

ORDER PAPER

FINANCE/PERFORMANCE COMMITTEE MEETING

Date: Thursday, 31 October 2024

Time: 9.30am

Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Chair: Cr Fi Dalgety

Deputy Chair: Cr Jeff Wong

Membership: Cr Brian Carter
Cr Dave Wilson
Cr Simon Loudon
Cr Greg Maughan
Cr Paul Sharland
Ms Leanne Hiroti (TRAK Representative)
HWTM Andy Watson

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Notice is hereby given that a Finance/Performance Committee Meeting of the Rangitīkei District Council will be held in the Council Chamber, Rangitīkei District Council, 46 High Street, Marton on Thursday, 31 October 2024 at 9.30am.

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AGENDA

1 Welcome / Prayer

2 Apologies

As Councillor Dalgety is an apology, Cr Wong will Chair the meeting.

3 Public Forum

4 Conflict of Interest Declarations

Members are reminded of their obligation to declare any conflicts of interest they might have in respect of items on this agenda.

5 Confirmation of Order of Business

That, taking into account the explanation provided why the item is not on the meeting agenda and why the discussion of the item cannot be delayed until a subsequent meeting, [enter item number](#) be dealt as a late item at this meeting.

6 Confirmation of Minutes

6.1 Confirmation of Minutes

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 The minutes from Finance/Performance Committee Meeting held on 26 September 2024 are attached.

Attachments

1. Finance/Performance Committee Meeting - 26 September 2024

Recommendation

That the minutes of Finance/Performance Committee Meeting held on 26 September 2024 [**as amended/without amendment**] be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

MINUTES

UNCONFIRMED: FINANCE/PERFORMANCE COMMITTEE MEETING

Date: Thursday, 26 September 2024

Time: 9.30am

Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Present

Cr Jeff Wong
Cr Fi Dalgety
Cr Brian Carter
Cr Dave Wilson
HWTM Andy Watson
Cr Simon Loudon
Cr Greg Maughan
Cr Paul Sharland

In attendance

Cr Richard Lambert
Cr Gill Duncan
Mr Kevin Ross, Chief Executive
Mrs Carol Gordon, Deputy Chief Executive
Mr Arno Benadie, Chief Operating Officer
Mr Doug Law, Group Manager-Corporate Services
Ms Kym Skerman, Manager- Events and Venues
Ms Lorraine Bergen, Financial Services
Mr Warren Pedley, Management and Systems Accountant
Ms Sophia Sykes, Communications Manager
Ms Kezia Spence, Governance Advisor
Mr Shane Ratima, Public Forum (Zoom)
Ms Erin Wirihana, Public Forum (Zoom)

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1 Welcome / Prayer

Cr Dalgety opened the meeting at 9.31am and read the Council prayer.

2 Apologies

Resolved minute number 24/FPE/063

Apologies received from Leanne Hiroti, and His Worship the Mayor for lateness.

Cr F Dalgety/Cr B Carter. Carried

3 Public Forum

His Worship the Mayor arrived at 9.35am.

Public forum- 3 Stand 8-Hour Strong Wool Shearing Record Attempt – Hunterville

Shane Ratima and Erin Wirihana joined via zoom.

Mr Ratima spoke of the high costs associated with the event such as the application fee and the flying out of the judges. Ms Wirihana spoke of the benefits of the event and how the event will promote the district and Hunterville, especially as a place for working.

It was noted that Council could support in other ways such as rubbish and waste and the use of the comms team to promote the event.

4 Conflict of Interest Declarations

There were no conflicts of interest declared.

5 Confirmation of Order of Business

There was no change to the order of business.

6 Confirmation of Minutes

Resolved minute number 24/FPE/064

That the minutes of Finance/Performance Committee Meeting held on 29 August 2024 **without amendment** be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

Cr F Dalgety/Cr B Carter. Carried

7 Follow-up Actions

7.1 Follow-up Action Items from Finance/Performance Meetings

Item 3-Smartygrants

The alternative to smarty grants for an in-house system will not be happening in the next twelve months due to the complexities of this.

Resolved minute number 24/FPE/065

That the report 'Follow-up Action Items from Finance/Performance Meetings' be received.

Cr P Sharland/Cr D Wilson. Carried

8 Chair's Report

8.1 Chair's Report - September 2024

The Chair read her tabled report.

Resolved minute number 24/FPE/066

That the Chair's Report –September 2024 be received.

Cr F Dalgety/Cr G Maughan. Carried

9 Reports for Decision

9.1 Events Support Scheme - Consideration of Applications for Round One for 2024/25

The committee were concerned about the funds available in the round and the spread across the two rounds.

Manawatu Wanganui Golf Association

There were concerns that the group was profiting from the event and therefore did not require council funding.

3 Stand 8-Hour Strong Wool Shearing Record Attempt- Hunterville

Councillors noted that at public forum that there was the possibility that the group's costs may be higher than flagged in their budget.

Bulls and District Community Trust

Councillors noted that there are no other sources of funding shown in their budget. It was highlighted that there is a MOU in place with the trust and this way one of securing funding to promote the district.

St Joseph's School PTA

Councillors noted the large profit for the event; however, this is a fundraiser for a PTA therefore it goes back to the school and is not profited by an individual or business.

Resolved minute number 24/FPE/067

That the report 'Event Support Scheme – Consideration of Applications for Round One of 2024/25' be received.

Cr D Wilson/Cr J Wong. Carried

Resolved minute number 24/FPE/068

That the Finance/Performance Committee approve the sponsorship of events listed below, and disperse the events Support Scheme funds as outlined to successful applicants:

- Turakina Caledonian Society- \$2390
- Hunterville Huntaway festival – \$2720
- BCDT, Christmas Parade-\$2,500
- Manawatu Wanganui Golf Ass Inc- \$780
- Taihape Area Dressage Group- \$1570
- 3 Stand 8-Hour Strong Wool Shearing Record Attempt- Hunterville- \$1400
- Marton Country Music Festival - \$2000
- BCDT, Bulls 147th Annual Rose Show and Fest a Bull- \$1,000
- St Joseph's School PTA- \$1100

Totalling - 15,460.00

Cr F Dalgety/Cr J Wong. Carried

9.2 Community Initiatives Fund - Consideration of Applications for Round One 2024/25

Bulls and District Community Trust

It was noted that in future staff check the guidelines for receiving applications for funding requests across rounds.

Councillors acknowledged Matt Burke for decreasing the cost.

Marton and Districts Budget Service Inc

His Worship the Mayor noted that a change from MSD has impacted the funding that the group receives to provide services.

Parkinson's NZ

Councillors discussed that in their application they missed the opportunity to be local for the Rangitikei and that no other councils had been approached for funding.

Councillors spoke of knowing that they are active in this district.

House of Science NZ Charitable Trust

Cr Dalgety rang schools about this applicant, and they were positive about the trust and the work being completed.

Forest and Bird Society- Rangitikei Branch

Councillors requested that staff provide feedback to the group to advise that they should apply for funds from other places and include this in their budget.

Resolved minute number 24/FPE/069

That the report 'Community Initiatives Fund – Consideration of Applications for Round One of 2024/25' be received.

Cr D Wilson/Cr J Wong. Carried

Resolved minute number 24/FPE/070

That the Finance and Performance committee provides funding of \$1,497 for the Bulls Community Development Trust for the Youth project/ Cage.

Cr S Loudon/HWTM A Watson. Carried

Resolved minute number 24/FPE/071

That the Finance/Performance Committee approve the sponsorship of projects listed below, and disperse the Community Initiatives Fund as outlined to successful applicants:

- Marton and Districts Budget Service - \$1560
- Parkinson's NZ- \$1170
- House of Science NZ Charitable Trust -\$1390
- Te Kai Whaka Ora- Marton Youth Trust - \$1800
- Forest and Bird Society- Rangitikei Branch- \$1180
- Marton and Surrounds ICT Hub Charitable Trust - \$1860
- Marton and District Historical Society- \$1880

Totalling \$12,337

Cr F Dalgety/Cr J Wong. Carried

9.3 Community Initiatives Fund - Project Report Forms

The report was taken as read.

Resolved minute number 24/FPE/072

That the Community Initiatives Fund – Project Report Forms to be received.

Cr F Dalgety/Cr B Carter. Carried

9.4 Events Support Scheme - Project Report Forms

The report was taken as read.

Resolved minute number 24/FPE/073

That the Event Support Scheme – Project Report Form be received.

Cr F Dalgety/Cr B Carter. Carried

10 Reports for Information**10.1 Finance Snapshot - August 2024**

Staff highlighted that since the last meeting that the fees are now covering the cost of waste management.

There will be a paper at the end of October regarding the carry-forwards of the projects.

Resolved minute number 24/FPE/074

That the report 'Finance Snapshot – August 2024' be received.

Cr P Sharland/Cr J Wong. Carried

10.2 QV Report

His Worship the Mayor highlighted his concerns with the 22 building consents post July and that if these are new builds they will not be rated until the following year.

Resolved minute number 24/FPE/075

That the QV Report be received.

