

TABLED DOCUMENT: Assets/Infrastructure Committee
9 July 2015

Item 8: Activity Management Templates

ROADING AND FOOTPATHS GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Provide a safe roading network which allows people to travel from A to B, free of loose gravel or potholes and maintaining the level of sealed roads currently available.	Smooth travel exposure rating: target of 96.5%.	Monitoring of the Roding Network continues.	Smooth Travel Survey completed in June.	Continue to monitor the roading network to ensure the required standard is being maintained
The number of callouts to the contractor, both within working hours and after-hours, with the response and resolution times (with the percentage resolved within a specified time). Specific note made of: (i) time to respond/resolve callouts relating to potholes; and (ii) incidents of crashes on Council's roading network and whether the road condition was a cause of each crash.	100% after-hours callouts responded to within 12 hours. 100% callouts during working hours, responded to within 6 hours 80% of all callouts resolved (i.e. completed) within one month of the request. Specific reference to callouts relating to potholes. No fatal crashes attributable to the condition of the roading network.	For the month of June, 77 call outs recorded with 67 responded to on time (87%); Callouts after hours 15(100%) responded to on time. Potholes 4 (100% completed on time); Nil fatal crashes on the network.	Total callouts to date number = 481 (95% completed on time); Number of call outs after hours = 64 (98% completed on time); Number of potholes 33 (94% completed on time); One fatal crash.	Ensuring that the required response times are being achieved.
Increased asset length and footpath renewal programme: Adequacy of provision and maintenance of footpaths, street lighting and local roads (annual survey).	A greater proportion (than in the previous year) of the sample believe that Council's service is getting better.	Not achieved: 15% believe the service is better than last year (cf 22% in 2012 and 16% in 2013).		Ensuring that the identification of future programmes is worked on with commitment.
New Mandatory Benchmark Measures				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Road Safety: The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number.	Targets to be set as part of the 2015-25 LTP	Nothing to report.	Safety audit received from GHD with a number of recommendations - mostly upgrading of signage	Working to implement the recommendations of the safety audit
Road Condition: The average quality of ride on a sealed local road network, measured by smooth travel exposure.	Targets to be set as part of the 2015-25 LTP	The smooth travel exposure survey has been completed.	The smooth travel exposure survey completed	Contractual requirement to continue to monitor the roading network to ensure compliance for roughness and mitigate as required.
Road Maintenance: The percentage of the sealed local network that is resurfaced.	Targets to be set as part of the 2015-25 LTP	Nil	Nil	An annual measurement.
Footpaths: The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the territorial authority's relevant document (such as its annual plan, activity management plan, asset management plan, annual works program or long term plan).	Targets to be set as part of the 2015-25 LTP	Nil	Nil	Continues to be monitored to ensure compliance
Response to Service Requests: The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the long term plan.	Targets to be set as part of the 2015-25 LTP	Team continually striving to ensure that the response and closing off of the RFS is carried out as expeditiously as possible within the identified time frame.	There has been a steady improvement regards the actioning of the RFS's which shows the achievement for the month of February.	To continue to strive to achieve a 100% performance outcome for the period.

Requests for Service				
What are they:	Completed on time	Completed late	Overdue	Current
Culverts/Drainage				
Maintenance (culverts/drainage)	13	1	1	0
Road Signs				
Maintenance (road signs)	2	0	0	0
Roads				
Maintenance (roads - potholes only)	4	0	0	0
Maintenance (roads)	34	0	6	0
Roadside Vegetation/Trees				
Maintenance (roadside vegetation/trees)	3	0	2	
Footpaths				
Maintenance (footpaths)	3	0	0	
Street Lighting				
Maintenance (street lighting)	7	0	0	0
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Roads in towns to be attractive and well maintained allowing residents to access goods and services	A functional road network that provides access to residential, commercial and retail premises and some beautification of road reserves.	The contractual requirement is that this service is required to be continually monitored so as to ensure that the network continues to be well maintained.	Continual monitoring of the roads especially with in the Urban areas continues.	Monitoring of the asset continues.
Attractive and well designed urban street lighting that makes residents feel safe and secure when walking or driving	Maintenance of existing network. No upgrade or renewal.	On going monitoring to ensure that the performances measures as set in the LTP are maintained.	Ensuring that the required standard is maintained	On going monitoring to ensure compliance.

ROADING AND FOOTPATHS GROUP OF ACTIVITIES 2014/15			Jun-15	
Major programmes of work outlined in the LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Roothing activity	Capital Projects	Roothing has no Capital projects to report on.	Nothing to report on	Nothing to report on.
	Resealing of specified portions of existing sealed roads (55km)	Nothing to report for this period as the resurfacing programme has been completed.	Reseal contract now 100% complete with 61.84kms achieved.	Resurfacing programme now completed. The programme for the 15/16 year well advanced in the planning stage with a large majority of the preseal work completed.
	Rehabilitation of specified existing sealed roads (8.8 km)	Nothing to report this Month as sites completed.	Bryces line, Union Line, Mangahoe, Kauangaroa plus Makirikiri and the Wellington AWPT sites now all complete.	Planning well advanced for the 15/16 rehabilitation sites.
	Variation from the LTP; Wylies Bridge replacement deferred to 2014/15.	The structure has now been completed with the exception of the barrier tie ins to both ends of the structure. The pavement is at base course level on both sides. On completion of the barrier ends and resurfacing practical completion of portion B status will be given.	The contract awarded to Concrete Structures NZ Ltd for \$2,296,850.88. The cost share to RDC is \$765,617. Construction of the bridge now complete.	To complete the construction of the bridge. The contract completion date is September. Currently the contractor is ahead of programme. An opening of the bridge is planned for Friday August 7.
		As the result of a major rain event over the weekend of June 19 - 21st considerable damage caused to the network. Currently teams working to address the damage.	The contract with Downers was ended on June 30 and Higgins have now commenced on July 1. Some 12 staff have transferred from Downers to Higgins including three good supervisors. Downers working for two months on the cleanup as a subbie to Higgins.	Work to continue the cleaning up of the network and getting back to a functional condition then work to design and construct the many structures required for the many drop outs.
Footpath and Streetlighting activity	Footpath and street lighting activity – specified capital programme.	The two footpath sites carried out under the Capital budget were completed back in April.	The two footpath sites identified to be constructed under the Capital budget have been completed. They being Bridge Street Bulls (248m) and Paraekaretu Street Hunterville (29m) Street light at Intersection of Jeffersons and Leedstown has been erected.	Capital expenditure for the footpath contract now complete. Planning currently underway to establish the programme for the 15/16 year.
	Footpath and street lighting activity – specified renewal programme.	Four sites completed back in April	Four sites under the renewal budget have been completed. Paraekaretu Street Hunterville (100m); Hautapu Street Taihape(38m); Huia street/Kiwi Road Taihape (75m) and Kiwi Road Taihape (84m)	To complete the one remaining footpath renewal site on Main Street Marton. (229m) and plan for the 15/16 year.

PAVEMENT REHABILITATION 14/15				
PROJECT	ROUTE POSITION LENGTH	STATUS	START DATE	COMPLETION DATE
Mangahoe Road	2.00 – 3.97	Completed	March 14	July 14
Wellington Road	6.85 – 7.23 (380m)	Completed	April 15	June 15
Kauangaroa Road	5.08 – 6.30	Completed	Mid – May 14	August 14
Bryce’s Line	0.02 – 2.34	Completed	August 14	November 14
Union Line	4.85 – 5.15	Completed	November 14	December 14
Makirikiri Road	13.90 – 14.62 (720m)	Completed	February 15	April 15

ROADING CAPEX REPORT as at 31 May 2015		
Capital	Budget	YTD
Sealed road surfacing	1,957,711	2,576,809
Drainage renewals	316,193	474,241
Pavement rehabilitation	2,923,515	1,861,174
Structures component replace	246,079	183,150
Traffic services renewals	110,000	107,650
Associated improvements	106,000	123,745
Unsealed road metalling	333,502	294,336
TOTAL	5,993,000	5,621,105

94% of the Budget spent.

