

ORDER PAPER

FINANCE/PERFORMANCE COMMITTEE MEETING

Date: Thursday, 28 August 2025

Time: 9.30am

Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Chair: Cr Fi Dalgety

Deputy Chair: Cr Jeff Wong

Membership: Cr Brian Carter
Cr Dave Wilson
Cr Simon Loudon
Cr Greg Maughan
Cr Paul Sharland
Ms Leanne Hiroti (TRAK Representative)
HWTM Andy Watson

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Notice is hereby given that a Finance/Performance Committee Meeting of the Rangitikei District Council will be held in the Council Chamber, Rangitikei District Council, 46 High Street, Marton on Thursday, 28 August 2025 at 9.30am.

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AGENDA

1 Welcome / Prayer

2 Apologies

3 Public Forum

4 Conflict of Interest Declarations

Members are reminded of their obligation to declare any conflicts of interest they might have in respect of items on this agenda.

5 Confirmation of Order of Business

That, taking into account the explanation provided why the item is not on the meeting agenda and why the discussion of the item cannot be delayed until a subsequent meeting, [enter item number](#) be dealt as a late item at this meeting.

6 Confirmation of Minutes

6.1 Confirmation of Minutes

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 The minutes from **Finance/Performance Committee Meeting held on 31 July 2025** are attached.

Attachments

1. **Finance/Performance Committee Meeting - 31 July 2025**

Recommendation

That the minutes of Finance/Performance Committee Meeting held on 31 July 2025 [**as amended/without amendment**] be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

MINUTES



RANGITIKEI
DISTRICT COUNCIL
Making this place home.

UNCONFIRMED: FINANCE/PERFORMANCE COMMITTEE MEETING

Date: Thursday, 31 July 2025
Time: 9.30am
Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Present

Cr Brian Carter
Cr Dave Wilson
Cr Fi Dalgety
Cr Jeff Wong
Cr Paul Sharland
Cr Simon Loudon
HWTM Andy Watson

In attendance

Mrs Carol Gordon, Chief Executive
Mr Arno Benadie, Deputy Chief Executive
Ms Leanne Macdonald, Group Manager – Corporate Services
Ms Katrina Gray, Group Manager – Strategy, Community and Democracy
Ms Lorraine Bergen, Finance Manager
Mr Warren Pedley, Manager Finance and Partnerships
Ms Joanne Manuel, Manager Mana Whenua and Community Hubs
Ms Kezia Spence, Governance Advisor

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1 Welcome / Prayer

The Chair opened the meeting at 9.30am and read the Council prayer.

2 Apologies

Resolved minute number 25/FPE/039

That the apologies be received from Cr Maughan.

Cr F Dalgety/Cr B Carter. Carried

3 Public Forum

There was no public forum.

4 Conflict of Interest Declarations

There were no conflicts of interest declared.

5 Confirmation of Order of Business

The Mayor noted the National Infrastructure Pipeline. Mrs Gordon commented that officers have completed an assessment on this and will look at this when further information comes through.

6 Confirmation of Minutes

Resolved minute number 25/FPE/040

That the minutes of Finance/Performance Committee Meeting held on 26 June 2025 **without amendment** be taken as read and verified as an accurate and correct record of the meeting, and that the electronic signature of the Chair of this Committee be added to the official minutes document as a formal record.

HWTM A Watson/Cr D Wilson. Carried

7 Follow-up Actions

7.1 Follow-up Action Items from Finance/Performance Meetings

The report was taken as read.

Resolved minute number 25/FPE/041

That the report 'Follow-up Action Items from Finance/Performance Meetings' be received.

Cr F Dalgety/Cr P Sharland. Carried

8 Chair's Report

8.1 Chair's Report - July 2025

The Chair tabled a report and was taken as read.

Resolved minute number 25/FPE/042

That the Chair's Report – July 2025 be received.

Cr F Dalgety/Cr B Carter. Carried

9 Reports for Information

9.1 Finance Snapshot - June 2025

Ms Bergen highlighted the external debt with a further \$5 million borrowed and a cost benefit analysis of the treasury advisory services. The borrowing is below the level indicated in the Annual Plan 2024/25. Officers continue to speak with Councils treasury advisor.

Officers continue to work on the debt and the transfer the assets for Local Water Done Well to the new entity.

Resolved minute number 25/FPE/043

That the Financial Snapshot - May 2025 be received.

Cr F Dalgety/Cr B Carter. Carried

9.2 QV Report

The report was taken as read.

Resolved minute number 25/FPE/044

That the Finance/Performance Committee receive the QV Monthly Report

Cr B Carter/Cr P Sharland. Carried

9.3 Public Feedback / Performance Report - June 2025

ITEM 6.1

ATTACHMENT 1

The report was taken as read.

Resolved minute number 25/FPE/045

That the Public Feedback / Performance Report – June 2025 be received.

Cr F Dalgety/Cr B Carter. Carried

The meeting closed at 10.00am.

The minutes of this meeting were confirmed at the Finance/Performance Committee held on 28 August 2025.

.....
Chairperson

7 Follow-up Action Items from Previous Meetings

7.1 Follow-up Action Items from Finance/Performance Meetings

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 On the list attached items raised at previous Finance/Performance meetings. Items indicate who is responsible for follow up, and a brief status comment

2. Decision Making Process

- 2.1 Staff have assessed the requirements of the Local Government Act 2002 in relation to this item and have concluded that, as this report is for information only, the decision-making provisions do not apply.

Attachments:

1. Follow-up Action Items from Finance/Performance Meetings [↓](#)

Recommendation

That the report 'Follow-up Action Items from Finance/Performance Meetings' be received.

Current Follow-up Actions					
Item	From Meeting Date	Details	Person Assigned	Status Comments	Status
1	27-Mar-25	Change the rates remission report to a financial year rather than calendar year and add data from previous year as comparison.	Leanne	Provided as part of the August Finance/Performance meeting	Completed

8 Chair's Report

8.1 Chair's Report - August 2025

Author: Fiona (Fi) Dalgety, Councillor

1. Reason for Report

- 1.1 A verbal or tabled report will be provided during the meeting.

Recommendation

That the Chair's Report – August 2025 be received.

9 Reports for Information

9.1 Finance Snapshot - July 2025

Author: Lorraine Bergen, Manager Financial Services

Authoriser: Leanne Macdonald, Group Manager - Corporate Services

1. Reason for Report

- 1.1 To provide Committee Members with Council's management accounts and related commentary as at 31 July 2025, for both the operational and capital activities.
- 1.2 To provide the Committee with a summary of the treasury and debt position, noting that Bancorp Treasury will be providing a quarterly Treasury Dashboard Report as a separate Report to the Committee.
- 1.3 The draft 2024/25 Annual Report will be presented in September for review and hopefully receiving a recommendation from the committee that the newly appointed Council adopt the Annual Report subject to Audit NZ issuing the audit opinion, and requesting any final amendments.

2. Whole of Council Financial Performance

- 2.1 The attached Whole of Council Performance Report highlights budget variances that are best considered 'at Group level' in the individual accompanying Group Financial Summary Reports.
- 2.2 Given this is the first month of the new financial year trend line graphs showing total Operating Revenue, Operating Expenditure and Capital Expenditure have not been included in this report.
- 2.3 The attached Group Financial Summary Reports provide commentary on operational budget variances typically in excess of \$100k.

3. Capital Expenditure

- 3.1 The attached summary shows these budget variances split by cost centre with the larger budgets (>\$500k) being shown separately.
- 3.2 Commentary regarding the majority of these capital budgets is provided in the *Projects Update Report* that is reviewed at Council Meetings and Assets/Infrastructure Committee Meetings. Copies can be found through the RDC website.
- 3.3 Following the implementation of the business partnership programme between Finance, the Budget Managers, and Group Managers, capital expenditure is more closely monitored. A number of capital programmes have been transferred to the 2025/26 Annual Plan to reflect a change in the timing of capital projects.

4. Investments

4.1 Council's current liquidity position as at 31 July 2025 is as follows:

4.1.1 Current Assets

• Bank/Deposits	\$ 11.7m
• Receivables	\$8.3m
• Prepayments	\$0.3m
• Total	\$20.3m

4.1.2 Current Liabilities

• Payables	\$ 2.4m
• Net Current Treasury Position	\$ 17.9m

5. Borrowing

The following table shows the Council's external debt at \$54m (unchanged) for the period ended 31 July 2025. It also shows the interest rate along with the annual cost of interest.

Total External Debt

Amount Borrowed	Settled Date	Maturity Date	Fixed Rate of Interest	Annual Interest Cost
\$ 3m	10/05/2019	15/04/2029	3.12%	\$ 94k
\$ 5m	8/02/2022	14/04/2033	3.68%	\$184k
\$11m	14/04/2022	15/04/2027	4.17%	\$459k
\$ 5m	27/04/2023	15/05/2028	5.10%	\$255k
\$ 7m	12/06/2023	15/05/2028	5.30%	\$371k
\$ 9m	15/04/2024	15/06/2026	5.62%	\$506k
\$ 4m	4/06/2024	20/04/2029	5.55%	\$222k
\$ 5m	24/07/2025	22/10/2025	3.40%	\$170k
\$ 5m	24/06/2025	23/09/2025	3.50%	\$175k
\$54m				\$2.44m

- 5.1 Council's LTP reflected that debt is budgeted to remain within its Debt Ceiling and Debt Limit throughout the term of the LTP (the Debt Ceiling is Council's maximum debt it can access from LGFA; less a self-imposed amount of at least \$4m to \$5m lower than the Debt Ceiling, to allow for unforeseen costs).
- 5.2 Council's current review of its capital projects along with the unbudgeted repairs to the swimming pool and absence of progress in Marton Rail Hub have an impact unknown at the time of the current LTP. External debt for 2026 has been budgeted to end the year at \$80m with the debt limit being \$112m.
- 5.3 The above table also shows the annual cost of interest expense of \$2.44m per annum (approx. \$203.3k per month), providing a current weighted average cost of funds of

ITEM 9.1

3.94%. However, these costs are partially offset by the borrowed money earning interest income before it is used. Year to date (31 July 2025) this interest income amounted to \$32k (31 July 2024: \$51k).

- 5.4 The following table discloses Council's debt by activity. Council borrows to fund capital expenditure in accordance with the Revenue and Financing Policy.

Total Loans By Activity

Activity	Internal Loans as at 30/06/2024 \$000	External loans allocated as at 31/07/2025 \$000	Total Loans as at 30/06/2025 \$000
Roading and Footpaths	2,906	11,500	14,406
Water Supplies District Urban	12,856	5,000	17,856
Total for Water Supplies	12,856	5,000	17,856
Wastewater/ Sewerage Disposal	1,124	26,500	27,624
Stormwater Drainage	1,676		1,676
Community and Leisure Assets			
Real Estate	307	500	807
Swim Centres	428		428
Civil defence	8		8
Community Housing	161		161
Public Toilets	641		641
Cemeteries	133		133
Libraries	530		530
Halls	3,207	4,000	7,207
Domains	297	6,500	6,797
Total Community & Leisure Assets	5,712	11,000	16,712
Waste Transfer Stations	56		56
Other Activities			
Community Leadership			-
Environment & Regulatory Services			-
Community Wellbeing			-
Forestry	4		4
Business Units	10		10
Total other activities	14	-	14
Totals	24,344	54,000	78,344

- 5.5 Internal borrowing has occurred over many years where surplus cash is used to fund these activities before resorting to borrowing externally. In essence Council's treasury function acts as an internal bank. The interest charged to the activities, as detailed below, becomes income to the Treasury, offsetting the external charge. This means that overall Council only discloses the external borrowing costs in the Comprehensive Revenue and Expenditure Statement.
- 5.6 Internal Loan balances as at 30/06/2025 will be updated shortly as part of end of financial year adjustments.

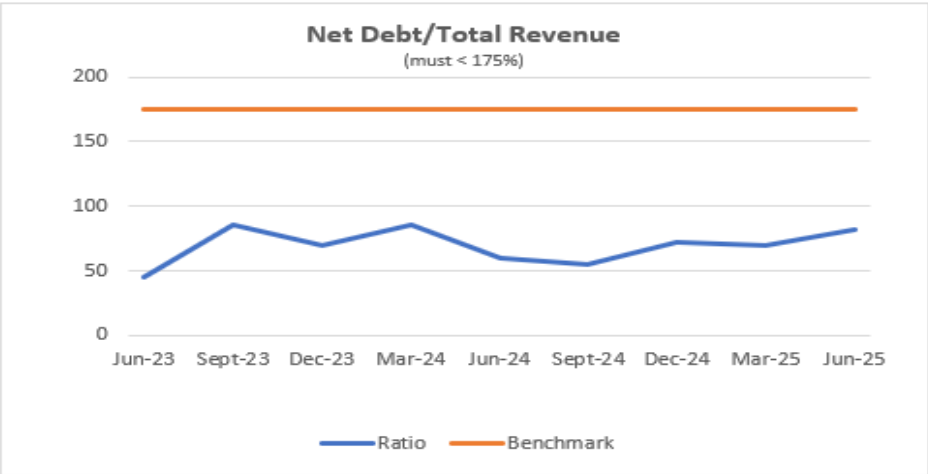
6. Borrowing Ratios

- 6.1 Council's Long-Term Plan 2024-34 (pages 152 and 153) includes two Liquidity Ratio Benchmarks set by the LGFA. Incorporating the figures above, Council's YTD performance in

relation to these benchmarks is as follows (note these ratios are currently included in a more detailed report that is provided to each Risk and Assurance Committee).

