



RANGITIKEI
DISTRICT COUNCIL
Making this place home.

ORDER PAPER

FINANCE/PERFORMANCE WORKSHOP

Date: Thursday, 25 June 2026
Time: 1.00pm
Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Chair: Cr Fi Dalgety

Membership: Cr Diana Baird
Cr Paul Sharland
HWTM Andy Watson
Cr Dave Wilson
Cr Jeff Wong

For any enquiries regarding this agenda, please contact:

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<p>Locations:</p>	<table border="0" style="width: 100%;"> <tr> <td style="vertical-align: top; width: 50%;"> <p><u>Marton</u> Head Office 46 High Street Marton</p> </td> <td style="vertical-align: top; width: 50%;"> <p><u>Bulls</u> Bulls Information Centre Te Matapihi 4 Criterion Street Bulls</p> </td> </tr> <tr> <td colspan="2" style="text-align: center; padding-top: 20px;"> <p><u>Taihape</u> Taihape Information Centre 102 Hautapu Street (SH1) Taihape</p> </td> </tr> </table>	<p><u>Marton</u> Head Office 46 High Street Marton</p>	<p><u>Bulls</u> Bulls Information Centre Te Matapihi 4 Criterion Street Bulls</p>	<p><u>Taihape</u> Taihape Information Centre 102 Hautapu Street (SH1) Taihape</p>	
<p><u>Marton</u> Head Office 46 High Street Marton</p>	<p><u>Bulls</u> Bulls Information Centre Te Matapihi 4 Criterion Street Bulls</p>				
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Notice is hereby given that a Finance/Performance Workshop of the Rangitīkei District Council will be held in the Council Chamber, Rangitīkei District Council, 46 High Street, Marton on Thursday, 25 June 2026 at 1.00pm.

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ITEM 6.1

1 Workshop notes

1.1 Confirmation of Workshop notes

Author: Kezia Spence, Governance Advisor

1. Reason for Report

- 1.1 The notes from **Finance/Performance Workshop held on 30 April 2026** are attached.

Attachments

1. **FPE Meeting - 30 April 2026**

UNCONFIRMED: FINANCE/PERFORMANCE COMMITTEE WORKSHOP

Date: Thursday, 30 April 2026
Time: 1.00pm
Venue: Council Chamber
Rangitikei District Council
46 High Street
Marton

Present	Cr Fi Dalgety (Chair) HWTM Andy Watson Cr Dave Wilson Cr Diana Baird Cr Paul Sharland Cr Jeff Wong
In attendance	Cr Alan Buckendahl Cr Sandra Field Cr John Hainsworth Cr Piki Te Ora Hiroa Cr Graeme O'Fee Mrs Carol Gordon, Chief Executive Mr Arno Benadie, Deputy Chief Executive / Group Manager – Assets, Infrastructure and Projects Ms Leanne Macdonald, Group Manager – Corporate Services Ms Katrina Gray, Group Manager - Strategy, Community and Democracy Mr Warren Pedley, Manager Finance and Business Partnerships Gaylene Prince – Northern Area and Property Manager Charissa Lawlor – Funding Specialist

Order of Business

ITEM 6.1

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Unconfirmed

1 Welcome / Prayer

The workshop opened at 1.01pm.

2 Reports for Information

2.1 Finance Snapshot - March 2026

Officers talked through the financial snapshot, including responses to questions from Cr Baird.

2.2 Debt Collection Update

The debt collection updated was presented.

2.3 Quarterly Property Sales

The quarterly property sales report was presented.

2.4 QV Report - March 2026

The QV report was presented.

2.5 Rangitikei Grant Finder - Grant Guru and External Funding Opportunities

Officers talked through the funding dashboard provided. Officers confirmed that support on how to use Grant Guru is provided when needed. Officers are in the early stages of planning a funding roadshow.

The workshop closed at 1.50pm.

2 Reports for Information

2.1 Statement of Service Provision: July 2025 - March 2026 (9 month)

Author: Katrina Gray, Group Manager - Strategy, Community and Democracy

Authoriser: Carol Gordon, Chief Executive

1. Reason for Report

- 1.1 The purpose of this report is to present the 9 month Statement of Service Provision (SSP) report. This reporting period is from 1 July 2025 to 31 March 2026.

2. Context

- 2.1 The SSP report measures the level of service achieved against the agreed performance targets for each activity grouping as set in the Long Term Plan 2024-34.
- 2.2 The performance targets are assessed using the following categories; achieved, on track to achieve, not on track to achieve, not achieved, and not measured.
- 2.3 A summary of the 9 month results are as follows:
 - 9 of the performance targets were achieved (compared to 26 in the 6 month). This is a result of a different approach to categorisation methodology, where achieved is only selected if the result will definitely not change in the remaining three month period.
 - 23 of the performance targets are on track to be achieved (compared to 12 in the 6 month). This increase generally picks up the change of approach in categorisation methodology as indicated above.
 - 14 of the performance targets are not on track to be achieved (compared to 9 in the 6 month)
 - 9 of the performance targets were not achieved (compared to 8 in the 6 month)
 - 13 of the performance targets were not measured (compared to 13 in the 6 month)
- 2.4 A number of the performance measures that have not been measured will be measured throughout the financial year, as some of these targets are only reported on once per year. Other performance measures, such as stormwater discharge compliance are mandatory measures that Council is required to report on. However, Council does not have any stormwater consents so these measures cannot be measured.

3. Highlights

- 3.1 Water supply and wastewater fault response times continue to meet targets. It is noted these targets have been updated from achieved to on track to achieve to represent a more accurate category.
- 3.2 While response to requests for service in the roading area remains below the target, there has been significant improvement in Q3 as contractor processes have settled in.
- 3.3 Programmes run at community hubs continue to exceed the target and be well attended.
- 3.4 A debrief was held following the 15 February declaration of State of Emergency.
- 3.5 There is an increase in waste diversion from landfill from the previous year. This target has moved from not achieved in the 6 month, to achieved for the year.

4. Areas for improvement

- 4.1 Water supply mandatory targets are not met for bacteria and protozoa requirements. This is generally due to gaps in monitoring data.
- 4.2 Road maintenance measures are below target due to increased costs. The current budget is not sufficient to achieve the measures.
- 4.3 Water supply complaints are higher than the target, however, are tracking lower than 2024/25.
- 4.4 There was a fatal crash which has resulted in this target not being met.

5. Financial Implications

- 5.1 There are no financial implications associated with this report. This report only captures Council's progress towards meeting the performance targets for the current financial year.

6. Impact on Strategic Risks

- 6.1 Trust and confidence is tarnished.
 - 6.1.1 There is a risk that the community's trust and confidence in Council is tarnished if Council does not achieve the targets for the levels of service set in the Long Term Plan. This risk is mitigated by being transparent where a target is not being met, or is unlikely to be met, and providing an explanation on why the target is not being met.

7. Strategic Alignment

- 7.1 This report tracks how Council is meeting the performance targets which have been set for the key services that Council delivers and which align with Council's strategic priorities.

8. Mana Whenua Implications

- 8.1 Satisfaction with the Māori responsiveness framework is a performance measure which is assessed yearly through a survey distributed to each member of Te Rōpū Ahi Kā.

9. Climate Change Impacts and Consideration

- 9.1 There are no climate change impacts associated with this report.

10. Statutory Implications

- 10.1 There are no statutory implications associated with these 9 month results. The end of year results will be reported on in the Annual Report 2025/26 as required by the Local Government Act 2002.

11. Decision Making Process

- 11.1 The 9 month results are for information purposes only.

Attachments:

- 1. **Statement of Service Provision - 9 month** [↓](#)

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Community Leadership

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Make decisions that are robust, fair, timely, legally compliant and address critical issues, and that are communicated to the community</i>					
On-time completion of, or substantially undertaken annual plan actions	●	90% Annual Plan Actions completed	61%	62%	
Completion of capital programme	●	85% of the planned capital programme	32%	38.90%	Capex delivery is currently tracking at 32% due to a strategic reprioritisation of projects alongside slower-than-anticipated decision timelines at key governance points. This reflects a deliberate shift in direction and timing rather than a loss of delivery capability, with expenditure expected to align as decisions are finalised and projects progress.
Māori responsiveness framework:	Governance and relationships	80% or more overall satisfaction	Not yet Measured	75%	This performance measure will be reported at the end of the financial year.
Satisfaction ratings from each member of	Culture and identity		Not yet Measured	50%	
Te Roopuu Ahi Kaa about the effectiveness of each framework outcome area.	Prosperity and well-being		Not yet Measured	25%	
	Resources and infrastructure		Not yet Measured	50%	
<i>Council's intended level of service is to: Provide a high customer experience that satisfies the needs of the community</i>					
Customer views of their experience (both the customer service and service provided) with Council.	●	Number of Responses: 4,000 or above	2,620 responses	3,462 responses	The teams have been trialing different locations of the devices to see if there is a positive impact on response numbers.
Customer views of their experience (both the customer service and service provided) with Council.	●	Customer Satisfaction Index: Improvement on previous year	91%	90%	Customer feedback highlights friendly, helpful staff and high-quality service that create a welcoming environment. Patrons value the range of activities and facilities, which support a positive and inclusive community space. Some concerns were noted around noise levels.

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Roading

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Provide a sustainable roading network that is maintained in accordance with each road's significance for local communications and the local economy, taking into account the One Roding Network Classification and funding subsidies</i>					
*Road condition The average quality of ride on a sealed local road network measured by smooth travel exposure	●	90% or more	Reported annually	93%	This is an annual measure.
*Road maintenance The percentage of the sealed road network that is resurfaced	●	6% or more	Reported annually	4%	The reseal programme is in progress, final result will be reported in July. The forecasted achievement is 3.9%. The 6% target is not achievable with current budgets.
The volume of metal placed on the unsealed road network during the year	●	12,000m ³ or more	3,842m ³	9,113m ³	Forecast to end of year - 7500m ³ . 12,000m ³ target is not achievable with current budgets.
*Footpaths The percentage of footpaths within the District that fall within the level of service or service standard for the condition of footpaths that is set out in the Council's relevant document e.g. Annual Plan, Asset Management Plan.	● (based on last condition rating data)	90% of footpaths make up category 1 or 2 ¹	94% Grade 1 and 2 condition rating	94% Grade 1 and 2 condition rating	The basis of this measure is data from a district-wide footpath inspection. This next inspection is programmed to be done early next financial year. An interim measure is unable to be provided.

¹ 1. Excellent, 2. Good, 3. Fair, 4. Poor, 5. Very Poor

*Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Roading

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
*Road safety The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as a number	●	A reduction of 1 fatal crash per year until zero	1 fatal crash	0 fatal crashes	There was one fatal crash in Q3.
	●	One less serious injury crash than the previous year until there is 10 or less serious injury crashes on the Council roading network	7 serious injury crashes	8 serious injury crashes	There have been seven serious injury crashes to the end of Q3.
<i>Council's intended level of service is to: Be responsive to community expectations over the roading network and requests for service</i>					
* Response to service requests² The percentage of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the Long Term Plan. Results will be presented as the median.	After-hours callouts	95% responded to in 12 hours	74%	68%	The new maintenance contract processes took some time to settle in, these issues are affecting our overall performance score. Q3 achievement when considered in isolation was 92%.
	Working hours callouts	95% responded to in 6 hours	61%	71%	Comment as above. Q3 achievement was 79%
	Resolution	85% of callouts resolved (completed) within one month of the request	75%	59%	Comment as above. Q3 achievement was 70%
	Resolution Potholes	Potholes 85% of all callouts resolved (completed) within one month of the request	89%	80%	

² Council measures resolution as well as initial attendance in response to such requests.

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Provide a safe and compliant supply of drinking water</i>					
*Safety of drinking water The extent to which the Council's drinking water supply complies with:	Water supplied is compliant with the DWQA Rules in the Distribution System (<i>Bacteria compliance</i>)	No Incidents of non-compliance with bacteria compliance criteria for each water supply	Compliant (4/6)	Compliant (0/6)	All supplies met the distribution rules for the third quarter (3-month period Jan – March 2026). The previous quarters' result is affecting this quarters' result.
	Water supplied is compliant with the DWQA Rules in the Treatment System (<i>Protozoal compliance</i>)	No Incidents of non-compliance with protozoa compliance criteria for each water supply	Compliant (0/6)	Compliant (0/6)	No water supply is compliant with protozoal rules due to gaps in monitoring data and equipment performance (e.g. UV and turbidity recording). These issues affected reporting rather than water safety.
<i>Council's intended level of service is to: Provide reliable and efficient urban water supplies</i>					
*Maintenance of the reticulation network The percentage of real water loss from Council's networked urban reticulation system		Less than 40%	43%	49%	The result reflects ongoing challenges associated with ageing infrastructure and leak detection.
*Demand Management The average consumption of drinking water per day per resident within the District		600 litres per resident per day	764 litres	469 litres	Average daily water consumption appears higher this period due to changes in calculation methodology, with figures now reflecting total system water supplied rather than household use alone. This result reflects improved data coverage rather than an increase in resident demand.

** Mandatory*

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Be responsive to reported faults and complaints*</i>					
*Fault response time Where the Council attends a call out in response to a fault or unplanned interruption to its networked reticulation system, the following median times are measured.	Attendance for urgent call outs from the time that the Council receives notification to the time that service personnel reach the site	0.5 hours	0.13 hours	0.14 hours	Targets met to date.
	Resolution of urgent call outs from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	24 hours	3.63 hours	1.69 hours	Targets met to date.
	Attendance for non-urgent call outs from the time that the Council receives notification to the time that service personnel reach the site	24 hours	1.05 hours	0.75 hours	Targets met to date.
	Resolution of non-urgent call outs from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	96 hours	3.57 hours	2.68 hours	Targets met to date.

** Mandatory*

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Water Supply

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
*Customer satisfaction The total number of complaints (<i>expressed per 1000 connections to the reticulated networks</i>) received by the Council ¹					
	●	No more than 20 complaints per 1000 connections	45.84	71.64	The last quarter has been during the summer months, when we have the usual occurrence of geosmin in Marton's water supply. The number is expected to decrease again in the cooler months.
<i>Council's intended level of service is to: Maintain compliant, reliable and efficient rural water supplies</i>					
Where the Council attends a call out in response to a fault or unplanned interruption to its water supply for rural water schemes, the following median times are measured:	Attendance time: from the time that the Council receives notification to the time that service personnel reach the site	48 hours	0.63 hours	0.5 hours	Targets met to date.
	Resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault of interruption	96 hours	2.28	1.84 hours	Targets met to date.

