



Rangitikei District Council

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Rangitikei
UNSPOILT...

Assets/Infrastructure Committee Meeting

Order Paper

Thursday 14 July 2016, 9.30 am

**Council Chamber, Rangitikei District Council
46 High Street, Marton**

Website: www.rangitikei.govt.nz

Email: info@rangitikei.govt.nz

Chair
Cr Dean McManaway

Deputy Chair
Cr Mike Jones

Membership

Councillors Cath Ash, Nigel Belsham, Angus Gordon, Tim Harris, Soraya Peke-Mason,
Ruth Rainey and Lynne Sheridan
His Worship the Mayor, Andy Watson (ex officio)

Please Note: Items in this agenda may be subject to amendments or withdrawal at the meeting. It is recommended therefore that items not be reported upon until after adoption by the Council. Reporters who do not attend the meeting are requested to seek confirmation of the agenda material or proceedings of the meeting from the Chief Executive prior to any media reports being filed.



Rangitikei
UNPOWELL...

Rangitikei District Council

Assets/Infrastructure Committee Meeting

Order Paper – Thursday 14 July 2016 – 9:30 a.m.

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The quorum for the Assets/Infrastructure Committee is 5.

At its meeting of 28 October 2010, Council resolved that “The quorum at any meeting of a standing committee or sub-committee of the Council (including Te Roopu Ahi Kaa, the Community Committees, the Reserve Management Committees and the Rural Water Supply Management Sub-committees) is that required for a meeting of the local authority in SO 2.4.3 and 3.4.3

1 Welcome

2 Council Prayer

3 Apologies/Leave of absence

4 Confirmation of Order of business

(includes acceptance of proposed late items)

5 Chair's report

A report will be tabled at the meeting.

6 Confirmation of minutes

Recommendation

That the Minutes of the Assets/Infrastructure Committee meeting held on 9 June 2016 be taken as read and verified as an accurate and correct record of the meeting.

7 Queries raised at previous meeting(s):

- Lack of road marking along the Gentle Annie
The narrowness of the road over this section makes it impossible to paint a centre line, but instructions have been given to enhance the delineation on the corners and paint an edge line on the inside of the curves.
- Completion of repairs at Mangatipona Road dropout site
The work is complete
- Procedure for tidying up loose chip seal once sites are completed
Instructions have been issued to the contractor to remove the surplus chip from those sites requiring this.
- Monitoring debris for forestry operation near Mangaweka that has made its way into a nearby stream
The site will be monitored on a regular basis and the contractor (Higgins) has been informed accordingly.

8 Activity management

- Roading and footpaths (including roading contractor performance)
- Water (including rural water supplies)
- Sewage and the treatment and disposal of sewerage
- Stormwater drainage
- Community and leisure assets (including parks)
- Rubbish and recycling

Recommendation

That the activity management templates for June 2016 for Roothing, Water (including rural water supplies), Sewerage and the treatment and disposal of sewage, Stormwater drainage, Community and leisure assets, and Rubbish and recycling be received.

9 Emergency Works Update, June 2016 – roading structures

A report is attached.

File: 6-RT-5-18; C1018

Recommendations

1. That the report 'Emergency Works Update, June 2016 – roading structures' be received.
2. That the value of C1018 (Bundle 4) for retaining walls on Turakina Valley Rad awarded to Higgins Contractors Limited be increased to \$266,544.98.

10 LED streetlight replacement program

A report is attached.

File ref: 5-CM-1:C1005

Recommendation

That the report 'LED streetlight replacement program' be received

11 Petition from Whangaehu residents to improve safety of entrances/exits to the village

The petition is attached together with a memorandum from Council's Roothing Operations Manager. .

File ref: 6-RT-5-6

Recommendations

1. That the petition from Whangaehu residents to improve safety of entrances/exits to the village and the memorandum from the Council's Operations Manager be received.
2. That the feasibility of constructing a new entrance into Whangaehu from SH-3 be discussed with the New Zealand Transport Agency and the outcome reported to a subsequent meeting of the Assets/Infrastructure Committee.
3. That a letter be sent to David Bebarfald thanking him for the petition and advising the steps which Council is taking to investigate the feasibility of a new entrance into Whangaehu form SH-3.

12 Reinstatement of heavy trailer parking near Wyleys Bridge

The site has been inspected. It is not practical (or financially viable) to carry out the work as suggested by Mr Matthews in his submission to the Annual Plan. The bridge site will be widened by approximately two metres and sealed. This will give adequate space for trucks to drop their trailers.

13 Requested signage change on SH1 for Mangaweka

The New Zealand Transport Agency has indicated that the sign could only be changed to 'Mangaweka Village' if that became the official name. Application for such a name change must be made to the New Zealand Geographic Board – and the Council's support must be included in such an application.

14 Resource consent compliance update

A report is attached.

File: 5-EX-3

Recommendation

That the report 'Consent compliance – June 2016' be received.

15 Renewal of Marton wastewater treatment Plant – Update

A report is attached. An update will be provided to the meeting on the proposed Heads of Agreement arrangement with Midwest Disposals Limited.

File: 6-WW-1-4

Recommendation

That the report "Renewal of Marton Wastewater Treatment Plant as at 7 July 2016' be received/

16 Extended weekend hours trial – Marton Waste Transfer Station

A memorandum is attached.

File 6-SO-1-5

Recommendation

That the memorandum '16 Extended weekend hours trial – Marton Waste Transfer Station' be received.

17 Taihape Town Hall heating

A report is attached

File: 6-CF-3-5

Recommendations

- 1.1 That the report 'Taihape Town Hall Heating' be received.
- 1.2 That investigations are undertaken on purchasing a free-standing generator for use in Council's Taihape operations and reported back to a subsequent meeting of the Assets/Infrastructure Committee.
- 1.3 That if a request for heating in the Taihape Town Hall is made at least two months ahead of the event, Council will endeavour to source a suitable generator and heaters provided that the event organiser commits to paying half the costs of doing so.

18 Swim 4-All, 2015/16

A report is attached.

File 1-CO-4-7

Recommendations

1. That the report 'Swim-4-All' 2015/16 be received.
2. That That Council expresses its preference that the cost of lessons per child under the Swim 4 All programme be the same at both Taihape and Marton, and that this preference be conveyed to the pool operators (Nicholls Swim Academy and Taihape Community Development Trust).
3. That the Chief Executive initiate discussions with Council's partners in the Swim 4 All programme, namely the pool operators (Nicholls Swim Academy and Taihape Community Development Trust) and the primary school principals, to address issues identified in the report "Swim 4 All 2015/16":
 - A range of providers requires a strengthened quality assurance regime to ensure that an equal service is provided for all participants and health and safety obligations are met
 - Discussions about the contribution of the programme to the long-term viability of the pools
 - Shared responsibility for ongoing fundraising between Council and the schools
 - The role of pre-school programmes that feed into early years at primary schools
 - Ensuring equity in service delivery between north and south, urban and rural
 - Maximising participation from all schools in the District

19 Marton Park Management Plan – Draft for public consultation

A memorandum (enclosing the draft Marton Park Management Plan) is attached.

File: 1-CP-4-7

Recommendations

1. That the memorandum 'Marton Park Management Plan – Draft for Public Consultation' be received.
2. That the Assets/Infrastructure Committee recommends to Council the adoption of the draft Marton Park Management Plan for public consultation from 5 August 2016 – 7 October 2016.

20 Centennial Park – issues raised in submissions to 2016-17 Annual Plan

- Cricket wicket
This was addressed at Council's meeting on 30 June 2016, when considering the application from the Marton Saracens Cricket Club for support under the Parks Upgrade Partnership scheme
- Toilets
There has been discussion with the operator of the Z Service Station, but a long-term arrangement will need approval from the owner. The toilet is down a drive on the southern side of the service station. The toilets inside the Shelton Pavilion would require considerable modification of the building to make them accessible when the pavilion is closed or being used for private functions.

21 Proposed sale of Council-owned properties in Bulls

An update will be provided to the meeting on the properties proposed to be offered for sale (under the Disposal of surplus land and buildings policy) as part of the funding for the Bulls Multi-purpose Community Centre on the former Criterion Hotel site.

22 Customer satisfaction levels from Residents Survey 2016: Assets and Infrastructure

A report is attached

File: 5-FR-1-2

Recommendations

1. That the report "Customer satisfaction levels from Residents Survey 2016: Asset & Infrastructure" be received.

2. That, following feedback from the Assets/Infrastructure Committee, the issues identified as requiring more focus/improvement are input into the project to establish, implement and monitor customer service standards across the Council organisation.

23 Late items

24 Future items for the agenda

25 Next meeting

Thursday 11 August 2016, 9.30 am

26 Meeting closed

Attachment 1



Rangitikei District Council

Assets/Infrastructure Committee Meeting

Minutes – Thursday 9 June 2016 – 9:33 a.m.

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Present: Cr Dean McManaway (Chair)
Cr Mike Jones
Cr Nigel Belsham
Cr Angus Gordon
Cr Tim Harris
Cr Mike Jones
Cr Soraya Peke-Mason
Cr Lynne Sheridan
His Worship the Mayor, Andy Watson

In attendance: Mr Ross McNeil, Chief Executive
Mr Michael Hodder, Community & Regulatory Services Group Manager
Mr George McIrvine, Finance & Business Support Group Manager
Mr Hamish Waugh, Infrastructure Group Manager
Ms Joanna Saywell, Asset Manager - Utilities
Mr John Jones, Asset Manager – Roading
Mr Geln Young, Senior Projects Engineer - Utilities
Mr Andrew van Bussel, Operations Manager – Utilities
Mr Reuben Pokiha, Operations Manager - Roading
Ms Gaylene Prince, Community & Leisure Services Team Leader
Ms Samantha Kett, Governance Administrator

Tabled documents: **Item 6** **Chair's Report** – Chair's Report
Item 8 **Activity Management** – Roading & Footpaths
Item 10 **Investigation into Turakina Valley Road seal extension**
- progress update

1 Welcome

The Chair welcomed everyone to the meeting

2 Council Prayer

Cr McManaway read the council prayer.

3 Apologies/Leave of absence

That the apology for absence from Cr Ash and Cr Rainey, and the apology for lateness from Cr Harris be received.

Cr Belsham / Cr Jones. Carried

4 Confirmation of Order of business

The Chair informed the Committee that Mr Paul Mullinger (Mid-West Disposals Ltd) would arrive at 10am regarding item 12, and that this item would be taken at that time.

5 Confirmation of minutes

Resolved minute number	16/AIN/052	File Ref
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That the Minutes of the Assets/Infrastructure Committee meeting held on 16 May 2016 be taken as read and verified as an accurate and correct record of the meeting.

Cr Belsham / Cr Sheridan. Carried

6 Chair's report

The Chair spoke briefly to his tabled report.

The Committee was informed that the provision of public toilets within the District was being investigated through the Policy/Planning Committee after the proposed funding announced by Central Government within their latest budget.

Resolved minute number	16/AIN/053	File Ref
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That the Chair's report to the Assets/Infrastructure Committee meeting on 9 June 2016 be received.

Cr McManaway / Cr Sheridan. Carried

7 Queries raised at previous meeting(s):

Repairs at Mangatipona Road dropout site

- Several areas along this dropout have been marked to be re-sealed but not yet completed. This is due to the team being diverted to another site with a higher priority, but completion of his site is imminent.

Wylie's Bridge Stopping Bay

- There is still plenty of room for trailers to be parked up in this area, but it does require some tidying up.

Steel Quality in Bridges

- After a recent news article on the quality of steel being brought into New Zealand, the quality of the steel being used in the District's bridges was questioned. Mr Waugh informed the Committee that there were national standards that needed to be met and he was unaware of any issues with the steel being used in the District's bridges.

Road Markings along the 'Gentle Annie'

- This query was brought up at the previous meeting, but no response was given. Mr Pokiha believed that it could be a width issue in this area, but undertook to find out the exact reasoning behind the lack of road markings in this area.

8 Activity management

Mr Jones and Mr Pokiha spoke briefly to the Activity Management Templates for the Roding and Footpaths Group of activities. The following points were discussed:

- The completion of the Wanganui Road, Marton project; the chip seal is complete but there is still some work to be done on access-ways and other tidying up of the area. Asphalt-concrete will be laid once the weather is warmer.
 - The Committee requested that staff look at the policy on reinstating access-ways.
 - Mr Waugh informed the Committee that there shouldn't be a significant financial impact on Council from the delays in this project.
 - The Committee requested a report to a future meeting on the wrap-up of the project.
- The Committee requested the addition of another column to the CapEx report showing a total spend for the year so far and another template for tracking progress with the emergency works. Staff were also asked to approach NZTA about carrying over the rates for emergency works to the next financial year.
- Staff were asked to look into to procedure for tidying up loose chip seal once sites are completed and to monitor the debris from a forestry operation near Mangaweka that has made its way into a nearby stream.
- Cr PekeMason raised the issue of flooding at Tunnel Hill and informed the Committee of the conversations she had had with Horizons Regional Council and other agencies. His Worship the Mayor raised a point of order after a comment by Cr Peke-Mason

that he deemed to be race-related. The Chair upheld the point of order and the topic was not discussed any further.

- The Committee asked that rural ratepayers be reminded of their obligation to keep the gravel from their access-ways off of the roadway and to tidy up after any stock droving that occurs on roadways.
- The Committee requested a report to a future meeting on the LED project within the District.

This item was adjourned due to the arrival of Mr Paul Mullinger.

12 Renewal of Marton wastewater treatment plant – update

Mr Waugh and Ms Saywell spoke briefly to the report and narrated a presentation on the Marton Wastewater Treatment Plant and the acceptance of leachate from the Bonny Glen Landfill into the plant.

Mr Mullinger spoke to images within the presentation on the pre-treatment process that has been installed. He informed the Committee of the success that has been obtained from this initial pre-treatment process and the progress with investigating options for complete treatment of the leachate onsite (the end goal is to completely exit the Marton Wastewater Treatment Plant).

The report outlines a temporary solution to accepting the leachate into the plant by installing tanks onsite at the plant to provide a continuous flow of leachate into the plant, at a cost to Mid-West Disposals Ltd.

Mr Mullinger informed the Committee that Mid-West Disposals Ltd were committed to finding and installing their own treatment plant for the leachate from the Bonny Glen Landfill within the next 18 months, and would then completely exit the Marton Wastewater Treatment Plant.

Resolved minute number **16/AIN/054** **File Ref** **6-WW-14**

That the report 'Marton Wastewater Treatment Plant as at 1 June 2016' be received.

Cr Sheridan / Cr Jones. Carried

Resolved minute number **16/AIN/055** **File Ref** **6-WW-14**

That the Assets/Infrastructure Committee recommends that discussions between Rangitikei District Council, Horizons Regional Council and Mid-West Disposals Ltd continue prior to the June 2016 Council meeting.

His Worship the Mayor / Cr Gordon. Carried

Resolved minute number **16/AIN/056** **File Ref** **6-WW-14**

That a meeting of the MWWTP Upgrade Project focus group be convened prior to the June 2016 Council meeting to be updated on progress and discussions, and that a report on the outcome of that meeting be provided to that Council meeting.

His Worship the Mayor / Cr McManaway. Carried

Cr Peke-Mason 11.15am / 11.17am

Cr Harris 11.24am / 11.28am

8 Activity management – continued...

Ms Saywell and Mr Young spoke briefly to the Activity Management Templates for Water, Stormwater, and Sewerage and the Treatment and Disposal of Sewage. The following points were discussed:

- The Committee requested a report on the potential to connect two industrial properties on SH3, north of Bulls.

Ms Prince spoke briefly to the Activity Management Template for Community & Leisure Assets. The following points were discussed:

- Explanations on delays to painting the Marton library and the fence at Wilson Park, Marton.
- The Committee requested a report on the Schools for swimming lessons at the Districts swimming pools.

Mr Waugh spoke briefly to the Activity Management Template for Rubbish & Recycling. The following points were discussed:

- Continuity of signage at the Waste Transfer Stations across the District.
- Promotion of the Enviroschools programme.

Resolved minute number	16/AIN/057	File Ref
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That the activity management templates for May 2016 for Rooding, Water (including rural water supplies), Sewerage and the treatment and disposal of sewage, Stormwater drainage, Community and leisure assets, and Rubbish and recycling be received.

Cr Belsham / Cr Gordon. Carried

Cr Peke-Mason left the meeting 11.31am

Cr Jones 12pm / 12.01pm

9 Emergency Works Update – roading structures

Mr Waugh spoke briefly to the report.

Resolved minute number **16/AIN/058** **File Ref** **6-RT-5-18**

That the report on 'Emergency Works Update – roading structures' to the Assets/Infrastructure Committee's meeting of 9 June 2016 be received.

Cr DM / Cr MJ. Carried

Resolved minute number **16/AIN/** **File Ref** **6-RT-5-18**

That the Assets/Infrastructure approve the extra costs in Retaining Wall Bundle 4 associated with the approved contract with Higgins Contracts Limited (which bring the total contract value to \$256,475 + GST).

Cr McManaway / Cr Jones. Carried

10 Turakina Valley Road – proposed seal extension (RP 12200-15600)

Mr Waugh and Mr Pokiha spoke briefly to the tabled report.

Resolved minute number **16/AIN/** **File Ref**

That the memorandum 'Turakina Valley Road – proposed seal extension (RP 12200-15600)' be received.

Cr Jones / Cr Sheridan. Carried

Resolved minute number **16/AIN/** **File Ref**

That the Assets/Infrastructure Committee recommends to Council that approval is given to the upgrade and sealing of the 3.4km section of Turakina Valley Road between SH3 and Mangatipona, so that the loop from Turakina to Hunterville and Turakina to Fordell is complete; that the project is spread over 2016/17 and 2017/18; and that the budget provision of \$67,000 is carried forward to 2017/18 and supplemented to cover the full cost of sealing in that year.

Cr Sheridan / Cr Jones. Carried

Cr Harris and Cr Gordon voted against

11 Resource consent compliance – update

Ms Saywell spoke briefly to the report, informing the Committee that the resource consent for the Bulls Wastewater Treatment Plant had been submitted to Horizons Regional Council for consideration, but would need to be reviewed and potentially amended if additional trade waste was accepted into the plant from new connections.

Resolved minute number	16/AIN/	File Ref	5-EX-3
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That the report 'Consent compliance – May 2016' be received.

Cr Gordon / Cr Belsham. Carried

13 Stormwater – identification of public and private drains – project update

Ms Saywell spoke briefly to the report.

Resolved minute number	16/AIN/	File Ref	1-DB-1-11
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That the report 'Stormwater – Identification of Public and Private Drains – Project Update' be received.

Cr Gordon / Cr Jones. Carried

Resolved minute number	16/AIN/	File Ref	1-DB-1-11
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That a review of the Water Related Services Bylaw 2013 be considered at an appropriate time to provide clarity over stormwater issues.

Cr Sheridan / Cr Gordon. Carried

Cr Harris 12.27pm / 12.28pm

14 Late items

Nil

15 Future items for the agenda

Nil

16 Next meeting

Thursday 14 July 2016, 9.30 am

17 Meeting closed – 12.31pm

Confirmed/Chair: _____

Date: _____

Unconfirmed

Attachment 2

Major programmes of work outlined in the LTP/Annual Plan 2015/16					
Pavement Rehabilitation	Route Position Length	Status	Start date	Completion date	
Wanganui Road	0-544		Jan-16	Early June	
		The majority of the work necessary for this project is now complete apart from the resurfacing of the road. The footpaths have been completed and the finishing touches are being made to a couple of crossings to the properties. The tidying up of the berms still need to be completed but this aspect will be completed when suitable weather will permit such. Progress still being affected by the weather at times.			
Capex report 2015/15	cumulative to 30/09/2015	cumulative to 31/12/2015	cumulative to 30/3/2016	cumulative to 30/6/2016	Budget
Sealed road surfacing:	79%	30,516	1,257,811	1,484,172	1,871,565
Drainage Renewals	192%	89,536	192,675	648,637	337,425
Pavement rehabilitation	64%	13,309	219,825	440,732	684,175
Structures component replacement	113%	35,769	80,634	214,415	189,163
Traffic services renewal	82%	22,407	22,673	183,804	224,950
Associated improvements	0%	0	0		25,000
Unsealed road metalling	46%	38,078	52,657	211,539	460,125
TOTAL					
Streetlight renewals	Design/ Scoping	Tender/Contract docs	Under construction	Complete	
Discussions have taken place with our Assets team with the prospect of the upgrading of the street lights to LEDS. The intention/plan is to replace in blocks for effectiveness with the potential savings for power being significant estimated to be approx 70%. This also means that the maintenance costs would also be reduced significantly. Approval has been given to purchase 100k of LEDS and a programme to replace being worked upon.					
Marton: Blenneville Close		ADSL Contract	The sites identified in boxes 19 to 27 are being re-evaluated due to the purchase of the LEDS and the intention to replace in blocks. Certain sections of the network in Marton are overloaded and causing circuit outages thus replacing circuits with LEDS will alleviate this problem. This to be done in a managed programme. Nothing has changed much at this stage re the upgrading of the lights. This aspect currently still being worked on.		
Marton: Hanalin Drive		ADSL Contract			
Marton: High Street		ADSL Contract			
Taihape: Huia Street		ADSL Contract			
Ratana: Kiatere Street		ADSL Contract			
Marton: Lambert Street		ADSL Contract			
Ratana: Taihauuru Street		ADSL Contract			
Marton: Totara Street		ADSL Contract			
Ratana: Wharekauri Street		ADSL Contract			
Footpath Renewals	Design/ Scoping	Tender/Contract docs	Under construction	Complete	
Taihape: Robin Street	Design - 100% complete (length 70m)	This site part of contract 1007	contract has commenced		Crimpy's
Marton: Lower High Street	Design - 100% complete (length 30m)	This site part of Contract 1008	completed	Completed May	Loader's
Taihape: Hautapu Street	Design - 100% complete (length 73m)	This site part of contract 1007	contract has commenced		Crimpy's
Taihape: Hawk Street	Design - 100% complete (length 25m)	This site part of contract 1007	contract has commenced.		Crimpy's
Taihape: Kaka Road	Design - 100% complete (length 160m)	This site part of contract 1007.	under construction		Crimpy's
Monitor upgrades of footpaths in Turakina including the laying of chipseal					
New Footpaths	Design/ Scoping	Tender/Contract docs	Under construction	Complete	
Bulls: Hammond Street	Design - 100% complete (length 190m)	This site part of contract 1008.	completed	Completed May	Loader's
Ratana: Taihauuru Street	Design - 100% complete (length 76m)	This site part of contract 1008.	completed	Completed May	Loader's
Ratana: Tairawhiti Street	Design - 100% complete (length 100m)	This site part of contract 1008	completed	Completed May	Loader's
Ratana: Rangatahi Road	Design - 100% complete (length 75m)	This site part of Contract 1008	completed	Completed May	Loader's
Bulls: 136-160 High Street (investigate costs only)	\$40,000 -footpath concrete 1.4 wide plus 16 driveways. 180m				
Taihape: SH1 to Dixon Way (investigate costs only)	This particular project is a major one running from the town to Dixon way heading south and potentially will traverse along the SH. Discussions have been held with NZTA who are not receptive in giving approval.				
Ratana: Te Taitokerau and Seamer Streets (investigate costs only)	\$42,000 Te Taitokerau length approx 230m - 1.4wide -10 driveways. Seamer street was identified to have a footpath on the opposite side of the street, but the recommendation is not to as a lot of parking of buses takes place along here.				
Minor safety improvements	Design/ Scoping	Tender/Contract docs	Under construction	Complete	
Pungatawa Road curve improvements	This site being investigated along with other sites.				
Parewanui Road seal widening	Still being investigated. Pavement faults being programmed to do.	Planned for 2016-2017			
Other major programmes of work carried out during 2015/16					
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete	
Makirikiri Road seal widening RP 8500-8820 (in conjunction with new milk tanker entranceway @ McCarthy's)	Design completed.	Gribbons's Contractor and Higgins	Work commenced late February.	Widening completed. Second coat seal planned for 16/17.	
Turakina Valley 3 - widening Majuba Bluff RP 9450-9660 (in conjunction with flood damage repair work)	Design completed.	Approved to go	Programmed for the 16/17 year		
Note At Ratana, the speed humps have been constructed and barriers and bollards have been placed on the grass verges to stop people by passing the speed humps and driving on the grass. It is planned to have the street light at the end of Rangatahi Street erected in September.					

Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
<p>Road Condition: The average quality of ride on a sealed local road network measured by smooth travel exposure</p>	<p>96.5% The most recent measurement was in June 2014. The mean rating for the sampled District's roads was 98%. This is the percentage of the road distance travelled in the sample which met the specified service level</p>	<p>Nothing to report for this period</p>	<p>Nothing to report to date.</p>
<p>Road Maintenance: The percentage of the sealed road network that is resurfaced</p>	<p>8% During 2014/15, 61.84 km of road resealing and 6.91 km of road rehabilitation was completed. This is 8.6% of the sealed network.</p>	<p>The Reseal contract commenced in January.</p>	<p>The chip seal element of the Contract completed in March and carried out to a good standard. Croften intersection has had a AC surface applied with the remainder of the AC sites programme to be completed in the 16/17 year.</p>
<p>The percentage of the unsealed road network which is retalled during the year</p>	<p>At least 75% of network retalled each year – 12,000m³</p>	<p>Metaling of the network continued with during the month of June with 2,375 m³ applied to the roads.</p>	<p>The ability to apply metal to the roading network has been majorly affected by the very dry weather over some four months plus the June storm event. A concerted effort being made to catch up on.</p>
<p>Footpaths: The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the Council's relevant document (such as its annual plan, activity management plan, asset management plan, annual works programme or long term plan)</p> <p>Note: A five point grading system to rate footpath condition based on visual inspections 1) Excellent 2) Good 3) Fair 4) Poor 5) Very Poor</p>	<p>At least 80% of footpath lengths in CBD areas in Bulls, Marton, Hunterville and Taihape are at grade 3 or higher At least 65% of sampled footpaths lengths outside CBD areas are at grade 3 or higher At least 90% of sampled footpaths assessed at grade 5 are included in upgrade programme during the following two years.</p>	<p>Condition rating report has been received. Programme to rectify identified faults is being worked collectively between the Council and contractors maintenance teams. Work has commenced earlier this time to prepare the footpath contract for renewals and new for the 16/17 years.</p>	<p>Normal footpath maintenance being carried out as identified.</p>
<p>Road Safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number</p>	<p>No change or a reduction from previous year During 1 July 2014 and 30 March 2015, there were 3 fatalities and 12 serious injury accidents.</p>	<p>No fatals or serious accidents to report for the month of June.</p>	<p>No Fatals reported on the RDC network to date.</p>
<p>Adequacy of provision and maintenance of footpaths, street-lighting and local roads (annual survey)</p>	<p>A greater proportion (than in the benchmark) or more than 10% of the sample believe that Council's service is getting better 2014/15 13% believed it was better than last year, 65% about the same, 21% worse than last year (2% didn't know).</p>	<p>The newly appointed street lighting contractor plus the maintenance contractor striving to ensure a good standard of maintenance is being achieved.</p>	<p>The footpath maintenance programme continues with a number of the trip hazards attended to all over the district.</p>
<p>Response to service requests The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the long-term plan.</p>	<p>95% after-hours callouts responded to within 12 hours 95% callouts during working hours, responded to within 6 hours 85% of all callouts resolved (i.e. completed) within one month of the request. Specific reference to callouts relating to potholes</p>	<p>For the current month:33 callouts recorded with 22 responded to on time (66%) and 2 current (0.6%) Callouts after hours 10 (80%) responded to on time Potholes 3 (33% completed on time) Callouts completed (one month prior); Callouts received 40 with 26 completed on time (65%), with 4 current (1%)</p>	<p>Total callouts to date number = 449 (88% responded to on time) Number of callouts after hours = 67 (96% responded to on time) Number of potholes = 42 (93% responded to on time)</p>
Roading Contract Performance			

Monthly update on the performance of Council's Roading contractor.

The final mowing round of the network has now been completed and has been carried out to a very good standard. A real concerted effort is being made on the metaling and grading of the network predominantly in the northern gerion. Almost 90% of next years pre seal repairs have been completed in preparation for the 16/17 reseal programme. A lot of effort being put into pavement maintenance, removal of high shoulder and drainage. The Wanganui Road project continued during the month of June. Work predominantly on the footpaths and entrance ways. There were periods of wet weather which did affect progress at times but mainly to the ability to lay concrete. Due to the colder weather and the frosts the decision has been made to delay the laying of the Asphaltic Surface until about September or October when the weather is warmer and thus the ground temperature. A two coat chip seal has been applied to the roading surface. The contractor has in place a very robust health and safety plan and this aspect is number one subject at the fortnightly operational meetings. Now that the first year of the contract has passed there has been a marked improvement in the overall performance of the contractor. Collectively the bar still needs to be raised with the positive commitment from Council and the Contractor.

Requests for Service								
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Uncompleted overdue*	Response current	Uncompleted current*
Bridges								
Maintenance (bridges)								
Culverts/Drainage								
Maintenance (culverts/drainage)	5	8	1			2		1
Footpaths								
Maintenance (footpaths)		1				1		
Road Signs								
Maintenance (road signs)	1	4				2		1
Roads								
Maintenance (roads - potholes only)	1	1	1		1			
Maintenance (roads - not potholes)	10	10	4		1	3		2
Roadside Berm Mowing								
Rural/Urban berm mowing								
Roadside Weeds/Vegetation/Trees								
Maintenance (roadside weeds/vegetation/trees)	1	1				1		
Street Cleaning and Litter Bins								
CBD cleaning - Turakina and Mangaweka only	4							
Street Lighting								
Maintenance (street lighting)		1		1	1		2	

* Data is for the month PRIOR to allow for correct analysis

Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
<p>Safety of Drinking Water</p> <p>The extent to which the local authority's drinking water supply complies with:</p> <p>(a) part 4 of the drinking-water standards (bacteria compliance criteria), and</p>	No incidents of non-compliance	Refer to comment in 'Progress to date'	<p>Achieved. RDC Assets and Operations staff have recently met with the Ministry of Health Drinking Water Assessors about the annual reporting of this measure for 2015/2016.</p> <p>End of reporting period compliance is to be reported via either Water Outlook or WINZ depending on supply.</p>
<p>(b) part 5 of the drinking-water standards (protozoal compliance criteria).</p>	No incidents of non-compliance	Refer to comment in 'Progress to date'	<p>Achieved. RDC Assets and Operations staff have recently met with the Ministry of Health Drinking Water Assessors about the annual reporting of this measure for 2015/2016.</p> <p>End of reporting period compliance is to be reported via either Water Outlook or WINZ depending on supply.</p>
Compliance with resource consents	No more than two incidents of non-compliance with resource consents	Refer to June Consent Compliance Report	Not achieved. Abstraction limits exceeded in Mangaweka due to a number of water leaks. Marton WTP backwash and alum sludge discharge to settling ponds exceeded consent limits in May. Flow meter out of action in Hunterville over April and May meant that this system was also non-compliant for flow recording.
Number of unplanned water supply disruptions affecting multiple properties	Fewer unplanned water supply disruptions affecting multiple properties than in the previous year (there were two unplanned water interruption during 2014/15 and 11 properties were affected)		None
Maintenance of the Reticulation Network: The percentage of real water loss from the local authority's networked reticulation system (including a description of the methodology used to calculate this).	Using a sampling approach, Water Outlook enables SCADA information to be interrogated in-house. The target is less than 40%	Refer to comment in 'Progress to date'	Yet to be assessed. To date this measures has been reported as a rough estimate based on minimum night flows which include 24 hour industrial use and any overnight garden watering.
<p>Demand Management</p> <p>The average consumption of drinking water per day per resident within the territorial authority district.</p>	600 litres per person per day	Refer to comment in 'Progress to date'	A full assessment of water consumption in the 2015/2016 will be completed in conjunction with the water loss assessment noted above. This assessment will be completed once all metering data for the 2015/2016 period is available.
<p>Fault Response Times</p> <p>Where the local authority attends a call-out in response to a fault or unplanned interruption to its networked reticulation system, the following median response times measured:</p> <p>(a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and</p>	<p>Specified standard: 0.5 hours</p> <p>Target is less than the previous year</p> <p>During 2014/15, there were 27 notifications of urgent callouts. Of these, 24 were responded to in time.</p> <p>The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard.</p>	<p>As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.</p> <p>Page 23</p>	<p>As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.</p>

(b) resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	Specified standard: 24 hours Target is less than the previous year During 2014/15, there were 27 notifications of urgent callouts. Of these, 21 were resolved in time. The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.
(c) attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and	Specified standard: 24 hours Target is less than the previous year During 2014/15, there were 382 notifications of non-urgent callouts. Of these, 346 were responded to in time.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.
(d) resolution of non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	Specified standard: 96 hours Target is less than the previous year During 2014/15, there were 382 notifications of non-urgent callouts. Of these, 342 were resolved in time.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.
Customer Satisfaction The total number of complaints received by the local authority about any of the following: (a) drinking water clarity	Total number of complaints is less than 45/1000	0/1000	11.2/1000
(b) drinking water taste	Total number of complaints is less than 45/1000	0/1000	0.6/1000
(c) drinking water pressure or flow	Total number of complaints is less than 45/1000	0/1000	1.7/1000
(d) continuity of supply, and	Total number of complaints is less than 45/1000	0/1000	2.4/1000
(e) the local authority's response to any of these issues expressed per 1000 connections to the local authority's networked reticulation system	Total number of complaints is less than 45/1000	0/1000	37.7/1000
Ensure fire-fighting capacity in urban areas through random flow checks at the different supplies	98% of checked fire hydrant installations are in compliance	Programme of hydrant checks is ongoing	Programme of hydrant checks is ongoing
What are they: Rural water supplies	Targets	Progress for this reporting period	Progress to date
Compliance with resource consents	No incidents of non-compliance with resource consents	Continuous flow recording for Hunterville Rural	Not achieved.
The percentage of real water loss from the Council's rural water schemes	A sampling approach will be used. Water Outlook enables SCADA information to be interrogated in-house. The target is less than 40%	Refer to June Consent Compliance Report	Not achieved. Due to lack of flow monitoring at Hunterville as mentioned above.

Where the Council attends a call-out in response to a fault or unplanned interruption to its rural reticulation system, the following median times are measured (a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and	The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard. However, given the nature of rural water schemes, the target is to continue achieving the benchmark. Specified standard: a) 24 hours	No change from previous reporting period	Connections on the rural schemes are not metered, therefore no formal assessment of water loss can be undertaken with any degree of certainty. In terms of day-to-day scheme operation, water losses are identified by the exceedances of the limits imposed in the relevant resource consents. Refer to the Jun Consent Compliance Report for a summary of consent compliance for the reporting period.
(b) resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	b) 96 hours		

Requests for Service

What are they:	Responded in time	Completed in time	Responded late	Completed late	Response overdue	Completed overdue	Response current	Uncompleted current
Water								
Bad tasting drinking water								
Dirty drinking water		1						
HRWS Maintenance required	2	2	1					
HRWS No water supply		1						
Location of meter/toby/other utility	1		1					
Low drinking water pressure (non urgent)								
No drinking water supply (urgent)								
Replace lid (non urgent)	1							
Replace lid (urgent)								
Replace toby or meter	10	4	1	1				
Water flooding (other than stormwater and wastewater)								
Water leak - Council-owned network	3	8	1	3				
Water leak at meter/toby	2	1			1			

Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
District Wide: WTP seismic investigation	Full list of structures to be assessed being collated together with relevant plans for forwarding to Structural Engineer. (est \$75k)	Preliminary investigation underway: Bulls WTP Clarifier; Bulls Mushroom; Trickers reservoir; Mangaweka WTP; Taihape WTP Reservoir; Marton Concrete Clarifier. Tenders closed Jan 29, currently under consideration, pending recommendation for joint procurement with RDC/RDC.	Kevin O'Connor currently undertaking the seismic assessments. Report is due in mid-May 2016 on findings.	Initial seismic Assessment (ISA) Complete. Prioritisation and costing works been evaluated prior to Detailed Seismic Assessment (DSA).
Bulls: bore water oxidation improvements	Equipment ordered, electrical installation and configuration being priced. Including retention tank/chlorination (est \$90k)		Tank supplied awaiting on installation and commissioning.	
Bulls: filter backwash to sewer mains	Pipe being designed to remove existing discharge to the stream. (est \$100k)		Awaiting on Concrete Holding Tanks to arrive.	
Mangaweka: consent renewal - Rangitikei River abstraction	Consent expires 2017. Looking to increase abstraction limits if possible. (est \$100k)		All private flow meters placed on regular reading programme (monthly in summer months) so that any private leaks can be remedied quickly.	
Mangaweka: pressure management	Water modelling investigation underway (est \$10k)		Water modelling linked to flow monitoring above.	
Marton: consent renewal - WTP discharge	Consent expires Nov 2016 - new consent requirements currently being scoped. (est \$100k)	Alum sludge management plan being developed by consultant.	Consultant engaged to help draft consent application.	
Marton: King Street Water Main	100mm AC replacement. Investigation & design underway (est \$250k)	Tender/contract docs issued via Tenderlink for King St renewal works only. 8 contractors downloaded docs but only 1 tender received. Increased to 150mm RFT due Feb 2016. Contract award on hold.	Contract awarded to Higgins, works to commence Mid June, completion end July 2016	Construction works commenced
Marton: Main Street Water Main (Station Road to Marumaru St)	400m/150mm AC replacement. Investigation and design underway (est \$117,500)	Construction commenced with in-house Ops Team, Feb 2016.	Construction commenced by in-house Ops Team, Feb 2016. Works programmed to be completed April 2016. Final sealing and cut ins required to complete.	Works Complete
Marton: bridge valves and crossing maintenance	Installation of isolation valves for pipe bridges across Tutaenui Stream. Under investigation & design (est \$60k)	Preliminary design underway, joint project with Ops team.	Bridge valves replaced and repairs undertaken.	
Marton: Broadway Water Main Duplication (High St to Signal St)	163m/150mm GEW replacement. Under investigation & design, (est \$50k)			
Marton: Calico Line water Pressure Pump	New pressure pump. Under investigation & design, (est \$98k)		New control system purchased. To be installed in June.	
Ratana; water supply upgrade - new reservoir, bore and treatment system. (Est \$1.6M)	Water treatment system under design	Water treatment building Tender awarded to KiwiSpan Ltd. (est\$130k) Water treatment processing awarded to Filtec. (est \$630k). Application made to Ministry for extension of time to complete works June 2016. Approved.	Building works programmed Dec 2015 Treatment works programmed Jan 2016 Reservoir & Network Connections TBC. Meeting with Dairylands & Ricky Taiaroa, land ownership issues resolved. Meeting with Ratana Waipu Trust Feb 14 to sign lease. Survey plan to be prepared to give effect to lease. Site access to be upgraded. Building Consent application made. Building foundation works to commence early April	Water reticulation network completed. Reservoir completed. Bore installation completed. Land Entry (easement) agreement signed with Ratana Waipu Trust. Filtec has fabricated most of the equipment. this stored at their Auckland factory. Delays with KiwiSpan NZ commencing the construction of the process building. Letter from the Engineer to the Contract (Hamish Waugh) to be sent to KiwiSpan NZ in the week beginning 9 May 2016 instructing them to order the building kit and commence construction of the foundations. Final Engineering design completed, Building Consent applied for. Works on treatment shed to commence mid June, shed completion mid august commissioning complete end Set 2016. Foundation works tender closes 7/7/16

Taihape: Kaka Road watermain renewal.	Replacement of 150mm spiral welded steel watermain with 150mm PE watermain. Starts at 32 Kaka Road and ends at 4 Ruru Road. Includes section of 100mm PE through property at 2 Ruru Rd.	C933, awarded to Blackley Construction for \$197,255.74	Construction commenced March 2016. Works programmed for completion May 2016.	Practical works completed, legalisation of easement underway.
Taihape - Irrigation System for Memorial Park	Install 90m ³ water storage including pump shed. Under design		Water tank storage facility design complete, EOI, pricing schedules and specifications underway	
Dixon Way Water Main Renewal	Design of new 63mm PE main between Otaihape Valley Road and Mangaone Valley Road commenced with out allowance for fire flows by GHD (est \$219k)	GHD engaged to complete design report. Tender docs to be issued end of May.		
Taihape: pressure management	Valve replacement currently being designed		Valve system to be replaced and installed in 2016/17 financial year.	
Other major programmes of work carried out during 2015/16				
Projects	Design/Scoping	Tender/Contract docs	Under construction	Complete
Taihape WTP Chamber renewal	Complete	Tender award to Blackleys (\$72k)	Water chamber and valve installation completed. As built supplied	Works Complete
Marton: Wanganui Road Watermain renewal (est \$250k)	520m 150mm AC watermain renewal, including new ridermain. Project brought forward to coordinate with major road reconstruction project programmed for 2015/16	Watermain renewal design & tender docs completed. Tenders close Nov 20th. Tender awarded to Blackleys Ltd	Work commenced Jan 2016, Construction completed April 2016. Awaiting asbuilt	Completed May 2016
Bulls: Johnson st watermain renewal (est \$120k)	345m 150mm watermain extension	Design & Tender docs completed. Tender awarded to ID Loaders (\$75k)		Completed Jan 2016
Taihape PRV Chamber	Renew chamber; location of chamber to be reviewed.			Investigation & design commenced
Taihape WTP Upgrade Clarifier installation	Design/scope complete	Tender awarded to Service Engineering	Service Engineers will deliver the lamella clarifier to the Wastewater Treatment Plant at the end of May 2016. The Water Treatment Plant clarifier will follow approximately one-month later.	Foundation design complete tender docs and specifications underway. Lamella Plate under construction.

Performance measures in LTP/Annual Plan

What are they:	Targets	Progress for this reporting period	Progress to date
Discharge compliance	No abatement notices	No abatement notices received.	Achieved
Compliance with the Council's resource consents for (b) infringement notices	No infringement notices	No infringement notices received	Achieved
(c) enforcement orders, and	No enforcement orders	No enforcement orders received	Achieved
(d) convictions	No convictions	No convictions received.	Achieved
Routine compliance monitoring of discharge consents	No single network to experience more than 4 overflows during a 12 month period.		Achieved - no recorded overflows from the network this month.
System and adequacy	Not more than one per 1,000 connections	0.2/1000	0.9/1000
Fault response time Where the Council attends to sewerage overflows resulting from a blockage or other fault in the Council's sewerage system, the following median times are measured (a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and	Specified standard: Urgent 0.5 hours Non-urgent 24 hours Target is less than the previous year. The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard. During 2014/15, there were 35 faults reported during first nine months of the year. Of these, 34 were responded to in time.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.
(b) resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	Specified standard: Urgent 24 hours Non-urgent 96 hours Target is less than the previous year. The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard. During 2014/15, there were 35 faults reported during first nine months of the year. Of these, 32 were resolved in time.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.	As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.
Customer satisfaction The total number of complaints received by the Council about any of the following: a) sewage odour b) sewerage system faults c) sewerage system blockages, and d) the Council's response to issues with its sewerage systems expressed per 1,000 connections to the Council's sewerage system.	Less than 18/1000 The request for service system currently does not show all complaints for any one incident so there is potential under-reporting. Benchmark figures from 2014/15 are: (a) 4/1000 (b) 7/1000 (c) 14/1000 (d) 10/1000* The total is 35/1000 *These are complaints about wastewater overflows.	(a)0.2/1000 (b)0.2/1000 (c) 0.2/1000 (d) 0.6/1000	(a) 0.6/1000 (b) 5.9/1000 (c) 2.6/1000 (d) 9.8/1000

Requests for Service								
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Completed overdue*	Response current	Uncompleted current*
Waste								
Caravan effluent dump station	1	1						
Maintenance (wastewater)	1							
Wastewater blocked drain	1	1		1				
Wastewater leak			1					
Wastewater network failure (follow up item only)								
Wastewater odour	1							
Wastewater overflow (dry weather)	3-(2 were the same overflow, 1 incorrectly put in should have been dump station)							
Wastewater overflow (wet weather)								

* figures are for month prior

Major programmes of work outlined in the LTP/Annual Plan 2015/16				
Projects	Design/Scoping	Tender/Contract docs	Under construction	Complete
Bulls: Domain WWPS Control Upgrade High St Sewer Main (127 to 141)	Upgrade of Ranger control under investigation & design. (est \$15k)	Contractor engaged	Contractor's work programmed	
Hunterville: Ongo Rd Sewer Main Renewals	4 sections of Ongo road 86m/150mm GEW, 58m/150mm GEW, 232m/100mm GEW & 82m/150mm GEW replacements. Under investigation & design. (est \$150k).	Prelim design complete CCTV complete . Sewer line programmed for Dec 2015.	Sliplining completed.	Works completed May 2016
Koitiata: Wastewater Scheme Extension	Under investigation & design, for wastewater solution for town. (est \$130k). Awaiting outcome of community consultation.	Second set of samples taken from bore holes but results are back, June Sampling will be completed next week.	Works programmed for 2016/17	
Marton: Broadway Sewer Main Renewal	163m/150mm GEW replacement. Under investigation & design. (est \$50k)	Contractor engaged (Pipetech)	Lining and LJR's works programmed to be completed June 2016	
Marton: Inlet tank	Under design, sketch plans produced.	Contract & Tender Docs being prepared	Entranceway to WWTP upgrade design underway	
Marton: New anaerobic pond	Design on hold part of discussions with Advisory Group			
Marton: Review the Trade Waste agreement with MidWest Disposal Ltd (Bonny Glen landfill waste stream)	New Trade Waste Agreement drafted and being amended to suit dates agreed with Council			
Taihape: Mataroa Rd Sewer Main Renewal	28m/150mm GEW replacement. Under investigation & Design. (est \$40k)	Detailed inspection revealed pipe is 225 and 200 mm diameter not 150. Currently checking if material available.	Lining and LJR's works programmed to be completed June 2016	
Hunterville: WWTP Upgrade – new clarifier	Upgrade of plate separator and plant. Second hand clarifier purchased and installed. (est \$200k)		Installed and operating. Final optimisation still required	Completed and working well. Test results show plant is delivering considerably better performance than consent requires.
Ratana: WWTP Upgrade – land application scheme	Under investigation & design. Upgrade to treat ammonia and consent compliance (est \$100k). Additional aeration being designed.	Additional aeration equipment ordered for installation in June.		
Taihape: WWTP Upgrade – replacement clarifier	Rock filter/ dividing curtains upgrade of design of clarifier scoped. (est \$450k)	Council awarded contract including Stainless option to Service Engineering Dec 2015	Foundation works design complete. Installation programmed June 2016	Lamella Plate Clarifier construction complete
Other major programmes of work carried out during 2015/16				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Bulls WWTP Upgrade (est\$1.4M)	Bulls WWTP consent renewal and plant upgrade works.	Resource consent application lodged with Horizons, awaiting comments from Horizons before notification. Infiltration trial underway.	Desludging contract awarded. Started on site May 2016. Desludging works underway.	
Goldings Line	Design/scope completed	Contract awarded to Pipetech Ltd.	Work completed Jan 2016	Works completed March 2016
Hunterville WWTP - desludging		Contractor unable to set up at WWTP so elects to use sucker trucks to transport sludge to Bulls for de-watering.	Approximately 2,000m ³ sludge to be transported to Bulls for dewatering.	

Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
<p>Discharge compliance</p> <p>Compliance with the Council's resource consents for discharge from its stormwater system measured by the number of</p> <p>(a) abatement notices</p> <p>(b) infringement notices</p> <p>(c) enforcement orders, and</p> <p>(d) convictions</p> <p>received by the Council in relation to those resource consents</p>	<p>Council currently has no resource consents for stormwater discharges Horizons Regional Council has indicated that resource consents may be required in the future, but the timeline for this has yet to be confirmed.</p> <p>When this occurs the anticipated benchmark will be no abatement or infringement notices, no enforcement orders and no convictions.</p>	Achieved	Achieved
<p>System adequacy</p> <p>a) The number of flooding events that occurred in the District</p> <p>b) For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council's stormwater system)</p> <p>Note: This is a District-wide assessment</p> <p>The rules for the mandatory measures define a 'flooding event' as an overflow from a territorial authority's stormwater system that enters a habitable floor</p>	<p>Less than 1/1000</p> <p>a) During 20-21 June 2015, as a result of extreme rainfall, there was a flooding event which affected properties in Hunterville, Marton, Whangaehu and Koitiata. However, Whangaehu and Koitiata are not connected to the Council's stormwater system.</p> <p>b) During this event, 4/1000 habitable floors were affected. There were 16 habitable floors affected (includes two blocks at Marton School, Adobe Motel and four Council community housing units). There are 4,122 properties in the District which pay the stormwater rate.</p>	(a) 0/1000, (b) 0/1000	(a) 0/1000, (b) 0/1000
<p>Customer satisfaction</p> <p>The number of complaints received by the Council about the performance of its stormwater system, expressed per 1,000 properties connected to the Council's stormwater system.</p>	<p>Less than 15/1000</p> <p>The request for service system does not show all complaints for any one incident, so there is potential under-reporting.</p> <p>Outcome for 2014/15: 62/1000</p>	0.2/1000	8.5/1000
<p>Response time:</p> <p>The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.</p>	<p>1 hour</p> <p>There are very few such events, so the target set is identical with the benchmark.</p>	<p>As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.</p>	<p>As previously noted, the request for service system does not calculate the actual times taken, so is unable to provide a median time. In April 2016, Council staff developed a formula which allows the median times to be determined, and this formula was applied to provide median times for the nine-month Statement of Service Performance. The formula will be applied again at the end of the year to provide updated median times for the full twelve months.</p>

Requests for Service

What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Completed overdue*	Response current	Uncompleted current*
Stormwater								
Stormwater blocked drain (non urgent)				1	1			
Stormwater blocked drain (urgent)								
Stormwater road surface flooding (non urgent)		1						
Stormwater road surface flooding (urgent)								

* figures are for month prior

Major programmes of work outlined in the LTP/Annual Plan 2015/16				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: Broadway Stormwater Renewal	39m/225mm CON replacement. Under investigation & design. (est \$20k)			Investigation complete. Renewal works programmed 2016/17
Marton: Hammond St Stormwater Renewal	Retic network under investigation and design. (est \$225k)	Contract awarded to Blackley Construction 30/4/16	Works programmed to commence late May. Construction Works commenced.	Outlet design complete. Discharge consent granted from Horizons.
Marton: Dunallen Ave Stormwater Upgrade	Proposed diversion into horizons detention pond. Under investigation & design. (est 50k)			Works completed May 2016
Marton: Kapuni St Stormwater Upgrade	Watercourse between Marumaru & Ngahina St Under investigation & design. (est \$180k)	Design and tender and contract docs complete.	Construction commenced Jan 2016, Shane Gribbon Cont engaged. completion programmed March 2016. As builds received.	Works completed April 2016
Other major programmes of work carried out during 2015/16				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: Russell St	Due to site constraints, the original design was not cost effective so an alternative improvement at the kindergarten is being considered. Current consideration is to relign the existing stormwater main through the kindergarten area and upgrade the grating to the entranceway to the culvert to prevent future blockages. The cost to date for designs/tenders contract preparation and resource consents is: \$78,159. There was no funding carried forward from the 2014/15 financial year.	Sliplining contract scheduled updated to include section under childcare centre.	Sliplining of section under Childcare section and new PE manhole installed by bend. CCTV footage underway in preparation for slip lining in June 2016.	

Wanganui Road stormwater replacement	This is included in the Higgins Contract, managed by Roding.	Extent of damage to stormwater pipes greater than initially thought so replacement work extended.	Higgins underway installing stormwater pipes.	

COMMUNITY AND LEISURE GROUP OF ACTIVITIES 2015/16	Jun-16
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Performance measures in LTP/Annual Plan		
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What are they:	Targets	Progress to date
Provide a "good enough" range of community and leisure assets at an appropriate proximity to centres of population	Progressive improvement in provision and maintenance of the Library service: A greater proportion (benchmark = 15%) of the sample believe that Council's service is getting better	In 2015/16, 10% believed public libraries were better than last year, 76% about the same, 3% worse than last year (11% didn't know). 😊
	Progressive improvement in provision and maintenance of the swimming pools: A greater proportion (benchmark = 17%) of the sample believe that Council's service is getting better	In 2015/16, 23% believed swimming pools were better than last year, 58% about the same, 5% worse than last year (14% didn't know). 😊
	Progressive improvement in provision and maintenance of the sports fields and parks: A greater proportion (benchmark = 5%) of the sample believe that Council's service is getting better	In 2015/16, 12% believed sports fields and parks were better than last year, 65% about the same, 5% worse than last year (18% didn't know). 😊
	Progressive improvement in provision and maintenance of public toilets: A greater proportion (benchmark = 19%) of the sample believe that Council's service is getting better	In 2015/16, 10% believed public toilets were better than last year, 50% about the same, 10% worse than last year (30% didn't know). 😊
	Progressive improvement in provision and maintenance of community buildings: A greater proportion (benchmark = 4%) of the sample believe that Council's service is getting better	In 2015/16, 3% believed community buildings were better than last year, 65% about the same, 6% worse than last year (25% didn't know). 😊
	Progressive improvement in provision and maintenance of community housing: A greater proportion (benchmark = 0%) of the sample believe that Council's service is getting better	In 2015/16, 1% believed community housing were better than last year, 18% about the same, 1% worse than last year (80% didn't know). 😊
Number of users of libraries	An increase in use compared with the benchmark: During 2013/14, 124,801 people entered the libraries Bulls: 20,373 Marton: 49,967 Taihape: 56,461 Count adjusted to compensate for non-recording periods	Progress will be noted at the end of the year.
Number of users of pools	An increase in use compared with the benchmark For the 2014/15 season: 19,445 in Marton 10,099 in Taihape	Achieved (pro rata) Marton 20,123 (last year for the same period was 12,987) Schools made up 5,500 of this figure. They were not recorded last year. Taihape: 11,323 (last year for the same period was 13,262) The closure of the learners' and toddlers' pools for about half of the season is likely to have been a contributor to this reduction.

Requests for Service			
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What are they:	Completed on time	Completed late	Overdue
Cemeteries			
Cemetery maintenance			
Council Housing/Property			
Maintenance (Council housing/property)	13	4	2
Graffiti/Vandalism			
Graffiti/Vandalism			
Halls			
Maintenance (halls)	1		
Street Cleaning			
Street litter bins/maintenance	2	1	
Parks and Reserves			
Maintenance (parks and reserves)	2		
Waterleaks - Parks only			1
Public Toilets			
Cleaning (public toilets)	1		
Maintenance (public toilets)	4	1	

COMMUNITY AND LEISURE ASSETS GROUP OF ACTIVITIES 2015/16

Jun-16

Major programmes of work outlined in the LTP/Annual Plan 2015/16

Parks and Open Spaces	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Taihape: repair and reseal access road off Toroa Street				Road was repaired and resealed in January, and road-marking completed in February.
Turakina: repair and re-metal access road to Dudding Lake				Potholes were filled and roadway has been metalled.
Ratana: Review maintenance Contract with Ratana Communal Board				Contract documentation has been signed.
District-wide: Implements community partnership scheme to achieve park upgrades of \$150,000 (in cash and in kind) from a Council contribution of \$50,000	\$5884.63 paid out to Taihape Area Show Jumping for improvements to waste water system and horse yards at Memorial Park, Taihape. \$6000 provisionally allocated to Anne George for seating and BBQs at Sir James Wilson Park, Marton. \$38,115.37 available			
Taihape: Investigate source of, and then supply water for irrigation to Memorial Park, Taihape up to maximum of \$50,000.	Project is well underway. A full design of the water source is currently being developed. We are waiting on further information from the irrigation provider on final pump specifications. This should be received by the 15th March 2016.	System is fully designed and quotes have been received for various items. One of the Memorial Park users has applied for funding for a traveling irrigator.		
Community Buildings	Design/ Scoping	Tender/Contract docs	Under construction	Complete

Bulls: Develop multi-purpose facility in Bulls (initial phases)	Project Plan in place. Architecture Workshop appointed. Floorplans for further design agreed at three meetings of key stakeholders with the architects. Application to Community Facilities Fund (\$700,000) and Powerco (\$100,000) submitted at end of February 2016. Both applications have been declined, with advice to reapply when the project is further advanced.			
Marion: Complete refurbishment of Shelton Pavilion, Centennial Park				Opening of refurbished building was held in December 2015.
Swimming Pools	Design/Scoping	Tender/Contract docs	Under construction	Complete
Taihape: urgent renewals viz filtration heating, repainting exterior, interior, toddler pool and main pool.	During a routine health and safety audit on the pool, some structural issues were noted around the learner's pool. Structural repairs to the complex wall were completed in December. A consultancy report on options and pricing for filtration and heating has been received recommending significantly more work is needed and at greater cost than budgeted for. This is currently being peer reviewed.			
Marion: urgent renewals viz painting main and toddlers pools				Painting of Pools complete. The compound used on the joints before the pool was painted has caused some paint flaking in those locations. The supplier/manufacturer of the product has committed to rectifying at their cost.
Marion: close off dive well and introduce bulk head into 50 m pool	Quotes have been received for filling in the dive well. Trevor Nicholls is investigating further options for the bulk head. To date no suitable options have been found for a bulk head.	This work is scheduled to commence mid-June.	Dive Well has been filled. Final concrete slab to be poured on next fine day.	

Taihape and Marton: introduce free swimming entry for school groups and pre-schoolchildren accessing swimming lessons				Free entry for pre-schoolers, and for school groups attending a swim lesson were introduced districtwide.
Community Housing	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Invest in renewal of community housing stock as a pre-requisite to handing over ownership and/or management to a third party.	<p>Notification has been sent to tenants. Document for 'Expressions of interest' in ownership or management has been prepared.</p> <p>Local contractors have been contacted to discuss creating one large unit, from two small units, in Wellington Road, Marton.</p> <p>Request for Proposal (RFP) for insulation at Matua Flats, Taihape, closed on 31 March (along with RFP for renovation of one flat that has become vacant at Matua Flats). An initial priority project was to investigate improving heating and insulation for Matua Flats, but in the context that consideration be given to the long term viability of these flats. The longer term approach was to consider constructing a new complex in a more accessible location. Cost of insulation for 9 x Matua Flats is approx \$78,000; This cost does not make this a viable option.</p>	<p>Expressions of interest for management/ownership of community housing closed on Monday 23 November. Awaiting final confirmation of process and timeframe from the three submitters as to becoming a social housing provider.</p> <p>Further to Council meeting of 26th May, expressions of interest have been called for, without the requirement for the provider to be a 'registered' provider. This process closes on 15 July.</p> <p>All tenants have been advised of this update.</p>		
Property	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Complete painting of Bulls Gaol				Painting of Gaol complete
Other major programmes of work carried out during 2015/16				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete

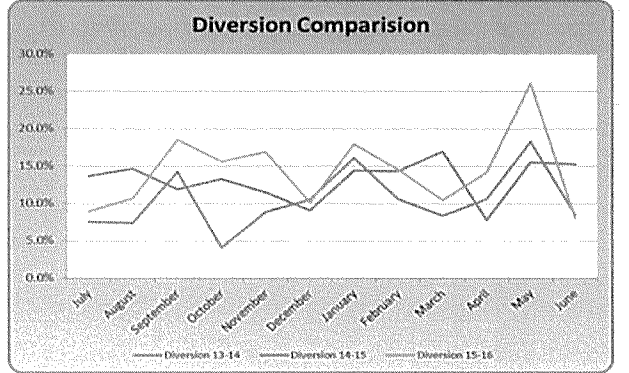
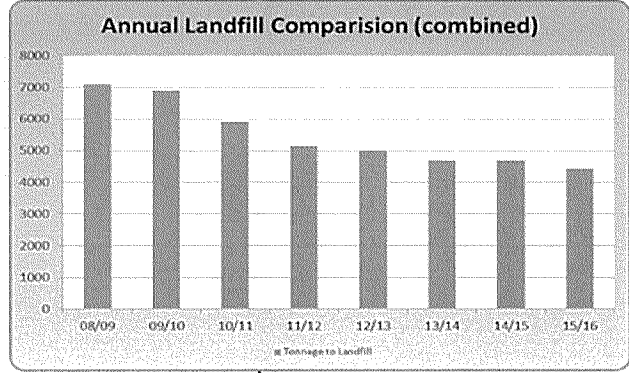
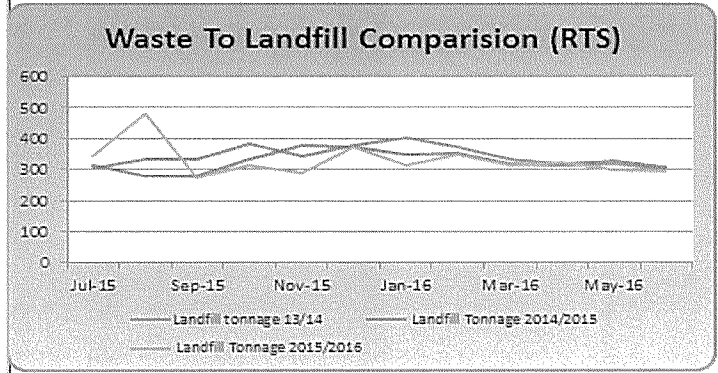
Mangaweka Camping Ground Ablutions	Mr Eames proposal was forwarded to an architect to seek advice on compliance and likelihood of it being achieved within budget. Onsite meeting with an architect has been held. Options expected approx 20 July.			
Sports Turf Management	Completed verti-draining of all playing surfaces with the exception of Hunterville, which was too wet. All fields received black urea. Surfaces in good condition for this time of year.			
Tree Management	Minimal work during June. Work on trees has included removal of storm damage, and dead wooding an Oak by the Cenotaph at Marton Park.			
Playgrounds	Six month operational audit was completed. Cleaned most playgrounds with Taihape and Hunterville still to complete.			
Upgrading of Rural Halls - Dudding Trust funding	Working in partnership with the hall committees, works at Moawhango, Makohau and Tutaenui are complete, and reimbursement will now be sought for this work along with reimbursement for emptying the septic tanks at a number of rural halls, and for new vinyl at Ohingaiti. Reimbursement has been received for approx \$44,400. Quotes are presently being sought for various works at Koitiata, Taoroa, Ohutu and Mataroa Halls.			
Hunterville Cemetery	The administrative process to officially hand the operation of the Hunterville Cemetery over to Council has commenced. The Parks team are now maintaining the grounds. An estimate to repair the cemetery roadway was sought and this work will be carried out over two stages.			

Mangaweka Toilets	Agreement has been reached with the occupier of the Highway Koffee hub (ex-Aeroplane Café) to have these toilets available to the public. At present they are available 9.30am-5pm, every day except for Tuesday. Options for Tuesday opening are being considered. Longer hours will be available during summer.			
Marton Library Paintwork	A purchase order has been issued for the re-painting of the front walls (High Street) at Marton Library. Weather permitting this will be actioned in July. The repairs on the wall facing the Plunket playground will also be painted.			

RUBBISH AND RECYCLING GROUP OF ACTIVITIES 2015/16 June

Performance measures in LTP/Annual Plan		
What are they:	Targets	Progress to date
Waste to landfill	4,500 tonnes to landfill	94% of target- at 4,242 tonnes
Waste diverted from landfill (tonnage and percentage of total waste)	Percentage of waste diverted from landfill 12%	An average of 14.3% diverted from landfill

Requests for Service			
What are they:	Completed on time	Completed late	Overdue
None for Solid waste	N/a	None	None



RUBBISH AND RECYCLING GROUP OF ACTIVITIES 2015/16

June

Major programmes of work outlined in the LTP/Annual Plan			
What are they:	Targets	Progress to date	Work planned for next three months
Waste management	Taihape Greenwaste handling and transport costs - variation to contract.	Greenwaste is now being accepted.	Once sufficient quantity is in place, onsite mulching to be trialled. Likely in July 2016.
	Instead of extended opening hours at Ratana Waste Transfer Station Council has installed a higher level of service with all comingle recycling options available.	From feed back obtained residents are washing and squashing.	Flyers promoting clean and squashed plastics and cans delivered to operator of Ratana WTS.
Waste minimisation	Waste Education NZ visits.	So far this year schools visited are -Clifton, Marton Junction, Mangaweka, Papanui, Rangiwaea, Taoroa, Turakina Girls, Whangaehu and Moawhango Schools.	Not known. Acceptance of programme is voluntary.
	Horizons EnviroSchools programme.	Programme running - 5 Schools now in programme. South Makirikiri, Pukeokahu, Bulls, Nga Tawa Diocesan and Marton Child Care. Four schools visited by facilitator - Marton Child Care, Nga Tawa Diocesan, South Makirikiri and Bulls.	Visit all schools who have embraced the EnviroSchools programme. Only Pukeokahu not visited this year.

Attachment 3

REPORT

SUBJECT: **Emergency Works Update, June 2016 – Roading Structures**

TO: Assets/Infrastructure Committee

FROM: Jim Mestyaneck

DATE: 14 June 2016

FILE: 6-RT-5-18

C1018 RDC Emergency Works 2015 Retaining Walls Bundle 4

1 Purpose of the Report

1.1 To seek the Committee's approval of an increase in contract value over the previously approved value due to unforeseen variations to three damage sites. The Contract (C1018) was awarded to Higgins Contractors Limited for emergency works retaining walls (Bundle 4) in Turakina Valley Road.

2 Executive Summary

2.1 In addition to the Committee's approval granted 9 June 2016, it has been deemed necessary to carry out previously unforeseen additional works. These variations are valued at \$10,070.28, taking the total contract value to \$266,544.98.

3 Background

3.1 Additional Work Required

3.1.1 Turakina Valley Road 3 RP7587

- saw cut jagged seal edge (\$230)
- prep and seal up to 200mm from fence edge (\$674.2 prep work and \$1875.88 for sealing)

3.1.2 Turakina Valley Road 3 RP7742

- saw cut jagged seal edge (\$290)
- prep and seal up to 200mm from fence edge (\$879.5 for seal prep and \$2446.8 for sealing)

3.1.3 Turakina Valley Road 3 RP11767

- prep and seal carriageway (\$498.4)
- install metal bund (\$503.5)
- install cutout in metal bund (at low RP end of wall \$230) into 450 diameter half round laylite flume(\$2442) (12m long running down batter slope towards existing stream).

The total value of this additional work is \$10,070.28.

4 Discussion and Options considered

4.1 nil

5 Operational Implications

Funding – The excess costs will be covered 100% by NZTA.

6 Recommendation

- 6.1 That the report on Emergency Works Update, June 2016: Roding Structures be received
- 6.2 That the value of C1018 (Bundle 4) for retaining walls on Turakina Valley Road awarded to Higgins Contractors Limited be increased to \$266,544.98.

Jim Mestyanek
Senior Project Engineer - Roding

Attachment 4



Rangitikei
RESPONSIBLE...

REPORT

SUBJECT: **LED streetlight replacement program**

TO: Assets/Infrastructure Committee

FROM: John Jones, Roding Asset Manager

DATE: 16 June 2016

FILE: 5-CM-1: C1005

1 Purpose of the Report

- 1.1 To inform the Asset/Infrastructure Committee about the planned LED streetlight replacement program.

2 Executive Summary

- 2.1 The use of Light Emitting Diodes (LEDs) is becoming more prevalent for new street lighting installations in New Zealand. Their use in residential streets and open spaces is proving to be a very cost effective option due to decreased energy and maintenance costs.
- 2.2 The proposed LED streetlight replacement program will initially target areas in Marton where several large streetlight circuits intermittently suffer from outages due to overloading. Installation of LED's will reduce the connected load and alleviate these issues.
- 2.3 To take advantage of supplier discounts joint procurement of the luminaires was undertaken by Rangitikei, Manawatu, and Horowhenua District Councils. The cost to Rangitikei for the purchase of luminaires for Stage One is \$100,000 plus GST, Roding streetlights qualify for NZTA subsidy at the Rangitikei's Financial Assistance Rate which is currently 62%.
- 2.4 The luminaires have been purchased using 2015-2016 budgeted renewal funds and will be installed in the 2016-2017 financial year.
- 2.5 The cost of LED upgrades will be contained within existing Renewal Budgets until 30 June 2018. The programme will then be reassessed and any future requirements will be included in the Rangitikei District Council's 2018/28 Long Term Plan and NZTA's National Land Transport Programme.

3 Background

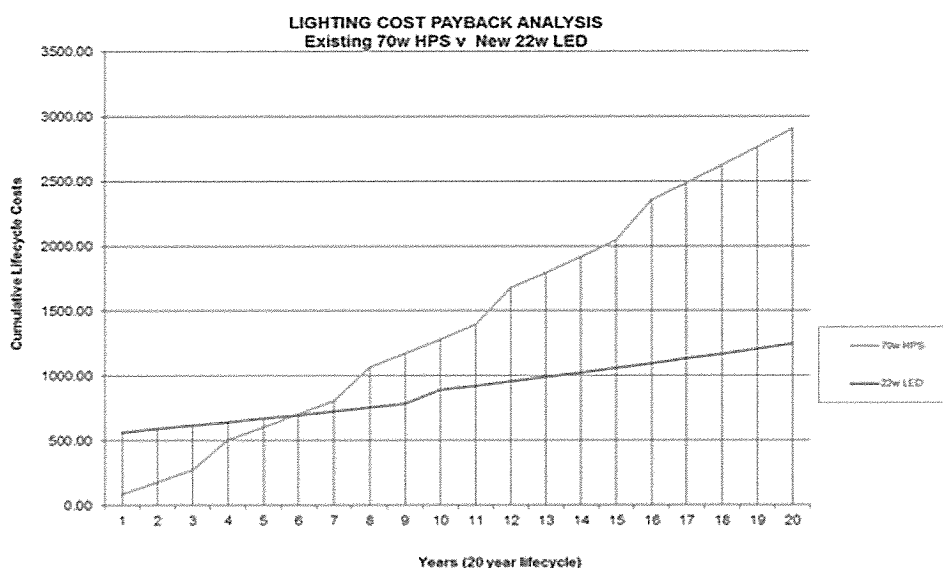
- 3.1 The purpose of street lighting is to ensure the council's street lighting and amenity installation continues to operate safely, efficiently and effectively over its economic life with minimum failures and outages.
- 3.2 Street lighting assets account for 0.5% of the total transportation asset group based on replacement cost.
- 3.3 Street lights are provided for a variety of reasons, ranging from lighting at specific rural intersections to improve traffic safety, lighting of high traffic volume areas, lighting residential and rural streets and roads and lighting of amenity areas such as pedestrian pathways and parks.
- 3.4 Rangitikei District Council manages street light assets located on local roads as well as those located on urban state highways, which are managed under delegated authority from NZTA.
- 3.5 The key issues relating to the management of street lighting are:
- Specialist industry, most local authorities have limited in house knowledge forcing reliance on consultants and contractors.
 - Rampant technology means identifying opportunities for optimising street lighting power consumption and maintenance requirements can have benefits, which are quickly superseded. For example, the evolution of street lighting in New Zealand started with gas powered lanterns, moving to incandescent lamps, fluorescent tubes, mercury vapour lamps, high pressure sodium lamps (HPS) and currently LED technology – all these improvements were developed in the space of 60 years.
 - Reliance on the electricity network owner to maintain the street lighting power supply cables, network outages impact on council levels of service.
 - Lighting standards that reflect the intended use and road hierarchy;
 - The need for a development of a street lighting upgrade and renewal programme;
 - The impacts of any future overhead wiring undergrounding programmes; and
 - The effect of decorative urban street lights vested in the Council, by urban subdivision developers, on renewals and maintenance budgets.
- 3.6 As the District's communities have become more concerned about personal safety and property protection, there has been an increase in public interest regarding the standard of lighting provided throughout the district. There is a significant increase in perceived personal safety occur when lighting is upgraded, particularly in high-risk areas.
- 3.7 NZTA's M30 "Specification and Guidelines for Road Lighting Design" and AS/NZS 1158 are the standards for managing the lighting network. AS/NZS 1158 Street Lighting series of standards set out recommendations for lighting systems for roads and other outdoor public areas, primarily to provide a safe and

comfortable visual environment for both vehicular and pedestrian movement at night.