6.2 Net Debt/Total Revenue must not exceed 175%:

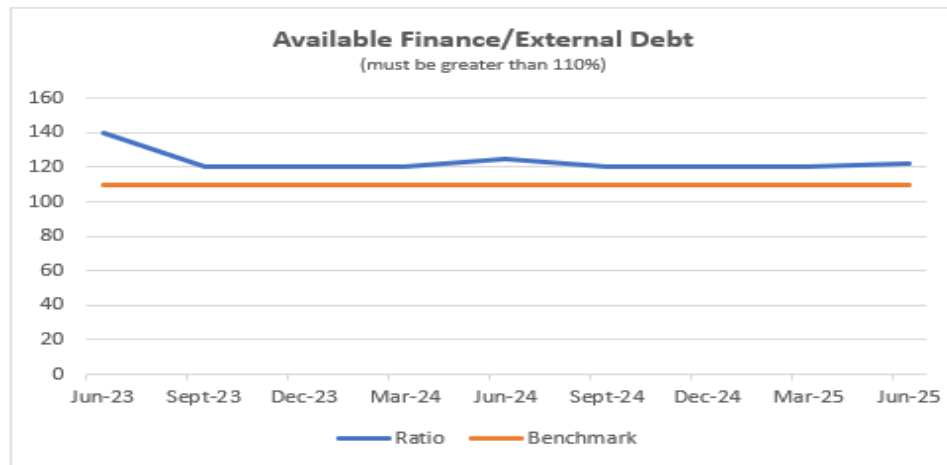
• Debt	\$54.0m
• Bank	\$ 11.7m
• Corporate Bonds	\$ 1.1m
• Notional Net Debt	\$41.2m
• YE Revenue	\$55.0m
Net Debt/Total Revenue	75%



6.3 External debt plus committed facilities plus Liquid Assets (available finance) divided by external debt must be greater than 110%:

• External Debt	\$54.0m
• Bank/Deposits	\$ 11.7m
• Available Finance	\$65.7m
Available Finance divided by External Debt	122%

ITEM 9.1



Note: Council's 2023/24 Annual Report includes similar trend analyses for the past 5 year-ends (Page 101)

7. Sustainability

Sustainability**Balance Budget Ratio** **370%**

Operating Revenue YTD \$9.00m

Operating Expenditure YTD \$2.43m

This is a Prudential Benchmark reported under the Local Government (Financial Reporting and Prudence) Regulations 2019. Operating Revenue should be equal or more (i.e. over 100%) to meet this benchmark. Operating revenue is described above. Operating expenditure includes depreciation and excludes losses on revaluations, increases in landfill after care provisions and loss on derivatives if applicable.

Net Debt to projected revenue (LGFA covenant) **75%**

Total net borrowing \$41.2m

Total projected operating revenue \$55.00m

This is also a prudential benchmark set in our Treasury Policy and also a LGFA Covenant maximum of 175%. Net debt is defined as external borrowing less cash in the bank.

Net Interest to rates revenue (LGFA covenant) **2%**

Net Interest YTD \$ 0.15m

Rates Revenue \$ 8.60m

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 25% of rates revenue. Net interest is Interest paid less interest received.

Interest to operating revenue (LGFA covenant) **2%**

Net Interest \$ 0.15m

Operating revenue \$9.91m

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 20% of operating revenue.

Liquidity benchmark (LGFA covenant) **122%**

External Debt plus cash \$57.95m

External debt \$49.00m

This is also a prudential benchmark set in our Treasury Policy. Our set limit is greater than 110%. This benchmark is calculated by dividing external debt plus cash by external debt.

Attachments:

1. Financial Snapshot - July 2025 [🔗](#)

Recommendation

That the Finance/Performance Committee receive the 2025 Financial Snapshot

ITEM 9.1 ATTACHMENT 1

Whole of Council

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(9,909)	(9,711)	198	2%	(54,858)
Subsidies and Grants	(651)	(528)	123	23%	(13,479)
Other Revenue	(650)	(680)	(30)	-4%	(5,295)
Finance Revenue	(32)	(48)	(15)	-32%	(459)
Gains	(0)	0	0	100%	(53)
Rates	(8,575)	(8,456)	120	1%	(35,573)
Total Expense	4,467	5,114	647	13%	60,311
Other Expenses	1,403	2,035	632	31%	24,436
Personnel Costs	1,207	1,151	(57)	-5%	12,728
Finance Costs	180	258	78	30%	3,100
Depreciation	1,676	1,670	(6)	-0%	20,048
(Surplus)/Deficit	(5,442)	(4,597)	845	18%	5,453

The full year Budget contains Council agreed changes that have accrued post LTP adoption. This includes the impact of carry forwards.

Variances > \$100k: Comment

Commentary provided in the following Group Summaries.

Corporate Services and Support

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(194)	(125)	68	55%	(3,091)
Subsidies and Grants	0	0	0	0%	(2,400)
Other Revenue	(39)	(1)	37	2987%	(15)
Finance Revenue	(32)	(48)	(15)	-32%	(459)
Gains	0	0	0	0%	(53)
Rates	(2,866)	(2,819)	46	2%	(11,135)
Rate Apportionment	2,743	2,743	(0)	0%	10,972
Total Expense	(55)	(25)	29	-116%	(303)
Other Expenses	210	294	84	29%	3,525
Personnel Costs	902	885	(17)	-2%	9,766
Finance Costs	(92)	(30)	62	203%	(365)
Depreciation	88	62	(26)	-42%	744
Overhead Allocation	(1,162)	(1,236)	(73)	-6%	(13,973)
Losses	0	0	0	0%	0
(Surplus)/Deficit	(248)	(150)	98	65%	(3,394)

Variances > \$100k: Comment

Nil

ITEM 9.1 ATTACHMENT 1

Community

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(1,507)	(1,425)	82	6%	(7,012)
Subsidies and Grants	(185)	(88)	96	109%	(1,060)
Other Revenue	(57)	(71)	(15)	-21%	(891)
Finance Revenue	0	0	0	0%	0
Gains	(0)	0	0	100%	0
Rate Apportionment	(1,265)	(1,265)	(0)	-0%	(5,061)
Total Expense	710	702	(8)	-1%	8,277
Other Expenses	224	256	32	12%	3,075
Personnel Costs	13	11	(2)	-17%	122
Finance Costs	64	59	(5)	-9%	702
Depreciation	212	196	(16)	-8%	2,358
Overhead Allocation	197	180	(17)	-9%	2,021
Losses	0	0	0	0%	0
(Surplus)/Deficit	(797)	(723)	74	10%	1,265

Variances > \$100k: Comment

Nil

Community Leadership

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(709)	(713)	(4)	-1%	(2,867)
Other Revenue	(0)	(4)	(4)	-91%	(32)
Rates	(17)	(17)	0	2%	(68)
Rate Apportionment	(692)	(692)	0	0%	(2,768)
Total Expense	231	247	17	7%	2,869
Other Expenses	99	102	3	3%	1,224
Depreciation	0	0	0	0%	0
Overhead Allocation	132	145	14	9%	1,645
(Surplus)/Deficit	(479)	(466)	13	3%	2

Variances > \$100k: Comment

Nil

ITEM 9.1 ATTACHMENT 1

Regulatory Services

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(771)	(810)	(39)	-5%	(3,971)
Other Revenue	(365)	(404)	(39)	-10%	(2,346)
Rate Apportionment	(406)	(406)	0	0%	(1,625)
Total Expense	315	349	34	10%	3,965
Other Expenses	23	56	33	59%	668
Personnel Costs	163	147	(16)	-11%	1,627
Depreciation	2	6	4	74%	71
Overhead Allocation	127	140	13	9%	1,598
(Surplus)/Deficit	(456)	(461)	(5)	-1%	(7)

Variances > \$100k: Comment

Nil

Roading and Footpaths

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(3,158)	(3,109)	49	2%	(20,808)
Subsidies and Grants	(466)	(439)	27	6%	(10,016)
Other Revenue	(12)	(17)	(5)	-27%	(179)
Rates	(2,680)	(2,653)	26	1%	(10,613)
Total Expense	2,073	2,207	134	6%	26,210
Other Expenses	642	730	88	12%	8,764
Personnel Costs	0	0	(0)	-100%	0
Finance Costs	57	47	(10)	-22%	559
Depreciation	988	1,002	14	1%	12,027
Overhead Allocation	386	429	43	10%	4,860
(Surplus)/Deficit	(1,084)	(902)	183	20%	5,402

Variances > \$100k: Comment

Nil

ITEM 9.1 ATTACHMENT 1

Rubbish and Recycling

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(567)	(577)	(10)	-2%	(3,299)
Other Revenue	(154)	(172)	(18)	-10%	(1,680)
Rates	(363)	(355)	8	2%	(1,421)
Rate Apportionment	(50)	(50)	0	0%	(199)
Total Expense	104	285	181	63%	3,367
Other Expenses	21	202	181	90%	2,421
Finance Costs	0	0	(0)	-6%	2
Depreciation	8	7	(1)	-16%	81
Overhead Allocation	75	76	1	1%	862
(Surplus)/Deficit	(462)	(292)	171	59%	68

Variances > \$100k: Comment

Other Expenses

- Variance reflects awaited solid waste disposal costs which have yet to be charged.

Parks and Reserves

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(351)	(339)	12	4%	(1,417)
Subsidies and Grants	0	(0)	(0)	-100%	(3)
Other Revenue	(21)	(9)	12	144%	(95)
Rate Apportionment	(330)	(330)	0	0%	(1,319)
Total Expense	67	108	41	38%	1,250
Other Expenses	11	35	24	69%	425
Finance Costs	1	1	0	29%	9
Depreciation	2	16	14	88%	194
Overhead Allocation	53	56	3	5%	622
(Surplus)/Deficit	(284)	(231)	54	23%	(167)

Variances > \$100k: Comment

Nil

ITEM 9.1 ATTACHMENT 1

Water, Sewerage & Stormwater

Activity Report for period ending 31 July 2025	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/2026 Annual Plan
	\$000	\$000	\$000		\$000
Total Revenue	(2,652)	(2,613)	39	1%	(12,393)
Other Revenue	(2)	(2)	0	7%	(58)
Finance Revenue	0	0	0	0%	0
Rates	(2,649)	(2,611)	39	1%	(12,336)
Total Expense	1,022	1,241	219	18%	14,676
Other Expenses	173	361	188	52%	4,333
Personnel Costs	129	107	(22)	-21%	1,213
Finance Costs	151	183	32	17%	2,192
Depreciation	377	381	4	1%	4,573
Overhead Allocation	192	209	18	8%	2,364
(Surplus)/Deficit	(1,630)	(1,373)	258	19%	2,283

Variances > \$100k: Comment

Other Expenses

- Variance reflects operational costs yet to be charged including – electricity, resource consents, chemicals and consumables.

Rangitikei District Council
Capital Activity
For Period ending 31 July 2025

Account	2025/26 YTD Actuals July	2025/26 YTD Budgets July	2025/26 YTD Percentage Variance July	2025/2026 Annual Plan
Community	81,377	295,054	72.42%	11,300,647
Domains	0	82,601	100.00%	991,211
4410170630. Taihape Grandstand	0	56,684	100.00%	680,211
Halls	17,115	123,753	86.17%	7,085,034
4090174504. Taihape Town Hall and Library Redevelopment	0	66,667	100.00%	4,000,000
4090174505. Marton Building Design & Construction	13,719	50,000	72.56%	3,000,000
Swim Centres	86,702	58,185	-49.01%	2,858,211
4000170613. -103 New Roof and insulation for MSC	59,208	45,000	-131.55%	2,700,000
Roading and Footpaths	140,264	654,590	78.57%	7,855,086
Subsidised Roothing	140,264	598,918	76.58%	7,187,035
70100781. Sealed Road Pavement Rehabilitation (214)	24,371	157,518	84.53%	1,890,218
70100782. Drainage Renewals (213)	10,861	82,083	86.77%	985,000
70100783. Structures Components Replacements (215)	7,115	51,458	86.17%	617,500
7010078417. Renewal Footpath (225)	0	45,833	100.00%	550,000
70100787. Sealed Road Surfacing (212)	28,242	213,575	86.78%	2,562,905
Water, Sewerage & Stormwater	230,142	1,485,394	84.51%	17,824,711
Stormwater	5,068	230,260	97.80%	2,763,120
6050177203. Bredins Line New Outfall	0	50,257	100.00%	603,078
6050177207. Hunterville Network Upgrade	0	42,583	100.00%	511,000
6050177208. Marton Skerman St Upgrade	0	76,650	100.00%	919,800
Waste Water - Sewerage	2,544	434,182	99.41%	5,210,176
6070176204. Wastewater Reticulation	2,220	63,875	96.52%	766,500
6070176206. Marton to Bulls Centralisation Project	3,220	120,041	97.32%	1,440,490
6070177108. Taihape Wastewater Treatment Plant Conservation	(6,298)	75,088	108.39%	901,051
6070177111. Ratana Complete Upgrade	0	97,135	100.00%	1,165,625
Water - District	222,530	775,666	71.31%	9,307,982
6060174503. Marton Water Strategy	192,309	620,834	69.02%	7,450,003
6060176401. Water Supply Renewals	15,851	62,500	74.64%	750,000
Grand Total	521,035	2,649,704	80.34%	39,556,420

Business Unit Totals
Sub area Totals within Business Units

At this stage the Budget is as per Annual Plan. Carry forwards have yet to be presented and approved by Council.

