

Kōrero Mai Feedback Report



For 1 April 2026 - 30 June 2026

Kōrero Mai feedback is captured from QR codes displayed throughout our community parks and facilities. All submissions are acknowledged (if contact details are supplied) and if required a Request for Service is lodged. This feedback form is not intended for urgent or emergency requests.

Feedback Summary															
Total amount of feedback received: 8															
What type of feedback do you have?	<table><thead><tr><th>Feedback Type</th><th>Count</th></tr></thead><tbody><tr><td>Compliment</td><td>3</td></tr><tr><td>Complaint</td><td>4</td></tr><tr><td>Suggestion</td><td>1</td></tr></tbody></table>	Feedback Type	Count	Compliment	3	Complaint	4	Suggestion	1						
Feedback Type	Count														
Compliment	3														
Complaint	4														
Suggestion	1														
Which area does your feedback relate to?	<table><thead><tr><th>Area</th><th>Count</th></tr></thead><tbody><tr><td>Cemeteries</td><td>2</td></tr><tr><td>Libraries and Parks and Recreation</td><td>1</td></tr><tr><td>Public Rubbish</td><td>2</td></tr><tr><td>Public Toilets</td><td>1</td></tr><tr><td>Roads and Footpaths</td><td>1</td></tr><tr><td>Other</td><td>1</td></tr></tbody></table>	Area	Count	Cemeteries	2	Libraries and Parks and Recreation	1	Public Rubbish	2	Public Toilets	1	Roads and Footpaths	1	Other	1
Area	Count														
Cemeteries	2														
Libraries and Parks and Recreation	1														
Public Rubbish	2														
Public Toilets	1														
Roads and Footpaths	1														
Other	1														
How happy are you with your experience?	<table><thead><tr><th>Happiness Level</th><th>Count</th></tr></thead><tbody><tr><td>Happy</td><td>4</td></tr><tr><td>Somewhat Happy</td><td>1</td></tr><tr><td>Somewhat Unhappy</td><td>2</td></tr><tr><td>Unhappy</td><td>1</td></tr></tbody></table>	Happiness Level	Count	Happy	4	Somewhat Happy	1	Somewhat Unhappy	2	Unhappy	1				
Happiness Level	Count														
Happy	4														
Somewhat Happy	1														
Somewhat Unhappy	2														
Unhappy	1														

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 14 June 2026 11:45 AM

What type of feedback do you have?

Compliment

Which area does your feedback relate to?

Cemeteries

Cemeteries

Which Cemetery did you visit?

Mt View - Marton

Was the area clean and tidy?

5

When did you visit the area or use the facility?

13 June 2026 11:41 AM

Comment

Looking nice n tidy and well mowed 🥰 just wondering though...there seems to be lots of new plaques gone in since I was last there...presume previously un marked graves?...is this what they are for ? or is it for returned service men?....anyway just wondering and such a great idea.

Cheers

How happy are you with your experience?

Happy

Name:

Name provided

Action Taken:

Feedback provided to Parks and Reserves Team.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 2 June 2026 12:20 PM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Public Toilets

Public Toilets

Where is the toilet located?

Marton - Follett Street

When did you visit the area or use the facility?

2 June 2026 12:18 PM

Comment

soaking wet floor, skids on the toilet seat

How happy are you with your experience?

Somewhat Unhappy

Name:

No name provided

Action taken:

Feedback provided to Cleaning Team.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 21 April 2026 10:22 AM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Other

Other

Please provide more information:

It was very disappointing to find that the Taihape Gumboot Day held on 11 April was not promoted at all by the council.

I was referred to the Rangitikei events page, and to Rangitikei Aotearoa but when I checked them there was no mention of Gumboot Day. Not on the main events page nor on the events calendar !

The events page is run/managed by the council so there is no excuse for this omission.

Marton Harvest Festival was included for the 12th.

There is already a feeling of Taihape being ignored by the council in favour of Marton, and this type of behaviour simply reinforces that belief.

Why don't you actually 'walk the walk' and not just 'talk the talk' ?

When did you visit the area or use the facility?

11 April 2026 9:00 AM

Comment

See above

How happy are you with your experience?

Unhappy

Name:

No name provided

Action taken:

Feedback provided to District Promotions Team.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 19 April 2026 10:18 AM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Parks and Reserves

Parks and Reserves

Where is the park or reserve located?

Bulls Domain

When did you visit the area or use the facility?

19 April 2026 10:13 AM

Comment

The water fountain drink bottle filler on the side is missing a spring or something so the tap doesn't automatically turn off, this is frequently left on either accidentally or intentionally leading to flooding. Can this please be repaired asap.

KŌRERO MAI Feedback Report



Send us a picture



How happy are you with your experience?

Somewhat Happy

Name:

Name provided

Anything else?

No

Action taken:

RFS created #2610966.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 15 April 2026 10:21 PM

What type of feedback do you have?

Compliment

Which area does your feedback relate to?

Roads and Footpaths

Roads and Footpaths

Where is the road or footpath you would like to place feedback on?

Harakeketangi road recent grading

When did you visit the area or use the facility?

15 April 2026 10:18 PM

Comment

The worker that came to do it was polite and let me know too take care as he would be grading and with potential wet weather it had the potential to be a little slippery for a few days. Driving up the road he has done a brilliant job. One the potholes are done ya wouldnt know it was a rural road! Thanks for the care!

How happy are you with your experience?

Happy

Name:

No name provided

Action taken:

Feedback provided to Roding Team.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 6 April 2026 9:45 AM

What type of feedback do you have?

Complaint

Which area does your feedback relate to?

Parks and Reserves

Parks and Reserves

Where is the park or reserve located?

Bulls Domain

When did you visit the area or use the facility?

6 April 2026 9:39 AM

Comment

The dog bowl at the water refill station is split and spills water on the ground, this leads to a muddy mess around the station. It could be a simple welding fix, please let me know if you would like me to address this myself.

Also, if the concrete area around could be expanded or drainage added as the muddy mess only gets worse over winter and makes dogs love to jump in and bring mud everywhere.

KŌRERO MAI Feedback Report



Send us a picture



How happy are you with your experience?