- 3.8 The street light maintenance contract includes a scheduled lamp replacement programme where lamps are replaced at defined intervals based on lamp manufacturer's specifications, keeping the incidence of outages to a low level. Maintained in this way, the street lighting system has a high degree of reliability. Once LED's are implemented this program will be limited to any remaining HPS luminaires and under veranda lighting.
- 3.9 Rural lights are primarily for flag lighting at road intersections and other significant locations such as rural halls and schools. In some cases, residents of the smaller more rural townships in the district prefer to have little to no street lighting, which is more in keeping with the rural environment.
- 3.10 The majority of current lighting is HPS luminaires.

4 Emerging Technology

- 4.1 The use of Light Emitting Diodes (LEDs) is becoming more prevalent for new street lighting installations in New Zealand. Their use in residential streets and open spaces is proving to be a very cost effective option due to decreased energy and maintenance costs.
- 4.2 The use of LED luminaires can reduce wattage consumed by equivalent HPS luminaires by at least two thirds in most cases. There is also significant savings made through reduced maintenance as the only planned maintenance the LED fittings require is occasional cleaning of the luminaire optical surface.
- 4.3 The following graph compares estimated lifecycle costs between a standard 70w HPS luminaire and a standard 22w LED luminaire. The initial capital cost is recovered in year six of an estimated 20 year lifecycle. Manufacturers normally advise conservative figures when specifying life expectancy, so savings may well extend past the 20-year mark if the luminaires are still performing adequately. Approximate lifecycle savings of \$1500 per luminaire can be achieved.



5 Development Strategy

5.1 The street lighting development strategy is to:

- Install lighting to improve road safety where a lighting problem is identified.
- Investigate bulk installation of LED luminaires as a retro-fit option in place of existing HPS luminaires.
- To upgrade the lighting in residential streets to current standards when carrying out street improvements (where appropriate).
- To upgrade lighting in residential streets to current standards where possible when renewing obsolete fittings. (Often the existing obsolescent lights will be too far apart, even for more efficient modern fittings, and in these circumstances some new lights and sometimes new poles are required).
- To light rural intersections, where justified by safety concerns.
- Upgrade urban lighting to meet current levels of service, especially where there are concerns about public safety.

6 Development Standards

6.1 Light colour is an important consideration in selecting light fittings. Most luminaires in the district have HPS lamps installed. HPS lights emit light in narrow spectrum bands and, although they have enhancements to broaden their spectrum these are not entirely effective. Consequently, they do not render colours well, making recognition of objects harder or slower. Consideration is given to lights that produce white light in situations where colour perception is important, pedestrian crossings and access ways are an example of this situation.

6.2 The following standards are applicable to the renewal of existing street lights and new street lights and installations:

- Current version of AS/NZS 1158 (excluding lighting design criteria for luminaire renewals)

- All new installations, upgrades and maintenance must comply with the Electricity Act 1993 and Electricity Regulations 1993 and subsequent revisions
- Pole selection based on location, frangible in urban areas, shear base where appropriate in areas with speed limits above 70kph.
- Lighting Design and Intensity
- LED technology is to be considered as an option in all new installations.
- Street lighting design shall be in accordance with AS/NZS 1158 Street Lighting series of standards. These set out requirements for lighting systems for roads and other outdoor public areas, primarily to provide a safe and comfortable visual environment for both vehicular and pedestrian movement at night.
- Where lighting is provided for off-road walkways in townships, lighting shall be to the appropriate standard while not being over intrusive on neighbouring properties. This may require fittings different from those on trafficable roads.

7 Management Programme

- 7.1 All lights, brackets and poles are maintained under Contract 1005 Street Light Maintenance by Alf Downs Street Lighting Limited. For economy and efficiency reasons, the contract includes the lights on urban state highways administered by NZTA and lights under stewardship by other council departments. The NZTA reimburses the Council with the cost of maintaining and operating these lights on its behalf and costs associated with other council departments are portioned as identified by the asset owner.
- 7.2 Lamps are changed at regular intervals under the scheduled lamp replacement as detailed previously. Council considers that this proactive approach is more effective and efficient than a reactive maintenance in which non-functioning lamps are replaced on an ad hoc basis when they fail.
- 7.3 Power for street lighting is based on the rated consumption of each light and the hours the lights are operating for; most streetlight circuits in the Rangitikei are metered so billing is accurate. This information is supplied under an agreement with the Energy provider and paid directly by the Council.

8 Proposed LED streetlight replacement program

- 8.1 The proposed LED streetlight replacement program will initially target areas in Marton as there are several large streetlight circuits which intermittently suffer from outages due to overloading. Installation of LED's will reduce the connected load and alleviate these issues.
- 8.2 Once this stage of the program is completed it is anticipated that the program will continue through to 2018 in other areas of the District as current renewal budgets allow. In 2018 progress will be re-assessed and specific funding may be sought through the 2018 – 2021 NZTA funding cycle.

- 8.3 To take advantage of supplier discounts joint procurement of the luminaires was undertaken by RDC, MDC and HDC. The proposed cost to RDC for purchase of luminaires for Stage One is \$100,000 plus GST. Roadway streetlights qualify for NZTA subsidy at the RDC Financial Assistance Rate which in 2015/16 was 62%.
- 8.4 Under RDC procurement rules this project falls within the \$50,000 - \$250,000 band, the luminaires may be purchased using a closed competitive process with a minimum of three known suppliers.
- 8.5 The purchase was approved by Council's Chief Executive on 26 April 2016.
- 8.6 The total cost of the order placed for the three councils is \$425,000; this is for one container load of luminaires. The order attracted the maximum supplier discount achievable before moving to more significant orders of multiple containers.
- 8.7 Three suppliers were asked to provide quotations for luminaires that are equivalent to the current 70w HPS luminaires installed throughout the district. The suppliers were Betacom Limited, Advanced Lighting Technologies Limited and Energylite Limited. RDC has had previous dealings with two of these suppliers and MDC has previous dealings with all these suppliers (indirectly through the streetlight maintenance contracts).
- 8.8 From the three suppliers, five luminaires were evaluated and scored using the NZTA Supplier Quality Premium system with a 60/40 Price Quality split. Following the evaluation a Canadian made LED Roadway fitting supplied by Energylite Limited of Christchurch is the preferred luminaire.
- 8.9 MDC has used LED Roadway luminaires previously for a street upgrade project in Sherwill Street East and this year they will be installed as part of the Pharazyn Street upgrade. For both of these projects LED Roadway luminaires outperformed those evaluated from other suppliers giving better spacing between luminaires with lower or equivalent wattage.
- 8.10 Payback to replace the current 70w HPS luminaires with the selected 22w LED's is expected to be in year 6 of an estimated 20 year life.

9 Operational Implications

- 9.1 The proposed cost to RDC for purchase of luminaires for Stage One is \$100,000 plus GST. Roadway streetlights qualify for NZTA subsidy at the RDC Financial Assistance Rate which in 2015/16 was 62%.
- 9.2 The luminaires have been purchased using 2015/16 budgeted renewal funds and will be installed in the 2016/17 financial year.

9.3 The cost of LED Upgrades will be contained within existing Renewal Budgets until 30 June 2018. The programme will then be reassessed and any future requirements will be included in the 2018/28 Long Term Plan and NZTA's National Land Transport Programme.

10 Recommendation

10.1 That the report 'LED streetlight replacement program' be received.

John Jones
Roading Asset Manager

Attachment 5

264a Haunui Road

Whangaehu

Ph. 0221610256

12th June, 2016

Rangitikei District Council

cc. Transit New Zealand

Soraya Peke-Mason, Rangitikei District Councillor

RECEIVED

22 JUN 2016

To: 6-R7-5-6
File:
Doc: 16.0434
MHCRP

To whom it may concern,

I have been concerned about the safety of the entrance/exit to the Whangaehu valley for some time. Following a discussion with some residents of the valley, I decided to formally petition Council to consider creating a new entrance to the valley through an empty section between Ruatangata road and State Highway 3. I also thought that this might provide an opportunity to enhance the appearance of the area.

I called on people in the valley, and was encouraged by the readiness of valley residents to sign the petition. I didn't call on every home on Haunui and Ruatangata roads, but someone from every home signed the petition. People were really supportive of something being done to address these concerns.

There was one suggestion that perhaps rather than create an entrance as an extension of Ruatangata road, that an entrance be formed just south of the Whangaehu Hall. To me, either option would be a great improvement on the status quo. I would be very happy to discuss this proposal further with relevant Council staff.

While I know Council finances are tight, but it would be a great if this petition could lead to a good outcome for residents of the Valley.

Yours sincerely,



David Bebarfald

9th June, 2016

Rangitikei District Council

Marion

To whom it may concern,

Re. an improvement to road safety and an enhancement of the entrance to the Whangaehu valley.

For many years there have been two main entrances to the Whangaehu village and valley. Both are dangerous, and there have been accidents or near accidents at both these entrances / exits to the valley in the past.

We believe there is a simple solution to this problem, by extending Ruatangata road to form a T intersection with State highway 3 and then permanently closing the other two exits/entrances.

This solution would ensure much better line of sight for vehicles entering and exiting the valley. The current entrances pose a very great risk of an accident especially given increasing traffic volumes and visibility issues. The northern entrance is particularly dangerous for vehicles turning right to leave the valley as they have to do so on a rising gradient. The southern exit/entrance provides only a limited line of sight.

We suspect that much of the land required for constructing this extension of Ruatangata road is already owned by Transit NZ, and the length of new road at any rate is minimal, probably be 50-100 metres max.

A new entrance to the valley would also provide an opportunity for some landscaping. Currently the village looks unkept. Amenity planting and signage would go a long way to help the Community feel safer and prouder too of a valley that has had its share of knock backs in recent years.

We look forward to contact from you in respect of this proposal.

Yours sincerely,



NNFLETCH@XTRA.CO.NZ

NATHAN FLETCHER 265 HAUNUI ROAD

David Bebarford 264A Haunui Rd.



Humphrey O'Leary 314 A Haunui Rd
Murray Roberts 314 B Haunui Rd.

Michael Whole 204 " "

JOHN FLETCHER 41 HAUNUI RD.

GARRY BEE

40 Haunui rd.

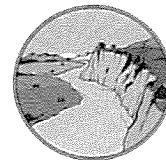


IRISH ROSS	40 Haunui Rd.	VHKKK
Sarah Joyce	40 Haunui Rd	S. Joyce
David Joyce	40 Haunui Rd	S. Joyce
Aaron Ferguson	31 Haunui Rd	A. Ferguson
Kevin Nicol	663 Ruatangata Rd	K. Nicol
Racheal Johnson	689 Ruatangata Rd.	R. J. Johnson
Wendy Pittaway	313 Ruatangata Rd	W. Pittaway
Kevin Andrews	943 Ruatangata Rd	K. Andrews
Jason Andrews	" " "	Jason Andrews
Duncan Atkinson	1043 Ruatangata Rd	D. Atkinson
Gwen Green	814 Ruatangata Rd	G. Green
Michael Green	814 Ruatangata Rd	M. Green
Sherryl Rogers	814 Ruatangata Rd	S. Rogers
Lyn Brauning	698B Ruatangata Rd.	L. Brauning
Sharon Grdes / Smith	698a Ruatangata Rd.	S. Grdes / Smith
MALCOLM SMITH	" "	M. Smith
Anna & Shaun O'Leary	564 Ruatangata Road	A. O'Leary
Peter and Maryanne Martin	135 Haunui Road	P. & M. Martin
Robyn Bebarfeld	135 Haunui Road, Whangaehu	R. Bebarfeld
Kane Todd	266b Haunui Road, Whangaehu	K. Todd
Linda Todd	" "	L. Todd
Michiko Mackey	424 Ruatangata Road, Whangaehu	M. Mackey
Nathan Shan	" "	N. Shan
Benjamin Blackmore	530 Ruatangata Road Whangaehu	B. Blackmore
Diane Dodwell	101 Haunui Road Whangaehu	D. Dodwell

Google Maps



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Rangitikei
UNDISPUTED...

Memorandum

To: Assets/Infrastructure Committee
From: Reuben Pokiha, Roothing Operations Manager
Date: 6 July 2016
Subject: Change of entrance into Whangaehu – preliminary considerations
File: 6-RT-5-6

David Bebarfald and 31 others have petitioned Council to form a new entrance into Whangaehu valley, using a vacant section between Ruatangata Road and State Highway 3.

This needs discussion with the New Zealand Transport Agency since forming such an entrance would require modification to the state highway; the flood-prone nature of this area will be a consideration as well as cost. Assuming the project is acceptable to NZTA, the financial contribution from Council would need to be established, including the purchase of the land and any associated road stopping.

An aerial is attached. The vacant section is part of no.27 Whangaehu Village Road.

Recommendations

1. That the petition from Whangaehu residents to improve safety of entrances/exits to the village and the memorandum from the Council's Operations Manager be received.
2. That the feasibility of constructing a new entrance into Whangaehu from SH-1 be discussed with the New Zealand Transport Agency and the outcome reported to a subsequent meeting of the Assets/Infrastructure Committee.
3. That a letter be sent to David Bebarfald thanking him for the petition and advising the steps which Council is taking to investigate the feasibility of a new entrance into Whangaehu form SH-1.

Reuben Pokiha
Roading Operations Manager

Proposed new access to Whangaeahu



Print Date: 7/07/2016
Print Time: 7:09 AM



Scale: 1:800
Original Sheet Size A4

Projection: NZGD2000 / New Zealand Transverse Mercator 2000
Bounds: 1785045.57051514,5568981.09268351
1785193.50629106,5569164.37219989

Digital map data sourced from Land Information New Zealand. CROWN COPYRIGHT RESERVED.
The information displayed in the GIS has been taken from Rangitikei District Council's databases and maps.
It is made available in good faith but its accuracy or completeness is not guaranteed.
All excavations near council assets to be undertaken with due care. Contractors will be liable for damages.
If the information is relied on in support of Resource Consent it should be verified by independent survey.

Attachment 6



REPORT

SUBJECT: **Consent Compliance – June 2016**

TO: Assets/Infrastructure Committee

FROM: Joanna Saywell - Utilities Asset Manager

DATE: 5 July 2016

FILE: 5-EX-3

1 Introduction

- 1.1 This report is a summary of Rangitikei District Council's compliance with resource consent conditions from Horizons Regional Council, for the period indicated above. Information on compliance has been derived from our Water Outlook system, and where applicable, communications with compliance monitoring officers at Horizons.
- 1.2 The first full operational year of Water Outlook was completed on 1st July 2016. The system continues to achieve the purpose of its implementation in providing good visibility about compliance with consents for both RDC and Horizons. Horizons staff have scheduled meetings with RDC in July to confirm how they can use the system in their formal compliance reporting for the 2015/2016 financial year.
- 1.3 Note that in 2016 compliance reports have been forwarded to Greg Bevin, Horizons Regulatory Manager, to keep Horizons informed of progress towards full compliance. Greg Bevin has requested specific progress reporting on agreed compliance actions for Hunterville and Taihape Wastewater Treatment Plants. The specific detail requested is included as an appendix to this consent compliance report.

2 Water Supply

- 2.1 Table 1 shows the compliance of each water supply scheme against consent conditions. Only those schemes for which Rangitikei District Council is the consent holder have been shown.
- 2.2 Note that Table 1 reports compliance for both June 2016 and the full 2015/2016 financial year. The 2015/2016 compliance is based on RDC's consent monitoring requirements and is subject to change pending the receipt of Horizons Annual Reports that also incorporate their independent monitoring data.

Table 1: Consent Compliance – Water Supply

Scheme	Compliance June 2016	Compliance 2015/2016 Preliminary Assessment Pending Receipt of Horizons Annual Report	Comments	Actions
Marton	Water abstraction consents. Compliant	Water abstraction consents. Compliant	-	-
	WTP discharge consent. Non-compliant	WTP discharge consent. Non-compliant	The volume of the combined filter backwash & alum sludge discharge to the settling ponds exceeded consent limits in May.	The consent to discharge from the WTP expires in November 2016. Process engineering, water quality, ecology and planning consultants have been engaged to complete a long term residuals management strategy for the WTP discharge and prepare a consent renewal application. Consultant feedback indicates that the renewal application will seek an optimisation of the activity authorised by the existing consent, rather than a change in activity.
Taihape	Compliant	Compliant	-	Horizons have accepted proposal to discharge excess water take back to Hautapu River. This currently bypasses 17-18 L/s back into the river when required so that flow extraction limits are not exceeded.

Scheme	Compliance June 2016	Compliance 2015/2016 Preliminary Assessment Pending Receipt of Horizons Annual Report	Comments	Actions
Bulls	Compliant	Compliant	-	
Mangaweka	Compliant	Non-compliant	<p>Abstraction exceed the daily consent limit in early 2016 when leaks occurred.</p> <p>The identification and repair of the leaks has been undertaken and daily limits are now being complied with.</p>	It is the intention to place private flow meters on a regular reading programme (in the summer months) so that any private leaks can be identified and addressed promptly.
Ratana	Not assessed	Not assessed	<p>Abstraction rate monitoring not in place at existing bore.</p> <p>Consent to use new bore for production has been acquired.</p>	Design and construction of treatment plant underway.
Erewhon Rural	Compliant	Compliant Pending supply of weir gauging documentation	-	Required summer weir gauging has been completed. Documentation is still to be completed by Operations Team and forwarded to Horizons Compliance Officer.

Scheme	Compliance June 2016	Compliance 2015/2016 Preliminary Assessment Pending Receipt of Horizons Annual Report	Comments	Actions
Huntermville Rural	Compliant	Non-Compliant	<p>Non-complaint for 2015/2016 as there was no continuous flow recording in Council's WaterOutlook System for a period over April and May 2016 due to plant upgrades</p> <p>Data recording was available in June, and demonstrates that consent abstraction limits were met.</p>	Alf Downs have been advised that RDC require that flow data be continuously monitored in order to demonstrate consent compliance on all schemes, and that a 2 month delay in replacing a flow meter was not acceptable.
Omatane Rural	Compliant	Compliant	-	-

3 Wastewater

- 3.1 Compliance against consents is shown per wastewater treatment plant (WWTP) in the table below.
- 3.2 Note that Table 2 reports compliance for both June 2016 and the full 2015/2016 financial year. The 2015/2016 compliance is based on RDC's consent monitoring requirements and is subject to change pending the receipt of Horizons Annual Reports that also incorporate their independent monitoring data.

Table 2: Consent Compliance – Wastewater Treatment Plants

Scheme	Compliance June 2016	Compliance 2015/2016 Preliminary Assessment Pending Receipt of Horizons Annual Report	Comments	Actions
Marton	Non-compliant	Non-compliant	Non-compliant for ammonia nitrogen in 2015, and in June 2016.	<p>Councillors have decided to continue to accept pre-treated leachate from Bonny Glen beyond the end of June 2016.</p> <p>Two rounds of metal sampling in the Tutaenui Stream were undertaken in June. Horizons Compliance Monitoring Officer approved the timing of each sampling round. A third round of sampling will be completed when flow conditions permit.</p>
Taihape	Non-compliant	Non-compliant	Regular exceedances of the maximum daily discharge volumes have been recorded when the low flow trigger limit in the Hautapu River has applied in both June 2016 and throughout the 2015/2016 compliance period.	A compliance pathway for this treatment plant has been agreed with Horizons Regulatory Manager. Reporting requirements from this agreement are included as appendix to this report.
Bulls	Not Assessed	Not Assessed	A consent renewal application has been lodged with Horizons, and responses have been supplied to all Horizons requests for further information	RDC is awaiting a response from Horizons on their intended approach and timeframes for processing this consent.

Scheme	Compliance June 2016	Compliance 2015/2016 Preliminary Assessment Pending Receipt of Horizons Annual Report	Comments	Actions
Mangaweka	Non-compliant	Non-compliant	<p>No outflow data registered in Water Outlook for June 2016.</p> <p>Non-compliant for 2015/2016 as monthly samples missed in July 2015 and February 2016.</p> <p>Also end of period statistics show exceedance of median effluent standard for E.coli, and 90th percentile standard for TSS, Ammonia-nitrogen and E.coli.</p>	RDC's annual report for this WWTP was submitted to Horizons in June as per the conditions of consent.
Huntermville	Non-compliant	Non-compliant	<p>Regular exceedances of the maximum daily discharge volume have been recorded in both June 2016 and throughout the 2015/2016 compliance period.</p> <p>Note that despite the above, ongoing RDC ecological monitoring upstream and downstream of the Wastewater treatment Plant continues to demonstrate no adverse effects.</p> <p>The consent includes the provision for Horizons to approve a reduction in ecological sampling frequency when no adverse effects are identified over a 2 year period. RDC have requested approval from Horizons to exercise this provision. To date no response has been received.</p>	A compliance pathway for this treatment plant has been agreed with Horizons Regulatory Manager. Reporting requirements from this agreement are included as appendix to this report.

Scheme	Compliance June 2016	Compliance 2015/2016 Preliminary Assessment Pending Receipt of Horizons Annual Report	Comments	Actions
Ratana	Compliant	Compliant	<p>Compliant for June 2016 as final quarterly sample was taken.</p> <p>End of period statistics show that numerical standards that apply to five RDC effluent sampling parameters have been achieved.</p> <p>Note that this is subject to change when Horizons complete the annual assessment which incorporates their independent sampling data.</p>	<p>In April 2016 Horizons staff informally advised that recent monitoring of Lake Waipu showed it to be in a poor state. Accordingly, they advised they will be looking for RDC to remove the Ratana discharge from the lake when Council applies to renew the current consent which expires in 2018. No formal correspondence has been received from Horizons on this matter.</p> <p>The Operations Team are planning a meeting planned with Horizon's Consents Monitoring Officer on site to discuss the water quality at the outfall to the lake .</p>
Koitiata	Non-compliant		No irrigation field in place.	<p>Koitiata Wastewater Reference Group has been formed and meetings held with ultimate aim of deciding on a sustainable wastewater solution for the community. Few issues raised by residents with respect to their septic tank systems.</p> <p>A decision on the future direction of wastewater disposal will be informed by the shallow bore water tests. The testing regime is continuing as scheduled.</p>

4 Recommendation

4.1 That the report 'Consent compliance – June 2016' be received.

Joanna Saywell
Utilities Asset Manager

Appendix – Hunterville and Taihape WWTP Agreed Compliance Pathway Progress Reporting

Purpose

This appendix reports RDC's progress against the compliance pathway agreed with Horizons Regional Council for Hunterville and Taihape Wastewater Treatment Plants, and as set out in the letter delivered by Ross McNeil to Michael McCartney at the Horizons Environment Committee Meeting of 11 May 2016.

