

Agenda

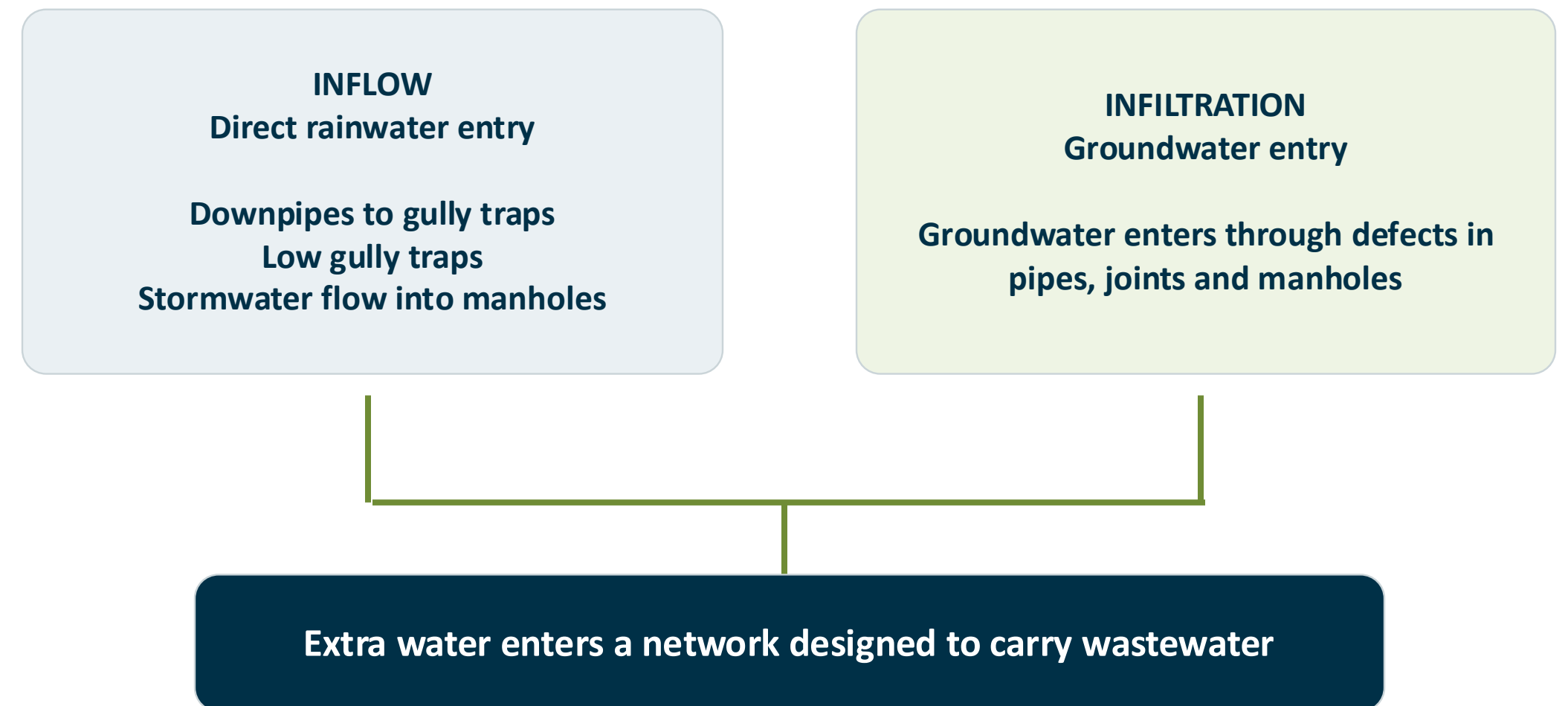
- Otara Bridge
- Wairākau Composting Presentation
- 3W Capital Works Update
- Taihape I&I

What Else is Happening?

- Completion of Bulls Reservoir Project and WTP upgrades.
- Resilience and Compliance upgrade work (eg Generators, UV Units Fencing) at Papakai Pump station, Ratana WTP, Taihape WTP, Marton WTP.
- Upgrades at Hunterville WWTP.
- Taihape I&I investigations and WWTP Consent and upgrades

Background

- Taihape has extremely high inflow and infiltration of stormwater and groundwater into the wastewater network.



This water uses capacity needed for sewage, increases pumping and treatment, and can contribute to overflows or larger future upgrades.

How we'll take residents on the journey

1.

**Prepare you and our
frontline teams
(ongoing)**

Customer Experience
and Community teams
briefed before residents
receive information.

*You will be briefed
through the fortnightly
'What's on Top with
Comms' newsletter.*

2.

**Explain the bigger
Taihape story (early Oct)**

Community-wide
messaging: what we
investigated, what we
found, what Council is
doing and why private
properties are part of
the solution.

3.

**Contact affected
property owners
directly (mid Oct)**

Individual letter
explaining the
observation and asking
owners to have the issue
assessed and corrected
where reasonably
practicable.

4.

**Ongoing support/
check-in**

Dedicated FAQ section
on website with contact
details of suitable
tradies.

Thank you provided to
those who do rectify.
Follow-up and let
residents know how
they've helped the
network.

What else is happening?

- CCTV of wastewater network nearly complete. Was deferred until wetter conditions.
- These CCTV results will guide what sections of pipe are rehabilitated this year.
- Inspections identified manholes with minor issues that will be remediated over the summer.