9.2 Bancorp Treasury Quaterly Update**Author:** Lorraine Bergen, Manager Financial Services**Authoriser:** Leanne Macdonald, Group Manager - Corporate Services**1. Reason for Report**

- 1.1 To provide the committee with a quarterly update of Rangitikei District Council's Treasury Position as at 30 June 2025.

2. Key points to note

- 1.2 Page 2 provides a global commentary along with a New Zealand perspective. The global economy remains a concern and continues to create market volatility.
- 1.3 New Zealand economy looks a little more positive with economic growth being a little higher than anticipated mainly due to the strong growth in manufacturing. Although inflation exceeded the expected 2.3% to 2.5%.
- 1.4 Page 3 details the liquidity and funding, noting our liquidity headroom is \$11.6M, giving us 121.5% ratio. Cost of funds sitting at 4.52% excluding the cost of Bancorp Services or 4.56% including the cost of the Treasury Advisor.
- 1.5 Page 4 advises Council that we are non-compliant with the proposed hedging parameters. While it is minor, it remains a breach never-the-less. As per the narrative, this can now be corrected and could have been corrected in time for the June quarter, however the interest rates were not favourable at that point in time. This will now be corrected in the current quarter.
- 1.6 Page 5 lists the current borrowing rates and page 6 the traches of debt and the corresponding interest rates.

Attachments:

- 1. **Bancorp Treasury Dashboard - June 2025** [↓](#)

Recommendation

That the Finance/Performance Committee receives the Treasury Dashboard Report for 30 June 2025.



Treasury Dashboard Report

30 June 2025



Economic Commentary (as of 30 June)

Global

2

The Vladimir Lenin attributed quote, "There are decades where nothing happens; and there are weeks where decades happen," is strikingly apt for the last quarter. Significant geopolitical events have included US and Israeli strikes on Iranian nuclear facilities (including aggressive missile exchanges between Israel and Iran), continuing Russian and Ukrainian conflict, US tariff and trade tensions, with some tariffs as high as 60%. Tensions between the US and NATO members have continued, but appear to have softened as European members have largely agreed to increase defense spending.

Significant economic events include the previously mentioned tariffs and concerns about the growing US budget deficit, which is estimated to increase the size of the US deficits by \$3.0 to \$4.5 trillion over the 2025–2034 period, raising questions about fiscal sustainability. There have also been concerns around President Trump’s attempts to influence the US Federal Reserve “Fed”, which threatens its long history of political independence, alarming both investors and economists.

Market volatility has been extreme, with the benchmark US 10-year treasury bond yield touching a low of 3.86% on 7 April, two days later it was at 4.51%, after that trading in a range between 4.18% and 4.61% before finishing the quarter at 4.23%. This level of volatility has not been seen for nearly 40 years. Oil prices, which at one point were 40% higher than their lows on 9 April, fell 15% in the last week of the quarter.

Key US economic data over the last 90 days have continued with the theme of slowing economic growth and with inflation remaining above the Fed’s 2.0% goal. Real GDP decreased at an annualised rate of 0.5% in Q1 2025 (January-March), a sharp slowdown from 2.4% in Q4 2024. The Consumer Price Index (CPI) rose 2.4% year-over-year in May 2025, with a 0.1% monthly increase, driven by shelter costs (+0.3%) but tempered by a 1.0% drop in energy prices. The Personal Consumption Expenditures (PCE) index, the Fed’s preferred measure, hit 3.6% in Q1 2025, up from 2.4% in Q4 2024. Inflation expectations rose sharply, with the University of Michigan’s June 2025 survey showing 1-year inflation expectations of 5.0% (up from 3.3% in January).

New Zealand

	OCR	90 day	2 year swap	3 year swap	5 year swap	7 year swap	10 year swap
31-Mar-25	3.75%	3.61%	3.37%	3.46%	3.66%	3.87%	4.10%
30-Jun-25	3.25%	3.29%	3.20%	3.32%	3.57%	3.81%	4.07%
Change	-0.50%	-0.32%	-0.17%	-0.14%	-0.09%	-0.06%	-0.03%

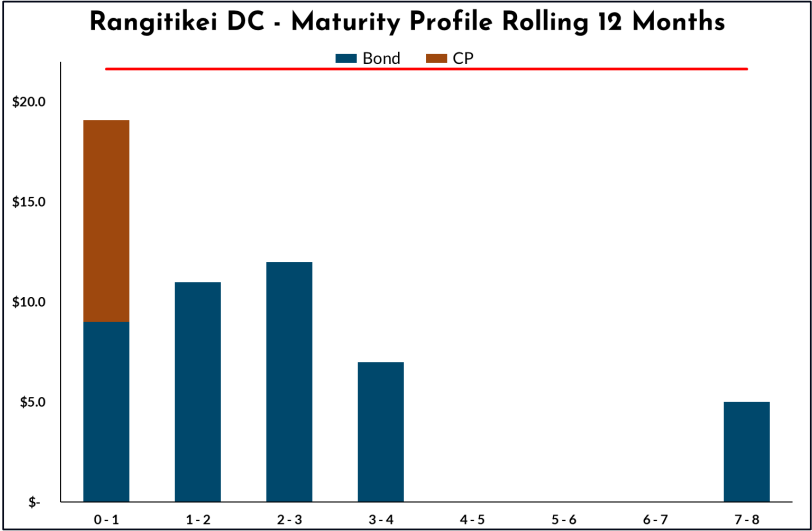
New Zealand’s economy expanded by 0.8% on a quarterly basis in the March quarter, accelerating from 0.5% growth in the previous quarter and slightly beating market expectations of 0.7%. However, the annual rate printed at minus 1.1% for the twelve months ending 31 March. The March quarter marked the second consecutive quarter of growth following two quarters of severe contraction. Economic activity increased across all three major industry groups, with the strongest gains seen in manufacturing (+2.4% vs. +0.1% in Q4), followed by professional services.

The annual inflation rate in New Zealand accelerated to 2.5% in the first quarter of 2025, from 2.2% in the previous quarter. This was the highest inflation rate since June 2024, exceeding market expectations of 2.3%.

The RBNZ cut the OCR by 25 basis points in both April and May to take it to 3.25%, but in the *Monetary Policy Statement* in May, the central bank signaled a more cautious approach to further OCR easing, which markets have taken on board. A final OCR cut is not fully priced in until November 2025, which would take it to 3.00%, a full 250bps below last year’s peak however, but only time will tell if it is enough to kickstart a still-struggling economy.

Liquidity and Funding

3



Policy Compliance	Compliant
Have all transactions been transacted in compliance with policy?	Yes
Is fixed interest rate cover within policy control limits?	No
Is the funding maturity profile within policy control limits?	Yes
Is liquidity within policy control limits?	Yes
Are counterparty exposures within policy control limits?	Yes

Debt
\$54.0m
External Council Drawn Debt

LGFA Debt
\$54.0m
Funds Drawn from LGFA

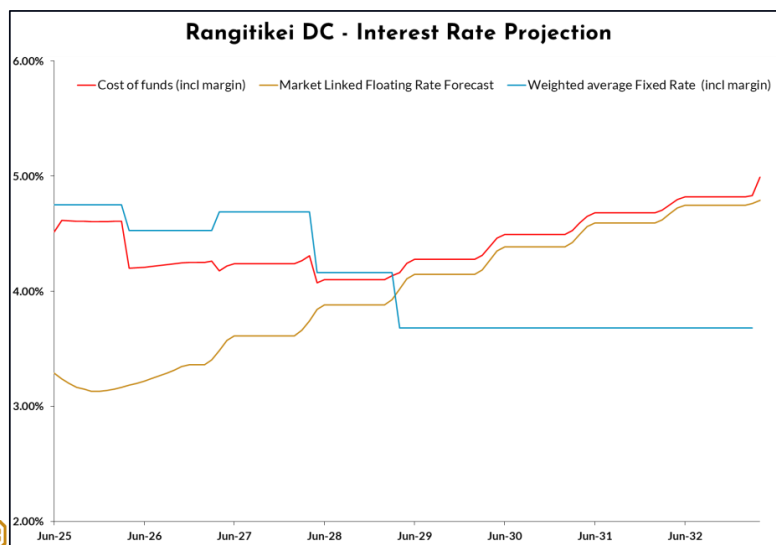
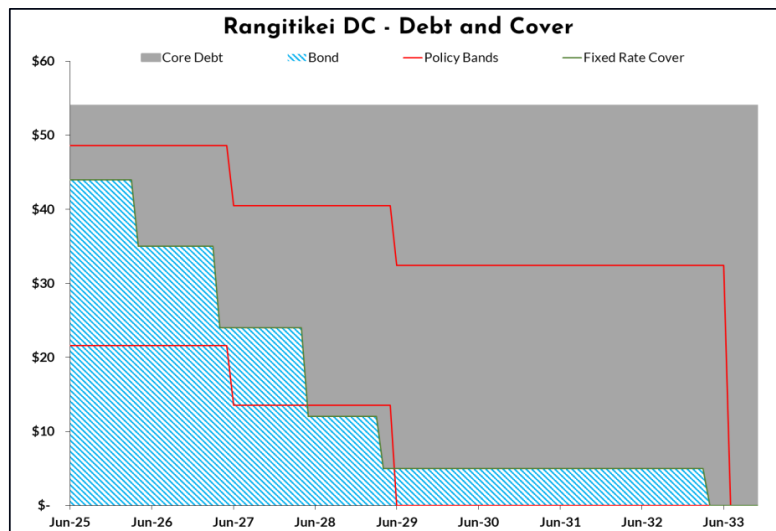
Headroom = cash in bank
\$11.64m

Liquidity Ratio (must be >110%)
121.56%

Cost of Funds as at 30 June 2025
4.52%

Interest Rate Risk Management

4



Current % of Debt Fixed	81.5%
Current % of Debt Floating	18.5%
Value of Fixed Rate (m)	\$44.0
Weighted Average Cost of Fixed Rate Instruments	4.75%
Value of Floating Rate (m)	\$10.0
Current Floating Rate	3.29%
All Up Weighted Average Cost of Funds Including Margin	4.52%
Total Facilities In Place (m)	\$54.0

Fixed Rate Hedging Bands

	Minimum	Maximum	Policy
0 - 2 years	40%	100%	Compliant
2 - 4 years	25%	80%	Non Compliant
4 - 8 years	0%	60%	Compliant

Based on the new hedging parameters which are detailed in the table above, Rangitikei DC has a small policy breach in the 2-4 year timeframe. During the quarter an interest rate derivative dealing line with Westpac was put in place, which enables RDC to enter into interest rate swaps and thus rectify the policy breach. Interest rates were not favourable prior to the end of the quarter to enter into the swaps, but subsequent to 30 June they have declined, therefore we will look to transact the swaps in the third quarter.



AS AT 30 JUNE 2025

LGFA Borrowing Rates

5

Listed below are the credit spreads and applicable interest rates as at 30 June for Commercial Paper (“CP”), Floating Rate Notes (“FRN”) and Fixed Rate Bonds (“FRB”), at which Rangitikei District Council could source debt from the Local Government Funding Agency (“LGFA”).

Maturity	Margin	FRN (or CP Rate)	FRB
3 month CP	0.20%	3.49%	N/A
6 month CP	0.20%	3.47%	N/A
April 2026	0.57%	3.86%	3.73%
April 2027	0.71%	4.00%	3.90%
May 2028	0.85%	4.14%	4.17%
April 2029	0.95%	4.24%	4.40%
May 2030	1.03%	4.32%	4.59%
May 2031	1.13%	4.42%	4.83%
May-2032	1.19%	4.48%	4.99%
April 2033	1.27%	4.56%	5.18%
May 2035	1.32%	4.61%	5.40%
April 2037	1.46%	4.75%	5.66%



Funding

6

As at 30 June 2025 RDC had \$54 million of core debt, all of which is sourced from the LGFA using Commercial Paper (“CP”) and Fixed Rate Bonds (“FRB’s”). Details of the drawn LGFA debt is as follows.

