



Rangitikei District Council

Telephone: 06 327-0099

Facsimile: 06 327-6970

**Rangitikei**  
UNSPOILT...

# Activity Management Templates – December 2016

These reports outline progress with the year's projects set out in the 2015-25 Long Term Plan (as modified in the 2016/17 Annual Plan) and performance against the framework in the 2015/25 Long Term Plan.

The reports cover Council's main group of activities –roading & footpaths, water, wastewater, stormwater, community and leisure asset, and rubbish and recycling. These reports form part of the Order Paper for the Assets/Infrastructure Committee on 9 February 2017.

Major programmes of work outlined in the LTP/Annual Plan 2016/17					
Pavement Rehabilitation	Route Position Length	Status	Start date	Completion date	Planned for the next two months
Wanganui Road	0-544		Jan-16	Nov-16	
		Report on the Wanganui Road Project. This project is now completed.			
Marton - Bond Street/Skerman Street (94m)		Milling and paving.	Feb-17	Feb-17	Rescheduled/ new K&C plus drainage
Marton - Wanganui Road/Skerman Street (70m)		milling and paving.	Dec-16	1/12/2016 (completed)	Weather dependent- require 4 days fine
Franklin Road (580m)		Under Construction.	Jul-16	Jan-17	
Okirae Road (338m)		Under Construction.	Nov-16	1/01/2017 (completed)	
Paraewanui Road (1,403m)		Under investigation.			
Taihape-Napier Road (880m)		Under investigation/design.	Jan-17	Mar-17	
Te Moehau Road (450m)		Under Construction.	Nov-16	1/01/2017 (completed)	
Turakina Valley Road (721m)		Under investigation/design.			
Griffins Road (920m)		Under Construction.	Sep-16	1/12/2016 (completed)	
Sealed Road Resurfacing (over 200m)	Route Position Length	Status	Start date	Completion date	Planned for the next two months
Broadway (Marton)		The resurafcing programme for RDC is now planned to commence on January 16.			
Daniell Street					
Goldings Line					
Kauangaroa Road					
Koeke Road					
Leedstown Road					
McHardies Road					
Makirikiri Road					
Mangahoe Road					
Matawhereo Road					
Mellingon Road					
Mill Street (Marton)					
Moa Street					
Mt Curl Road					
Neumans Line					
Oaklea Avenue					
Otuarei Road					
Potaka Road					
Putorino Road					
Rangatira Road					
Ross Street					
Ruanui Road					
Stantialls Road					
Tennent Court					
Turakina Beach Road					
Turakina Valley Road					
Tutaenui Road					
Union Line					
Waiaruhe Road					
Wanganui Road					
Wellington Road					
Capex report 2016/17	cumulative to 30/09/2016	cumulative to 31/12/2016	cumulative to 30/3/2017	cumulative to 30/6/2017	Budget
Sealed road surfacing:	1%				2,390,746
Drainage Renewals	21%				500,000
Pavement rehabilitation	2%				1,770,000
Structures component replacement	7%				316,993
Traffic services renewal	63%				224,900
Associated improvements	1%				25,000
Unsealed road metalling	33%				460,125
TOTAL					5,687,764

Streetlight renewals	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Planned for the next two months
The proposed LED streetlight replacement program will initially target areas in Marton as there are several large streetlight circuits which intermittently suffer from outages due to overloading. Installation of LED's will reduce the connected load and alleviate these issues. Once this stage of the program is completed it is anticipated that the program will continue through to 2018 in other areas of the district as current renewal budgets allow. In 2018 progress will be re-assessed and any additional that is required may be sought through the 2018 – 2021 NZTA funding cycle					100k approved for the purchase of LED'S. 167 units have been delivered with the remaining 100 to be delivered by the end of October. Currently being stored at the King Street depot. Due to the latish arrival of the LED's the contractor has been commissioned to do work elsewhere HDC/PNCC etc.
Footpath Renewals	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Contractor
Taihape: Robin Street	Design - 100% complete (length 70m)	Contract 1007		Being reconsidered due to funding.	Crimpy's
Marton: Lower High Street	Design - 100% complete (length 30m)	Contract 1008	completed	Completed May	Loader's
Taihape: Hautapu Street	Design - 100% complete (length 73m)	Contract 1007	completed	Completed Sept.	Crimpy's
Taihape: Hawk Street	Design - 100% complete (length 25m)	Contract 1007	completed	Completed Sept.	Crimpy's
Taihape: Kaka Road	Design - 100% complete (length 160m)	Contract 1007.	completed	Completed Oct.	Crimpy's
Monitor upgrades of footpaths in Turakina including the laying of chipseal					
New Footpaths	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Contactoer
Bulls: Hammond Street	Design - 100% complete (length 190m)	Contract 1008.	completed	Completed May	Loader's
Ratana: Taihauauru Street	Design - 100% complete (length 76m)	Contract 1008.	completed	Completed May	Loader's
Ratana: Tairawhiti Street	Design - 100% complete (length 100m)	Contract 1008	completed	Completed May	Loader's
Ratana: Rangatahi Road	Design - 100% complete (length 75m)	Contract 1008	completed	Completed May	Loader's
Footpath Programme for 16/17.	The footpath programme for the 16/17 year is still being worked on.				
Bulls: 136-160 High Street (investigate costs only)					
Taihape: SH1 to Dixon Way (investigate costs only)	This particular project is a major one running from the town to Dixon way heading south and potentially will traverse along the SH. Discussions have been held with NZTA who are not receptive in giving approval.				
Ratana: Te Taitokerau and Seamer Streets (investigate costs only)	\$42,000 Te Taitokerau length approx 230m - 1.4wide -10 driveways. Seamer street was identified to have a footpath on the opposite side of the street, but the recommendation is not to as a lot of parking of buses takes place along here. This matter will be brought to Council's meeting on 3 November 2016 for consideration.				
Minor safety improvements	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Planned for the next two months
Orchard Road	Design completed	Roading contract	Under construction	Completed	
Turakina Valley 3 - widening Majuba Bluff RP 9450-9660 (in conjunction with flood damage repair work)	Design completed.	Tender closed. Approval to proceed given by Council 1/12/16. \$400k EW, \$300 MI, and 15k drainage.			Work planned to commence January.
Parewanui Road seal widening	This site is currently under investigation.	Roading Contract			Continuing with Investigation and design.
Other major programmes of work carried out during 2016/17					
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete	Planned for the next two months
Makirkiri Road seal widening RP 8500-8820 (in conjunction with new milk tanker entranceway @ McCarthy's)	Second coat seal in conjunction with reseal programme planned for 16/17	Roading contract.			second coat seal to be applied.
Note At Ratana, Two sets of speed humps have now been constructed with a third in Rangitahi Street about to be placed. Barriers and bollards have been placed on the grass verges to stop people by passing the speed humps.					