Cr F Dalgety/Cr B Carter. Carried

10.3 Rate Remissions

Councillors discussed whether the penalties are included as income for Council. They are included as income and the average income from these are included in the budget. It was noted that there is a cost included in recovering debts.

Resolved minute number 24/FPE/076

That the Rate Remission report be received.

HWTM A Watson/Cr S Loudon. Carried

10.4 Summary of Bad Debts

The report was taken as read.

Resolved minute number 24/FPE/077

That the report 'Summary of Bad Debts' be received.

Cr F Dalgety/Cr P Sharland. Carried

10.5 Budget Implications of Ending the Shared Services

Councillors were concerned that the cost saving may be overstated, however, overall, this is a great result.

Mr Benadie responded to questions that the vacancies are included in the costs provided.

Resolved minute number 24/FPE/078

That the report 'Budget Implications of Ending the Shared Services' be received.

Cr P Sharland/Cr J Wong. Carried

10.6 Public Feedback / Performance Report - August 2024

Mrs Gordon introduced the report, noting that the report will now come from Ms Manuel and Mrs Gordon.

Mrs Gordon introduced the new communications manager, Sophia Sykes.

Resolved minute number 24/FPE/079

That the Public Feedback / Performance Report – August 2024 be received.

Cr D Wilson/Cr B Carter. Carried

The meeting closed at 11.21am.

The minutes of this meeting were confirmed at the Finance/Performance Committee held on 31 October 2024.

7 Follow-up Action Items from Previous Meetings

7.1 Follow-up Action Items from Finance/Performance Meetings

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 On the list attached items raised at previous Finance/Performance meetings. Items indicate who is responsible for follow up, and a brief status comment

2. Decision Making Process

- 2.1 Staff have assessed the requirements of the Local Government Act 2002 in relation to this item and have concluded that, as this report is for information only, the decision-making provisions do not apply.

Attachments:

1. Follow-up Action Items from Finance/Performance Meetings [↓](#)

Recommendation

That the report 'Follow-up Action Items from Finance/Performance Meetings' be received.

Current Follow-up Actions

Item	From Meeting Date	Details	Person Assigned	Status Comments	Status
1	30-May-24	Capital Carry forwards - to a future meeting	Doug/Warren	This will come to Oct 2024 meeting (once the June 2024 audit is complete)	Completed
2	31-Aug-23	Rates - check whether rates are being charged to all new properties (once a CCC is granted) - a suggested process put in place by staff.	CE	Would like further investigation on this matter as another property was identified. [Note: at the QV Valuation presentation in December Council were advised that QV are confident that their audit and processes capture all new properties]	In progress

8 Chair's Report

8.1 Chair's Report - October 2024

Author: Jeff Wong, Deputy Chair

1. Reason for Report

- 1.1 The Chair is an apology for the meeting and the Deputy Chair may provide a verbal or a tabled report during the meeting.

Recommendation

That the Chair's Report –October 2024 be received.

9 Reports for Decision

9.1 2024/25 - Carry Overs from 2023/24

Author: Doug Law, Group Manager Corporate Services

Authoriser: Kevin Ross, Chief Executive

1. Reason for Report

- 1.1 As for previous years, a report is presented to Council in October to recommend a range of proposed amendments to the year's budget, mainly involving budget and/or project carry forwards from the previous financial year.
- 1.2 Such projects are essentially incomplete but still required to be progressed.

2. List of Projects

- 2.1 Attached is a spreadsheet of carryover projects identified by managers, that they wish to put forward for consideration for carry forward from the 2023/4 financial year into year 1 of the LTP 2024/5 financial year.

Attachments

1. Carry Forward Projects 2024/5 [↓](#)

Recommendation 1

That the Finance / Performance Committee receive the 2024/25 – Carry Overs from 2023/24 report.

Recommendation 2

That the Finance / Performance Committee recommends that Council approves/declines [**delete one**] the proposed carry over projects from the 2023/24 year to the current 2024/25, year 1 of the LTP, increasing the Capital and operational projects by \$16.5m.

Capital Programme
For the Period Ended 30 June 2024
Carry forwards to 2024/25

Account	2023/24 YTD Actuals June	2023/24 YTD Budgets June	2023/24 YTD Variance June	Carry Forward Request
District Plan review				533,000
Community Wellbeing	0	0	0	41,100
District Promotions	0	0	0	41,100
4020036311. St Johns Ambulance Hunterville				37,800
40200551.Special Projects CCTV				3,300
Information Services	125,682	266,885	141,203	141,000
9260076110. ISSP: Cloud ERP	125,682	266,885	141,203	141,000
Community and Leisure Assets	1,016,586	3,638,019	2,820,983	3,318,400
Community Housing	141,338	256,418	115,080	115,000
4040170601. Housing Renovations and Compliance	141,338	256,418	115,080	115,000
Domains	565,102	970,782	605,230	1,505,300
4410170630. Taihape Grandstand	170,768	112,665	(58,103)	750,000
4410170632. Taihape Playground	0	50,000	50,000	50,000
4410170633. Tennis Club	0	86,106	86,106	86,000
4410170701. Hautapu River Parks Project	375,690	389,761	14,071	95,000
4410170703. Northern Rugby Wanganui Sub Union	0	8,000	8,000	8,000
4410170704. Bulls Domain Pavillion Repairs (shower, deck, roof)	0	50,000	50,000	50,000
4410170708. Taihape Domain Power Upgrade	0	30,000	30,000	30,000
4410170710. Security Gate at King Street	18,195	60,000	41,805	41,800
4410170711. Town Centre Regeneration	450	(199,550)	(450)	199,500
4410170712. Flood Protection Marton CBD	0	120,000	120,000	70,000
4410170713. Koitiata Development	0	50,000	50,000	50,000
4410174501. Taihape Amenities Detailed Design & Construction	0	213,800	213,800	75,000
Halls	259,895	2,102,971	1,843,076	1,440,800
4090170201. Kokako Street Hall	0	48,300	48,300	48,300
40901706. Bulls Community Centre-LTPid62	4,158	221,070	216,912	100,000
4090170604. Taihape Town Hall	0	285,331	285,331	
4090170607. Marton Memorial Hall upgrade	20,914	30,500	9,586	9,600

*Report Contains Filters

4090170609. -111 Furniture Bulls Civic Centre	2,872	12,246	9,374	9,400
4090174501. Additional Funding for Capital on Bulls Centre	0	6,500	6,500	6,500
4090174503. Bulls Town Square	1,097	266,227	265,130	265,000
4090174504. Taihape Town Hall and Library Redevelopment	150,663	385,750	235,087	235,000
4090174505. Marton Building Design & Construction	80,191	847,047	766,856	767,000
Swim Centres	50,251	307,848	257,597	257,300
4000170611. -78 Boilers MSC	0	27,471	27,471	27,500
4000170613. -103 New Roof and insulation for MSC	0	208,277	208,277	208,000
4000170616. Upgrades and Replacements	50,251	72,100	21,849	21,800
Roading and Footpaths	207,296	1,209,861	1,002,565	1,002,000
Non-Subsidised Roothing	23,125	825,000	801,876	802,000
7030076102. Markirikiriri Rail Hub Access Road	0	200,000	200,000	200,000
7030076108. Rail Hub Land for Access & Rail Siding	0	325,000	325,000	325,000
7030076109. Calico Line Footpath	23,125	300,000	276,876	277,000
Subsidised Roothing	184,172	384,861	200,689	200,000
70100745. Marton Rail Hub	184,172	384,861	200,689	200,000
Water, Sewerage & Stormwater	5,828,329	19,685,760	13,857,431	11,462,423
Stormwater	194,650	1,471,285	1,276,635	1,275,800
6050177202. George Street Stormwater Renewal	0	295,800	295,800	295,800
6050177203. Bredins Line New Outfall	0	109,229	109,229	109,000
6050177204. Bulls Stormwater Upgrades	111,704	784,832	673,128	673,000
6050177365. Scotts Ferry Pump	82,946	281,424	198,478	198,000
Waste Water - Sewerage	4,707,778	16,089,111	11,381,333	8,920,623
6070176203. 50: Wastewater Reticulation - New Works	0	81,322	81,322	80,000
6070176204. Wastewater Reticulation	209,014	989,796	780,782	200,000
6070176206. Marton to Bulls Centralisation Project	948,211	2,028,366	1,080,155	1,000,000
6070176207. Land Purchase - Marton to Bulls Centralisation Project		4,000,000	4,000,000	4,000,000
6070176208. 51: Wastewater Reticulation - O & M	0	42,848	42,848	40,000
6070177105. WWTP Minor Upgrades	0	63,492	63,492	60,000
6070177106. -119 RDC Waste Water Asset Mgt Strategy	80,305	255,776	175,471	175,000
6070177108. Taihape Wastewater Treatment Plant Consent	902,977	2,180,747	1,277,770	1,000,000
6070177109. Taihape / Papakai Wastewater Pump Station	2,297,764	4,011,634	1,713,870	200,000