Instrument	Maturity	Yield	Margin	Amount
LGFA CP	24-July-25	3.66%	0.20%	\$5,000,000
LGFA CP	23-Sep-25	3.49%	0.20%	\$5,000,000
LGFA FRB	15-Apr-26	5.62%	N/A	\$9,000,000
LGFA FRB	15-Apr-27	4.17%	N/A	\$11,000,000
LGFA FRB	15-May-28	5.10%	N/A	\$5,000,000
LGFA FRB	15-May-28	5.30%	N/A	\$7,000,000
LGFA FRB	15-Apr-29	3.12%	N/A	\$3,000,000
LGFA FRB	20-Apr-29	5.55%	N/A	\$4,000,000
LGFA FRB	14-Apr-33	3.68%	N/A	\$5,000,000

Disclaimer

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Bancorp Treasury Services Ltd
Head Office, Level 3, 30 Customs Street, Auckland
09 912 7600

www.bancorp.co.nz

ITEM 9.3

9.3 Fee Waiver**Author:** Leanne Macdonald, Group Manager - Corporate Services**Authoriser:** Carol Gordon, Chief Executive**1. Reason for Report**

- 1.1 In accordance with Schedule 3 Section 15 of Council's Delegations to Positions Policy, to report to Finance/Performance Committee any fee waivers relating to building consents, liquor licensing fees, hire of Council facilities or similar fee waiver requests.

2. Context

- 2.1 S15 of Council's Delegation states that, the CEO has delegation to:
In conjunction with the Group Manager – Corporate Services, to waive up to \$2,000 for requests for fee waivers relating to building consents; liquor licensing fees; hireage of Councils facilities (parks, halls); or similar minor requests. Any waiver and amount are recorded and available for audit purposes and reported to the Finance / Performance Committee on a quarterly basis.

3. Discussion and Options Considered

- 3.1 The CEO waived 3 sets of fees totalling \$2,104.80 for the period 01 April 2025 to 30 June 2025.
- 3.2 The three waivers were –

30.04.25	Te Kotuku Hauora	Memorial Hall	3 week basketball training clinic for Year 5-13 youth across the district	648.00
11.06.25	Community Legal Advice Whanganui	Santoft Room Te Matapihi	Monthly afternoon legal clinics	936.00
18.05-25	Sport Whanganui	Wilson Park	Free football coaching and games Term 2, 21 May to 25 June	520.80

4. Financial Implications

- 4.1 Total cost of the waivers equates to \$2,104.80. However, this does not account for any additional spend (if any) that may occur in the district due to the events.

5. Conclusion

- 5.1 It is Council practice to permit the CEO to under their discretion to waive fees when the situation is appropriate. For transparency these fees are subsequently reported to the Finance/Performance Committee on a quarterly basis.

6. Decision Making Process

- 6.1 This is a report for information and no decision is required.

Recommendation

That the Finance/Performance Committee receive the Fee Waiver Report

9.4 QV Report**Author:** Lorraine Bergen, Manager Financial Services**Authoriser:** Leanne Macdonald, Group Manager - Corporate Services**1. Reason for Report**


- 1.1 To provide the Finance/PerformanceCommittee with data provided by QV.
- 1.2 Officers provide this data in response to a prior request from members of the Committee. Officers have previously noted that certain market transactions cause apparent anomalies in some of the data included in the attached and emphasise that this raw information should not be used for any decision making.
- 1.3 Any queries arising from the following data will need to be passed to QV for a response.
- 1.4 Note that the data included in the following mini report is 'live' data so is current as of 20 August 2025.
- 1.5 Since the last report - Total Capital Values increased by \$1m and Total Rating units decreased by 1. Since the beginning of July, 47 Building Consents and 13 Subdivisions were completed; and 71 Sales were processed.

Attachments:

1. QV Monthly Report - 20 August 2025 [↓](#)

Recommendation

That the Finance/PerformanceCommittee receive the QV Monthly Report



TOTAL CAPITAL VALUE

\$8,079,482,710

SINCE 1 JULY 2025

+0.02%

TOTAL LAND VALUE

\$5,350,372,100

+0.01%

TOTAL RATING UNITS

8,894

+3

RATING VALUATION

01 August 2023

NEXT RATING VALUATION

01 August 2026

Report Centre

Building Consents Listing

Objections Listing

Outstanding Objections

Subdivisions Listing

Sales Listing

QV Insights

We offer a wide variety of reports and commentary to help you analyse your local property market.

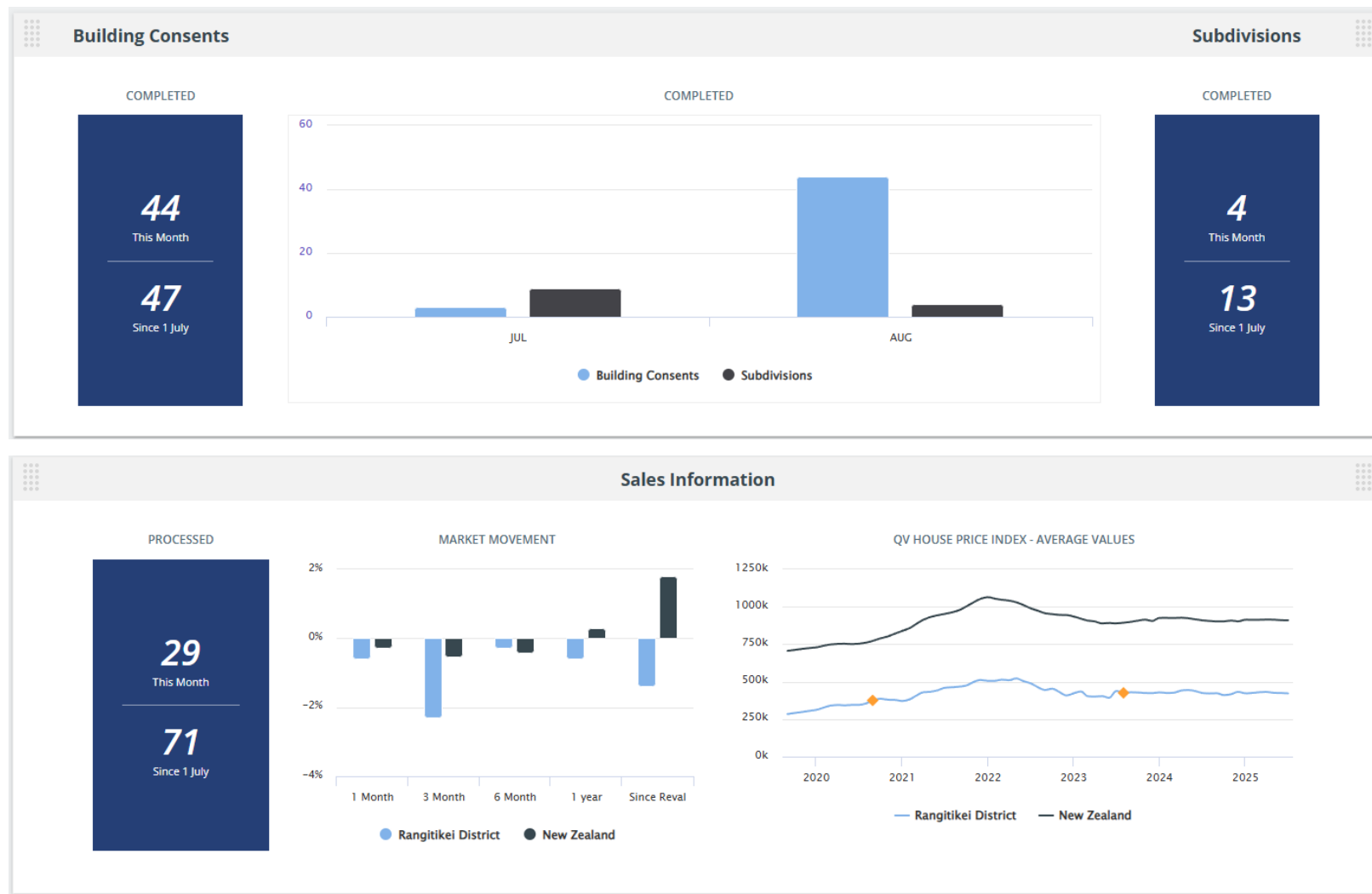
More Reports

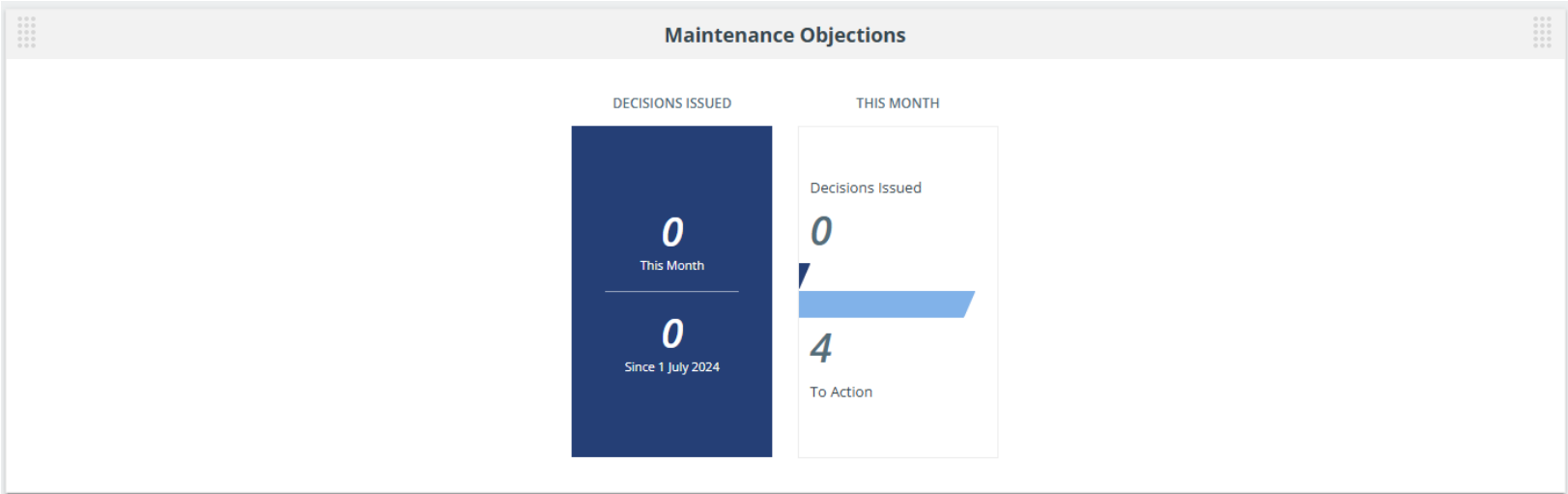
More Analysis

Your QV Contacts

Simon Willocks
Manager - Manawatu/Taranaki
06 351 6117
Simon.Willocks@qv.co.nz

Kris Rodgers
Operations Manager
022 620 8489
Kris.Rodgers@qv.co.nz





9.5 Annual Rates Rebate and Remission Statistics**Author:** Lorraine Bergen, Manager Finance**Authoriser:** Leanne Macdonald, Group Manager - Corporate Services**1. Reason for Report**

- 1.1 To provide Finance/Performance Committee with a summary of Council's Rate Rebate and Remission statistics for the financial year ending 30 June 2025.

2. Context

- 2.1 For the 2024/25 financial year officers processed 656 (2024; 630) rates rebate applications and submitted to the DIA for approval.
- 2.2 The attached register summarises the rate remissions processed by category, number and total amount awarded for the year ended 30 June 2025. For two of the remissions, we are not able to quantify the data in our system, this will require software development at some point in time. This is not currently scheduled in our budget or work programme.
- 2.3 There was a minor increase in the number of penalty submissions received and approved, which equated to an increase of 11.5%, which was not much more than the average increase in rates for 2024/25.

Attachments:

1. Rates Remissions Register - June 2025 [↓](#)

Recommendation

That the Finance/Performance Committee receive the Annual Rates Remission Report.

Rates Remissions Register
Rangitīkei District Council

Type	12 months to 30 June 2024		12 months to 30 June 2025	
	Number	Total amount awarded	Number	Total amount awarded
Economic Development	1	11,000	-	-
Incentives to address earthquake-prone buildings	2	10,000	-	-
Community, Sporting and other Not-for-Profit Organisations	1	1,692	-	-
Penalties	186	71,559	190	79,986
Land Affected by Natural Calamity	-	-	-	-
Land Protected for Natural Conservation Purposes	-	-	-	-
Financial hardship or disproportionate rates compared to the value of the property	10	27,245	6	6,686
Incentivising residential development	1	5,676	2	1,356
Land subject to Rezoning	-	-	-	-
Any other matters	4	8,863	5	20,485
Total	205	136,035	203	108,513

Rates Remissions Policy also covers -
- Contiguous rating units owned or leased by a single ratepayer. Mainly rural properties - not quantified.
- Multiple Toilet pans. Mainly the larger schools and aged facilities in the district - not quantified.

