

Rangitikei District Council

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Activity Management Templates – January 2017

These reports outline progress with the year's projects set out in the 2015-25 Long Term Plan (as modified in the 2016/17 Annual Plan) and performance against the framework in the 2015/25 Long Term Plan.

The reports cover Council's main group of activities –roading & footpaths, water, wastewater, stormwater, community and leisure asset, and rubbish and recycling. These reports form part of the Order Paper for the Assets/Infrastructure Committee on 9 February 2017.

Website: www.rangitikei.govt.nz Email: info@rangitikei.govt.nz

| ROADING AND FOOTPATHS GROUP | OF ACTIVITIES 2016/17 | | | Jan-17 |
|---|--|--|--|---|
| Performance measures in LTP/Annual Plan | | | | |
| What are they: Road Condition: The average quality of ride on a sealed local road network measured by smooth travel exposure | Targets 96.5% The most recent measurement was in June 2014. The mean rating for the sampled District's roads was 98%. This is the percentage of the road distance travelled in the sample which met the specified service level | Progress for this reporting period Nothing to report for this period | Progress to date Nothing to report to date. | Planned for the next two months The next annual survey will be conducted in March-April 2017. The survey of the footpaths when be done bi-annually but the network contractor also tasked to monitor and carry out footpath maintenance as required. |
| Road Maintenance: The percentage of the sealed road network that is resurfaced | 8% of the sealed road network that is resurfaced | Nothing to report for this period | Reseal programme has as yet not started. Scheduled for January 16 2017. Actually commenced January 31. | Resurfacing progamme has commenced.in the northen area of the network. |
| The percentage of the unsealed road network which is remetalled during the year | At least 75% of network remetalled each year – 12,000m ³ | Nil placed this period. | 8832m ³ placed on the network to date. | Not planning to apply any metal to the network. Only grading to take place. |
| Footpaths: The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the Council's relevant document (such as its annual plan, activity management plan, asset management plan, annual works programme or long term plan) Note: A five point grading system to rate footpath condition based on visual inspections 1) Excellent 2) Good 3) Fair 4) Poor 5) Very Poor | at grade 3 or higher | A reassesment is being undertaken to align the inspection and actioning of faults identified as a result of such so that the decision making follows the rating identified in the visual inspection process. To date inspections have been carried by Bri-Ken but the out come of this has not clearly identified such things as trip hazards e.g. The responsibility has clearly been put back onto the contractor to identify. | Normal footpath maintenance being carried out. | Continuing with footpath maintenance. |
| Road Safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number | No change or a reduction from previous year During the year 1 July 2015 and 30 June 2016, there were nil fatalities and 3 serious injury accidents. | No fatal or serious accidents to report for the month of January. | No fatal or serious accidents to report to date on the network. | Continue to monitor |
| Adequacy of provision and maintenance of footpaths, street-lighting and local roads (annual survey) | A greater proportion (than in the benchmark) or more than 10% of the sample believe that Council's service is getting better 2014/15 13% believed it was better than last year, 65% about the same, 21% worse than last year (2% didn't know). | i | Commitment made to improve the service to our customers from Council. | Continue to monitor to ensure compliance |
| Response to service requests The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the long-term plan. | 95% after-hours callouts responded to within 12 hours 95% callouts during working hours, responded to within 6 hours 85% of all callouts resolved (i.e. completed) within one month of the request. Specific reference to callouts relating to potholes During 2014/15, 91% of footpath and road requests were responded to within time (256 requests) and 90% of footpath and road requests were resolved in time. | recorded with 18 responded to on time | Total callouts to date number = 263 (69% responded to on time) Number of callouts after hours = 27 (81% responded to on time) Number of potholes = 17 (71% responded to on time) | |

| Roading Contract Performance | | | | | | | | |
|--|--|--|--|---|---|---|---|--|
| Monthly update on the performance of Council's Roading contractor. | improvement from last Higgins who is clearly fo | years performance. The ocused on improving the | e working relationshi eir performance is ce | p between Council an ertainly helping to set | nd the contract managen in place process and sys | ne network at the end of Janua nent staff has improved. The i tems that should further impr ssed and there performace re | ntroduction of a new C ove there overall pefor | ontract Manager for mance. The handling and |
| Requests for Service | | | | | | | | |
| What are they: | Responded in time | Completed in time* | Responded late | Completed late* | Response overdue | Uncompleted overdue* | Response current | Uncompleted current* |
| Bridges | | | | | | | | |
| Maintenance (bridges) | | | | | | | | |
| Culverts/Drainage | | | REPORT OF THE | | 计算时间的 对于100元 | | | |
| Maintenance (culverts/drainage) | | | 1 | 1 | | 1 | | |
| Footpaths | | | | | | | | |
| Maintenance (footpaths) | 3 | 2 | The state of the s | | | 1 | | 2 |
| Roads | | | | | | | | |
| Maintenance (roads - potholes only) | 1 | 3 | | | | | | |
| Maintenance (roads - not potholes) | 6 | 4 | 1 | 4 | 1 | 1 | Production of the second | |
| Road signs (except State Highway) | 2 | 6 | | | 2 | 2 | | |
| Roadside Berm Mowing | REPRESENTATION | | THE REPORT OF THE | | | | | |
| Rural/Urban berm mowing | | 1 | | | | 1 | | |
| Roadside Weeds/Vegetation/Trees | | | | | | | | |
| Rural trees, vegetation and weeds | 1 | | | | 1 | | | |
| Urban trees, vegetation and weeds | 4 | 3 | 1 | 1 | 9 | 2 | | 1 |
| Street Cleaning and Litter Bins | | | 建 导导产品。 | | | | Elita de Maria | |
| CBD cleaning - Turakina and Mangaweka only | | | | | | | | |
| Street Lighting | | | | | | | | |
| Maintenance (street lighting) | 1 | 1 | | | 4 | | | |

