

Statement of Service Report (End of Year 2024/25)

Parks and Reserves

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div><div></div> Achieved</div> <div><div></div> Not achieved</div> <div><div></div> Not measured</div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
Councils intended level of service is to: Compliance with relevant standards					
Playground compliance with NZ Standards	<div></div>	Maintain accreditation	100% compliance	95% compliance	All playgrounds comply with NZ standards.
Customer ratings of parks and sports fields	<div></div>	90% Happy or Somewhat Happy	100%	Not measured	100% of responses are Happy.

** Mandatory*