WATER SUPPLY GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Provide a reliable, accessible and safe water supply to properties on the urban reticulation systems	No incidents of non-compliance with resource consents	Not achieved. Water leaks identified and repaired at Mangaweka meant that abstraction rates were exceeded at the start of the month. Information sent to Horizons on Marton dam. All other schemes compliant.	Not achieved. Non-compliance for abstraction at Omatane and Mangaweka due to leaks which have now been repaired. All other schemes compliant.	Continue implementation of Water Outlook to assist with compliance monitoring. Complete required flow meter verifications. Carry out work at Taihape to allow discharge of excess back to river.
	No incidents of E-coli detection requiring information to be passed to Ministry of Health's Drinking Water Assessor.	Achieved.	Achieved. One incident of E. coli detection at Hunterville in March requiring notification, which turned out to be a "false positive". This was confirmed by three consecutive daily samples as per Drinking Water Standards requirements; samples were clear and chlorine tests passed.	Continue implementation of Water Outlook to assist with compliance monitoring.
	Operational compliance with legislation confirmed by Drinking-water Assessor grading in Ratana, Hunterville and Mangaweka water schemes (Marton, Taihape and Bulls continue to be assessed as compliant).	Not Achieved. Compliance with legislation measured by status of Water Safety Plans (WSPs). Draft WSP's developed and discussed with Opus. Opus still to finalise before submitting to M of H. These were due with M of H on 30 June 2015	Achieved. Compliance with legislation measured by status of Water Safety Plans (WSPs). Revised Hunterville Urban WSP approved.	Update of Bulls Water Safety Plan to reflect WTP process changes by Opus consultants. Marton, Taihape and Bulls Water Safety Plans require final sign off from Drinking Water Assessor. Jim Graham of Opus has been engaged to finalise. Drafts completed for all three.
	0 unplanned water supply disruptions affecting multiple properties.	Achieved	Achieved	
Provide a reliable water pressure and flow, which complies with the NZ Fire Service Fire Fighting Water Supplies Code of Practice	100% of fire hydrant installations are in compliance.	Not achieved. 97% of hydrants compliant when tested in 2012. No maintenance issues relating to fire hydrants within the reporting period.	Not achieved. 97% of hydrants compliant when tested in 2012. Two maintenance issues relating to fire hydrants so far this year.	Reticulation team has developed a programme to re-test hydrants according to NZFS Firefighting Water Supplies COP from 2015-2016 year.
New Mandatory Benchmarking Measures				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Safety of Drinking Water The extent to which the local authority's drinking water supply complies with: (a) part 4 of the drinking-water standards (bacteria compliance criteria), and (b) part 5 of the drinking-water standards (protozoal compliance criteria).	Targets to be set as part of the 2015-25 LTP	Achieved for most of June but Extreme weather event potentially compromised some smaller supplies.	Achieved. One incident of E. coli detection at Hunterville in March requiring notification, which turned out to be a "false positive". This was confirmed by three consecutive daily samples as per Drinking Water Standards requirements; samples were clear and chlorine tests passed.	Continue implementation of Water Outlook to assist with compliance monitoring.
	Targets to be set as part of the 2015-25 LTP	Not achieved. Protozoal compliance cannot currently be demonstrated for any supplies. Marton has UV but still needs SCADA installation. All supplies will be compliant by end of Jun 2015. 10-yearly radiological testing done for Calico Line, and approved by Drinking Water Assessor, as part of achieving secure bore status.	Not achieved. Protozoal compliance cannot currently be demonstrated for any supplies. Marton has UV but still needs SCADA installation. All supplies will be compliant by end of Jun 2015. 10-yearly radiological testing done for Calico Line, and approved by Drinking Water Assessor, as part of achieving secure bore status.	Continue implementation of Water Outlook to assist with compliance monitoring. Identify work needed to achieve compliance. Move towards obtaining secure bore status for bores at Ratana and Calico Line (Marton). Continue upgrade work at plants.

Maintenance of the Reticulation Network: The percentage of real water loss from the local authority's networked reticulation system (including a description of the methodology used to calculate this).	Targets to be set as part of the 2015-25 LTP	New measure.% Calculated for each supply using Method 2 (MNF-based) from the DIA guidelines. This figure includes legitimate nightflow as well as actual leakage.	New measure. % Calculated for each supply using Method 2 (MNF-based) from the DIA guidelines. This figure includes legitimate nightflow as well as actual leakage.	Carry out work at Taihape to allow discharge of excess back to river. Continue work on new Rātana supply. Install telemetry on outflow metering for Hunterville Urban. Review outflow metering for Bulls.
<p>Fault Response Times Where the local authority attends a call-out in response to a fault or unplanned interruption to its networked reticulation system, the following median response times measured:</p> <p>(a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and</p> <p>(b) resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.</p> <p>(c) attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and</p> <p>(d) resolution of non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.</p>	Targets to be set as part of the 2015-25 LTP	a) 4 Urgent RFS were received and 4 were responded to on time per the RFS system.	a) 29 Urgent RFS's were received and 21 were responded to in time and 8 were responded to late as per the RFS system.	Review RFS system to ensure correct performance reporting.
	Targets to be set as part of the 2015-25 LTP	b) 4 Urgent RFS were received and 4 were completed on time per the RFS system.	b) 29 Urgent RFS's were received and 21 were completed on time and 8 were completed late as per the RFS system.	Review RFS system to ensure correct performance reporting.
	Targets to be set as part of the 2015-25 LTP	c) 26 Non-urgent RFS's were received 23 were responded to in time per the RFS system.	c) 341 Non-urgent RFS's were received and 315 were responded to on time, 26 were responded to late.	Review RFS system to ensure correct performance reporting.
	Targets to be set as part of the 2015-25 LTP	d) 26 Non-urgent RFS's were received 23 were completed on time per the RFS system.	d) 341 Non-urgent RFS's were received 315 were completed on time, 26 were completed late as per the RFS system.	Review RFS system to ensure correct performance reporting.
<p>Customer Satisfaction The total number of complaints received by the local authority about any of the following:</p> <p>(a) drinking water clarity</p> <p>(b) drinking water taste</p> <p>(c) drinking water pressure or flow</p> <p>(d) continuity of supply, and</p> <p>(e) the local authority's response to any of these issues</p> <p>expressed per 1000 connections to the local authority's networked reticulation system.</p>	Targets to be set as part of the 2015-25 LTP	a) 0.6/1000	a) 6.4/1000	
	Targets to be set as part of the 2015-25 LTP	b) 0/1000	b) 0.6/1000	
	Targets to be set as part of the 2015-25 LTP	c) 0.4/1000	c) 2.5/1000	
	Targets to be set as part of the 2015-25 LTP	d) 0.9/1000	d) 4.7/1000	
	Targets to be set as part of the 2015-25 LTP	e) 0/1000	e) 1.9/1000	
	Targets to be set as part of the 2015-25 LTP			
<p>Demand Management The average consumption of drinking water per day per resident within the territorial authority district.</p>	Targets to be set as part of the 2015-25 LTP	502 L/person/day. Based on daily totals and population for Bulls, Hunterville Urban, Mangaweka, Rātana and Taihape. Data from Water Outlook.	600/person/day. Based on daily totals and population for Bulls, Hunterville Urban, Mangaweka, Rātana and Taihape. Data from Water Outlook and Control Box.	Continue plant upgrade, and implementation of Water Outlook, to enable Marton data to be included.

Requests for Service				
What are they:	Completed on time	Completed late	Overdue	
Water				
Bad tasting drinking water	0	0	0	
Dirty drinking water	3	0	0	Consolidate with DIA measures above to avoid repetition.
Location of meter/toby/other utility	1	1	0	Consolidate with DIA measures above to avoid repetition.
Low drinking water pressure (non urgent)	2	0	0	Consolidate with DIA measures above to avoid repetition.
No drinking water supply (urgent)	4	0	0	Consolidate with DIA measures above to avoid repetition.
Replace toby, meter or lid	5		0	Consolidate with DIA measures above to avoid repetition.
Water flooding (other than stormwater and wastewater)	4	0	0	Consolidate with DIA measures above to avoid repetition.
Water leak	5	1	0	
Water leak at meter/toby	3	1	0	
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
None				