9.6 Receivables Report**Author:** Lorraine Bergen, Manager Financial Services**Authoriser:** Leanne Macdonald, Group Manager - Corporate Services**1. Reason for Report / Context**

To provide Finance/Performance Committee with a summary of Council's receivables' position on a quarterly basis.

2. Analysis

- 2.1 As at financial year end 30 June 2025 Debt Management Central (DMC) had collected \$435.5k outstanding receivables for Council (30 June 2024; \$523.6k).
- 2.2 Of the 313 files submitted to DMC, 149 have been paid in full, 140 are actively managed and the remaining 24 remain work in progress, either seeking more information, Māori land, legal action, mortgage process or in default.
- 2.3 Rates arrears as at 30 June 2025 totalled \$2.2m (including penalties); with 30% (\$656k) being current and the balance relating to prior periods. Overall the net rates outstanding (after deduction of instalments paid in advance) decreased by \$411k from the previous year end.
- 2.4 Sundry Debtors as at 30 June 2025 totalled \$430k, with 62% being current or under 3 months. One doubtful debt has been provisioned as a doubtful debt being a company that went into liquidation in March 2025 owing approx. \$125k.
- 2.5 Other Debtors (Regulatory and Waste Transfer) as at 30 June 2025 totalled \$92k, with 69% current or under three months.
- 2.6 Amounts over three months are actively managed in-house or sent to DMC for action on council's behalf.
- 2.7 Where we are not able to enter into a payment plan or identify the property owners, under our rating legislation we can carry out property rating sales. For the year ending June 2025, Council, through DMC commenced three property sales (or abandoned land sales). Three began in 2024/2025; one settled outside of court action; one went to tender and one went to auction. Sales were completed in July 2025.

3. Financial Implications

- 3.1 Refer Analysis above.

4. Impact on Strategic Risks

- 4.1 Refer Analysis above.

5. Strategic Alignment

- 5.1 N/A

6. Mana Whenua Implications

- 6.1 N/A

ITEM 9.6**7. Climate Change Impacts and Consideration**

7.1 N/A

8. Statutory Implications

8.1 N/A

9. Conclusion

9.1 N/A

10. Decision Making Process

10.1 N/A

Attachments:

1. DMC Summary of Debts - June 2025 [↓](#)

Recommendation

That the Finance/Performance Committee receive the Receivables Report.

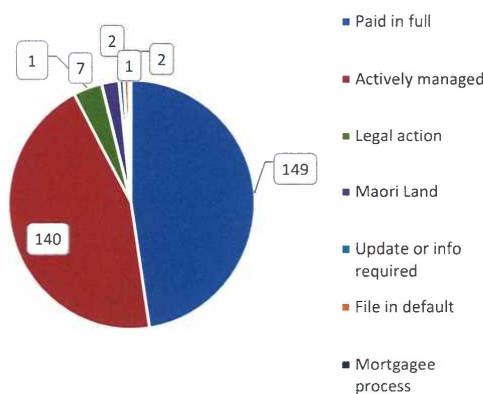
Dashboard

30-Jun-25

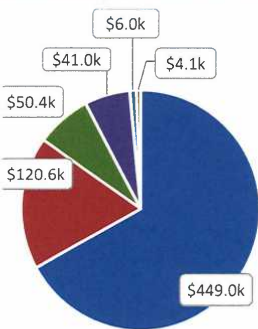
Debt Type
(Multiple Items)



Summary of all files 313



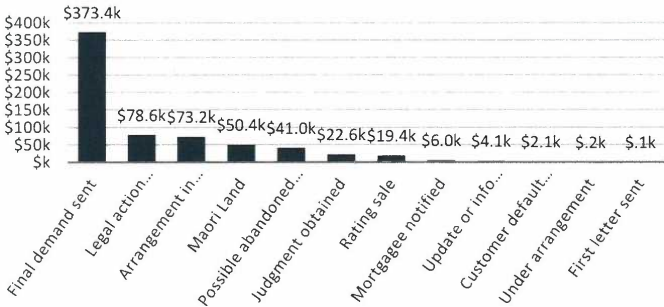
Summary of active files



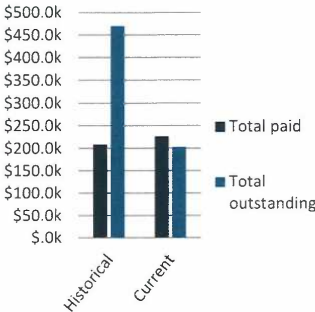
\$ 671.0k

- Actively managed
- Legal action
- Maori Land
- File in default
- Mortgagee process
- Update or info required

Status of active files



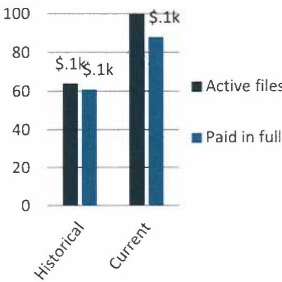
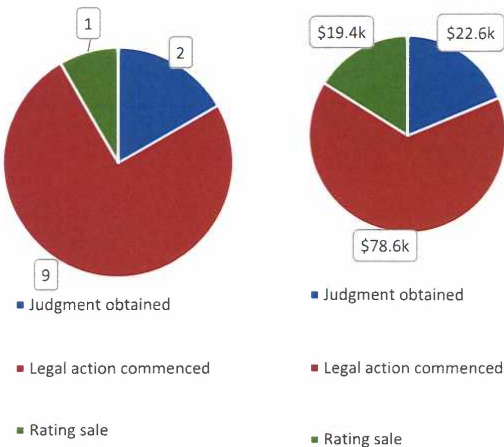
Debt Overview



Rangitikei District Council

Total collected YTD \$ 435.5k

Summary of legal files



9.7 Statement of Service Provision End of Year Report 2024/25**Author:** Janna Harris, Corporate Planner**Authoriser:** Tiffany Gower, Strategy Manager**1. Reason for Report**

- 1.1 The purpose of this report is to present the end of year Statement of Service Provision (SSP) report. The reporting period is from 1 July 2024 to 30 June 2025.

2. Context

- 2.1 The SSP measures the level of service achieved against the agreed performance measures and targets for each activity grouping as set in the Long Term Plan 2024-34.
- 2.2 The end of year results for these performance targets are assessed using the following categories: achieved, not achieved, and not measured.
- 2.3 A summary of the end of year results are as follows:
- 32 of the performance targets were achieved;
 - 28 of the performance targets were not achieved; and
 - 8 of the performance targets were not measured.

3. Highlights

- 3.1 The road safety targets have been met, with no fatal crashes, and a reduction of serious injury crashes on the Council roading network over the year.
- 3.2 The targets for the response times water supply call outs have all been achieved.
- 3.3 The number of programmes held in the community hubs has been increasing, particularly during the school holidays, resulting in the target continuing to be met.

4. Areas for improvement

- 4.1 The Annual Plan actions target was not achieved. This result was significantly impacted by the number of roading projects pending reprioritisation due to New Zealand Transport Agency Waka Kotahi not providing funding for these projects.
- 4.2 The response and resolution times for food premises call outs was not achieved. A new contractor is now available to Council three (3) days a week, rather than one (1) day a week, which should improve response and completion times for the 2025/26 financial year.
- 4.3 The number of complaints reviewed about the performance of the stormwater network increased from the previous year, resulting in the target not being achieved. The increase in complaints likely resulted from light rainfall which followed a dry summer leading to surface water accumulating on properties.

5. Financial Implications

- 5.1 There are no financial implications associated with this report. This report only reports on Council's achievement against the performance targets for the 2024/25 financial year.

6. Impact on Strategic Risks

- 6.1 Trust and confidence is tarnished

6.1.1 There is a risk that the communities' trust and confidence in Council is tarnished if Council does not achieve what has been promised in the Long Term Plan 2024-34. Ways this risk can be mitigated is by being transparent when a target has not been met including communicating why a target has not been met and what is being done to address this.

7. Strategic Alignment

- 7.1 Council's performance measures and targets directly support Council's strategic framework.

8. Mana Whenua Implications

- 8.1 Satisfaction with the Māori responsiveness framework is a performance measure which is assessed yearly through a survey distributed to each member of Te Rōpū Ahi Kā.

9. Climate Change Impacts and Consideration

- 9.1 There are no climate change impacts associated with this report.

10. Statutory Implications

- 10.1 These end of year results will be included in the Annual Report 2024/25 and audited as required by the Local Government Act 2002.

11. Decision Making Process

- 11.1 This report is for information purposes only, no decisions are required as part of this report.

Attachments:

1. **Statement of Service Provision 2024/25 Results** [↓](#)

Recommendation

That the report 'Statement of Service Provision End of Year Report 2024/25' be received.

Statement of Service Report (End of Year 2024/25)

Community Leadership

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div><div></div> Achieved</div> <div><div></div> Not achieved</div> <div><div></div> Not measured</div>						
Performance Measure		Outcome	2024/2025 Target	2024/25 Result	2023/24 Result	Narrative
Councils intended level of service is to: Make decisions that are robust, fair, timely, legally compliant and address critical issues, and that are communicated to the community						
On-time completion of, or substantially undertaken annual plan actions		<div></div>	90% Annual Plan Actions completed	62%	66.68%	This result has been impacted by the number of roading projects pending reprioritisation due to NZTA declining funding.
Completion of capital programme		<div></div>	85% or more of the planned capital programme	38.90%	59.5%	
Māori responsiveness framework: Satisfaction ratings from each member of Te Roopuu Ahi Kaa about the effectiveness of each framework outcome area.	Governance and relationships	<div></div>	80% or more overall satisfaction	75%	50%	A low survey response rate may have affected the overall outcome. This result may also reflect there have been new Te Roopū Ahi Kā members, and the framework is scheduled for review to ensure it remains fit for purpose and supports effective performance reporting.
	Culture and identity	<div></div>		50%	75%	
	Prosperity and well-being	<div></div>		25%	50%	
	Resources and infrastructure	<div></div>		50%	50%	
Councils intended level of service is to: Provide a high customer experience that satisfies the needs of the community						
Customer views of their experience (both the customer service and service provided) with Council. HappyOrNot system		<div></div>	Number of Responses: 4,000 or above	3,462 responses	4,905 responses	Due to a recall of the Happy or Not Tablets, data was not collected for December and January. December & January are normally the highest data collection months due to the holiday season and travelers through our District. As Te Matapihi & Taihape were not collecting data during this time, we have seen a decline in data collection affecting the overall outcome.
		<div></div>	Customer Satisfaction Index: Improvement on previous year	90%	0% percentage point change in happy index	Customer Satisfaction target met.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Roading

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/2025 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a sustainable roading network that is maintained in accordance with each road's significance for local communications and the local economy, taking into account the One Roding Network Classification and funding subsidies</i>					
*Road condition The average quality of ride on a sealed local road network measured by smooth travel exposure	●	90% or more	93%	94%	Road condition target met.
*Road maintenance The percentage of the sealed road network that is resurfaced	●	6% or more	4%	3.4%	Some sites were deferred to 2025/26, due to the temperature not being suitable to complete planned resealing work.
The volume of metal placed on the unsealed road network during the year	●	12,000m ³ or more	9113m ³	11,463m ³	Target not met due to increased maintenance contract rates.
*Footpaths The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the Council's relevant document e.g. Annual Plan, Asset Management Plan.	●	90% of footpaths make up category 1 or 2 ¹	94% Grade 1 and 2 condition rating	94% Grade 1 and 2 condition rating	Condition rating last occurred in March 2023 and is not scheduled until 2025/26.