¹ a. drinking water clarity, b. drinking water taste, c. drinking water odour, d. drinking water pressure or flow, e. continuity of supply, and f. The Council's response to any of these issues

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Wastewater and Sewage Disposal

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Provide a reliable, reticulated disposal system that does not cause harm or create pollution within existing urban areas</i>					
*Discharge compliance Compliance with the Council's resource consents for discharge from its sewerage system measured by the number of a) abatement notices b) infringement notices c) enforcement orders, and d) convictions	● No abatement notices	0	0	2	No abatement notices received during the reporting period.
	● No infringement notices	5	5	10	One notice for Rātana (1279) One notice for Bulls (1288) One notice for Taihape (1277) Two notices for Hunterville (1285, 1286) There have been no new infringement notices in Q3.
	● No enforcement orders	0	0	0	No enforcement orders have been received during the reporting period.
	● No convictions	0	0	0	No convictions have been received during the reporting period.
*System and adequacy The number of dry weather sewerage overflows from the Council's sewerage system, expressed per 1000 sewerage connections to that sewerage system	● Fewer overflows than 3 per 1000 connections	0.45/1000	0.45/1000	0.46/1000	Target achieved to date.
<i>Council's intended level of service is to: Be responsive to reported faults and complaints</i>					
* Fault response time Where the Council attends to sewage overflows resulting from a blockage or other fault in the Council's sewerage system, the following median times are measured: a) attendance time: from the time that the Council receives notification to the time that service personnel reach the site, and b) resolution time: from the time that the Council receives notification to the time that service personnel confirm resolution of the fault or interruption	● Attendance urgent 0.5 hours	0.17	0.17	0.66 hours	Targets achieved to date.
	● Attendance non-urgent 24 hours	0.91	0.91	0.83 hours	Targets achieved to date.
	● Resolution urgent 24 hours	3.42	3.42	1.7 hours	Targets achieved to date.
	● Resolution non-urgent 96 hours	2.66	2.66	2.22 hours	Targets achieved to date.

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Wastewater and Sewage Disposal

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<p>*Customer satisfaction</p> <p>The total number of complaints received by the Council about any of the following:</p> <ul style="list-style-type: none"> a) sewage odour b) sewerage system faults c) sewerage system blockages, and d) the Council's response to issues with its sewerage system <p>Expressed per 1000 connections to the Council's sewerage system.</p>	●	<p>Fewer requests than 6 per 1000 connections</p>	<p>0.45/1000</p>	<p>8.67/1000</p>	<p>Targets achieved to date.</p>

** Mandatory*

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Stormwater Drainage

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Provide a reliable collection and disposal system to each property during normal rainfall</i>					
*Discharge compliance Compliance with the Council's resource consents for discharge from its stormwater system measured by the number of: a. abatement notices b. infringement notices c. enforcement orders, and d. convictions Received by the Council in relation to those resource consents.	●	No abatement notices	Not Measured	Not Measured	Discharge compliance is a mandatory measure set by the Department of Internal Affairs, therefore must be reported on. However, as Council has no stormwater consents, this target cannot be measured.
	●	No infringement notices	Not Measured	Not Measured	
	●	No enforcement orders	Not Measured	Not Measured	
	●	No convictions	Not Measured	Not Measured	
*System adequacy The number of flooding events ¹ that occurred in the District. For each flooding event, the number of habitable floors affected (expressed per 1000 properties connected to the Council's stormwater system). Note: This is a District-wide assessment	●	Fewer requests than 5 per 1000 connected properties	No habitable floors affected.	Not measured	1 event in February 2026.
<i>Council's intended level of service is to: Be responsive to reported faults and complaints</i>					
*Customer satisfaction The number of complaints received by the Council about the performance of its stormwater system, expressed per 1000 properties connected to the Council's stormwater system.	●	Fewer requests than 5 per 1000 connected properties	2.43/1000	6.48/1000	Customer complaints remain low so far this reporting period.
*Response time The median response time to attend a flooding event, measured from the time that the Council receives notification to the time that service personnel reach the site.	●	Two hours or less	Not measured	Not measured	Council received no RFS requests during the February 2026 weather event related to this measure.

¹ The rules for the mandatory measures define a 'flooding event' as an overflow from a territorial authority's stormwater system that enters a habitable floor

*Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Parks and Reserves

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Compliance with relevant standards</i>					
Playground compliance with NZ Standards	●	Maintain accreditation	100% compliance	100% compliance	All playgrounds are compliant.
<i>Council's intended level of service is to: Provide parks and sport fields that are fit for purpose</i>					
Customer ratings of parks and sports fields	●	90% Happy or Somewhat Happy	67%	100%	Maintenance of the districts' parks and sports fields is delivered to a high standard. Seasonal weather and unforeseen circumstances occasionally impact operations, e.g. the Feb 2026 storm event. This has resulted in some parks needing to be closed or access being reduced for a period of time.

** Mandatory*

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Community

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Compliance with relevant standards</i>					
All swimming pools have poolsafe accreditation	●	Maintain accreditation	Not yet measured	Taihape Swim Centre achieved Pool Safe Accreditation. Marton Swim Centre on hold.	Accreditation reevaluated in May 2026. Marton Swim Centre accreditation has been put on hold until the facility re-opens.
Council complies with criteria in rental warrant of fitness programme for community housing	●	All units achieve at least 95% compliance	Not yet measured	All units measured (70) achieved 98.8%	Community Housing audits have been scheduled for April 2026.
New public toilet buildings are well designed, safe and visible and Compliance with SNZ4241:1999 and CPTED (safer design guidelines) for new or refurbished toilets)	●	100 % compliance	Not measured	Not measured	No new or refurbished toilet buildings.
<i>Council's intended level of service is to: Library services are welcoming and provide a space for social interaction and learning</i>					
Customer rating of library facilities	●	Customer Satisfaction Index (provided via the HappyOrNot system): 90% accreditation	91% overall This consists of: 94% of 337 responses at Te Matapihi 91% of 859 responses at Taihape 88% of 1,111 Responses at Marton Community Hub	90% overall. This consists of: 89% of 373 responses at Te Matapihi 93% of 1,005 responses at Taihape 85% of 1,778 responses at Marton Community Hub	On track to achieve with an overall rating of 91%

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Community

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved
 ● On track to achieve
 ● Not on track to achieve
 ● Not achieved
 ● Not measured

PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
The number of library outreach activities and events delivered	●	5 programmes per month per Community Hub site	Marton Community Hub: 20 Te Matapihi: 12 Taihape: 10 School Holiday Programs - Marton: 5 Te Matapihi: 5 Taihape: 5	Marton Community Hub: 20 Programmes per month Te Matapihi-Bulls Community Hub: 12 Programmes per month Taihape Community Hub: 10 Programmes per month School Holiday Programmes: Marton: 65 Te Matapihi: 50 Taihape: 2	Community Hubs, in partnership with local schools, deliver ongoing outreach programs.
<i>Council's intended level of service is to: Ensure competency in discharging Civil Defence responsibilities</i>					
Timing of self-assessment when the Emergency Operations Centre is activated and of continued civil defence training exercises	●	Self -assessment undertaken and responded to within four months of Emergency Operations Centre Activation	February 15 – declaration of State of Emergency	Not Measured	Debrief held post 15 February activation.
a) Self-assessment of responsiveness and recovery following activation of the Emergency Operations Centre b) Number of civil defence exercises undertaken	●	At least one exercise undertaken each year	Achieved	Achieved	IMT Exercise held in November 2025

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Rubbish and Recycling

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Make recycling facilities available at waste transfer stations for glass, paper, metal, plastics, textiles and green waste, special occasions for electronics (e-waste). Council intends to continue the operation (under contract) of existing urban waste transfer stations – Rātana, Bulls, Marton, Hunterville, Mangaweka, and Taihape.</i>					
Waste to landfill (tonnage)	●	Less than 5,500 tonnes to landfill	3,701 tonnes	5,624 tonnes	Taihape, Bulls, and Marton have had weighbridges installed and extensive community education has recently taken place.
Recycling available at Waste Transfer Stations throughout the District.	●	Bulls, Marton, Taihape, Hunterville, Rātana, Mangaweka all provide facilities for recycling of: <ul style="list-style-type: none"> • Glass • Metal • Paper • Plastics (1-5) • cans/tins 	Outcomes met	Outcome met	All six waste transfer stations in the district offer a free drop-off service.
Percent of waste diverted from the landfill (includes paper, plastics, metals, glass, tyres, e-waste, Greenwaste)	●	Increased percent diverted from the previous year	24.3%	20.7%	Officers have noted that there is less mixing of recyclables with waste, increasing diversion.

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Regulatory Services

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
<i>Council's intended level of service is to: Provide a legally compliant service</i>					
Timeliness of processing building consents and resource consents	Building consents	100% processed within statutory timeframes	98.84%	99.57%	Two building consents took longer to process than the statutory timeframe due to a contractor communication process issue which has now been rectified.
	Resource consents	100% processed within statutory timeframes	Land use consents 100% Subdivision consents 100%	Land use consents 100% Subdivision consents 100%	
<i>Council's intended level of service is to: Provide regulatory compliance officers to address enforcement call outs</i>					
Animal Control –Timeliness of response (i.e. the request for service has been acknowledged) and completion (i.e. the request for service has been signed off by officers.) Results will be presented as the median. Priority 1 = Any dog attack, found dog, rushing dog, wandering stock. Priority 2 = animal welfare concern, barking dog, property inspection, general enquiry, lost animal, microchip dog, multi-dog inspection, roaming dog, animal control bylaw matter.	Response to Priority 1 call outs	90% responded within 0.5 hours	81%	94%	Officers have identified data issues which have impacted results and these are being corrected. This is taking longer due to staff resourcing shortages.
	Completion of Priority 1 call outs	90% completed within 20 working days	92%	95%	
	Response to Priority 2 call outs	90% responded within 24 hours	84%	86%	Current staffing resources have impacted results.
	Completion of Priority 2 call outs	90% completed within 20 working days	89%	92%	Current staffing resources have impacted results.

* Mandatory

Statement of Service Report (9 Month (Jul-Mar) 2025-2026)

Regulatory Services

OUR LEVEL OF SERVICE AND HOW WE MEASURE PROGRESS

● Achieved ● On track to achieve ● Not on track to achieve ● Not achieved ● Not measured					
PERFORMANCE MEASURE	OUTCOME	2025/26 TARGET	MARCH 2025/26 RESULT	2024/25 RESULT	NARRATIVE
Environmental health Timeliness of response (i.e the site has been attended) and completion (i.e the Request for Service has been signed off by officers). Results will be presented as the median.	Response to Noise Control call outs	90% responded to in 1.5 hours	98%	93%	
	Completion of Noise Control call outs	90% completed in 2 hours	98%	71%	
	Response to Food Premises call outs	Food premises – 90% responded to in 24 hours	75%	20%	For this quarter visits at 100%.
	Completion of Food Premises call outs	90% completed in 72 hours	75%	40%	For this quarter visits 100%

* Mandatory

2.2 Quarterly Feedback - January - March 2026

Author: Katrina Gray, Group Manager - Strategy, Community and Democracy

Authoriser: Carol Gordon, Chief Executive

1. Reason for Report

- 1.1 The purpose of this report is to present the quarterly update of feedback via korero mai and HappyorNot. This reporting period is from 1 January 2026 – 30 March 2026.

2. Context

- 2.1 Council has QR codes displayed across Council's parks and facilities – korero mai feedback. The attached report provides an overview of the results from the third quarter of the 2025/26 year.
- 2.2 Council also has HappyOrNot devices across its three community hubs, and the main office in Marton. The attached report provides an overview of the results from the third quarter of the 2025/26 year.

3. Financial Implications

- 3.1 There are no financial implications.

4. Impact on Strategic Risks

- 4.1 There are no strategic risks impacted by this report. Trust and confidence can be built when feedback provided is used to implement improvements.

5. Strategic Alignment

- 5.1 Providing feedback opportunities for people using our services provides an insight into how aspects of Council's strategic framework are operating.

6. Mana Whenua Implications

- 6.1 There are no identified mana whenua implications associated with this report.

7. Climate Change Impacts and Consideration

- 7.1 There are no climate impacts associated with this report.

8. Statutory Implications

- 8.1 There are no statutory implications associated with this report.

9. Decision Making Process

- 9.1 This report is for information only, there are no decisions required.

Attachments:

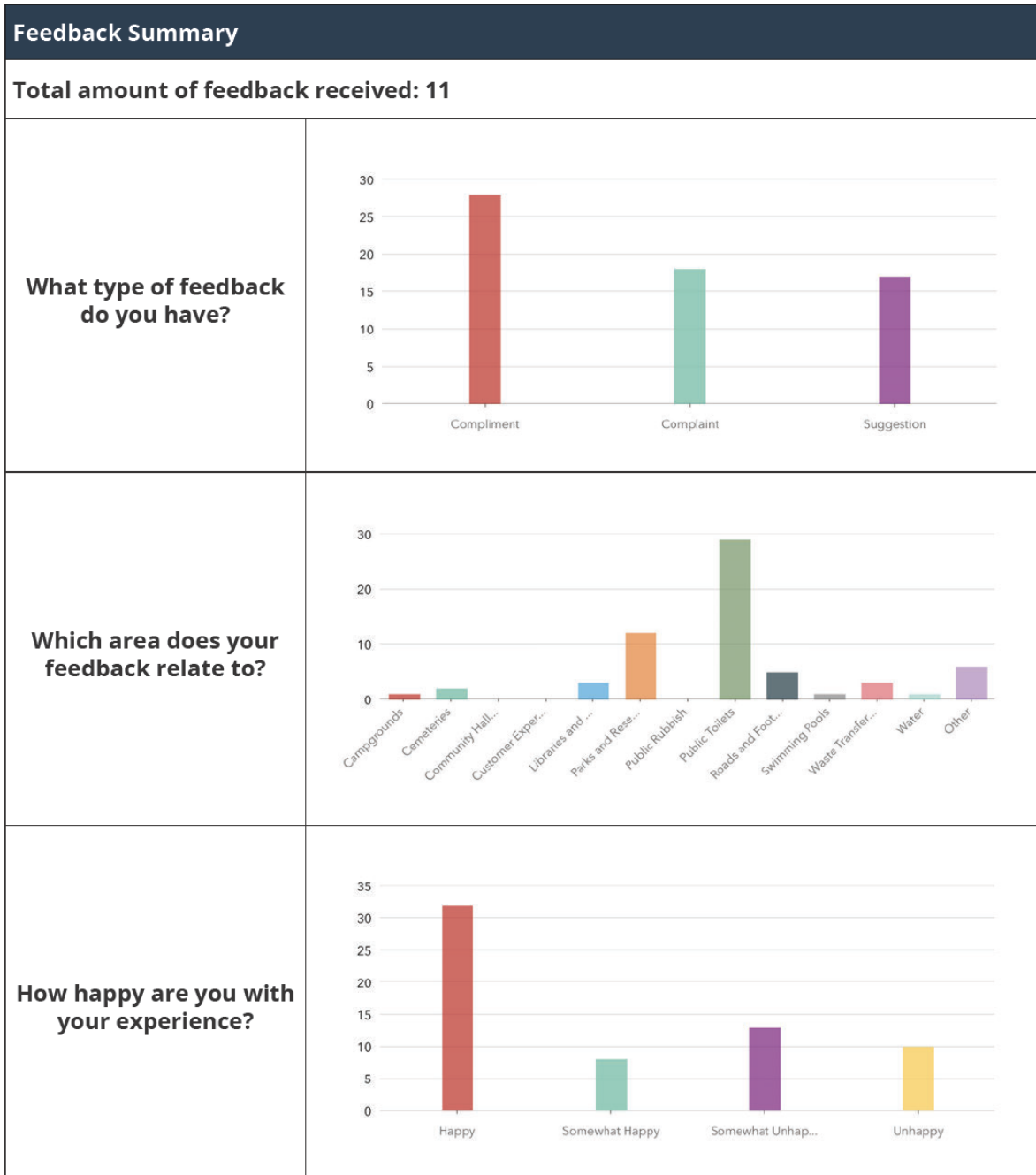
1. **Korero Mai Feedback Reprot - January to March 2026** [↓](#)
2. **Happy or Not - January to March 2026** [↓](#)

KŌRERO MAI Feedback Report



For January 2025 - March 2026

Kōrero Mai feedback is captured from QR codes displayed throughout our community parks and facilities. All submissions are acknowledged (if contact details are supplied) and if required a Request for Service is lodged. This feedback form is not intended for urgent or emergency requests.