*Report Contains Filters

ITEM 9.1
ATTACHMENT 1

6070177111. Ratana Complete Upgrade	269,507	2,435,130	2,165,623	2,165,623
Water - District	925,901	2,125,364	1,199,463	1,266,000
6060174501. 117.1: New Plant	10,380	497,169	486,789	450,000
6060176311. Ren Water District-LTPid40	49,481	64,272	14,791	60,000
6060176312. Ren Tment O & M - LTPid39	46,413	53,560	7,147	50,000
6060176313. Ren WTP Crit Assets-LTPid40.1	41,205	53,560	12,355	50,000
6060176315. LOS Tment Minor Works Urban WTP-LTPid38	26,910	52,839	25,929	50,000
6060176316. Bulls Water Pump Station / Rising Main	550,134	700,000	149,866	114,000
6060176317. -116 RDC Water Asset Management Strategy	34,911	175,791	140,880	140,000
6060176324. 37.1: Taihape falling main replacement	11,497	134,410	122,913	122,000
6060176401. Water Supply Renewals	154,969	393,763	238,794	230,000
Grand Total	7,177,894	24,800,525	17,822,181	16,497,923

*Report Contains Filters

10 Reports for Information

10.1 Finance Snapshot - September 2024

Author: Warren Pedley, Management and Systems Accountant

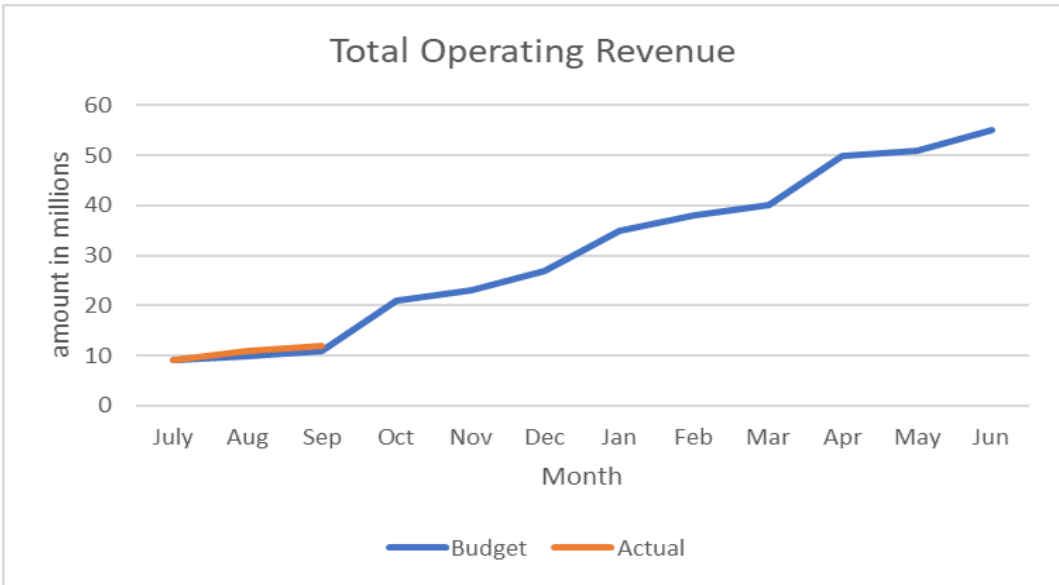
Authoriser: Doug Law, Group Manager Corporate Services

1. Reason for Report

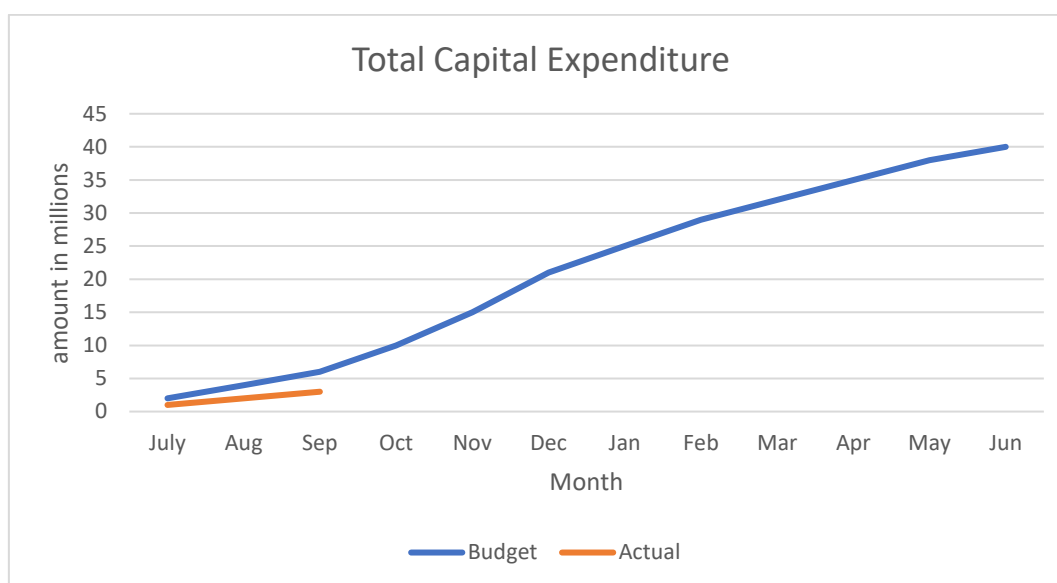
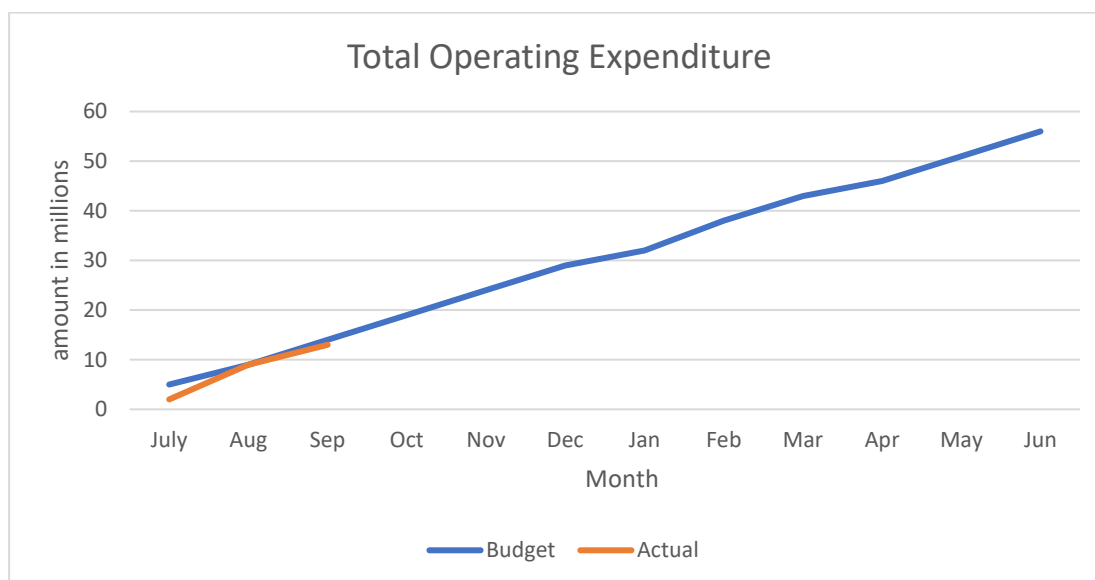
- 1.1 To provide Committee Members with Council’s management accounts and related commentary as at the end of September 2024.

2. Whole of Council Summary

- 2.1 The attached Whole of Council Performance Report highlights a number of budget variances that are best considered ‘at Group level’ in the individual accompanying Group Financial Summary Reports.
- 2.2 The following are trend line graphs for Operational revenue, Operational Expenditure and Capital expenditure



ITEM 10.1



3. Group Financial Summary Reports

3.1 The attached Group Financial Summary Reports provide commentary on operational budget variances in excess of \$100k, noting the following items:

3.2 Personnel Costs

The current financial statements reflect the personnel costs as per the LTP budget and are therefore pre the integration of the MDC Shared Services team. This now needs to be revised and will involve a budget movement between “Other Expenses” within Roothing and Footpaths and Water, Sewerage and Stormwater to “Personnel Costs” within “Business Units”.

3.3 Depreciation

Depreciation variances are currently favourable across the whole of Council but this is a timing issue reflecting changes yet to be made to the asset register pending the finalisation of the 2024 Annual Accounts audit.

4. Capital Expenditure

- 4.1 The attached summary shows these budget variances split by cost centre with the larger budgets (>\$500k) being shown separately.
- 4.2 Commentary regarding the majority of these capital budgets is provided in the *PMO Report* that is reviewed at Council Meetings and the *Assets and Infrastructure Report* that is reviewed at Assets/Infrastructure Committee Meetings.

5. Borrowing

The following table discloses Council's external debt which has not changed since June year end.

- 5.1 Council's LTP shows that its Debt is budgeted to remain within its Debt Ceiling and Debt Limit throughout the term of the LTP (the Debt Ceiling is Council's maximum debt it can access from LGFA; the Debt Limit is a self imposed amount, at least \$4m to 5m lower than the Debt Ceiling, to allow for unforeseen costs).
- 5.2 Council's current review of its capital projects along with the unbudgeted repairs to the swimming pool will have an impact not disclosed in the current LTP. Budgeted debt for 2025 was \$73m with the debt limit being \$102m.
- 5.3 The changes to the capital projects programme will need to be evaluated following the outcome of the review.

