

Mihi

E ngā mana, e ngā reo, e ngā rau rangatira mā o te rohe o Rangitīkei, tēnā koutou katoa.

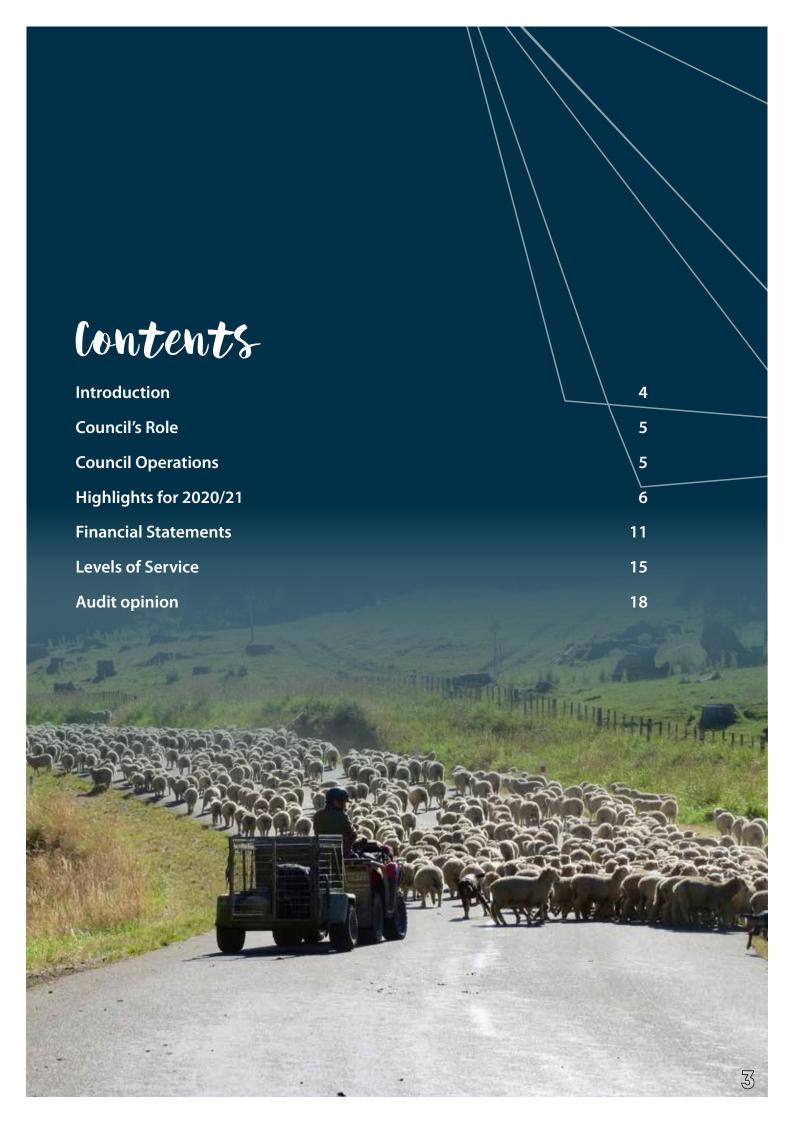
Mihi mahana tēnei o te Kaunihera o Rangitīkei kia tātou katoa e noho ana ki roto i te rohe nei, nau mai, whakatau mai ra The Rangitikei District Council acknowledges all those who live within our District.

We send a warm welcome to you all.

Whakataka te hau ki te uru,
Whakataka te hau ki te tonga,
Kia mākinakina ki uta,
Kia mātaratara ki tai,
E hī ake ana te atakura,
He tio, he huka, he hau hū,
Tīhei Mauriora!

Cease the winds from the west
Cease the winds from the south
Let the breeze blow over the land
Let the breeze blow over the ocean
Let the red-tipped dawn come with
a sharpened air
A touch of frost, a promise of a
glorious day!





Introduction

The Annual Report Summary summaries the Council's performance in 2020/21 against the third year of the Long Term Plan for 2018-28, and against the various legislative and accounting requirements under which the Council is required to operate.