KŌRERO MAI Feedback Report



Submitted By: Anonymous user
Submitted Time: 13 March 2026 1:57 PM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Water

When did you visit the area or use the facility?

13 March 2026 5:25 AM

Comment

I have lived and worked in numerous countries in Asia, Europe and Africa. This is the 1st place I cannot use the water to brush my teeth. I have drunk the water at the filter in middle of Marton, but in my house in Marton where I am required to pay for water, I find it repulsive. Looking at the archives it seems that this situation has been like this for decades, actually since the town was founded. Could I expect a rebate since what I am paying for is not meeting our needs and not up to standard? If it was up to standard we would not need the filtered water in the center of town and the use of tanker water at times. An upgrade to the present filtered water tap in town would be a start with upgrades to the number of taps, filters and a specific structure for that use.

How happy are you with your experience?

Somewhat Unhappy

** Action taken

Feedback provided to Water Team

ITEM 7.2

ATTACHMENT 1

KŌRERO MAI Feedback Report

Submitted By: Anonymous user
Submitted Time: 7 March 2026 5:08 PM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Other

Other

Please provide more information:

[Redacted]

When did you visit the area or use the facility?

7 March 2026 5:03 PM

Comment

[Redacted]

How happy are you with your experience?

Somewhat Unhappy

** Action taken

Feedback provided to relevant Group Manager

KŌRERO MAI Feedback Report



Submitted By: Anonymous user
Submitted Time: 22 February 2026 6:58 AM

What type of feedback do you have?

Compliment

Which area does your feedback relate to?

Public Toilets

Public Toilets

Where is the toilet located?

Bulls - Te Matapihi | Bulls Community Centre

When did you visit the area or use the facility?

19 February 2026 2:08 PM

Comment

Had the need to use the toilet facility. This was the nicest and cleanest toilet I have ever used while travelling ever. Looked nicer than some of the upmarket motels I have stayed in. Saw the lady Trish who was cleaning the windows at the time and spoke to her. She was lovely to talk to and obviously does an amazing job of keeping this facility up to the standard it was in. Credit to the council for putting in a toilet facility above the normal standard level.

How happy are you with your experience?

Happy

** Action taken

Feedback provided to the Cleaning Team

KŌRERO MAI Feedback Report



Submitted By: Anonymous user
Submitted Time: 19 February 2026 10:26 AM

What type of feedback do you have?

Compliment

Which area does your feedback relate to?

Other

When did you visit the area or use the facility?

19 February 2026 10:20 AM

Comment

I would like to thank the RDC for the excellent Emergency Update information on the council website during the recent severe weather event and State of Emergency. It was helpful and reassuring to have up to date and detailed information readily available. I was very grateful.

Thanks again,

How happy are you with your experience?

Happy

** Action taken

Feedback provided to Communications team

KŌRERO MAI Feedback Report



Submitted By: Anonymous user
Submitted Time: 15 February 2026 3:12 PM

What type of feedback do you have?

Suggestion

Which area does your feedback relate to?

Waste Transfer Stations

Waste Transfer Stations

Which Waste Transfer Station did you visit?

Bulls Transfer Station

When did you visit the area or use the facility?

15 February 2026 2:30 PM

Comment

I had a discussion with the caretaker at the Bulls Transfer Station this afternoon about cardboard recycling. He advised me today that small cardboard/toilet rolls/smaller paper etc, needs to be put into general waste, as it is falling through the wide steel mesh containers provided for cardboard. His opinion was that only flattened large cardboard could be recycled here. I have not previously had an issue recycling smaller cardboard here, although I can see his issue managing the cardboard as things do fall through the wide mesh squares.

It seems silly to me to have a cardboard recycling facility that is unable to cater to smaller cardboard due to the containers provided at this site - would you be able to review the types of bins and look into a solid bin to allow us to continue to recycle small cardboard as well as larger cardboard at this site? I suspect it would discourage some people from recycling, putting added pressure on general waste/landfill volumes.

How happy are you with your experience?

Somewhat Unhappy

** Action taken

Feedback provided to Solid Waste Officer

KŌRERO MAI Feedback Report

Submitted By: Anonymous user
Submitted Time: 29 January 2026 11:41 AM

What type of feedback do you have?

Suggestion

Which area does your feedback relate to?

Parks and Reserves

Parks and Reserves

Where is the park or reserve located?

Marton - Wilson Park

When did you visit the area or use the facility?

28 January 2026 3:34 PM

Comment

It would be awesome to fence the fences around the Velodrome and have it fully in closed for a run park. I'm sure the community would fundraise to get gates up. There would only be 10-25m to put it. Then a Dog poo bin added. This would be well utilized by the community.

How happy are you with your experience?

Somewhat Happy

Anything else?

The park is so big. it would be so beneficial for many. This would also help stop unleashed dogs running over to the playground

** Action taken

Feedback provided to Parks and Reserves Team

KŌRERO MAI Feedback Report

Submitted By: Anonymous user
Submitted Time: 11 January 2026 2:45 PM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Parks and Reserves

Parks and Reserves

Where is the park or reserve located?

Bulls Domain

When did you visit the area or use the facility?

11 January 2026 2:40 PM

Comment

The button to the water refill tap has been pulled off and was running as we arrived to use it



How happy are you with your experience?

Unhappy

** Action taken

Similar RFS already lodged

KŌRERO MAI Feedback Report

Submitted By: Anonymous user
Submitted Time: 10 January 2026 10:08 AM

What type of feedback do you have?

Suggestion

Which area does your feedback relate to?

Parks and Reserves

Parks and Reserves

Where is the park or reserve located?

Bulls Domain

When did you visit the area or use the facility?

10 January 2026 10:06 AM

Comment

The tap for the dog bowl is broken and free flowing.

Send us a picture



How happy are you with your experience?

Happy

** Action taken

Similar RFS already lodged

KŌRERO MAI Feedback Report



Submitted By: Anonymous user
Submitted Time: 9 January 2026 11:45 AM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Public Toilets

Public Toilets

Where is the toilet located?

other: The toilets next to the sports field by the swimming pool (toilets painted on the outside)

When did you visit the area or use the facility?

9 January 2026 11:42 AM

Comment

No toilet paper in two of the female toilets, no soap or hand sanitiser, no hand drying facility, very difficult to get into the cubicles without squashing your legs against the toilet bowl.

How happy are you with your experience?

Somewhat Unhappy

** Action taken

RFS Lodged – 2608601.

KŌRERO MAI Feedback Report

Submitted By: Anonymous user
Submitted Time: 9 January 2026 10:25 AM

What type of feedback do you have?

Suggestion

Which area does your feedback relate to?

Parks and Reserves

Parks and Reserves

Where is the park or reserve located?

Taihape Domain

When did you visit the area or use the facility?

9 January 2026 10:23 AM

Comment

Playground at memorial Park. Pop a sign showing where public toilets are eg beside grand stand.

Send us a picture



How happy are you with your experience?

Happy

** Action taken

Feedback provided to Parks and Reserves team

KŌRERO MAI Feedback Report



Submitted By: Anonymous user
Submitted Time: 7 January 2026 4:07 PM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Roads and Footpaths

Roads and Footpaths

Where is the road or footpath you would like to place feedback on?

Thrush Street, Taihape.

When did you visit the area or use the facility?

7 January 2026 4:04 PM

Comment

The road needs to be resealed. The footpath has unsafe sections for kids riding bikes or scooters. Numerous reports been logged to the council with any response.

How happy are you with your experience?

Unhappy

Anything else?

Where do i send the cleaning invoice to have the tar cleaned from my driveway because of the councils UNKEPT roads!

** Action taken

RFS Lodged – 2608571, 2608573.

Taihape

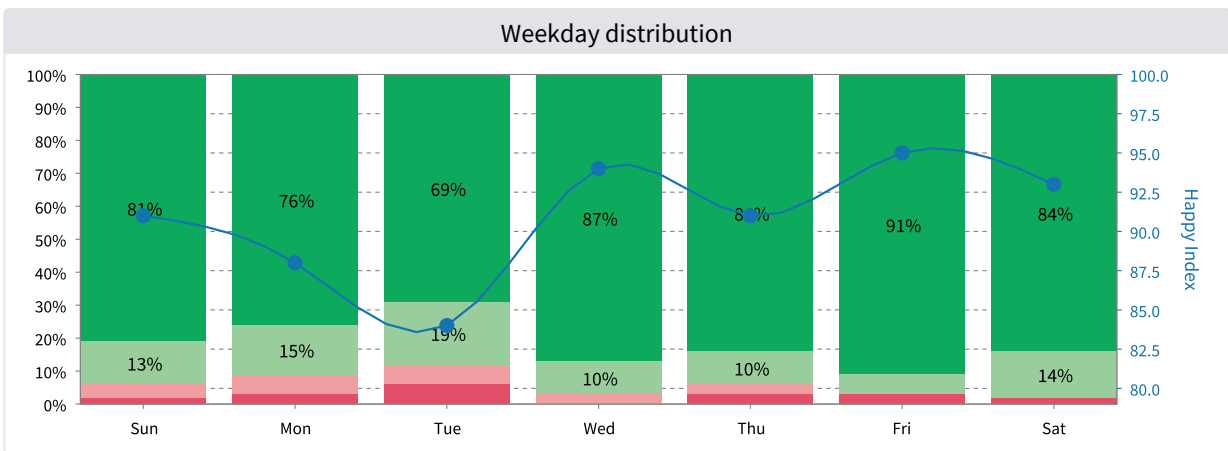
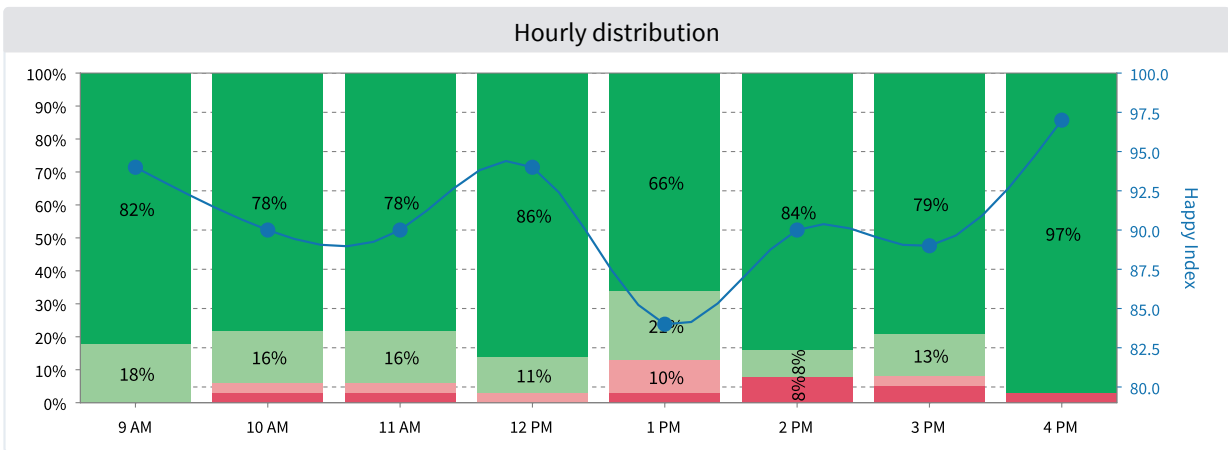
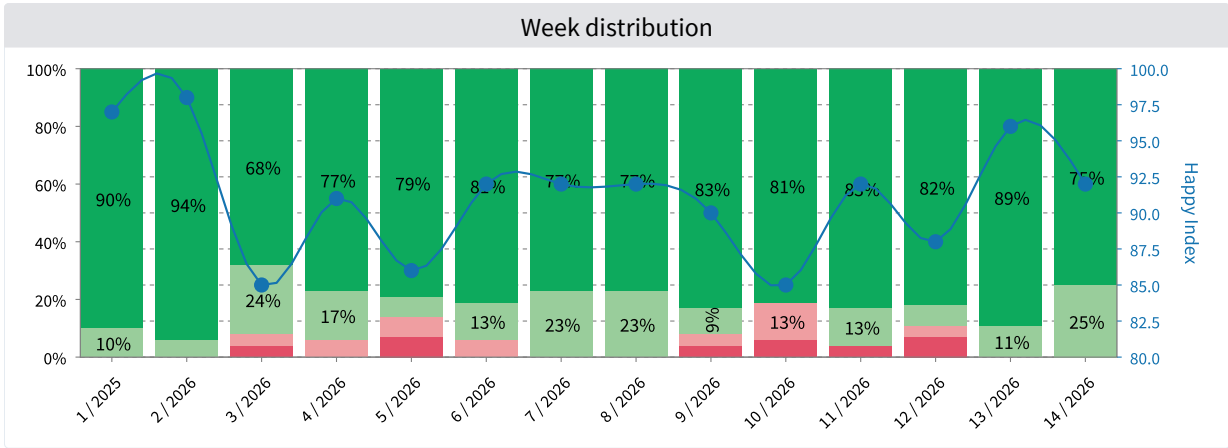
HappyOrNot®