External Loans for month ended September 2024					
Loan Parcels	Settled Date	Maturity		Balance	Annual Interest Cost
		Date	Interest Rate		
Due with a year					
Nil					
Due within 2 - 5 years					
LGFA Bond	15/04/2023	15/04/2026	5.62%	9,000,000	505,800
LGFA Bond	14/04/2022	15/04/2027	4.17%	11,000,000	458,700
LGFA Bond	27/04/2023	15/05/2028	5.10%	5,000,000	255,000
LGFA Bond	12/06/2023	15/05/2028	5.2965%	7,000,000	370,755
LGFA Bond	10/05/2019	15/04/2029	3.12%	3,000,000	93,600
LGFA Bond	12/06/2023	20/04/2029	5.55%	4,000,000	222,000
Total due within 2 - 5 years				39,000,000	1,905,855
Due After 5 years					
LGFA Bond	8/02/2022	14/04/2033	3.68%	5,000,000	184,000
Total				44,000,000	2,089,855
Less Cash and cash equivalents				13,183,440	
Net debt				30,816,560	2,089,855

- 5.4 The following table discloses Council's debt by activity. Council borrows to fund Capital expenditure in accordance with the Revenue and Financing Policy which states;

Borrowing for capital expenditure enables the Council to ensure there is intergenerational equity in terms of who funds capital expenditure – the repayments are spread over the reasonably expected average life of the assets where practicable. This means today's ratepayers are not asked to fund tomorrow's assets"

ITEM 10.1

Total Loans By Activity				
Activity	External loans allocated as at 30/06/2024 \$000	Internal Loans as at 30/06/2024 \$000	Total Loans as at 30/06/2024 \$000	Interest Charged YTD 30/09/2024 \$000
Roading and Footpaths	11,500	2,906	14,406	171
Water Supplies				
District Urban	5,000	12,856	17,856	212
Hunternville Urban		517	517	6
Hunternville Rural		171	171	2
Erewhon		88	88	1
Omatane		22	22	-
Putorino		1	1	-
Total for Water Supplies	5,000	13,655	18,655	221
Wastewater/ Sewerage Disposal	17,000	1,124	18,124	215
Stormwater Drainage		1,676	1,676	20
Community and Leisure Assets				
Real Estate		307	307	4
Swim Centres		428	428	5
Civil defence		8	8	-
Community Housing		161	161	2
Public Toilets		641	641	8
Cemeteries		133	133	2
Libraries		530	530	6
Halls	4,000	3,207	7,207	86
Domains	6,500	297	6,797	80
Total Community & Leisure Assets	10,500	5,712	16,212	193
Waste Transfer Stations		56	56	1
Other Activities				
Forestry		4	4	-
Business Units		10	10	
Total other activities	-	14	14	-
Totals	44,000	25,143	69,143	821

Borrowing, therefore, is generally used to fund assets that improve the level of service (LOS, new assets) and those that meet additional demand (growth assets). The later could also be funded from Development Contributions, if the Council had an applicable Development Contributions policy. Assets purchases that replace existing assets (renewals) are funded from the funding of depreciation, however, if this funding is insufficient, the shortfall is also funded from borrowing.

Internal borrowing has occurred over many years where surplus cash was used to fund these assets before resorting to borrowing externally. In essence Council's Treasury function acted as an internal bank. The interest charged to the activities, as detailed below, becomes income to the Treasury, offsetting the charge. This means that overall Council only discloses the external borrowing costs in the Comprehensive Revenue and Expenditure Statement.

- 5.5 The interest rate used for internal loans is the weighted average cost of funds, updated monthly. This is currently 4.75%
- 5.6 The tables below is the loan position as it was for the year ended 30 June 2024. At present, the allocation of loan funding to activities only occurs at year end after all the assets have been identified and capitalised for the Annual Report.

External Loans for year ended June 2024						
Loan Parcels	Maturity Date	Interest Rate	Opening Balance	Raised	Repaid	Closing Balance
Due with a year						
Nil						
Due within 2 - 5 years						
LGFA Bond	15/04/2026	5.62%	-	9,000,000		9,000,000
LGFA Bond	15/04/2027	4.17%	11,000,000			11,000,000
LGFA Bond	15/05/2028	5.10%	5,000,000			5,000,000
LGFA Bond	15/05/2028	5.2965%	7,000,000			7,000,000
LGFA Bond	15/04/2029	3.12%	3,000,000			3,000,000
LGFA Bond	20/04/2029	5.55%	-	4,000,000		4,000,000
Total due within 2 - 5 years			26,000,000	13,000,000	-	39,000,000
Due After 5 years						
LGFA Bond	14/04/2033	3.68%	5,000,000			5,000,000
Total			31,000,000	13,000,000	-	44,000,000
Less Cash and cash equivalents						13,134,071
Net debt			31,000,000	13,000,000	-	30,865,929

ITEM 10.1

Total Loans By Activity						
Activity	External loans allocated as at 30/06/2024 \$000	Internal Loans as at 30/06/2024 \$000	Total Loans as at 30/06/2024 \$000	LTP Budget Year 3 30/06/2024 \$000	Interest Charged YE 30/06/2024 \$000	Total Loans as at 30/06/2023 \$000
Roading and Footpaths	11,500	2,906	14,406	15,653	648	12,776
Water Supplies						
District Urban	5,000	12,856	17,856	25,511	883	17,416
Hunternville Urban		517	517	517	27	538
Hunternville Rural		171	171	171	9	178
Erewhon		88	88	88	5	92
Omatane		22	22	22	1	23
Putorino		1	1	1		1
Total for Water Supplies	5,000	13,655	18,655	26,310	925	18,248
Wastewater/ Sewerage Disposal	17,000	1,124	18,124	18,046	615	12,134
Stormwater Drainage		1,676	1,676	2,439	64	1,261
Community and Leisure Assets						
Real Estate		307	307	307	16	320
Swim Centres		428	428	428	23	445
Civil defence		8	8	8		9
Community Housing		161	161	161	3	168
Public Toilets		641	641	641	34	668
Cemeteries		133	133	133	7	139
Libraries		530	530	530	28	552
Halls	4,000	3,207	7,207	8,167	367	7,237
Domains	6,500	297	6,797	6,902	340	6,716
Total Community & Leisure Assets	10,500	5,712	16,212	17,277	818	16,254
Waste Transfer Stations		56	56	49	3	58
Other Activities						
Community Leadership			-	274		-
Environment & Regulatory Services			-	223		-
Community Wellbeing			-	37		-
Forestry		4	4			4
Business Units		10	10			10
Total other activities	-	14	14	534	-	14
Totals	44,000	25,143	69,143	80,308	3,073	60,745

6. Sustainability

The following commentary represents Council's sustainability in relation to the Balance Budget Prudential Benchmark and the LGFA borrowing covenants.

- 6.1 The Balance budget benchmark is likely to remain below 100% as council has budgeted to incur a deficit for the year.

The definitions for operating revenue and expenditure are explained and may be different from the actual year end position and described in the Statement of Comprehensive Revenue and Expenditure which will include those items excluded from the definition in the Regulations.

Derivative gains and losses only incur if Council enters into interest rate swap agreements which are given a generic term of Financial Derivatives. Council does not currently have any derivatives.

- 6.2 Net debt to projected revenue covenant can only be used with the projected year end revenue, which at the stage is the budgeted year end revenue total from year 1 of the 2024-2034 LTP.

- 6.3 Net interest to rates revenue covenant can be assessed all the way through the financial year, but would make sense to be done once a quarter after the quarterly rates income is recognised.

- 6.4 Net Interest to operating revenue is similar in nature to the above covenant.

- 6.5 The liquidity bench mark of having at least 10% or more of your debt in cash or in bank standby facilities. We have used only cash in the bank to satisfy this requirement to date. The covenant is met where the benchmark is greater than 110%

Sustainability

Balance Budget Ratio 91%

Operating Revenue YTD	\$12.28m
-----------------------	----------

Operating Expenditure YTD	\$13.45m
---------------------------	----------

This is a Prudential Benchmark reported under the Local Government (Financial Reporting and Prudence) Regulations 2014. Operating Revenue should be equal or more than operating expenditure (i.e. greater than or equal to 100%) to meet this benchmark. Operating revenue excludes vested assets, asset revaluation gains but also excludes development contributions and gains on derivatives, if applicable. Operating expenditure includes depreciation and excludes losses on revaluations, increases in landfill after care provisions and loss on derivatives if applicable.

Net Debt to projected revenue (LGFA covenant) 56%

Total net borrowing	\$30.82m
---------------------	----------

Total projected operating revenue	\$54.74m
-----------------------------------	----------

This is also a prudential benchmark set in our Treasury Policy and also a LGFA Covenant maximum of 175%. Net debt is defined as external borrowing less cash in the bank.