Somewhat Unhappy

Name:

Name provided

Action taken:

RFS created #2610697.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 2 April 2026 8:59 AM

What type of feedback do you have?

Compliment

Which area does your feedback relate to?

Libraries and Information Centres

When did you visit the area or use the facility?

2 April 2026 8:52 AM

Comment

Greetings... nice new seating area out front.

How happy are you with your experience?

Happy

Name:

Name provided

Action Taken:

Feedback provided to Community Hubs Team.

KŌRERO MAI Feedback Report



Submitted By: Anonymous user

Submitted Time: 2 April 2026 7:59 AM

What type of feedback do you have?

Suggestion

Which area does your feedback relate to?

Cemeteries

Cemeteries

Which Cemetery did you visit?

Taihape

When did you visit the area or use the facility?

14 April 2026 9:46 AM

Comment

hi looking/taking photo of the headstone of a charles everett who died 1911. looked on your council cemetery site and noticed that there is no foto of his headstone. what there is, is a foto of the Mckinnon twins, died 1985, foto instead. on the twins page there is no foto at all.

i do appreciate that cemetery records are a big job and mistakes do happen

KŌRERO MAI Feedback Report



Send us a picture



How happy are you with your experience?

Happy

Action Taken:

Feedback provided to Cemetery Team.

Please rate our service today



83%

733 resp.



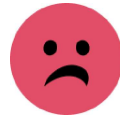
9%

79 resp.



4%

38 resp.



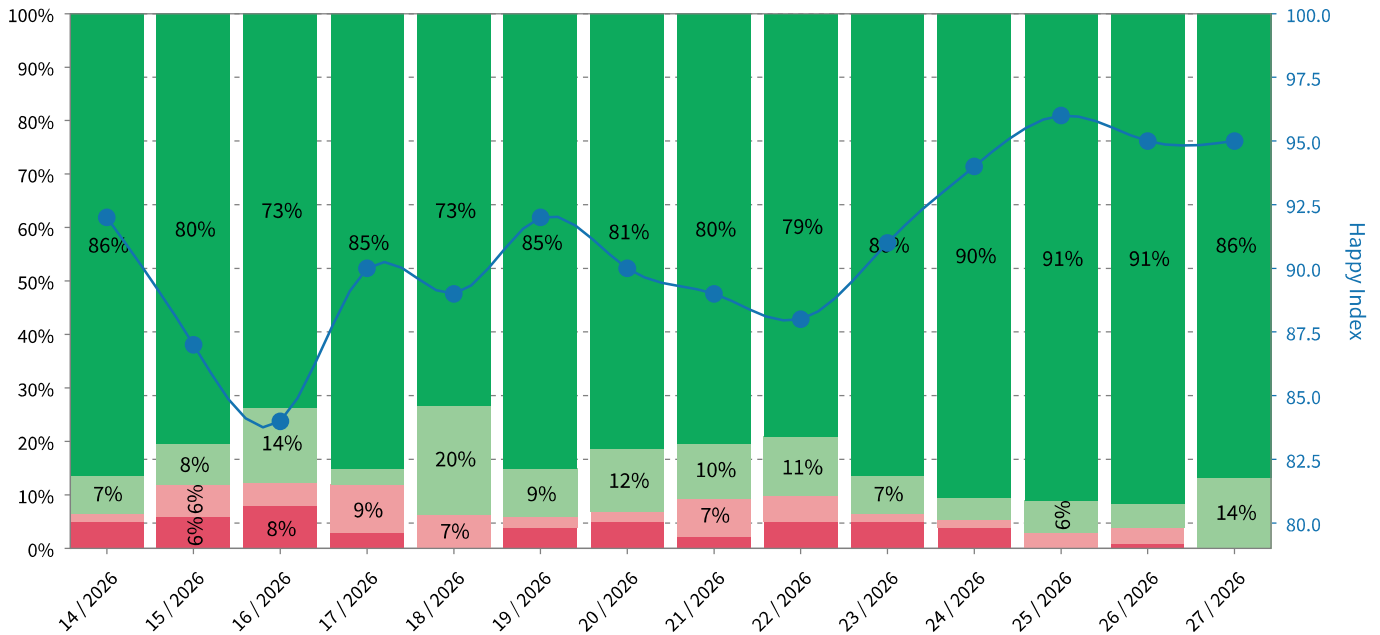
4%

36 resp.