Taihape
Unit report
1/1/26 - 3/31/26

Please rate our service today



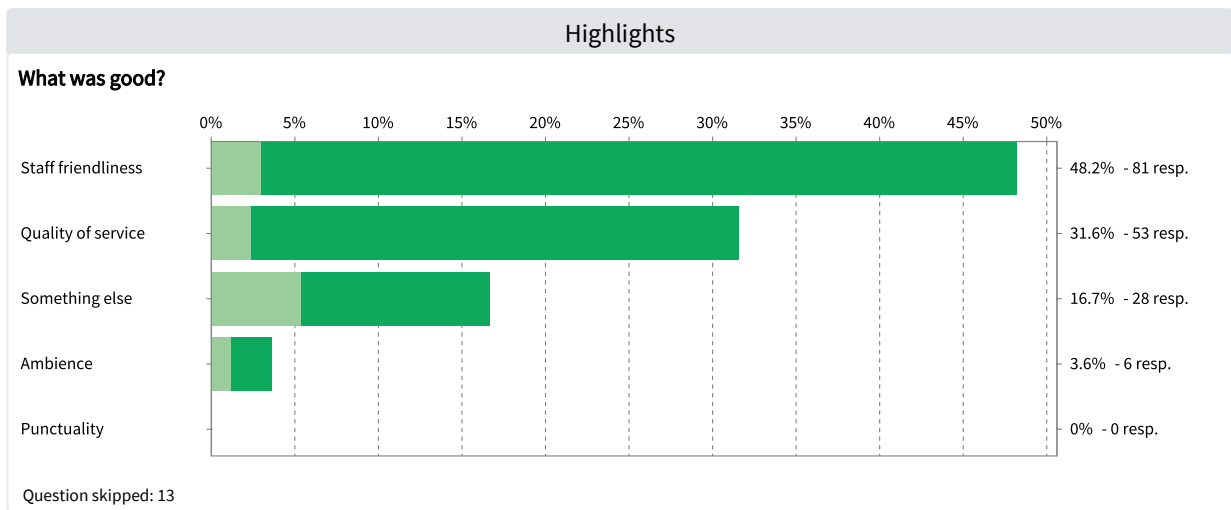
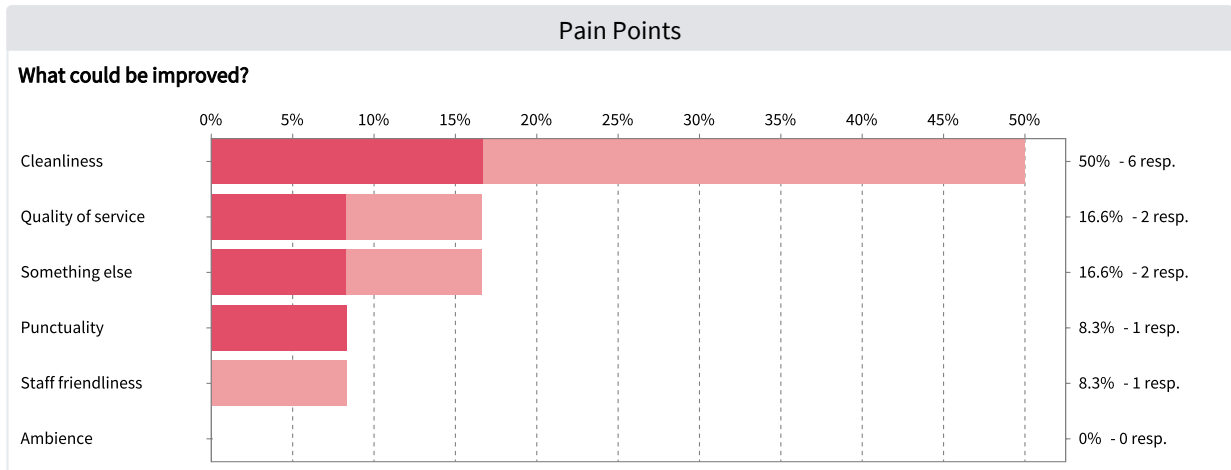
Happy Index: 91/100
Responses: 253



Taihape
1/1/26 - 3/31/26

Taihape

HappyOrNot®



Taihape
1/1/26 - 3/31/26

Taihape HappyOrNot®

Taihape
Unit report
1/1/26 - 3/31/26

- Taihape**03/30/2026 3:57 PM

thank you very much for the good service

Relevant Appreciation[Actions](#) ▾
- Taihape**03/30/2026 3:56 PM

they give us free wifi

Relevant[Actions](#) ▾
- Taihape**03/30/2026 3:56 PM

it was good and thganks for the free wufi

Relevant[Actions](#) ▾
- Taihape**03/24/2026 4:15 PM

they were very nice and lovely thank u

Relevant Appreciation[Actions](#) ▾
- Taihape**03/23/2026 3:50 PM

i love reding

Relevant[Actions](#) ▾
- Taihape**03/20/2026 10:12 AM

great people

Relevant Appreciation[Actions](#) ▾
- Taihape**03/17/2026 3:37 PM

nice staff

Relevant[Actions](#) ▾
- Taihape**03/13/2026 12:20 PM







lovely little library. helped me get an assignment done for uni. thank you!

Relevant Appreciation[Actions](#) ▾
- Taihape**03/09/2026 3:17 PM

i love to come hear if i fell sad

Relevant Appreciation[Actions](#) ▾

ITEM 7.2 ATTACHMENT 2

-  **Taihape** 01/21/2026 11:57 AM
amazing. went out of there way for me. Lovely ladies.
[Relevant](#) [Appreciation](#) [Actions](#) ▾
-  **Taihape** 01/18/2026 1:12 PM
wasnott spoken too or greeted
[Relevant](#) [Room for improvement](#) [Actions](#) ▾
-  **Taihape** 01/16/2026 10:18 AM
good people
[Relevant](#) [Actions](#) ▾
-  **Taihape** 01/13/2026 10:57 AM
Could not be a better town to break down near.From the pick up truck driver
& all the friendly people in the town. THANK YOU for the wonderful free camp we were able to stay in while waiting for parts.
[Relevant](#) [Appreciation](#) [Personal feedback](#) [Actions](#) ▾
-  **Taihape** 01/11/2026 10:09 AM
loved the music
[Relevant](#) [Appreciation](#) [Actions](#) ▾
-  **Taihape** 01/07/2026 10:34 AM
friendly helpful staff
[Relevant](#) [Actions](#) ▾

Marton Library

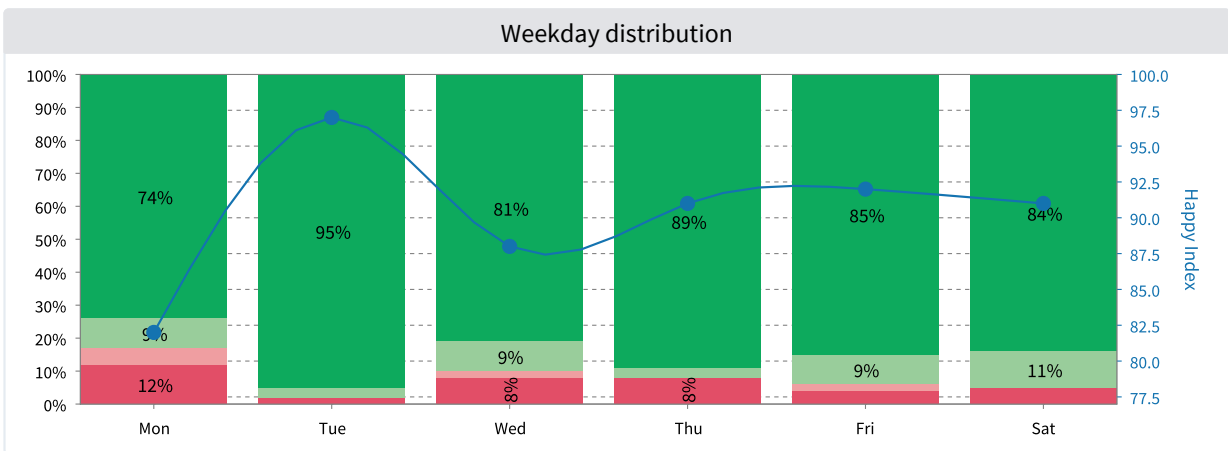
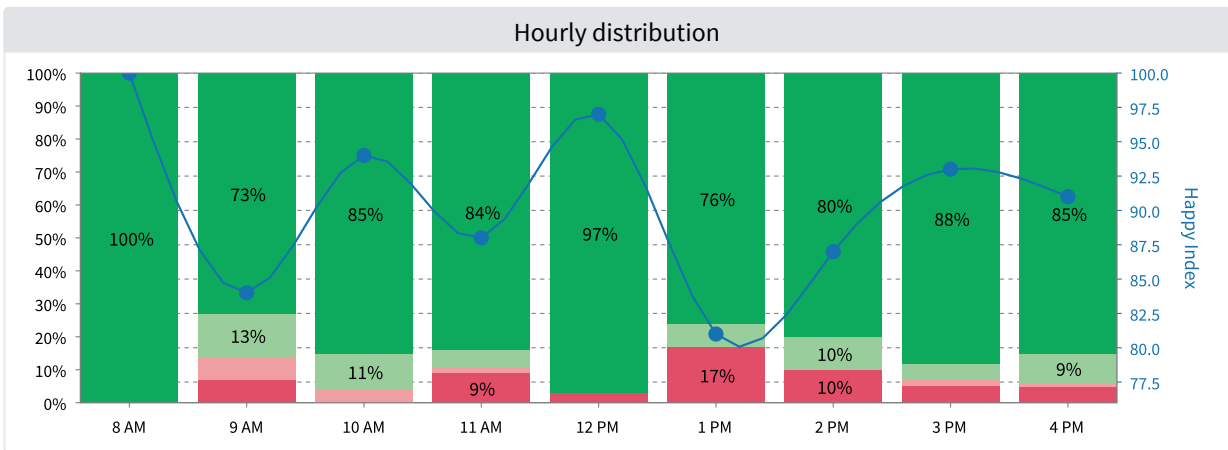
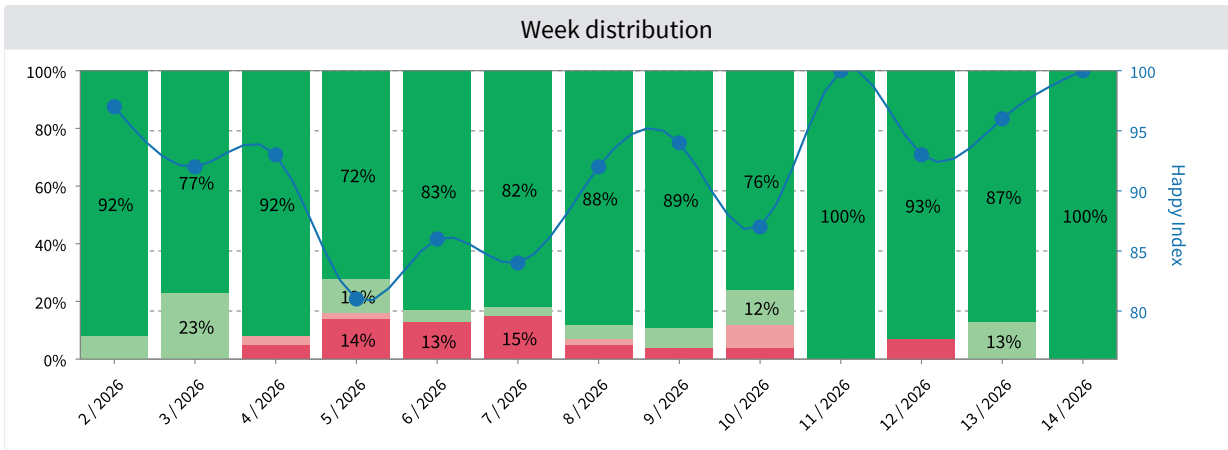
HappyOrNot®

Marton Library
Unit report
1/1/26 - 3/31/26

Please rate our service today



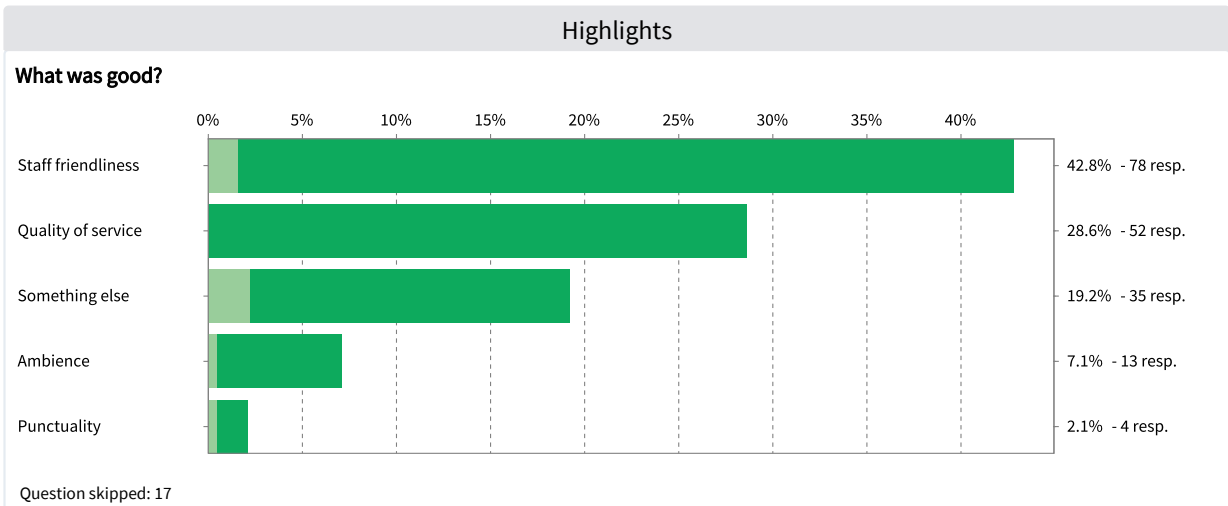
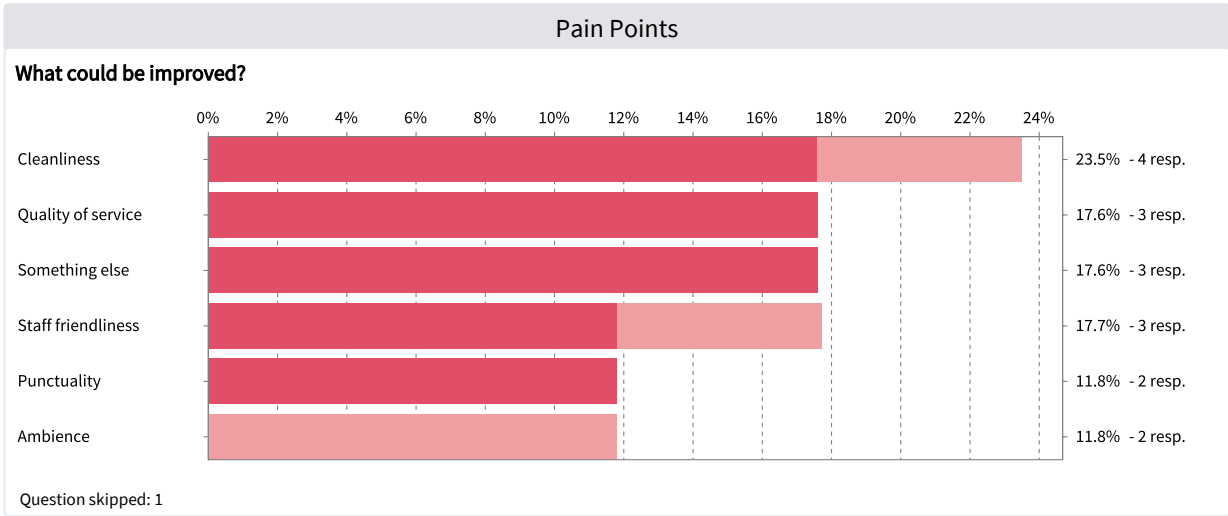
Happy Index: 90/100
Responses: 326



Marton Library
1/1/26 - 3/31/26

Marton Library

HappyOrNot®



Marton Library
1/1/26 - 3/31/26

Marton Library HappyOrNot®

Marton Library
Unit report
1/1/26 - 3/31/26

- [Marton Library](#)

03/06/2026 11:52 AM

fast and easy

Relevant[Actions](#) ▾
- [Marton Library](#)

02/26/2026 3:46 PM

it was very good and i got lots of books. she was very helpful

RelevantAppreciation[Actions](#) ▾
- [Marton Library](#)

02/24/2026 11:13 AM

awesome service

RelevantAppreciation[Actions](#) ▾
- [Marton Library](#)

02/14/2026 11:17 AM

i got lots of books

Relevant[Actions](#) ▾
- [Marton Library](#)

02/11/2026 4:40 PM

lovely and peaceful

RelevantAppreciation[Actions](#) ▾
- [Marton Library](#)

02/03/2026 11:41 AM

best service!