It has been agreed that monthly progress reports will continue to be provided to Greg Bevin, Horizons Regulatory Manager.

Progress for Reporting Period 1 June 2016 to 1 July 2016

Progress for the reporting period is set out in Table 3.

Table 3:
Progress for Reporting Period 1 June 2016 to 1 July 2016

Horizons Requested Progress Reporting Categories	Hunterville Wastewater Treatment Plant	Taihape Wastewater Treatment Plant
Actions completed in reporting period	Operation of the clarifier continues. Ongoing monitoring and collection of data.	Clarifier has been fabricated in Auckland and is prepared for shipping.
Planned Actions for the next reporting period	Ongoing monitoring and collection of data to continue as planned.	It was reported in May that the foundations were to be constructed early/mid June. As of 1 July 2016, the tendering of the foundation contract has yet to be completed. Unfortunately, many contractors are busy at this time of the year finishing off projects, hence the lack of tenders in June. Tenders are now due back in early July.
Issues confronted/ identified	No issues to report at the present time.	RDC's project manager resigned and departed in June 2016. This has coincided with consultant delays occurring in the foundation design process, which have consequently delayed tendering and the installation stages of the project.
Timeframes for resolving issues confronted/ identified	No issues to report at the present time.	The agreement with Horizons was for the clarifier to be operating June to allow intensive environmental monitoring to occur until January 2017. An assessment of the overall impact on the programme will be determined, and reported to Horizons, once the clarifier is operational.

Attachment 7



Rangitikei
UNspoilt...

REPORT

SUBJECT: **Marton Wastewater Treatment Plant as at 7 July 2016**

TO: Assets and Infrastructure Committee

FROM: Joanna Saywell, Utility Asset Manager

DATE: 7 July 2016

FILE: 6-WW-1-4

1 Current Status

1.1 Consent Compliance

Compliance of the WWTP has dropped over the last month with high levels of ammoniacal nitrogen being recorded in water samples downstream. This is the first month since December with stream flows.

1.2 Bonny Glen – Progress with Pre-treatment

As reported at the last committee meeting, Mid-west Disposals Ltd (MWDL) have completed the installation of pre-treatment of their leachate to remove the majority of the suspended solids (reported to be 90%) and colour, with some removal of Ammonia (30% reported), COD and BOD.

In the last three weeks approximately 1400 m³ of pre-treated leachate was discharged to the plant. This is approximately 66m³/day or double the reported average daily volume.

1.3 Horizons Regional Council

A meeting was held with Horizons Regional Council (Horizons) and MWDL on 21st June. Horizons understand the importance of the landfill to the region and the steps being taken by MWDL to develop a system to treat the leachate and reduce the overall volume.

At this meeting Horizons discussed their concerns with consent compliance at the WWTP and their preferences for an approved six month timeline of actions should it be necessary for them to take enforcement action over non-compliances. MWDL are looking at an eighteen month programme overall with confirmation of design option in September 2016.

Following the meeting with Horizons, Ross McNeil drafted a heads of agreement with MWDL for discussion at a meeting with the Marton WWTP Advisory Group (held on 23 June) and the full Council meeting on 30 June 2016.

1.4 Community Engagement and Advisory Group

The meeting of the Advisory Group was held on 23 June. At this meeting the group agreed that they could understand the Council's position with respect to acceptance of the pre-treated leachate for up to eighteen months. The plant is currently the best means of secondary treatment of the leachate.

The advisory group were impressed with the pre-treatment in place at Bonny Glen and believe that these initial improvements should be more widely advertised to ratepayers as some ratepayers are under the impression that no leachate at all would be accepted at the plant from 1st July.

Once the full treatment is in place at the landfill MWDL would be seeking consent from Horizons for disposal to stormwater so that there would be no pre-treated leachate sent to Marton WWTP after 1st January 2018.

The advisory group are keen to assist with the future plant consent renewal based on a plant where there is no leachate that needs to be treated.

The resolutions from the Council meeting on 30th June 2016 included recommendation that Council's planning for a new resource consent for the Marton Wastewater Treatment Plant be on the basis that there is no leachate disposal requirement from Bonny Glen.

2 Programme

The current programme is now:

Proposed works	Responsibility (Cost)	Budget	Current Indicative Completion date
Work at Bonny Glen Landfill			
Pre-treatment to remove colour and suspended solids	Midwest Disposals	N/A	Completed
Pre-treatment to reduce nitrogen to Trade Waste limits	Midwest Disposals	N/A	MWD are now suggesting end 2017
Prepare draft management plan covering the operational	Midwest Disposals/RDC	N/A	30 July 2016

arrangements for the ongoing acceptance of pre-treated leachate at the Marton WWTP ¹			
Work at Marton WWTP			
Tanker disposal and turning facility	RDC	\$160,000	November 2016
Installation of onsite tanks for septic waste (Midwest Disposals to pay for additional storage tanks for leachate) ²	RDC	\$60,000	August 2016
Inlet works	RDC	\$100,000	November 2016
Improved aeration	RDC	\$100,000	October 2016
De-sludging of the existing anaerobic pond	RDC	\$300,000	Preferably after all landfill treatment in place or after landfill no longer discharges to plant
Up-grade existing or addition of another anaerobic pond <ul style="list-style-type: none"> - Design - Specification, contract - Construction 	RDC	\$1,000,000	Subject to successful pre-treatment of Bonny Glen leachate (or its removal) and after application for consent renewal. Final works subject to new consent application
Flow monitoring and control systems to tie in with new works	RDC	\$150,000	
Final filtration systems	RDC	\$1,500,000	
Application for a new consent lodged	RDC	\$200,000	July 2018 (Current consent expires 31 March 2019)
Consent hearing etc.	RDC	\$300,000	September 2018

3 Recommendations

- 3.1 That the report 'Marton Wastewater Treatment Plant as at 7 July 2016' be received.

Joanna Saywell
Utilities Asset Manager

¹ As resolved and agreed at Council meeting 30 June 2016

² These may be temporarily sited in Kings Street at the current dump site while the road into the site is up-graded

Attachment 8



Memorandum

To: Assets/Infrastructure Committee

Copies: Joanna Saywell – Utility Asset Manager

From: David McMillan – Solid Waste Officer

Date: 6 July 2016

Subject: Extended Weekend Hours Trial - Marton Waste Transfer Station

File: 6-SO-1-5

As requested Council Shared Services Infrastructure implemented a three month trial on extended weekend hours at Marton Waste Transfer Station. The opening hours were increased for Saturday and Sunday from 8am-4:30pm an extra 1.5 hours per day. The trial commenced in April and concluded in June 2016.

The cost for the extended service was an extra \$177.87 per day.

The survey data shows the number of site users to the pay area (rubbish and/or greenwaste), then the site visitors to the recycling area per extended period. (1.5hours)

The average number of site visitors per extended period to the pay area (rubbish/greenwaste) was 2.2 visitors and the average number of site visitors to recycle area was recorded at 1.5 visitors. The average revenue obtained per period was \$16.00

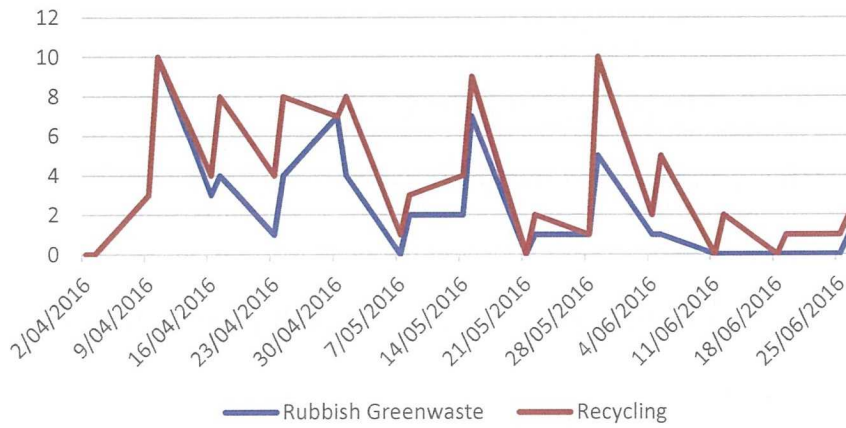
Trial cost over 3 months \$4,624.62

Comment

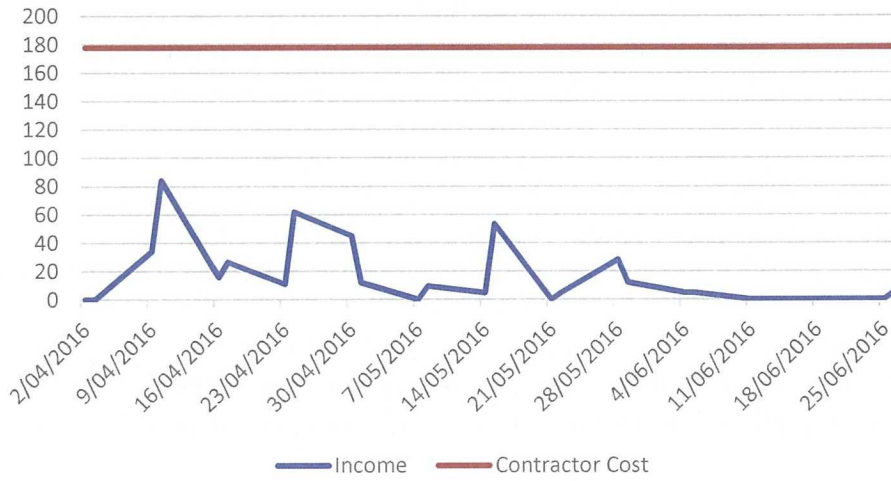
The trial at this time of year indicates that the public support for the extended hours is not very great. Perhaps the extended hours would prove more popular during the spring/summer period.

Note: The site is not overly busy in the afternoons at the best of times. Extending the operating hours does have the consequence of spreading the visitor load over a longer afternoon period. Directing residents to use the Council website to check opening hours would have the beneficial effect of people aligning their site visits with present 7 hour opening period (Marton WTS is open 7 days per week).

Count of site users - Extended Hours



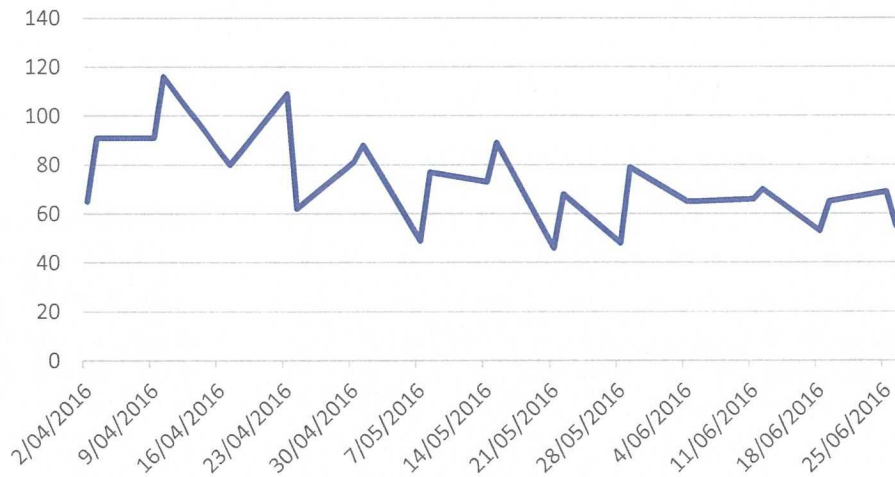
Income versus Cost/day-Extended hours



Total income/day



Total refuse only site visitors/day



Recommendation

That the memorandum 'Extended Weekend Hours Trial - Marton Waste Transfer Station' be received.

David McMillan
Solid Waste Officer

Table 1. Raw data

Extended 1.5 hour period

Date	Rubbish GW	Recycling	Income	Contractor Cost
2/04/2016	0	0	\$0.00	\$177.87
3/04/2016	0	0	\$0.00	\$177.87
9/04/2016	3	0	\$34.00	\$177.87
10/04/2016	10	0	\$84.00	\$177.87
16/04/2016	3	1	\$15.80	\$177.87
17/04/2016	4	4	\$26.60	\$177.87
23/04/2016	1	3	\$11.00	\$177.87
24/04/2016	4	4	\$61.82	\$177.87
30/04/2016	7	0	\$45.00	\$177.87

\$278.22 \$1,600.83

1/05/2016	4	4	\$12.00	\$177.87
7/05/2016	0	1	\$0.00	\$177.87
8/05/2016	2	1	\$9.60	\$177.87
14/05/2016	2	2	\$4.80	\$177.87
15/05/2016	7	2	\$53.42	\$177.87
21/05/2016	0	0	\$0.00	\$177.87
22/05/2016	1	1	\$4.80	\$177.87
28/05/2016	1	0	\$28.06	\$177.87
29/05/2016	5	5	\$12.00	\$177.87

\$124.68 \$1,600.83

4/06/2016	1	1	\$4.80	\$177.87
5/06/2016	1	4	\$4.80	\$177.87
11/06/2016	0	0	\$0.00	\$177.87
12/06/2016	0	2	\$0.00	\$177.87
18/06/2016	0	0	\$0.00	\$177.87
19/06/2016	0	1	\$0.00	\$177.87
25/06/2016	0	1	\$0.00	\$177.87
26/06/2016	1	1	\$4.80	\$177.87

\$14.40 \$1,422.96

Entire day including extra 1.5 hours

Refuse only site visitors/day	Total Income
65	\$202.10
91	\$491.40
91	\$414.30
116	\$659.56
85	\$327.20
80	\$413.24
109	\$466.36
62	\$497.31
81	\$316.40

\$3,787.87

88	\$493.69
49	\$251.92
77	\$377.43
73	\$386.84
89	\$409.02
46	\$164.33
68	\$334.00
48	\$390.90
79	\$329.99

\$3,138.12

65	\$490.14
65	\$371.67
66	\$311.60
70	\$357.10
53	\$244.96
65	\$335.52
69	\$448.52
55	\$286.72

\$2,846.23

Income 3 months	\$417.30	\$9,772.22
Contractor cost (Extended hours)	\$4,624.62	
Balance Negative	\$4,207.32	

Attachment 9



Report

Subject: Taihape Town Hall Heating

To: Assets/Infrastructure Committee

From: Gaylene Prince, Community & Leisure Services Team Leader

Date: 7 July 2016

File: 6-CF-3-5

1 Background

- 1.1 During the 2016/17 Annual Plan process, submissions were received asking for provision of heating in the Taihape Town Hall.
- 1.2 During 2013/14 consideration was given to options for heating the hall. The cost was in the vicinity of \$100,000+ for the methods considered e.g. electrical, diesel and gas.
- 1.3 Provision was made for \$100,000 of capital expenditure in the 2014/15 Draft Annual Plan for an emergency generator (\$60,000) and heaters (\$40,000).
- 1.4 The generator provided a solution to the need to upgrade both the external and internal power supply to the building, and also provided assurance for 24/7 power to the whole building (that is, including the library, information centre, public toilets, etc) in the event of an emergency or power outage.
- 1.5 Following the release of the draft 2014/15 Annual Plan for consultation, Council received a report on the strengthening requirements and use of the Hall. The cost of strengthening the building was estimated at \$2.5 million. This cost did not include removal/reinstatement of fittings and chattels, and did not result in a 'fit-for-purpose' building.
- 1.6 The question was asked whether a further \$100,000 to upgrade the heating system was the best value for money if the building has a limited life-span and, subsequently, the \$100,000 heating provision was not adopted as part of the 2014/15 Annual Plan.
- 1.7 In the 2015-25 Long Term Plan – Community and Leisure Assets Group of Activities – one of the main proposals is to “concentrate civic amenities in a single, multi-purpose facility, one each in Bulls, Marton and Taihape.” In Taihape, this is planned for Years 7 and 8 (2021/22 and 2022/23).

- 1.8 As part of the Taihape Town Centre Plan project, the community determined that a multi-purpose facility be located on the present Town Hall site. However, it was not conclusive whether the present building would be strengthened and refurbished, partially demolished (e.g. retain the façade/new build), or fully demolished/new build.
- 1.9 A driver for the heating submissions during the 2016/17 draft Annual Plan consultation was the timing of three drama/musical events during March-May 2016.
- 1.10 The three applicants were all made aware that there was no heating available at the time of booking, and the three events all went ahead.
- 1.11 In 2013 a temporary heating solution was arranged for a musical production. Two 36kW Superfans heaters supplied by Avon Electrical in Christchurch, were run by a generator supplied by Alf Downs Contracting Ltd, Marton.

2 Option for Temporary Heating

- 2.1 As per para. 1.10, a generator and heaters is the only suitable option for temporary heating.
- 2.2 The cost for the hireage of the generator, heaters, diesel and to install the heaters on the walls for the event in 2013 was approximately \$6000. On that occasion, Council absorbed the cost, but that is not a viable solution for the future.
- 2.3 Temporary heating is also dependant on the availability of heaters and a generator, plus an allowance of time to arrange electrical contractors to temporarily install the heaters, and get equipment on site. Council has a free-standing generator in Marton, but it lacks the capacity to power large industrial-type heaters.

3 Conclusion

- 3.1 The future of the current Town Hall building is still undecided. However, as is, the building probably has a limited life-span due to the requirement for strengthening.
- 3.2 The issue of 'best value for money' is still relevant, so installing permanent heating is not recommended. However, purchasing a generator would provide some value to both the Council, with its wastewater plant and the Papakai pumping station servicing Taihape (the water treatment plant has a built in generator), and the community over the long-term irrespective of what development takes place on the Town Hall site. In the short term having a Council-owned generator in Taihape would reduce the costs for arranging temporary heating.
- 3.3 If temporary heating is required in the Hall, a booking would need to be confirmed a minimum of two months prior to the event. Some cost-sharing seems fair.

4 Recommendation

- 4.1 That the report 'Taihape Town Hall Heating' be received.
- 4.2 That investigations are undertaken on purchasing a free-standing generator for use in Council's Taihape operations and reported back to a subsequent meeting of the Assets/Infrastructure Committee.
- 4.3 That if a request for heating in the Taihape Town Hall is made at least two months ahead of the event, Council will endeavour to source a suitable generator and heaters provided that the event organiser commits to paying half the costs of doing so.

Gaylene Prince
Community & Leisure Services Team Leader

Attachment 10



Report

Subject: **Swim 4 All 2015/16**

To: Assets/Infrastructure Committee

Copies: Taihape Community Board
Participating schools
Nicholls Swim Academy
Taihape Community Development Trust

Date: 6 July 2016

File Ref: 1-CO-4-7

1 Executive Summary

1.1 Purpose of the report

This report provides information on the Swim 4 All programme during 2015/16. Specifically, it identifies issues that need to be further clarified for the programme in 2016/17 between Council and its key partners: the pool operators and primary schools in the District.

1.2 Key issues

A number of key issues have been identified for discussion to inform the programme for 2016/17:

- A range of providers requires a strengthened quality assurance regime to ensure that an equal service is provided for all participants and health and safety obligations are met
- Discussions about the contribution of the programme to the long-term viability of the pools
- Shared responsibility for ongoing fundraising between Council and the schools
- The role of pre-school programmes that feed into early years at primary schools
- Ensuring equity in service delivery between north and south, urban and rural
- Maximising participation from all schools in the District

2 Background

- 2.1 Swim 4 All began in the District as an initiative of the Council's multi-agency Leisure Plan Implementation Group and was continued through the Enjoying Life in the Rangitikei Theme Group as part of the Council's partnership programme, Path to Well-being.
- 2.2 The aim was to extend the Water Safety New Zealand swimming programme, Swim for Life, into all the primary schools in the District. To encourage maximum participation, the group aimed to raise external funds to cover as much of the cost of lessons at, and transport to and from, Council-owned pools in Marton, Taihape and Hunterville. Funding was secured from a number of sources over the years to top up the funding available from Water Safety New Zealand, but Sport Whanganui (via KiwiSport), Whanganui Community Foundation and Council itself have been regular supporters.
- 2.3 The funding from Water Safety New Zealand through the Swim for Life programme has steadily reduced over the years – so that it has become an increasingly minor contributor to the programme. However, the requirements of this programme are very restrictive – only the lower decile schools are eligible, participants need to take at least 10 lessons and the reporting requirements around individual progression had proved burdensome.
- 2.4 For this reason, in discussion with local schools and the pool operators, the decision was taken in 2014 to cut loose from the Water Safety New Zealand Swim for Life programme and to work more closely locally focussing on ensuring that our children are safe in the water rather than on a swim improvement programme per se.
- 2.5 Insufficient funding was secured during the 2014/15 swim season to run Swim 4 All. However, the Council's decision to waive pool entry fees and success with KiwiSport, the Lottery Community Fund and Whanganui Community Foundation meant that the Swim 4 All programme could be offered to schools during the 2015/16 swim season.
- 2.6 The aim of the programme was to put 1,000 primary school children through a swim programme. The funding was used to pay a subsidy towards lessons and covered transport costs for participating schools. The subsidy for lessons was paid out on the basis of participation by years 3-6 of up to \$32 per child (\$4 for 8 lessons). Schools in the southern Rangitikei were also offered the option of using their own teachers for lessons, in which case lane hire fees were covered by the programme rather than the lesson subsidy.

3 Outcomes

3.1 14 out of 18 state schools, and approximately 920 school children in years 1-8, took part directly in the Swim 4 All programme managed at one of the two Council-owned pools in Marton and Taihape. Each child received up to 8 subsidised lessons and all schools were reimbursed most, if not all, their transport costs.

3.2 All students followed the Kiwi Swim Safe/Sealord Swim for Life programmes recommended through Swimming New Zealand. For all schools that participated the outcome was:

Either:

- That **the majority** of the students have seen a marked improvement in their swimming skills this season and **all** students are reaching appropriate skill levels for their year group at school.

Or:

- That **all** students have seen a marked improvement in their swimming skills this season and **the majority** of students are reaching appropriate skill levels for their year group at school.

The desired outcome is that all students are improving markedly and reaching appropriate skill levels for their year groups.

3.3 The independent preparatory school in Marton, Huntley School, and the state-integrated Anglican girls' boarding school, Nga Tawa Diocesan School, also ran swimming programmes through Marton Pool. Both schools benefited from free pool entry to support their school swimming.

3.4 Nicholls Swim Academy, operating from Marton Pool, successfully sought local private sponsorship to support the pre-school swimming programme. Free pool entry was also applied to these lessons.

3.5 In addition, Council provided free pool entry to any child aged 5-18 years who was taking part in a Swim School programme managed through the operators of Taihape and Marton Pools, thus making these services more affordable for our community.

3.6 Finally, Council offered free pool entry to all pre-school children and one carer; paying admissions to the Marton Pool increased over this season as families and friends took advantage of this subsidised activity.

4 Costs

4.1 KiwiSport, the Lottery Community Fund and Whanganui Community Foundation each gave \$10,000 towards the Swim 4 All programme for 2015/16. In addition a small amount (\$3,375) was brought forward from previous programmes.

4.2 The grants were used to either cover lane hire fees if the school undertook to provide their own teaching staff, or on the basis of participation by years 3-6 if

schools used the pool operators' teaching staff. A total of about \$13,000 (exc GST) was used in this way.

- 4.3 In addition, transport costs were covered for schools to take part in the swimming programmes. A total of about \$9,500 (exc GST) was used in this way. The amount initially reimbursed was based on transport costs from previous years. The actual transport costs for schools was \$10,500.
- 4.4 A pool entry (for ages 5-18 years) costs \$2.40 so free pool entry amounted to approximately \$17,700 in foregone income. Whilst Council waived its pool entry fees at Marton Pool for the first time this year, it is understood that Taihape Community Development Trust have never taken a pool entry fee for children taking part in swimming lessons.
- 4.5 The waiving of the pool entry fee allowed Nicholls Swim Academy to reduce its cost per lesson per child from \$6.00 to \$4.00. Taihape Swim Academy initially indicated that it would continue to charge \$6.00 per lesson per child on the basis that pool entry at Taihape Pool had never been charged. However, invoices received for reimbursement indicate that the actual cost charged to schools that undertook their swim programmes at Taihape Swim Centre was \$9.00 per lesson per child.