Net Interest to rates revenue (LGFA covenant) 4%

Net Interest YTD	\$0.35m
------------------	---------

Rates Revenue	\$7.96m
---------------	---------

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 25% of rates revenue. Net interest is Interest paid less interest received. Rates revenue excludes penalties, water supply by meter and is gross of remissions.

Interest to operating revenue (LGFA covenant) 3%

Net Interest	\$0.35m
--------------	---------

Operating revenue	\$12.28
-------------------	---------

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 20% of operating revenue.

Liquidity benchmark (LGFA covenant) 131%

External Debt plus cash	\$57.18m
-------------------------	----------

External debt	\$44.00m
---------------	----------

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 110%. This benchmark is calculated by dividing external debt plus cash by external debt.

Attachments:

1. Finance Snapshot - September 2024 [↓](#)

Recommendation 1

That the report 'Finance Snapshot – September 2024' be received.

ITEM 10.1 ATTACHMENT 1

Whole of Council
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(12,282)	(11,268)	1,015	9%	(55,127)
Subsidies and Grants	(2,347)	(1,790)	557	31%	(16,282)
Other Revenue	(1,735)	(1,477)	259	18%	(5,051)
Finance Revenue	(174)	(139)	35	25%	(495)
Gains	(89)	0	89		(356)
Rates	(7,937)	(7,862)	75	1%	(32,943)
Total Expense	13,451	13,891	440	3%	56,455
Other Expenses	5,580	5,912	333	6%	25,748
Personnel Costs	2,781	2,181	(600)	-27%	9,333
Finance Costs	526	731	205	28%	2,899
Depreciation	4,565	5,067	502	10%	18,474
Grand Total	1,169	2,624	1,455	45%	1,328

Variances > \$100k: Comment

Commentary provided in the following Group Summaries

Business Units
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(347)	(192)	155	81%	(933)
Other Revenue	(1)	(6)	(4)	-76%	(15)
Finance Revenue	(174)	(130)	44	34%	(460)
Gains	(86)	0	86		(356)
Rates	(2,639)	(2,609)	30	1%	(10,313)
Rate Apportionment	2,553	2,553	0	0%	10,211
Total Expense	(294)	475	769	162%	1,010
Other Expenses	779	1,258	479	38%	4,578
Personnel Costs	2,438	1,852	(586)	-32%	7,916
Finance Costs	(295)	0	295		0
Depreciation	159	324	165	51%	403
Overhead Allocation	(3,375)	(2,960)	415	14%	(11,887)
Grand Total	(642)	283	924	327%	77

Variances > \$100k: Comment

Other Expenses

- Variance is mainly caused by lower than planned costs for contractors, and software licencing.

Personal Costs

- Variance is predominately driven by the Shared Services Team salary costs still budgeted as other costs within 3 Waters and Roading and thus offset this budget variance.

Finance Costs

- Variance is predominately driven by a lower than planned interest cost because of planned borrowing not yet being required along with a higher than planned recovery of internal interest.

Depreciation

- Variance is driven by lower than planned project completion at the end of 2024 and a timing issue with adjusting depreciation routines within the Financial System

Overhead Allocation

- Variance is driven by the overhead recovery budget being set too low to relative to the total planned costs (noting this has now impact on a Whole of Council level).

ITEM 10.1 ATTACHMENT 1

Community
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(2,108)	(1,875)	233	12%	(7,749)
Subsidies and Grants	(280)	(42)	238	563%	(355)
Other Revenue	(189)	(189)	(0)	0%	(823)
Finance Revenue	0	(8)	(8)	-100%	(31)
Gains	(3)	0	3		0
Rates	0	0	(0)		0
Rate Apportionment	(1,635)	(1,635)	0	0%	(6,539)
Total Expense	2,225	2,717	492	18%	9,355
Other Expenses	836	998	162	16%	3,628
Personnel Costs	33	26	(7)	-27%	115
Finance Costs	192	205	14	7%	815
Depreciation	612	951	338	36%	2,671
Overhead Allocation	553	537	(15)	-3%	2,126
Grand Total	117	843	725	86%	1,606

Subsidies and Grants

- Largely driven by receipt of Better off Funding subsidies not factored into the budget pending realignment of 24/25 budget for “carry in” project activity along with Mayoral Taskforce for Jobs subsidy received (offset by costs in other expenses)

Other Expenses

- Largely driven by an underspent to budget across several categories but namely contractor costs and building repairs and maintenance

Depreciation

- Variance is driven by lower than planned project completion at the end of 2024 and a timing issue with adjusting depreciation routines within the Financial System

Community Leadership
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(606)	(607)	(0)	0%	(2,428)
Other Revenue	0	0	(0)		(0)
Rates	(26)	(26)	(0)	-1%	(104)
Rate Apportionment	(581)	(581)	0	0%	(2,323)
Total Expense	580	532	(48)	-9%	2,445
Other Expenses	199	224	25	11%	1,090
Overhead Allocation	381	308	(73)	-24%	1,355
Grand Total	(27)	(75)	(48)	-65%	18

Variances > \$100k: Comment

Nil

Regulatory Services
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(896)	(1,125)	(229)	-20%	(3,331)
Other Revenue	(627)	(856)	(229)	-27%	(2,254)
Rate Apportionment	(269)	(269)	(0)	0%	(1,077)
Total Expense	736	891	155	17%	3,396
Other Expenses	73	277	204	74%	770
Personnel Costs	310	303	(7)	-2%	1,303
Overhead Allocation	353	311	(42)	-13%	1,324
Grand Total	(160)	(234)	(74)	-32%	65

Variances > \$100k: Comment

Other Revenue/Other Expenses/Personnel Costs

- All regulatory activity continues at below expected levels. Accordingly, associated revenue and expenditure accounts are below budget.

**Roading and Footpaths
Activity Performance Report
For the period ending 30 September 2024**

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(4,587)	(4,236)	351	8%	(25,924)
Subsidies and Grants	(2,084)	(1,747)	337	19%	(15,929)
Other Revenue	(37)	(42)	(6)	-13%	(174)
Rates	(2,466)	(2,446)	20	1%	(9,820)
Total Expense	6,408	5,255	(1,153)	-22%	23,842
Other Expenses	2,262	1,427	(836)	-59%	8,517
Finance Costs	171	123	(48)	-39%	487
Depreciation	2,752	2,655	(97)	-4%	10,722
Overhead Allocation	1,222	1,051	(171)	-16%	4,116
Grand Total	1,821	1,019	(802)	79%	(2,082)

Variances > \$100k: Comment

Subsidies and Grants

- Variance is due to higher than planned maintenance activity resulting in a higher NZTA subsidies being received.

Other Expenses

- Variance is due to higher than planned maintenance activity YTD, with expenditure up 28% YTD on the prior year equivalent (which was also used for budget profiling).

ITEM 10.1 ATTACHMENT 1

Rubbish and Recycling
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(714)	(713)	0	0%	(3,030)
Other Revenue	(360)	(365)	(4)	-1%	(1,635)
Rates	(315)	(311)	5	1%	(1,243)
Rate Apportionment	(38)	(38)	0	0%	(152)
Total Expense	594	721	127	18%	3,067
Other Expenses	440	572	132	23%	2,490
Finance Costs	1	3	2	76%	11
Depreciation	16	19	2	12%	65
Overhead Allocation	137	127	(9)	-7%	501
Grand Total	(120)	7	127	-1704%	37

Variances > \$100k: Comment

Other Expenses

- Variance is largely a timing difference due to the Smart Environmental invoice for September not being received in time for inclusion in the September month end cut off.

Water, Sewerage & Stormwater
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(2,971)	(2,475)	496	20%	(11,522)
Subsidies and Grants	18	0	(18)		0
Other Revenue	(498)	(4)	494	11381%	(56)
Finance Revenue	0	(1)	(1)	-100%	(4)
Rates	(2,491)	(2,470)	21	1%	(11,462)
Total Expense	3,165	3,245	80	2%	13,128
Other Expenses	973	1,120	148	13%	4,539
Finance Costs	457	400	(57)	-14%	1,587
Depreciation	1,025	1,119	93	8%	4,613
Overhead Allocation	711	606	(104)	-17%	2,389
Grand Total	194	770	576	-75%	1,605

Variances > \$100k: Comment

Other Revenue

- Variance is due to unplanned funding being received from the Ministry of the Environment for the Lake Waipu Freshwater Improvement Project

Other Expenses

- Variance is due to the budget still reflecting the prior MDC Shared Service Agreement and what are now internal costs (being labour and overhead) still showing as external costs.