The year's major achievements are:

- Strategic Vision to 2050 –The Executive Leadership team has developed further detail based on the four well-beings in the Local Government Act social, economic, environmental and cultural.
- Long Term Plan 2021-2031 Council adopted the Long Term Plan for 2021-2031 on 8 July 2021.
- Mangaweka Bridge The contract to construct the new bridge was awarded in September 2020. At the end of June 2021 the project was 50% complete.
- Marton Water Strategy Council approved the creation of a new Marton Water Strategy that will use groundwater as an alternative raw water source in place of the current Marton Dams.
- Taihape Memorial Park Facilities A site for the new facility building has been finalised and detailed design plans are being prepared for a single-storey facility, following engagement with Park users.
- Historic landfill on Pūtōrino Road Council is remediating the historic landfill on Pūtōrino Road with work mostly done (in conjunction with Horizons Regional Council and relevant iwi).
- Planning for online electronic building consent applications.
- District Plan Change The process for a Council initiated District Plan Change to rezone rural land south of Marton to an industrial zone is underway.
- Marton Rail Hub Council's application to the Provincial Growth Fund has been successful, in August, the Minister of Infrastructure announced that the facility will receive \$9.1 million from the Government's COVID-19 Response and Recovery Fund.

For those interested in the full Annual Report, copies are available at:

- the Council Offices, 46 High Street, Marton
- the District Libraries or
- our website www.rangitikei.govt.nz

Andy Watson Mayor

aly bloken

21 January 2022

Peter Beggs Chief Executive

21 January 2022



Council's Role

The Rangitīkei District Council undertakes services for the residents and ratepayers of the Rangitīkei.

The Local Government Act 2002 defines the purpose of Local Government as to:

- "... enable democratic local decision-making and action by, and on behalf of communities and:
- ... promote promote the social, economic, environmental, and cultural well-being of communities in the present and for the future.

Council Operations

The Council appoints a Chief Executive to be in charge of the Council operations and delegates certain powers of Management to him as required under Section 42 of the Local Government Act 2002.

The Chief Executive appoints staff to carry out all of the Council's significant activities. The chart below shows the Council's governance structure.

Highlights for 2020/21



Community Leadership

Highlights for 2020/21

- **Elections** The October 2019 elections, conducted on the basis of three wards (Northern, Central and Southern), resulted in six first-time Councillors. The next elections will be held in October 2022.
- **Strategic Vision to 2050** The newly elected Council had a strategic planning day on 20 November 2020. The outcome from this is a statement on Council's strategic vision to 2020. The Executive Leadership team has subsequently developed further detail based on the four well-beings in the Local Government Act social, economic, environmental and cultural.
- Long Term Plan 2021-2031 Council adopted the Long Term Plan for 2021-2031 on 8 July 2021. At that meeting the rates resolution for 2021/22 was also adopted. The 2021-2031 Long Term Plan projected a rate increase of 7.07% for the 2021/22 year; followed by 7.29% for year two and 6.54% for year three.
- **Regional collaboration** Council has been a member of the Horizons working group on Climate Change and will continue its involvement through 2021/22.
- **Spatial Plan** Work has begun on a spatial plan for the District to provide a blueprint for future land use and growth over the next 30 years. It will examine how much and where additional land should be provided for residential, industrial or commercial land to meet future growth. And it will also identify key transformational projects related to future land use across our activities, linking in with other strategies we are developing, such as for parks. The spatial plan sets the strategic direction for the review of the District Plan (think zoning and rules) that will follow and will help to guide infrastructure investment decisions. This project has been named Pae Tawhiti Rangitīkei Beyond to represent the future-focused nature of the project.
- **Preparation of Order Papers** Order Papers for Council, Committees, Boards, Community Committees and other meetings have continued to be delivered to ensure that decision-making was compliant and useful.



Roading and Footpaths

- **COVID-19** The alert level responses delayed the scheduled work programme. However, 50km of road were sealed and rehabilitation works on Parewanui Rd (Length 1700m) and Tutaenui Rd (Length 240m) were completed.
- Mangaweka Bridge The contract to construct the new bridge was awarded in September 2020. At the end of June 2021 the project was 50% complete. The completion date for the project is August 2022. There is a 'Memorandum of Understanding between Mangaweka Heritage Inc., Rangitīkei, and Manawatu District Councils for the ongoing maintenance of the historic bridge.
- **Emergency works 2019/20** The repair of two sites on Turakina Valley Road were delayed by consenting issues. However, both sites, Turakina-3 south of Drysdale, and Turakina-2 north of Macleays were completed by June 2021.
- Taihape-Napier Road Rangitīkei and Hasting District Council jointly undertook a strategic transport study of the Taihape Napier Road to further assess the scale of the issues and opportunities,. The intension was to develop a vision and long-term strategy for the corridor. Given funding for the 2021-24 National Land Transport Programme was constrained, Waka Kotahi did not declare the Taihape Napier Road a state highway or a special purpose road. The improvements that were identified in the study have been included in the 2021-31 Long Term Plan.



