LEADERSHI	P GROUP OF ACTIVITIES 20	016/17	Nov-16
Performance measures in LTP/Annual Plan20			
What are they:	Targets	Progress for this reporting period	Planned for the next two months
Make decisions that are robust, fair, timely, legally compliant and address critical issues, and that are communicated to the community and followed through	83% of Annual Plan actions substantially undertaken or completed during the year, all groups of activities to achieve at least 75% of identified actions	Not assessed	Quarterly update at end of December 2016
	75% of planned capital programme expended, all network utilities groups of activities to achieve at least 60% of planned capital expenditure	Not assessed	Quarterly update at end of December 2017
Requests for Service			
What are they:	Completed on time	Completed late	Overdue
General enquiry			
Feedback requested:	Email/Telephone/Letter	In Person	Not Required
Animal Control	15	14	4
Building Control	0	1	0
Council Housing/Property	1	2	2
Cemeteries	0	0	1
Culverts, Drainage and Non-CBD Sumps	0	0	1
Environmental Health	3	0	10
Footpaths	0	0	1
General enquiry	0	0	2
Graffiti/Vandalism	0	1	0
Halls	0	0	0
Parks and Reserves	4	0	0
Public Toilets	0	0	1
Road Signs	0	0	0
Roads	3	0	2
Roadside Berm Mowing	0	0	0
Roadside Weeds/ Vegetation/Trees	0	0	2
Solid Waste	0	0	0
Stormwater	0	0	1
Street Cleaning and Litter Bins	1	0	0
Street Lighting	0	0	1
Vehicle Crossings	0	0	0
Wastewater	2	0	0
Water	3	4	1
Grand Total	32	22	29

Other pieces of work	Reference for inclusion	Progress for this reporting period	Planned for the next two months
Feral cats policy- investigation	tbc	Nothing to report during this period.	Review policies from other councils.
Complaints policy	tbc	Nothing further to report.	Develop a draft policy for consideration.
Speed Limit Bylaw	Request from the public	Submissions closed.	Oral hearings at Council 1 December 2016. Deliberations at Council 15 December 2016.
Easter Sunday Shop trading Policy	Amendment of the Shop Trading Hours Act	Consultation closed.	Deliberations and adoption at Council 1 December 2016.
Submissions	Strategic Planning Activity LOS for Council to be a strong and successful advocate for the District's interests	Submission to the Minister for Communications strongly supporting the Commerce Committee's proposal (in its interim report of 3 November 2016) to grant statutory rights of access to use existing electricity works (e.g power poles) for deploying fibre optic cable. Submission to the New Zealand Fire Service Commission on the funding of Fire and Emergency New Zealand in 2017/18.	1. MBIE proposals on regulations for Building (Earthquake- prone buildings) Amendment Act and methodology to identify earthquake-prone buildings

ENVIRONMENTAL AN	D REGULATORY SERVICE	ES GROUP OF ACTIVITIES 2016/17
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Nov-16