ROADING AND FOOTPATHS GROUP OF ACTIVITIES 2016/17						Dec-16		
Performance measures in LTP/Annual Plan								
What are they:	Targets	Progress for this reporting period		Progress to date		Planned for the next two months		
Road Condition: The average quality of ride on a sealed local road network measured by smooth travel exposure	96.5% The most recent measurement was in June 2014. The mean rating for the sampled District's roads was 98%. This is the percentage of the road distance travelled in the sample which met the specified service level	Nothing to report for this period		Nothing to report to date.		The next annual survey will be conducted in March-April 2017. The survey of the footpaths will be done bi-annually but the network contractor is also tasked to monitor and carry out footpath maintenance as required.		
Road Maintenance: The percentage of the sealed road network that is resurfaced	8% of the sealed road network that is resurfaced	Nothing to report for this period		Reseal programme has as yet not started. Scheduled for January 16 2017.		Commence resurfacing programme. Programme is planned to commence on the northern part of the network.		
The percentage of the unsealed road network which is retailed during the year	At least 75% of network retailed each year – 12,000m <sup>3</sup>	Nil placed this period.		8832m <sup>3</sup> placed on the network to date.				
Footpaths: The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the Council's relevant document (such as its annual plan, activity management plan, asset management plan, annual works programme or long term plan)  Note: A five point grading system to rate footpath condition based on visual inspections 1) Excellent 2) Good 3) Fair 4) Poor 5) Very Poor	At least 80% of footpath lengths in CBD areas in Bulls, Marton, Hunterville and Taihape are at grade 3 or higher At least 65% of sampled footpaths lengths outside CBD areas are at grade 3 or higher At least 90% of sampled footpaths assessed at grade 5 are included in upgrade programme during the following two years.	A reassessment is being undertaken to align the inspection and actioning of faults identified as a result of such so that the decision making follows the rating identified in the visual inspection process. To date inspections have been carried by Bri-Ken but the out come of this has not clearly identified such things as trip hazards e.g. The responsibility has clearly been put back onto the contractor to identify.		Normal footpath maintenance being carried out.		Continuing with footpath maintenance.		
Road Safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number	No change or a reduction from previous year During the year 1 July 2015 and 30 June 2016, there were nil fatalities and 3 serious injury accidents.	No fatal or serious accidents to report for the month of November.		No fatal or serious accidents to report to date on the network.				
Adequacy of provision and maintenance of footpaths, street-lighting and local roads (annual survey)	A greater proportion (than in the benchmark) or more than 10% of the sample believe that Council's service is getting better 2014/15 13% believed it was better than last year, 65% about the same, 21% worse than last year (2% didn't know).	Processes are in place to ensure that the evidence required to give the required information is in place.		Commitment made to improve the service to our customers from Council.				
Response to service requests The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the long-term plan.	95% after-hours callouts responded to within 12 hours 95% callouts during working hours, responded to within 6 hours 85% of all callouts resolved (i.e. completed) within one month of the request. Specific reference to callouts relating to potholes  During 2014/15, 91% of footpath and road requests were responded to within time (256 requests) and 90% of footpath and road requests were resolved in time.	For the current month:33 callouts recorded with 22 responded to on time (67%) and 0 current (0.0%) Callouts after hours 3 (66%) responded to on time Potholes 4 (50% completed on time) Callouts completed (one month prior); Callouts received 34 with 18 completed on time (53%), with 0 current (0.0%)		Total callouts to date number = 225 (73% responded to on time) Number of callouts after hours = 23 (83% responded to on time) Number of potholes = 16 (69% responded to on time)				
Roading Contract Performance								
Monthly update on the performance of Council's Roading contractor.	The performance of the contactor continues to improve overall. The second round of the mowing programme is into its final stages. The working relationship between Council and the contract management staff is working well. The introduction of a new Contract Manager for Higgins who is clearly focused on improving their performance is certainly helping to set in place process and systems that should further improve there overall performance. The handling and management of the RFS system is going through a rejuvenating phase. The contractor has made changes as discussed and there performace regards the mitigation of the RFS's has improved.							
Requests for Service								
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Uncompleted overdue*	Response current	Uncompleted current*
Bridges								
Maintenance (bridges)								
Culverts/Drainage								
Maintenance (culverts/drainage)		2		1	1			
Footpaths								
Maintenance (footpaths)	4	2		1	1	3		
Road Signs								
Maintenance (road signs)	6				2			
Roads								
Maintenance (roads - potholes only)	2	2	2	2				
Maintenance (roads - not potholes)	4	7	3		1			
Roadside Berm Mowing								
Rural/Urban berm mowing	1				1			
Roadside Weeds/Vegetation/Trees								
Maintenance (roadside weeds/vegetation/trees)	4		1		2	3		
Street Cleaning and Litter Bins								
CBD cleaning - Turakina and Mangaweka only								
Street Lighting								
Maintenance (street lighting)	1	5		1		5		