ITEM 10.1 ATTACHMENT 1

Parks and Reserves
Activity Performance Report
For the period ending 30 September 2024

	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000	%	\$000
Total Revenue	(53)	(44)	9	20%	(210)
Subsidies and Grants	0	0	0	-	2
Other Revenue	(23)	(14)	9	62%	(93)
Finance Revenue	0	0	0	-	0
Rates	0	0	0	-	0
Rates Apportionment	(30)	(30)	0	-	(120)
Total Expense	38	55	17	30%	212
Other Expenses	18	36	18	49%	136
Finance Costs	2	0	(2)	-	0
Depreciation	0	0	0	-	0
Overhead Allocation	18	19	1	3%	76
Grand Total	(15)	11	26	239%	2

Variances > \$100k: Comment

Nil

Rangitikei District Council
Account Details
For Period Ended 30 September 2024

Account	2024/25 YTD Actuals September	2024/25 YTD Budgets September	2024/25 YTD Variance September	2024/25 YTD Percentage Variance September	2024/25 Full Year Budget
Business Units	188,798	435,383	246,585	56.64%	1,980,465
Fleet Management	9,859	0	(9,859)	-100.00%	500,000
95500701. Motor Vehicle Purchases (dr)	9,859	0	(9,859)	-100.00%	500,000
Information Services	176,638	435,383	258,745	59.43%	1,480,465
Community and Leisure Assets	394,266	1,507,024	1,112,758	73.84%	10,506,667
Domains	216,102	57,742	(158,360)	-274.25%	972,000
4410170630. Tailhape Grandstand	21,072	28,196	7,124	25.27%	650,001
Halls	73,811	1,342,484	1,268,673	94.50%	9,126,998
4090174504. Tailhape Town Hall and Library Redeve	17,365	371,269	353,904	95.32%	3,999,999
4090174505. Marton Building Design & Constructio	35,059	971,215	936,156	96.39%	4,999,999
Roading and Footpaths	1,050,477	1,777,248	726,771	40.89%	15,139,080
Non-Subsidised Roading	10,789	133,893	123,104	91.94%	730,000
Subsidised Roading	1,039,688	1,643,355	603,667	36.73%	14,409,080
70100745. Marton Rail Hub	1,928	694,865	692,937	99.72%	2,847,999
70100781. Sealed Road Pavement Rehabilitation (2	235,125	63,095	(172,030)	-272.65%	1,637,283
70100782. Drainage Renewals (213)	312,410	149,349	(162,461)	-108.34%	985,000
70100783. Structures Components Replacements	90,408	70,240	(20,168)	-28.71%	842,001
7010078417. Renewal Footpath (225)	5,972	157,662	151,690	96.21%	534,001
7010078419. Walking Facilities Renewals (415)	0	181,577	181,577	100.00%	615,000
70100787. Sealed Road Surfacing (212)	76,887	0	(76,887)	-100.00%	2,405,009
70100795. Improvements- Low Cost Low Risk (341)	90,232	190,818	100,586	52.71%	3,471,746
Water, Sewerage & Stormwater	1,346,342	2,156,844	810,502	37.58%	9,048,433
Stormwater	140,357	78,390	(61,967)	-79.05%	820,798
6050177203. Bredins Line New Outfall	0	0	0	0.00%	500,000
Waste Water - Sewerage	464,451	245,249	(219,202)	-89.38%	2,530,001
6070176204. Wastewater Reticulation	102,752	34,909	(67,843)	-194.34%	750,001
6070176206. Marton to Bulls Centralisation Projec	243,215	115,344	(127,871)	-110.86%	1,250,000
Water - District	716,534	1,805,445	1,088,911	60.31%	5,236,004
6060174503. Marton Water Strategy	320,504	901,101	580,597	64.43%	2,450,003
6060176401. Water Supply Renewals	11,250	903,938	892,688	98.76%	2,144,156
Grand Total	3,114,470	5,891,499	2,777,029	47.14%	36,689,645

10.2 QV Report**Author:** Lorraine Bergen, Manager Financial Services**Authoriser:** Doug Law, Group Manager Corporate Services**1. Reason for Report/Commentary**


- 1.1 To provide the Finance and Performance Committee with data provided by QV.
- 1.2 Officers provide this data in response to a prior request from members of the Committee. Officers have previously noted that certain market transactions cause apparent anomalies in some of the data included in the attached and emphasise that this raw information should not be used for any decision making.
- 1.3 Any queries arising from the following data will need to be passed to QV for a response.
- 1.4 Note that the data included in the following mini report is 'live' data so is current as of 15th October 2024. The attached summary includes results of QV's most recent property revaluations.

Attachments:

1. QV Monthly Report 15 October 2024 [↓](#)

Recommendation

That the QV Report be received.



TOTAL CAPITAL VALUE

\$8,043,198,710

SINCE 1 JULY 2024

+0.13%

TOTAL LAND VALUE

\$5,343,524,100

+0.08%

TOTAL RATING UNITS

8,846

+6

RATING VALUATION

01 August 2023

NEXT RATING VALUATION

01 August 2026

Report Centre

Building Consents Listing

Objections Listing

Outstanding Objections

Subdivisions Listing

Sales Listing

QV Insights

We offer a wide variety of reports and commentary to help you analyse your local property market.

More Reports

More Analysis

Your QV Contacts

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Manager - Manawatu/Taranaki

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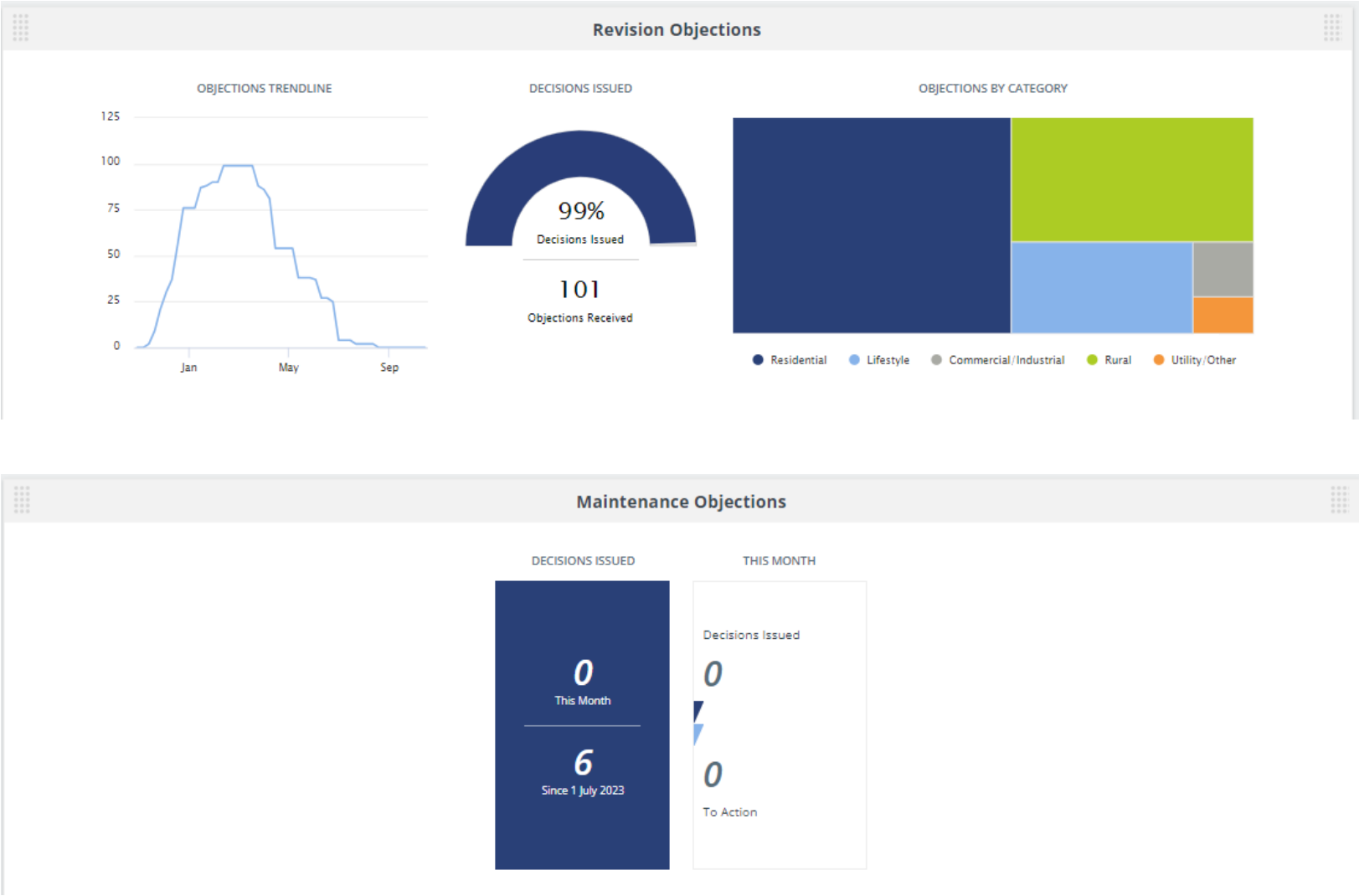
James Wilson

Operations Manager

021 830 861

James.Wilson@qv.co.nz





10.3 Public Feedback / Performance Report - September 2024**Author:** Sophia Sykes, Communications Manager**Authoriser:** Jo Manuel, Manager Mana Whenua and Community Hubs**1. Reason for Report**

- 1.1 This report is to provide the Finance/Performance Committee with a regular monthly report on feedback received and comms undertaken during September 2024.
- 1.2 The report has been revised and now features key information from the Comms Team, including Media Releases; interactions on Council's comms channels; feedback from the Korero Mai – Have Your Say system; commentary from Community Hubs, including the Happy Or Not system.
- 1.3 The Committee are asked to provide any feedback on the new format, including if there were other things they would like to see included in this report.