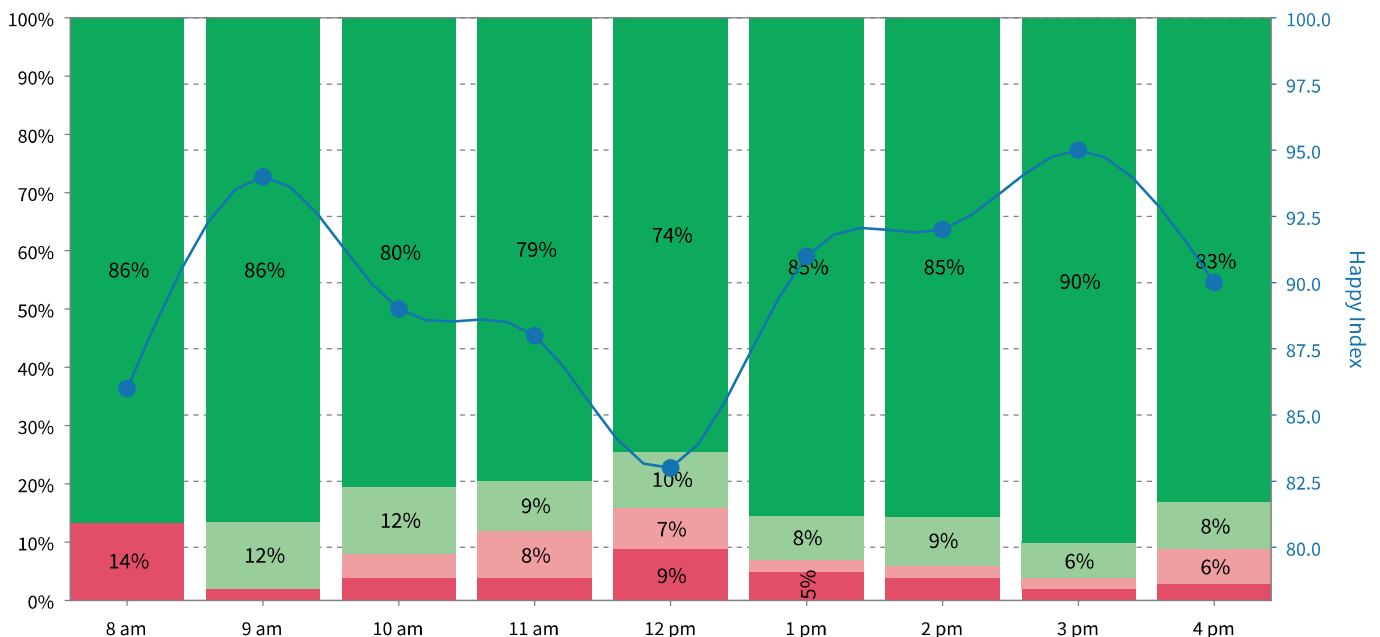
Happy Index: 90/100

Responses: 886

All units combined - week distribution

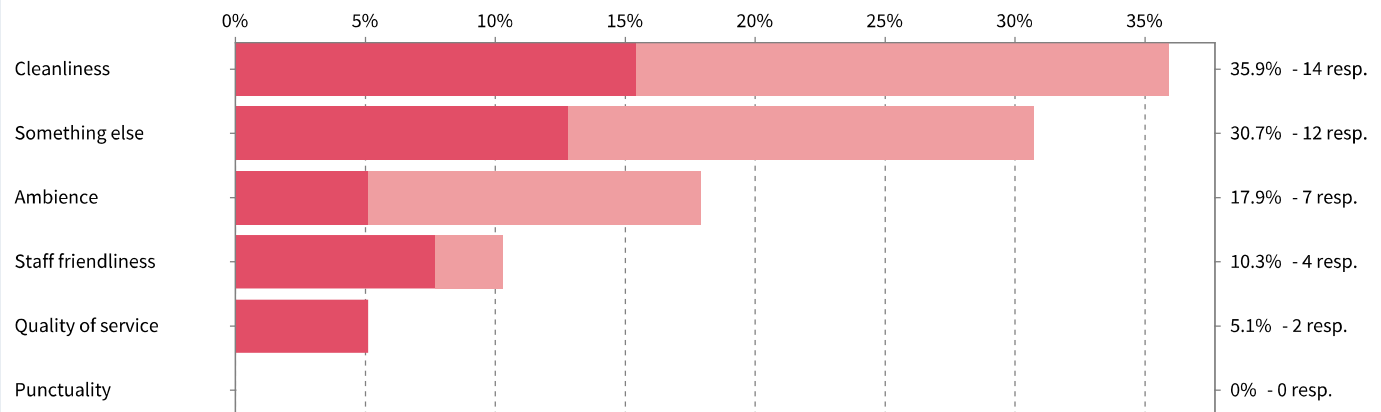


All units combined - hourly distribution



Pain Points

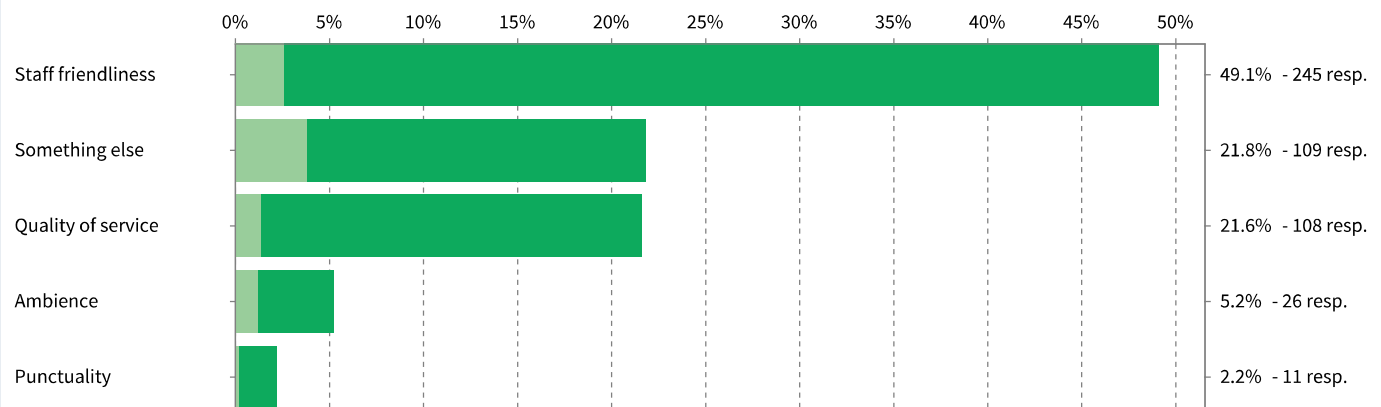
What could be improved?