\* Data is for the month PRIOR to allow for correct analysis

WATER SUPPLY GROUP OF ACTIVITIES 2016/17			Dec-16
Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
<p>Safety of Drinking Water</p> <p>The extent to which the local authority's drinking water supply complies with:</p> <p>(a) part 4 of the drinking-water standards (bacteria compliance criteria), and</p>	No incidents of non-compliance	Compliant	Achieved
<p>(b) part 5 of the drinking-water standards (protozoal compliance criteria).</p>	No incidents of non-compliance	Throughout December 2016 some plants have not been able to demonstrate protozoa compliance due purely to issues establishing the correct UV treatment monitoring regime. This regime is currently in the process of being established to ensure ongoing monitoring.	Not Achieved
Compliance with resource consents	No more than one incident of non-compliance with resource consents	Marton WTP backwash and alum sludge discharge to settling ponds exceeded consent limits.	The new consent application has been filed for this plant and this in part addresses the alum sludge discharge issue.
Number of unplanned water supply disruptions affecting multiple properties	Fewer unplanned water supply disruptions affecting multiple properties than in the previous year (there were zero unplanned water interruption during 2015/16)	None	None
Maintenance of the Reticulation Network: The percentage of real water loss from the local authority's networked reticulation system (including a description of the methodology used to calculate this).	Using a sampling approach, Water Outlook enables SCADA information to be interrogated in-house. The target is less than 40%	Using Minimum Night Flow calculations, the estimated water loss for December 2016 (including industry flow which may be a legitimate use) is 47%. Note: end of year bench loss figures will be lower.	Estimated water low for the year to date, using Minimum Night Flow calculations, is currently 48%. However, the actual end of year bench loss figures will be lower due to the more accurate nature of the calculations.
<p>Demand Management</p> <p>The average consumption of drinking water per day per resident within the territorial authority district.</p>	600 litres per person per day	The average daily consumption of drinking water during December 2016 was 583 l/day.	The average daily consumption of drinking water during the last financial year was 527 l/day.
<p>Fault Response Times</p> <p>Where the local authority attends a call-out in response to a fault or unplanned interruption to its networked reticulation system, the following median response times measured:</p> <p>(a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and</p>	<p>Specified standard: 0.5 hours</p> <p>Target is less than the previous year</p> <p>During 2015/16, there were 71 notifications of urgent callouts. Of these, 66 were responded to in time.</p> <p>The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard.</p>	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.
<p>(b) resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.</p>	<p>Specified standard: 24 hours</p> <p>Target is less than the previous year</p> <p>During 2015/16, there were 71 notifications of urgent callouts. Of these, 66 were responded to in time.</p> <p>The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard.</p>	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.
<p>(c) attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and</p>	<p>Specified standard: 24 hours</p> <p>Target is less than the previous year</p> <p>During 2015/16, there were 270 notifications of non-urgent callouts. Of these, 258 were responded to in time.</p>	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.



(d) resolution of non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption.	Specified standard: 96 hours Target is less than the previous year  During 2015/16, there were 270 notifications of non-urgent callouts. Of these, 258 were responded to in time.	While the request for service system is reporting response times and resolution times, these are not consistently the times required for this mandatory measure. Work is underway to amend procedures and system reporting so that the correct information is available for calculating the median times.	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.					
Customer Satisfaction The total number of complaints received by the local authority about any of the following: (a) drinking water clarity	Total number of complaints is less than 45/1000	0.2/1000	2.6/1000 pro rata					
(b) drinking water taste	Total number of complaints is less than 45/1000	0/1000	0/1000					
(c) drinking water pressure or flow	Total number of complaints is less than 45/1000	0/1000	0/1000 pro rata					
(d) continuity of supply, and	Total number of complaints is less than 45/1000	0/1000	0/1000					
(e) the local authority's response to any of these issues expressed per 1000 connections to the local authority's networked reticulation system	Total number of complaints is less than 45/1000	0.2/1000	2.6/1000 pro rata					
Ensure fire-fighting capacity in urban areas through random flow checks at the different supplies	98% of checked fire hydrant installations are in compliance	Programme of hydrant checks is ongoing	Programme of hydrant checks is ongoing					
What are they: Rural water supplies	Targets	Progress for this reporting period	Progress to date					
Compliance with resource consents	No incidents of non-compliance with resource		Achieved.					
The percentage of real water loss from the Council's rural water schemes	A sampling approach will be used. Water Outlook enables SCADA information to be interrogated in-house. The target is less than 40%.		Cannot be completed as there is no appropriate industry methodology to assess the rural unmetered water supply.					
Where the Council attends a call-out in response to a fault or unplanned interruption to its rural reticulation system, the following median times are measured (a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and	The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard. However, given the nature of rural water schemes, the target is to continue achieving the benchmark. Specified standard: a) 24 hours	No change from previous reporting period	Connections on the rural schemes are not metered, therefore no formal assessment of water loss can be undertaken with any degree of certainty.  In terms of day-to-day scheme operation, water losses are identified by the exceedances of the limits imposed in the relevant resource consents. Refer to the Jun Consent Compliance Report for a summary of consent compliance for the reporting period.					
(b) resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	b) 96 hours							
Requests for Service								
What are they:	Responded in time	Completed in time	Responded late	Completed late	Response overdue	Completed overdue	Response current	Uncompleted current
Bad tasting drinking water								
Dirty drinking water	1	3						
HRWS Maintenance required		3						
HRWS No water supply								
Location of meter/toby/other utility	4	3						
Low drinking water pressure (non urgent)								
No drinking water supply (urgent)								
Replace lid (urgent)			1					
Replace meter, toby or lid	2	2		1				
Water flooding (other than stormwater and wastewater)								
Water leak - Council-owned network	6	7						
Water leak at meter/toby	13	9		Page 6				