2. Decision Making Process

- 2.1 As this is a report for information only, this item is not considered to be significant according to the Council's Policy on Significance and Engagement.

Attachments:

1. **September 2024 - Comms and Performance Report** [↓](#)

Recommendation

That the Public Feedback / Performance Report – September 2024 be received.

Te Whakawhitiwhiti - Communications Report

Commentary from the Comms Corner

- September was a busy and varied month for Comms. Balancing keeping the community proactively informed whilst preventing communications fatigue will continue to be a challenge in the lead-up to Christmas.
- Through the middle of the month, RDC partnered with Te Rūnanga o Ngā Wairiki Ngāti Apa on a number of initiatives for Te Wiki o Te Reo Māori | **Māori Language Week**. We loved the opportunity to collaborate with Boston from Te Rūnanga o Ngā Wairiki Ngāti Apa on social media – and based on post performance, our community did too. A combined 56,000+ views across RDC social media presence alone.
- Mental Health Awareness** week followed Te Wiki o Te Reo Māori. Internally, we shared resources encouraging healthy balance, mindfulness, and gratitude. On social media, we shared themes and resources from the Mental Health Foundation, and created some content of our own. Seeing the difference in performance between re-shared 'still' resource imagery from the Mental Health Foundation, and the content we created in-house really speaks to the value of authentic content created specifically for our audience – we know them best!
- Our social media community were encouraged to see action happening at the **Taihapa Town Hall** site throughout the middle of the month. Proactive communications for key infrastructure projects is vital to keeping the community onboard.
- Comms support for the **Marton Swim Centre** closure was understandably a dominant theme during the last week of the month. We are continuing to work with internal staff and CLM to keep the community updated as contingency plans are developed. A priority of the Comms team has been keeping front-facing staff proactively aware of updates so they are prepared for conversations with the community.

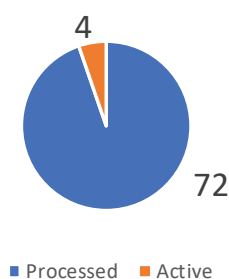
Media Releases

September	Public Interest
Rangitikei District Council shares its disappointment at the news Winstone Pulp International will be closing its doors.	High
Winstone Pulp International Mill closure – Early response support available to the Rangitikei	Neutral
Marton Swim Centre to be closed for 2024/25 summer season	Very high

Looking Ahead

The Comms team are beginning a phased approach to educate our community about water, the district planning process, and recycling with 'recycling week' scheduled for the end of the month (October 27th – November 1st). In the events space we will be promoting the Multicultural Festival, a new 'Shop Rangitikei' campaign in collaboration with Economic Wellbeing, the Spring Fling, the Shemozzle, and Marton Market Day.





LGOIMAs
Total received for this year = 76



Te Whakawhitiwhiti - Communications Report

Comms Channels

Social Media Posts

Facebook	Instagram	Linkedin	Tik Tok
 facebook	 Instagram	 Linked in	 TikTok
81	57	8	11

Facebook

Page Impressions



294,031

New Followers



165

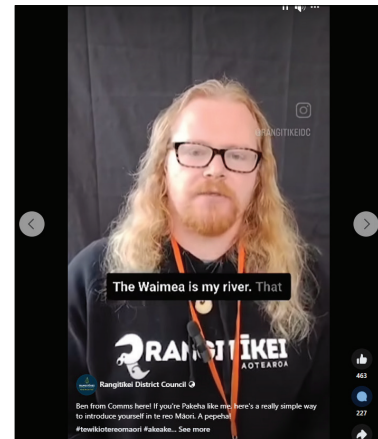
Comments and Replies



723

POST WITH MOST ENGAGEMENT: Ben from Comms Pepeha

- 24K Views
- 5,616 minutes played
- 749 Engagements



Instagram

Page Impressions



4,042

New Followers



18

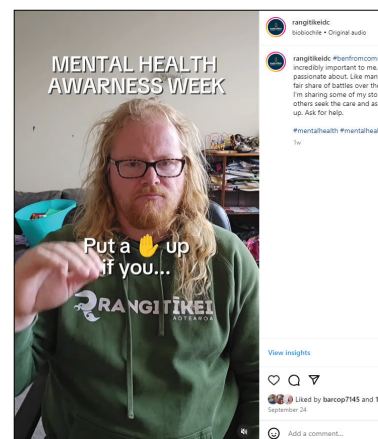
Comments and Replies



1

POST WITH MOST ENGAGEMENT: Mental Health Awareness Week


- 338 Plays
- 46 minutes played
- 17 Interactions



Te Whakawhitiwhiti - Communications Report


Linkedin

Page Impressions




3,396

New Followers



18

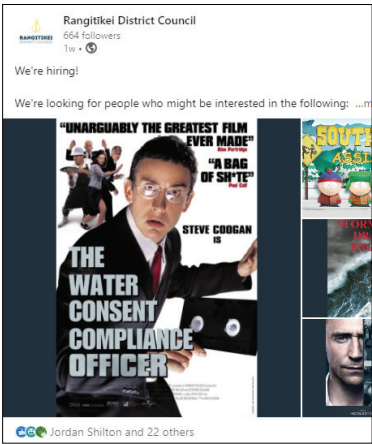
Reactions



48


POST WITH MOST ENGAGEMENT: We're hiring!

- 1,263 Impressions
- 343 Engagements
- 27.1% Engagement Rate




Tik Tok

Post Views




23K

New Followers



137

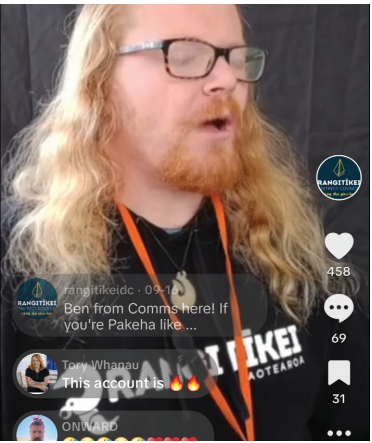
Comments and Replies



212

POST WITH MOST ENGAGEMENT: Ben from Comms Pepeha

- 8,624 Views
- 558 Engagements



News and Website Statistics

Newspaper Articles	Public Notices	Website Stories	Website New Users	Total Website Visits
				
13	4	8	13K	38K

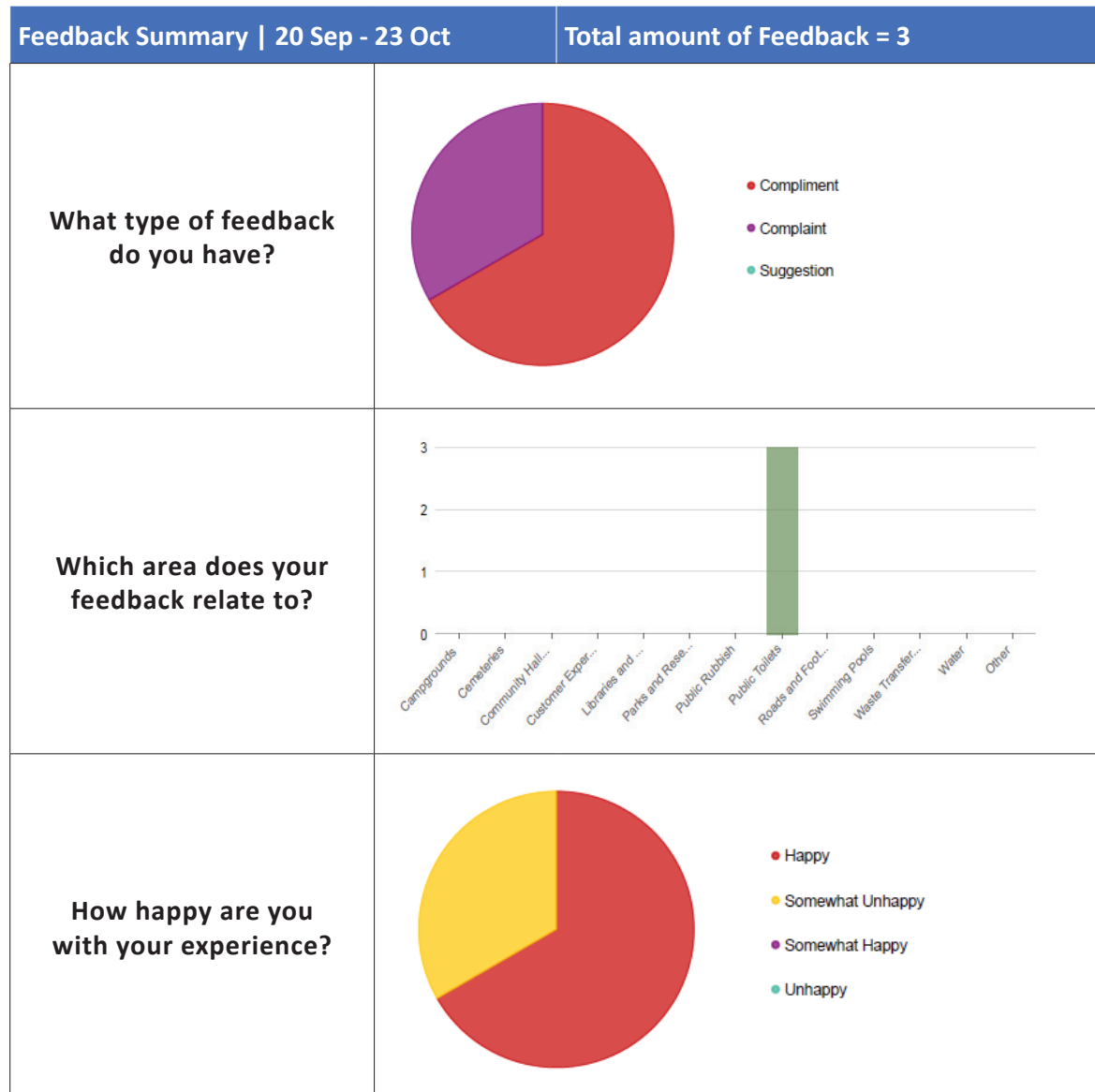
- FEATURED NEWS
- Marton Swim Centre
 - Chorus Cabinet Art
 - Winstone Pulp International closure and response
 - Acknowledgment of Kuini Ngā-wai-hono-i-te-pō
 - Bilingual Storytime at Marton Library