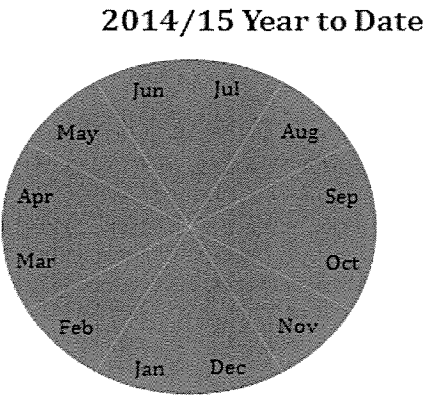
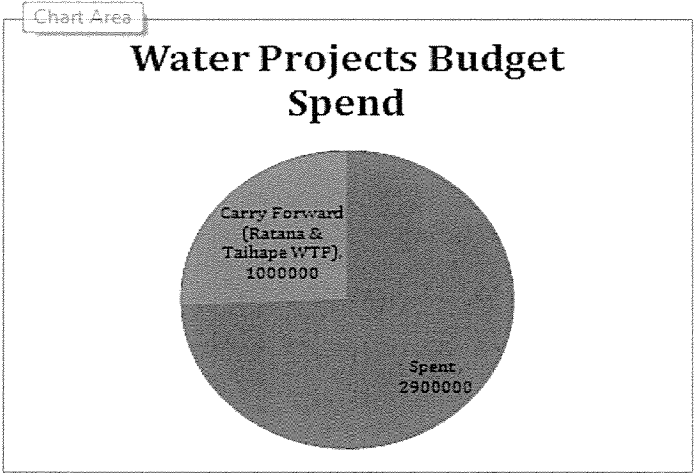
SEWERAGE AND THE TREATMENT AND DISPOSAL OF SEWAGE GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Provide a reliable reticulated disposal system that does not cause harm or create pollution within the existing urban areas	100% compliance at Marton WWTP. (Bulls, Hunterville, Mangaweka, Hunterville and Taihape WWTP continue 100% compliant)	Ratana, Mangaweka compliant. Marton non-compliant due to ammoniacal nitrogen. Taihape non-compliant due to flow. Bulls consent expired; currently being renewed. Plant compliant against existing use rights. Koitiata non-compliant due to irrigation, and inflow meter verification. Hunterville non-compliant due to lack of gauging site, issues with frequency of emergency discharges. Water Outlook linked to Horizons Regional council to assist in consent monitoring.	Ratana, Mangaweka compliant. Marton non-compliant due to ammoniacal nitrogen. Taihape non-compliant due to flow. Bulls consent expired; currently being renewed. Plant compliant against existing use rights. Koitiata non-compliant due to irrigation, and inflow meter verification. Hunterville non-compliant due to lack of gauging site, issues with frequency of emergency discharges. Staff met with Horizons Environment Committee to explain the plan to achieve compliance at Marton, Hunterville and Taihape. Koitiata Wastewater Reference Group met to begin discussions about future compliant wastewater services for the community. Bulls consent lodged.	Continue implementation of Water Outlook to assist with compliance monitoring. Continue to work through solutions for Marton, Taihape and Koitiata with Horizons Regional Council. Continue consent renewal process for Bulls. Complete upgrade of Taihape WWPS. Hunterville gauging site to be installed in stream and emergency discharges to be investigated. Continue to meet with Koitiata Wastewater Reference Group to develop compliant solution.
	No single network to experience more than 2 overflows during a 12 month period. Response/resolution time monitored and compared with benchmark	Not Achieved. 2 overflows in Marton, 1 Mangaweka and 1 Bulls - all due to the flooding event, put in by afterhours so unsure as to whether it was sewer or stormwater.	Not Achieved. 3 overflows in Marton and 1 overflow in Taihape within reporting period. 2 overflows in Marton, 1 Mangaweka and 1 Bulls - all due to the flooding event, put in by afterhours so unsure as to whether it was sewer or stormwater.	
	Less than 1 blockage per 13.625Km in Council's reticulated system (the total reticulation length is 109 km).	Achieved. 1 blockage recorded but was due to flooding event.	Not Achieved. 15 blockages total within reporting period, with 1 being due to flooding event.	
New Mandatory Benchmark Measures				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
System and Adequacy: The number of dry weather sewerage overflows from the territorial authority's sewerage system, expressed per 1000 sewerage connections to that sewerage system.	Targets to be set as part of the 2015-25 LTP	0/1000 - 1 recorded but was a private issue.	0.2/1000	
Discharge Compliance: Compliance with the territorial authority's resource consents for discharge from its sewerage system measured by the number of: (a) abatement notices (b) infringement notices (c) enforcement orders, and (d) convictions, received by the territorial authority in relation those resource consents.	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.

Fault Response Times: Where the territorial authority attends to sewerage overflows resulting from a blockage or other fault in the territorial authority’s sewerage system, the following median response times measured: (a) attendance time: from the time that the territorial authority receives notification to the time that service personnel reach the site, and (b) resolution time: from the time that the territorial authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	Three RFS's received and responded to on time.	
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	Three RFS's received and completed on time.	
Customer Satisfaction The total number of complaints received by the territorial authority about any of the following: (a) sewage odour (b) sewerage system faults (c) sewerage system blockages, and (d) the territorial authority’s response to issues with its sewerage system, expressed per 1000 connections to the territorial authority’s sewerage system.	Targets to be set as part of the 2015-25 LTP	a) 0/1000	a) 0.9/1000	
	Targets to be set as part of the 2015-25 LTP	b)0/1000	b) 1.2/1000	
	Targets to be set as part of the 2015-25 LTP	c) 0.2/1000 - due to flooding event	c) 3.4/1000	
	Targets to be set as part of the 2015-25 LTP	Not determined	Not determined	Review RFS system to enable tracking of customer complaints around response.
Requests for Service				
What are they:	Completed on time	Completed late	Overdue	
Waste				
Wastewater blocked drain	1	0	0	Consolidate with DIA measures above to avoid repetition.
Wastewater leak	5 (1 private issue) (4 Flooding event possibly recorded wrong by afterhours - could be stormwater)	0	0	
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
None				

WATER SUPPLY GROUP OF ACTIVITIES 2014/15			Jun-15	
Major programmes of work outlined in the LTP/Annual Plan 2013/14: Complete				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Capital Projects; Reticulation and Treatment				
Marton	Pressure flow control, backflow protection; Water Treatment Plant Upgrade, Canteen St, Dunsinane PI/Blennerville PI, Hereford St/Bredin's Lane, Canteen St		Completed	n/a
Taihape	Pressure flow control, backflow protection, PRV & Boost Pump Station		Completed	n/a
Bulls	Backflow Protection		Completed	n/a
Mangaweka	Seismic flow protection, telemetry upgrade		Completed	n/a
Hunternville	Seismic flow protection, telemetry upgrade, backflow protection		Completed	n/a
Ratana	New treatment plant		Completed	n/a
Erewhon				
Hunternville Rural				
Omatane				
Major programmes of work outlined in the LTP/Annual Plan 2014/15				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Capital Projects; Reticulation and Treatment				n/a
District-Wide	Implement appropriate backflow protection for Council’s urban supplies		See first Water Supply Group of Activities Template	n/a
	Review network replacement programme for all assets exceeding threshold risk of 10/25		See first Water Supply Group of Activities Template	n/a
	Develop proposals (including activity/asset management plan) for inclusion in draft 2015.25 Long Term Plan		See first Water Supply Group of Activities Template	n/a
Marton	Complete renewal of Marton water reticulation (from Jeffersons Line to the new treatment plant) - Marton water Treatment Plant Upgrade	WTP entranceway upgrade being designed. Internal concrete works completed.	The Water treatment upgrade works 2014/15 are completed	n/a
Taihape	Taihape – renewals of treatment and reticulation facilities - Dixon Way, Water supply investigation	Invitation for expressions of interest for design work. Op's team carrying out physical investigation works.	Options investigation completed (GHD) (NB: temp repairs to main pipeline completed due flood damage)	Complete water supply upgrade as part of 2015/16 works programme (subject to funding)
Bulls	Install new water supply filling station	Preliminary design underway, In consultation with Roding and Operations teams. Preferred site identified at Domain Road.	Site investigation being scoped, existing service connection options investigated. Preferred site identified at Domain Road by Reserve and Marae site	Complete water supply installation as part of 2015/16 works programme (subject to funding)
Mangaweka				n/a
Hunternville	Implement network hydraulic modelling at Hunternville			n/a
Ratana	Complete implementation of Ratana water upgrade	Contract for treatment upgrade awarded to FilTech (\$545k) Tenders for reticulation works under review. Ordered Reservoir \$200k	Bore installed, water quality tested. Consultation undertaken with landowners, preliminary designs underway. Draft lease and easement documents prepared. Reservoir construction completed Reticulation works completed. Treatment building design underway.	Commence physical works for WTP and reticulation works.
	Implement network hydraulic modelling at Ratana			n/a
Erewhon				n/a
Hunternville Rural				n/a
Omatane				n/a