Question skipped: 4

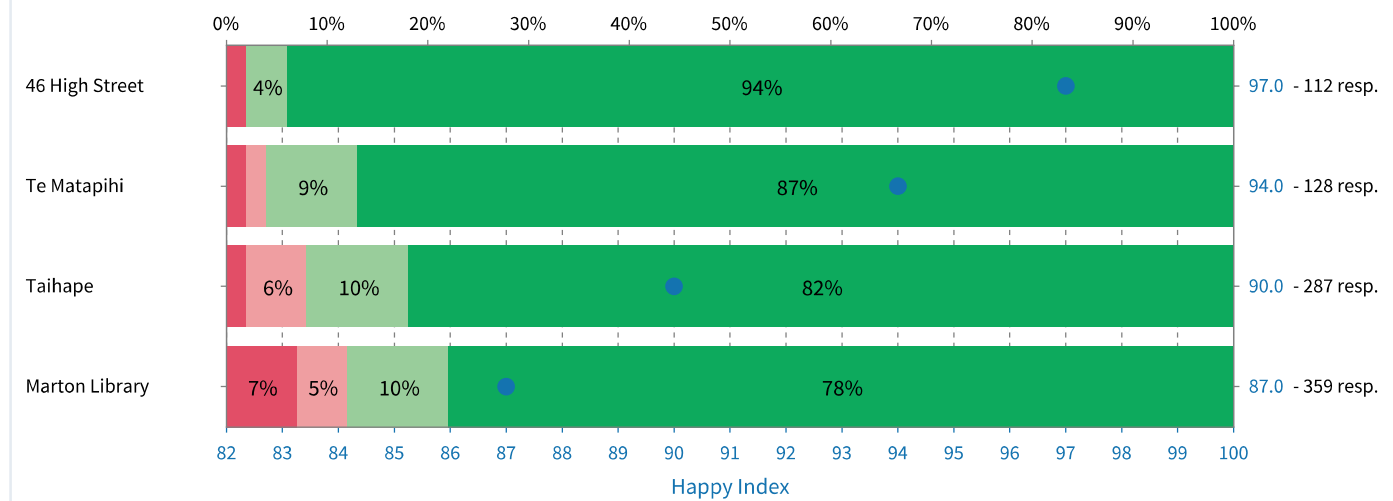
Highlights

What was good?

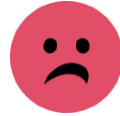


Question skipped: 29

Comparison



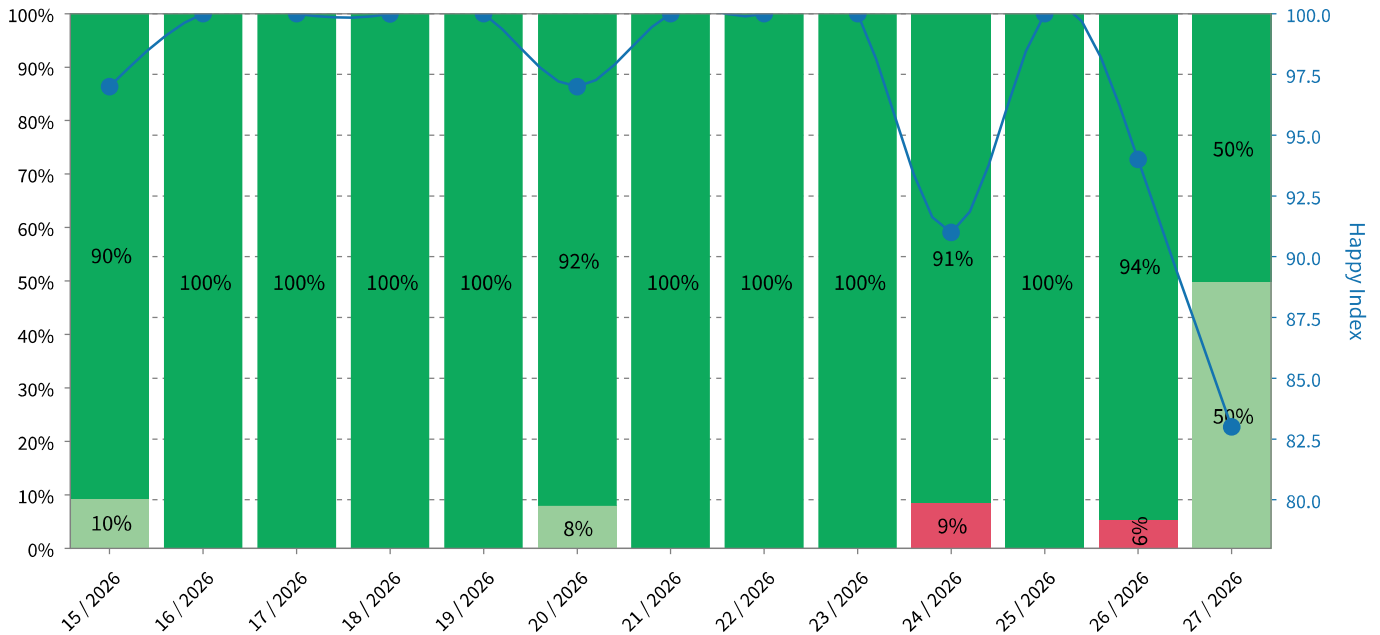
Please rate our service today

94%
106 resp.4%
4 resp.0%
0 resp.2%
2 resp.