^{*} Data is for the month PRIOR to allow for correct analysis

| Footpath Renewals | Design/ Scoping | Tender/Contract docs | Under construction | Complete | Contractor |
|--|--|---|---|---------------------------------------|--|
| Taihape: Robin Street | Design - 100% complete (length 70m) | Contract 1007 | | Being reconsidered due to funding. | Crimpy's |
| Marton: Lower High Street | Design - 100% complete (length 30m) | Contract 1008 | completed Completed May | | Loader's |
| Taihape: Hautapu Street | Design - 100% complete (length 73m) | Contract 1007 | completed | Completed Sept. | Crimpy's |
| Taihape: Hawk Street | Design - 100% complete (length 25m) | Contract 1007 | completed | Completed Sept. | Crimpy's |
| Taihape: Kaka Road | Design - 100% complete (length 160m) | Contract 1007. | completed | Completed Oct. | Crimpy's |
| Monitor upgrades of footpaths in Turakina | Design Teers complete (tengen Teern) | | | | |
| including the laying of chipseal | } | | | | |
| New Footpaths | Design/Scoping | Tender/Contract docs | Under construction | Complete | Contactor |
| Bulls: Hammond Street | Design - 100% complete (length 190m) | Contract 1008. | completed | Completed May | Loader's |
| Ratana: Taihauauru Street | Design - 100% complete (length 76m) | Contract 1008. | completed | Completed May | Loader's |
| Ratana: Tairawhiti Street | Design - 100% complete (length 100m) | Contract 1008 | completed | Completed May | Loader's |
| Ratana: Rangatahi Road | Design - 100% complete (length 75m) | Contract 1008 | completed | Completed May | Loader's |
| Footpath Programme for 16/17. | | The fo | potpath programme for the 16/17 year is still being w | vorked on. | |
| Bulls: 136-160 High Street (investigate costs only) | | | | | |
| | | | | | |
| Ratana: Te Taitokerau and Seamer Streets (investigate costs only) | brought to Council's meeting on 3 November 2 | 016 for consideration. | | • | g of buses takes place along here. This matter will be |
| Minor safety improvements | Design/ Scoping | Tender/Contract docs | Under construction | Complete | Planned for the next two months |
| Orchard Road | Design completed | Roading contract | Under construction | Completed | |
| Turakina Valley 3 - widening Majuba Bluff RP 9450-9660 (in conjunction with flood damage repair work) | Design completed. | Tender closed. Approval to proceed given by Council 1/12/16. \$400k EW, \$300 MI, and 15k drainage. | Jan-1 | 7 | This project has commenced. |
| Parewanui Road seal widening | This site is currently under investigation. | Roading Contract | | | Continuing with Investigation and design. |
| Other major programmes of work carried ou | t during 2016/17 | | | | |
| Projects | Design/ Scoping | Tender/Contract docs | Under construction | Complete | Planned for the next two months |
| Makirkiri Road seal widening RP 8500-8820 (in conjunction with new milk tanker entranceway @ McCarthy's) | Second coat seal in conjunction with reseal | Roading contract. | | | Second coat seal stil to be applied. |
| Note At Ratana, Two sets of speed humps have been constructed with a third in Rangitahi Street about to be placed. Barriers and bollards have been placed on the grass verges to stop people by passing the speed humps. | | | | Third speed hump has now been placed. | |

| WATER SUPPLY GROUP O | F ACTIVITIES 2016/17 | Jan-17 | | |
|---|---|--|--|--|
| Performance measures in LTP/Annual Plan | | | | |
| What are they: | Targets | Progress for this reporting period | Progress to date | |
| Safety of Drinking Water The extent to which the local authority's drinking water supply complies with: (a) part 4 of the drinking-water standards (bacteria compliance criteria), and | No incidents of non-compliance | Compliant | Achieved | |
| (b) part 5 of the drinking-water standards (protozoal compliance criteria). | No incidents of non-compliance | Throughout January 2017 some plants have not been able to demonstrate protozoa compliance due purely to issues establishing the correct UV treatment monitoring regime. This regime is currently in the process of being established to ensure ongoing monitoring. | Not Achieved | |
| Compliance with resource consents | No more than one incident of non-compliance with resource consents | Marton WTP backwash and alum sludge discharge to settling ponds exceeded consent limits. | The new consent application has been filed for this plant and this in part addresses the alum sludge discharge issue. | |
| Number of unplanned water supply disruptions affecting multiple properties | Fewer unplanned water supply disruptions affecting multiple properties than in the previous year (there were zero unplanned water interruption during 2015/16) | None | None | |
| percentage of real water loss from the local | Using a sampling approach, Water Outlook enables SCADA information to be interrogated in-house. The target is less than 40% | Using Minimum Night Flow calculations, the estimated water loss for January 2017 (including industry flow which may be a legitimate use) is 44%. Note: end of year bench loss figures will be lower. | Estimated water low for the year to date, using Minimum Night Flow calculations, is currently 47%. However, the actual end of year bench loss figures will be lower due to the more accurate nature of the calculations. | |
| Demand Management The average consumption of drinking water per day per resident within the territorial authority district. | 600 litres per person per day | The average daily consumption of drinking water during November 2016 was 594 l/day. | The average daily consumption of drinking water during the last financial year was 534 l/day. | |
| response to a fault or unplanned interruption to its networked reticulation system, the following median response times measured: (a) attendance for urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and | Specified standard: 0.5 hours Target is less than the previous year During 2015/16, there were 71 notifications of urgent callouts. Of these, 66 were responded to in time. The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard. | Nothing further to report | The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports. | |
| (b) resolution of urgent call-outs: from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption. | Specified standard: 24 hours Target is less than the previous year During 2015/16, there were 71 notifications of urgent callouts. Of these, 66 were responded to in time. The request for service system is being adapted to record median response times to set the benchmark. In the interim, the benchmark used is the prescribed service standard. | Nothing further to report | The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports. | |
| (c) attendance for non-urgent call-outs: from the time that the local authority receives notification to the time that service personnel reach the site, and | Specified standard: 24 hours Target is less than the previous year During 2015/16, there were 270 notifications of non-urgent callouts. Of these, 258 were responded to in time. | Nothing further to report | The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports. | |

