

Ratana Water Supply Upgrade Newsletter

October 2018 (Issue 8)

To the Ratana Community

Firstly, we would like to thank you all for your patience. We can announce some positive news! Water from the treatment plant is ready to be supplied to the Ratana Community next week.

The treatment plant is now online and we have started filling the reservoir. Water will be fed from the new treatment plant from 12pm - Tuesday, 23 October and will be available to drink from 4.30pm.

What's planned

Testing of the water supply is underway to ensure we meet and adhere to the required drinking water standards. Testing will also be done throughout the flushing process to ensure quality control.

Council Staff will start the process of feeding water from the new treatment plant into the township from 12pm. This should only take a few hours and should be completed by 4.30pm. During this process we will be flushing water from hydrants and flushing water from your outside tap (where practicable).



Who's affected

All Ratana residents will be affected for a short time. Feeding water into town is done systematically with flushing of hydrants throughout Ratana to purge the existing water and reduce the risk of discoloured water.

During the flushing process, we would recommend you don't consume water from the town supply.

What to expect

- You will see Council staff in town around lunch time flushing water from a number of hydrants in Ratana.
- We ask that you avoid using water from the town supply until after the flushing process is complete. We expect this to be done no later than 4.30pm on Tuesday, 23 October.
- Council staff may enter your property to flush water using your outside taps.
- You will see Council staff in Ratana on a regular basis over the next three weeks, flushing water from the hydrants and undertaking random sampling. This is done to ensure the pristine water from the treatment plant gets to you in the same condition.

Potential problems

- If we don't complete the flushing process by 4.30pm, Council staff will visit individual properties and let you know any issues and/or remedies.
- Discoloured water may be brought on by a number of reasons but regular flushing of the water mains will reduce or eliminate this problem. Council staff will be onsite twice daily from 23 October to 26 October and then three times a week from 29 October to 9 November.

Now what

From next week you will have access to potable drinking water directly to your property. Ongoing sampling, testing and flushing of the watermain will be undertaken by Council staff to ensure the water supplied adheres to strict drinking water standards.

Should you experience dirty water please run your cold tap until the water runs clear. If this doesn't resolve the issue please ring the Rangitikei District Council on 06 327-0099.