5 Next Steps

- 5.1 As at 30 June 2016, approximately \$10,000 remains in the Swim 4 All budget from external funders, tagged for school swim programmes. Funding reports have been completed for Whanganui Community Foundation and the Lottery Community Fund. The funding from KiwiSport (\$10,000) was not restricted to the 2015/16 season and in effect, it is the balance carried forward to 2016/17. An application has been made through Council to Lottery COGS Committee for \$10,000 towards the 2016/17 swim season.
- 5.2 However, discussions with partners in this programme are critical to future success. The issues that need to be addressed are:
 - Quality assurance of the programmes in Taihape and Marton whether managed by the relevant swim schools (Nicholls Swim Academy in Marton and Taihape Swim Academy in Taihape) or through the schools' own teachers, including health and safety requirements
 - Discussion with the pool operators (Nicholls Swim Academy and Taihape Community Development Trust Delivery) and schools about the contribution of the programme to the long-term viability of the pools¹

¹ Swim Schools provide a vital income stream to any pool operation: a secondary, although important, bottom line of the Swim-4-All programme was to boost the income stream to the pool operator and reduce the burden on the ratepayer. The schools need to understand this driver for Council's involvement in the programme.

- Shared responsibility for ongoing fundraising between Council and the schools (some avenues of fundraising are open to the schools that are not open to Council – for example Pub Charity)

5.3 In addition, the efforts by Nicholls Swim Academy to secure sponsorship for the pre-school swim programme needs to be acknowledged and congratulated. A continuation of this into early years at primary schools may yield benefits for long-term water safety outcomes.

5.4 Finally, the equity of the programme needs to be maximised. From Council's perspective, it would be better to prioritise covering all transport costs and pool entry fees. This means that no child in the District is disadvantaged due to their rurality – in effect every child can get free access to the pool for lessons. The arrangement from there should be more open to negotiation between the schools and the Swim School providers. The lack of alternative options, and increased costs of lessons, for schools in the north of the District is a concern.

5.5 During 2016/17, efforts need to be made to ensure that all schools participate in the programme, specifically Whangaehu, Ratana, Rangiwaea and Hunterville² schools.

6 Recommendation

6.1 That the report on "Swim 4 All 2015/16" be received.

6.2 That Council expresses its preference that the cost of lessons per child under the Swim 4 All programme be the same at both Taihape and Marton, and that this preference be conveyed to the pool operators (Nicholls Swim Academy and Taihape Community Development Trust).

6.3 That the Chief Executive initiate discussions with Council's partners in the Swim 4 All programme, namely the pool operators (Nicholls Swim Academy and Taihape Community Development Trust) and the primary school principals, to address issues identified in the report "Swim 4 All 2015/16":

- A range of providers requires a strengthened quality assurance regime to ensure that an equal service is provided for all participants and health and safety obligations are met
- Discussions about the contribution of the programme to the long-term viability of the pools
- Shared responsibility for ongoing fundraising between Council and the schools

² Hunterville School use Hunterville Pool for their swim programmes under a local arrangement. In the past, the Swim 4 All programme has provided \$500 to the pool operator to recompense for this service. No arrangement was made during 2015/16: however this was omission not commission!

- The role of pre-school programmes that feed into early years at primary schools
- Ensuring equity in service delivery between north and south, urban and rural
- Maximising participation from all schools in the District

Denise Servante
Strategy & Community Planning Manager

Attachment 11



Rangitikei
UNAPOLOGUALLY...

Memorandum

To: Assets/Infrastructure Committee
From: Katrina Gray
Date: 5 July 2016
Subject: **Marton Park Management Plan - Draft for Public Consultation**
File: 1-CP-4-7

1 Introduction

- 1.1 Local authorities are obliged to develop Reserve Management Plans for the recreational reserves that they administer under the Reserves Act 1977. Rangitikei District Council has undertaken to also develop management plans for all its recreational parks.
- 1.2 The management plans enable the Rangitikei District Council to establish the desired mix of uses for its recreational parks and reserves and to guide day to-day management.
- 1.3 Council's management plans are split onto Part One – which applies to all parks and reserves in the Rangitikei District; and Part Two which is specific to a particular park or reserve. Council currently has Part Two plans in place for Taihape Memorial Park, Wilson and Centennial Parks in Marton and Bulls Domain. Marton Park was identified as the last major park that requires a Part Two plan to guide its future management.

2 Process to date

- 2.1 Public notice of Council's intention to prepare a Marton Park Management Plan was provided and expressions of interest or ideas were invited during April/May. Six expressions of interest were received, including from Marton Community Committee and one relevant submission was received via the Annual Plan consultation.
- 2.2 A public workshop was held Wednesday 29 June 2016 in the Council Chamber. A public notice of the meeting was placed in the District Monitor and on Council's website. People that provided an expression of interest, Ward Councillors and the Marton Placemaking Group were specifically invited.
- 2.3 Approximately 30 people attended the workshop which was designed to provide an overview of the development of the management plan, identify key users of Marton Park, and explore current values and areas for future changes. People interested in being involved in the future were asked to provide their contact details.

- 2.4 The comments provided from the expressions of interest and the workshop have been incorporated into the draft Marton Park Management Plan enclosed as Appendix 1. The draft Marton Park Management Plan has been provided to the Marton Community Committee, people who placed expressions of interest and were not able to attend the workshop and people who signed up at the workshop to be involved in the future. Any feedback received will be verbally updated at the meeting.

3 Next Steps

- 3.1 The next step is for public consultation on the draft Marton Park Management Plan. Under the Reserves Act 1977 a period of two months is required. While, Marton Park does not have to follow this process, it would be logical, given it is the same process undertaken for the existing plans. It is also considered to be more appropriate to hold a further public workshop during October to look at comments to the draft Plan rather than undertake formal oral hearings. An Engagement Plan is enclosed as Appendix 2.

4 Recommendation

- 4.1 That the memorandum 'Marton Park Management Plan – Draft for Public Consultation' be received.
- 4.2 That the Assets/Infrastructure Committee recommends to Council the adoption of the draft Marton Park Management Plan for public consultation from 5 August 2016 – 7 October 2016.

Katrina Gray
Policy Analyst

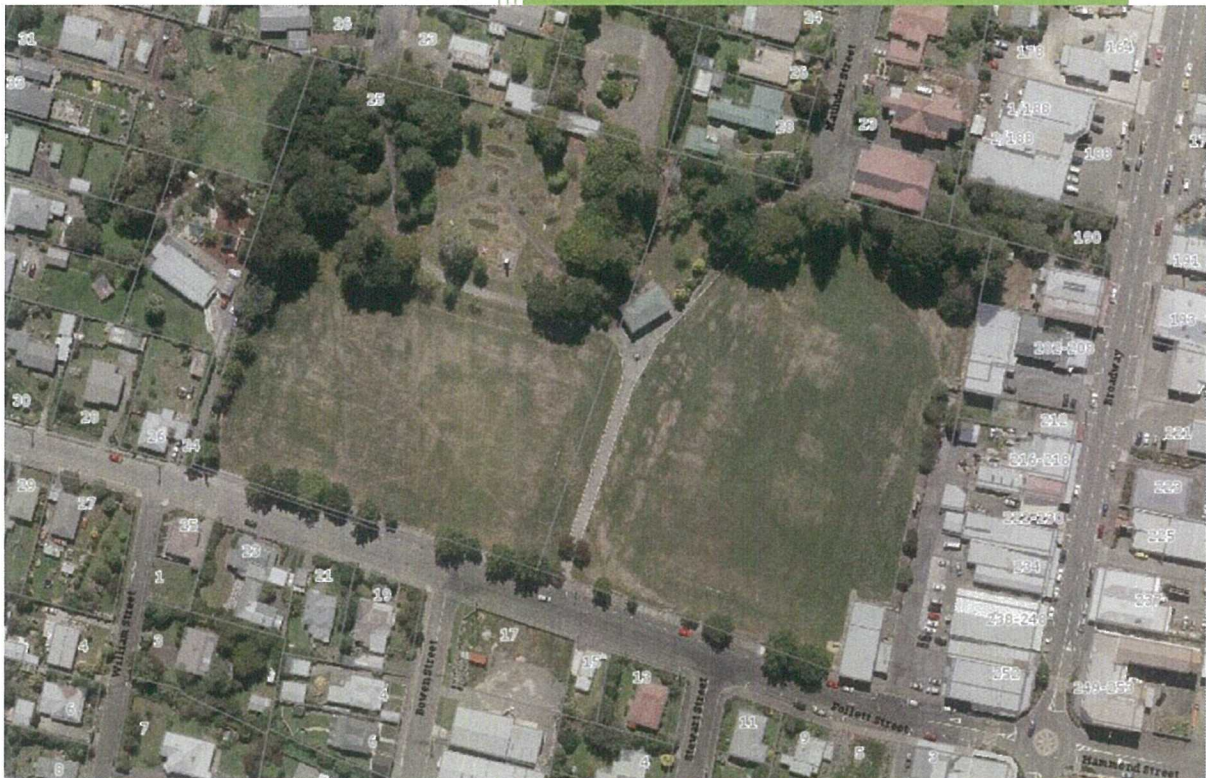
Appendix 1



Rangitikei
UNspoilt...

2016

Marion Park Management Plan: Part 2



Adopted: XXXXXXXXXX

Part Two: Legislative and Policy Framework specific to Marton Park

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Introduction and background

Introduction

This is a management plan for Marton Park, a vibrant and popular park located near the centre of Marton. Comprising of mature trees, sports fields, gardens, a pavilion and numerous memorials, Marton Park provides for both formal and casual recreational opportunities, and commemorative purposes.

Location of Marton Park

Marton Park is located off Follett Street, to the west of the Marton town centre. However, is also able to be accessed from Oxford and Maunder Streets and through a walkway to Wellington Road. Marton Park is surrounded by a mixture of commercial and residential areas.

Topography

The rugby fields are located on the south of the Park, accessed directly from Follett Street. The rugby fields are flat and the surface of the fields is in fair condition. The site has a rise to the north-west of the park which contains gardens, mature trees, seating, paths and numerous memorials. The pavilion is located in the centre of the Park overlooking the main rugby field.

Purpose

The Marton Park Management Plan provides a policy framework for the future development of Marton Park.

Tangata Whenua

The principles of the Treaty of Waitangi are also relevant to reserve management and development. The Council will undertake consultation with local iwi and hapu in accordance with its Memorandum of Understanding Tutohinga with its iwi liaison komiti, Te Roopu Ahi Kaa.

Recreational Amenities

Marton Park contains the following recreational amenities:

- Playing fields
- Pavilion
- Rugby Clubrooms
- Small maintenance shed
- Gardens
- Memorials
- Seating

Legal Framework

Marton Park is located within Rangitikei District and overall management and administration of the park is the responsibility of Council. The Park is not classified as Recreation Reserve, but conforms to the requirements a recreation and historic reserve management plan¹. Table 1 provides the legal description of the parcels of land that comprise Marton Park.

Table 1. *Legal Description of Marton Park*

Land title reference	Area	Description
CFR WN63/124	1.9273 hectares	Part Section 17 Rangitikei Agricultural Reserve and Lot 4 DP 15619.
CFR WN63/124	1.9273 hectares	Part Section 17 Rangitikei Agricultural Reserve.

The District Plan

Marton Park is zoned residential and is also listed as a heritage area (H54). The whole park is covered by the heritage listing, including the layout of the grounds, paths, plants, fences and plating arrangements. The listing does not include the rugby clubrooms or the shed on the western boundary of the Park. The heritage listing means that repair and maintenance of the existing assets of Marton Park can be completed as required, however any future alterations require resource consent. The resource consent process will ensure the proposed alterations are not likely to have a negative impact, and will contribute positively to the heritage features of Marton Park. Consultation with Heritage New Zealand may be an important part of this process.

There are also a number of notable trees, specifically English Oak protected under the District Plan. The notable tree listing means that removal of the trees requires resource consent,

¹ Council has previously agreed that it will prepare Management Plans for all its recreational parks and reserves within the framework prescribed by the Reserves Act 1977 (10/RDC/085 Adoption of Recreational Parks and Reserves Management Plan Part 1)

unless there is a danger to human life, or the health of the tree has declined to a state where there is no reasonable remedy to restore tree health.

The playing fields at the southern end of Marton Park are affected by a flooding hazard. The flooding hazard will have no impact on future development, unless buildings are proposed to be constructed.

Bylaws

Control of Dogs Bylaw: Under the bylaw dogs must be on a lead at all times in the Park. Dogs must stay off the playing fields at all times.

Liquor Control Bylaw: Marton Park is a liquor controlled area in the Council's Liquor Control Bylaw. In a liquor controlled areas nobody is allowed to consume, bring or possess liquor unless in a licensed premises.

Existing Leases/ Licences

There is current a leases over the land on the south-east corner of Marton Park for the Marton Rugby Clubrooms and a licence to occupy for Follett Street Kindergarten.

History of the Park

A full history of Marton Park is provided in the heritage registration report ([Appendix 1](#)). This section provides a summary of this information

Park Establishment

Marton Park was established in response to residents' desire to establish a public park. A group of residents formed The Marton Park Company following a public meeting in 1893, with capital of £700.

The Marton Park Company purchased 'Shannon's Paddock', a 3.801 hectare portion of land that had been surveyed for subdivision in 1887. The Company purchased the land to convert it to a public park, which was then planned to be sold to the Marton Borough Council within seven years. The Company needed to borrow an additional £200 to finance the works.

The Marton Park Company provided the park free of charge to local societies for sports days, while other users and events were charged, with profits used for the upkeep of the grounds. The Company also reduced costs by requesting that rates were no longer charged on the land.

The Marton Park Company sold Marton Park to the Marton Borough Council for £700 in 1895, with the land formally transferred on 4 May 1896. The Council funded further improvements to the Park, including the completion of a pavilion, donated by R.E Beckett, and a band rotunda. The pavilion was initially constructed in the 1880s, however, was replaced with the current grandstand in 1930. The band rotunda was used regularly over many years, however, was removed during World War II.

Initially Council was criticised for the management of Marton Park. The Council had planned on running the park at a profit, however, between 1900 and 1907 the park ran at a loss of £557. In response to criticism Council undertook extensive permanent works, including the construction of the post and rail fences.

Sport and Recreation

Marton Park has always provided for both sporting and recreational uses. It was the main sporting ground until 1940 when Centennial Park was formed. Rugby games have been held at the Park since the 1890s, while cricket, athletics, hockey, cycling, tennis, marching, show jumping and quoits have also been Marton Park users. In 1971 the national cycling championships were held at the Park. A wide range of recreational activities have also occurred at Marton Park including; carnivals, parades, A&P shows and community celebrations.

Commemoration

Marton Park has a long history of public commemoration. The first memorial was a tree planted by Mayoress S.J. Humphrey in 1897 to commemorate Queen Victoria's jubilee. The next memorial was a tree planted by Mayoress J.J. McDonald. This memorial commemorated the coronation of King Edward VII on 9 August 1902. Following the end of the South African War, a memorial was erected to commemorate trooper George Hyde, who lost his life in the war. The memorial is also used as the commemoration of King Edward VII's coronation, who was crowned only three months after the war ended and to note the end of the South African War. The memorial is a concrete plinth and iron stand, inscribed on three sides.

A second war memorial, entitled 'The Glorious Dead' was erected following World War I and was unveiled on 25 April 1922. The memorial is a tribute to the soldiers from throughout the District that served in World War 1. The names of the 86 men who fought and were killed in the war are listed on the memorial, which also contains an inscription, which notes it was *'Erected by the people of the Marton District in grateful memory of the men who fell in the Great War'*.

The tradition of Mayoress' planting commemorative trees continued. In 1929, Mayoress, F. Purnell planted a tree and placed a plaque under the tree to commemorate Marton's fiftieth jubilee celebrations. Mayoress A. Meads planted a further tree to celebrate the seventy fifth jubilee in 1954. In 1990 the women's section of the RSA planted a tree to memorialise the ANZAC troops that landed in Gallipoli on 25 April 1915.

Beautification

During the early years of its establishment the Marton Scenery Preservation and Beautifying Society played a large role on improving the appearance of Marton Park. The Society contributed to planting and maintenance of the Park. In 1913 The Rangitikei Advocate reported that the Marton Borough Council has given control over Marton Park to the Society. However, by 1921 the Society had folded and management had reverted back to the Council.

Tree planted continued into the 1920s, particularly native trees that were donated from Councils from other parts of New Zealand and Duncan and Davies, a nursery in New Plymouth.

A range of further developments occurred at Marton Park throughout the years, a children's playground was constructed in 1931 (now demolished), lighting was installed in 1927 for evening sports, and a picnic area with toadstools was established in 1963. The Rugby Clubrooms were constructed in 1971, following permission sought from the Council from the Marton Old Boys Rugby Football Club.

The management of Marton Park has been subject to significant criticism over the years. These controversial decisions include the construction of the rugby clubrooms, the removal of a hedge that bordered Follett Street, and the removal of the post and rail fences inside of the ground. A petition with 800 signatures was raised which delayed the removal of the hedge. However, when finally removed, debate surrounded what type of fence should be constructed as a replacement. The post and rail fences inside the ground remain today.

Current Users

Marton Park is still well used today by a range of groups including:

- *Sporting activities*, both formal and informal – rugby, bootcamps, Samoan community (volleyball, rugby), Tai Chi, exercise, school sporting events, marching.
- *Public events* – RSA ANZAC Commemorations, Christmas Parade, Jaycees lolly scramble, carol singing, Market Day, Car Club Rally/Targa Rally, Harvest Festival.
- *Recreation* – public enjoyment, dog walkers, family groups, wedding photos, tangata whenua, Samoan Community, youth meeting space, picnics, lunches.
- *Connections* – Edale residents, Marton residents, Motor Caravan Association.

Consultation

During the development of the Marton Park Management Plan a range of consultation was undertaken. Expressions of interest were open for two months for residents to submit their ideas. A workshop was then held with the community to examine community interests for Marton Park further. Following this process the Marton Park Management Plan was drafted and released for public consultation for a further two months. Council considered the submissions received and adopted the Plan.

Current Values

A workshop held on 29 June 2016 asked participants to identify that they valued about Marton Park and wanted to keep the same. The responses have been categorised and are discussed below.

Horticultural qualities

Strong support was shown for the existing trees and gardens. More generally the community identified the open space nature of Marton Park as important, as well as, the tranquillity that the green spaces provide.

Sporting and recreation qualities

The use of the park for organised sports, particularly rugby featured as a key activity the community members wanted to remain the same, as well as ensuring Marton Park remains available for other recreational users and events. Marton Park is also important for many events including the Harvest Festival, Market Day and the Christmas Parade. The current mix of uses was considered to be complementary. Marton Park was identified as an important community hub.

Historic connection

The historic elements of Marton Park were identified as important, including the pavilion, cenotaph, memorials and overall historic values.

Facilities

The easy access for Marton Park from a range of entrance points was identified as a key feature which enable a range of uses. The walkways and paths are complementary to these access points in ensuring the connections between the Park, the community and the town centre.

Future Development

The feedback received about future development of Marton Park fits into three categories discussed below, maintenance, projects, and events.

Maintenance

Minor maintenance of Marton Park was identified as important including improving the Oxford Street entrance, painting of fences, refurbishment of the memorial plaques, maintenance of gardens and existing furniture and maintenance of the field.

Improvements/Projects

There were a wide range of improvements/projects suggested outlined below.

- *Public toilets* – the most common request was for public toilets. There are currently no public toilets at Marton Park. Given the high use of the Park, the lack of toilets has been raised as an issue that is highly problematic, particularly for the local businesses in the surrounding area who have been negatively affected.

- *Pavilion redevelopment* - a further major project is the development of the pavilion. There were a number of suggestions raised for the incorporation of a stage and other amendments to seating.
- *Seating* – a number of community members suggested increased seating would be beneficial for both the picnic area to the north of Marton Park, as well as, around the rugby fields.
- *Recreational facilities* – drinking fountain, walking track around the outside of the Park, fitness circuit, BBQ area, dog exercise area, wifi.
- *Lighting* – security, along the paths, to highlight commemorative trees.
- *Signage* – on trees, events, regulatory information, historic.
- *Art* – artistic entrances, sculptures.

Events

A range of events currently occur at Marton Park. Some community members were keen to see the number of events increased, specifically for outdoor movies and an increased number of ANZAC related events.

Strategic Context

The strategic context for the development of the Marton Park Management Plan is set out in both the Recreational Parks and Management Plan: Part One and the Historic Reserves Management Plan: Part One. While Marton Park is not technically a recreational or historic reserve, Council decided reserve management plans should be created for all Council-owned parks. Given the use of Marton Park for recreational purposes and the heritage listing, it is useful to consider both the Recreational and Historic Reserves Management Plans.

The objectives for recreational parks are:

- 1 To promote and encourage the use of Council's recreational parks and reserves for a range of recreational activities.
- 2 To identify and protect the unique characteristics of each of Council's recreational parks and reserve and to enhance the recreational amenities.

The objectives for historic reserves are:

- 1 To promote and encourage the use of Council's historic reserves for a range of activities that do not conflict with the reserves' main purpose as defined in the Reserves Act 1977.
- 2 To identify and protect the unique characteristics of each of Council's historic reserves and to enhance the historic heritage amenities, sites, structures, places and areas where appropriate.

The Marton Park Management Plan is consistent with these objectives.

Specific Objectives for Marton Park

To supplement the objectives from the Recreational Parks and Historic Reserves Management Plans, a number of objectives specific to Marton Park have been developed to guide future management.

Maintain and enhance the heritage and open space characteristics of Marton Park when implementing projects

Explanation

The community values the heritage and open space characteristics of Marton Park, including the memorials, the ability to see from one side of the park to the other, as well as the wide range of trees and gardens. Any future developments within Marton Park should consider how they interact, complement or detract from these features.

Protect and enhance Marton Park as a space that enhances community connections through a number of entrances and pathways.

Explanation

Marton Park has numerous entrances, from Follett Street, Oxford Street, Maunder Street and Wellington Road. These access points and the paths that connect them are important for providing links for residents and visitors to the park, but also to the Marton town centre, particularly for Edale residents and visitors using the Motor Caravan Association site on Oxford Street.

Continue to enable Marton Park to be used for a complementary mix of events, sports and recreation opportunities.

Explanation

Marton Park is currently well used for a wide range of activities that are complementary; rugby, boot camps, informal recreation by the Samoan community, youth, events and passive recreation. All of these uses are complementary because they occur at different times or use different facilities. Additional uses at Marton Park need to be complementary to the existing uses.