| time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption. | Specified standard: 96 hou Target is less than the previous During 2015/16, there were non-urgent callouts. Of the to in time. | vious year re 270 notifications of | resolution times, these are not consistently the times required for this mandatory measure. Work is underway to amend procedures and system reporting so that the correct information is available for calculating the | | | The calculation of median times is not automatic. These will be done at the 9 and 12 month reports. | | |
|--|---|---|--|----------------|---|---|---|-------------------------|
| Customer Satisfaction The total number of complaints received by the local authority about any of the following: (a) drinking water clarity | Total number of complain | ts is less than 45/1000 | 0.2/1000 | | | 2.8/1000 pro rata | | |
| (b) drinking water taste | Total number of complain | ts is less than 45/1000 | 0/1000 | | | 0/1000 | | |
| (c) drinking water pressure or flow | Total number of complain | ts is less than 45/1000 | 0.2/1000 | | | 0.2/1000 pro rata | | |
| (d) continuity of supply, and | Total number of complain | ts is less than 45/1000 | 0/1000 | | | 0/1000 | | |
| (e) the local authority's response to any of these issues expressed per 1000 connections to the local authority's networked reticulation system | Total number of complain | ts is less than 45/1000 | 0.4/1000 | | | 3/1000 pro rata | | |
| | 98% of checked fire hydra compliance | nt installations are in | t installations are in Programme of hydrant checks is ongoing P | | Programme of hydrant ch | ecks is ongoing | | |
| What are they: Rural water supplies | Targets | | Progress for this report | ing period | | Progress to date | | |
| Compliance with resource consents | No incidents of non-comp | liance with resource | | | | Achieved. | | |
| Council's rural water schemes | A sampling approach will be used. Water Outlook enables SCADA information to be interrogated inhouse. The target is less than 40%. | | | | Cannot be completed as there is no appropriate industry methodology to assess the rural unmetered water supply. | | dustry methodology to | |
| to a fault or unplanned interruption to its rural reticulation system, the following median times are measured (a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and | record median response ti benchmark. In the interim the prescribed service star the nature of rural water s | ord median response times to set the achmark. In the interim, the benchmark used is prescribed service standard. However, given nature of rural water schemes, the target is to stinue achieving the benchmark. | | ed is ven | | | can be undertaken with a eme operation, water los imposed in the relevant r | ny degree of certainty. |
| Council receives notification to the time that service personnel confirm resolution of the fault of interruption | b) 96 hours | | | | | | | |
| Requests for Service | | | 1 | | T | | | |
| What are they: | Responded in time | Completed in time | Responded late | Completed late | Response overdue | Completed overdue | Response current | Uncompleted current |
| Bad tasting drinking water | | | | | | | | |
| Dirty drinking water | 1 | 1 | | | | | | |
| HRWS Maintenance required | 1 | | 1 | | | | | |
| HRWS No water supply | | | | | | | | |
| Location of meter/toby/other utility | 1 | 4 | 1 | | | | | |
| Low drinking water pressure (non urgent) | 1 | | | | <u> </u> | | | |
| No drinking water supply (urgent) | | | | | | | | 自然的是是从中国 |
| Replace lid (urgent) | | | | 1 | | | | |
| Replace meter, toby or lid | 2 | 1 | | | | | | |
| Water flooding (other than stormwater and | | | | | | | | |
| wastewater) | _ | | | | | | | |
| | 4 | 6 | | | | | | |