WATER SUPPLY GROUP OF ACTIVITIES 2016/17			Dec-16	
Major programmes of work outlined in the LTP/Annual Plan 2016/17				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: WTP Seismic assessment of Clarifier & strengthening (\$300k)	Detailed seismic investigation underway.			
Marton: Complete replacement of line from Calico Line bore and commence design for replacement of Tutaenui Road falling main from Jeffersons Line to Town (\$748k 2017/18)	Renew existing 100 mm AC water main down Calico Line towards Nga Tawa School. Upsize to 150 mm to provide fire flows. Broadway water main renewal will now take place in 2016-2017, this budget will be used for that project instead, and Calico Line will instead take place in 2019-2020 as per the Long Term Plan.	Projects will be reported on in the January report.		
Taihape: Water Treatment Plant structural renewals and various reticulation renewals including design and preparation work for renewals of 1.2km of trunk main (\$1.91M 2017/18)	Reservoir deemed earthquake prone requiring \$200-\$300k of earthquake strengthening. Reservoir is also in need of new roof supporting structure. Investigate option of a new reservoir to replace existing and report by 30 September 2016. Work may be required over two years.			
Taihape: Reticulation upgrade for Dixon Way and Mangaone Valley Road (\$104k)	Investigation followed by capital works; level of upgrade to be determined; investigate Rauma Rd school connection; need to report back to Council on options i.e. on demand, trickle feed, complete ring main. Replacement of small diameter mains with 50mm NB mains (JS). Brief already issued for investigation.			
Bulls: Renewals to reservoirs and lift pumps. Improved treatment storage, filtration, backwash and river pump station (\$757k)	New reservoir at Trickers, seismic strengthening of Concrete building and filter at Bridge St (est. \$100-\$200k) and possible strengthening of mushroom at Bulls. New reservoir to be minimum 900m³, preferably 1200m³, with new access track on legal title. Seismic assessment of mushroom indicates \$300-\$400k of strengthening work required. Money available will depend on cost of new reservoir and a requirement for the mushroom to remain as a feature of Bulls. Annual Plan budget - renewals to reservoirs and lift pumps (\$757,000 plus \$633,000 carry over for seismic strengthening). Note that costs may include some rising main improvements (replace 2.4 km rising main off Flower Street along alternative route Taumaihi, Kittyhawk, High			
Mangaweka: WTP Structural improvements to reservoir, river pump station, renewal of mains in Weka Street, Mangawharariki Road and Broadway (\$820k)	Seismic assessment shows reservoir needs approx \$200-\$300k of strengthening. Investigate options for a new reservoir with an increased height and size. Investigate condition of river pump station and intake structures to enable renewal of consent for abstraction.			
Hunternville: Treatment and reticulation upgrades (rural & urban schemes), Erewhon and Omatane rural schemes (\$475k)	Operations carrying out initial investigation & prioritisation			

Major projects Carry-forwards 2015/16				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: Broadway duplication (\$140k)	Programme was for 2015-2016 ahead of major Roothing work; approx. 460 m between High St and Signal St; duplicate existing 150 mm AC on east side with new 150 mm on west side. Design only and defer to year 6 or later to align with replacement of AC main. We will now instead renew the main in the Follett to Signal block, upsizing from 150 mm to 200 mm.			
Taihape: WTP Structural repairs as a result of seismic assessment (\$129k)	Reservoir deemed earthquake prone requiring \$200-\$300k of earthquake strengthening. Reservoir is also in need of new roof supporting structure. Investigate option of a new reservoir to replace existing and report by 30 September 2016. Work may be required over two years.			
Taihape: Complete installation of lamella clarifier (\$70k)	Complete installation of lamella plate clarifier; will need pad for it to sit on and reinstatement of ladders and handrails. Allow \$50k for removal of old clarifier, \$20k for I&E.			
Taihape: Reticulation upgrade for Dixon Way & Mangaone Valley Road (\$70k)	Investigation followed by capital works; level of upgrade to be determined; investigate Rauma Rd school connection; need to report back to Council on options i.e. on demand, trickle feed, complete ring main. Replacement of small diameter mains with 50mm NB mains (JS). Brief already issued for investigation. Design complete, Tender issued, closes			
Bulls: Design and construction of new reservoir as a result of seismic assessment (\$633k)	In conjunction with above.			
Mangaweka: Structural repairs as a result of seismic assessment (\$80k)	In conjunction with above.			
Ratana; water supply upgrade - new reservoir, bore and treatment system. (Est \$1.6M)	Water treatment system under design			