Renewal Works: Reticulation and Treatment				
Renewals for Reticulation and Treatment	District Wide Budget \$2,718,914.00			
Marton	Community apportionment \$1,058,934; Water Treatment Plant Upgrade, Tutaenui Rd Water main renewal, (Complete renewal of Marton water reticulation from Jeffersons Line to the new treatment plant) Wellington Rd renewal works. Grey st and Fergusson St watermain renewals.	Tutaenui Road Waterman Renewal, (WTP - Jeffersons). Construction works completed. Grey St laterals to existing main underway. Wanganui Rd/Skerman valve installation. Ferguson St watermain renewal. Grey St lateral connections completed	Tutaenui Road Watermain renewal , WTP -Jeffersons Line, scope revisited, re-tendered. Design and tender docs completed posted on tenderlink, tenders closed Friday 10th October. Tender Awarded (ID Loader \$692k). Works commenced 1/Dec 2014 Construction works underway. Horizontal boring completed. Trenching works completed.	n/a
Taihape	Community apportionment \$987,654; Dixon Way Investigation, Ruru Road stg II & III, Taihape main falling main renewal	Taihape Falling Main Stg II, construction works completed Ruru Road Stg III, physical works completed.	Completed works: Gretna Corner - 200m of 225mm main complete, Eagle St - 335m of 150mm main complete. Kiwi Rd - 75m of 150mm main complete. Lark/Titi/Thrush - 110m of 150mm & 150m of 100mm, Ruru Road Stg II, Watermain renewals complete. Geotechnical investigations for main renewals in Ruru Road Stage 2 complete, Ruru Road Stg II construction underway. tendered in June, and the raw water falling main on the Williams property (report from Tonkin and Taylor received for review). Timing constraints for access to the Williams property will require deferment of physical pipe installation until January-March 2015.Gretna Corner contract complete - value \$123,548. Eagle Street physical work complete - value \$129,846. Ruru Road Stage 2 Watermain renewal went out to four invited tenderers, tenders closed 13th June, Eng est \$200K. Tender awarded to ID Loaders Ltd. for \$139,709.50. Work commenced 7th July. Ruru Road Stg III design has commenced. Stage 2 of the geotechnical investigation of the Taihape falling main is continuing. costs anticipated at \$30K. Site works are programmed to be carried out in Jan-Mar 2015 due to farm operation constraints. est \$437k. Ruru road Stg II completed. Ruru road Stg III completed. Taihape Falling Main renewal, horizontal boring works completed, trenching works complete. New Taihape Falling Main watermain cut-ins (StgIII) completed.	n/a
Bulls	Community apportionment \$319,318	Ferguson st new		complete design and award tender
Mangaweka	Community apportionment \$27,524			complete water renewal works
Hunternville	Community apportionment \$29,541			complete water renewal works
Ratana	Community apportionment \$48,183			complete water renewal works
Erewhon	Scheme apportionment \$109,000			complete water renewal works
Hunternville Rural	Scheme apportionment \$104,837			complete water renewal works
Omatane	Scheme apportionment \$2,151			complete water renewal works

Water Projects 2014-15 Budget: \$3.9 million



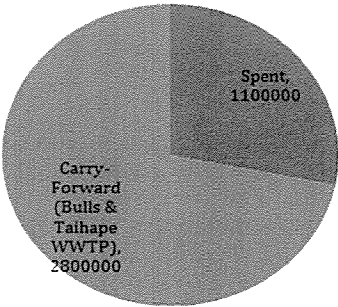
Project	Design/Scoping	Tender/Contract Docs	Under Construction	Complete
Marton: Canteen St Watermain Link				
Marton: Tutaenui Road, falling water main renewal				
Marton: Water Treatment Plant Upgrade				
Marton: Water Treatment reservoir levelling				
Marton: Hereford /Bredins Watermain link				
Marton: Dunsinane Pl/ Blenerville Cl Watermain link				
Marton: Grey St/Ferguson St renewals				
Marton: Wanganui Rd/Skerman				
Marton: Mills/barton St renewal				
Taihape: Falling Main Renewal				
Taihape: Ruru Road Watermain Stg II				
Taihape: Ruru Road Watermain renewal Stg III				
Taihape: WTP, reservoir outlet upgrade				
Taihape: Dixon Way Pressure investigation				
Bulls: Water supply facility (& caravan dump site)				
Bulls: Johnson St water renewals				
Ratana: Water Treatment Plant upgrade				
Mangaweka: Raumaewa Water renewals				

SEWERAGE AND THE TREATMENT AND DISPOSAL OF SEWAGE GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Provide a reliable reticulated disposal system that does not cause harm or create pollution within the existing urban areas	100% compliance at Marton WWTP. (Bulls, Hunterville, Mangaweka, Hunterville and Taihape WWTP continue 100% compliant)	Ratana, Mangaweka compliant. Marton non-compliant due to ammoniacal nitrogen. Taihape non-compliant due to flow. Bulls consent expired; currently being renewed. Plant compliant against existing use rights. Koitiata non-compliant due to irrigation, and inflow meter verification. Hunterville non-compliant due to lack of gauging site, issues with frequency of emergency discharges. Water Outlook linked to Horizons Regional council to assist in consent monitoring.	Ratana, Mangaweka compliant. Marton non-compliant due to ammoniacal nitrogen. Taihape non-compliant due to flow. Bulls consent expired; currently being renewed. Plant compliant against existing use rights. Koitiata non-compliant due to irrigation, and inflow meter verification. Hunterville non-compliant due to lack of gauging site, issues with frequency of emergency discharges. Staff met with Horizons Environment Committee to explain the plan to achieve compliance at Marton, Hunterville and Taihape. Koitiata Wastewater Reference Group met to begin discussions about future compliant wastewater services for the community. Bulls consent lodged.	Continue implementation of Water Outlook to assist with compliance monitoring. Continue to work through solutions for Marton, Taihape and Koitiata with Horizons Regional Council. Continue consent renewal process for Bulls. Complete upgrade of Taihape WWPS. Hunterville gauging site to be installed in stream and emergency discharges to be investigated. Continue to meet with Koitiata Wastewater Reference Group to develop compliant solution.
	No single network to experience more than 2 overflows during a 12 month period. Response/ resolution time monitored and compared with benchmark	Not Achieved. 2 overflows in Marton, 1 Mangaweka and 1 Bulls - all due to the flooding event, put in by afterhours so unsure as to whether it was sewer or stormwater.	Not Achieved. 3 overflows in Marton and 1 overflow in Taihape within reporting period. 2 overflows in Marton, 1 Mangaweka and 1 Bulls - all due to the flooding event, put in by afterhours so unsure as to whether it was sewer or stormwater.	
	Less than 1 blockage per 13.625Km in Council's reticulated system (the total reticulation length is 109 km).	Achieved. 1 blockage recorded but was due to flooding event.	Not Achieved. 15 blockages total within reporting period, with 1 being due to flooding event.	
New Mandatory Benchmark Measures				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
System and Adequacy: The number of dry weather sewerage overflows from the territorial authority's sewerage system, expressed per 1000 sewerage connections to that sewerage system.	Targets to be set as part of the 2015-25 LTP	0/1000 - 1 recorded but was a private issue.	0.2/1000	
Discharge Compliance: Compliance with the territorial authority's resource consents for discharge from its sewerage system measured by the number of: (a) abatement notices (b) infringement notices (c) enforcement orders, and (d) convictions, received by the territorial authority in relation those resource consents.	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	None received within reporting period.	Ongoing work to ensure compliance with consents, as above.

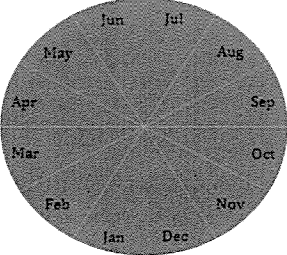
<p>Fault Response Times: Where the territorial authority attends to sewerage overflows resulting from a blockage or other fault in the territorial authority's sewerage system, the following median response times measured:</p> <p>(a) attendance time: from the time that the territorial authority receives notification to the time that service personnel reach the site, and</p> <p>(b) resolution time: from the time that the territorial authority receives notification to the time that service personnel confirm resolution of the fault or interruption.</p>	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	Three RFS's received and responded to on time.	
	Targets to be set as part of the 2015-25 LTP	None received within reporting period.	Three RFS's received and completed on time.	
<p>Customer Satisfaction The total number of complaints received by the territorial authority about any of the following:</p> <p>(a) sewage odour</p> <p>(b) sewerage system faults</p> <p>(c) sewerage system blockages, and</p> <p>(d) the territorial authority's response to issues with its sewerage system, expressed per 1000 connections to the territorial authority's sewerage system.</p>	Targets to be set as part of the 2015-25 LTP	a) 0/1000	a) 0.9/1000	
	Targets to be set as part of the 2015-25 LTP	b)0/1000	b) 1.2/1000	
	Targets to be set as part of the 2015-25 LTP	c) 0.2/1000 - due to flooding event	c) 3.4/1000	
	Targets to be set as part of the 2015-25 LTP	Not determined	Not determined	Review RFS system to enable tracking of customer complaints around response.
Requests for Service				
What are they:	Completed on time	Completed late	Overdue	
Waste				
Wastewater blocked drain	1	0	0	Consolidate with DIA measures above to avoid repetition.
Wastewater leak	5 (1 private issue) (4 Flooding event possibly recorded wrong by afterhours - could be stormwater)	0	0	
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
None				

