



22 March 2023

File Ref: 5-IM-2

[REDACTED]
Via email: [REDACTED]

Dear [REDACTED]

Local Government Official Information Request

Thank you for your request for information from Council. All requests to the Council for information are required to be considered in accordance with the Local Government Official Information and Meetings Act 1987 (LGOIMA). More information about how the Council handles LGOIMA requests can be found in the Council's LGOIMA Request Policy, which is available on the Council's website.

Your request for information was received on 12 October 2022 and related to urban water pricing, my apologies for the length of time taken in collating this information. Thank you for agreeing to the requested extensions, as we advised you we wanted to ensure we provided accurate information from key staff, who had been absent for an extended period. Our response is now below:

1. Water Supply:

- (a) Total volume of water produced/total volume of water supplied over time*

Response:

Based on (m3/day)

2019 = 5990

2020 = 5990

2021 = 5990

- (b) Total number of residential and non-residential connections† over time

Response:

2019 = 4754

2020 = 4774

2021 = 4804

- (c) Estimated total population served over time

Response:

2019 = 15,650

2020 = 15,900

2021 = 16,000

Making this place home.

(d) The total fixed costs and variable costs of water produced over time

Response:

2019 = \$1,977,807

2020 = \$1,941,363

2021 = \$2,006,976

(e) Estimate of water leakage/water loss over time

Response:

Based on (m3/day)

2019 = 2400

2020 = 2400

2021 = 2400

*If multiple networks are operated, information may be provided for each network separately. Please also give us actual volume of water produced, and not production capacity.

†If your data is not broken down into residential and non-residential, just provide the total amount.

2. Water Demand:

Where water metering is used:

(a) Total volume of residential water consumption over time

Response:

Based on (m3/day)

2019 = 260

2020 = 260

2021 = 260

(b) Total volume of non-residential water consumption over time

Response:

2019 = 1110

2020 = 1110

2021 = 1110

3. Metering:

(a) Have water meters been installed?

Response:

Water meters are only installed for extra ordinary users, these are consumers using more than 250m3 of water per rating year, for example properties with swimming pools or lifestyle blocks that are connected to town supply.

(b) The number of metered residential and non-residential connections over time

Response:

2019 = 1587

2020 = 1587

2021 = 1587

(c) The number of unmetered connections over time

Response:

2019 = 3167

2020 = 3187

2021 = 3217

4. Water charges and pricing:

(a) How are water charges structured?

(b) What are the values of the water charges?

Response:

Please see pages 24, 25 and 26 of our Schedule of Fees and Charges on our website:

[Schedule of Fees and Charges 2022-23 - adopted](#)

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that it is our policy to proactively release our responses to official information requests, where appropriate. Our response to your request will be published shortly at <https://www.rangitikei.govt.nz/council/about/contact-us/official-information> with your personal information removed.

If you wish to discuss this decision with us, please feel free to contact Lisa Daniels on 06 327 0099.

Yours sincerely



Carol Gordon

Group Manager Democracy & Planning