

How to Sign up for My Health Account

Step 1: Enter the web address on your browser:

 <https://mycovidrecord.health.nz>

Step 2: Click on the 'Sign up' button.



Your COVID-19 vaccination record

Log in or sign up with My Health Account

Log in 

Sign up

- Request **My Vaccine Pass** for use within Aotearoa New Zealand
- Request an **International Travel Vaccination Certificate**
- View your **vaccination record**

Step 3: Hit 'Continue' button



Sign up for My Health Account

Your vaccination record is kept securely behind a Ministry of Health identity service. Next, you will be taken to this service to create a password, confirm your email address and prove your identity.



Step 4: Click on 'Sign up with email' or 'Sign up with RealMe' if you have a RealMe account verified.

Sign up

Sign up using your email address

Sign up with email ←

OR

Sign up with an existing verified RealMe identity.



Already have a My Health Account? [Log in](#)

OR

Sign up

Sign up using your email address

Sign up with email

OR

Sign up with an existing verified RealMe identity.

 ←

Already have a My Health Account? [Log in](#)

Signing up with **email**:

Step 1: Tick on the Agreement box and hit 'Start'

Before you start

You will be guided through the steps to set up a My Health Account. You will need an email address that no one else has used to create a My Health Account. 

Please agree to continue

I have read and agree to the [My Health Privacy Policy](#) and [Terms of use](#). I am making the application on my own behalf. 

Pretending to be another person to obtain/alter their personal information is an offense under section 212 of the Privacy Act 2020 and could result in a conviction and a fine not exceeding \$10,000.

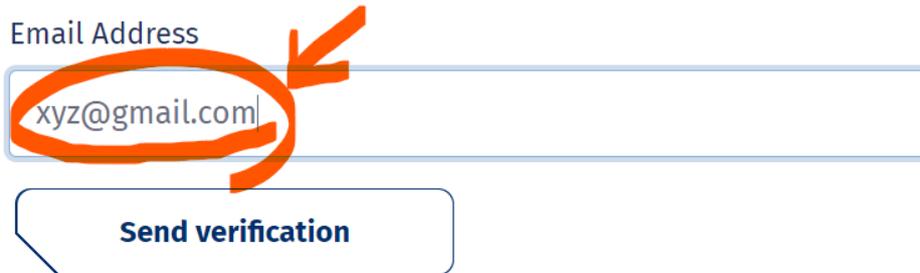
Start ←

Step 2: Enter your email address and hit 'send verification'

Let's verify your email address

You will use your email address to login to your My Health account. You will need an email address that no one else has used to create a My Health Account. 

Email Address



xyz@gmail.com

Send verification

Step 3: Open your email inbox. Get the verification code from My Health Account and enter it in the box. Click on the 'continue' button.

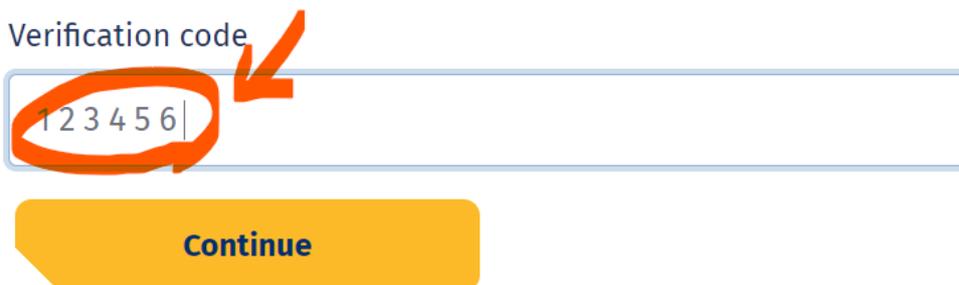
Enter your verification code

Check your inbox for an email from no-reply@identity.health.nz and enter the 6 digit verification code into the box below. If you can't find the email try checking your spam or junk folder.

Verification code will expire after **20 minutes**.

I didn't receive an email

Verification code



123456

Continue

Step 4: Create a password of either 12 characters or 7 characters long that meets the criteria as stated below:

Create a password

Passwords are easily guessed. We recommend using passphrases and avoid using the same password you've used on other websites.