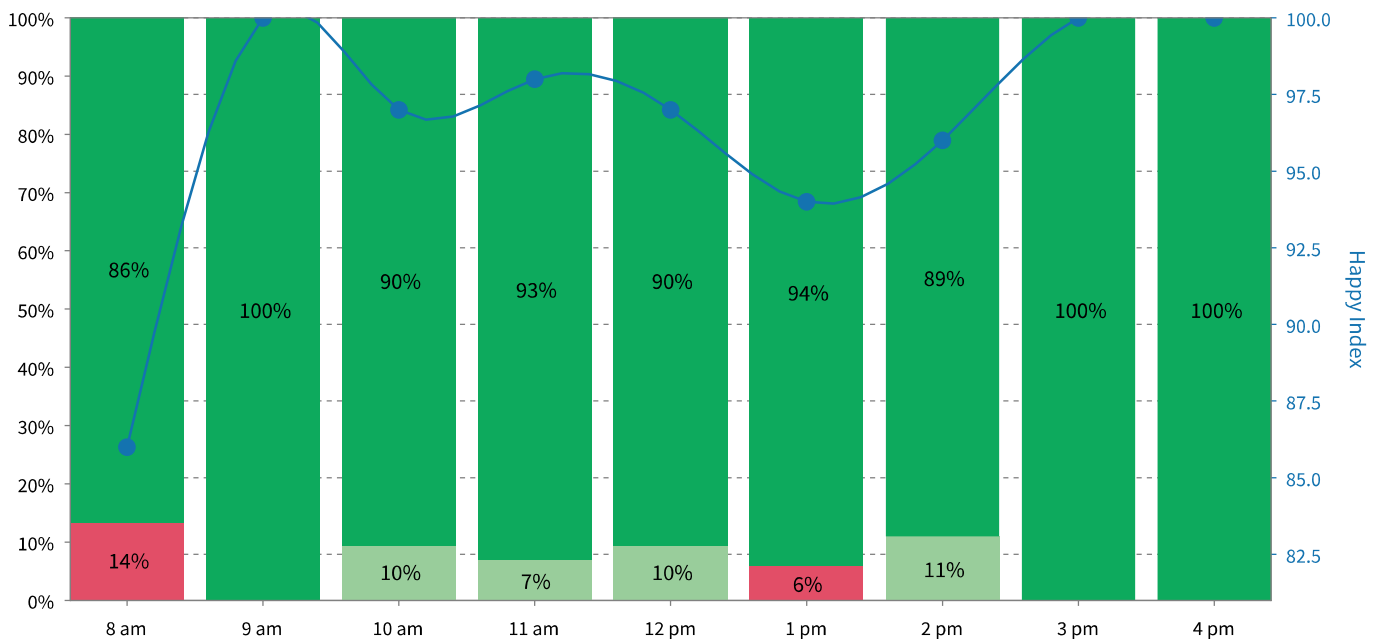
Happy Index: 97/100

Responses: 112

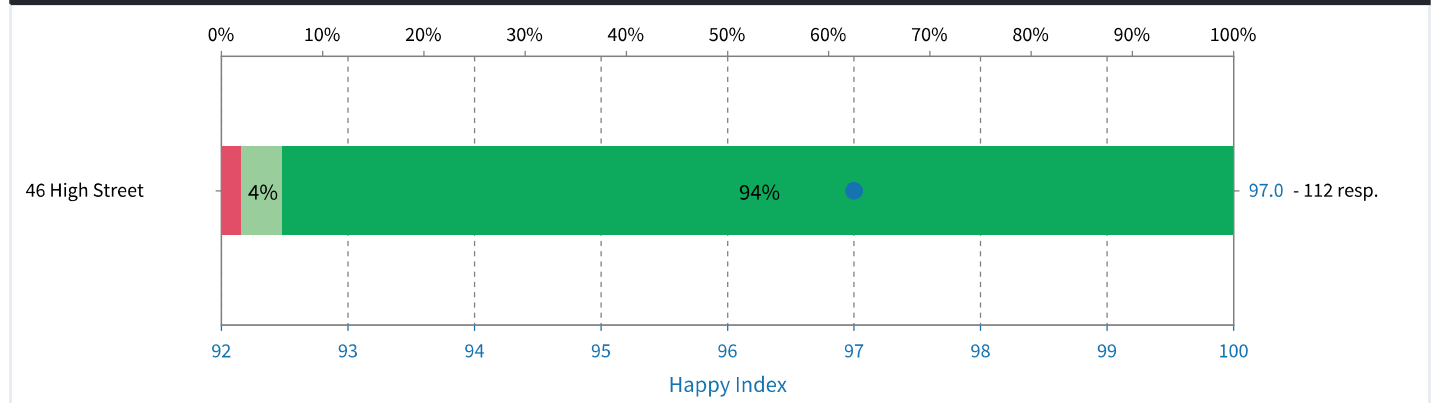
Week distribution



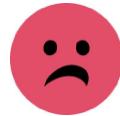
Hourly distribution



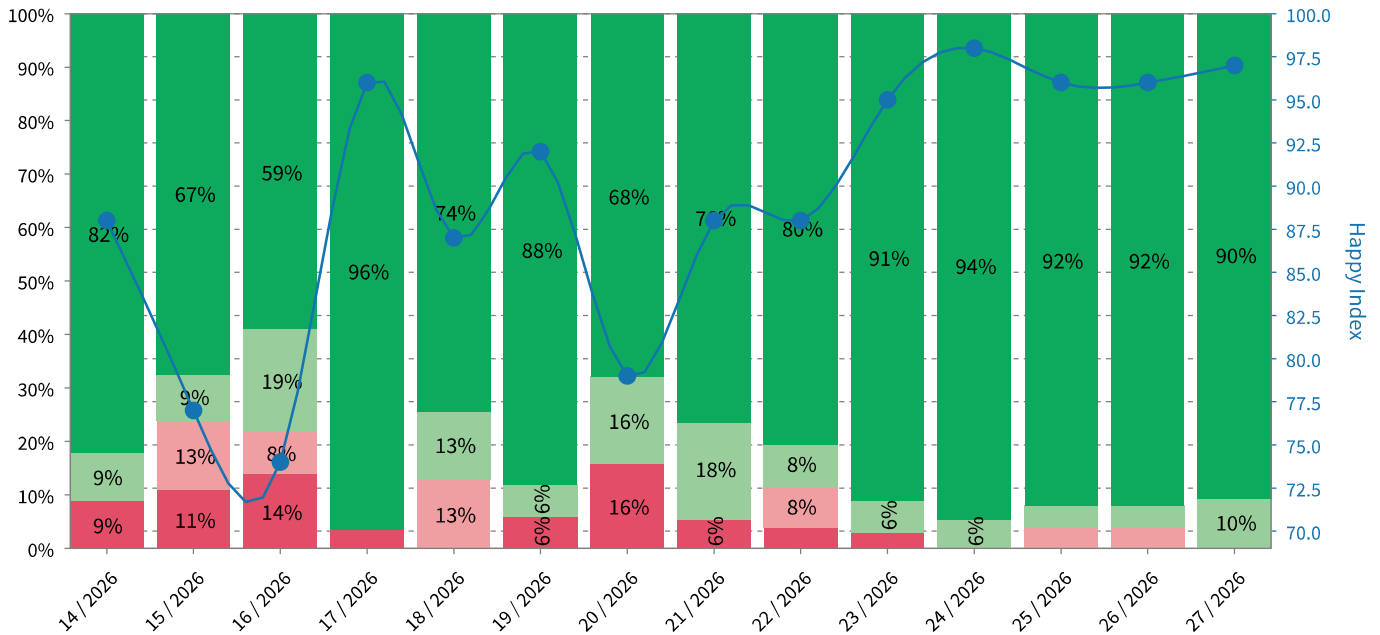
Comparison



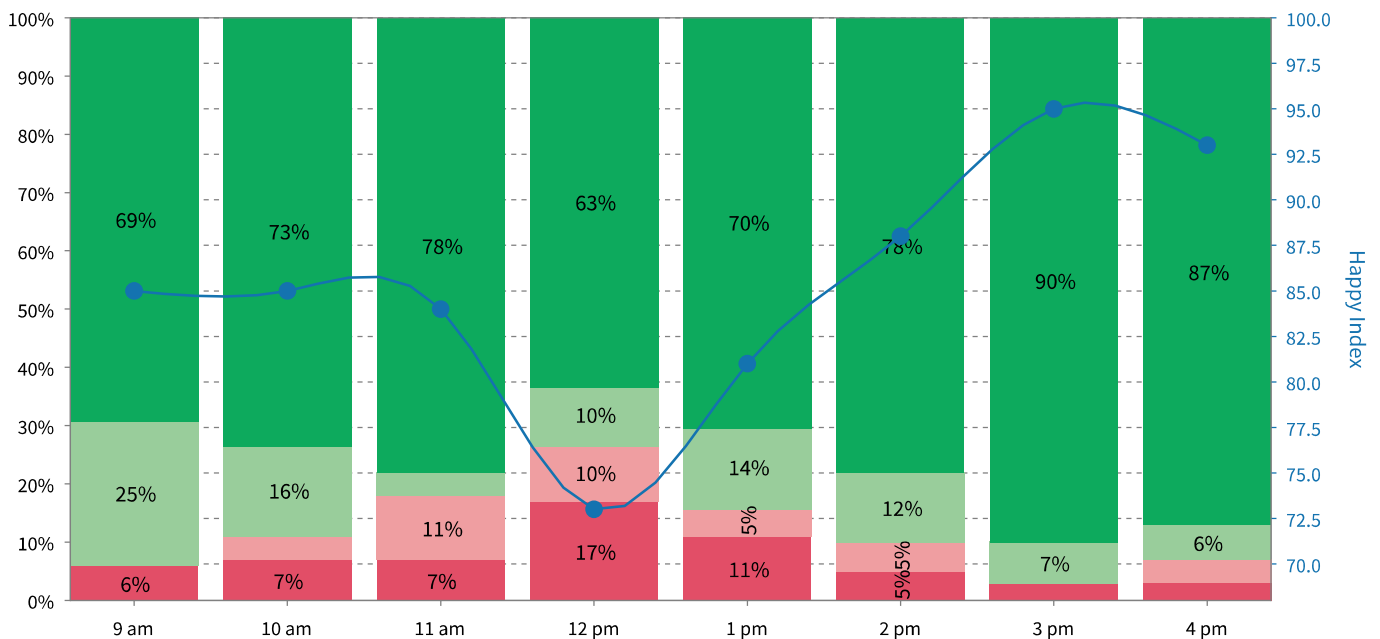