Highlights for 2020/21:

- **Marton Dam repairs** All spillway repairs to both dams have been completed. The operating levels of both dams will have to managed at a lower level to reduce the number of spillway events during the year.
- **Marton Water Strategy** Council approved the creation of a new Marton Water Strategy that will use groundwater as an alternative raw water source in place of the current Marton Dams. The strategy includes the construction of an additional new production water bore and a new water treatment plant constructed on the existing treatment plant site. Funding has been included in the first three years of the 2021 2031 LTP.
- **Improved water supply resilience in Bulls** The completed Bulls Water Strategy identified the appropriate size and position for the new Bulls drinking water reservoir. Construction of the new reservoir has been completed. The new drinking water pump station and rising main will be constructed in the 2021/22 financial year.
- **Taihape Network Upgrade** A new pressure reducing valve (PRV) and associated pipework has been installed and completed. The Taihape water supply is pressure sensitive due to the hilly topography, and this new equipment will reduce the risk of breaks and leaks in a substantial portion of the network.
- Watermain renewals The Tutaenui Trunk Main between Jeffersons Line and Somersal Lane has been replaced.
- **Erewhon Rural Water Scheme** A substantial portion of the rural supply network was replaced during the 2020/21 financial year. This portion of the network is located in an area that is not easily accessible and failure of this part of the network posed a serious risk to the water supply. Further renewals of other critical portions of the rural scheme will follow.



Sewerage and the Treatment and Disposal of Sewage

- Ratana Wastewater Treatment Plant Funding has been secured through the Freshwater Improvement Fund to enable the disposal of treated wastewater to go to land. However, this is dependent on suitable land being identified. Land identified for a potential lease agreement became unavailable after t was identified as rare and endangered habitat. Two new land parcels have now been identified as potential solutions and negotiations for this continue.
- **Wastewater Reticulation Renewals** A portion of the Taihape wastewater network along Hautapu Street has been replaced.
- **Papakai Pump Station** The current wastewater pump station on Papakai Road can no longer supply the level of service required to ensure improved environmental outcomes. A detailed options study to identify the best location for a new pump station has been completed. Work on the detailed design of a new wastewater pump station in the identified location has started.
- **Bulls and Marton Wastewater Treatment Plants** The current consent application for the Bulls Wastewater Treatment Plant lodged with Horizons Regional Council in 2015 was put on hold pending the outcome of a business case process for a combined wastewater discharge for Marton and Bulls. Council agreed to this recommendation in August 2018. During the 2020/21 financial year a wastewater loads and flows analysis and a wastewater characterisation study of the Bulls and Marton influent and treatment plants was completed. A wastewater treatment performance study as well as a detailed sludge survey has been completed for the Bulls and Marton plants. A concept and detailed design of the Marton to Bulls pipeline as well as the first phase of a two-phase procurement strategy has been completed. Construction of the Marton to Bulls pipeline is expected to be completed by June 2022.





Tutaenui Reservoir



Stormwater Drainage

Highlights for 2020/21:

- Stormwater reticulation renewals and improvements scheduled works.
- Scotts Ferry A detailed study of the Scotts Ferry stormwater system was completed and identified improvements to the open drains and subsoil drains in and around Scotts Ferry. The construction of all the identified upgrades has been completed. The last item to complete for Scotts Ferry is the installation of an automated pump system to be used during heavy rain events when the river levels are too high to allow gravity to drain the system. The pump automation is planned for the 2021/22 financial year.
- **Wellington Road, Marton** The upgrade of the Wellington Road stormwater drainage at the Rail overpass has been completed.



Community and Leisure Assets

- **Te Matapihi: Bulls Community Centre** Construction commenced in January 2019 but completion was delayed, primarily due to the COVID-19 alert responses at levels 4 and 3 which prevented site works. A cultural design for the interior and exterior of the building was produced by artist Len Hetet, in partnership with iwi. The building had its formal opening on 25 September 2020 (at which the Minister of Local Government attended and spoke) and provided library and visitor information services from 28 September 2020. Te Matapihi, designed by Architecture Workshop Ltd was one of three winners in the Public Architecture category, with judges describing the building as a confident public community centre that fulfills the key project aspiration: to create a community centre located around a soon-to be developed urban space. Tenders for the town square and extended carpark (to allow for buses) have been approved, with work to commence in October 2021.
- **Community-led Projects** There have been a range of on-going projects occurring throughout the District which have been led by the local community including, planting, playgrounds, halls and other initiatives. These include the new Te Āhuru Mōwai Playground in Marton, the development of the Hautapu River Parks in Taihape, and renovations at a number of Rural Halls around the district.
- **Taihape Memorial Park Facilities** A site for the new facility building has been finalised and detailed design plans are being prepared for a single-storey facility, following engagement with Park users. Construction for this building is planned for February 2022. The Grandstand is currently being investigated for options to strengthen it.