Major programmes of work outlined in the L1			
What are they:	Targets	Progress for this reporting period	Planned for the next two months
Complete any outstanding actions in the targeted review of the District Plan	Continuous monitoring of operative District plan for minor changes.	Complete - work now focused on DP Change	Nothing planned - focus on Plan Changes.
	District Plan change process complete	Plan changes became formally operative.	Process complete.
Give effect to the Food Act 2014	Implement the Food Premises Grading Bylaw	Regulations now in effect.	
Regional collaboration over regulatory functions	Form a regional regulatory committee	First meeting held on 21 October 2016 PNC,RDC,HDC,WDC attended.	
Prepare for implementation of Buildings (Pools) Amendment Bill (when enacted and in effect)	In effect 1 Jan 2017	Awaiting standards to clarify Alternative solutions	Currently compiling pool register
Prepare for next accreditation review as Building	Feb-17	Received conformation IANZ visit to take place 8-	
Consent Authority (April 2017)		10 February 2017	
Other regulatory functions			
What are they:	Targets	Statistics for this month	Narrative (if any)
Building Consents	Report on number of building consents	21 BC processed: 100% completed on time,	2 new transportable house builds valued at
	processed, the timeliness and the value of	average days to process was 12 days. Value of	\$280,000, new bin for Rangitikei Aggregates
	consented work	building work was \$1,140,500	valued at \$450,000. All the rest of the work wa
			house additions/ alterations, polesheds and
			woodfire installations
	Code of Compliance Certificates, Notices to Fix	18 CCC issued: 100% completed on time, average	
	and infringements issued.	days to process was 1 day . 4 NTF issued for	
		unconsented building work and failing to display a	
		current BWOF.	
Resource Consents	Report on:	3 Land Use Resource Consents granted, 100%	
	a) number of land use consents issued and	completed on time, average days to process was	
	timeliness	15 days.	
	b) subdivision consents and timeliness	1 Subdivision Resource Consent granted, 100%	
		completed on time, average days to process was	
		17	
	c) section 223 and 224 certification and	1 section 223 and 1 224 certificates issued this	
	timeliness,	month, 100% completed on time.	
	d) abatement and infringements issued.	None issued this month	
Dog Control	Report on number of new registrations issued,	62 New Dogs Registered, 8 Impounded, 0	
	dogs impounded, dogs destroyed and	Infringements, 4 destroyed, 228 Unregistered	
	infringements issued.		
Bylaw enforcement	Enforcement action taken	No Letters regarding litter sent for explanation.	
		No infringements.	
Liquor Licensing	Report on number and type of licences issued .	Renew 2 Club Licences, Renew 6 Manager	CPO held in November 16 premises inspected
**			lfailure

ENVIRONMENTAL AND REGULATORY SERVICES GROUP OF ACTIVITIES 2015/16

Nov-16

Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress to date	Planned for the next two months
Fimeliness of processing the paperwork (building		99% of all building and 100% resource consents	rialified for the flext two months
control, consent processes, licence applications)		issued within statutory timeframes	
control, consent processes, neerice applications,	services is completed within the prescribed times	issued within statutory timenames	
	iservices is completed within the prescribed times		
Possession of relevant authorisations from central	Accreditation as a building consent authority	Maintained	
government	Imaintained		
50.00	Functions of a registration authority and role of a		
	recognised agency under the Food Act not subject		
	to Ministerial review		
Fimeliness of response to requests for service for	Improvement in timeliness reported in 2013/14	To be calculated	
enforcement call-outs (animal control and	(84% were responded to in time and 61%		
environmental health); within prescribed response			
and resolution times			
Requests for Service			
What are they:	Completed on time	Completed late	Overdue
Animal Control	91	16	1
Animal Control Bylaw matter	0	0	0
Animal welfare	10	0	0
Attacks on animal	0	0	0
Attacks on humans	0	0	0
Barking dog	11	2	0
Dog Property Inspection (for Good Owner status)	5	4	1
Found dog	9	2	0
General enquiry	0	0	0
Lost animal	13	2	0
Microchip dog	0	0	0
Property Investigation - animal control problem	2	1	0
Rushing at animal	0	0	0
Rushing at human	1	1	0
Stock worrying	1	0	0
Wandering stock	4	3	0
Wandering/stray dog	35	1	0
Building Control	0	2	0
Dangerous or Insanitary Building	0	0	0
Property insepction	0	2	0
Environmental Health	43	7	9
Abandoned vehicle	1	1	0
Dead animal	0	0	0
Dumped rubbish (outside town boundary)	2	0	0
Dumped rubbish (within town boundary)	1	0	0
Fire permit - rural	0	0	0
Fire Permit - urban (restricted fire season only)	0	0	0
Food premises health issue	1	0	0
Hazardous substances	1	0	0
Livestock (not normally impounded)	6	1	3
Noise - day and night	27	0	5
Pest Problem (Council Property)	0	0	0
Untidy/overgrown section	3	5	1
Vermin	1	0	0