RelevantAppreciation[Actions](#) ▾
- [Marton Library](#)

02/02/2026 4:08 PM

i love coming here

RelevantAppreciation[Actions](#) ▾
- [Marton Library](#)

01/28/2026 11:08 AM

i love your books


RelevantAppreciation[Actions](#) ▾
- [Marton Library](#)

01/23/2026 1:46 PM


I love library thank you have a good day 🍷💖💙💜💛🍷🍷🍷🍷🍷

RelevantAppreciation[Actions](#) ▾


ITEM 7.2
ATTACHMENT 2

-  **Marton Library** 01/22/2026 4:03 PM


the girl at the front with the flower was patient and really nice! 😊

Relevant Appreciation Personal feedback [Actions](#) ▾
-  **Marton Library** 01/21/2026 4:52 PM


they were very nice

Relevant Appreciation [Actions](#) ▾
-  **Marton Library** 01/21/2026 11:49 AM


excellent service

Relevant Appreciation [Actions](#) ▾
-  **Marton Library** 01/09/2026 12:40 PM

it is fun at this library 🥰

Relevant [Actions](#) ▾
-  **Marton Library** 01/06/2026 3:42 PM

really enjoy bejng in the hub

Relevant [Actions](#) ▾
-  **Marton Library** 01/05/2026 4:40 PM

told me what to do in the mac book place and told me to ask them if i need help

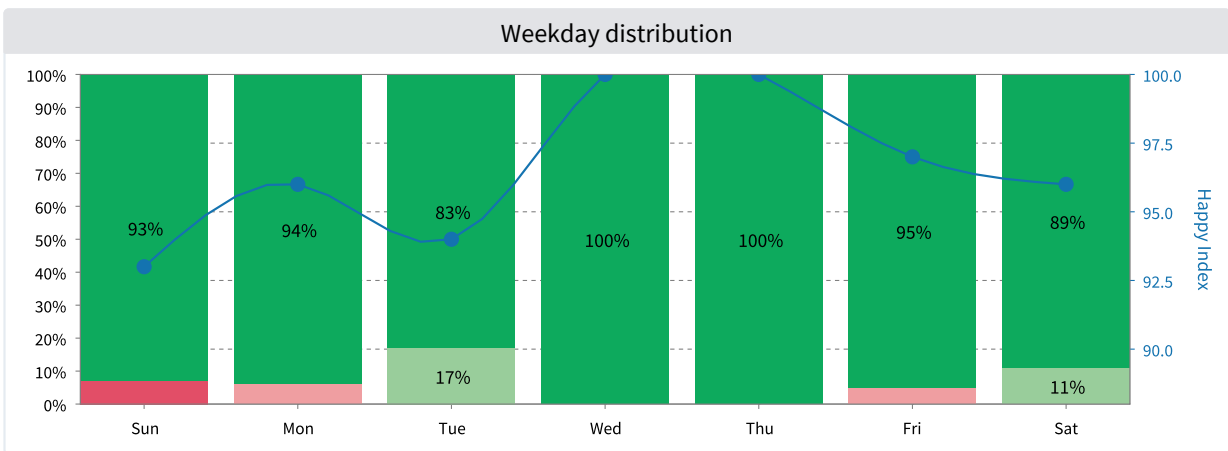
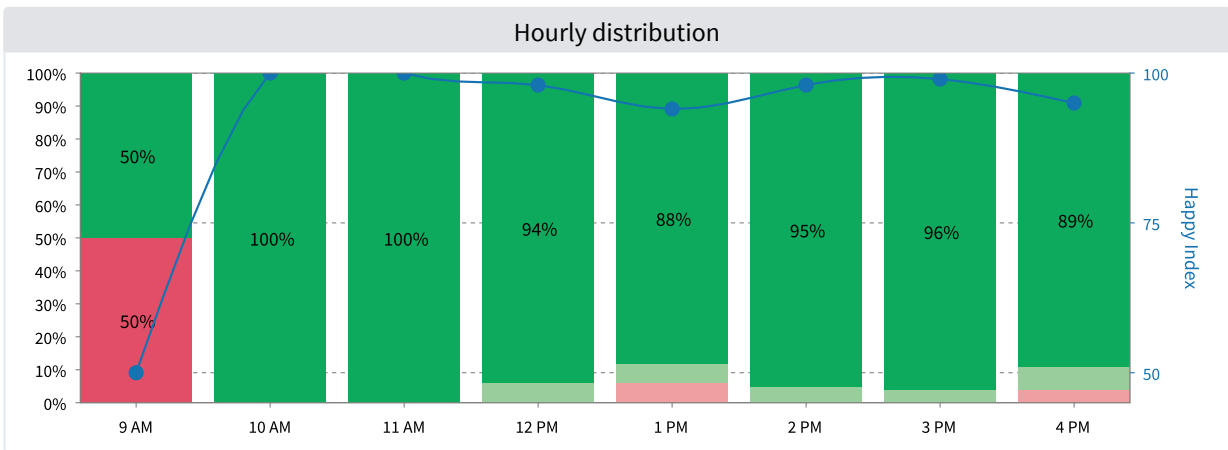
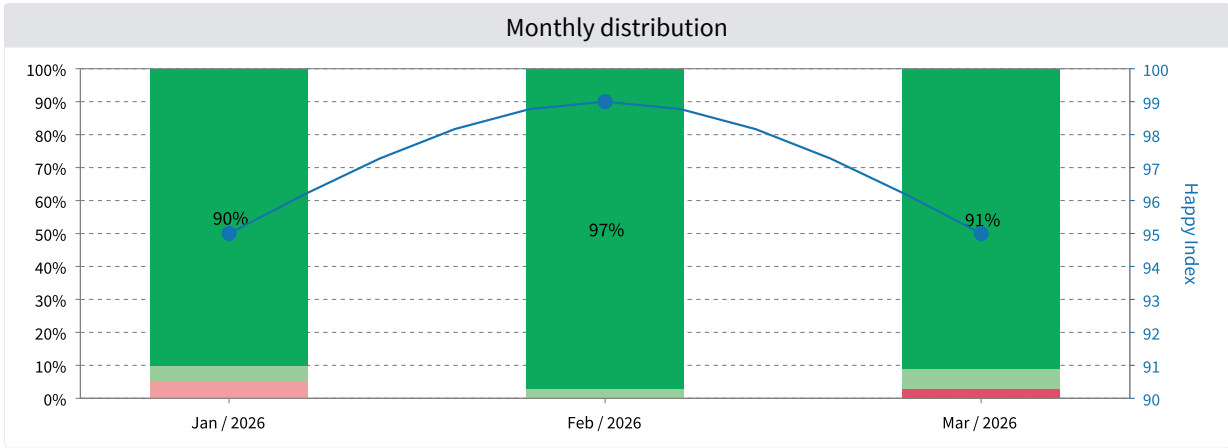
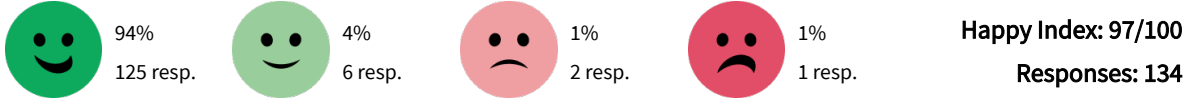
Relevant [Actions](#) ▾

Te Matapihi

HappyOrNot®

Te Matapihi
Unit report
1/1/26 - 3/31/26

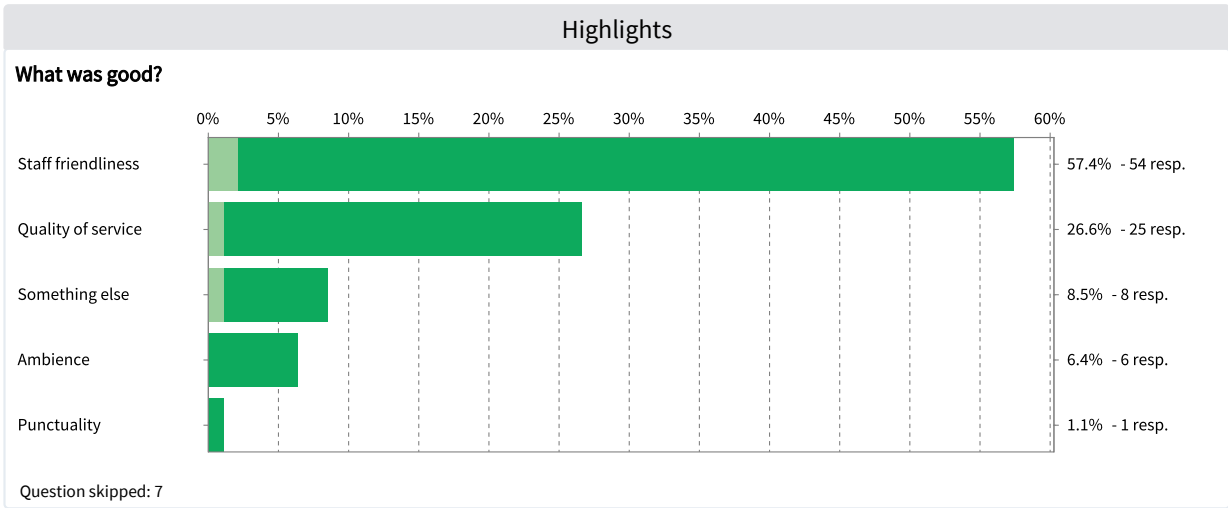
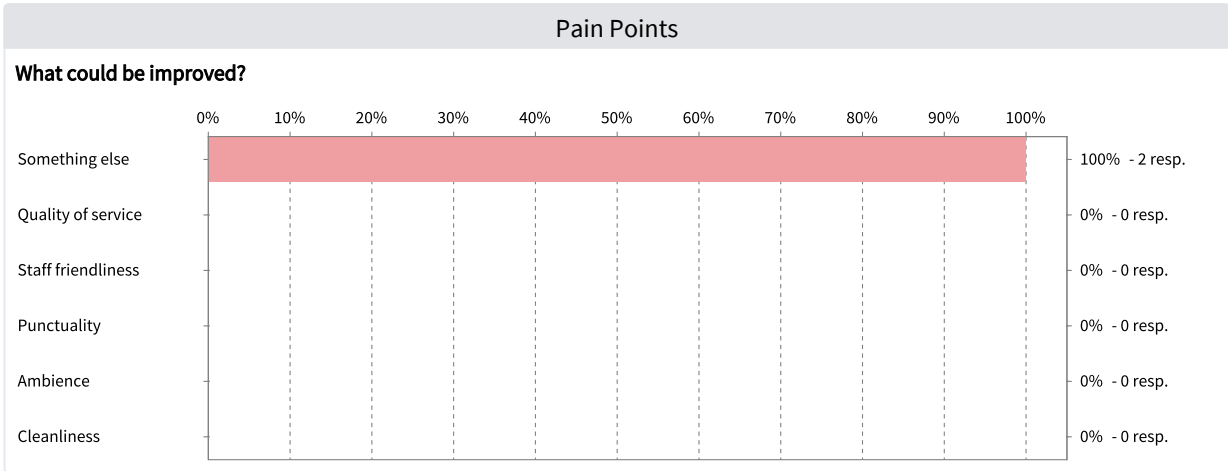
Please rate our service today



Te Matapihi
1/1/26 - 3/31/26

Te Matapihi

HappyOrNot®












Te Matapihi
1/1/26 - 3/31/26

Te Matapihi

HappyOrNot®

Te Matapihi
Unit report
1/1/26 - 3/31/26

-  Te Matapihi 03/10/2026 2:58 PM
friendly ladies always helpful,kay and jodie
Relevant Appreciation Personal feedback Actions
-  Te Matapihi 03/07/2026 4:42 PM
the water is good
Relevant Actions
-  Te Matapihi 03/06/2026 11:59 AM
very helpful and friendly
Relevant Appreciation Actions
-  Te Matapihi 03/06/2026 11:56 AM
nice people
Relevant Actions
-  Te Matapihi 02/27/2026 3:55 PM
cool books!!!!!!!!!!!!!!!!!!!!
Relevant Actions
-  Te Matapihi 02/27/2026 3:54 PM
amazing clothes!!!!!!!!!!!!
Relevant Appreciation Actions
-  Te Matapihi 02/23/2026 12:24 PM
they are amazingggggggg
Actions
-  Te Matapihi 02/19/2026 2:32 PM
toilet in excellent condition, happy cheerful cleaner trish giving everyone a cheery hello, shes doing a sterling job!
Relevant Appreciation Personal feedback Actions
-  Te Matapihi 02/18/2026 2:07 PM
so nice
Actions

