

# **Building Control Officer**

To ensure compliance with the provisions of the Building Act 2004, Building code other related legislation, and undertake other regulatory functions of the Regulatory Department



# **Our expectations**

As part of the Rangitikei District Council we want to work as a team to deliver the best outcomes for our district. We are building our organisational culture around the principles of delivering for our customers, our organisational values, working together, and focussing on outcomes rather than tasks.

That means we will:

- provide strong customer service to all our customers
- operate collaboratively as a total Council team, and
- deliver our services in a way that is best for the district (as opposed to best for the Council)

In short, we want you to think about what we are trying to achieve, and then work as a team to provide great services to the residents of our district.

Building Control Officer – that's your primary role at Rangitikei District Council. But working with us is much more than simply completing the task – it's about how you go about doing the task, how you make a difference to the organisation, the ways you work with others, and how you deliver the best services to the district.

We're crafting a new way of working together here at Council. We think each of us has a key role to play in making our district a great place to live. We do that by giving superb service to our customers; we do it by working together as a group; we do it by building a culture where we can all contribute our ideas; and we do it by focusing on our outcomes.

Where appropriate, we want you to be part of cross organisational teams, to bring your solutions to the table, and to work with those teams to implement them.

## What you will do

- Process and inspect building consents in accordance with the Building Act 2004 (and the Building Code) up to Residential 3 and Commercial 2 (preferably 3) in the prescribed skill matrix
- Provide advice and guidance to customers
- Undertake the duties and role as an enforcement officer as per Councils delegations register
- Ensure practices and documentation comply with IANZ requirements and engage constructively with assessors during their biennial visits so that the BCA maintains IANZ accreditation
- Prepare and give evidence in prosecutions
- Respond to customer enquiries, requests and complaints within allotted time frames
- Undertake investigations, inspections and enforcement action relating to pool fencing, BWOF and earthquake prone buildings
- Undertake investigations and enforcement compliance in support of other Regulatory functions in accordance with relevant legislation and bylaws as required

## **Health and Safety**

- Accurately and promptly report all accidents, incidents, near misses, hazards and risks by the end of the working day
- Keep yourself and others safe
- Adhere to all Council Health & Safety policies, procedures and guidelines

#### What we all do

- Grow and develop resilient customer focussed staff, within a culture based on personal responsibility
- Provide a safe, flexible and supportive environment, where performance is recognised and success is celebrated
- Embrace training and professional development opportunities for continuing improvement
- Undertake Civil Defence Emergency Management responsibilities if required

#### **Our customer commitment**

We strive to deliver excellent customer service by:

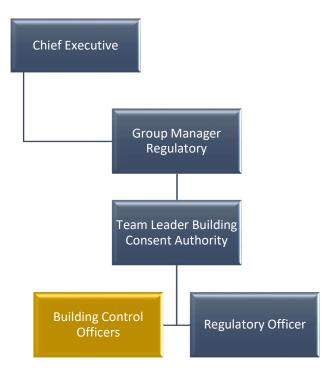
- Understanding and anticipating needs
- Dealing with enquiries promptly and fully
- Providing quality support and information
- Communicating changes to services in advance

We will:

- Welcome, listen and treat everyone respectfully
- Acknowledge and follow up all complaints and requests for service, and provide a timely response
- Seek feedback on the service received so we can continue to improve what we do

### What you will bring

- A relevant Tertiary qualification as defined by Regulation 18 of the Building (Accreditation of Building Consent Authorities) Amendment Act 2017
- Minimum 5 years + experience in Building Consent Authority



- Experience inspecting and processing Residential 1 to 3 and Commercial 1 minimum
- Expert knowledge of Building Act/ code, regulations and standards, as well as bylaws and the District Plan
- Ability to work effectively and efficiently and to set and meet appropriate standards and deadlines
- A strong team player with proven ability to work well with and interact successfully with other people
- Ability and willingness to learn and adapt to new technology and software in a continuously changing environment
- Thorough understanding and advocacy for the principles of customer first
- Current NZ Full drivers Licence