- **Tutaenui Reservoir: Marton B and C Dams** Work is ongoing at the Dams with the management plan being implemented, weed control being undertaken across the site and number of planting has been completed. The formal opening to the public occurred on 10 October 2020.
- **Libraries** During COVID-19 Level 3, a stock take and weeding of material was undertaken at all three libraries, with the older stock being sold and the rest rotated. External funding was received from the JBS Dudding Trust for \$20,000.00 for purchasing books and educational resources and refreshing the Bulls Centre collection. The Libraries were also successful in applying to the New Zealand Libraries Partnership Fund securing funding for two full-time staff to drive Community and Digital Engagement in our District. The funding covers the costs of the two fixed term positions until June 2022. We also secured approximately \$16,000.00 from the same fund for resources for our libraries. This included purchasing Tablets, a Projector and Portable Screen, Te Reo and Samoan language resources and Lego sets for our Libraries.
- **Public toilets** New toilets have been installed at Te Āhuru Mōwai Playground, Marton, Centennial Park, Marton, and (on a 24/7 basis) at Follett Street, Marton.
- Marton RSA and Citizens' Memorial Hall upgrade Council's application to the Provincial Growth Fund was successful. On 9 October 2020, the Minister of Regional Development announced 97 grants to town halls and war memorials halls, including \$500,000 for renovation works at the Marton Memorial Hall including the removal of asbestos, creating an additional emergency exit, electrical and heating works, installing a fire alarm, painting and enabling the ablution blocks to be wheel chair accessible.



Rubbish and Recycling

Highlights for 2020/21:

- **Waste Transfer Stations** Council continued to operate its waste transfer stations in Ratana, Bulls, Marton, Hunterville, Mangaweka, and Taihape.
- **Historic landfills** Council is fixing the issue with work mostly done (in conjunction with Horizons Regional Council and relevant iwi) to address the historic landfill on Pūtōrino Road exposed in August 2018 by a substantial change of course by the Rangitīkei River. There has been a review of Council files (including those in Archives Central) to identify other sites which were operated by Council (or its predecessors).



Environmental and Regulatory Services

- **Building Accreditation** The Council Building Control Authority(BCA) under went its two yearly audit conducted by International Accreditation New Zealand (IANZ) in February 2021, the BCA remains accredited with the next audit assessment date of February 2023.
- **Planning for online electronic building consent applications** A budget allocation for this has been made in 2020/21, as part of the implementation of the Information Services Strategic Plan.
- **District Plan Change** The process for a Council initiated District Plan Change to rezone rural land south of Marton to a industrial zone was delayed due to COVID-19 response restrictions in March 2020. The hearing was conducted by an independent commissioner who issued his report in August 2020, approving the rezoning of 40 ha. One appeal has been made to the Environment Court, which is expected to be resolved by December 2021.
- Implementation of the Building (earthquake-prone buildings) Amendment Act Officers have continued issuing assessment notices for potentially earthquake-prone buildings. So far 178 inspections have been carried out. (60 were assessed during 2019/20.) There are 29 to be done assessed and 6 buildings have been issued with final earthquakeprone notices.
- **Animal Control** Council continued to provide animal control services for both Rangitīkei and Manawatu districts under a shared services arrangement.
- **Food Act and Health Act** Council has continued to use Whanganui District Council to provide the inspections and verifications required under this legislation.



Community Well-being

- Pandemic response Council developed and regularly reviewed it's Pandemic Response Plan and Covid-19 Resurgence Plan. Following the first lockdown debrief, Council implemented an improvement action plan which included increasing the capability and capacity of it's internal Emergency Operations Centre Team (Pandemic Response Team), and enhancing local welfare response arrangements within the District.
- Marton Rail Hub Council's application to the Provincial Growth Fund has been successful: in August, the Minister of Infrastructure announced that the facility, to be built at the key freight hub of Marton, will receive \$9.1 million from the \$3 billion set aside in the Government's COVID-19 Response and Recovery Fund. Council estimates that this build, which will include a debarker facility, will create up to 83 jobs. When up and running it will enable more efficient log transportation in the lower North Island, as well as creating 22 full time jobs.
- **Community Organisations** Council has continued to work with the four local organisations with whom it has established Memorandum of Understanding which sets out the partnering arrangements.
- **Youth Development** The Youth Council has continued to function, although proceedings were interrupted by the COVID-19 alert responses. Youth Awards were successfully conducted, with generous sponsorship from local businesses. Officers have continued with the ongoing facilitation of the youth zones in Taihape and Marton.
- Mahi Tahi In 2020–2021, the Rangitīkei District Council was one of twenty-three rural councils that successfully secured \$500,000 each from the Mayor's Task Force for Jobs (MTJF) Community Recovery Programme, supported by the Ministry of Social Development (MSD), and tasked with getting a minimum of 50 people into employment in the fiscal year. Council branded this initiative Mahi Tahi Rangitīkei Employment Programme and it was run in conjunction with Te Rūnanga O Ngā Wairiki Ngāti Apa, working closely with MSD, and operating from Te Poho o Tuariki. This pilot was successful and with a total job placement of 143. Further funding was approved for 2021/22.
- **Town Signage** Further work has been undertaken to finalise new signage with icons to reflect towns' identity throughout the District.
- www.rangitikei.com Council has continued to manage www.rangitikei.com which is now a secondary domain to www.visitrangitikei.nz; it now has a closer alignment in design with the Council site and a heavier focus on exploring and discovering the district for increased public awareness and value addition to visitor focused business, district promotion and community wellbeing.
- **Economic development** As part of adding detail to the Council's strategic vision an outline economic development strategy was developed and there has been discussion with regional partners on the approach to be taken to assist with post-COVID recovery.
- **Emergency management** Council achieved enhanced internal capability within it's emergency operations centre (EOC) team with approximately 50% of employees being trained members of the EOC team and 98% of employees completing foundational emergency response training. Three scenario-based exercises were undertaken throughout the year and Council has reestablished it's district-based Emergency Response and Local Welfare Committees. Council's emergency management function has been brought in-house from 2021/22.