ITEM 7.2 ATTACHMENT 2

- [Te Matapihi](#)

awesome

02/17/2026 11:02 AM

[Actions](#) ▾
- [Te Matapihi](#)

books

02/14/2026 4:43 PM

[Actions](#) ▾
- [Te Matapihi](#)

great customer service

02/13/2026 3:08 PM

Relevant
Appreciation
[Actions](#) ▾
- [Te Matapihi](#)

awsumesmiles

02/11/2026 10:45 AM

[Actions](#) ▾
- [Te Matapihi](#)

clean toilets! greatfacility

02/08/2026 3:26 PM

Relevant
Appreciation
[Actions](#) ▾
- [Te Matapihi](#)

great staff . amazing people

02/08/2026 2:31 PM

Relevant
Appreciation
[Actions](#) ▾
- [Te Matapihi](#)

very helpful staff. clean toilets

02/08/2026 2:31 PM

Relevant
[Actions](#) ▾
- [Te Matapihi](#)

helpful

02/08/2026 1:23 PM

[Actions](#) ▾
- [Te Matapihi](#)

it was great











02/05/2026 3:19 PM

[Actions](#) ▾
- [Te Matapihi](#)




Very helpful. Thanks

02/05/2026 12:44 PM

[Actions](#) ▾

-  **Te Matapihi** 01/24/2026 10:57 AM
awesome 🍷
[Actions](#)
-  **Te Matapihi** 01/23/2026 10:36 AM
awesome support and help
[Relevant](#) [Appreciation](#) [Actions](#)
-  **Te Matapihi** 01/21/2026 2:30 PM
clean toilets
[Relevant](#) [Actions](#)
-  **Te Matapihi** 01/19/2026 3:45 PM
great
[Actions](#)
-  **Te Matapihi** 01/19/2026 1:50 PM
free stuff
[Actions](#)
-  **Te Matapihi** 01/17/2026 11:40 AM
excellent toilets
[Relevant](#) [Appreciation](#) [Actions](#)
-  **Te Matapihi** 01/15/2026 4:47 PM
amazing
[Actions](#)
-  **Te Matapihi** 01/15/2026 4:06 PM
very chatty and welcoming
[Relevant](#) [Appreciation](#) [Actions](#)
-  **Te Matapihi** 01/15/2026 4:05 PM
the toilets are veeey nice 🍷
[Relevant](#) [Actions](#)
-  **Te Matapihi** 01/07/2026 1:41 PM
it was good
[Actions](#)

ITEM 7.2 ATTACHMENT 2

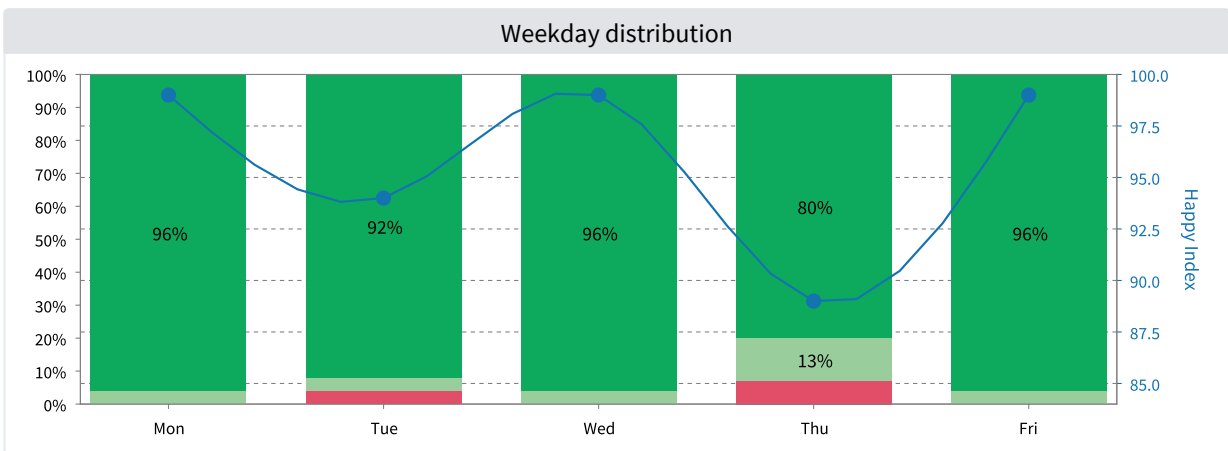
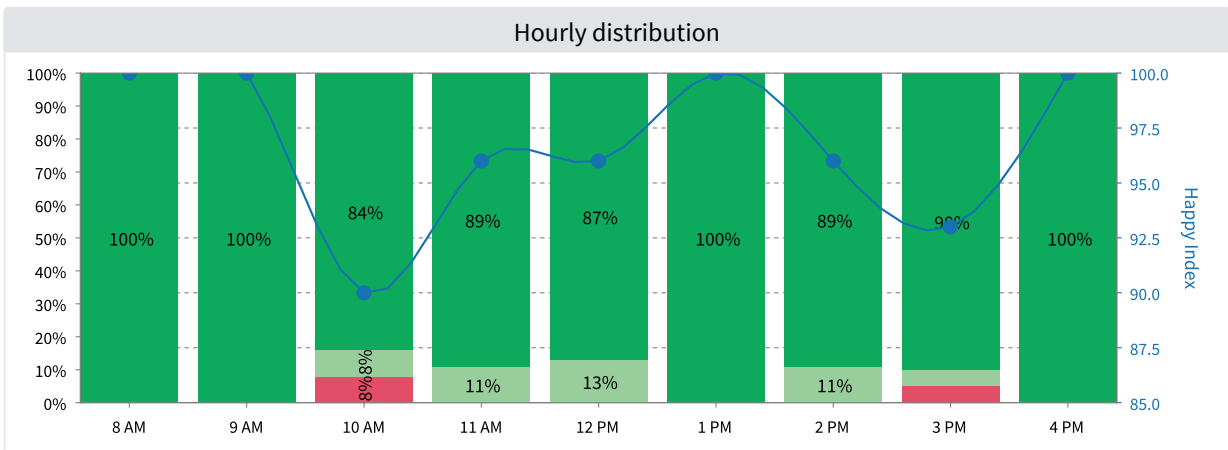
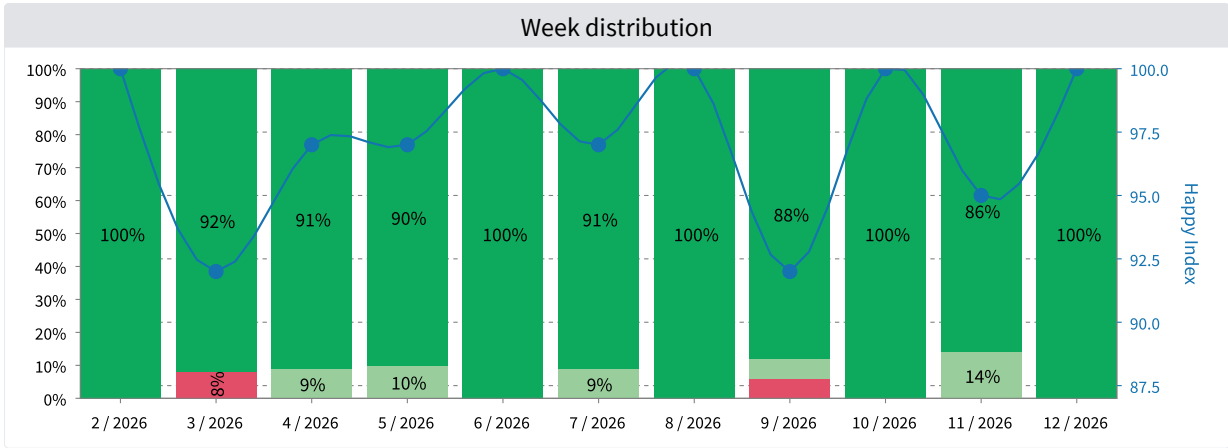
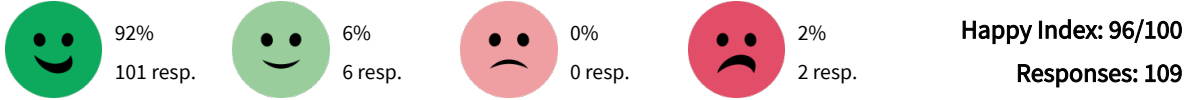
-  [Te Matapihi](#) 01/06/2026 10:16 AM
great facility for community and visitors alike. Welcoming staff who are very friendly and accomodating.
[Relevant](#) [Appreciation](#) [Actions](#) ▾
-  [Te Matapihi](#) 01/05/2026 4:09 PM
super supportive. thanks
[Actions](#) ▾
-  [Te Matapihi](#) 01/05/2026 4:08 PM
10 starr
[Actions](#) ▾

46 High Street

HappyOrNot®

46 High Street
Unit report
1/1/26 - 3/31/26

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46 High Street
1/1/26 - 3/31/26

2.3 Finance Snapshot - May 2026

Author: Warren Pedley, Manager Finance and Partnerships

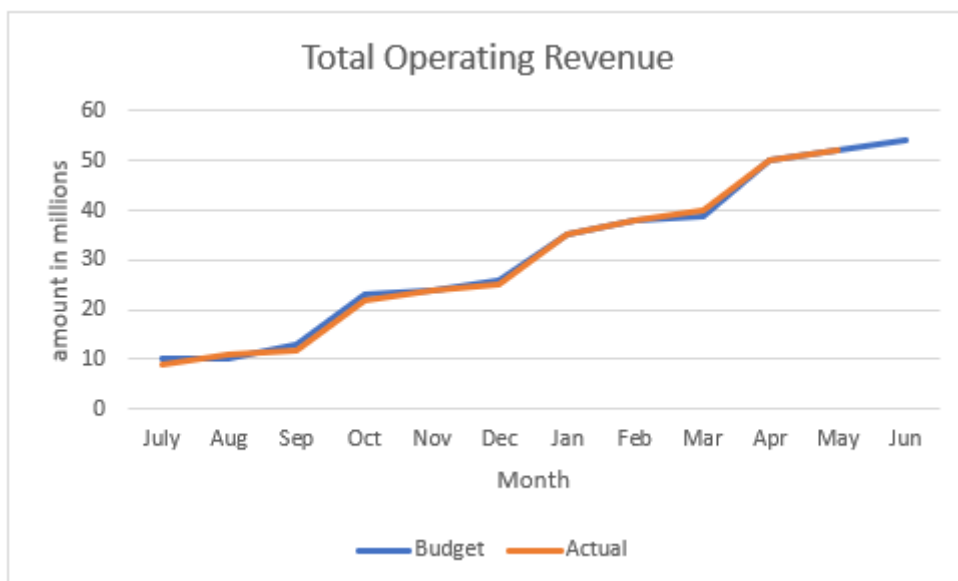
Authoriser: Leanne Macdonald, Group Manager - Corporate Services

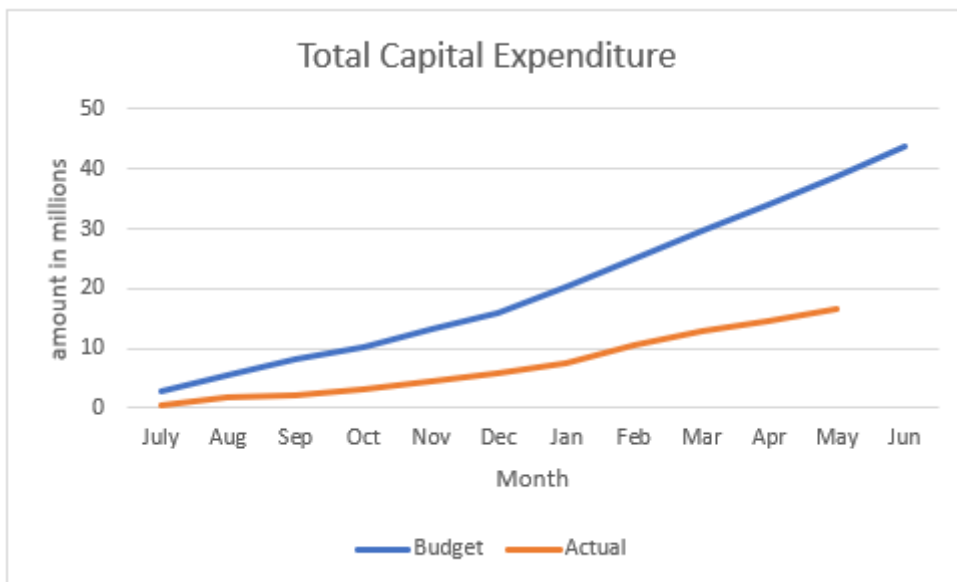
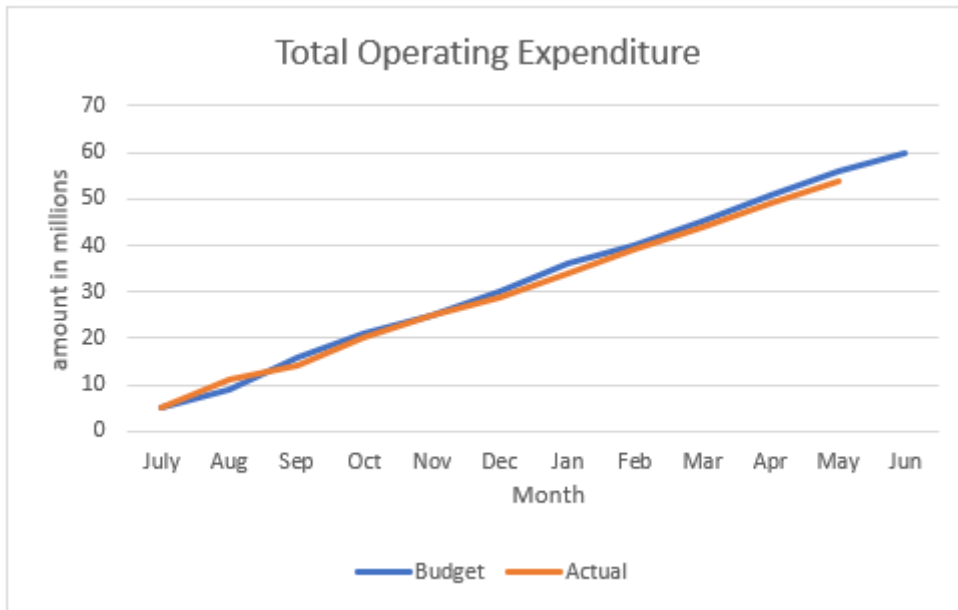
1. Reason for Report

- 1.1 The purpose of this report is to provide the Finance/Performance Committee with the management accounts and related commentary as at 31 May 2026, for both the operational and capital activities against the 2025/26 Revised Budget.