| WATER SUPPLY GROUP O | F ACTIVITIES 2016/17 | | | Jan-17 |
|--|---|--|--------------------|----------|
| Major programmes of work outlined in the LT | P/Annual Plan 2016/17 | | | |
| Projects | Design/ Scoping | Tender/Contract docs | Under construction | Complete |
| Marton: WTP Seismic assessment of Clarifier & strengthening (\$300k) | Detailed seismic investigation underway. | EOI invited, tender awarded to Calibre | Investigation only | |
| Marton: Complete replacement of line from Calico Line bore and commence design for replacement of Tutaenui Road falling main from Jeffersons Line to Town (\$748k 2017/18) | Renew existing 100 mm AC water main down Calico Line towards Nga Tawa School. Upsize to 150 mm to provide fire flows. Broadway water main renewal will now take place in 2016-2017, this budget will be used for that project instead, and Calico Line will instead take place in 2019-2020 as per the Long Term Plan. | Broadway watermain designed and being prepared for tender. | | |
| Taihape: Water Treatment Plant structural renewals and various reticulation renewals including design and preparation work for renewals of 1.2km of trunk main (\$1.91M 2017/18) | Reservoir deemed earthquake prone requiring \$200-\$300k of earthquake strengthening. Reservoir is also in need of new roof supporting structure. Investigate option of a new reservoir to replace existing and report by 30 September 2016. Work may be required over two years. | Design should be completed mid February. | | |
| Taihape: Reticulation upgrade for Dixon Way and Mangaone Valley Road (\$104k) | Investigation followed by capital works; level of upgrade to be determined; investigate Rauma Rd school connection; need to report back to Council on options i.e. on demand, trickle feed, complete ring main. Replacement of small diameter mains with 50mm NB mains (JS). Brief already issued for investigation. | | | Complete |
| and river pump station (\$757k) | New reservoir at Trickers, seismic strengthening of Concrete building and filter at Bridge St (est. \$100-\$200k) and possible strengthening of mushroom at Bulls. New reservoir to be minimum 900m³, preferably 1200m³, with new access track on legal title. Seismic assessment of mushroom indicates \$300-\$400k of strengthening work required. Money available will depend on cost of new reservoir and a requirement for the mushroom to remain as a feature of Bulls. Annual Plan budget - renewals to reservoirs and lift pumps (\$757,000 plus \$633,000 carry over for seismic strengthening). Note that costs may include some rising main improvements (replace 2.4 km rising main off Flower Street along alternative route Taumaihi, Kittyhawk, High | | | |
| Mangaweka: WTP Structural improvements to reservoir, river pump station, renewal of mains in Weka Street, Mangawharariki Road and Broadway (\$820k) | Seismic assessment shows reservoir needs approx \$200-\$300k of strengthening. Investigate options for a new reservoir with an increased height and size. Investigate condition of river pump station and intake structures to enable renewal of consent for abstraction. | EOI invited, tender awarded to Calibre | | |
| Hunterville: Treatment and reticulation upgrades (rural & urban schemes), Erewhon and Omatane rural schemes (\$475k) | Operations carrying out initial investigation & prioritisation | Works underway | | |

| Major projects Carry-forwards 2015/16 | | | | |
|--|---|--|---|---|
| | Design/ Scoping | Tender/Contract docs | Under construction | Complete |
| Marton: Broadway duplication (\$140k) | Programme was for 2015-2016 ahead of major Roading work; approx. 460 m between High St and Signal St; duplicate existing 150 mm AC on east side with new 150 mm on west side. Design only and defer to year 6 or later to align with replacement of AC main. We will now instead renew the main in the Follett to Signal block, upsizing from 150 mm to 200 mm. | Design only -underway | | |
| Taihape: WTP Structural repairs as a result of seismic assessment (\$129k) | Reservoir deemed earthquake prone requiring \$200-\$300k of earthquake strengthening. Reservoir is also in need of new roof supporting structure. Investigate option of a new reservoir to replace existing and report by 30 September 2016. Work may be required over two years. | EOI invited, tender awarded to Calibre | | |
| Taihape: Complete installation of lamella clarifier (\$70k) | Complete installation of lamella plate clarifier; will need pad for it to sit on and reinstatement of ladders and handrails. Allow \$50k for removal of old clarifier, \$20k for I&E. | Design complete, tender awarded to Andrew Morriss Construction | Foundation works underway, encountered design issues and proposed location of pad. Working through options with consultant. | |
| Taihape: Reticulation upgrade for Dixon Way & Mangaone Valley Road (\$70k) | Investigation followed by capital works; level of upgrade to be determined; investigate Rauma Rd school connection; need to report back to Council on options i.e. on demand, trickle feed, complete ring main. Replacement of small diameter mains with 50mm NB mains (JS). Brief already issued for investigation. Design complete, Tender issued, closes | | | |
| Bulls: Design and construction of new reservoir as a result of seismic assessment (\$633k) | In conjunction with above. | Design underway and looking through options for access track and proposed tank. | | |
| Mangaweka: Structural repairs as a result of seismic assessment (\$80k) | In conjunction with above. | | | |
| Ratana; water supply upgrade - new reservoir, bore and treatment system. (Est \$1.6M) | Water treatment system under design | Water treatment building Tender awarded to Kiwispan Ltd. (est\$130k) Water treatment processing awarded to Filtec. (est \$630k). Application made to Ministry for extension of time to complete works June 2016. Approved. | Building works programmed Dec 2015 Treatment works programmed Jan 2016 Reservoir & Network Connections TBC. Meeting with Dairylands & Ricky Taiaroa, land ownership issues resolved. Meeting with Ratana Waipu Trust Feb 14 to sign lease. Survey plan to be prepared to give effect to lease. Site access to be upgraded. Building Consent application made. Building foundation works to commence early April. Delays with KiwiSpan NZ commencing the construction of the process building. Letter from the Engineer to the Contract (Hamish Waugh) to be sent to KiwiSpan NZ in the week beginning 9 May 2016 instructing them to order the building kit and commence construction of the foundations. | completed. Bore installation completed. Land Entry (easement) no loner required as power |