¹ 1. Excellent, 2. Good, 3. Fair, 4. Poor, 5. Very Poor

* Mandatory

Statement of Service Report (End of Year 2024/25)

Roading

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div><div></div> Achieved</div> <div><div></div> Not achieved</div> <div><div></div> Not measured</div>						
PERFORMANCE MEASURE	OUTCOME	2024/2025 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE	
*Road safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number	<div></div>	A reduction of 1 fatal crash per year until zero	0 fatal crashes	0 fatal crashes	There were no fatal crashes on the Council road network.	
	<div></div>	One less serious injury crash than the previous year until there is 10 or less serious injury crashed on the Council roading network	8 serious injury crashes	13	There was less than 10 serious injury crashes on the Council road network.	
Councils intended level of service is to: Be responsive to community expectations over the roading network and requests for service						
The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the Long Term Plan. Results will be presented as the median.	After hours callouts	<div></div>	95% responded to in 12 hours	68%	84%	Response times were impacted by staff capacity. This has been rectified through the new roading contract.
	Working hours callouts	<div></div>	95% responded to in 6 hours	71%	68%	Response times were impacted by staff capacity. This has been rectified through the new roading contract.
	Resolution	<div></div>	85% of callouts resolved within one month	59%	69%	Response times were impacted by staff capacity. This has been rectified through the new roading contract.
	Resolution Potholes	<div></div>	Potholes 85% of all callouts resolved within one month of the request	81%	79%	Response times were impacted by staff capacity. This has been rectified through the new roading contract.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/2025 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a safe and compliant supply of drinking water</i>					
*Safety of drinking water The extent to which the Council's drinking water supply complies with:	Water supplied is compliant with the DWQA Rules in the Distribution System (Bacteria compliance)	No Incidents of non-compliance with bacteria compliance criteria for each water supply	Compliant (0/6)	Compliant (5/6)	Rātana non-compliant 1 day in July, 4 days in September, 3 days in October, 2 days in December. Mangaweka non-compliant 1 day in September. Hunterville non-compliant 2 days in October, 1 day in December Taihape non-compliant 1 day in October, 1 day in November, 1 day in February. Marton non-compliant 1 day in December. Bulls non-compliant 1 day in December, 1 day in February.
	Water supplied is compliant with the DWQA Rules in the Treatment System (Protozoal compliance)	No Incidents of non-compliance with protozoa compliance criteria for each water supply	Compliant (1/6)	Compliant (2/6)	Bulls non-compliant for 3 days in April due to turbidity issues and 2 days in April due to continuous monitoring issues. Hunterville non-compliant 2 days in April, 1 day in May and 1 day in June for continuous monitoring issues. Marton non-compliant 7 days in April due to turbidity issues and 1 day due to continuous monitoring issues. Taihape non-compliance for 1 day in April due to connectivity issues. Mangaweka non-compliant 1 day in August. Rātana had no instances of non-compliance.
<i>Councils intended level of service is to: Provide reliable and efficient urban water supplies</i>					
*Maintenance of the reticulation network The percentage of real water loss from Council's networked urban reticulation system		Less than 40%	49%	56%	Work on the Bulls Water Treatment Plant likely impacted the result.
*Demand Management The average consumption of drinking water per day per resident within the District		600 litres per resident per day	469	543	Consumption of drinking water target achieved.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/2025 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Be responsive to reported faults and complaints*</i>					
*Fault response time Where the Council attends a call out in response to a fault or unplanned interruption to its networked reticulation system, the following median times are measured.	Attendance for urgent call outs from the time that the Council receives notification to the time that service personnel reach the site	0.5 hours	0.14 hours	0.15 hours	Attendance target met.
	Resolution of urgent call outs from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	24 hours	1.69 hours	0.7 hours	Resolution target met.
	Attendance for non-urgent call outs from the time that the Council receives notification to the time that service personnel reach the site	24 hours	0.75 hours	0.98 hours	Attendance target met.
	Resolution of non-urgent call outs from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	96 hours	2.68 hours	4.41 hours	Resolution target met.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/2025 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
*Customer satisfaction The total number of complaints (expressed per 1000 connections to the reticulated networks) received by the Council ¹	●	No more than 20 complaints per 1000 connections	71.64	58.48	The occurrence of geosmin over the summer months in the Marton water supply has meant that complaints increased.
Councils intended level of service is to: Maintain compliant, reliable and efficient rural water supplies					
Where the Council attends a call out in response to a fault or unplanned interruption to its water supply for rural water schemes, the following median times are measured:	Attendance time: from the time that the Council receives notification to the time that service personnel reach the site	48 hours	0.5 hours	1.25 hours	Attendance target met.
	Resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	96 hours	1.84 hours	3.07 hours	Resolution target met.

¹ a. drinking water clarity, b. drinking water taste, c. drinking water odour, d. drinking water pressure or flow, e. continuity of supply, and f. The Council's response to any of these issues

* Mandatory

Statement of Service Report (End of Year 2024/25)

Wastewater and Sewage Disposal

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a reliable, reticulated disposal system that does not cause harm or create pollution within existing urban areas</i>					
*Discharge compliance Compliance with the Council's resource consents for discharge from its sewerage system measured by the number of a) abatement notices b) infringement notices c) enforcement orders, and d) convictions	●	No abatement notices	2	3	Abatement Notice 1480 and 1481 issued for Hunterville and Mangaweka March 2025.
	●	No infringement notices	9	10	5 Infringement Notices (1163, 1188, 1215, 1216, 1217) for Hunterville WWTP issued June, August and December 2024, and January 2025.
	●				3 Infringement Notices (1185, 1186, 1189) for Marton issued June and July 2024.
	●				1 Infringement Notice (1207) for Mangaweka issued December 2024.
	●	No enforcement orders	0	0	No enforcement orders received.
	●	No convictions	0	0	No convictions received.
*System and adequacy The number of dry weather sewerage overflows from the Council's sewerage system, expressed per 1000 sewerage connections to that sewerage system	●	Fewer overflows than 3 per 1000 connections	0.46/1000	1.92/1000	Dry weather sewerage overflow target achieved.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Wastewater and Sewage Disposal

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Be responsive to reported faults and complaints</i>					
* Fault response time Where the Council attends to sewage overflows resulting from a blockage or other fault in the Council's sewerage system, the following median times are measured: a. attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and b. resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault or interruption	●	Attendance urgent 0.5 hours	0.66 hours	0.35 hours	Average urgent attendance time is slightly above target.
	●	Attendance non-urgent 24 hours	0.83 hours	0.83 hours	Average attendance target achieved.
	●	Resolution urgent 24 hours	1.70 hours	2.02 hours	Average urgent resolution target achieved.
	●	Resolution non-urgent 96 hours	2.22 hours	1.76 hours	Average resolution target achieved.
*Customer satisfaction The total number of complaints received by the Council about any of the following: a. sewage odour b. sewerage system faults c. sewerage system blockages, and d. the Council's response to issues with its sewerage system Expressed per 1000 connections to the Councils sewerage system.	●	Fewer requests than 6 per 1000 connections	8.67/1000	18.22/1000	Proactive work is ongoing in identified areas to address inflows and infiltration and support achievement of target performance levels.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Stormwater Drainage

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Provide a reliable collection and disposal system to each property during normal rainfall</i>					
*Discharge compliance Compliance with the Council's resource consents for discharge from its stormwater system measured by the number of: a. abatement notices b. infringement notices c. enforcement orders, and d. convictions Received by the Council in relation to those resource consents.	●	No abatement notices	Not Measured	Not Measured	Discharge compliance is a mandatory measure set by the Department of Internal Affairs therefore must be reported on. However, as Council has no stormwater consents this target cannot be measured.
	●	No infringement notices	Not Measured	Not Measured	
	●	No enforcement orders	Not Measured	Not Measured	
	●	No convictions	Not Measured	Not Measured	
*System adequacy The number of flooding events ¹ that occurred in the District. For each flooding event, the number of habitable floors affected (expressed per 1000 properties connected to the Council's stormwater system). Note: This is a District-wide assessment	●	Fewer requests than 5 per 1000 connected properties	0	0	No flooding events during this period.
<i>Councils intended level of service is to: Be responsive to reported faults and complaints</i>					
*Customer satisfaction The number of complaints received by the Council about the performance of its stormwater system, expressed per 1000 properties connected to the Council's stormwater system.	●	Fewer requests than 5 per 1000 connected properties	6.48/1000	4.9/1000	Following a dry summer, light rainfall led to an increased likelihood of surface water accumulation on properties, which contributed to a rise in related inquiries.
*Response time The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.	●	Two hours or less	Not measured	Not measured	No flooding events during this period.

¹ The rules for the mandatory measures define a 'flooding event' as an overflow from a territorial authority's stormwater system that enters a habitable floor

* Mandatory

Statement of Service Report (End of Year 2024/25)

Parks and Reserves

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div><div></div> Achieved</div> <div><div></div> Not achieved</div> <div><div></div> Not measured</div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Compliance with relevant standards</i>					
Playground compliance with NZ Standards	<div></div>	Maintain accreditation	100% compliance	95% compliance	All playgrounds comply with NZ standards.
Customer ratings of parks and sports fields	<div></div>	90% Happy or Somewhat Happy	100%	Not measured	100% of responses are Happy.

** Mandatory*

Statement of Service Report (End of Year 2024/25)

Community

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> <div></div> Achieved <div></div> Not achieved <div></div> Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Compliance with relevant standards</i>					
All swimming pools have poolsafe accreditation	<div></div>	Maintain accreditation	Taihape Swim Centre achieved Pool Safe Accreditation.	100%	Marton Swim Centre on hold due to the building being closed.
Council complies with criteria in rental warrant of fitness programme for community housing	<div></div>	All units (100%) achieve at least 95% compliance	All units measured (70) achieved 98.8%.	98.6%	Two units were not measured as they are currently being renovated.
New public toilet buildings are well designed, safe and visible and Compliance with SNZ4241:1999 and CPTED (safer design guidelines) for new or refurbished toilets	<div></div>	100% compliance	Not measured	100% compliance	No new or refurbished public toilets in 2024/25.
<i>Councils intended level of service is to: Library services are welcoming and provide a space for social interaction and learning</i>					
Customer rating of library facilities	<div></div>	Customer Satisfaction Index (provided via the HappyOrNot system): 90%	90% overall. This consists of: 89% of 373 responses at Te Matapihi 93% of 1005 responses at Taihape 85% of 1,778 responses at Marton Community Hub	91% overall. This consists of: 90% of 729 responses at Te Matapihi 93% of 928 responses at Taihape 89% of 2,718 responses at Marton Library	Customer satisfaction at library facilities was 90% overall, meeting the target.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Community

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> <div></div> Achieved <div></div> Not achieved <div></div> Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
The number of library outreach activities and events delivered		5 programs per month per Community Hub site	Marton Community Hub: 20 Programmes per month Te Matapihi-Bulls Community Hub: 12 Programmes per month Taihape Community Hub: 10 Programmes per month School Holiday Programmes: Marton: 65 Programmes Te Matapihi: 50 Programmes Taihape: 25 Programmes	Marton Community Hub: 20 Programmes per month Te Matapihi-Bulls Community Hub: 16 Programmes per month Taihape Community Hub: 8 Programmes per month School Holiday Programmes: Marton: 60 Programmes Te Matapihi: 40 Programmes Taihape: 20 Programmes	Increased engagement by Rangatahi/Youth in the community hubs has resulted in an increase in programmes, particularly during the school holiday period.
Councils intended level of service is to: Ensure competency in discharging Civil Defence responsibilities					
Timing of self-assessment when the Emergency Operations Centre is activated and of continued civil defence training exercises		Self-assessment undertaken and responded to within four months of Emergency Operations Centre Activation	Not measured	Not measured	No EOC activations occurred.
a) Self-assessment of responsiveness and recovery following activation of the Emergency Operations Centre b) Number of civil defence exercises undertaken		At least one exercise undertaken each year	Achieved	Achieved	Three exercises were undertaken, one full day immersion, and 2, 1 hour deep dives into specific activities.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Rubbish and Recycling

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div> ● Achieved ● Not achieved ● Not measured </div>					
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
<i>Councils intended level of service is to: Make recycling facilities available at waste transfer stations for glass, paper, metal, plastics, textiles and green waste, special occasions for electronics (e-waste). Council intends to continue the operation (under contract) of existing urban waste transfer stations – Rātana, Bulls, Marton, Hunterville, Mangaweka, and Taihape.</i>					
Waste to landfill (tonnage)	●	Less than 5,500 tonnes to landfill	5,624 tonnes	5,862 tonnes	Target close to being achieved.
Recycling available at Waste Transfer Stations throughout the District.	●	Bulls, Marton, Taihape, Hunterville, Rātana, Mangaweka all provide facilities for recycling of: <ul style="list-style-type: none"> • Glass • Metal • Paper • Plastics (1-5) • cans/tins 	Outcome met	Outcome met	All six waste transfer stations offer a free drop-off service.
Percent of waste diverted from the landfill (includes paper, plastics, metals, glass, tyres, e-waste, Greenwaste)	●	Increased percent diverted from the previous year	20.7%	Not measured (20.1%)	Tyres, green waste, metal, E- waste and paper and cardboard recycling at all transfer stations has been growing.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Regulatory Services

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div><div></div> Achieved</div> <div><div></div> Not achieved</div> <div><div></div> Not measured</div>						
PERFORMANCE MEASURE	OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE	
Councils intended level of service is to: Provide a legally compliant service						
Timeliness of processing building consents and resource consents	Building consents	<div></div>	100% processed within statutory timeframes	99.57%	99.15%	One building consent took longer than 20 days to process due to workload pressure and staff absence.
	Resource consents	<div></div>	100% processed within statutory timeframes	Land use consents 100% Subdivision consents 100%	Land use consents: 100% Subdivision consents: 98%	All resource consents were processed within statutory timeframes.
Council's intended level of service is to: Provide regulatory compliance officers to address enforcement call outs						
Animal Control – Timeliness of response (i.e. the request for service has been acknowledged) and completion (i.e. the request for service has been signed off by officers. Results will be presented as the median. Priority 1 = Any dog attack, found dog, rushing dog, wandering stock. Priority 2 = animal welfare concern, barking dog, property inspection, general enquiry, lost animal, microchip dog, multi-dog inspection, roaming dog, animal control bylaw matter.	Response to Priority 1 call outs	<div></div>	90% responded within 0.5 hours	94%	99%	Priority 1 Response target met.
	Completion of Priority 1 call outs	<div></div>	90% completed within 20 working days	95%	97%	Priority 1 completion target achieved.
	Response to Priority 2 call outs	<div></div>	90% responded within 24 hours	86%	88%	Close to being achieved.
	Completion of Priority 2 call outs	<div></div>	90% completed within 20 working days	92%	93%	Priority 2 completion target met.