Password must contain **one of the following criteria:**

A At least **12 characters.**

OR

B at least **7 characters** and **three of the following:**

- ◆ uppercase (A-Z)
- ◆ lowercase (a-z)
- ◆ numbers (0-9)
- ◆ symbols (e.g. #, \$, !, @, etc)

Step 5: Enter the new password and hit 'continue'

Enter password

Show 

Password

Continue

Success! - (Go to section – FINAL STEPS)

Signing up with **Real Me:**

Step 1: Sign up

Sign up using your email address

[Sign up with email](#)

OR

Sign up with an existing verified RealMe identity.

[RealMe](#)

Already have a My Health Account? [Log in](#)

Step 2: You will be asked to do a security check. Hit the 'Send Code' button to receive a unique code to your mobile number.

Real Me Tēnei au

MINISTRY OF HEALTH

[Go back to My Health Account](#)

Security Check

Click the Send Code button to receive a 6 digit code on your mobile number: *****1193

[SEND CODE](#)

[CANCEL](#)

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Step 3: Enter the confirmation code that was sent to your mobile and click on 'confirm code.'

Real Me Tēnei au

MINISTRY OF HEALTH

[Go back to My Health Account](#)

Security Check

A verification code has been sent. Please copy it to the input box below.

Click the Send Code button to receive a 6 digit code on your mobile number: *****1193

Confirmation Code

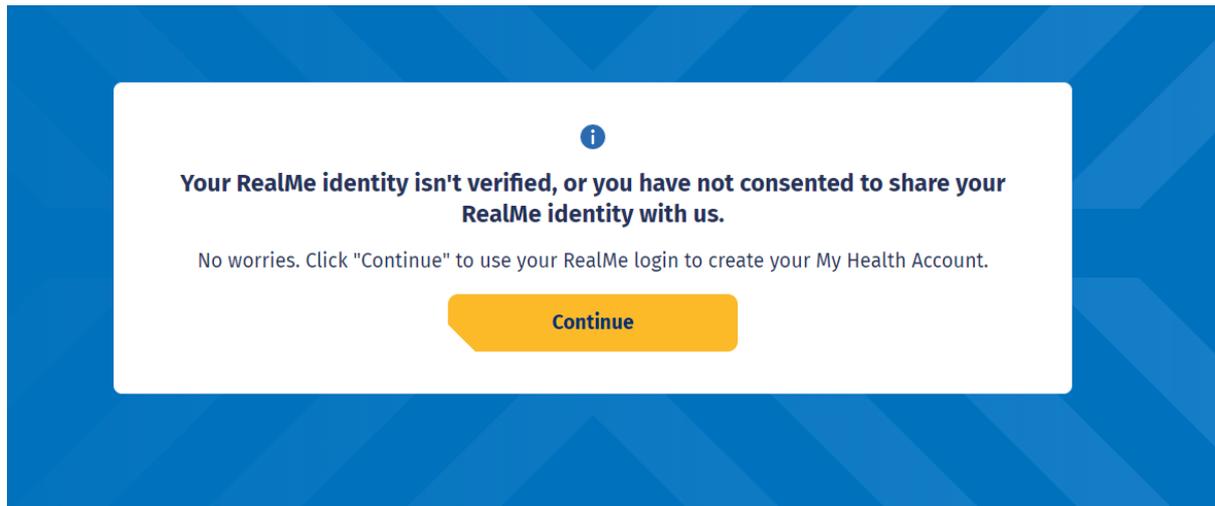
[CONFIRM CODE](#) [SEND NEW CODE](#)

[CANCEL](#)