SEWERAGE AND THE TREATMENT AND DISPOSAL OF SEWAGE GROUP OF ACTIVITIES 2016/17

Jan-17

| Performance measures in LTP/Annual Plan | | | |
|---|---|---|---|
| What are they: | Targets | Progress for this reporting period | Progress to date |
| Discharge compliance | No abatement notices | No abatement notices received. | Achieved |
| Compliance with the Council's resource consents | | | |
| for discharge from its sewerage system measured | | | |
| by the number of | | | |
| (b) infringement notices | No infringement notices | No infringement notices received | Achieved |
| (c) enforcement orders, and | No enforcement orders | No enforcement orders received | Achieved |
| (d) convictions | No convictions | No convictions received. | Achieved |
| received by the Council in relation to those | | | |
| resource consents | | | |
| Routine compliance monitoring of discharge | 6 out of 7 systems comply | | Achieved - no recorded overflows from the network this month. |
| System and adequacy | Not more than one per 1,000 connections | 0/1000 | 0.2/1000 |
| The number of dry weather sewerage overflows | , | | |
| from the Council's sewerage system, expressed | | | |
| per 1000 sewerage connections to that sewerage | | | |
| system | | | |
| Fault response time | Specified standard: | Nothing further to report | The calculation of median times is not automatic. These will be done at the |
| Where the Council attends to sewerage overflows | Urgent 0.5 hours | | 6, 9 and 12 month reports. |
| resulting from a blockage or other fault in the | Non-urgent 24 hours | | |
| Council's sewerage system, the following median | During 2015/16, there were 20 faults reported for | | |
| times are measured | the year. | | |
| (a) attendance time: from the time that the | · | | |
| Council receives notification to the time that | | | |
| service personnel reach the site, and | | | |
| (b) resolution time: from the time that the | Specified standard: | Nothing further to report | The calculation of median times is not automatic. These will be done at the |
| Council receives notification to the time that | Urgent 24 hours | | 6, 9 and 12 month reports. |
| service personnel confirm resolution of the fault | Non-urgent 96 hours | | |
| of interruption | | | |
| | During 2015/16, there were 20 faults reported for | | |
| | the year. | | |
| Customer satisfaction | Less than 18/1000 | (a)0/1000 (b)0/1000 (c) 0.2/1000 (d) 0.2/1000 | (a) 1/1000 (b) 1.3/1000 (c) 2.2/1000 (d) 4.5/1000 |
| The total number of complaints received by the | The request for service system currently does not | | |
| Council about any of the following: | show all complaints for any one incident so there | | |
| a) sewage odour | is potential under-reporting. | | |
| b) sewerage system faults | Benchmark figures from 2015/16 are: | | |
| c) sewerage system blockages, and | (a) 3/1000 | | |
| d) the Council's response to issues with its | (b) 18/1000 | | |
| sewerage systems | (c) 22/1000 | | |
| expressed per 1,000 connections to the Council's | (d) 0/1000* | | |
| sewerage system. | The total is 10.2/1000 | | |
| | *These are complaints about wastewater | | |
| | overflows. | | |

| Requests for Service | | | | | | | | | |
|--|-------------------|--------------------|----------------|-----------------|------------------|--------------------|------------------|----------------------|--|
| What are they: | Responded in time | Completed in time* | Responded late | Completed late* | Response overdue | Completed overdue* | Response current | Uncompleted current* | |
| Caravan effluent dump station | 1 | | | | | | | | |
| Maintenance (wastewater) | | | | 的最高是是特别的 | | | | | |
| Wastewater blocked drain | 1 | 1 | | | | ECOLOGICA SECUL | | | |
| Wastewater leak | | | | | | | | | |
| Wastewater network failure (follow up item only) | | | | | | | h | | |
| Wastewater odour | | 1 | | | | | | | |
| Wastewater overflow (dry weather) | | | | 1 | | | | | |
| Wastewater overflow (wet weather) | | | | | | | | | |

^{*} figures are for month prior

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permitting.

| STORMWATER GROUP O | STORMWATER GROUP OF ACTIVITIES 2016/17 | | | | | | | Jan-17 |
|--|---|--|--------------------------|-----------------|--|------------------------|------------------|----------------------|
| Performance measures in LTP/Annual Plan | | | | | | | | |
| What are they: | Targets | | Progress for this report | ing period | | Progress to date | | |
| Discharge compliance Compliance with the Council's resource consents for discharge from its stormwater system measured by the number of (a) abatement notices (b) infringement notices (c) enforcement orders, and (d) convictions received by the Council in relation to those | Council currently has no restormwater discharges How has indicated that resource required in the future, but yet to be confirmed. When this occurs the antible no abatement or infrirent enforcement orders and in | orizons Regional Council ce consents may be t the timeline for this has cipated benchmark will agement notices, no | Achieved | | | Achieved | | |
| resource consents | | | | | | | | |
| System adequacy a) The number of flooding events that occurred in the District b) For each flooding event, the number of habitable floors affected (expressed per 1,000 properties connected to the Council's stormwater system) Note: This is a District-wide assessment The rules for the mandatory measures define a 'flooding event' as an overflow from a territorial authority's stormwater system that enters a | There are 4,122 properties pay the stormwater rate. | es in the District which | (a) 0/1000, (b) 0/1000 | | | (a) 0/1000, (b) 0/1000 | | |
| Customer satisfaction The number of complaints received by the Counci about the performance of its stormwater system, expressed per 1,000 properties connected to the Council's stormwater system. | complaints for any one in | cident, so there is | 0/1000 | | | 2/1000 | | |
| Response time: The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site. | onse time: nedian response time to attend a flooding t, measured from the time that the Council ves notification to the time that service 1 hour There are very few such events, so the target set is identical with the benchmark. | | | | The calculation of median times is not automatic. These will be done at the 6, 9 and 12 month reports. | | | |
| Requests for Service | | | | | | | | |
| What are they: | Responded in time | Completed in time* | Responded late | Completed late* | Response overdue | Completed overdue* | Response current | Uncompleted current* |
| Stormwater blocked drain (non urgent) | | | | | | | | |
| Stormwater blocked drain (urgent) | | | | | | | | |
| Stormwater road surface flooding (non urgent) | | | | | | | | |