Appendix 1 – Marton Park Heritage Registration Report

Action Table for Marton Park Management Plan

Document and Policy	Action to implement	By Whom	Cost
Recreation Part One: Policy 1 Historic Part One: Policy 1 To encourage community participation in the planning, development, management and maintenance of Council parks and reserves.	Establish and facilitate a Marton Park Reference Group to progressively develop Marton Park in accordance with the identified objectives.	Community and Regulatory Services Group	Staff time
Recreation Part One: Policy 2 Historic Part One: Policy 2 To maintain and develop recreational facilities at Council parks and reserves in close consultation with the local community to enhance the recreational and heritage values and opportunities.	Support community-led maintenance, projects and events that are consistent with the objectives for Marton Park and undertake Council-funded projects as budgets permit: <ul style="list-style-type: none"> • Toilet facilities • Pavilion development/refurbishment • Seating • Recreational facilities – BBQ area, drinking fountain, walking track, fitness circuit, wifi, dog exercise area. • Lighting • Signage • Art • New events • Garden maintenance • Painting of fences • Field maintenance • Refurbishment of memorial plaques 	Community and Regulatory Services Group	Staff time TCB
Recreation Part One: Policy 3 Historic Part One: Policy 3 To encourage maximum use of Council parks and historic reserves by a range of different groups.	Enable a range of users to access Marton Park, provided they are complementary to existing uses.	Community and Regulatory Services Group	Staff time
Recreation Part One: Policy 4 Historic Part One: Policy 4	Carry out a health and safety assessment when planning new projects.	Community and Regulatory Services Group	Staff time

To ensure as far as practical, the safety of users at Council's recreational parks and reserves.	Consider Crime Prevention through Environmental Design principles when planning new projects.	Community and Regulatory Services Group	Staff time
Historic Part One: Policy 5 To preserve the reserves' unique physical, historic, traditional and cultural values whilst providing for managed public access, amenity value, education and recreation.	Consider the impact on the historic features and character of Marton Park when developing projects.	Community and Regulatory Services Group	Nil

Appendix 2

Engagement Plan – Marton Park Management Plan

Project description and background

Council has undertaken to develop management plans for all of its recreational parks. The Marton Park Management Plan is designed to guide the future management of Marton Park. The draft Marton Park Management Plan provides background context for the Park, as well as specific objectives and an action plan for future management. Community feedback was sought in the development of the draft Marton Park Management Plan, through two months for expressions of interest and a public workshop.

Engagement objectives

The purpose of the engagement is to obtain the community's view of:

- Whether the draft Plan is a fair representation of their aspirations for the future development of Marton Park.

Timeframe and completion date

The period of community engagement will be a minimum of two months, followed by analysis and reporting back to council, subsequent amendment (if required) and final adoption.

Key project stages	Completion date
Expressions of interest sought	April/May 2016
Workshop	29 June 2016
Draft Marton Park Management Plan developed for consideration by Assets/Infrastructure Committee	7 July 2016
Draft Marton Park Management Plan approved by Council for community engagement	28 July 2016
Community engagement (written submissions)	5 August – 7 October
Community engagement (public workshop)	October 2016
Consideration by Council of written submissions and outcome of public workshop, final amendments made, Marton Park Management Plan adopted	November 2016
Response to submitters and publication of the Marton Park Management Plan.	December 2016

Communities to be engaged with

- The entire Rangitikei District community
- Marton Community Committee
- Residents who elected to be involved further at the workshop
- Residents who provided an expression of interest
- Te Roopu Ahi Kaa
- Heritage New Zealand

Engagement tools and techniques to be used

Engagement Spectrum position desired: Consult

Community group or stakeholder	How this group will be engaged
Rangitikei District community	Website Rangitikei Line Public notice Facebook Information in Marton library and the Main Office.
Marton Community Committee	Draft Management Plan to their meeting.
Te Roopu Ahi Kaa	Officer report – August meeting.
Residents who elected to be involved further at the workshop Residents who provided an expression of interest	Email or notification by post.
Heritage New Zealand	Letter

Resources needed to complete the engagement

Resources beyond staff time required for this engagement are:

- notification in the local print media
- the production of printed materials

Communication planning

Key messages

- Community input is wanted for the development of the Marton Park Management Plan.

Reputation risks

- Lack of clear communication about the management may result in the community expectations not being met – i.e. what level of control over the process or future development of Marton Park they think they have.

Basis of assessment and feedback to the communities involved

After analysing community input, Council officers will prepare a report outlining the communities' views, and any proposed changes to the draft Marton Park Management Plan. This will then be referred to Council for consideration prior to final adoption. Feedback to the community will come after Council adopts the final Marton Park Management Plan.

The reports will be made available through the Council order paper and as printed copies from Council facilities. A response will be sent to each person who makes a submission.

Project team roles and responsibilities

Team member	Role and responsibilities
Denise Servante	Project sponsor
Katrina Gray	Project leader
Katrina Gray	Print media
Carol Downs	External messaging, communications
Anna Dellow	Website

Attachment 12



Report

Subject: Customer satisfaction levels from Residents Survey 2016: Assets and Infrastructure

To: Assets/Infrastructure Committee

From: Alex Staric, Policy Analyst

Date: 7 July 2016

File: 5-FR-1-2

1 Executive Summary

- 1.1 This report presents the information from the 2016 Residents Survey that relates to areas of activity for the Assets/Infrastructure Committee. Whilst there remains a basic structure of the “Better than last year” report card for services, this year additional questions were asked around customer satisfaction, customer service and communication. This reflects the organisational imperative to lift the collective service experience for our customers, in line with a national push for overall performance improvement across the whole local government sector.
- 1.2 Initial review of the data has indicated areas for improvement in mechanisms to enable quick reporting and response to issues such as unclean toilets or overflowing public litter bins, better and more up-to-date information available through the website and more consistent attention to customer service across the organisation. This latter includes gathering more feedback from users of services such as the libraries and community housing.
- 1.3 The information that has been gathered through the Residents Survey will inform the roll-out of the planned improvements in customer service.

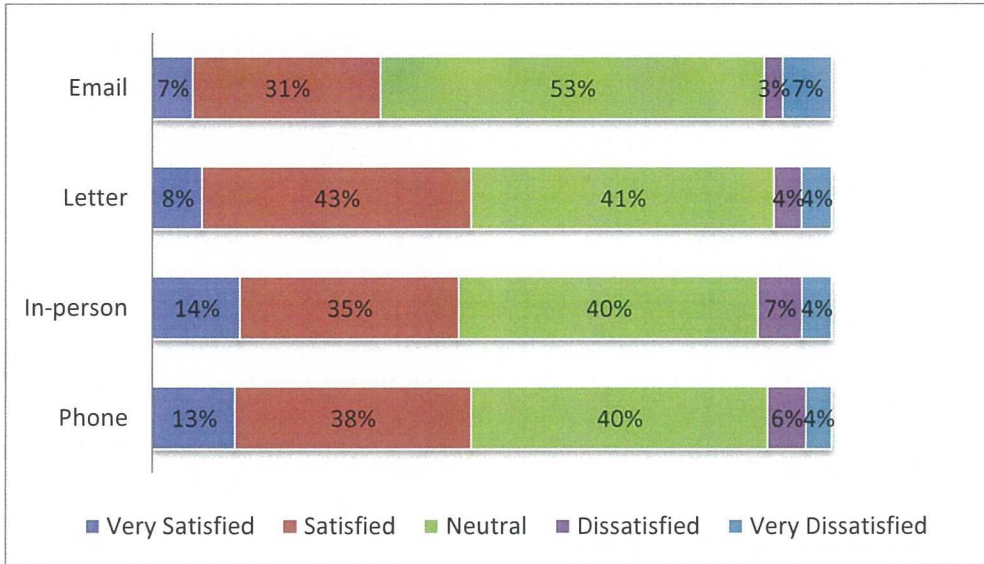
2 Background

- 2.1 Between 7 April 2016 and 31 April 2016, 296 residents were surveyed as part of Rangitikei District Council’s 2016 Residents Survey, *Our District, Your Say*.
- 2.2 The survey has been carried out since 2011 for Council’s Statement of Service Performance as part of the Annual Report. In 2016, the Residents Survey was carried out in-house using survey monkey. This allowed Council to ask additional questions at marginal additional cost and Council took the opportunity to augment the “Better than Last Year” report card format with questions about resident’s satisfaction rating with Council services and with the customer service they received.

- 2.3 The information has been discussed with Activity Managers, particularly in the context of the organisational drive to lift the collective service experience for our customers. This is in line with increasing expectations of the overall performance improvement across the whole local government sector. This is not just about supporting the development and performance of the 'front of house' team, but also establishing, implementing and monitoring appropriate customer service standards across the entire organisation. The programme is being driven through the Chief Executive's office.
- 2.4 The additional information means that more detail can be provided to Activity Managers to support them to work with their teams to establish and implement these new customer service standards.
- 2.5 The survey did not cover the three water services, simply because Council already has a process in place to monitor customer satisfaction through the RFS/Complaints mandatory benchmarks.
- 2.6 This analysis does not cover community housing since the vast majority of respondents do not have an opinion about Council's provision of Community Housing – a more relevant survey would be of Council's community housing tenants.
- 2.7 Appendix 1 summarises the data from the residents survey in the following areas of interest to the Assets/Infrastructure Committee:
- Community and Leisure Services
 - Libraries
 - Parks, Sport fields, & Reserves
 - Community Buildings
 - Public Toilets
 - Swimming Pools
 - Roading Network & Footpaths
- 2.8 The Council services where more in-depth feedback on customer service was sought were:
- Animal Control
 - Liquor Licensing
 - Dog registration
 - Resource Consents
 - Food premises registration
 - Rates enquiries/payments
 - Building Consents
 - Information Centres
 - Reporting something that needs to be fixed
 - Booking a Council facility (park or community building)
 - Meeting with Councilors and elected members

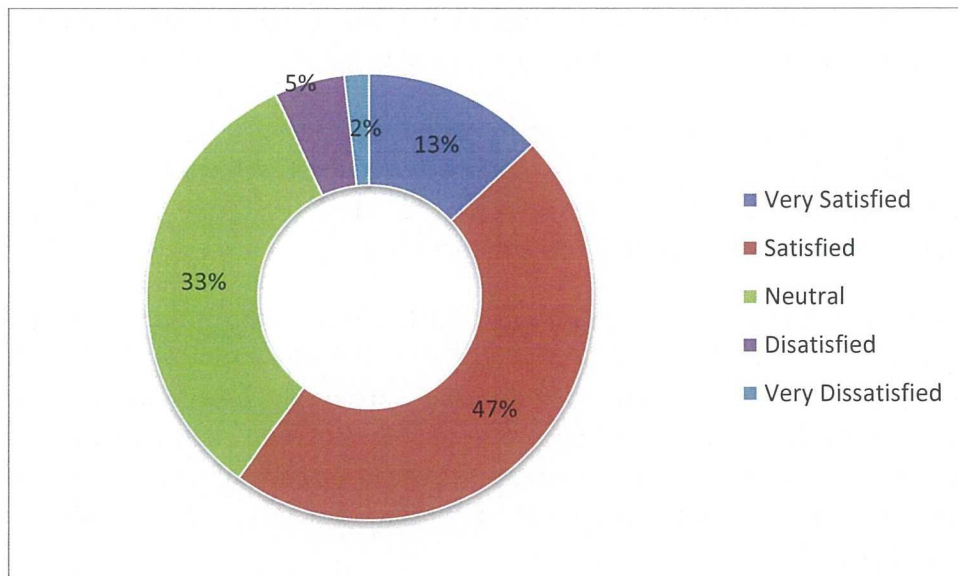
2.9 These are not relevant for Council services in Assets/Infrastructure. However, for information a summary is provided in sections 3 and 4 below.

3 Resident satisfaction rankings of Council communication¹



3.1 Overall, most residents are generally satisfied with how Council communicates information via the four methods surveyed. *Letter* received slightly lower dissatisfaction ratings. *In-person* and *Phone* received higher ratings of very satisfied.

4 Resident satisfaction rankings of Council customer service²



¹ Q: How generally SATISFIED are you with Council Communication? N=271.

² Q: Q: How generally SATISFIED are you with Council's customer service? n=275.

- 4.1 60% of residents were generally satisfied with Council’s customer service. All service areas³ mostly scored favourably in terms of customer service values (“competent”, “helpful”, “communicates well”, “customer focused”, and “accessible”).

5 Overall resident satisfaction ratings

Activity	Satisfied/very satisfied	Dissatisfied/very dissatisfied
Public Libraries	75%	3%
Sports fields, parks and reserves	53%	11%
Community Buildings	44%	6%
Public Toilets	44%	17%
Swimming Pools	65%	13%
Roading Network and Footpaths	52%	22%

6 Approach and Outcome

- 6.1 Activity Managers considered the overall resident perceptions of service areas compared to last year, resident satisfaction scores of services, and verbatim comments relating to satisfaction scoring. Areas of each service that scored low were identified and worked through with Activity Managers to identify areas for performance improvement. These are summarised in Appendix 1.
- 6.2 As might be expected, many comments related to specific issues some of which were echoed in the submissions to the Annual Plan. Where possible, these issues have been identified and addressed. The more systemic issues were around improved communication and customer service.
- 6.3 Specifically, it is important to ensure that the right information is provided to the right person at the right time. This means for example, improved signage on rubbish bins/toilets to enable problems to be reported quickly, better and more up-to-date information on the website about Council services and regulatory matters, better cue cards for front of house staff to ensure the right information is given at the point of contact and consistent attention to customer service across the organisation.
- 6.4 In addition, further survey work was identified for users and non-users of Public Libraries and tenants of Council’s Community Housing.

³ See paragraph 2.8 for details of the services that were surveyed.

7 Recommendations

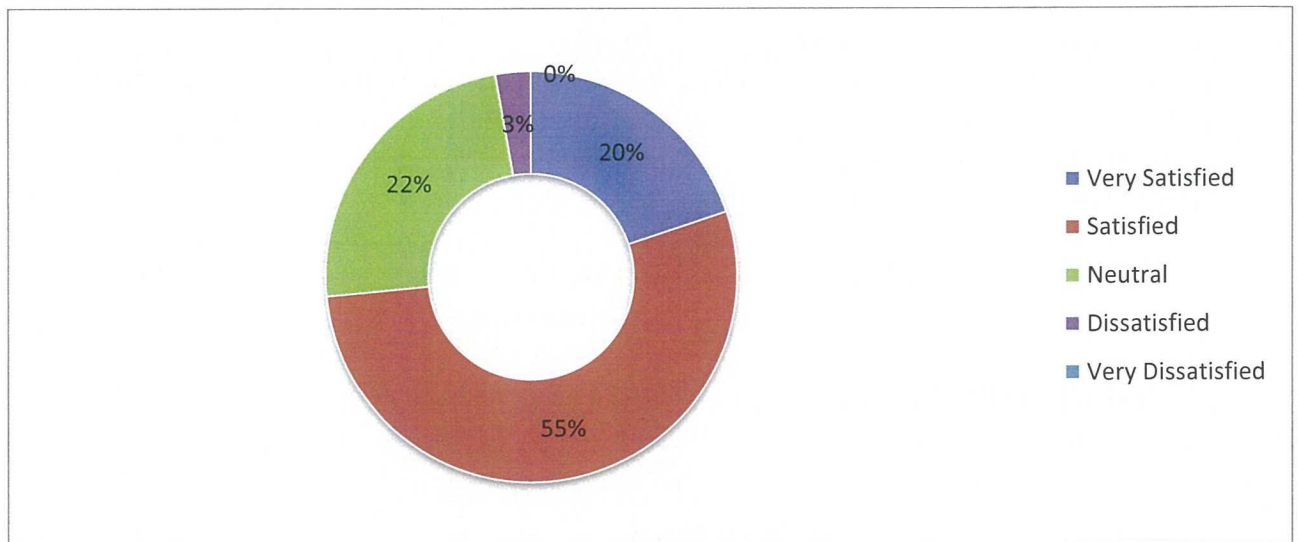
- 7.1 That the report, "Customer satisfaction levels from Residents Survey 2016: Asset & Infrastructure" be received.
- 7.2 That, following feedback from the Assets Infrastructure Committee, the issues identified as requiring more focus/improvement are input into the project to establish, implement and monitor customer service standards across the Council organisation.

Alex Staric
Policy Analyst

Appendix 1

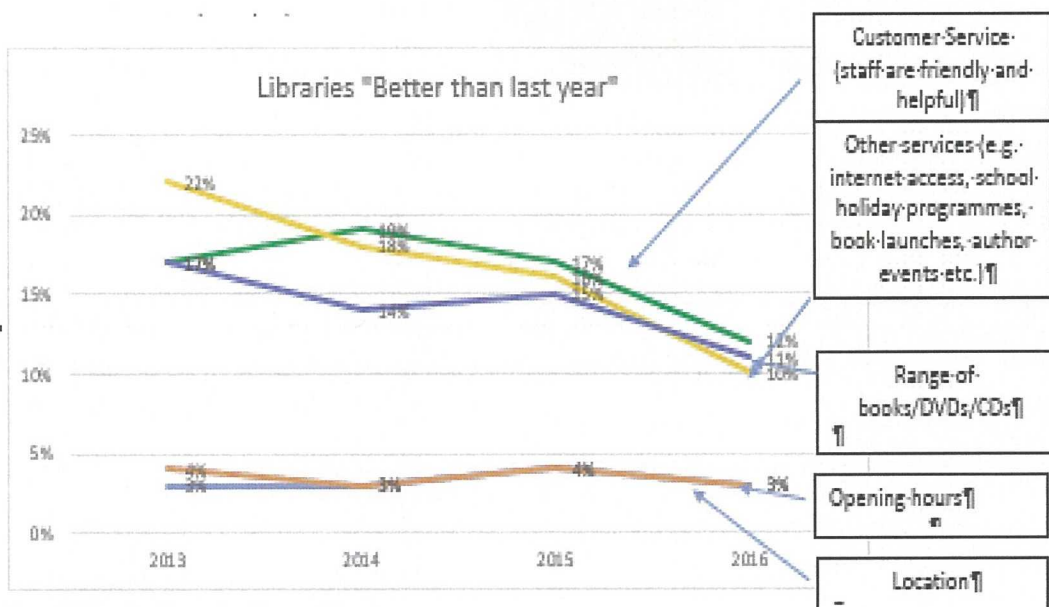
Appendix 1; Satisfaction ratings: Assets/Infrastructure Groups of Activity

Resident satisfaction rankings of public libraries¹



75% per cent of residents were satisfied or very satisfied with Council’s public libraries services. 3% of residents reported dissatisfaction but no customers reported a “very dissatisfied” rating.

The trend recorded in the “Better than last year” report card indicates that although the Libraries generally have a very high satisfaction rating, the service does not appear to be significantly improving each year. Nonetheless, 10% of respondents have seen improvements in the service over the past year, which given the very high satisfaction ratings and high benchmark on continuous improvement set by this service is impressive.

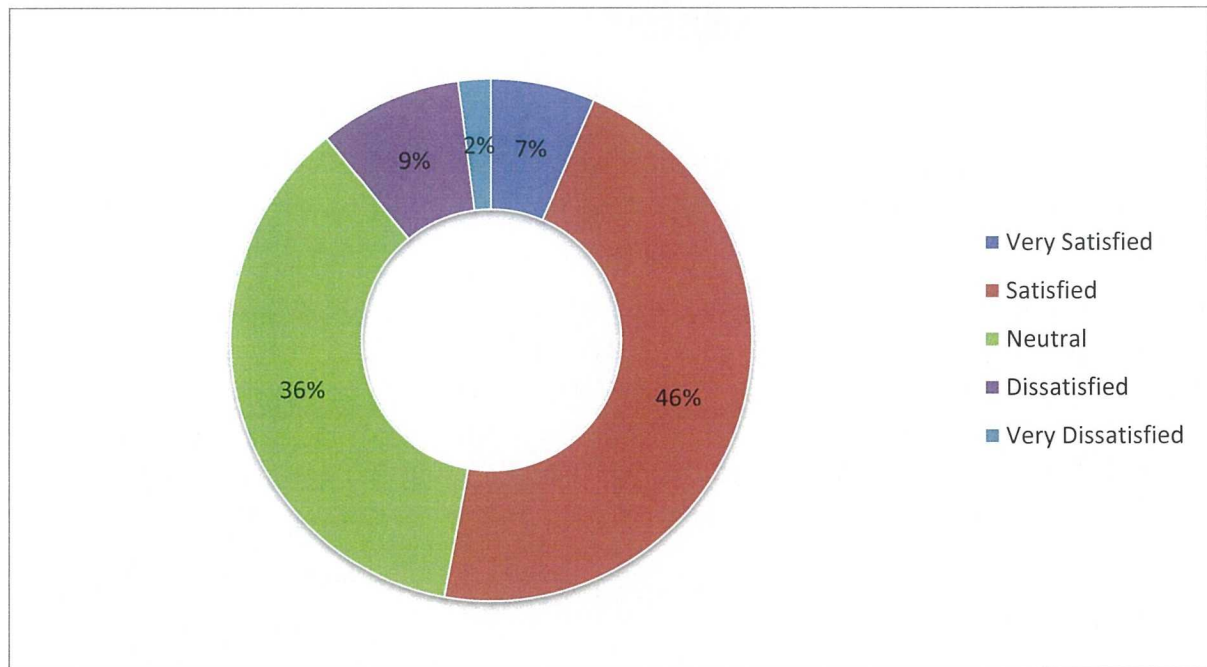


¹ Q: How generally SATISFIED are you with the libraries that Council provides? N=178.

The verbatim comments provided little specific detail of how the Libraries could implement continuous improvement and so it is intended to undertake specific surveys of library users and non users.

Area of concern	Proposed action	Details
Lack of specific library user preferences and perceptions	Library Users Survey	Survey developed to build on resident feedback captured in Resident Survey 2016.
	Engage with surveyed Library users and non-users	Residents who provided feedback will be contacted with a view to obtaining more specific feedback. Focus groups are also considered an option here with the end goal of fine tuning library services.

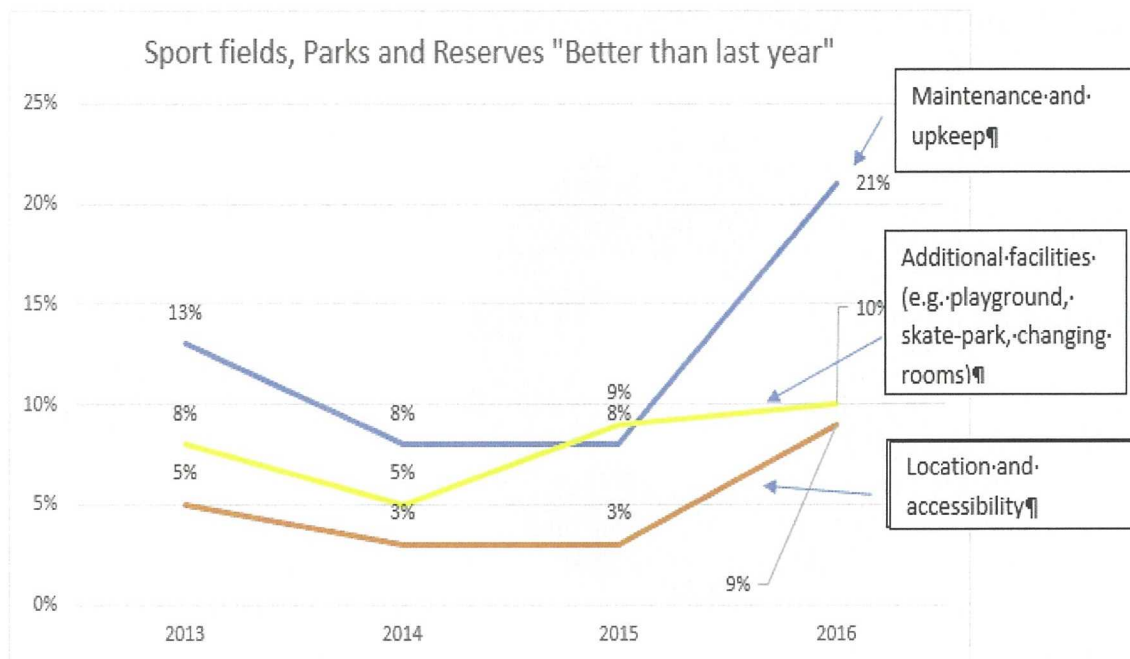
Resident satisfaction rankings of Sports fields, parks and reserves²



53% of residents responded they are generally satisfied with Sports fields, parks and reserves, with 9% dissatisfied and 2% very dissatisfied

The trend recorded in the “Better than last year” report card indicates that all the key indicators for this activity are getting better (or continuously improving).