SEWERAGE AND THE TREATMENT AND DISPOSAL OF SEWAGE GROUP OF ACTIVITIES 2016/17			Dec-16
Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
Discharge compliance Compliance with the Council's resource consents for discharge from its sewerage system measured by the number of	No abatement notices	No abatement notices received.	Achieved
(b) infringement notices	No infringement notices	No infringement notices received	Achieved
(c) enforcement orders, and	No enforcement orders	No enforcement orders received	Achieved
(d) convictions received by the Council in relation to those resource consents	No convictions	No convictions received.	Achieved
Routine compliance monitoring of discharge	6 out of 7 systems comply		Achieved - no recorded overflows from the network this month.
System and adequacy The number of dry weather sewerage overflows from the Council's sewerage system, expressed per 1000 sewerage connections to that sewerage system	Not more than one per 1,000 connections	0.2/1000	0.2/1000
Fault response time Where the Council attends to sewerage overflows resulting from a blockage or other fault in the Council's sewerage system, the following median times are measured (a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and	Specified standard: Urgent 0.5 hours Non-urgent 24 hours During 2015/16, there were 20 faults reported for the year.	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.
(b) resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	Specified standard: Urgent 24 hours Non-urgent 96 hours  During 2015/16, there were 20 faults reported for the year.	Nothing further to report	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.
Customer satisfaction The total number of complaints received by the Council about any of the following: a) sewage odour b) sewerage system faults c) sewerage system blockages, and d) the Council's response to issues with its sewerage systems expressed per 1,000 connections to the Council's sewerage system.	Less than 18/1000 The request for service system currently does not show all complaints for any one incident so there is potential under-reporting. Benchmark figures from 2015/16 are: (a) 3/1000 (b) 18/1000 (c) 22/1000 (d) 0/1000* The total is 10.2/1000 *These are complaints about wastewater overflows.	(a)0.2/1000 (b)0.5/1000 (c) 0.2/1000 (d) 0.9/1000	(a) 1/1000 (b) 1.3/1000 (c) 2/1000 (d) 4.3/1000

Requests for Service								
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Completed overdue*	Response current	Uncompleted current*
Caravan effluent dump station		2						
Maintenance (wastewater)		1						
Wastewater blocked drain	1	1		1				
Wastewater leak		1						
Wastewater network failure (follow up item only)								
Wastewater odour	1	1						
Wastewater overflow (dry weather)	1							
Wastewater overflow (wet weather)								

\* figures are for month prior

Major programmes of work outlined in the LTP/Annual Plan 2016/17				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Bulls: WWTP Aeration improvements and installation of infiltration galleries	Dependent on Consent renewal - consent lodged 2015			
Marton: WTP Upgrades or changes to treatment system to improve effluent quality, solids removal etc.	Refer to Marton WWTP monthly report - most work on hold pending results of treatment at landfill.	Projects will be reported on in the January report.		
Marton: WWTP Anaerobic pond desludging	Desludging of pond on hold until leachate from landfill is no longer discharged to Marton.			
Taihape: Improvements to reticulation, particularly sewer main renewals in Linnet Street and Paradise Terrace (\$304k)	Design underway. 21-33 Linnet St Sewer and 7-8 Linnet St Sewer have been assessed as being in Condition 5 (Very Poor) and requires either re-lining or spot repairs. This is a 98 m length of 150 mm diameter earthenware gravity main. 12-15 Paradise Tce Sewer and 30 Paradise Tce Sewer have been assessed as being in Condition 5 (Very Poor) and requires either re-lining or spot repairs. This is a 46 m length of 150 mm diameter earthenware gravity main.			
Taihape: WWTP Improvements at treatment plant including clarifier to protect membrane filters (\$301k)	Complete installation of lamella plate clarifier. Joint Project with WTP Clarifier.			
Huntermville Sewer renewals	Sewers for renewal being surveyed ready for lining.			
Ratana: Upgraded treatment plant and reticulation (\$1.9M)	Additional treatment processes needed to treat ammonia and DRP. To be investigated. Operations to investigate and report on options.			
Koitiata: Upgraded reticulation (subject to consultation) (\$119k)	Operations/assets completing investigation works			
Other major programmes of work carried out during 2016/17				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton WWTP - essential renewals prior to full assessment and drafting of consent application (\$302k)	Works needed to assist with Consent renewal (subject to successful treatment of leachate and advice from Advisory Group) to prepare for consent renewal in 2018. Sucker truck dump site required, to be installed before Christmas.			
Huntermville WWTP - desludging (\$80k)	Sludge removed from forebays in 2015/16 year. Remaining sludge to be removed from amongst reeds weather permitting.			



Performance measures in LTP/Annual Plan			
What are they:	Targets	Progress for this reporting period	Progress to date
Discharge compliance Compliance with the Council’s resource consents for discharge from its stormwater system measured by the number of (a) abatement notices (b) infringement notices (c) enforcement orders, and (d) convictions received by the Council in relation to those resource consents	Council currently has no resource consents for stormwater discharges Horizons Regional Council has indicated that resource consents may be required in the future, but the timeline for this has yet to be confirmed. When this occurs the anticipated benchmark will be no abatement or infringement notices, no enforcement orders and no convictions.	Achieved	Achieved
System adequacy a) The number of flooding events that occurred in the District b) For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council’s stormwater system) Note: This is a District-wide assessment The rules for the mandatory measures define a ‘flooding event’ as an overflow from a territorial authority’s stormwater system that enters a	Less than 1/1000  There are 4,122 properties in the District which pay the stormwater rate.	(a) 0/1000, (b) 0/1000	(a) 0/1000, (b) 0/1000
Customer satisfaction The number of complaints received by the Council about the performance of its stormwater system, expressed per 1,000 properties connected to the Council’s stormwater system.	Less than 15/1000 The request for service system does not show all complaints for any one incident, so there is potential under-reporting.	0/1000	2/1000
Response time: The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.	1 hour There are very few such events, so the target set is identical with the benchmark.	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.	The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports.