^{*} figures are for month prior

Stormwater road surface flooding (urgent)

| storic flooding at rugby grounds etc.; design ork carried over to 2014-2015. Stage 1 of | Tender/Contract docs Contract awarded to Blackley Construction | Under construction | |
|--|--|--|--|
| storic flooding at rugby grounds etc.; design ork carried over to 2014-2015. Stage 1 of | | Under construction | 6 -1-1 |
| ork carried over to 2014-2015. Stage 1 of | Contract awarded to Blackley Construction | | Complete |
| onstruction, from the Tutaenui Stream to Hair St, as programmed for 2015-2016. Stage 2 follows, om Hair St to the roundabout at the intersection ith Broadway. Work must be completed ASAP in 016-2017 so that Roading can hotmix in the cinity of the roundabout. Refer to existing brief r further details. Retic network under vestigation and design. (est \$225k) | 30/4/16 | Works programmed to commence late May. Construction Works commenced. Outlet to Tutaenui Stream on hold pending "dry" conditions in accordance with resource consent conditions. | Outlet design complete. Discharge consent granted from Horizons. Stg1 works completed. |
| eplacement of steel mains from Wilson Pl to | Design underway | | |
| ection of Armco culvert in poor condition being vestigated with a view to lining or replacement. | | | |
| | | | Work completed in 2015-16 |
| arious minor inlet improvements underway | Taihape stormwater outfall improvements - | | |
| Taihape, Mangaweka, Hunterville and Bulls. | 900mm pipe behind swimming pool - existing flume to be replaced with new outfall structure. | | |
| · · · · | | Skerman and Milne St price accepted and programmed for construction in December. | |
| ravity main to be replaced. | Design underway | | |
| uring 2016/17 | | | |
| | Tender/Contract docs | Under construction | Complete |
| on the state of th | 16-2017 so that Roading can hotmix in the inity of the roundabout. Refer to existing brief further details. Retic network under estigation and design. (est \$225k) placement of steel mains from Wilson PI to kepapa Rd. ction of Armco culvert in poor condition being estigated with a view to lining or replacement. Prious minor inlet improvements underway Taihape, Mangaweka, Hunterville and Bulls. It spots investigation and design mitigation derway. Bayity main to be replaced. | 16-2017 so that Roading can hotmix in the inity of the roundabout. Refer to existing brief further details. Retic network under estigation and design. (est \$225k) Delacement of steel mains from Wilson PI to kepapa Rd. etion of Armco culvert in poor condition being estigated with a view to lining or replacement. Taihape, Mangaweka, Hunterville and Bulls. Taihape, Mangaweka, Hunterville and Bulls. to be replaced with new outfall structure. to spots investigation and design mitigation derway. Most projects on hold pending modelling information from Horizons on Tutaenui water levels. Pering 2016/17 | 16-2017 so that Roading can hotmix in the inity of the roundabout. Refer to existing brief further details. Retic network under estigation and design. (est \$225k) Design underway Design underway Design underway Taihape stormwater outfall improvements - 900mm pipe behind swimming pool - existing flume to be replaced with new outfall structure. Taibape, Mangaweka, Hunterville and Bulls. Tayots investigation and design mitigation derway. Most projects on hold pending modelling information from Horizons on Tutaenui water levels. Design underway Taibape stormwater outfall improvements - 900mm pipe behind swimming pool - existing flume to be replaced with new outfall structure. Skerman and Milne St price accepted and programmed for construction in December. |

| COMMUNITY AND LEISUI | RE GROUP OF ACTIVITIES 2 | 2016/17 | Jan-17 |
|---|--|--|--|
| Performance measures in LTP/Annual Plan | | | |
| What are they: | Progress to date | Progress to date | Progress for the period |
| | Provide a "good enough" range of 4:9 community and leisure assets at an appropriate proximity to centres of population | | Survey will be conducted in March/April 2017. |
| | Progressive improvement in provision and maintenance of the swimming pools: A greater proportion (benchmark = 17%) of the sample believe that Council's service is getting better | | Survey will be conducted in March/April 2017. |
| | Progressive improvement in provision and maintenance of the sports fields and parks: A greater proportion (benchmark = 5%) of the sample believe that Council's service is getting better | | Survey will be conducted in March/April 2017. |
| | Progressive improvement in provision and maintenance of public toilets: A greater proportion (benchmark = 19%) of the sample believe that Council's service is getting better | | Survey will be conducted in March/April 2017. |
| | Progressive improvement in provision and maintenance of community buildings: A greater proportion (benchmark = 4%) of the sample believe that Council's service is getting better | | Survey will be conducted in March/April 2017. |
| | Progressive improvement in provision and maintenance of community housing: A greater proportion (benchmark = 0%) of the sample believe that Council's service is getting better | | Survey will be conducted in March/April 2017. |
| Number of users of libraries | An increase in use compared with the benchmark: During 2013/14, 124,801 people entered the libraries Bulls: 20,373 Marton: 49,967 Taihape: 56,461 Count adjusted to compensate for non-recording periods | | Bulls 4882 Taihape 12,368 Marton 6309 (from Nov) |
| Number of users of pools | An increase in use compared with the benchmark For the 2014/15 season: 19,445 in Marton 10,099 in Taihape | | Marton 5786 (Opened Sept) Taihape 1941 (Opened Nov) |
| Requests for Service | | | |
| What are they: | Completed on time | Completed late | Overdue |
| Cemeteries | | A transport place above the second of all of the second of | The state of the s |
| Cemetery maintenance | | | |
| Council Housing/Property | | | |
| Maintenance (Council housing/property) | 10 | 2 | 3 |
| Graffiti/Vandalism | | | |
| Graffiti/Vandalism | | | |
| Halls | | | |
| Maintenance (halls) | 2 | | |
| Street Cleaning | | | |
| Street litter bins/maintenance | 1 | | |
| Parks and Reserves | 1 | | |
| Maintenance (parks and reserves) Waterleaks - Parks only | 2 1 | | |
| | | | |
| Public Lollers | | | |
| Public Toilets Cleaning (public toilets) | | Page | 15 |