2. Whole of Council Financial Performance

- 2.1 The attached Whole of Council Performance Report highlights budget variances that are best considered ‘at Group level’ in the individual accompanying Group Financial Summary Reports.
- 2.2 As at 31 May 2026, the overall surplus is \$2m ahead of budget. Total Operating Revenue is ahead budget by \$167k, and overall operating expenditure is under budget by \$1.84m.
- 2.3 Included in this month’s financial result under Water, Sewerage and Stormwater is a line called Marton Water Strategy Write-down. This line is included below the Operating (Surplus) / deficit consistent with how this line should be treated in the 2025/26 Annual Accounts. The value of \$1.4m represents project management, consultancy and plant hire costs associated with the design and testing of the Nano-filtering design and build work delivered as part of the Marton Water Strategy that cannot be capitalised given Council’s decision to move away from this solution.
- 2.4 The following trend line graphs for Operational Revenue, Operational Expenditure and Capital Expenditure.





2.5 The attached Group Financial Summary Reports provide commentary on operational budget variances typically more than \$100k. Council will be able to see where the revenue and costs differ to budget through the activity detail.

3. Capital Expenditure

3.1 The above summary shows capital budget variances split by function with the larger budgets (>500k) for projects being shown separately. The capital programme was originally approved as part of the 2025/26 Annual Plan at \$39.6m. This has been revised to \$43m to include carry forwards approved by Council in September 2025 and subsequent council resolutions approved to date. To date, expenditure totals \$16.5m (being 38.10% of the revised full year budget).

3.2 Last month the full year forecast was projecting a full year spend of \$25.4m which included a ramp up in Water, Sewerage and Stormwater projects in particular. This is now not going to occur with inflight projects now forecast to complete early in 2026/27. Commentary

regarding many of these capital budgets is provided in the Projects Update Report that is reviewed at the Assets/Infrastructure Committee Meetings

4. Investments

4.1 Council’s current liquidity position as at 31 May 2026 is as follows:

4.1.1 Current Assets

- Bank/Deposits \$ 13.8m
- Receivables \$4.1m
- Prepayments \$0.5m
- **Total \$18.4m**

4.1.2 Current Liabilities

- Payables \$ 5.6m

Net Current Treasury Position \$ 12.8m

5. Borrowing

5.1 The following table shows the Council’s external debt at \$59m for the period ended 31 May 2026. It also shows the interest rate along with the annual cost of interest, (noting that the annual cost is an estimate based on the current interest rate applicable to the short-term commercial papers council has borrowed against and this also excludes the impact of hedging).

Total External Debt

Amount Borrowed	Settled Date	Maturity Date	Fixed Rate of Interest	Annual Interest Cost
\$ 3m	10/05/2019	15/04/2029	3.12%	\$ 94k
\$ 5m	8/02/2022	14/04/2033	3.68%	\$184k
\$11m	14/04/2022	15/04/2027	4.17%	\$459k
\$ 5m	27/04/2023	15/05/2028	5.10%	\$255k
\$ 7m	12/06/2023	15/05/2028	5.30%	\$371k
\$ 9m	15/04/2026	15/07/2026	2.77%	\$249k
\$ 4m	4/06/2024	20/04/2029	5.55%	\$222k
\$ 5m	19/05/2026	19/08/2026	2.86%	\$143k
\$ 5m	27/05/2026	27/08/2026	2.83%	\$142k
\$ 5m	27/05/2026	15/07/2027	3.08%	\$154k
\$59m				\$2.27m

5.2 Council’s LTP reflected that debt is budgeted to remain within its Debt Ceiling and Debt Limit throughout the term of the LTP (the Debt Ceiling is Council’s maximum debt it can access from LGFA; less a self-imposed amount of at least \$4m to \$5m lower than the Debt Ceiling, to allow for unforeseen costs).

- 5.3 The above table shows the annual cost of interest expense anticipated to be \$2.27m per annum (approx. \$189k per month), providing a current weighted average cost of funds of 3.85%. However, these costs are partially offset by the borrowed money earning interest income before it is used. Year to date (31 May 2026) this interest income amounted to \$305k.
- 5.4 The following table discloses Council’s debt by activity. Council borrows to fund capital expenditure in accordance with the Revenue and Financing Policy.

Total Loans By Activity

Activity	Internal Loans as at 30/06/2025 \$000	External loans allocated as at 31/05/2026 \$000	Total Loans as at 31/05/2026 \$000
Roading and Footpaths	2,755	11,500	14,255
Water Supplies			
District Urban	13,540	5,860	19,400
Total for Water Supplies	13,540	5,860	19,400
Wastewater/ Sewerage Disposal	411	25,377	25,788
Stormwater Drainage	1,597	1,189	2,786
Community and Leisure Assets			
Real Estate	307	308	615
Swim Centres	641	496	1,137
Civil defence	8		8
Community Housing	161	334	495
Public Toilets	641		641
Cemeteries	272		272
Libraries	509		509
Halls	1,952	6,680	8,632
Domains	25	6,536	6,561
Total Community & Leisure Assets	4,516	14,354	18,870
Waste Transfer Stations	49	320	369
Other Activities			
Community Leadership			-
Environment & Regulatory Services			-
Community Wellbeing			-
Forestry	4		4
Business Units	8	400	408
Total other activities	12	400	412
Totals	22,880	59,000	81,880

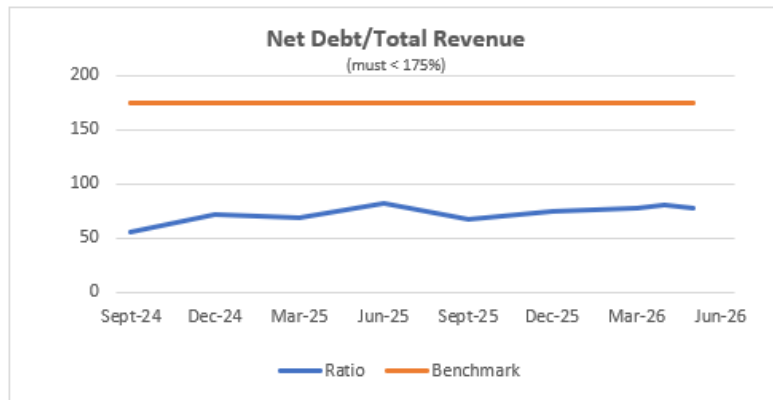
- 5.5 Internal borrowing has occurred over many years where surplus cash is used to fund these activities before resorting to borrowing externally. In essence Council’s treasury function acts as an internal bank. The interest charged to the activities, becomes income to the Treasury, offsetting the external charge. This means that overall Council only discloses the external borrowing costs in the Comprehensive Revenue and Expenditure Statement.

6. Borrowing Ratios

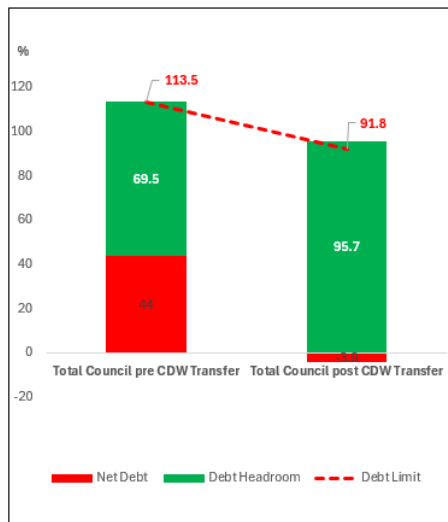
6.1 Council’s Long-Term Plan 2024-34 (pages 152 and 153) includes two Liquidity Ratio Benchmarks set by the LGFA. Incorporating the figures above, Council’s YTD performance in relation to these benchmarks is as follows (note these ratios are currently included in a more detailed report that is provided to each Risk and Assurance Committee).

6.2 Net Debt/Total Revenue must not exceed 175%:

- Debt \$59.0m
 - Bank \$13.8m
 - Corporate Bonds \$1.2m
 - Notional Net Debt \$44.0m
 - YE Revenue \$56.3m
- Net Debt/Total Revenue 78.2%**



6.3 The graph below depicts our current net debt position against the 175% of revenue limit pre and post the 3 Waters transfer, (noting this is depicted against the May 2026 financial position). Notably, (based only on Council’s current rather than projected debt), the debt headroom increases significantly post transfer. This will be updated to include the borrowing included in the 2026/27 annual plan once this is approved by Council.



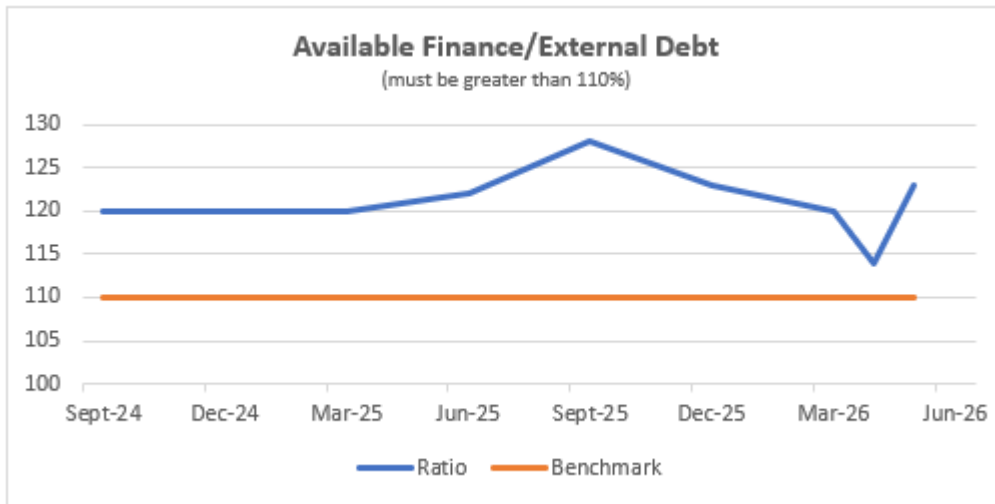
	Total Council \$m	3 Waters \$m	Total Council post 3 Waters Transfer \$m
Revenue	56.3	12.4	43.9
External Debt	59	47.9	11.1
Bank	13.8	0	13.8
Bonds	1.2	0	1.2
	15	0	15
Net Debt	44	47.9	-3.9
Debt to Revenue	78%	386%	-9%
Net Debt limit = 175% of Revenue	113.5		91.8
Debt Headroom	69.5		95.7

Where 3 Waters transfer includes:
 External Debt 32.4
 Internal Debt 15.5
47.9

6.4 External debt plus committed facilities plus Liquid Assets (available finance) divided by external debt must be greater than 110%:

- External Debt \$59.0m
- Bank/Deposits \$ 13.8m
- Available Finance \$72.8m

Available Finance divided by External Debt 123%



Note: Council’s 2024/25 Annual Report includes similar trend analyses for the past 5 year-ends (Page 112).

6.5 Sustainability

ITEM 7.3

Sustainability**Balance Budget Ratio** **96.1%**

Operating Revenue YTD	\$52.0m
Operating Expenditure YTD	\$54.1m

This is a Prudential Benchmark reported under the Local Government (Financial Reporting and Prudence) Regulations 2019. Operating Revenue should be equal or more (i.e., over 100%) to meet this benchmark. Operating revenue is described above. Operating expenditure includes depreciation and excludes losses on revaluations, increases in landfill after-care provisions and loss on derivatives if applicable.

Net Debt to projected revenue (LGFA covenant) **78.2%**

Total net borrowing	\$44.0m
Total projected operating revenue	\$56.3m

This is also a prudential benchmark set in our Treasury Policy and also a [LGFA](#) Covenant maximum of 175%. Net debt is defined as external borrowing less cash in the bank.

Net Interest to rates revenue (LGFA covenant) **5.4%**

Net Interest YTD	\$ 1.9m
Rates Revenue YTD	\$ 35.4m

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 25% of rates revenue. Net interest is Interest paid less interest received.

Interest to operating revenue (LGFA covenant) **3.7%**

Net Interest	\$ 1.9m
Operating revenue	\$52.0m

This is also a prudential benchmark set in our Treasury Policy. Our set limit is 20% of operating revenue.

Liquidity benchmark (LGFA covenant) **123%**

External Debt plus cash	\$72.8m
External debt	\$59.0m

This is also a prudential benchmark set in our Treasury Policy. Our set limit is greater than 110%. This benchmark is calculated by dividing external debt plus cash by external debt.

Attachments:

1. **Finance Snapshot Report - May 26** [↓](#)

Whole of Council

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	Full Year Budget
	\$000	\$000	\$000		\$000
Total Revenue	(52,047)	(51,880)	167	0%	(56,285)
Subsidies and Grants	(12,254)	(11,507)	747	6%	(15,145)
Other Revenue	(3,978)	(4,714)	(736)	-16%	(5,055)
Finance Revenue	(305)	(434)	(129)	-30%	(459)
Gains	(68)	0	68	100%	(53)
Rates	(35,442)	(35,225)	217	1%	(35,573)
Total Expense	54,110	55,950	1,840	3%	61,159
Other Expenses	22,910	23,103	194	1%	25,283
Personnel Costs	11,304	11,636	332	3%	12,728
Finance Costs	2,180	2,841	660	23%	3,100
Depreciation	17,700	18,370	670	4%	20,048
Losses	16	0	(16)	-100%	0
Operating (Surplus) / Deficit	2,063	4,070	2,007	49%	4,874
Marion Water Strategy Writedown	1,402	0	(1,402)	-100%	0
Total (Surplus) / Deficit	3,465	4,070	604	15%	4,874

Variances > \$100k: Comment

Commentary provided in the following Group Summaries.

Corporate Services and Support

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(784)	(626)	159	25%	(691)
Other Revenue	(95)	(14)	81	589%	(15)
Finance Revenue	(305)	(434)	(129)	-30%	(459)
Gains	(67)	0	67	100%	(53)
Rates	(11,289)	(11,149)	140	1%	(11,135)
Rate Apportionment	10,972	10,972	(0)	0%	10,972
Total Expense	(552)	(476)	76	-16%	(518)
Other Expenses	2,502	3,230	728	23%	3,525
Personnel Costs	8,318	8,928	610	7%	9,766
Finance Costs	(727)	(335)	393	117%	(365)
Depreciation	912	682	(230)	-34%	744
Overhead Allocation	(11,571)	(12,981)	(1,410)	-11%	(14,188)
Losses	14	0	(14)	-100%	0
Operating (Surplus) / Deficit	(1,336)	(1,101)	235	21%	(1,209)

Variances > \$100k: Comment

- Finance Revenue is under budget due to lower interest rates and lower cash holdings than budgeted.
- Rates are higher than budgeted due the increase in the number of rateable properties beyond budget assumptions.
- Other Expenses is under budget. This is principally driven by reduced utilisation of planned contract resources particularly in Policy and Democracy and Financial Services. Training (and associated travel costs) and audit cost are also currently below budget; however, these expenditures will increase by year-end as new training programmes and audit activity starts in June.
- Personnel Costs are under budget, reflecting vacant positions and the budget for some positions being paid directly from other council activities instead of through support overheads, (notably 3 Waters and Regulatory Services, with no impact at a total council level).
- Finance Cost are under budget due to more favourable interest rates. In addition, an underspend in the Capital programme has reduced borrowing requirements.
- Depreciation is over budget which is offset by favourable budget variances across other council activities (reflecting historical fleet purchases in the asset register tagged to the fleet cost centre whereas budget assumed these assets would be reassigned to council cost centres)
- Overhead Allocation is under budget, reflecting lower than planned operational costs to date as mentioned above which get allocated across the various council activities.