* Mandatory

Statement of Service Report (End of Year 2024/25)

Regulatory Services

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

<div><div><div></div>Achieved</div><div><div></div>Not achieved</div><div><div></div>Not measured</div></div>						
PERFORMANCE MEASURE		OUTCOME	2024/25 TARGET	2024/25 RESULT	2023/24 RESULT	NARRATIVE
Environmental health Timeliness of response (i.e the site has been attended) and completion (i.e the Request for Service has been signed off by officers). Results will be presented as the median.	Response to Noise Control call outs	<div></div>	90% responded to in 1.5 hours	93%	97.47%	Response target achieved.
	Completion of Noise Control call outs	<div></div>	90% completed in 2 hours	71%	97.47%	Target not met due to process issues which have since been resolved.
	Response to Food Premises call outs	<div></div>	Food premises – 90% responded to in 24 hours	20%	89%	This has been rectified by a new contractor that is available three days per week.
	Completion of Food Premises call outs	<div></div>	90% completed in 72 hours	40%	78%	This has been rectified by a new contractor that is available three days per week.

* Mandatory

9.8 Public Feedback / Performance Report - July 2025

Author: Jo Manuel, Manager Mana Whenua and Community Hubs

Authoriser: Sophia Sykes, Communications Manager

1. Reason for Report

- 1.1 This report provides the Finance/Performance Committee with a regular monthly Community Hubs, Customer Service, and Communications update.

2. Context

- 2.1 This report covers the July 2025 period and includes feedback received through Council's Happy Or Not system, and Korero Mai – Have Your Say initiative. It also includes an overview of the complaints dashboard, and a monthly communications update.
- 2.2 The Committee are asked to provide any feedback on any other things they would like to see included in this report.

3. Discussion and Options Considered

- 3.1 As this report is for information only, this item is not considered to be significant according to the Council's Policy on Significance and Engagement.

4. Financial Implications

- 4.1 There are no financial implications from this report.

5. Impact on Strategic Risks

- 5.1 There is no direct impact on Council's Strategic Risks associated with this report.

6. Strategic Alignment

- 6.1 Regular and consistent communications and engagement with the Rangitikei community is a foundational component of Council's strategic framework.

7. Mana Whenua Implications

- 7.1 There are no direct mana whenua implications associated with this report. Engagement with Mana Whenua is an ongoing priority for the Community Hubs and Communications teams.

8. Climate Change Impacts and Consideration

- 8.1 There are no notable climate change impacts or considerations.

9. Statutory Implications

- 9.1 There are no statutory implications associated with this report.

10. Conclusion

- 10.1 This is a regular monthly report for the Finance/Performance Committee about the performance of Community Hubs and Communications activity.

11. Decision Making Process

11.1 This report is for information only, there are no decisions required.

Attachments:

1. **Public Feedback/Performance Report - July 2025** [↓](#)

Recommendation

That the Public Feedback / Performance Report – July 2025 be received.

Te Whakawhitiwhiti - Communications Report (July 2025)

Commentary from the Comms Corner – July by week

Week 1-2

- The unveiling of the Chris Amon statue was an exciting achievement for Bulls. It received good coverage in local media.
- Dog rehoming posts continue to be a great success for us, creating lots of engagement that flows through into our other content.
- Jumping on an online trend dressing up Kiwi icons in the NZ Police livery generated fantastic reach that resulted in new local followers. We dressed up the Bulls Bull in the NZ Police livery.
- The STAND phase of the local election campaign ran throughout July. We adopted a true omnichannel approach across all our online and offline channels. 'Wrapping' the front page of the 24th July District Monitor was a highlight of this phase.
- School holiday programmes at the Community Hubs showcased just how much our Community team achieves for residents over these two weeks. The Community Hubs social media presence continues to perform well as a hyper-local hub for Rangitikei residents.
- The trial treatment plant at Tūtaenui Reservoir received good coverage with mostly positive feedback. Spreading the word early about the progress of this project remains vital.

Week 3-4

- To help push dog registrations, we left doggy doo bag dispensers at popular walking tracks such as Tūtaenui Reservoir for residents.
- Community Hubs launched their Tākaro Tairongo – Sensory Play programme. This received coverage in the Whanganui Chronicle and District monitor front page. The first session was a huge success.
- Recognising Awa Power, a Rangitikei youth who assisted a man needing medical attention was our most popular post of the month. Using our platform to celebrate and recognise awesome community spirit and sharing community stories is something we're looking to do more of, especially in the youth space.
- The Tsunami warning from the Russian earthquake was a great example of comms teams from across the Horizons region working together to get messaging out to our residents.
- Ben and Justine visited Rangitikei College, Ngā Tawa and Taihape Area School to lead an enrolment push. In total, they manage to help enrol approximately 30 eligible voters.
- The final week of July saw a massive push for nomination for the local elections. In total, 32 candidates have chosen to stand, which is an increase on 2022 by three. We've also increased the number of contested seats in the district by 2. An awesome team effort.
- We increased our social media followers by 398 across all networks and platforms, which is a significant increase for a month. The industry benchmark for follower growth in 2024 was 9.8%, we are currently sitting at 40.3%.

Looking Ahead

We're in the AWARENESS phase of the local elections campaign. Candidate videos will be published late August. These will give voters a chance to find out more about the people standing for Rangitikei. We will also share information about how voters can attend Meet the Candidate events held around the district.

LGOIMAs



■ Processed ■ Active

Media Releases

Name	Public Interest
Annual Plan 2025/26 adoption	Medium
New trial treatment plant for Marton Water Strategy	High
Tākaro Tairongo – Sensory Play Sessions	High
Open letter to Rangitikei	Medium
Tsunami Advisory	Low

Traditional media: Regular features

Name	Frequency
Rangitikei Connect	Fortnightly in District Monitor & via email
Talk Up Taihape	Monthly
Bulls Bulletin	Monthly
Huntaway Bulletin	Monthly
Flat Spot Panui	Monthly community housing newsletter

Te Whakawhitiwhiti - Communications Report (July 2025)

Social & Digital Media

Social Media Posts

Facebook	Instagram	Linkedin	Tik Tok
 facebook	 Instagram	 LinkedIn	 TikTok
104	145	12	13

Facebook

Total page Impressions



614,678

New Followers



359

Total Comments and replies



930

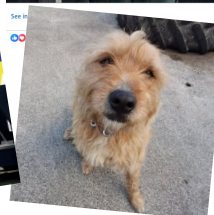
POST WITH MOST ENGAGEMENT:

1. Awa Power

Reach = 37,443 Reactions = 1,848 Comments = 134 Impressions = 61,463

Followed by:

2. Police Consta-BULL
3. Rudy adoption post



Instagram

Total Page Impressions



9,839

New Followers



16

Total Comments and Replies



7

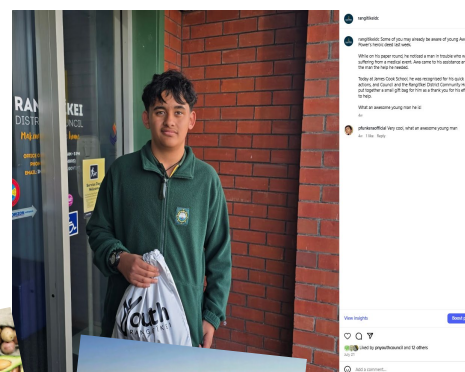
POST WITH MOST ENGAGEMENT:

1. Awa Power

View = 119 Reach = 82 Interactions = 15

Followed by:

2. Crop Swap
3. Rangitikei River sunset



Te Whakawhitiwhiti - Communications Report (July 2025)

LinkedIn

Total Page Impressions



4,452

New Followers



19

Total Reactions



69

POST WITH MOST ENGAGEMENT:

1. **STAND reel**
Impressions = 1,008 Engagements = 110
Reactions = 26 Clicks = 80

Followed by:

2. Election memes
3. Five Days of Fairways



Tik Tok

Video views



10K

New Followers



25

Total Comments and Replies



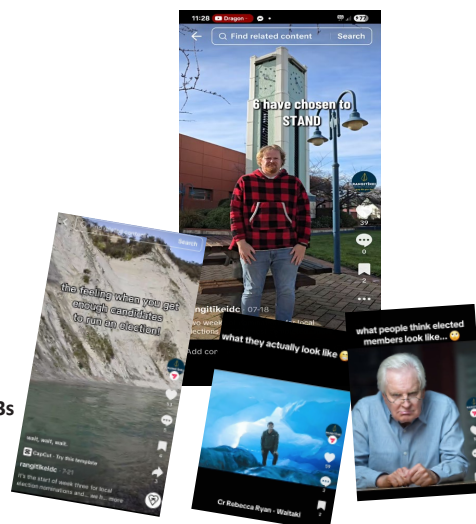
21

POST WITH MOST ENGAGEMENT:




1. **STAND UPDATE**
Plays = 1,162 Reactions = 39 Comments = 0 Total play time = 1h:35m:23s

Followed by:

2. Election Confirmed
3. Young Elected Member push



News and Website Statistics

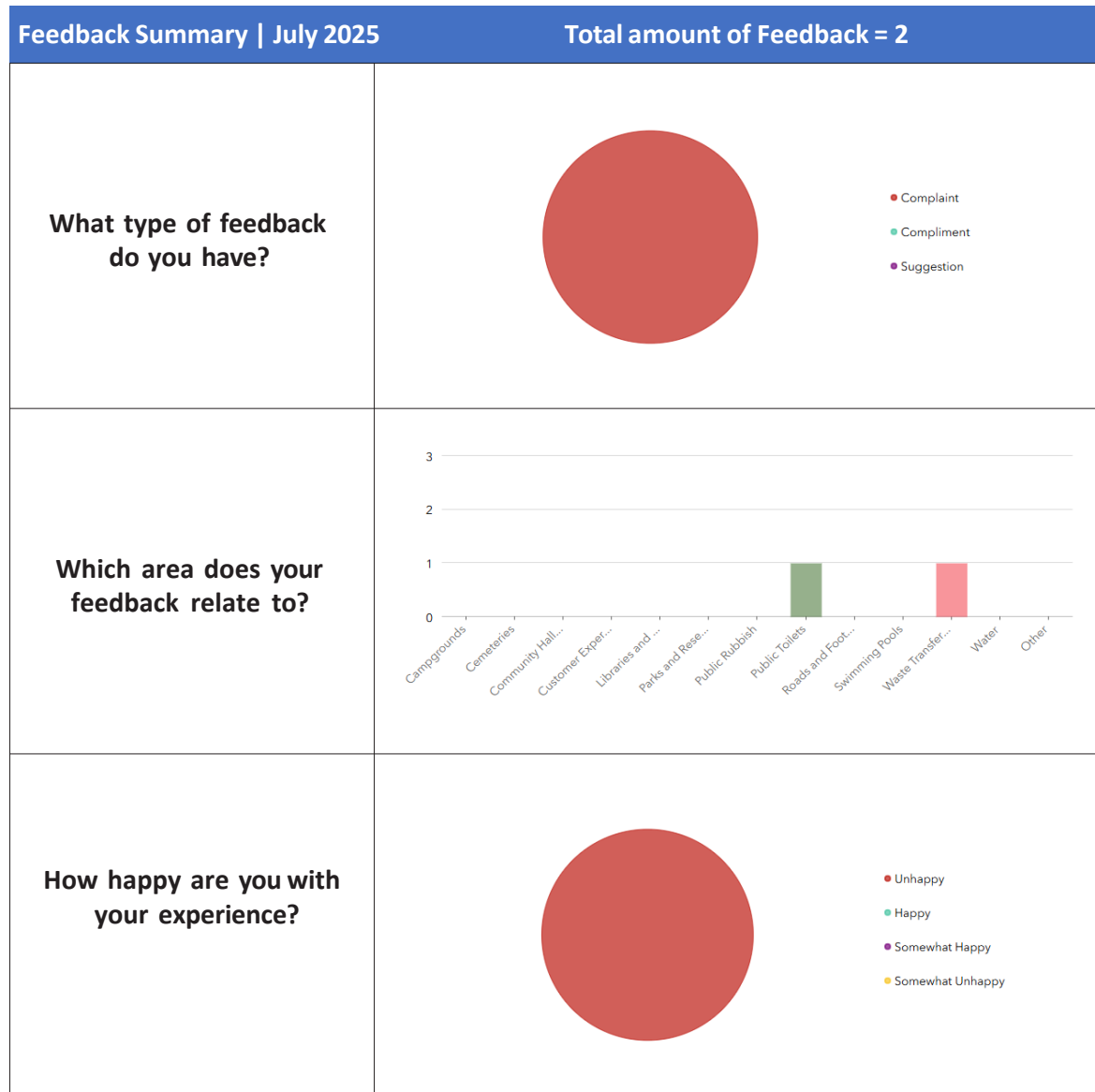
Newspaper Articles	Public Notices	Website Stories	Website Active Users
 10	 3	 6	 8.5K

Top Five Web Pages

1. Stand: Candidates
2. Stand: Candidate Information
3. Rating Information
4. Local Government Elections
5. Community Hubs

Kōrero Mai - Feedback Report (July 2025)

Kōrero Mai feedback is captured from QR codes displayed throughout our community parks and facilities. All submissions are acknowledged (if contact details are supplied) and if required a Request for Service is lodged. This feedback form is not intended for urgent or emergency requests.