	COMMUNITY WELL-BEING GROUP OF ACTIVITIES 2016/17		
Major programmes of work outlined in the LT	T	T.	
What are they: Community Partnerships	Targets Facilitation of Path to Well-being groups Delivery of work programme through the MOU	Progress to date See below See below	Planned for the next two months
Key elements of the work outlined in Path to What are they:	Well-being, MOU workplans and Annual Plan Targets	Progress to date	Planned for the next two months
Advocacy to support the economic interests in the District at regional and national level	Develop collaborative economic development and District promotion services across the Horizons region	Launch of Te Pae Tawhiti, the Māori economic development strategy for Horizons Region, with an event held with Te Ururoa Flavell in Ohakune in early November.	To actively promote the District through multi- media advertising, the Mayor and Chief Executive undertake promotional tours on behalf of the District.
		COVI Motor Home Show in March - meeting of TAs involved in Bulls. Briefing at the ED officers meeting from Simon	Implementation of Digital Enablement Plan Regional collaboration with ED officers: develop promotional materials for the Covey Motor Home Show. Develop further collaborative economic development and District promotion services across the Horizons region.
Fimely and effective interventions that create economic stability, opportunity and growth	Progress solutions to water availablity in area between Marton and Hunterville	Ongoing progress being made on the Tutaenui Feasiblity Study. This project is being reported separately through Assets/Infrastructure Committee.	Progress solutions to water availability in area between Marton and Hunterville.
A wide range of gainful employment opportunities in the District	Facilitate and lead on a Rangitikei Growth Strategy that also aligns with and contributes to a regional Agribusiness Strategy		Growing Business programme to be confirmed.
Attractive and vibrant towns that attract business and residents	Provision of good infrastructure, well-maintained streets in the CBD of main towns	Fundraising plan for the Bulls community centre has been ongoing. Packs prepared and awaiting outcome of Community Facilities Fund application to launch locally. Local briefing meetings with Architecture Workshop to continue the detailed plans. Initial meeting with the team from Opus who will be preparing the heritage assessment and concept plans for the Marton CBD development.	Detailed design and costings for tender documents.
	Place-making support in Marton, Bulls and Taihape	Nothing to report	To be confirmed
	Events, activities and projects to enliven the towns and District Five + high profile events and 20 community events Council sponsorship of events aiming to increase visitor numbers (compared to 2015/16)	Marton Market Day took place on 26 November.	Evaluation of events sponsorship scheme for visitor numbers and economic impact due in March/April 2017
Jp to date and relevant information for visitors	Maintain information centres in Taihape and Bulls,	Business as usual	
and residents on a range of services, activities and attractions	the gateways to the District. Develop an information centre in Marton as part of the "libraries as community hubs" concept.	The updating of the Council database has started with good results to date. The updated database is being preapred in three sections; Live (health and social welfare agencies, education etc.), Work (business directory) and Play (community organisations) will link through to rangitikei.com	Information Centres team will maintain the website.
	Contract with local organisations to provide a range of information, including: * Up-to-date calendar of events, and * Community newsletters distributed through Marton, Bulls and Taihape		Business as usual
An up to date, relevant and vibrant on line presence with information about services, activities and attractions, the District lifestyle, job	Maintain a website that provides information about Council and community services and activities	Online guide to Council processes and business support is now available through the website.	Business as usual