Requests for Service								
What are they:	Responded in time	Completed in time*	Responded late	Completed late*	Response overdue	Completed overdue*	Response current	Uncompleted current*
Stormwater blocked drain (non urgent)		1						
Stormwater blocked drain (urgent)								
Stormwater road surface flooding (non urgent)		1						
Stormwater road surface flooding (urgent)								

\* figures are for month prior

STORMWATER GROUP OF ACTIVITIES 2016/17				Dec-16
Major programmes of work outlined in the LTP/Annual Plan 2016/17				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete
Marton: Hammond Street Stormwater Renewal	Historic flooding at rugby grounds etc.; design work carried over to 2014-2015. Stage 1 of construction, from the Tutaenui Stream to Hair St, was programmed for 2015-2016. Stage 2 follows, from Hair St to the roundabout at the intersection with Broadway. Work must be completed ASAP in 2016-2017 so that Roding can hotmix in the vicinity of the roundabout. Refer to existing brief for further details. Retic network under investigation and design. (est \$225k)	Projects will be reported on in the January report.		
Marton: Pukepapa Road Stormwater renewal	Replacement of steel mains from Wilson Pl to Pukepapa Rd.			
Marton: Harris Street Stormwater renewal	Section of Armco culvert in poor condition being investigated with a view to lining or replacement.			
Marton: Wanganui Road Stormwater renewal				
Upgraded culverts, drains and inlet protection - Taihape, Mangaweka, Hunterville and Bulls	Various minor inlet improvements underway in Taihape, Mangaweka, Hunterville and Bulls.			
Upgrades to mitigate future flooding in Marton and Bulls	Hot spots investigation and design mitigation underway.			
Taihape: Paradise Terrace Stormwater renewal	Gravity main to be replaced.			
Other major programmes of work carried out during 2016/17				
Projects	Design/ Scoping	Tender/Contract docs	Under construction	Complete

COMMUNITY AND LEISURE GROUP OF ACTIVITIES 2016/17

Dec-16

Performance measures in LTP/Annual Plan			
What are they:	Progress to date	Progress to date	Progress for the period
Provide a “good enough” range of community and leisure assets at an appropriate proximity to centres of population	Provide a “good enough” range of4:9 community and leisure assets at an appropriate proximity to centres of population		Survey will be conducted in March/April 2017.
	Progressive improvement in provision and maintenance of the swimming pools: A greater proportion (benchmark = 17%) of the sample believe that Council’s service is getting better		Survey will be conducted in March/April 2017.
	Progressive improvement in provision and maintenance of the sports fields and parks: A greater proportion (benchmark = 5%) of the sample believe that Council’s service is getting better		Survey will be conducted in March/April 2017.
	Progressive improvement in provision and maintenance of public toilets: A greater proportion (benchmark = 19%) of the sample believe that Council’s service is getting better		Survey will be conducted in March/April 2017.
	Progressive improvement in provision and maintenance of community buildings: A greater proportion (benchmark = 4%) of the sample believe that Council’s service is getting better		Survey will be conducted in March/April 2017.
	Progressive improvement in provision and maintenance of community housing: A greater proportion (benchmark = 0%) of the sample believe that Council’s service is getting better		Survey will be conducted in March/April 2017.
Number of users of libraries	An increase in use compared with the benchmark: During 2013/14, 124,801 people entered the libraries Bulls: 20,373 Marton: 49,967 Taihape: 56,461 Count adjusted to compensate for non-recording periods		Bulls 4882 Taihape 12,368 Marton 6309 (from Nov)
Number of users of pools	An increase in use compared with the benchmark For the 2014/15 season: 19,445 in Marton 10,099 in Taihape		Marton 5786 (Opened Sept) Taihape 1941 (Opened Nov)
Requests for Service			
What are they:	Completed on time	Completed late	Overdue
Cemeteries			
Cemetery maintenance			
Council Housing/Property			
Maintenance (Council housing/property)	12	7	4
Graffiti/Vandalism			
Graffiti/Vandalism			
Halls	1		
Maintenance (halls)			
Street Cleaning			
Street litter bins/maintenance			
Parks and Reserves			
Maintenance (parks and reserves)			
Waterleaks - Parks only			
Public Toilets			
Cleaning (public toilets)			
Maintenance (public toilets)	11	1	1