Please rate our service today

78%
282 resp.10%
35 resp.5%
18 resp.7%
24 resp.**Happy Index: 87/100****Responses: 359**

Week distribution

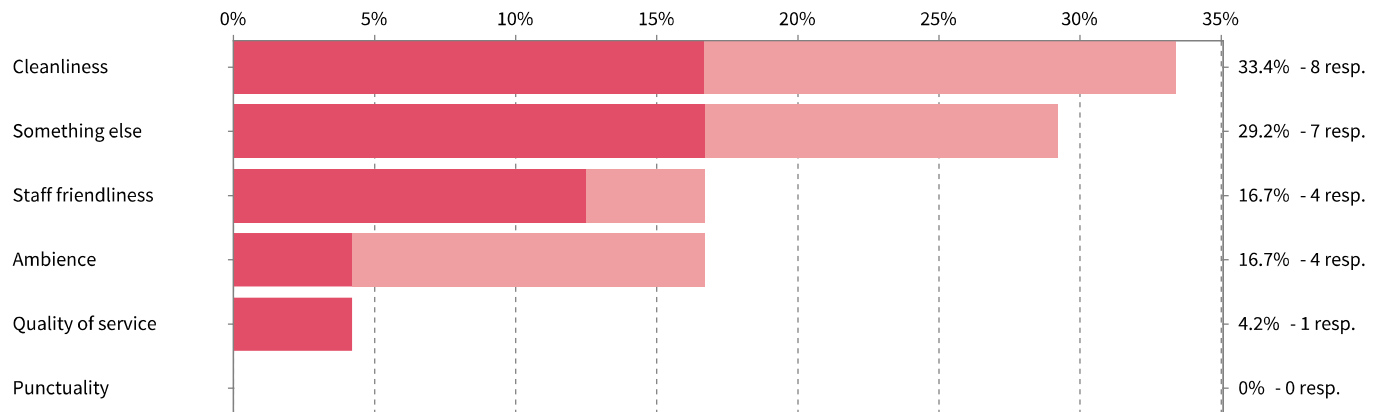


Hourly distribution



Pain Points

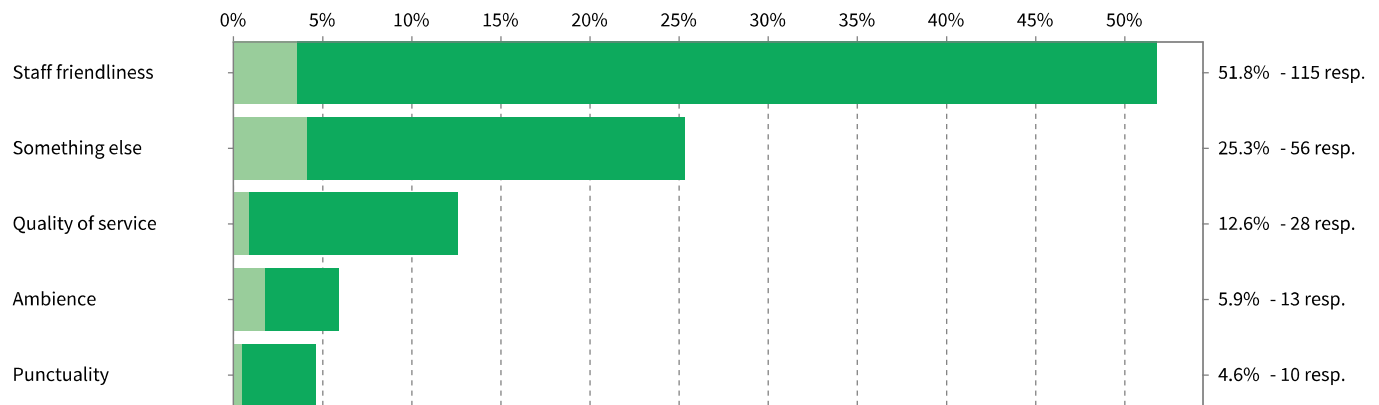
What could be improved?