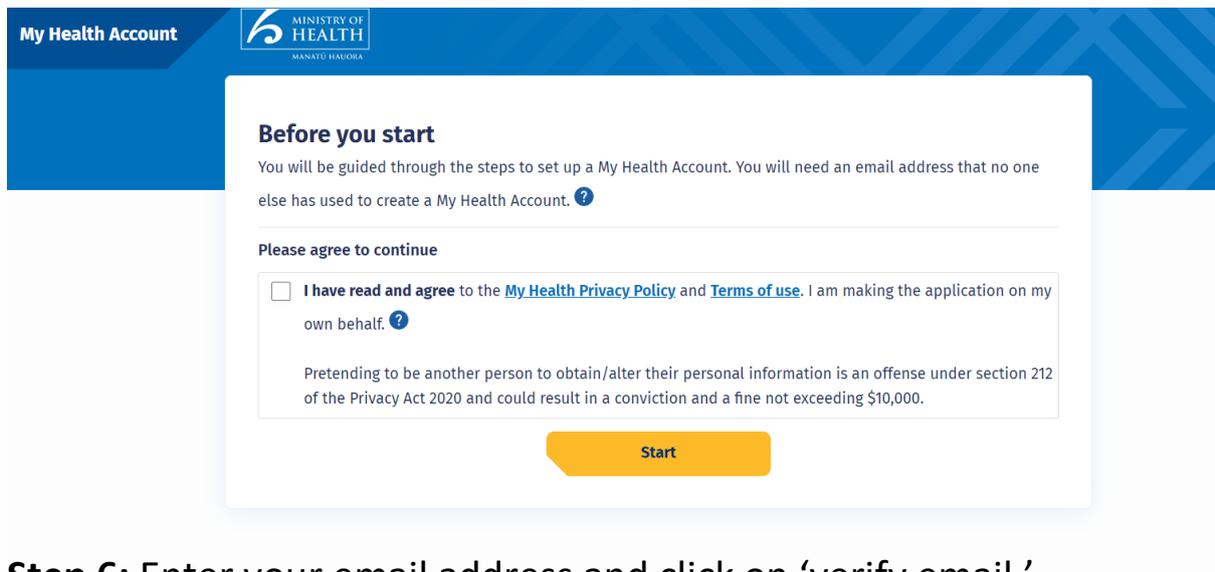
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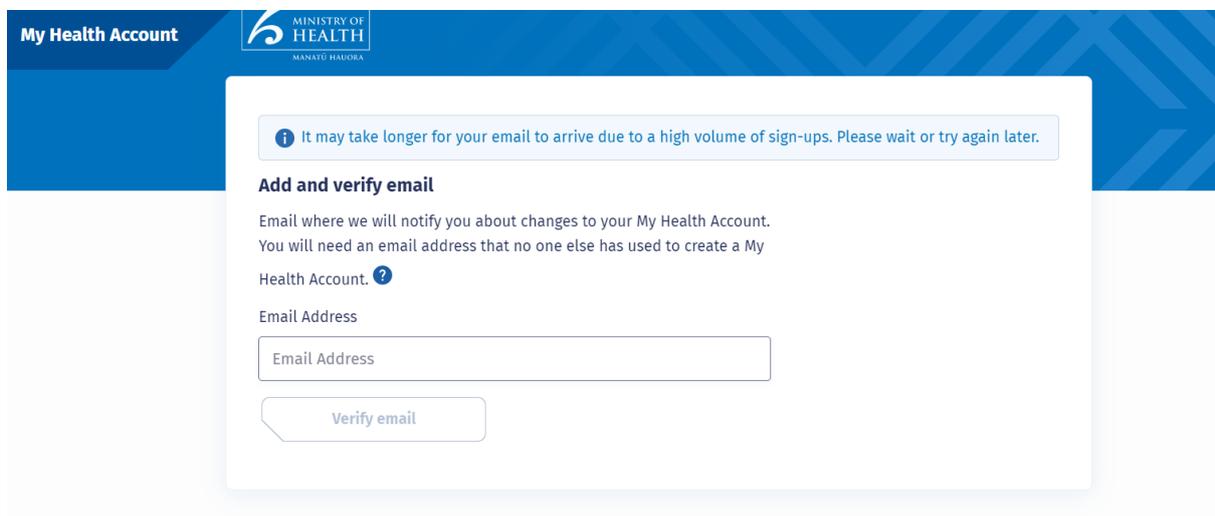
Step 4: If your Real me identity isn't verified, click on continue.