COMMUNITY AND LEISURE ASSETS GROUP OF ACTIVITIES 2016/17				Dec-16
Major programmes of work outlined in the LTP/Annual Plan 2016/17				
Parks and Open Spaces	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Turf Regeneration in Parks		Centennial Park irrigation installation, and turf renovation was carried out in August.	Taihape Irrigation project is 98% complete.	Fertiliser will be spread at Marton Park and Memorial Park, Taihape.
Tree Management in Parks		Tree management was carried out in Queens Park, Hunterville, and at Marton Park, along Follett Street.	Trees in Broadway, Marton, were reduced. Remedial work was required on some trees at Centennial Park, Marton, following high winds.	
Establish Wasp Control Programme			Training undertaken for two members of the Parks & Reserves team to become approved handlers. Taihape Area School and Ministry of Heath have been notified of intention to carry out this work.	Environmental assessment and Iwi consultation will be carried out as part of the DoC required process to conduct this programme.
Parks Upgrade Partnership	\$12177.22 available. \$6,000 is tagged for a gas BBQ at Sir James Wilson Park, Marton. \$14,226.00 has been tagged for Friends of Mt Stewart for a new lookout tower.	\$17,586.79 was allocated to Marton Saracens Cricket Club for irrigation/outfield renovation at Centennial Park, Marton.		
Community Buildings	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Complete Multi-purpose Facility in Bulls - dispose of surplus sites and re-develop Library site	Draft preliminary estimate has been received for the new multi-purpose facility in Bulls. Public meeting held 8 August, with an opportunity to provide feedback in the following week. The present Bulls Information Centre site is the only property that has no constraints affecting disposal of the site. Legal advice is being sought on other properties identified for disposal in Bulls.			Information Centre site will be advertised for tender in late January.
Re-Roof Marton Plunket Rooms				Re-assessment will be carried out.
Renovations at Mangaweka, Ohingaiti and Wainui Halls	Work programmes identified; Specification finalised for painting at Wainui.		Tender document was released for re-roofing of Mangaweka Hall. Kitchen renovation has been completed at Mataroa Hall.	Mangaweka re-roofing contractor will be appointed. Vinyl will be installed in the amenity rooms at Koitiata Hall. Final work programme will be determined for Ohingaiti Hall.
Re-paint Marton Memorial Hall	Specification to be finalised			Pre-painting assessment will be conducted.
Demolish Conference Hall in Taihape			TCB recommended resolved that they do not support the demolition of this hall.	
Construct new Amenity Block on Taihape Memorial Park				
Re-paint Jubilee Pavilion at Marton Park	Preliminary work underway - estimate obtained, specification to be finalised. Awaiting confirmation of Heritage colours for paintwork.			Minor maintenance will be carried out prior to painting.
Re-paint Hunterville Grandstand	Preliminary work underway - estimate obtained, specification to be finalised		Item has been placed on the next HCC order paper for confirmation of colour scheme.	Meeting will be held with a small group of locals tasked to define the colour scheme.
Replace Ablution Block Roof at Dudding Lake	Order has been issued for this work.		This work has been completed.	