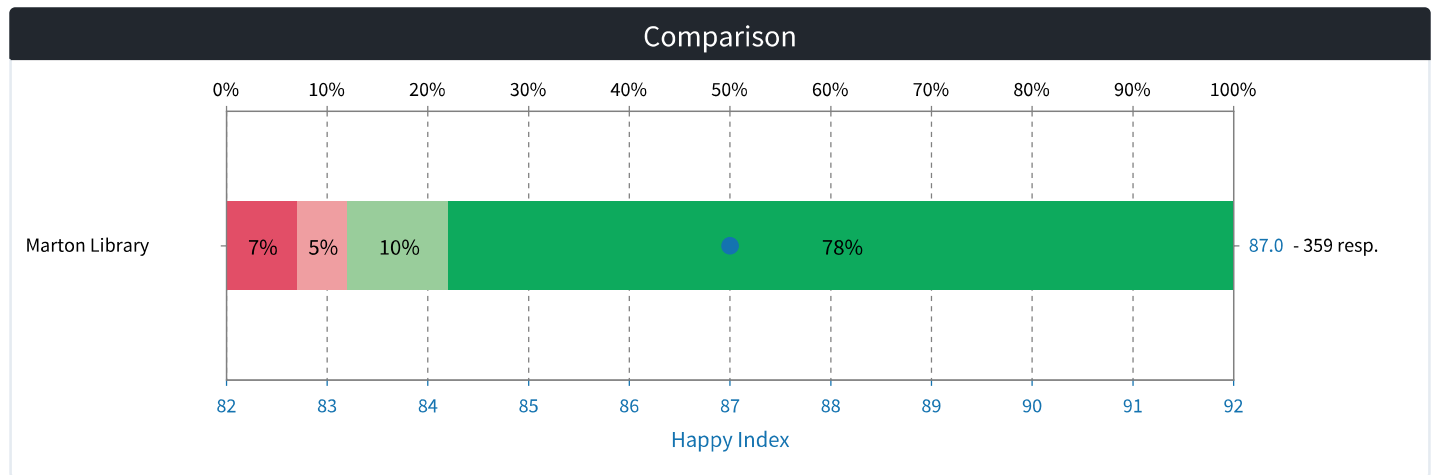
Question skipped: 2

Highlights

What was good?



Question skipped: 17



Please rate our service today



82%

233 resp.



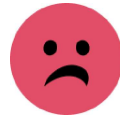
10%

29 resp.



6%

18 resp.



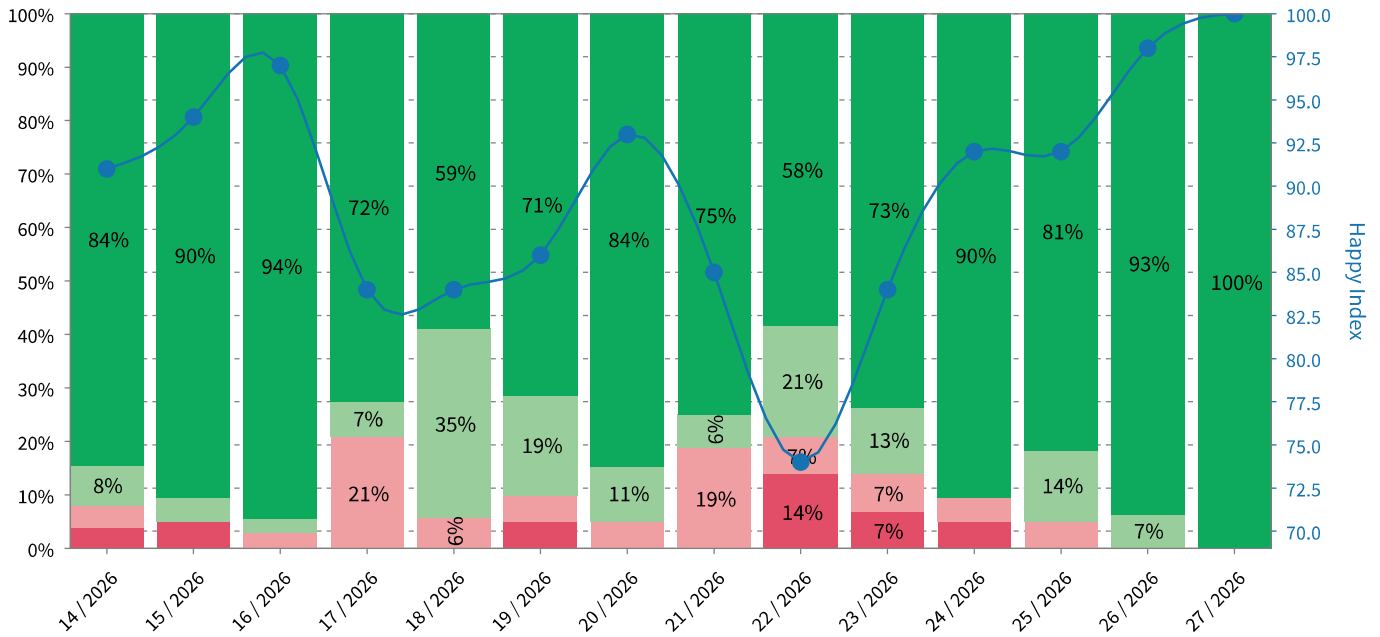
2%

7 resp.