SEWERAGE AND THE TREATMENT AND DISPOSAL OF SEWAGE GROUP OF ACTIVITIES 2014/15			Jun-15	
Major programmes of work				
Capital works: Reticulation and Treatment	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Capital Works: Wastewater reticulation, treatment and disposal activity	Develop proposals (including activity/asset management plan) for inclusion in draft 2015.25 Long Term Plan	See sewage supply activity report		N/A
Taihape	Network modelling at Taihape to identify capacity problems in conjunction with renewal programmes	See sewage supply activity report		n/a
		Kaka Road Water leak investigation and sewer repair	Investigate leak, CCTV sewer line, slip line old sewer line and repair	N/A
	Waste Water Pump Station: install new Waste water pump station.	Pump station facility and compound physical works completed. Cut-ins to mains completed.	Wastewater pump station, wetwell facility, pumping units and shed and security compound all completed. Resource consent applied to horizons for temp storage facility.	N/A
Bulls	Waste water Treatment plant upgrade (improvement of Bulls treatment plant to meet water quality standards), Caravan dump site	Pre application public consultation being undertaken. Bulls dump site preferred site on Domain Road.	Data capture for the purposes of the resource consent. Draft AEE and consent prepared for review. Consent application completed and applied to horizons for BWWTP. Caravan dump site scoped site, and service options. The resource consent application is currently being prepared and is completed. Staff have met with lwi on site to discuss land passage and outfall structure options. Caravan dump site investigation being scoped, existing service connection options investigated	Complete scoping works and formalise application to horizons for resource consent.
	Infiltration inflow study (to reduce stormwater overload of the wastewater system) completed for Bulls	See sewage supply activity report		n/a
	Network modelling at Bulls to identify capacity problems in conjunction with renewal programmes	See sewage supply activity report		n/a
Marton	Improvement of Marton treatment plant to meet nitrogen standard	See sewage supply activity report		n/a
Ratana				n/a
Renewal Works: Reticulation and Treatment	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Renewals for Reticulation and Treatment	District Wide Budget \$1,059,794.00			
Marton	Community apportionment \$205,739; Goldings line sewage renewal,	Commenced I & I investigation of Goldings line sewage infiltration. Investigated alternative tech solutions for pipeline renewal works	Goldings Line renewal alignment and scope being investigated. Slip Lining works completed (Stg I) Manhole relining works commenced	Complete Goldings Line Stg II (subject to weather & funding)
Taihape	Community apportionment \$79,013; Mataroa rd, Huia st/Gumboot reserve		Identified projects and investigated suitable renewal alternatives	Commence renewal programme 2015/16
Bulls	Community apportionment \$632,999	See sewage dump site facility		complete installation of dump facility
Mangaweka	Community apportionment \$94,421			Complete renewal works.
Hunternville	Community apportionment \$23,811	Ongo Road CCTV		Complete renewal works.
Ratana	Community apportionment \$23,811			Complete renewal works.
Koitiata				Complete renewal works.

Wastewater Projects 2014-15 Budget: \$2.4 million



2014/15 Year to Date



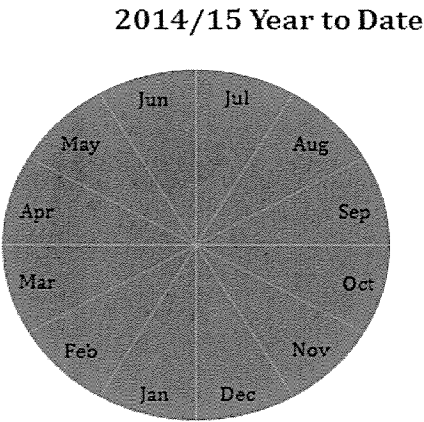
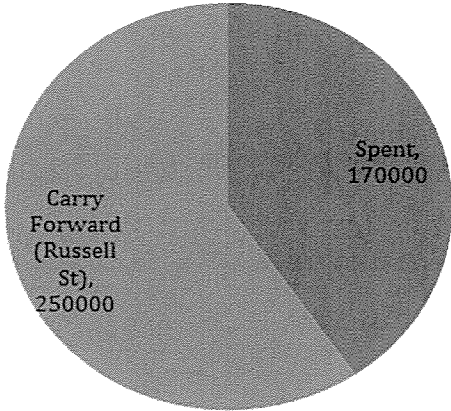
Project	Design/Scoping	Tender/Contract Docs	Under Construction	Complete
Marton: Goldings Line Sewer line renewal				
Taihape: Huia St/ Gumboot reserve Investigation only(CCTV)				
Taihape: Pump Station renewal rising main				
Taihape: Pump Station compound building				
Taihape: Mataroa St renewal				
Taihape: 55 Kaka Rd renewal				
Bulls: Wastewater Treatment upgrade (physical works)				
Bulls Wastewater Treatment upgrade (consent)				
Bulls: Caravan Dump Site (& water supply facility)				
Bulls: Hammond St renewal Investigation CCTV				
Hunternville: Ongo Rd renewal Investigation CCTV				

STORMWATER GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Provide a reliable collection and disposal system to each property during normal rainfall	In each event of 1 in 20 year storm, no more than 20 dwellings affected for more than 24 hours	Event in June considerably greater than the 1 in 20 year event.	Extreme event occurred in June 2015 which is still being assessed for impact and return period.	Clean up of stormwater damage, cleaning of inlets and assessment of stormwater system to identify a schedule of remedial works.
	60% responded within time and 60% resolved within time, 100% resolved	Fourteen dwellings were affected in this storm event.	Fourteen dwellings were affected in this storm event.	
New Mandatory Benchmark Measures				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
System Adequacy (a) The number of flooding events that occur in a territorial authority district. (b) For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority's stormwater system.)	Targets to be set as part of the 2015-25 LTP	One major flooding event.	Seven received this reporting period	Assessment of damage and possible remedial measures to be undertaken and prioritised.
	Targets to be set as part of the 2015-25 LTP	Damage in June event still being assessed	Some properties affected in extreme event in June. Damage still being assessed.	Assessment of damage and possible remedial measures to be undertaken and prioritised.
Discharge Compliance : Compliance with the territorial authority's resource consents for discharge from its stormwater system, measured by the number of: (a) abatement notices (b) infringement notices (c) enforcement orders, and (d) convictions, received by the territorial authority in relation those resource consents.	Targets to be set as part of the 2015-25 LTP	N/A	N/A	Continue collecting baseline data for Marton stormwater to determine whether consent required. Horizons has agreed that this is less urgent than work currently underway to achieve compliance with water and wastewater consents.
	Targets to be set as part of the 2015-25 LTP	N/A	N/A	Continue collecting baseline data for Marton stormwater to determine whether consent required. Horizons has agreed that this is less urgent than work currently underway to achieve compliance with water and wastewater consents.
	Targets to be set as part of the 2015-25 LTP	N/A	N/A	Continue collecting baseline data for Marton stormwater to determine whether consent required. Horizons has agreed that this is less urgent than work currently underway to achieve compliance with water and wastewater consents.
	Targets to be set as part of the 2015-25 LTP	N/A	N/A	Continue collecting baseline data for Marton stormwater to determine whether consent required. Horizons has agreed that this is less urgent than work currently underway to achieve compliance with water and wastewater consents.
Response Times: The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site.	Targets to be set as part of the 2015-25 LTP	Nil received and responded to on time.	Six received and responded to on time	
Customer Satisfaction: The number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1000 properties connected to the territorial authority's stormwater system.	Targets to be set as part of the 2015-25 LTP	0/1000	2.1/1000	
Requests for Service				
What are they:	Completed on time	Completed late	Overdue	Current
Stormwater				
Stormwater blocked drain (non urgent)	3	0	0	1
Stormwater blocked drain (urgent)	14	0	0	
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
None				

STORMWATER GROUP OF ACTIVITIES 2014/15			Jun-15	
Major programmes of work outlined in the LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
	Continue CCTV condition assessment programme	See Stormwater supply activity report		n/a
	Review system design parameters	See Stormwater supply activity report		n/a
	Review network replacement programme for all assets exceeding threshold risk of 10/25	See Stormwater supply activity report		n/a
	Education programme on the responsibilities of relevant parties	See Stormwater supply activity report		n/a
	Resolve uncertainty over responsibility for Council’s stormwater drainage network in urban areas	See Stormwater supply activity report		n/a
	Develop proposals (including activity/asset management plan) for inclusion in draft 2015.25 Long Term Plan	See Stormwater supply activity report		n/a
Other programmes of work identified in e.g. activity management plan/major contracts				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Capital works	Marton: Russell St/Wellington Road new works	Russell St: Brief to Opus to complete detailed design of S/W solution. Option 3 direct connection to Tutaenui Stream is preferred option. Existing alignment through Childcare centre cleaned and currently working adequately. Investigation works has identified limited options for alignment. Revisited drilling option direct to Tutaenui Stream. Design Completed contract docs prepared for tender.	Scoping and design options finalised	N/A
	Bulls			n/a
	Taihape			n/a
	Ratana			n/a
Renewals	District Wide Budget \$372,137.00			n/a
Marton	Community apportionment \$268,105; Hammond St, Main/Potaka St, Skerman/Bond St	Hammond St outlet design completed Resource consent granted. Russell st design completed Tender invitation completed, Main/Potaka complete. Skerman/Bond physical works	Hammond St s/w outlet design completed resource consent to horizons granted complete: Main/Potaka, Skerman /bond	Complete installation of Hammond St S/W outlet to Tutaenui Stream.
Taihape	Community apportionment \$31,456; Huia st	Huia Street has been investigated. An overflow weir in the stormwater system has been found to be too low, thereby allowing overflow into the sewer system before full stormwater capacity has been achieved. A more practical weir design is under way.	Huia Street CCTV investigation completed, tomo repaired. Weir designed and constructed	Complete replacement of Huia St Weir
Rural	Community apportionment \$32,919			Intentionally left blank
Bulls	Community apportionment \$14,510; High St/ Wilson St	Project identified preliminary design undertaken	Project underway	Complete culvert works for High St/Wilson St.
Mangaweka	Community apportionment \$8,259			Intentionally left blank
Hunternville	Community apportionment \$10,898			Intentionally left blank
Ratana	Community apportionment \$5,990			Intentionally left blank