² Q: How generally SATISFIED are you with the sports fields, parks and reserves Council provides? N=281

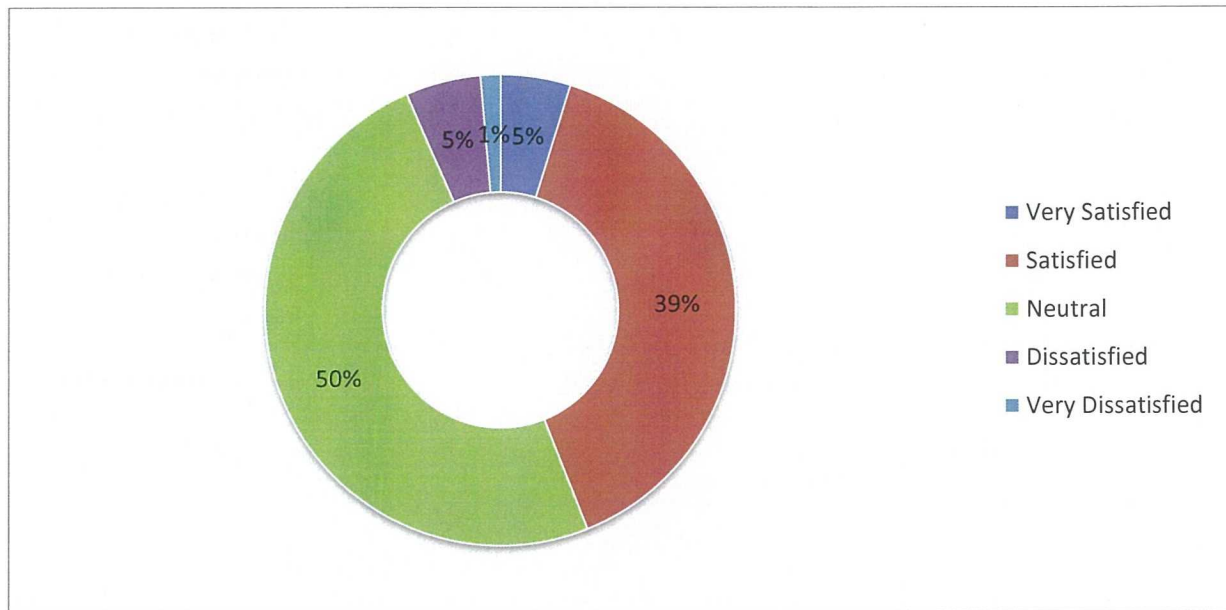


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The verbatim comments indicated some specific issues that the parks and reserves team are able to address.

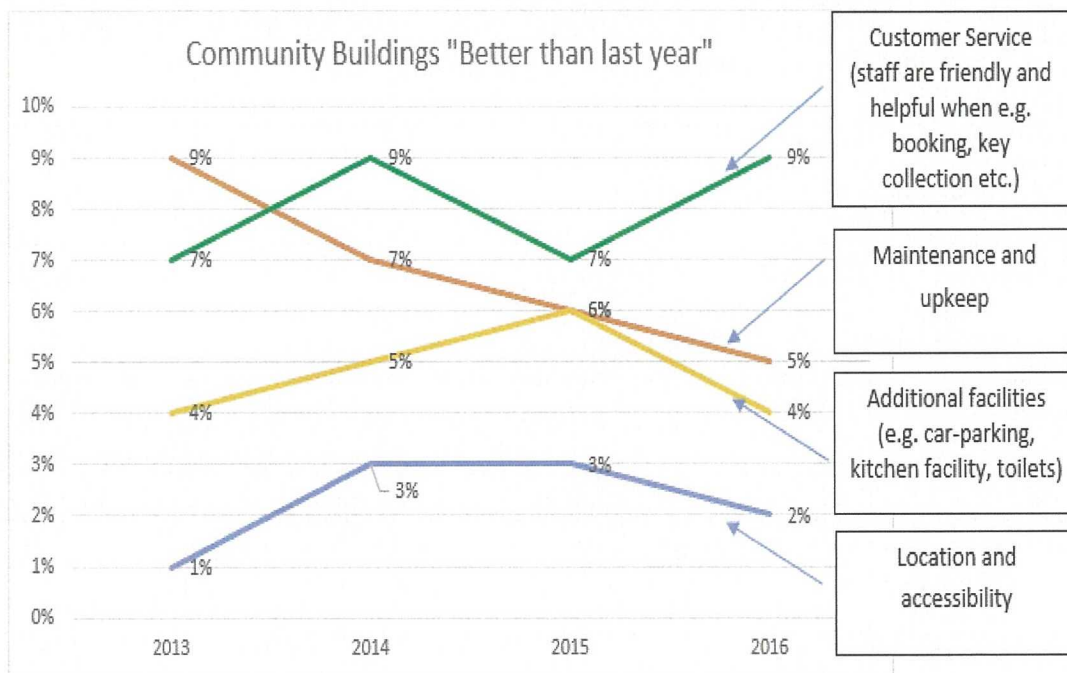
Area of concern	Proposed action	Details
Dog faeces	Improve signage and dog litter bins	
Improve mowing quality (road verge on Nga Tawa Road)	Clean up and cut of road verge	Initial clean up with future cut once team identifies undergrowth.
Better maintenance needed (watering of Rec)	Irrigation system installed	
Playgrounds not painted	Painting all playgrounds	
Rubbish bins not emptied.	Rubbish bin labels	Rubbish bins in green spaces will have two labels: RFS contact details and no household rubbish. This will be implemented with the new bin roll out towards the end of November 2016.

Resident satisfaction rankings of Community buildings³



Most residents provided the response of “Neutral” (50%) with total satisfaction sitting at 44% and total dissatisfaction at 6%.

The trend recorded in the “Better than last year” report card indicates that all the key indicators for this activity are remaining static at best. Council’s ageing community facilities has been one of the key issues for Council’s Town Centre Plan processes so this is unlikely to change until the key redevelopments have begun and started to have an impact.

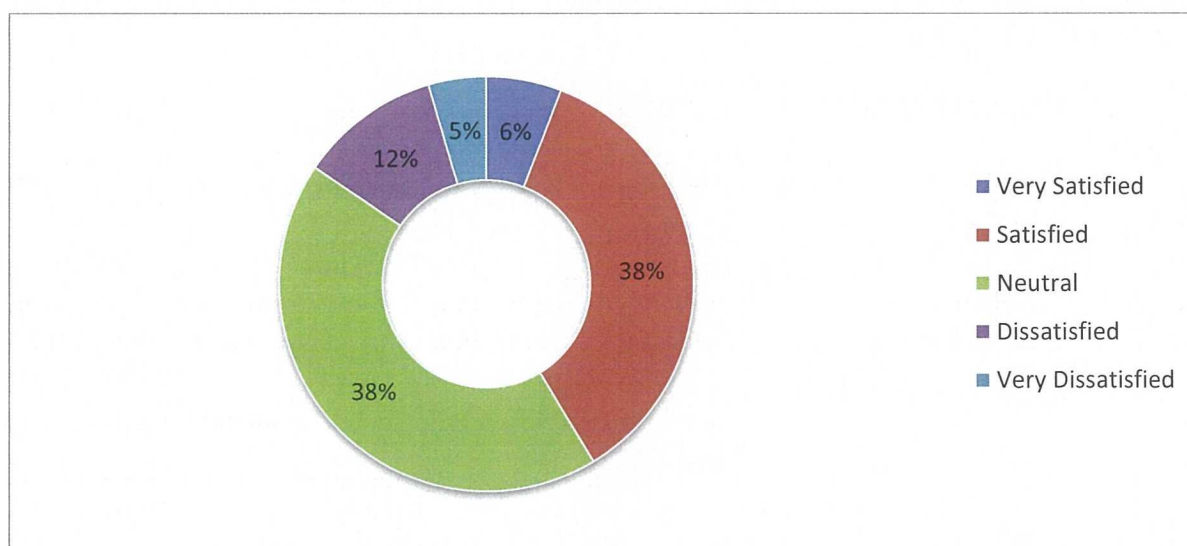


³ Q: How generally SATISFIED are you with the community buildings Council provides? n=276

Many of the verbatim comments were echoed in submissions to the Annual Plan and/or covered in the 2015-25 Long Term Plan. However, there are also some issues over communication that need to be addressed.

Area of concern	Proposed action	Details
Inadequate heating	Install heating	In LTP to look at the future of the Taihape town hall buildings.
Marton library building not fit for purpose	Currently investigated	Already in LTP
Koitiata community building upkeep	Upkeep ongoing	Furniture purchased and building to be repainted
Weather protection (Taihape women's club)	New veranda installed	Completed
Painting of Marton Library	Paint front of building	In the Annual Plan
Mangaweka hall maintenance	Roof maintenance	In the Annual Plan
Expensive hire	Ensure correct information is available upon enquiry	There are significant discounts for community users or regular users of Council facilities and a process to have these further waived in certain cases.

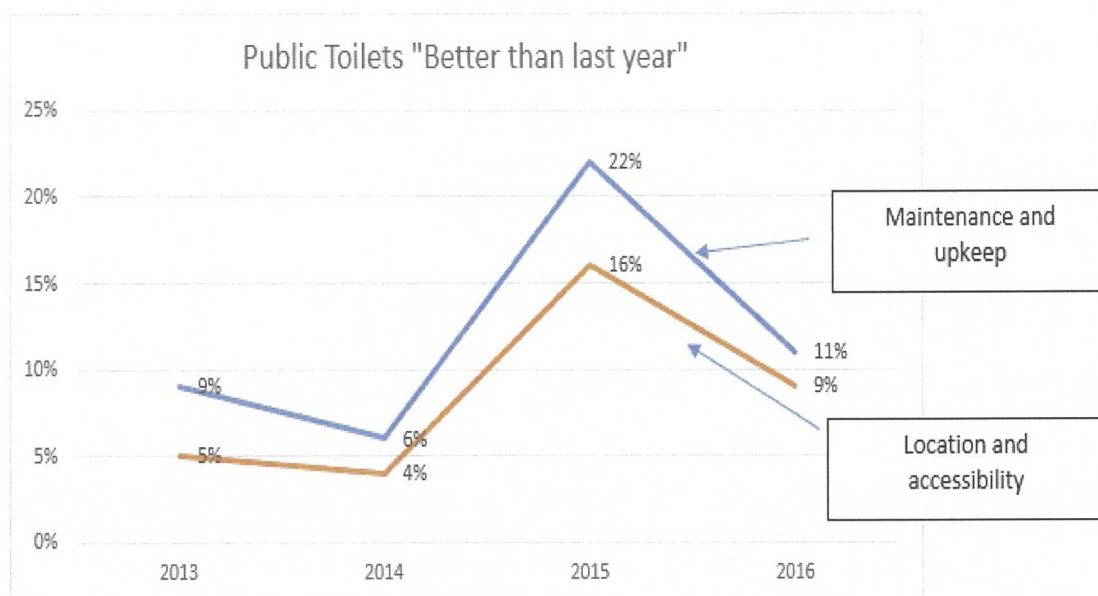
Resident satisfaction rankings of public toilets⁴



44% of residents responded they are generally satisfied with Public Toilets, with relatively high dissatisfaction ratings of 12% dissatisfied and 5% very dissatisfied. There was also a relatively high proportion of residents who were “Neutral” (38%).

⁴ Q: How generally SATISFIED are you with the public toilet facilities that Council provides? N=268.

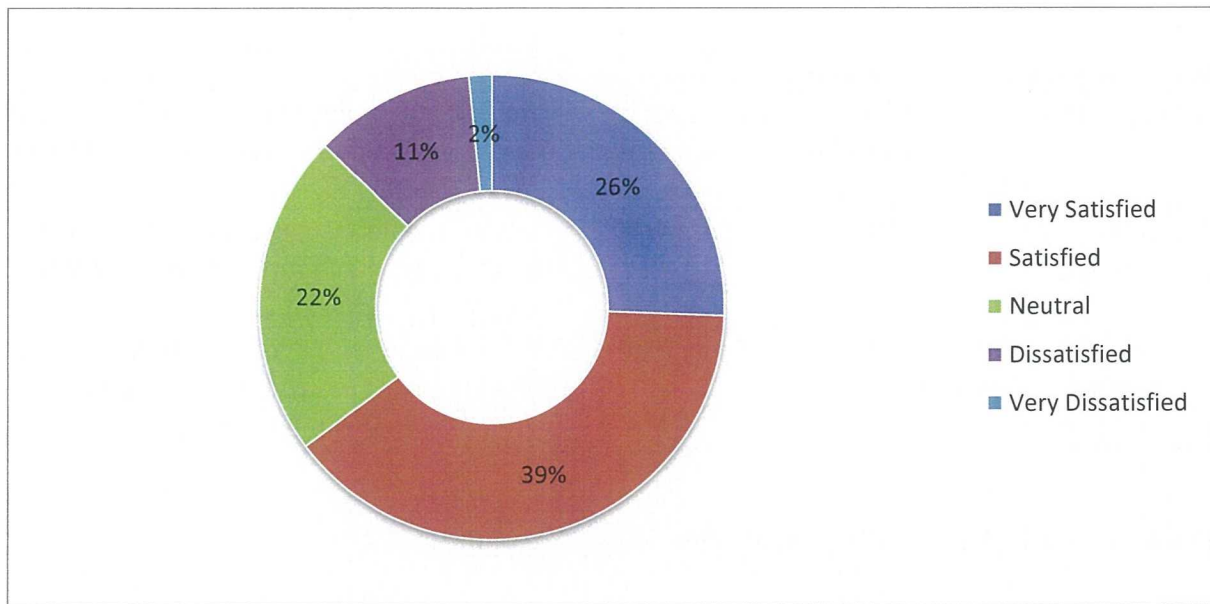
The trend recorded in the “Better than last year” report card indicates that public toilets remain a hot topic. The improvement in service recorded last year coincides with the new toilets in Bulls, the mural implemented at Marton public toilets and the extended opening hours for the public toilets at Wilson Park. However, equal numbers of respondents in 2015 and 2016 indicated that provision was “worse than last year” as indicated that provision had improved.



The verbatim comments from the survey can be related to tighter contract monitoring of the cleaning services and a more responsive mechanism for enabling cleanliness issues to be notified and addressed.

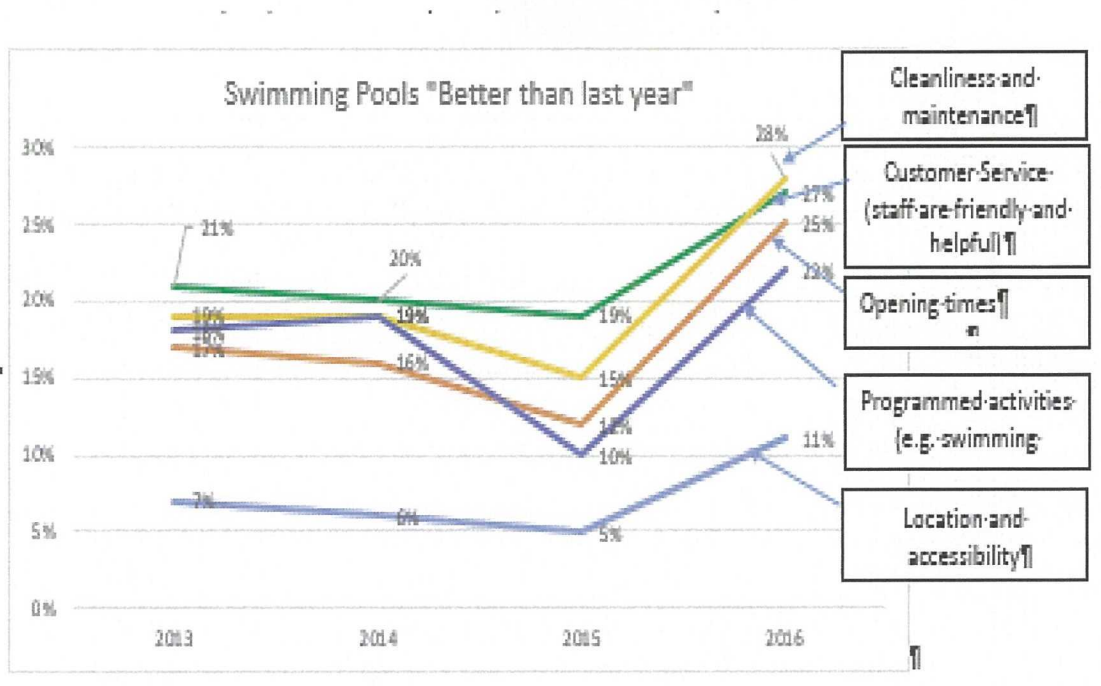
Area of concern	Proposed action	Details
Wet surfaces	Review and monitor cleaning	Follow up issue with cleaning staff and continually review.
Untidy/ Unclean	Investigate and implement communication options for residents	Investigating communications options, reviewing current signage (put Council’s number on door, website). Investigate revamping Council’s Communication Strategy with a view to use smart technologies for public to communicate with council and log RFS

Resident satisfaction rankings of swimming pools⁵



65% of residents responded that they are generally satisfied with Swimming Pools, whilst 13% of residents expressed some form of dissatisfaction.

The trend recorded in the “Better than last year” report card indicates that generally, swimming pools have been improving in all aspects of key indicators in the past few years. In addition, respondents were far less likely in 2016 to not have an opinion about whether the service had been improving or not than in previous years. This trend was particularly noticeable in Marton.

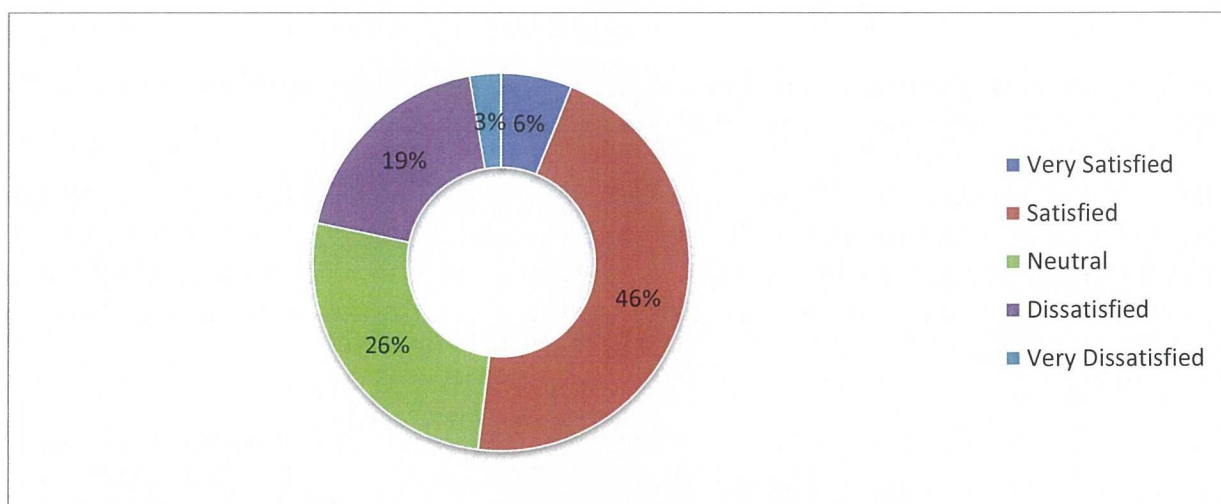


⁵ Q: How generally SATISFIED are you with the swimming pools that Council provides? N=126.

The verbatim results indicate that areas for improvement in this activity are in the customer service and communication fields.

Area of concern	Proposed action	Details
Extend hours	Pursue cost savings and/or increased revenue	Aim to extend the season at each end to a maximum of 11 months as ultimate goal: already in the LTP.
Reporting faults/Issues	RFS signage installed	Communication signs installed for users to let pool managers know or contact Council and lodge a RFS
Increase resident knowledge around pool services	Communication Plan	Let residents know of swimming hours, services, when new activities are on, and generally what can be expected.

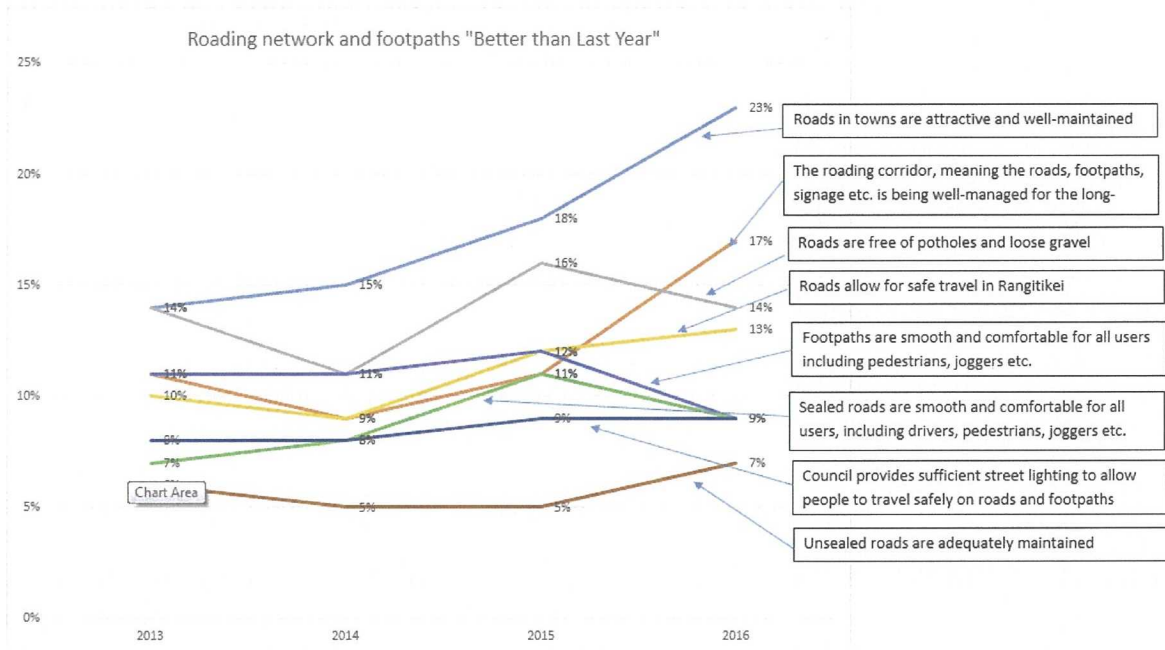
Resident satisfaction rankings of Roding network and footpaths⁶



52% of residents said they were satisfied (either satisfied or very satisfied), however high levels of dissatisfaction are recorded, with 19% dissatisfied and 3% very dissatisfied.

The trend recorded in the “Better than last year” report card indicates that areas of concern are that “footpaths are smooth and comfortable for all users” and “loose gravel and potholes”.

⁶ Q: How generally SATISFIED are you with the roading network that Council provides? N=293



The verbatim comments from the survey highlight some areas of dissatisfaction where work is already planned to address issues. However, there is an issue over communication to ensure that residents are made more aware of the forward works programme.

Area of concern	Proposed action	Details
Mobility scooter access on footpaths	Ensure scooter awareness in roading programmes.	An issues that is noted and addressed in the Asset Management Plan
Dissatisfied with footpaths (footpaths are smooth)	Work programme in place to address.	Survey recently completed by external consultant where high trip hazards were identified.
Work needed on Parewanui Rd and gutter in Broadway	In current work programme In current work programme	By end of 2016/17.
Lack of Traffic control (Ruama Road)	Investigate feasibility	Turning bay into Rauma Road and 70km zone into Taihape from the Marae to the current 50km area.
Dissatisfied with grading	In current work programme	
Increase Roothing works awareness	Website content	Work with Communications officer and communicate via Council's website/Facebook when road works are planned
	Website content	Communication that signals to the public what the Roothing department does and the level of service that can be expected.