Kōrero Mai - Feedback Report (July 2025)

Feedback Received

DATE: 7 Jul 2025, 9:01:49

Type of feedback received:

Complaint

Feedback relates to this area:

Waste Transfer Stations

Other Specified:

Bulls Transfer Station

When did you visit the area or use the facility?

6 Jul 2025, 8:53:00 am

Comment/ More information:

i was surprised to see that the RDC is charging a \$10.00 fee to dump car tyres when we now pay a \$8.00 recycling fee when we purchase any new tyre. Surely then we should not be charged additionally to return these tyres..... you're double charging the ratepayers of our district, and asking some people to dump the old tyres at the river as often has occurred in the past!! Why are you charging us a second time? My understanding is that the \$8.00 recycling fee when purchasing a new tyre was put in place to mitigate the fly dumping of old tyres?

How happy are you with your experience?

Unhappy

ACTION TAKEN: Feedback passed onto Solid Waste team.

DATE: 7 Jun 2025, 9:03:05

Type of feedback received:

Complaint

Feedback relates to this area:

Public Toilets

Other Specified:

Marton - Follett Street

When did you visit the area or use the facility?

5 Jun 2025, 9:45:00 am

Comment/ More information:

Toilets are disgusting. One is full of s*** literally and won't flush and the other had s*** all over the toilet seat

How happy are you with your experience?

Unhappy

ACTION TAKEN: RFS lodged 2504642.

Community Hubs Report (July/August 2025)

Commentary from the Community Hubs

Community Hubs/facilities are physical or virtual spaces designed to bring people together, fostering social interaction, support and collaboration. These hubs are our libraries, community centres, co-working spaces or our online digital platforms where individuals can access resources, participate in activities and engage with others.



The June/July School holidays were highly successful across all three Community Hubs, with strong participation from whānau, families and friends.

Activities included: slime-making, volunteer-led crafts, sewing, Lego competition, with so much more and a shared school holiday experience enjoyed by multiple generations. These programs demonstrated vibrant community engagement, fostering social inclusions and providing free, accessible opportunities for all to enjoy.



As the school term resumes, our Community Hubs have returned to being vibrant, welcoming spaces for local communities across the district.

- **Bulls Clifton Primary School** - Children have been actively engaging with Hub staff through reading and sing-along sessions, strengthening links between local schools and community services.
- **Taihapa Knitting group** - The knitting Club continues to grow with members enjoying their Saturday morning sessions that foster social connection and lifelong learning.
- **District wide initiatives** – August saw the launch of Sensory Play, with joint training undertaken by Ngā Wairiki, Ngāti Apa Staff and Rangitikei District Council staff. This collaborative approach ensures well-prepared delivery and shared learning across teams and community organisations in understanding neurodiverse communities.

Community Hubs Report (July/August 2025)

Commentary from the Community Hubs

Sensory Play Launch August 8, 2025.

Our very first Tākaro Taironga sensory play session has begun and what an incredible day it was.

We had an amazing turnout of local whānau who came along to explore, connect, and enjoy the sensory space together. It was heartwarming to see tamariki and their parents engaging with the sensory zones, trying out the gear, and simply enjoying quality time in a calm, welcoming environment.

The feedback has been nothing short of amazing, with comments like “wow”, “absolutely loved it”, “this is exactly what our kids needed”, and “we’re looking forward to next month!” It’s clear that this space is making a real impact, and we couldn’t be more excited to continue building this experience for our community.

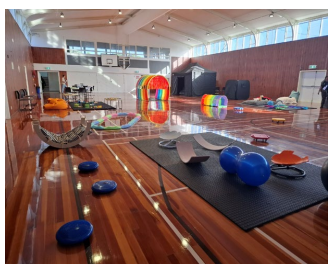
From the interactive play zones to the quiet space designed for neurodiverse tamariki, every part of the session was used and appreciated. A huge thank you to everyone who came, supported, and helped make our first session such a success.

We’re already gearing up for the next session happening on **Sunday 7 September**.

Registrations will open two weeks prior to the event, and as spaces are limited, we encourage those interested to register early to secure your spot. These sessions are for Rangitikei District residents only and registration is required.

We can’t wait to welcome residents back next month for another round of fun, connection, and sensory discovery!

Here are some pictures kindly shared by some of the whānau who attended.



Attendance Overview:

- 31 registrations received
- 19 attendees on the day plus 2 walk-ins
- 3 staff members also used the spaces in private sessions.
- In total, 74 people from 24 families participated in the sensory play.
- 26 attendees were from private sessions.

Engagement Impact:

The launch demonstrated strong initial interest from families, with a wide mix of tamariki, rangatahi, and adults participating. The mix of private and public sessions reflects the value of the space as a flexible and accessible community resource.

Community Hubs Report (July 2025)

Commentary from our Youth Spaces

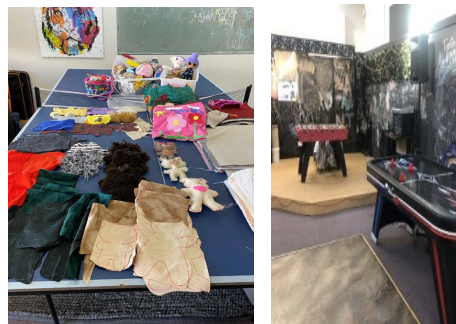
THE LOBBY

Youth Programs

- **Speed & Agility Coaching** – Performance IQ, Taihape Rugby Club engaged in the program with U11, U13 to U17 age groups alongside local schools, and the local netball club for fitness and agility training heading into the winter sporting season
- **Lobby Bikes** – With support from Ministry of Youth Development, we now have bikes available for our tamariki & rangatahi – safe bike riding is a fun program we are now running with road safety as the focus.

School Holiday In the Lobby was fun and exciting for all with crafting and games galore!

The Lobby Attendance	
July 2025	120 (Est')



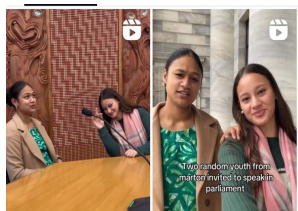
YHQ Marton Attendance	
July 2025	142 (Est')

Performnz IQ who specialise in delivering personalised physical training programs came to Marton during the holidays. Over 40 rangatahi/tamariki attended the sessions which included:

- **Speed Training:** Mastering techniques for explosive acceleration, deceleration, and top-end speed.
- **Agility & Quickness Drills:** Enhancing the ability to change direction swiftly, efficiently, and with precision.

School holidays at #YHQ:

- We opened an extra 4 sessions during the school holidays.
- We had hot breakfast for tamariki and their whānau joined in. This was great with technology off and good vibes on.



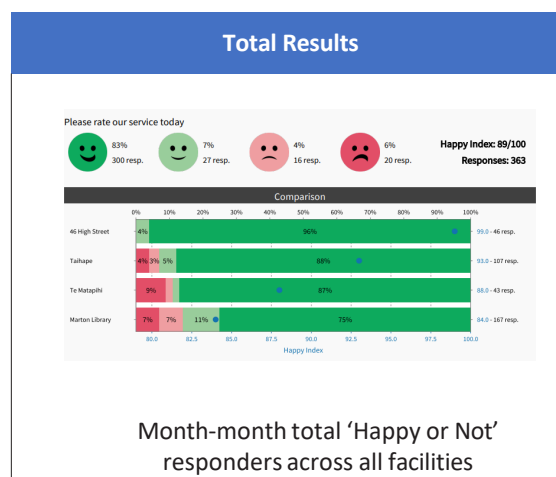
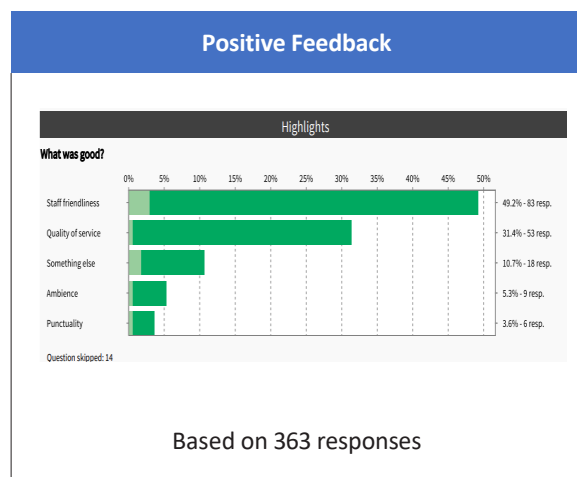
Youth Council

- Chair Cyria and Deputy Denise went down to Wellington to speak at parliament as "Mana Mokopuna- Children's commissioner"
- Youth Council also made their first collaboration post on Instagram with Mana Mokopuna and it has gained over 6000 views!
- Rangitikei Youth Councilor Briar has been doing research asking Taihape residents what they think about the speed limit south of Taihape.

Coming up: *Rangitikei Whānau First Fire Safety Initiative.* A collaborative initiative between Fire and Emergency New Zealand (FENZ) and Rangitikei District Council (RDC) to engage local youth in delivering fire safety education and support to older adults living independently in our communities

Community Hubs Report (July 2025)

Happy Or Not Report



Summary of Happy Or Not Responses

Please rate our service today

Tailhapa

2025-07-31 4:54 PM	Something else i like how it is super warm when it is raining the elderly women is super cool i like this place CHUR MAH WHANAU HELL YEAH
2025-07-30 12:35 PM	Staff friendliness came in without paperwork stillable to help
2025-07-29 11:49 AM	Ambience too much chatting guys shhhh please
2025-07-29 11:16 AM	Something else very noisy in here, lack of workspace with powerpoints for laptops, otherwise a nice library
2025-07-28 2:29 PM	Staff friendliness brilliant
2025-07-22 9:55 AM	Quality of service fabulous helpful staff
2025-07-19 1:05 PM	Staff friendliness lady was so nice to my kids colouring in
2025-07-18 3:22 PM	Quality of service very friendly and easy
2025-07-18 10:10 AM	Ambience always a friendly smile!
2025-07-17 3:03 PM	Quality of service good service
2025-07-17 11:14 AM	Quality of service good as usual
2025-07-13 3:50 PM	Staff friendliness good atmosphere
2025-07-11 8:14 AM	Something else idk?

Te Matapihi

2025-07-26 12:31 PM	Punctuality great
2025-07-26 12:30 PM	Staff friendliness you guys were nice and helped me when my timer ran out so i could play more games thank you for you good working at timatapihi
2025-07-25 3:44 PM	Ambience very good facility
2025-07-25 12:57 PM	Quality of service Great venue all around!!!
2025-07-20 3:14 PM	Staff friendliness good as
2025-07-19 1:34 PM	Something else i liked everything
2025-07-19 1:34 PM	Quality of service i liked the puppets

Marton Library

2025-07-29 3:49 PM	Good water
2025-07-29 3:32 PM	Staff friendliness the staff are very great
2025-07-28 3:43 PM	Something else i love minnie
2025-07-26 11:58 AM	Staff friendliness the staff were kind
2025-07-24 4:32 PM	thank you
2025-07-07 1:00 PM	Quality of service gave me a toy
2025-07-07 12:05 PM	Quality of service you have a very helpful young lady at the desk
2025-07-04 1:05 PM	Staff friendliness very helpful
2025-07-01 2:49 PM	Staff friendliness hi
2025-07-01 12:31 PM	Something else sewing
2025-07-01 9:35 AM	Staff friendliness martina was lovely and welcoming

10 Meeting Closed.