Financial Statements

Explanation of major variations against budget

Explanations for major variances from the Council's budget figures for 2020/21 in the 2018-28 Long Term Plan are noted below: More detailed analysis of variances may be found in note 27 of the finacial stattements and in the commentary of the various groups of activities in the full Annual Report.

Statement of comprehensive revenue and expense

"The statement of comprehensive revenue and expense shows operating expenditure was \$2.48 million more than budget and operating revenue was above budget by \$4.36 million, resulting in an operating profit before gains and losses on PPE and investments of \$4.02 million against a budget of \$2.15 million. The profit after tax was \$4.02 million.

More detailed analysis of variances is presented in note 27 of the financial statements and in the commentary on the various groups of activities in the full Annual Report."

Statement of financial position

Council has a strong cash position of \$6.99 million as at 30 June 2021. This is mainly as a result of a significant underspend in capital works this year.



Summary Financial Results

Summary Statement of Comprehensive Revenue and Expense

For the year ending 30 June 2021

	2021 Actual (\$000)	2021 Budget (\$000)	2020 Actual (\$000)
Total operating revenue	41,898	37,542	34,866
Less finance Costs	87	138	96
Less other operating expenditure	37,786	35,251	35,668
Net surplus (deficit) before revaluation losses	4,024	2,153	(898)
Loss on revaluation of property, plant and equipment	-	-	-
Net surplus (deficit)	4,024	2,153	(898)
Income tax expense	-	-	-
Financial assets at fair value through other comprehensive revenue and expense	-	-	18
Gain on revaluation of property, plant and equipment	-	-	7,994
Comprehensive revenue and expense	4,024	2,153	7,114

Summary Statement of Changes in Net Assets/Equity

For the year ending 30 June 2021

Balance as at 30 June	610,708	605,781	606,684
Total comprehensive revenue and expense for the year	4,024	2,153	7,114
Balance as at 1 July	606,684	603,628	599,570
	2021 Actual (\$000)	2021 Budget (\$000)	2020 Actual (\$000)
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Summary Statement of Financial Position

For the year ending 30 June 2021

2021	2021	2020
Actual	Budget	Actual
(\$000)	(\$000)	(\$000)
10,292	13,050	12,896
611,825	621,217	604,002
622,117	634,267	616,898
7,736	4,115	6,336
3,673	24,371	3,878
11,409	28,486	10,214
610,708	605,781	606,684
466,708	451,935	462,942
4,504	149,553	4,292
139,450	4,293	139,450
610,708	605,781	606,684
	Actual (\$000) 10,292 611,825 622,117 7,736 3,673 11,409 610,708 466,708 4,504 139,450	Actual (\$000) Budget (\$000) 10,292 13,050 611,825 621,217 622,117 634,267 7,736 4,115 3,673 24,371 11,409 28,486 610,708 605,781 466,708 451,935 4,504 149,553 139,450 4,293

Summary Statement of Cash Flows

For the year ending 30 June 2021

	2021 Actual (\$000)	2021 Budget (\$000)	2020 Actual (\$000)
Net cash inflows (outflows) from operating activities Net cash inflows (outflows) from investing activities Net cash inflows (outflows) from financing activities	16,391 (17,791) (16)	14,582 (37,159) 22,577	13,863 (14,944) (16)
Net cash inflows (outflows) for the year	(1,416)	-	(1,097)
Cash and cash equivalents at the beginning of the year	8,407	9,504	9,504
Cash and cash equivalents at the end of the year	6,991	9,504	8,407