Step 5: Tick on the Agreement box and click on 'Start.'



Step 6: Enter your email address and click on 'verify email.'



Step 7: Enter the verification code that was sent to your email and click on 'continue.'

My Health Account MINISTRY OF HEALTH
MANATŪ HAUORA

It may take longer for your email to arrive due to a high volume of sign-ups. Please wait or try again later.

Enter your verification code

Check your inbox for an email from no-reply@identity.health.nz and enter the 6 digit verification code into the box below. If you can't find the email try checking your spam or junk folder.

Verification code will expire after **20 minutes**.

[I didn't receive an email](#)

Verification code

Continue

FINAL STEPS:

You will then be brought to a page to complete your My Health Account. Alternatively, you can go to www.identity.health.nz to complete your profile. You need to have these things ready,

- NZ/Australia Passport (or)
- NZ Licence (or)
- NZ/Australia Birth certificate (Issued or reissued after 01 January 2003) (or)
- Citizenship certificate

Complete your My Health Account

To protect the privacy of your information, we need to be sure of who you are. Please finish setting up your My Health Account to view your vaccination record and request proof of vaccination status.

[Go to My Health Account](#)

I want to...

- [Book a COVID-19 vaccination](#)
- [Get a COVID-19 test](#)
- [View My Health Account details](#)

My Health Account 

Identity document

Providing an identity document is a way you can expand your account and the range of health information services you can access.

What you need

- You need to provide one of the following identity documents:

New Zealand	Australia
<input type="text" value="Driver Licence"/>	<input type="text" value="Passport"/>
<input type="text" value="Passport"/>	<input type="text" value="Birth Certificate"/>
<input type="text" value="Birth Certificate"/> <small>Issued or reissued after 01 January 2003</small>	
<input type="text" value="Citizenship Certificate"/>	

- We search for your **NHI number** automatically as part of your account set up. If we can't automatically find you, we may need you to provide your NHI number or additional information.

My Health Account 

Confirm your identity

Please choose an identity document from the list below that we can use to confirm who you are.

Identity document

My Health Account 

Confirm your identity

Please choose an identity document from the list below that we can use to confirm who you are.

Identity document

Full name
As it appears on your NZ Driver Licence. Include your first name and middle name if they appear on your NZ Driver Licence.

First name	Middle name(s)	Last name
<input type="text"/>	<input type="text"/>	<input type="text"/>

Date of birth

Day	Month	Year
<input type="text"/>	<input type="text"/>	<input type="text"/>

Licence number **Version number**

Feel free to call 0800 222 478 or +64 6 927 6900 during standard office hours, 8 am to 5 pm Mon-Fri. Alternatively, Email your query and/or feedback about the service to support@identity.health.nz. Please include your phone's or PC's make and model, the operating system you're running and, if your query relates to an issue you're experiencing, a brief description of the issue.

Note: You may or may not be asked for your NHI number. Regardless, it is a good idea to have it handy when completing your My Health profile.

How to Sign up for My Covid Record

Step 1: Go to  <https://mycovidrecord.health.nz>

Step 2: Hit 'Log in'



**Your COVID-19
vaccination
record**

Log in or sign up with My Health Account

Log in 

Sign up

Step 3: Enter the email address and password you used to create your My Health Account and then select 'Log in.'

Log in to your account

Email Address

Password

Show 

[Forgot password?](#)



Step 4: Once you have signed in successfully, you will see your My Covid Record. Here you can see proof of your vaccination status, get a vaccine pass or certificate or view your test results.

Proof of vaccination status

Request **My Vaccine Pass** for use in Aotearoa New Zealand or an **International Travel Vaccination Certificate** for use overseas. This will take 1-2 minutes and your pass or certificate will be emailed to you within 24 hours.



[Request pass or certificate](#)

[About passes and certificates](#)

COVID-19 vaccination record



Pfizer BioNTech COVID-19

Dose 2

21 September 2021



Get your second COVID-19 vaccination

Getting two doses of the vaccine is important to give you the best protection. If you haven't already, you can book in for your second vaccine.

[Book a vaccination](#)