Capital works for new culverts and drains and inlet protection	District Wide Budget \$172,808.00	See Stormwater supply activity report		n/a
Marton	Community apportionment \$31,067			Intentionally left blank
Taihape	Community apportionment \$39,739			Intentionally left blank
Rural	Community apportionment \$49,378			Intentionally left blank
Bulls	Community apportionment \$9,000			Intentionally left blank
Mangaweka	Community apportionment \$10,010			Intentionally left blank
Huntermville	Community apportionment \$16,876			Intentionally left blank
Ratana	Community apportionment \$16,738			Intentionally left blank

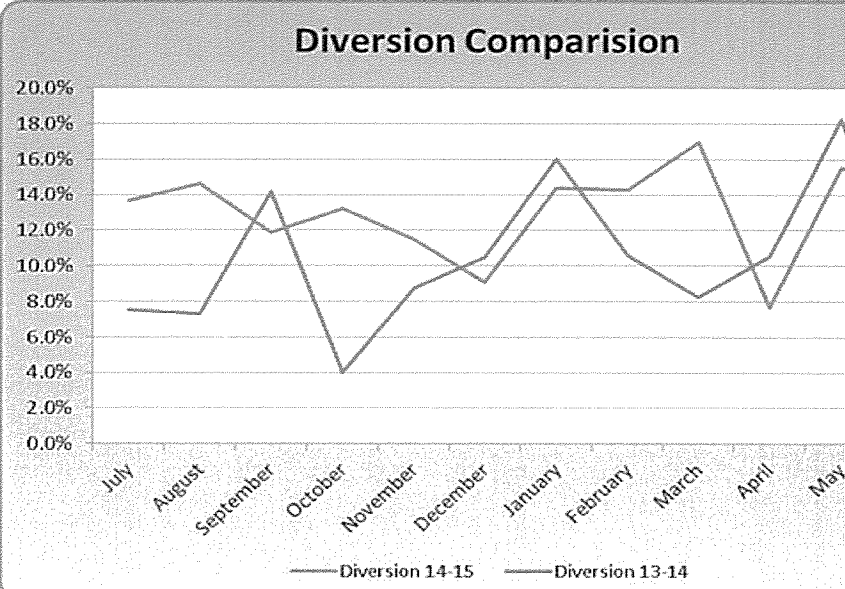
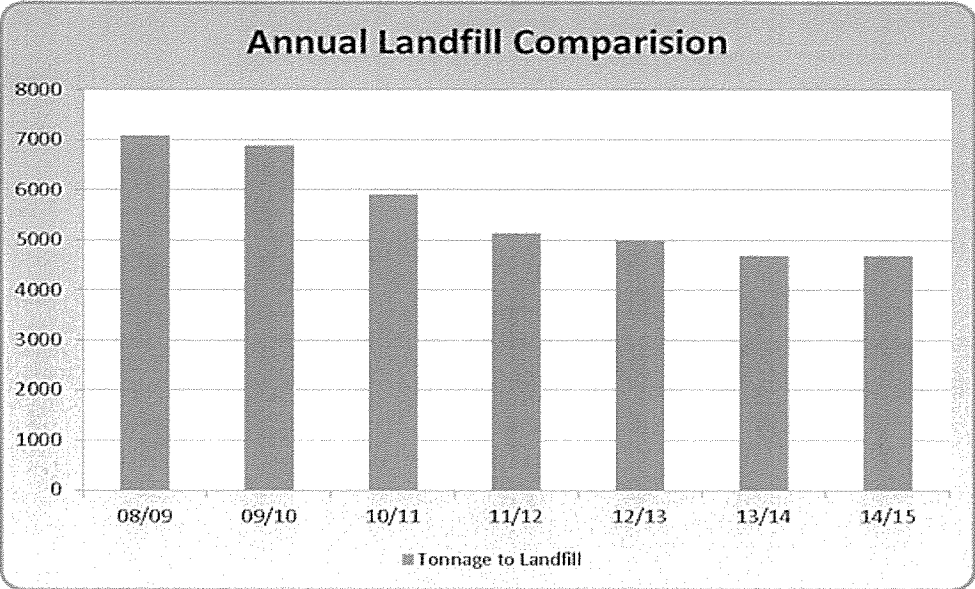
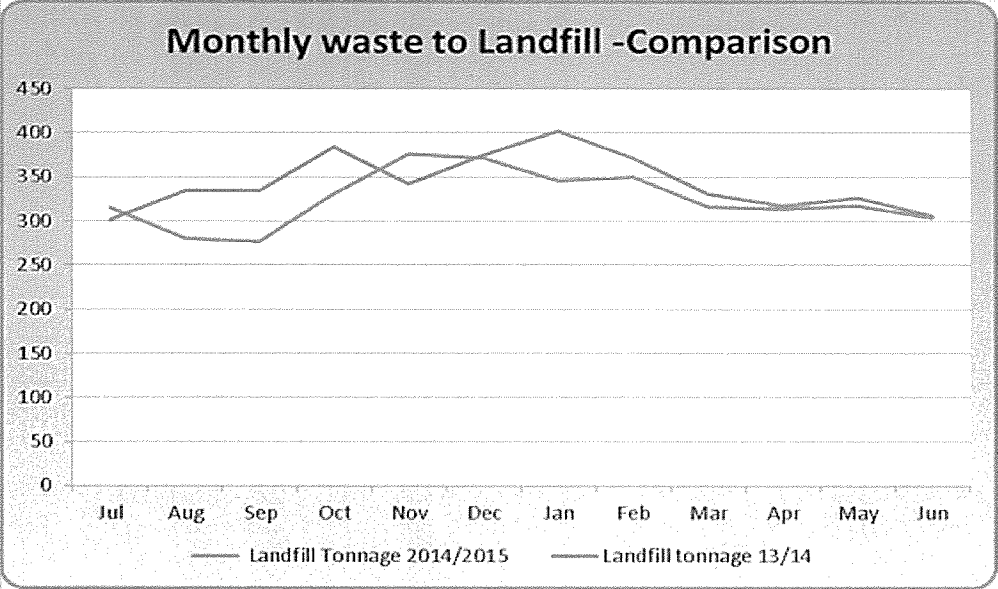
Stormwater Projects 2014-15 Budget: \$420000



Project	Design/Scoping	Tender/Contract Docs	Under Construction	Complete
Marton: Russell/Wellington Road Stormwater upgrade			N/A	N/A
Marton: Hammond St Stormwater outlet upgrade. Resource consent				
Marton: WTP levelling & Drainage				
Marton: <u>Skerman St</u> /Bond St Stormwater renewal				
Marton: Main/Potaka Stormwater inlet				
Taihape: Huia St Stormwater renewal				

RUBBISH AND RECYCLING GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Make recycling facilities available at waste transfer stations for glass, paper, metal, plastics, and textiles and e-Waste	5,200 tonnes to landfill	362 Tonnes waste to landfill. Combined total for year of 4688 Tonnes	Waste to landfill 90% of Target (12th month)	Trial paper and card recycling at Taihape WTS - 1st July
Extend recycling facilities to include green waste facility at Taihape, waste transfer stations	Percentage of waste diverted from landfill 11%	Diversion 14.9%	13.1% for 12 month period	Trial green waste acceptance Taihape -July 1st
Requests for Service				
What are they:	Completed on time	Completed late	Overdue	
Hook bin not covered adequately	1	0	0	Carry out audits of various WTS sites
None	0	0	0	
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Efficient, affordable and convenient access to waste disposal services that can accept a range of different waste streams.	Provide waste transfer stations under contract at Bulls, Marton, Ratana, Taihape, Hunterville and Mangaweka	Targets Met	Targets Met	New attendant employed at Taihape WTS. Started in late June