Community

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(6,526)	(6,857)	(330)	-5%	(9,412)
Subsidies and Grants	(793)	(971)	(179)	-18%	(3,460)
Other Revenue	(671)	(824)	(152)	-18%	(891)
Finance Revenue	0	0	0	0%	0
Gains	(1)	0	1	100%	0
Rate Apportionment	(5,061)	(5,061)	(0)	-0%	(5,061)
Total Expense	7,535	7,895	361	5%	8,657
Other Expenses	2,464	2,934	470	16%	3,240
Personnel Costs	110	111	1	1%	122
Finance Costs	617	644	27	4%	702
Depreciation	2,310	2,160	(150)	-7%	2,358
Overhead Allocation	2,032	2,046	14	1%	2,236
Losses	1	0	(1)	-100%	0
Operating (Surplus) / Deficit	1,008	1,039	31	3%	(755)

Variances > \$100k: Comment

- Subsidies and Grants are under budget largely due to delays in the construction of the Taihape Town Hall impacting the subsequent receipt of Better Off Funding (\$782k). Other significant unplanned subsidies and grants received that offset this include the Mayor's Taskforce for Jobs (\$405k) and Hautapu River Project (\$192k).
- Other Revenue is under budget due to rental income from land and buildings being lower than planned to date. In addition, the "Swimming for All" grant has not been received because of the ongoing closure of the Marton Pool.
- Other Expenses is under budget principally driven by the closure of Marton Pool and subsequent saving of management fees and other related costs (\$365k), savings in electricity costs principally driven from a refund on historical overcharging on the Marton Memorial Hall (\$191k). Other expenses (including insurance, contractor costs, repairs and other consumables) are also \$320k under budget. This is offset by unbudgeted Mayor's Taskforce for Jobs grants (\$405k).
- Depreciation is over budget reflecting the realignment of assets in the asset register between Domains and Parks and Reserves after the 2025/26 budgets were set. This is offset in Parks and Reserves which is under budget by an equivalent amount.

Community Leadership

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(2,893)	(2,865)	29	1%	(2,867)
Other Revenue	(57)	(29)	28	94%	(32)
Rates	(69)	(68)	1	1%	(68)
Rate Apportionment	(2,768)	(2,768)	0	0%	(2,768)
Total Expense	2,288	2,627	339	13%	2,873
Other Expenses	1,020	1,122	101	9%	1,228
Depreciation	0	0	0	0%	0
Overhead Allocation	1,268	1,505	237	16%	1,645
Operating (Surplus) / Deficit	(605)	(238)	367	154%	6

Variances > \$100k: Comment

- Other Expenses is under budget due to not requiring planned contractor resource.
- Overhead Allocation is under budget reflecting the lower than planned operational costs from council support functions.

Regulatory Services

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(3,266)	(3,742)	(476)	-13%	(3,971)
Other Revenue	(1,641)	(2,117)	(476)	-22%	(2,346)
Rate Apportionment	(1,625)	(1,625)	0	0%	(1,625)
Total Expense	3,281	3,627	346	10%	3,965
Other Expenses	386	613	227	37%	668
Personnel Costs	1,540	1,488	(52)	-4%	1,627
Depreciation	17	65	48	74%	71
Overhead Allocation	1,339	1,462	123	8%	1,598
Operating (Surplus) / Deficit	15	(115)	(130)	-113%	(7)

Variances > \$100k: Comment

- Other Revenue is under budget due to the lower number of resource and building consents.
- Other Expenses is under budget reflecting the lower volume of consent processing resulting in reduced need for contractor resource and a reduction in field related expenses.
- Overhead Allocation is under budget reflecting the lower than planned operational costs to date from council support functions.

Roading and Footpaths

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(21,979)	(21,070)	909	4%	(22,235)
Subsidies and Grants	(11,129)	(10,293)	836	8%	(11,442)
Other Revenue	(132)	(164)	(32)	-19%	(179)
Rates	(10,718)	(10,613)	105	1%	(10,613)
Total Expense	24,362	24,606	245	1%	26,889
Other Expenses	9,624	8,626	(998)	-12%	9,442
Personnel Costs	0	0	(0)	-100%	0
Finance Costs	538	512	(26)	-5%	559
Depreciation	10,471	11,021	549	5%	12,027
Overhead Allocation	3,727	4,447	720	16%	4,860
Losses	0	0	0	0%	0
Operating (Surplus) / Deficit	2,383	3,536	1,154	33%	4,654

Variations > \$100k: Comment

- Subsidies and Grants are over budget due to NZTA subsidies received for unplanned emergency response and recovery costs arising from February’s storms. This is offset by Other Expenses, which are also over budget for the same reason.
- Rates are higher than budgeted due to an increase in rateable properties beyond budget assumptions.
- Depreciation is under budget due to the revaluation of roading assets being lower than planned which results in a lower level of depreciation.
- Overhead Allocation is under budget reflecting a lower than planned operational costs to date from support functions.

Rubbish and Recycling

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(2,960)	(3,288)	(327)	-10%	(3,299)
Subsidies and Grants	(330)	(240)	90	38%	(240)
Other Revenue	(979)	(1,428)	(449)	-31%	(1,440)
Rates	(1,452)	(1,421)	31	2%	(1,421)
Rate Apportionment	(199)	(199)	0	0%	(199)
Total Expense	2,815	3,084	269	9%	3,367
Other Expenses	2,000	2,218	218	10%	2,421
Finance Costs	14	2	(12)	-508%	2
Depreciation	80	74	(6)	-8%	81
Overhead Allocation	720	789	69	9%	862
Operating (Surplus) / Deficit	(146)	(204)	(58)	-28%	68

Variances > \$100k: Comment

- Other Revenue is below budget and this is now being further investigated by council officers. Costs associated with the two primary contracts for Bonney Glen and Smart Environmental are 3% down on the same period last year, yet revenue is down 10% and there is concern about the number of people not paying after dumping at waste transfer stations.

Parks and Reserves

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(1,412)	(1,404)	8	1%	(1,417)
Subsidies and Grants	(2)	(2)	(0)	-12%	(3)
Other Revenue	(90)	(82)	8	10%	(95)
Rate Apportionment	(1,319)	(1,319)	(0)	-0%	(1,319)
Total Expense	914	1,144	230	20%	1,250
Other Expenses	307	389	82	21%	425
Finance Costs	10	8	(2)	-24%	9
Depreciation	35	178	142	80%	194
Overhead Allocation	562	569	7	1%	622
Operating (Surplus) / Deficit	(497)	(260)	238	92%	(167)

Variations > \$100k: Comment

- Depreciation is under budget due to the realignment of assets within the asset register between Domains and Parks and Reserves after the 2025/2026 budgets were finalised. This is offset by an equivalent unfavourable variance within Domains.

Water, Sewerage & Stormwater

Activity Report For the Period Ending 31 May 2026	YTD Actuals	YTD Budgets	YTD Variance	YTD Percentage Variance	2025/26 Revised Budget
	\$000	\$000	\$000		\$000
Total Revenue	(12,225)	(12,029)	196	2%	(12,393)
Other Revenue	(311)	(55)	255	463%	(58)
Finance Revenue	0	0	0	0%	0
Rates	(11,914)	(11,974)	(59)	-0%	(12,336)
Total Expense	13,467	13,441	(26)	-0%	14,676
Other Expenses	4,605	3,971	(635)	-16%	4,333
Personnel Costs	1,336	1,109	(227)	-20%	1,213
Finance Costs	1,728	2,009	280	14%	2,192
Depreciation	3,875	4,191	316	8%	4,573
Overhead Allocation	1,923	2,163	240	11%	2,364
Operating (Surplus) / Deficit	1,242	1,412	170	12%	2,283
Marton Water Strategy Writedown	1,402	0	(1,402)	-100%	0
Total (Surplus) / Deficit	2,644	1,412	(1,232)	-87%	2,283

Variations > \$100k: Comment

- Other Revenue is over budget as rent has been received on the land bought for Marton to Bulls wastewater project, noting that rent received covers the previous year and year to date.
- Other Expenses are over budget, principally in district water and the rural water schemes. Key drivers include higher than budgeted expenditure on repairs to the rural water schemes, increased electricity costs, and the recognition of year-to-date Central Districts Water transition costs, (which will be repaid upon asset transfer). The use of contractors for maintenance work on the sewerage network is also contributing \$104k to this budget variance.
- Personnel Cost is over budget due to overtime and allowances paid, exceeding the savings from current vacancies. This is largely offset by savings in Corporate Services and Support for other water support overheads.
- Finance Cost is under budget reflecting underspend in the capital programme reducing the requirement for borrowed funds along with more favourable interest rates than planned.
- Depreciation is under budget due to the revaluation of water assets being lower than planned which results in a lower level of depreciation.
- Overhead Allocation is under budget reflecting the lower than planned operational costs to date from various council activities.
- Marton Water Strategy Write down is over budget reflecting the unplanned write-down of \$1.4M of project management, consultancy and plant hire costs associated with testing and design of the Nano-filter trial post completion of the bore and as part of the project. This expenditure is unable to be capitalised as council elected not to proceed with this project, and no assets were built beyond the bore itself.

Rangitikei District Council*
Capital Expenditure Summary
For Period Ending 31 May 2026

2025/26 Annual Plan	Project	2025/26 YTD Actuals May	2025/26 YTD Budgets May	2025/26 YTD Variance May	2025/26 YTD Percentage Budget Spend	2025/26 Revised Budget	2025/26 Full Year Forecast
2,332,942	Corporate Services and Support	1,155,348	2,057,516	902,168	51.10%	2,260,739	1,564,010
2,160,346	Information Services	573,416	1,750,848	1,171,432	30.34%	1,910,000	883,271
11,300,647	Community	2,200,456	3,789,699	1,589,243	19.31%	11,393,574	3,547,772
931,211	Domains	263,634	943,276	679,642	26.11%	1,032,809	574,824
660,211	4410170630. Tailhapa Grandstand	36,208	634,664	598,456	5.22%	693,579	100,000
7,085,034	Halls	1,198,437	6,051,583	4,853,146	16.85%	7,113,396	1,334,745
4,000,000	4030174504. Tailhapa Town Hall and Library Redevelopment	380,309	3,398,822	3,018,513	9.51%	3,998,584	500,000
3,000,000	4030174505. Marton Building Design & Construction	720,432	2,554,535	1,834,103	23.97%	3,005,442	750,000
2,858,211	Swim Centres	547,054	2,454,850	1,907,796	19.02%	2,875,389	875,389
2,700,000	4000170613. -103 New Roof and insulation for MSC	436,278	2,295,000	1,758,722	18.38%	2,700,000	700,000
7,855,086	Roading and Footpaths	7,542,659	8,590,613	1,047,954	79.41%	9,498,699	8,392,676
668,051	Non-Subsidised Roothing	84,717	817,471	732,754	9.27%	913,696	609,046
7,187,035	Subsidised Roothing	7,457,942	7,773,136	315,194	86.87%	8,585,003	7,783,630
493,375	70100780. Unsealed Road Metaling & Rehabilitation (211)	501,642	515,573	13,931	88.67%	565,728	529,643
1,890,218	70100781. Sealed Road Pavement Rehabilitation (214)	2,118,104	1,723,703	(394,401)	112.67%	1,879,939	2,126,284
985,000	70100782. Drainage Renewals (213)	713,728	803,701	89,973	81.25%	878,468	853,240
617,500	70100783. Structures Components Replacements (215)	191,946	703,861	511,915	24.77%	775,009	276,519
2,562,905	70100787. Sealed Road Surfacing (212)	3,170,339	2,764,733	(405,606)	104.37%	3,037,652	3,137,394
17,824,713	Water, Sewerage & Stormwater	5,478,331	18,007,839	12,529,508	27.63%	19,826,918	11,654,947
2,763,120	Stormwater	939,259	3,058,795	2,119,536	27.67%	3,394,242	1,998,416
603,078	6050172203. Bredins Line New Outfall	229,081	552,637	323,556	38.00%	602,850	346,066
511,000	6050172207. Hunterville Network Upgrade	264,679	468,413	203,734	51.80%	511,000	307,062
919,800	6050172208. Marton Skerman St Upgrade	295,387	843,150	547,763	32.11%	919,800	1,039,807
5,210,177	Waste Water - Sewerage	1,673,184	5,725,407	4,052,223	26.35%	6,343,462	4,550,680
766,500	6070176204. Wastewater Reticulation	141,530	1,142,100	1,000,570	10.94%	1,293,870	1,300,000
1,440,430	6070176206. Marton to Bulls Centralisation Project	1,077,219	1,308,346	231,127	75.54%	1,425,364	1,425,364
901,051	6070177108. Tailhapa Wastewater Treatment Plant Consent	103,991	803,623	699,632	11.90%	874,237	300,000
1,165,625	6070177111. Rakana Complete Upgrade	13,864	1,099,360	1,025,496	1.23%	1,130,675	100,000
3,307,983	Water - District	2,790,225	8,702,591	5,912,366	29.33%	9,512,301	4,534,338
7,450,003	6060174503. Marton Water Strategy	858,903	6,812,674	5,953,771	11.56%	7,430,203	850,000
750,000	6060176401. Water Supply Renewals	1,329,878	726,800	(603,078)	166.83%	797,160	2,400,000
39,556,422	Grand Total	16,473,321	38,677,115	22,203,794	38.10%	43,293,326	25,497,441

Business Unit Totals
Sub area Totals within Business Units

The above summary shows capital budget variances split by function with the larger budgets (>500k) for projects being shown separately. The capital programme was originally approved as part of the 2025/26 Annual Plan at \$39.6m. This has been revised to \$43m to include carry forwards approved by council in September 2025 and subsequent council resolutions approved to date.

To date, expenditure totals \$16.5m (being 38.10% of the revised full year budget).

Sealed Pavement Rehabilitation and Sealed Road Surfacing are running over budget year to date, this is driven by the response and recovery work undertaken in the district since the February storms.

Water Supply renewals are also over budget reflecting the bringing forward of the 2026/27 Renewals Programme back into 2025/26 as forecast.

Last month the full year forecast was updated to project a full year spend of \$25.4m which included a ramp up in Water, Sewerage and Stormwater projects in particular. This is now not going to occur with inflight water projects now forecast to complete early in 2026/27 instead.