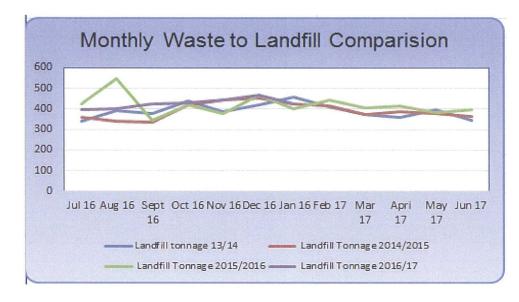
| COMMUNITY AND LEISUI | RE ASSETS GROUP OF ACT | VITIES 2016/17 | | Jan-17 |
|--|---|--|--|---|
| Major programmes of work outlined in the L | ΓP/Annual Plan 2016/17 | | | |
| Parks and Open Spaces | Design/ Scoping | Progress to date | Progress for this period | Planned for the next two months |
| Turf Regeneration in Parks | | Centennial Park irrigation installation, and turf | Taihape Irrigation project is complete. | |
| | | renovation was carried out in August. | | |
| Tree Management in Parks | | Tree management was carried out in Queens | | |
| | | Park, Hunterville, and at Marton Park, along | | |
| | | Follett Street. Trees in Broadway, Marton, were | | |
| | | reduced. Remedial work was required on some | | |
| | | trees at Centennial Park, Marton, following high | | |
| | | winds. | | |
| Establish Wasp Control Programme | | Training undertaken for two members of the | | Environmental assessment and Iwi consultation |
| | | Parks & Reserves team to become approved | | will be carried out as part of the DoC required |
| | | handlers. Taihape Area School and Ministry of | | process to conduct this programme. |
| | | Heath have been notified of intention to carry out | | |
| | | this work. | | |
| Parks Upgrade Partnership | \$12,177.22 available. \$6,000 is tagged for a gas | | | |
| | BBQ at Sir James Wilson Park, Marton. | | | |
| | \$14,226.00 has been tagged for Friends of Mt | | | |
| | Stewart for a new lookout tower. | | | |
| Community Buildings | Design/ Scoping | Progress to date | Progress for this period | Planned for the next two months |
| Complete Multi-purpose Facility in Bulls - dispose | Draft preliminary estimate has been received for | | | Information Centre site will be advertised for |
| of surplus sites and re-develop Library site | the new multi-purpose facility in Bulls. Public | , | | tender in late January. |
| | meeting held 8 August, with an opportunity to | | | |
| | provide feedback in the following week. The | | | |
| | present Bulls Information Centre site is the only | | | |
| | property that has no constraints affecting disposal | | | |
| | of the site. Legal advice is being sought on other | | | |
| | properties identified for disposal in Bulls. | | | |
| Re-Roof Marton Plunket Rooms | | | | Re-assessment will be carried out. |
| Renovations at Rural Halls | Work programmes identified; | Kitchen renovation, and preparation & painting of | Vinyl was installed at Koitiata Hall and exterior of | Mangaweka Hall to be re-roofed. Mataroa Hall |
| | | windows has been completed at Mataroa Hall; | hall was painted. Liaison with Taoroa and | floor will be sanded and stained; |
| | | Heat pumps were installed at Tutaenui Hall; | Whangehu Hall Committees re projects on their | |
| | | Weather-proofing, painting, and structural repairs | 1 | |
| | | undertaken at Ohutu Hall and Rifle Range. | | |
| | | | Deinking and either the constant | Due no inting accompany will be conducted |
| Re-paint Marton Memorial Hall | | TCD recommended recolved that they do not | Painting specification completed. Taihape Drama Group have verbally expressed | Pre-painting assessment will be conducted. |
| Demolish Conference Hall in Taihape | | TCB recommended resolved that they do not | | |
| | | support the demolition of this hall. | interest in occupying/maintaining this building. | |
| Construct new Amenity Block on Taihape | | | | |
| Memorial Park | | | | |
| Re-paint Jubilee Pavilion at Marton Park | Preliminary work underway - estimate obtained, | | | Minor maintenance will be carried out prior to |
| | specification to be finalised. Awaiting | | | painting. |
| | confirmation of Heritage colours for paintwork. | | | |
| Re-paint Hunterville Grandstand | Preliminary work underway - estimate obtained, | | Item was discussed at HCC and a meeting was | Final paint colours to be selected, and minor |
| ne paint numerville Granustanu | specification to be finalised | | held with identified working group. | maintenance to be conducted. |
| Replace Ablution Block Roof at Dudding Lake | Specification to be illiansed | | This work has been completed. | maintenance to be conducted. |
| Inchiace Apiation plock foot at Dadding Lake | | | This work has been completed. | |