Summary Capital Expenditure

For the year ending 30 June 2021

Total Capital Expenditure	16,772	36,300	16,609
Community Well-being	-	-	-
Environmental and Regulatory Services	-	-	-
Rubbish and Recycling	-	-	-
Community and Leisure Assets	4,477	9,755	3,361
Stormwater Drainange	1,149	1,455	531
Sewage and the Treatment and Disposal of Sewage	1,781	6,656	818
Water Supply	3,059	5,882	3,368
Roading and Footpaths	6,306	12,552	8,530
Community Leadership	-	-	-
	(\$000)	(\$000)	(\$000)
	LTP Y3	Annual Plan	Actual
	2018	2021	2020

Post balance date events

On 17 August 2021 all of New Zealand moved to Covid Delta Alert Level 4. On 31 August 2021 all of New Zealand, south of Auckland, moved to Alert Level 3. On 7 September 2021 New Zealand, except Auckland, moved to Alert Level 2 on which the Rangitīkei District still complies with. No significant impact of these level changes are anticipated.

On the 3 December 2021 all of New Zealand was put into the new traffic light framework for the response to Covid, the Rangitikei District was placed in the red alert setting.

On 27 October 2021 the Local Government Minister announced that the central government will proceed with the three waters service delivery reforms using a legislated "all in" approach. The three waters reform involves the creation of four statutory water services entities to be responsible for the service delivery and infrastructure from local authorities from 1 July 2024. There is still a number of uncertainties associated with the new three waters services delivery model including the mechanism for how assets will be transferred to the newly established entities and the control and governance of these entities. Notwithstanding the current uncertainty, the announcement, once legislated, will mean Council is no longer responsible for the delivery and infrastructure of three water services from 1 July 2024.

On the 13 and 15 of December parts of the district were hit with severe weather causing damage to our roading network the cost of repair has not been fully understood.

Additional information

- The reporting entity is the Rangitīkei District Council which is a territorial local authority governed by the Local Government Act 2002 and is domiciled in New Zealand.
- 2 The specific disclosures in the summary financial report have been extracted from the full financial report which was adopted and authorised for issue by Council on 23 December 2021.
- 3 The Financial Statements are for the year ended 30 June 2021 and all figures are in New Zealand dollars and rounded to the nearest thousand dollars.
- The Local Government (Financial Reporting and Prudence) Regulations 2014 specifies a benchmark disclosure statement in the Council's annual report covering the current year and the four preceding years. These cover rates affordability, debt affordability, balanced budget, essential services, debt servicing, debt control and operations control. Council met 10 of the 10 benchmarks in 2020/21.
- The summary financial report cannot be expected to provide as complete an understanding as the full financial report. The full financial report on 23 December 2021 received an unmodified Audit Opinion (excluding the Significant Activities Statement which was qualified because of uncertainty on the verification of numbers of complaints about some services). This report is available from the Council Office, Libraries and Information Centres, and on our website www.rangitikei.govt.nz.
- 6 The Council has designated itself a Public Benefit Entity (PBE) for financial reporting purposes.
- 7 The full financial statements were prepared in accordance with New Zealand Generally Accepted Accounting Practice (NZ GAAP), and with Tier 1 Public Benefit Entity (PBE) accounting standards. The full financial statements include a statement of compliance to this effect.
- 8 These Summary Financial Results are in compliance with the PBE FRS 43 Summary Financial Statements.

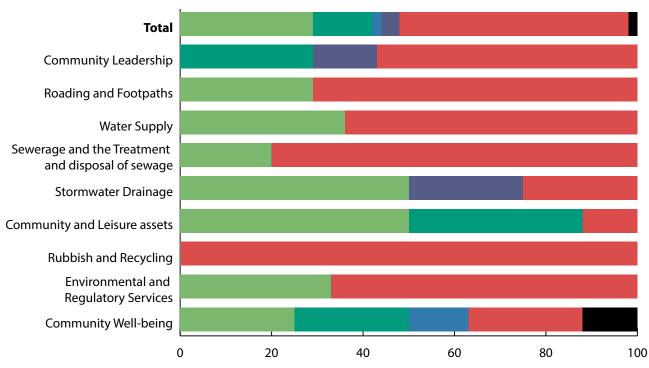
Levels of Service

The full report documents results for 53 intended levels of service across the nine activity groups.

An overall assessment of the actual levels of service compared with what was intended has a less certain basis than measuring financial performance because qualitative as well as quantitative information is used. The detailed analysis is provided under each group of activities.