Opportunities for residents to remain socially and physically active into their retirement years, to enable them to stay in the District for as long as possible Opportunities for people with children to access the quality of life they desire for their families	District and towns (Provide a website that is a gateway to the District, with links through to more local web pages, with information about living in the District and Interactive and appropriate social media opportunities Facilitate and lead on a Positive Ageing Strategy that aims to enhance quality of life for older people in the District Establish youth development service based in Taihape and Marton, transitioning from current arrangements to a one-stop shop concept	Rangitikei Tourism AGM. Content still to be input. Nothing to report Youth Zones established in Marton and Taihape. Advisory group convened. Recruitment process for	Web content for lifestyle sections of rangitikei.com to be developed as part of new website. Participate in meetings of the Healthy Families Governance Group. Complete recruitment process and induction process for new staff Continue to seek funding from external sources
	Coordinate a Swim-4-All programme 2016/17	Funding in place and schools informed of the programme.	Administering Swim-4-All programme; reporting to funders, applying for funds for 2017/18
	Healthy Families programme: take part in Governance Group, act as local Prevention Partnership		
A more equal and inclusive community where all young people are thriving, irrespective of their start in life	Council will facilitate and lead on a Community Charter that supports all young people in our District to become the best adult that they can Annual achivement Scholarships fro Taihape Area School and Rangitikei College	Scholarships at local schools awarded.	Holiday programmes in place in Taihape and Marton
Cohesive and resilient communities that welcome and celebrate diversity	Develop high trust contracts with agencies to undertake community development in each of the three main towns (Marton, Bulls and Taihape)	Business as usual	Investigate new models for community development, develop District-wide collaborative practice Continue to support Samoan community in the southern District to develop representative organisation and participate in civic life
	Organise the annual Path to Well-being Conference 2016/17	Path to Well-being conference in planning stages for 10 February event.	Hold conference and evaluate
	Through Treasured Natural Environment Theme Group: - Support Hautapu and Tutaenui catchment groups - Develop access to Kahui reserve, Mangaweka - Continue to produce and distribute the Theme Group newsletter	Meeting held during October. Discussion on wide range of issues including; mobstocking, newsletter, Tutaenui project, local and agency updates.	
Funding schemes which have clear criteria, which are well publicised, and where there is a transparent selection process	Facilitate at least an annual opportunity for community organisations to apply for funding under the various grant schemes administered by the Council	Creative Communities Assessment Panel convened and first round of applications for 2016/17 were awarded. Reports prepared for the Community Initiatives Fund and Events Sponsorship Scheme for discussion at Council ion 1 December.	Two Creative Communities Scheme rounds; one more Community Initiatives Fund round; one Sport NZ Rural Travel Fund round
	Publish the results of grant application process to a Council-run forum show-casing the results of grant application processes where successful applicants provide brief presentations and are open to questions	Nothing to report	Publish results of all funding rounds on Counci's website and Rangitikei Line.
To see Council civil defence volunteers and staff at times of emergency (confidence in the activity)	Contract with Horizons to provide access to a full- time Emergency Management Officer Arrange regular planning and operational activities	Contract remains in place and staff available on full time basis. Awaiting final plan for Koitiata.	
To be assured of adequately trained, resourced and responsive rural fire force to reduce the incidence of life and property threatening fire	Provide fully trained and adequately resourced volunteer personnel who are in a position to respond to rural fire call-out with the minimum of delay: - Staff EMIS Training (Emergency Management Information Training)	Volunteers receiving training and train regular to maintain and enhance skills. Basic EMIS training undertaken, further ITF training to be undertaken before advanced EIMES training to take place(ITF - CIMS two full day course)	NRFA Audit undertaken of Rural Fire Authority and awaiting audit report.

COMMUNITY WELL-BEIN	Nov-16		
Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Planned for the next two months
Provide opportunities to be actively involved in partnerships that provide community and ratepayer wins	A greater proportion (than in the previous year) of the sample believe that Council's service is getting better: 37% in 2012, 30% in 2013, 16% in 2014, 17% in 2015, 19% in 2016	To be reported in March/April 2017	
Identify and promote opportunities for economic growth in the District		Annual GDP growth to be realeased in early 2017	
	A greater proportion of young people living in the District are attending local schools. Based on latest available Statistics New Zealand population estimates (June 2013) and school enrolments for 2014 (TKI), 56% of residents of	School enrolments years 9-13 are slightly down (703 in 2015 and 653 in 2017). However, the closure of Turakina Maori Girls College has impacted on this figure (loss of 63 students). Rangitikei College's roll has risen from 263 in 2015 to 306 in 2016. Poulataion estimates to June 2016 have been delayed due to the Kaikoura earthquake so the proportion of local residents of high scholl age to calculate the ration is unavailable at present.	
	More people living in the District (than is currently projected by Statistics New Zealand). Based on population projections from Statistics New Zealand (medium projection based on 2013 Census), the resident population is projected to decline from 14,450 in June 2013 to 13,900 in June 2028. Population estimates from Statistics New Zealand in December 2015 show a small increase in the population since the Census 2013, tracking at above the high estimates produced from Census data.	Next population estimates due in early 2017.	
Requests for Service			
What are they:	Completed on time	Completed late	Overdue
None			