

Tabled Attachment

HappyOrNot – September 2021

**Attachment 3 to the report '12 Month
Statement of Service Performance'**

Please rate our service today



93%
86 resp.



5%
5 resp.



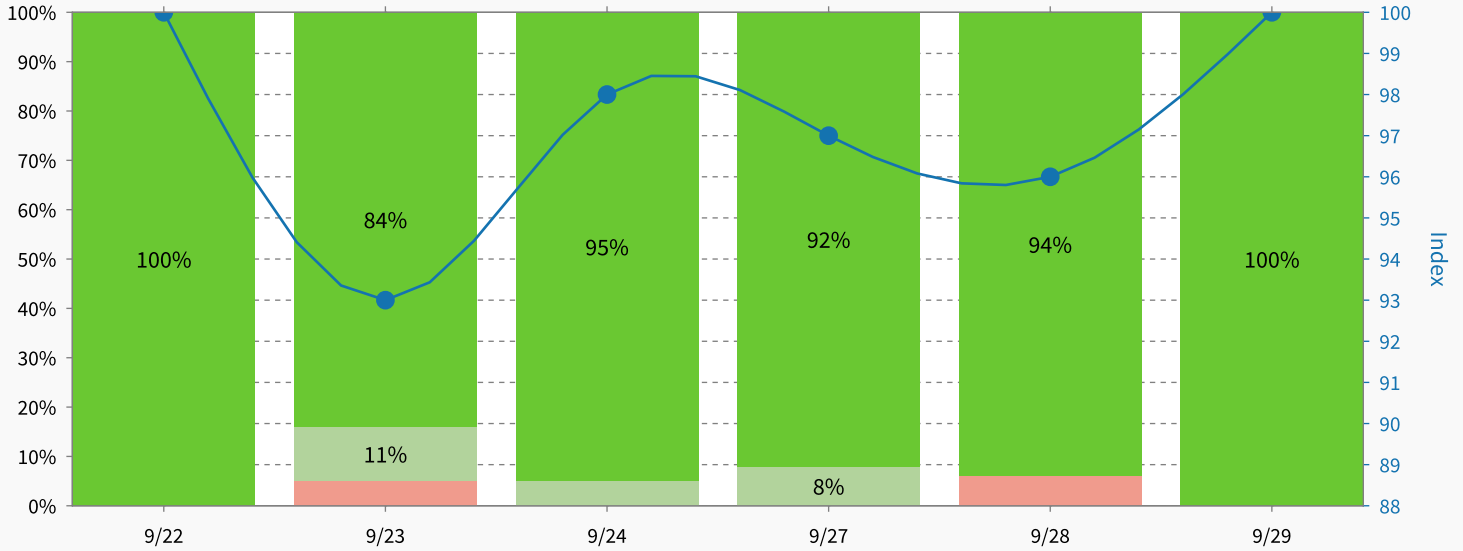
2%
2 resp.



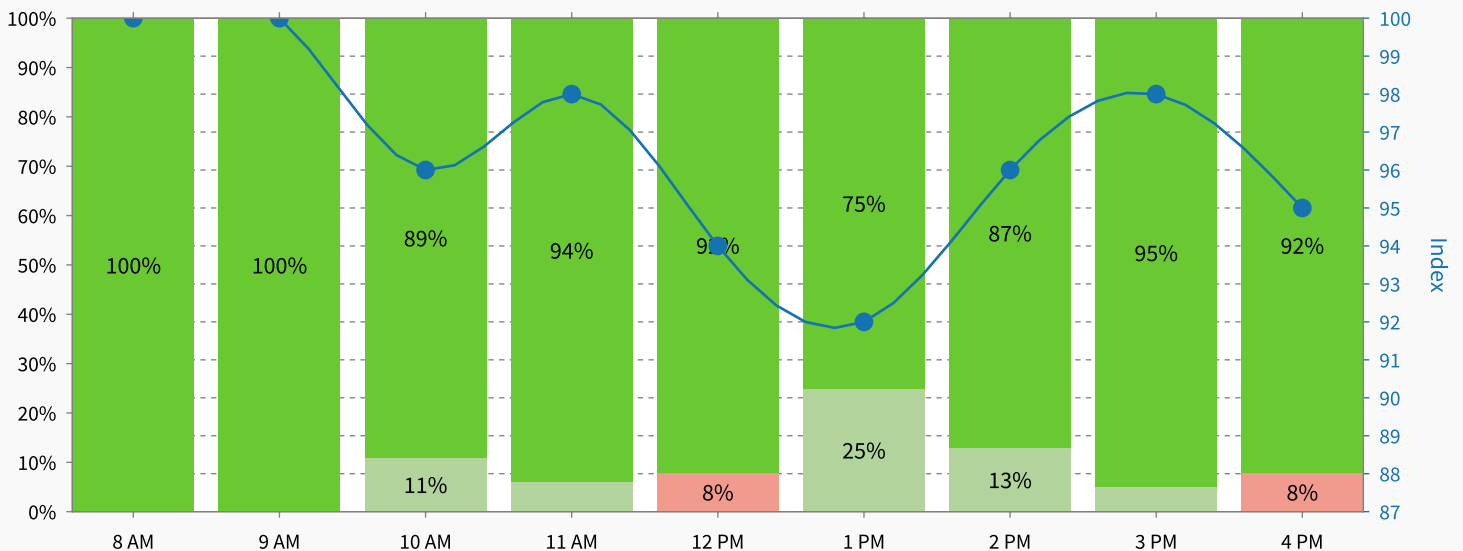
0%
0 resp.