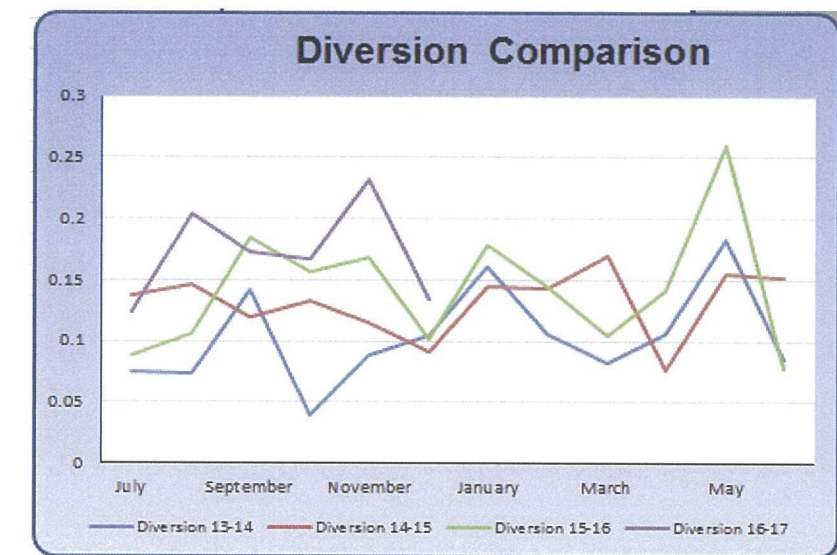
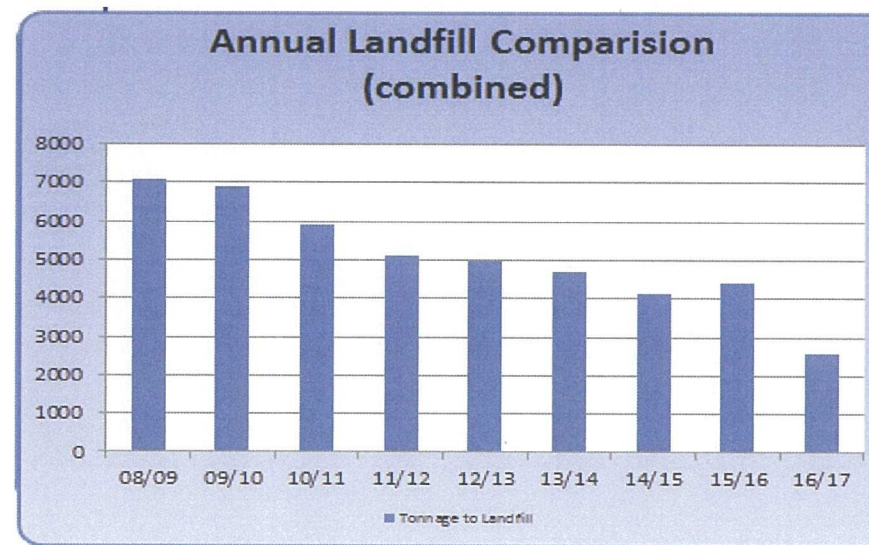
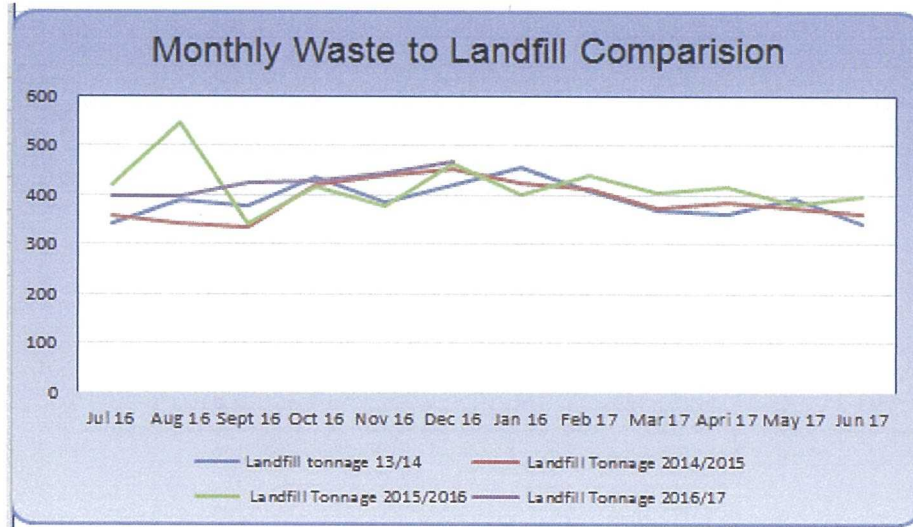
Swimming Pools	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Fit Solar-Heating at Marton Swim Centre	Under investigation			
Chemical Shed at Marton Swim Centre	Order has been issued for this work.		Building Consent has been lodged.	
Filtration & Heating at Taihape Swim Centre	Estimated costs are in the vicinity of \$446,000 for the following works: a required upgrade to the main power switchboard, upgrading of lighting to meet the Code, new heat pumps for all pools, a new plant room, separate chlorine systems for all pools, upgrading the DE backwash system, and upgrading treatment and filtration for the toddlers, and learners pools. This cost does not include any building code requirements that may arise as a result of a building consent being applied for, or for upgrading the filtration to the main pool. The filtration for the main pool is considered adequate, although it does not meet NZS 4441, which is not a mandatory standard. TCDT has committed \$100,000 towards. This leaves a shortfall of \$200,000.			External funding sources will be investigated.
Install Space-Heating at Taihape Swim Centre				
Community Housing	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Community Housing Management and Upgrades	The incoming Council to consider this item.			Presentation to 15 December Council meeting.
Property	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Purchase Cobbler/Davenport/Abraham & Williams Properties as site for Council's Administration and Library Services, and undertake initial Heritage and Development Concept		Purchase of this property has been finalised. Expression of Interest documentation for a site concept design and heritage report has been sent out to four consultants.	Opus has been engaged to prepare a heritage assessment and concept development design. They undertook preliminary site investigations in mid-November.	A preliminary heritage precinct assessment and concept design will be submitted by 23 December 2016.
Other major programmes of work carried out during 2016/17				
Projects	Design/ Scoping	Progress to date	Progress for this period	Planned for the next two months
Contribute to Multi-Purpose Turf Facility in Marton				
Mangaweka Camp Ground Ablution Block		Version II Concept plans have been received from the architect. Architect held discussions with Infrastructure staff.	Architect has met with Council's planner and building officer.	
Painting of Marton Library	Order has been issued for the remedial painting work.	Painting complete. Signwriting to be completed in October.	Signwriting has been completed. Discussion has been held with Julie Oliver regarding options for painting the mural on a medium that will allow it to be relocated at a future date.	
Huntermville Cemetery Roadway		Order has been issued for this work.		Stage I of the upgrade will be completed during summer of 2016/17.



# RUBBISH AND RECYCLING GROUP OF ACTIVITIES 2016/17

Dec-16

Performance measures in LTP/Annual Plan				
What are they:	Targets	Progress to date	Progress for the period	Planned for the next Two Months
Waste to landfill	4,250 tonnes to landfill	2,564 Tonnes for year starting 1st July equating to 60% of target volume	469 Tonnes to landfill - December	
Waste diverted from landfill (tonnage and percentage of total waste)	Percentage of waste diverted from landfill 14%	Rate for year July - December- 15% diversion	13.4% diversion - December	
<b>Requests for Service</b>				
What are they:	Completed on time	Completed late	Overdue	
None			None	





RUBBISH AND RECYCLING GROUP OF ACTIVITIES 2016/17			Dec-16
Major programmes of work outlined in the LTP/Annual Plan			
What are they:	Targets	Progress to date	Work planned for next three months
Waste management	Bulls Waste Transfer Station - trial recycle shop	Container on site. Safety fencing needs scoping first.	On hold until Marton shop trialled
	Marton Waste Transfer Station - trial recycle shop	Container on site.	Signage and methodology sorted
Waste minimisation	Waste Education NZ visits.	Marton, Makirikiri, Turakina, Taoroa, Papanui, Bulls received Zero Waste Education module.	Not yet known. Acceptance of programme by schools is voluntary.
	Horizons Enviroschools programme.	Greenday held at Bulls School in July. Cluster workshop in September -Water conservation. Held at South Makirikiri School.	Visit all schools who have embraced the Enviroschools programme.(12 month plan).
Other projects			
What they are:	Targets:	Progress to Date	Work planned for next three months
Scope of review of the Waste Management and Minimisation Plan	Review of WMMP	Data being collated.	No work planned for the next three months, review due in 2018.
Review of options for the continuing operation of the Marton Waste Transfer Station	Investigate the land value of site	Ross Mc Neil enquiry to LIMS.	Parks and Property Department in association with R McNeil to investigate this further.