The following chart shows the overall achievement for the year. 42% of the measures were either partly or fully achieved (64% last year). A further 2% were in progress (8% last year).

Of the 18 mandatory measures where the measure is applicable and data is available, five were achieved, 12 were not achieved and one not commenced.



Achieved	Required actions have been completed Or where a long-term level of service is targeted, the results for the year are in keeping with the required trend to achieve the intended level of service
Partly achieved	Some outputs contributing to the intended level of service have been achieved (e.g. 3 workshops held of the 4 initially proposed) Or the result for the year is between 60% and 75% of the intended level of service
Achieved/ongoing	A particular level of service has been achieved. But it is multi-faceted and not totally time related in that there are constant actions continuously adding to it.
In progress	No actual output has been achieved but pre-requisite processes have commenced
Not commenced	No actions to achieve the stated level of service have begun
Not achieved	None of the required actions have been undertaken Or the result for the year is less than half of the intended level of service Or where a long-term level of service is targeted, the results for the year are contrary to the required trend to achieve the intended level of service
Not yet available	Timing of the relevant data set has been delayed or will occur in a subsequent year
Not applicable	The scope of the [mandatory] measure does not apply to the Council

Summary Commentary on each group of activities

Activity	What we did	
Community Leadership	64% of Annual Plan actions were substantially undertaken or completed by 30 June 2021.	Improved satisfaction ratings from each member of Te Roopuu Ahi Kaa (TRAK) about the effectiveness of the Māori responsiveness framework.
Roading	There were a total 446 footpath and road requests, 202 were completed on time (45%): The low performance recorded above was caused by the way the data was captured for the majority of the year on the Request For Service (RFS) system rather than the works being completed late. Where the system captured the date of data entry as the completion date rather than correctly reflecting the actual completion date of the work. Staff have now corrected the way they capture the data and this measure should improve in the next financial year (2021/22)	The sections identified as a grade 5 footpaths are programmed to be addressed in 2021/22 and 2022/23. 95.6% of the unsealed network was re-metalled this year. 95.3% of CBD footpaths are grade 3 or higher. 93% of non-CBD footpaths are grade 3 or higher.
Water supply	Customer satisfaction: Total number of complaints is 19.21/1000. Note: these are the results pulled from our request for service system, it has, however, been highlighted that for the period under review we have not been able to capture all calls required for this measure. No E.coli has been detected in any of the supplies. However Protozoa compliance was not achieved at the following treatment plants: Bulls, Mangaweka, Hunterville Urban, Taihape. Marton and Ratana are fully compliant. Reasons for non-compliance were UV disinfection interruptions and increased turbidity levels in the Rangitīkei River making it unable to achieve required turbidity levels through the filters.	The Taihape Water abstraction exceeds daily regardless of flows. We are working with Horizons Regional Council to investigate solutions and have engaged an independent assessment of the abstraction infrastructure. There were 13 unplanned water supply disruptions, with the median response time of 15 minutes. Note: These results were pulled from our request for service system, it has however been highlighted that for the period under review we have not been able to capture all calls required for this measure.
Stormwater Drainage	There were no flooding events in the District.	There were 4.36 callouts per 1,000 connections (0.24/1000 last year).

	Activity	What we did	
	Sewerage and the Treatment and Disposal of Sewage	Customer satisfaction: Total number of complaints is 6.86/1000. Note: these are the results pulled from our request for service system, it has, however, been highlighted that for the period under review we have not been able to capture all calls required for this measure. Fault response time has improved compared to last year.	6 out of 7 wastewater treatment plants non-compliant. This is a measure of all Council owned wastewater treatment plants' performances over the year. The treatment plants have a variety of consent limits for a large number of measurement parameters, and 6 of the 7 plants have exceeded one or more of the site specific limits on 1 or more occasions during the year.
	Community and Leisure Assets	There was one new toilet (at Te Āhuru Mōwai Playground) which meets requirements.	Number of users of pools has increased in Marton to 21,358 compared to last year's 19,997.
		Parks and cemeteries throughout the District have been consistently maintained to the agreed levels of	Number of users of pools has decreased in Taihape to 9,086 compared to last year's 9,649.
		service with the exception of the spring growth period.	68 of the 72 community housing units achieved 95% or more compliance.
		PoolSafe accreditation received May 2021	
6	Rubbish and recycling	Waste to landfill tonnage volume has increased from last year, factors such as population growth will be contributing to the greater volumes in waste to landfill.	The percentage of waste diverted was less than last year, as recycling needs to be physically taken to the transfer station by the consumer, this would contribute to less waste diverted from landfill.
	Environmental and Regulatory	81.38% of building consents, 56.82% resource consent subdivision and 75.61% resource consent land use applications were issued within the 20-day statutory period.	Due to an increase in workload resulting from an increase in the number of building consents, resource consents and general enquiries the need for more resource
		Animal control and environmental health: 78% of callouts responded to in time; 68% were resolved in time.	in this area has been identified. This has been addressed as a part of the Long Term Plan process for more staff to be employed in this area of Council.
		IANZ Accreditation Audit took place in late February 2021	
	Community Well-being	Civil Defence has delivered two Integrated Training Framework programmes (intermediate level) and three scenario-based exercises. They completed debrief and implemented improvement action plan following the Covid-19 Incident Management Team response.	Although Rangitīkei earnings data growth is marginally lower than 2019/20, its robust result, despite the dampening effect of Covid-19, is due to high primary product commodity prices (milk, milk solids, beef, mutton, logs). Lower GDP figures reflect the
			dampening effect of Covid-19 lockdowns and reduced exports vs. 2019/20.