RUBBISH AND RECYCLING GROUP OF ACTIVITIES 2014/15			Jun-15	
Major programmes of work outlined in the LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Waste minimisation activity	Scoped green waste scheme up and running Bulls and Taihape	Greenwaste pad constructed in Taihape WTS	Green waste acceptance in Bulls and Marton oper	Greenwaste acceptance pad at Taihape operational
Education in schools	Number of schools that have received zero waste education in Rangitikei district.	Turakina received Zero Waste education programme late May 15.	Six schools have received Zero Waste programme , Mangaweka, Papanui Junction, Rangiwaia, Turakina, Taihape and Hunterville	Continue to assist Horizons and Zero Waste Education in promotion of programmes
Other programmes of work identified in e.g. activity management plan / major contracts				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Taihape to have paper and cardboard recycling	By 3rd quarter have infrastructure in place	P&C hook bins/shipping containers painted ready for use	Steel fabrication of shipping containers completed. Signage and platform to be completed	P&C from Taihape to become operational



COMMUNITY AND LEISURE ASSETS GROUP OF ACTIVITIES 2014/15			Jun-15	
Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
Provide a “good enough” range of community and leisure assets at an appropriate proximity to centres of population	Progressive improvement in provision and maintenance of the Library service: A greater proportion (benchmark = 15%) of the sample believe that Council’s service is getting better	Ratings for the public libraries (15%) have remained on a par with results from 2014. Customer service (17%) and other services (16%) continue to be the aspects of the libraries residents think are better than last year.	Achievd benchmark	
	Progressive improvement in provision and maintenance of the swimming pools: A greater proportion (benchmark = 22%) of the sample believe that Council’s service is getting better	Overall measure 17% (however, swimming pool ratings are very high and year-on-year increases can be difficult to achieve when a service is improving year on year). All swimming pool measures have decreased this year, with customer service (19%), cleanliness and maintenance (15%) and opening hours (12%) are perceived as better than last year. A significant decrease can be seen in residents rating programme activities as better than last year (10% cf. 2014, 19%).	Benchmark not achieved however swimming pool ratings are typically very high and year on year increases are more difficult to achieve when a service is improving.	
	Progressive improvement in provision and maintenance of the sports fields and parks: A greater proportion (benchmark = 5%) of the sample believe that Council’s service is getting better	Overall measure is on a par with last year at 5%.The additional facilities at the fields, parks and reserves are considered better than last year by 9% of residents, although not statistically significant, this is a 3% increase from last year. On a par with last years results, 8% mention the maintenance and upkeep is better then last year, and 3% think the location and accessibility of sports fields, parks and reserves is better than last year.	Achieved benchmark.	
	Progressive improvement in provision and maintenance of public toilets: A greater proportion (benchmark = 5%) of the sample believe that Council’s service is getting better	Ratings for measures pertaining to public toilets at 19% this year have increased, with significantly more residents indicating the maintenance and upkeep (22% cf. 2014, 6%) and location and accessibility (16% cf. 2014, 4%) is better than last year.	Achieved benchmark.	
	Progressive improvement in provision and maintenance of community buildings: A greater proportion (benchmark = 5%) of the sample believe that Council’s service is getting better	Ratings associated with community building (4%) remain largely on a par with last years results. Customer service (7%), maintenance and upkeep (6%) and additional facilities (6%) continue to be perceived as better than last year.	Within 1% of benchmark.	
	Progressive improvement in provision and maintenance of community housing: A greater proportion (benchmark = 3%) of the sample believe that Council’s service is getting better	Although most ratings associated with community housing remain on a par with last year, the majority of residents were not able to rate these measures.	On par.	
Requests for Service				
What are they:	Completed on time	Completed late	Overdue	
Cemeteries	1			
Cemetery maintenance	1			

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Council Housing/Property	9	6	4	
Maintenance (Council housing/property)	9	6	4	
Graffiti/Vandalism				
Graffiti/Vandalism				
Halls				
Maintenance (halls)				
Street Cleaning				
Street litter bins/maintenance				
Parks and Reserves	3	2	1	
Maintenance (parks and reserves)	2	2	1	
Waterleaks - Parks only	1			
Public Toilets	2	1		
Cleaning (public toilets)	1			
Maintenance (public toilets)		1		
Other Levels of Service				
What are they:	Targets	Progress for this reporting period	Progress to date for this year	Work planned for next three months
An accessible, affordable, well maintained and pleasant range of community and leisure assets that provide for the cultural and social well-being of communities	60% of residents will have an open space available within 1.5 Km of their dwelling	Further discussion has been held with a Koitiata resident regarding their interest in providing parks and town maintenance at Koitiata, and also with a local contractor for providing sexton duties at our cemeteries. A private tender process is underway for CBD Cleaning, and Urban berm mowing. Parks & Reserves Team Leader, Athol Sanson, has been appointed and will commence on 13 July. Verbal offers have been made (and accepted) for the other positions within the Parks team, and written offers have been sent out. Age Concern continue to visit the tenants in the southern part of the district, and Older & Bolder in the North.	Council has indicated its intention over the next 10 years or so to rationalise its community and leisure assets. It anticipates that over the course of the next decade it will have fewer, better community assets. Huntermville School has permission for them (the school) to build and pay (they are not seeking financial contribution from the Council) for a 1.1km fitness track at the Huntermville Domain for use by the Community. Centennial Park cricket outfield has been dethatched and swept, and hollow tined. Flat weed spraying was carried out on the fields at Bulls and Huntermville Domains. Staff from Hutt City Council assisted with the strategic review of the swim centres. The Huntermville Community Library was relocated to the Huntermville School on 17 March. Options for the swim centres, community housing, and playgrounds were included in the consultation document as part of the draft LTP consultations. Urban roadside mowing was discussed with members of the infrastructure team. It was agreed that the bank areas will be included as a variation in the roading contract, along with the CBD cleaning in Mangaweka and Turakina.	Review of Reserves register and associated licences to occupy.
	A specialised sports field for every major sporting code within the Rangitikei District			Review of the Parks and Town Contract specifications. Present contract finishes 31 July 2015.
	60% of residents will have a community building available within 1.5 Km of their dwelling			Preparation of service agreements for Council owned Rural Halls. Consideration of Town Hall facilities as part of the Town Centre planning at Bulls, Marton and Taihape.
	Pool-safe accredited pools in Marton and Taihape, with affordable access to the pool in Huntermville			Strategic review of all three swim centres as part of the 2015/25 LTP process.
	Library provision in Marton, Taihape and Bulls + community libraries in Huntermville, Mangaweka and Kawhatau			Finalisation of Collection development Policy. Investigate options for the library website; Implement self-service for checking out of materials; Investigate options for touch screens for provision of information; Investigate options for self service payments for council services, photocopying and printing;
	Safe and comfortable Community Housing, with additional support services from Age Concern (cost \$1 per week/per unit), within Bulls, Taihape, Marton and Ratana at no less than 1: 60 population			This contract has expired, and renewal will be considered as part of the review of the management of community housing.
	A safe, clean public toilet within 100 m radius of CBD			