Making this place home.

Kōrero Mai - Feedback Report

Kōrero Mai feedback is captured from QR codes displayed throughout our community parks and facilities. All submissions are acknowledged (if contact details are supplied) and if required a Request for Service is lodged. This feedback form is not intended for urgent or emergency requests.



Kōrero Mai - Feedback Report

Feedback Received

DATE: 6 Oct 2024

TYPE OF FEEDBACK: Compliment

AREA FEEDBACK RELATES TO: Public Toilets - Hunterville (High Street)

COMMENT:

Very clean and tidy. Thank you :)

EXPERIENCE: Happy

ACTION TAKEN: *Feedback passed on to Cleaning Team.*

DATE: 6 Oct 2024

TYPE OF FEEDBACK: Compliment

AREA FEEDBACK RELATES TO: Public Toilets - Mangaweka

COMMENT:

So nice

EXPERIENCE: Happy

ACTION TAKEN: *Feedback passed on to Cleaning Team.*

DATE: 28 Sep 2024

TYPE OF FEEDBACK: Complaint

AREA FEEDBACK RELATES TO: Public Toilets - Taihape (Tui Street)

COMMENT:

Toilet blocked in ladies toilet

EXPERIENCE: Somewhat Unhappy

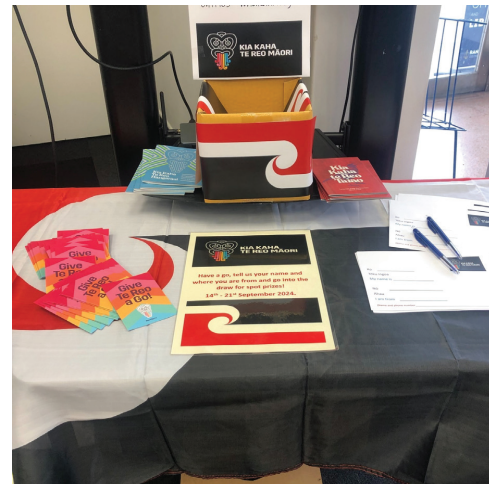
ACTION TAKEN: *Feedback passed on to Cleaning Team.*

Community Hubs Report

Commentary from the Community Hubs

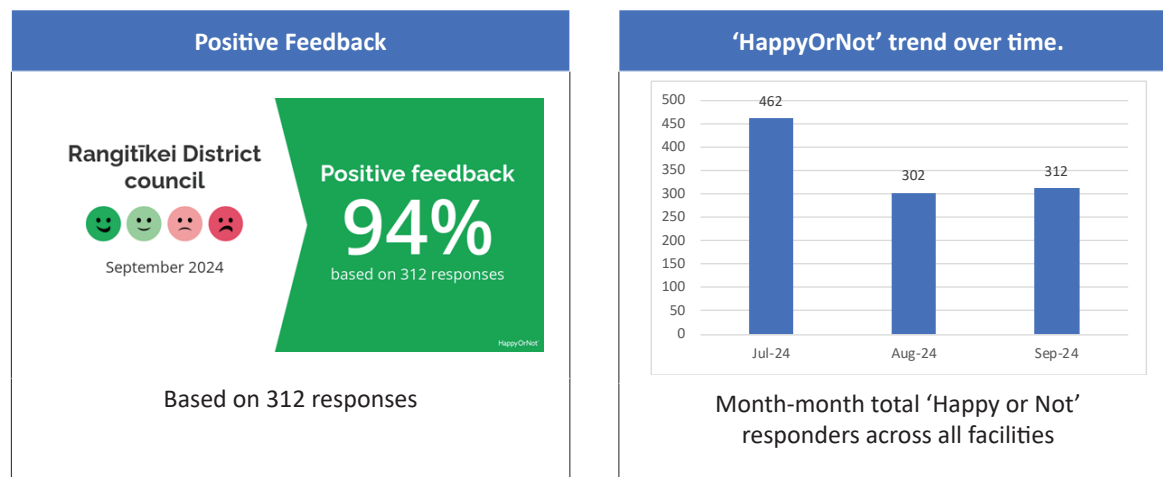
Te Wiki o Te Reo Māori Week

- Celebration with a Bilingual Story with Deputy Mayor Cr Dave Wilson and Te Runanga o Ngā Wairiki Ngāti Apa - Rawiri Te Hina, alongside staff of Marton and the Runanga.
- The kaimahi (staff) at Taihape Library got into the spirit for Te wiki o te Reo Māori 2024 with this cool “Give Te reo a Go” display!
- Great week of free coffee and/or hot chocolate when ordering in Te Reo Māori at Kakariki Green Organics in Taihape on Monday, Tuesday & Wednesday 9am to 10am. In Marton, Tuesday, Wednesday & Thursday 8am-9am in collaboration with Te Runanga o Ngā Wairiki Ngāti Apa.
- Asking for sausage in Te Reo Māori at the Clubs & Codes afternoon with over 130 sausages handed out. We had a very diverse group of people ordering and giving it a go. Assistance was provided with 100% positive feedback and no complaints.
- Supporting Te Runanga after dark providing our VR (Virtual Reality) equipment and providing tech support for Rangatahi attending Te Runanga o Ngā Wairiki Ngāti Apa



Community Hubs Report

HappyOrNot Report



Summary of HappyOrNot Responses

TAIHAPE LIBRARY

- 2024-09-23 3:29 PM
Staff friendliness
taihape staff are the best people
- 2024-09-09 11:46 AM
Quality of service
wonderful service - tracked a bus down for us.
went above and beyond!
- 2024-09-02 3:05 PM
Something else
got a chance to look at the place

MARTON LIBRARY

- 2024-09-30 4:56 PM
Something else
thanks
- 2024-09-30 1:59 PM
Something else
i love the hub soooo much service was amazing
give millie a raise!
- 2024-09-27 4:30 PM
Something else
your kindness and helpfulness
- 2024-09-24 4:14 PM
Punctuality
- 2024-09-24 3:17 PM
Ambience
- 2024-09-21 11:15 AM
Something else
I got a library card today.
- 2024-09-20 3:43 PM
Something else
- 2024-09-20 10:34 AM
Quality of service
amazing service
- 2024-09-14 10:50 AM
Something else
my dad was not letting me win chess but i won
- 2024-09-04 3:45 PM
Staff friendliness
i love the staff here

TE MATAPIHI

- 2024-09-28 2:25 PM
Staff friendliness
love it
- 2024-09-28 12:48 PM
Something else
the nice ness
- 2024-09-22 12:46 PM
Something else
bulls is cool
- 2024-09-22 12:44 PM
Quality of service
it was very fun here with alot of whano and friends
- 2024-09-22 12:44 PM
Quality of service
its always so fun and i like coming here
- 2024-09-21 11:09 AM
Something else
its fun and entertaining love coming here on the weekends awesome.
- 2024-09-21 11:08 AM
Quality of service
fun amazing and olsome
- 2024-09-10 4:58 PM
Something else
it was so skibiti and bestie pookie
- 2024-09-10 4:55 PM
Something else
it was very fun to play on the computers and it was kinda sad because of hip hop being cancelled but it was very fun and the best times of our lifes
- 2024-09-10 4:39 PM
Quality of service
it was nice at te matapihi
- 2024-09-10 4:34 PM
Quality of service
great
- 2024-09-08 12:16 PM
Staff friendliness
thanks
- 2024-09-07 1:11 PM
Quality of service
sad
- 2024-09-07 1:09 PM
Quality of service
i hade fun with lily wakefiled qt te matapihi we did aloudt of stuff together

11 Meeting Closed.