Index: 97.0
Responses: 93

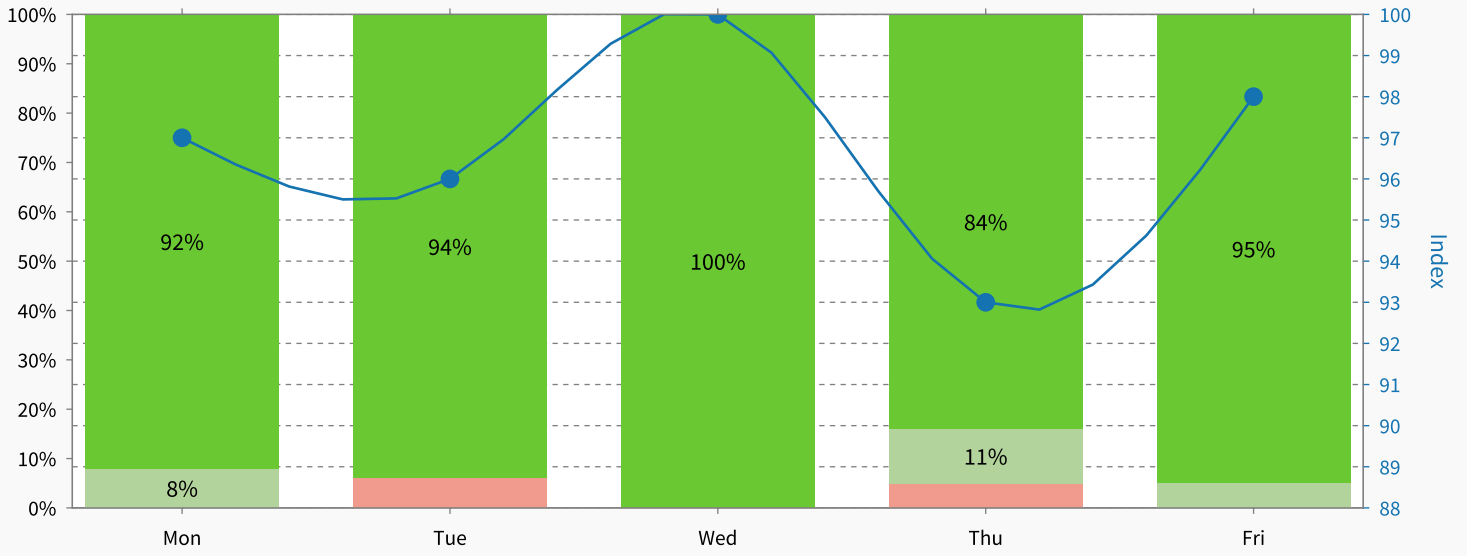
All units combined - daily distribution



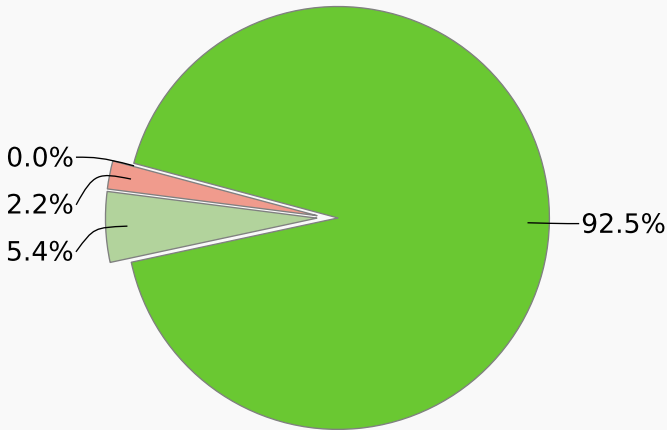
All units combined - hourly distribution



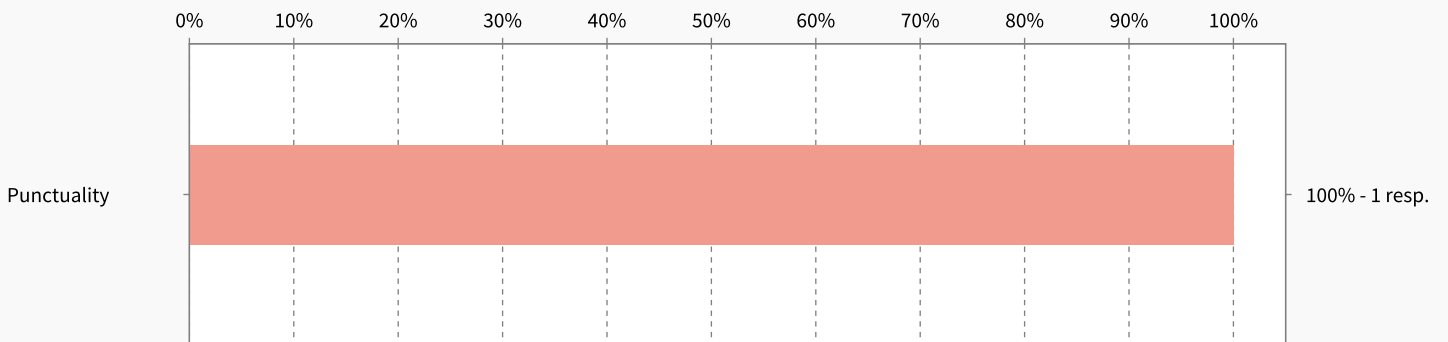
All units combined - weekday distribution



Total results



Pain Points



Highlights