COMMUNITY AND LEISURE ASSETS GROUP OF ACTIVITIES 2014/15				Jun-15
Major programmes of work outlined in the LTP/Annual Plan				
What are they:	Targets	Progress for this reporting period	Work planned for next three months	Progress to date for this year
Community and Leisure Group activity	Develop proposals (including activity/asset management plan) for inclusion in draft 2015.25 Long Term Plan	Completed	Completed	
Parks and open spaces activity	Work with the community to develop and consult upon detailed implementation plans and budgets for a regional sports development plan.	Work began on the 25th May on the interior refit at the Shelton pavilion. Relining and insulation of the walls and ceiling has began and gas lines for the infinity gas heaters have been run to the building. The new doors are expected onsite this week. week.	It is expected that the fit out including the replacement of the doors will continue throughout July 2015.	Applications for funding submitted to Lottery Community Facilities Fund and Whanganui Community Foundation to refurbish Shelton Pavilion has began succesful with work set to begin in June 2015.. Asset Management Planning for LTP in process to develop the parks identified. Meeting with Sport Wanganui Chief Executive confirmed that the scope of Council's involvement in the regional sports development plan is to progressively develop the facilities on Memorial Park, Taihape, Centennial and Marton Parks in Marton and Bulls Domain.
	Progress Urban Parks and Reserve Management Planning, including *Implementation of agreed Bulls Domain management plan; *Alternative access, use of buildings, upgrading playground facilities, developing paths/trails and provision of permanent power on Wilson Park, Marton; *Liaison with Clubs Taihape over the projected community leisure hub on Taihape Memorial Park	Memorial Park signed MoUs have started to be returned, as Clubs have had their meetings. June floods resulted in some damage at Centennial, and Wilson Parks, and Bulls, and Hunterville Domains. An assessor has been taken around, or provided photos of damage at these sites.	Liaison with Clubs Taihape is expected to be considered as part of the Taihape Town Centre Plan, along with upgrade development plans for Memorial Park.	Marton Community Committee have installed new playground activities and painted existing equipment at Wilson Park, and permanent power supply, Stage 1, was installed. The playground development proposal for Wilson Park, as per the Playground Centre quotation, was highlighted in the 2015/25 LTP Consultation Document (along with the proposed upgrades to the district's skate parks). Clubs Taihape has been participating in the Taihape TCP programme - Stage II Memorial Park. A draft MoU has been circulated to Memorial Park user groups, including Clubs Taihape, as part of Peter Shore's consultation. A meeting was held with a South Rangitikei Car Club representative re their licence to occupy and the Club is presently considering options regarding their future on Wilson Park.
	Upgrade internal shower/ablution block at the Koitiata campground.	Project was completed within budget in November 2014.	Completed	Showers were converted to coin operated facilities. Interior painting was carried out.
	Install off-road parking bay at Gumboot Park (Mataroa Road, Taihape) and upgrade the two footbridges there.	The parking bay is complete. Work is underway to address the footbridges, however this has been delayed due to the contractors working on the June flood damage.	Complete identified projects.	A design has been drawn up for a parking bay that will be sufficient for two 12m buses. The Taihape Community Board have approved the suggested proposal for the parking bay and tenders will now be called for this work.
Community Halls and Buildings activity	Implementation of agreed earthquake-strengthening & undertaking further evaluations in response to government requirements (when announced).	Nothing to report		
	Exterior maintenance and painting of the gaol on the old Bulls courthouse site.	Exterior painting (similar colour to present colour scheme) to be carried out as weather permits. This work is within budget with approximately \$13,000 remaining. A report went to the June meeting of the BCC seeking a recommendation of preferred priorities for the remaining funding.	Exterior renovation and painting to occur.	An initial meeting has been held with Bulls & District Community Trust, and Museum representatives. Bulls Community Committee members expressed concern about the possible cost of the project and have asked for detailed estimate before any maintenance was commenced. Council's building officers went on-site and agree with the existing conservation plan but warn that once the roof cladding has been removed, along with the damaged weatherboards, that there may well be water damage to the overall structure which would then need to be replaced if not up to standard. McIlwaines Building Solutions have been asked to provide an estimate of costs. On-site meeting held with McIlwaines on 5 February. Suggested work/preservation programme to be presented by mid-February. Work order issued 11 March. McIlwaines hope to complete the carpentry work on the Bulls Gaol by 12 June. Items to be completed are the roof vent cowels, the barge flashings, and baseboards.
Library activity	Wholesale review of information technology needs of the community taking into account APNK , Marton and surrounds ICT Hub and new e-services (e.g. e-books, Kete).	Updated Council website went live at the end of May, and now includes links to the Library website. Current subscription databases have been reviewed. e-Magazines are expected to go live on our website in mid July.	Evaluate other potential additions. Investigate options for the library website; Investigate options for touch screens for provision of information.	Partaking in the greater (including the Library service) Council Information and Technology review in the first instance. E-magazine subscription has been investigated and will be taken up in June.
Community Housing activity	Research alternative management arrangements for community housing.	Included in the LTP Consultation document. Separate report to Assets & Infrastructure in July. Four Wellington Road units were flooded in the June storm event. An assessor has been on-site.		Staff gathered information to assist with the consideration of a Trust managing the community housing operation. Representatives from Manawatu Community Trust visited all of our Community Housing complexes and will be presenting to the 16 October meeting. A report on the options for the on-going delivery of community housing services, including the provision of community housing via an independent community trust, was presented to the Council meeting of 27 November.

Other programmes of work identified in e.g. activity management plan / major contracts				
What are they:	Targets	Progress for this reporting period	Work planned for next three months	Progress to date for this year
Renewals				
Swimming Pools	Pump and DE filter replacements in Marton and Taihape. Poolside resurfacing in Taihape. Ventilating fans Taihape.	Marton swim centre - new lighting installed above the MSC main pool. Painting on the main pool has been completed. There was some minor flooding in the June storm event but no damage occurred.	Strategic review of all three swim centres as part of the 2015/25 LTP process.	Marton pump has been purchased and will be installed when the DE filters are due for changing. Marton Swim centre opened on 27 September and Taihape Swim Centre opened on 3 November. At Marton Swim Centre, work orders have been issued for a new pool cleaner, painting of the main pool, lighting renewals and new lane ropes. An alarm system for the gas tank/shed is also planned. TCDT reported back to Council through the LTP submission process, identifying items as part of a renewal process. The ventilating fans and poolside resurfacing will be deferred until after the filtration and heating is upgraded.
Libraries	Upgrade of PCs, tables, chairs and display shelving. Library Book purchases	On track. 87% of the book budget has been spent, with outstanding orders of around 13% expected to arrive in July. The Marton Library has replaced all of the chairs being used at the public computers.	Installation and implementation of self service machines.	Aotearoa Peoples Network public computers have been replaced/installed; Nine at Marton and Taihape and four in Bulls.
Community Housing	\$25K for interior/exterior upgrades.	We have purchased five new ovens to begin replacing very old ovens in some of the units. Security lighting is also being investigated for the parking area of Matua Flats following a spate of theft of vehicles, wheels etc.		New carpet and vinyl has been installed in one Taihape unit. Kitchen area in one Ratana unit has been painted. One shower unit has been re-lined in Taihape. 1 x Russell Street, Marton, and 1 x Hammond Street, Bulls, units have had interior painting carried out in March. An oven has been replaced at a Russell Street unit. New carpet has been laid in one Russell Street, Marton unit and one Hammond Street, Bulls unit.
Cemeteries	\$15K available	Completed.		Roadway renewals have been carried out at Taihape. An order has been issued to complete the footpath and for stormwater drainage works in the new section at Mt View Cemetery
Parks and Reserves	Centennial Park renovations	McIlwaines have commenced work on the Shelton Pavilion and this will continue in June and July.	Work is expected to carry on throughout July 2015	Progress has slowed at Shelton pavilion with the recent flood event, some flood damage has occurred and will need to be repaired before continuing with the refit. Installation of the doors is nearly complete, heating installed and new ceiling fitted. Work is set to continue in the second week of July
Toilets	No renewal budget	Deep cleaning of the Marton High Street toilets was carried out, and is scheduled to be done in Hunterville in June. An order has been issued for interior painting of the Lower High Street toilets with new anti-vandalism stainless steel fittings e.g. soap dispensers, disabled hand rails, mirrors, etc. A sign will also be installed advising there is a baby changing station at the Plunket building.		Lower High Street toilets - Marton Community Committee requested that tiling of the walls and floor be investigated. A ballpark figure of \$25,000 was submitted. The tiler recommended that the floor not be tiled, advising that the present flooring is more effective in this type of toilet block. Quotes are being sought for an anti-graffiti paint surface, and new fittings.
Halls	Ratana Clinic Interior Repaint Hunterville Hall Re-roofing Koitiata Joinery	Completed.		Re-roofing of the Hunterville Town Hall was completed. Painting at the Ratana Clinic has been completed. Work order has been issued to repair the joinery at Koitiata Hall/Fire station.
Capital				
Swimming Pools	Car-park extension etc. at the Taihape Pool	Remedial repairs were carried out in lieu of extension due to strategic review of the Swim centre, and Memorial Park.	Plan developed and presented to Taihape Community Board. Consideration of playground in close proximity.	Onsite meeting has been held to discuss options. Infrastructure providing input. Plan was developed, presented, and approved by the Taihape Community Board at their November meeting. Due to the strategic review of the swim centres, and the proposed consideration of the Memorial Park facilities as part of the Taihape Town Centre Plan, this development has been placed on hold.
Parks and Reserves	Mangaweka campground sewerage disposal	A draft concept drawing was provided by Mr Eames and this is presently being fine tuned, and further information sought on materials. A further meeting with Mr Eames is expected to take place in the second week of July.	Upgrade of toilet/shower block facilities	Some minor works were carried out prior to the peak season. The Infrastructure team determined that the present system was adequate for the current demand (with the septic tank to be emptied twice during the summer holiday break) and no further work will be undertaken on this project. Council determined the excess funding could be used to upgrade the toilet block. Initial meetings have been held with the Lessee, and Building Officers to determine requirements etc.
Library - first time borrowing		June 6812 (7200 June 2014)	Upgrade of toilet/shower block facilities	Total First Time Issues 2014 : 89406 (2013 = 88876) May 6493 (8284 May 2014)