| Swimming Pools | Design/ Scoping | Progress to date | Progress for this period | Planned for the next two months |
|--|---|--|--|--|
| Fit Solar-Heating at Marton Swim Centre | Under investigation | | | |
| Chemical Shed at Marton Swim Centre | Order has been issued for this work. | Building Consent has been lodged. | Building team have sought clarification from Builder on various items. | |
| Filtration & Heating at Taihape Swim Centre | Estimated costs are in the vicinity of \$446,000 for the following works: a required upgrade to the main power switchboard, upgrading of lighting to meet the Code, new heat pumps for all pools, a new plant room, separate chlorine systems for all pools, upgrading the DE backwash system, and upgrading treatment and filtration for the toddlers, and learners pools. This cost does not include any building code requirements that may arise as a result of a building consent being applied for, or for upgrading the filtration to the main pool. The filtration for the main pool is considered adequate, although it does not meet NZS 4441, which is not a mandatory standard. TCDT has committed \$100,000 towards. This leaves a shortfall of \$200,000. | | | External funding sources will be investigated. |
| Install Space-Heating at Taihape Swim Centre | | | | |
| Community Housing | Design/ Scoping | Progress to date | Progress for this period | Planned for the next two months |
| Community Housing Management and Upgrades | The incoming Council to consider this item. | | | Presentation by Manawatu Community Trust to February Council meeting. |
| Property | Design/ Scoping | Progress to date | Progress for this period | Planned for the next two months |
| Purchase Cobbler/Davenport/Abraham & Williams Properties as site for Council's Administration and Library Services, and undertake initial Heritage and Development Concept | | Purchase of this property has been finalised. Expression of Interest documentation for a site concept design and heritage report has been sent out to four consultants. | Opus has been engaged to prepare a heritage assessment and concept development design. They undertook preliminary site investigations in mid-November. | A preliminary heritage precinct assessment and concept design will be submitted by 23 December 2016. |
| Other major programmes of work carried out | during 2016/17 | | | 1 |
| Projects | Design/ Scoping | Progress to date | Progress for this period | Planned for the next two months |
| Contribute to Multi-Purpose Turf Facility in Marton | | Despute to The selection of the selectio | (2) *** *** | The second section of the second section of the second sec |
| Mangaweka Camp Ground Ablution Block | | Version II Concept plans have been received from the architect. Architect held discussions with Infrastructure staff. Architect has met with Council's planner and building officer. | Resource consent application is being prepared (the land is within the Outstanding Landscapes and Natural Features area, and the proposed building is larger than the current one, and in a different location). | |
| Painting of Marton Library | Order has been issued for the remedial painting work. | Painting complete. Signwriting to be completed in October. | Signwriting has been completed. Discussion has been held with Julie Oliver regarding options for painting the mural on a medium that will allow it to be relocated at a future date. | This will be re-addressed in April. |
| Hunterville Cemetery Roadway | | Order has been issued for this work. | | Stage I of the upgrade will be completed during summer of 2016/17. |

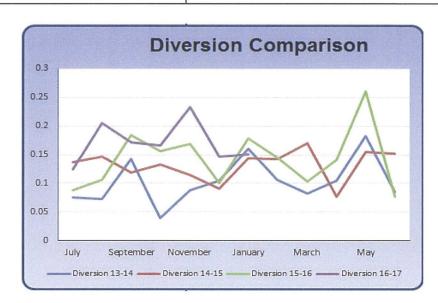
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| INODDISTITATION INC. | Juli 17 | | | |
|--|---|--|---------------------------------------|---------------------------------|
| Performance measures in LTP/A | nnual Plan | | | |
| What are they: | Targets | Progress to date | Progress for the period | Planned for the next Two Months |
| Waste to landfill | 4,250 tonnes to landfill | 2,989 Tonnes for year starting 1st July equating to 70% of target volume | 425 Tonnes to landfill - January 2017 | |
| Waste diverted from landfill (percentage of total waste) | (tonnage and Percentage of waste diverted from landfill 14% | Rate for year July 16 - January 17 % diversion | 15% diversion -January | |
| Requests for Service | | | | |
| What are they: | Completed on time | Completed late | Overdue | |
| None | | | None | |







| RUBBISH AND RECYCLING | Jan-16 | | |
|---|--|---|---|
| Major programmes of work outlined in the L | 「P/Annual Plan | | |
| What are they: | Targets | Progress to date | Work planned for next three months |
| Waste management | Bulls Waste Transfer Station - trial recycle shop | Container on site. Safety fencing needs scoping first. | Erect safety fencing at Bulls WTS. |
| | Marton Waste Transfer Station - trial recycle shop | Container on site. | Drop off arrangements need finalising with contractor- SEL. |
| Waste minimisation | Waste Education NZ visits. | Marton, Makirikiri, Turakina, Taoroa, Papanui, Bulls received Zero Waste Education module. | Not yet known. Acceptance of programme by schools is voluntary. |
| | Horizons Enviroschools programme. | Green day held at Bulls School in July. Cluster workshop in September -Water conservation. Held at South Makirikiri School. Visit to Marton Childcare. Visit to Pukeokahu | Visit all schools who have embraced the Enviroschools programme.(12 month plan). |
| Other projects | | | |
| What they are: | Targets: | Progress to Date | Work planned for next three months |
| Scope of review of the Waste Management and Minimisation Plan | Review of WMMP | Data collated. | No work planned for the next three months, review due in 2018. |
| Review of options for the continuing operation of the Marton Waste Transfer Station | Investigate the land value of site | Ross Mc Neil enquiry to LIMS. | Parks and Property Department in association with R McNeil to investigate this further. |