AUDIT NEW ZEALAND Mana Arotake Aotearoa

Auditor's Opinion

To the readers of Rangitikei District Council's summary of the annual report for the year ended 30 June 2021

The summary of the annual report was derived from the annual report of the Rangitikei District Council (the District Council) for the year ended 30 June 2021.

The summary of the annual report comprises the following summary statements on pages 12 to 17:

- the summary statement of financial position as at 30 June 2021;
- the summaries of the statement of comprehensive revenue and expense, statement of changes in equity and statement of cash flows for the year ended 30 June 2021;
- the notes to the summary financial statements that include other explanatory information; and
- the summary of non-financial performance.

Opinion

In our opinion:

- the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the annual report; and
- the summary statements comply with PBE FRS
 43 Summary Financial Statements.

However, the summary non-financial performance information includes a limitation in scope to the equivalent extent as the full audited non-financial performance information. This limitation is explained below in *The full annual report and our audit report thereon section*.

Summary of the annual report

The summary of the annual report does not contain all the disclosures required by generally accepted accounting practice in New Zealand. Reading the summary of the annual report and the auditor's report thereon, therefore, is not a substitute for reading the full annual report and the auditor's report thereon.

The summary of the annual report does not reflect the effects of events that occurred subsequent to the date of our auditor's report on the full annual report.

The full annual report and our audit report thereon

We expressed a qualified opinion on the Significant Activities statement and an unmodified opinion on the other audited information in the full annual report for the year ended 30 June 2021 in our auditor's report dated 23 December 2021. The basis for our qualified opinion on the activity statements is explained below.

The District Council is required to report in its full annual report against the performance measures set out in the Non-Financial Performance Measure Rules 2013 (the Rules) made by the Secretary for Local Government. We identified significant issues with some of these performance measures as described below. As a result of these issues, our work was limited and there were no practicable audit procedures we could apply to obtain assurance over the reported results for these performance measures for the current year and the 2019/20 baseline performance.

Total number of complaints received – Water supply, Wastewater and Stormwater

The District Council was unable to accurately report the number of complaints for the water supply, wastewater and stormwater services. Complete records of all complaints were not available.

Information about these matters is also disclosed on page 14 of the District Council's summary annual report.

Our auditor's report on the full annual report also includes an emphasis of matter paragraph drawing attention to the disclosures about the Government's three waters reform programme announcement as set out in the full annual report in note 24 to the financial statements. The Government announced it will introduce legislation to establish four publicly owned water services entities to take over responsibilities for service delivery and infrastructure from local authorities from 1 July 2024. The impact of these reforms, once legislated, will mean that the District Council will no longer deliver three waters services. This matter is addressed on page 13 of the summary financial statements.

Council's responsibility for the summary of the annual report

The Council is responsible for preparing the summary of the annual report which includes preparing summary statements, in accordance with PBE FRS 43 Summary Financial Statements.

Auditor's responsibility

Our responsibility is to express an opinion on whether the summary of the annual report represents, fairly and consistently, the information regarding the major matters dealt with in the full annual report and whether the summary statements comply with PBE FRS 43 Summary Financial Statements.

Our opinion on the summary of the annual report is based on our procedures, which were carried out in accordance with the Auditor-General's Auditing Standards, which incorporate the Professional and Ethical Standards and the International Standards on Auditing (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board.

In addition to reporting on the summary and full annual reports, we have audited the District Council's 2021-2031 long-term plan and carried out a limited assurance engagement related to the District Council's Debenture Trust Deed. These engagements are compatible with those independence requirements.

Other than these engagements, we have no relationship with, or interests in, the District Council or its subsidiary.

Chris Webby

Audit New Zealand On behalf of the Auditor-General Palmerston North, New Zealand

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21 January 2022