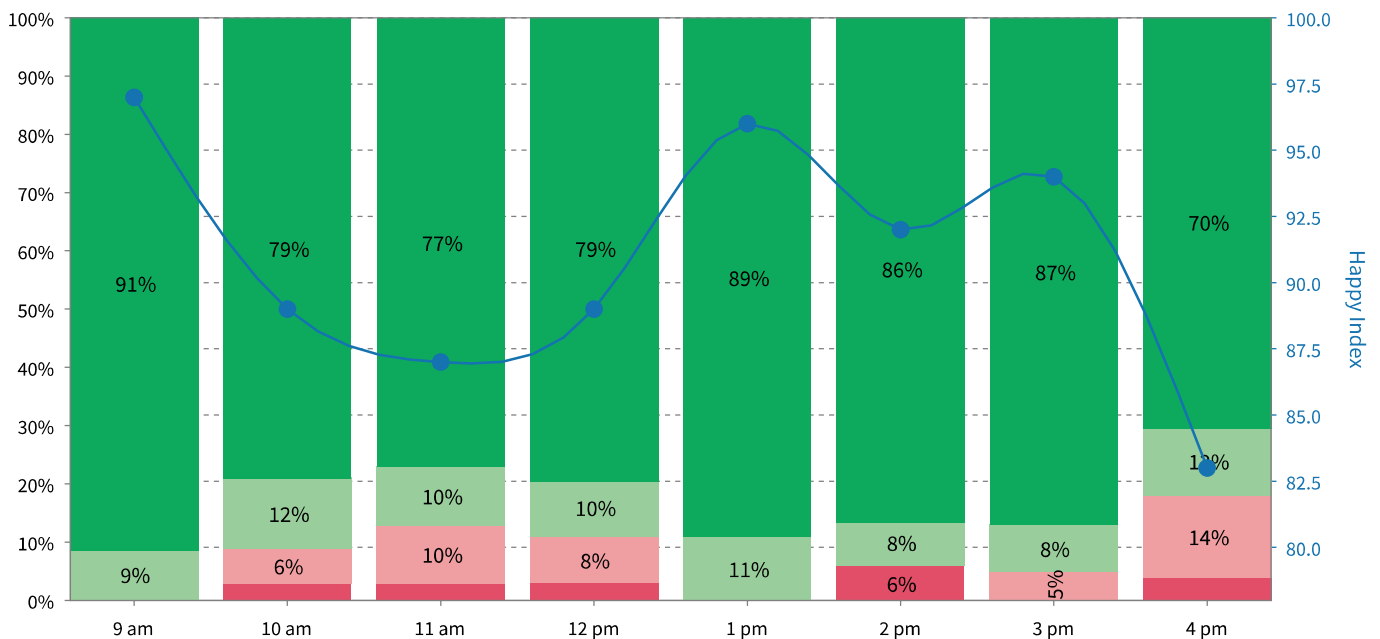
Happy Index: 90/100

Responses: 287

Week distribution

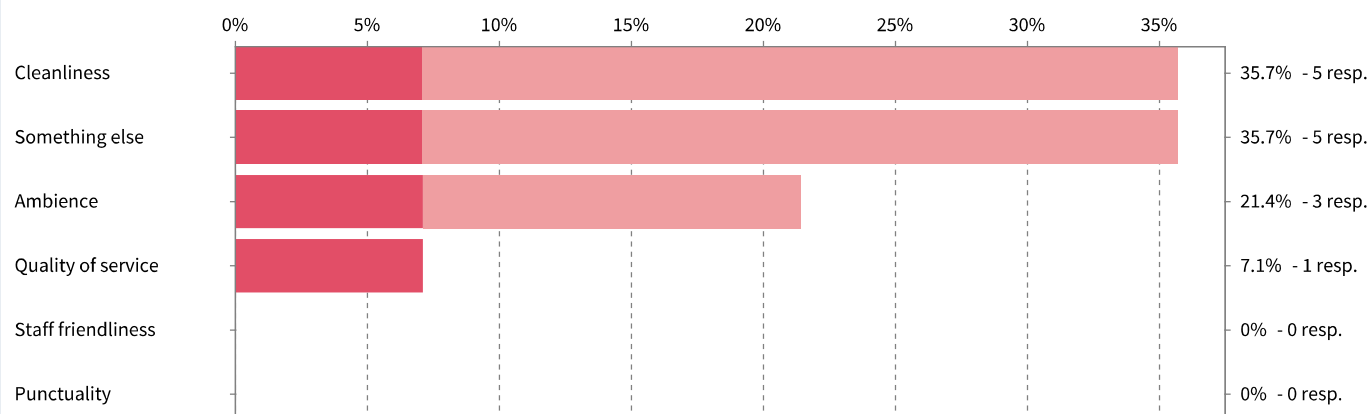


Hourly distribution



Pain Points

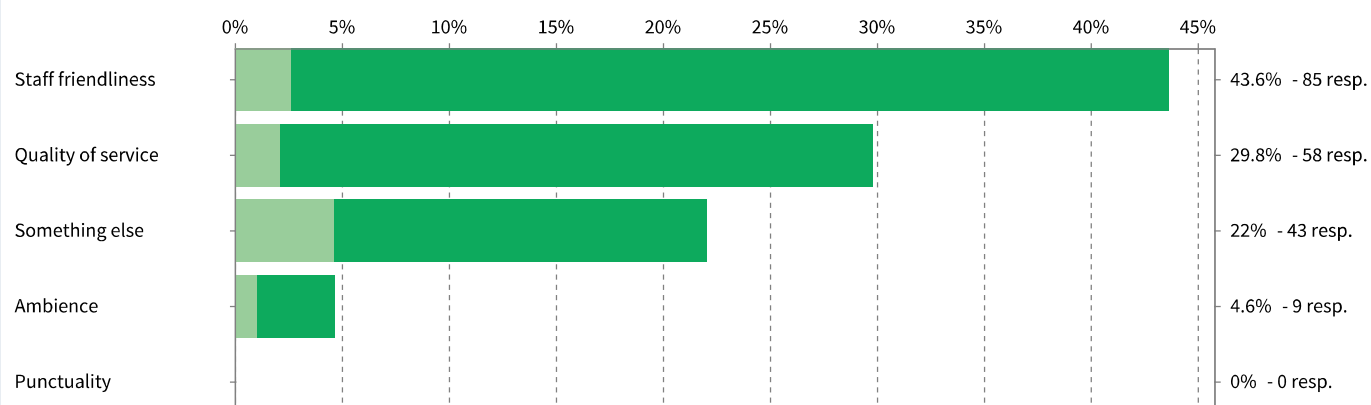
What could be improved?



Question skipped: 1

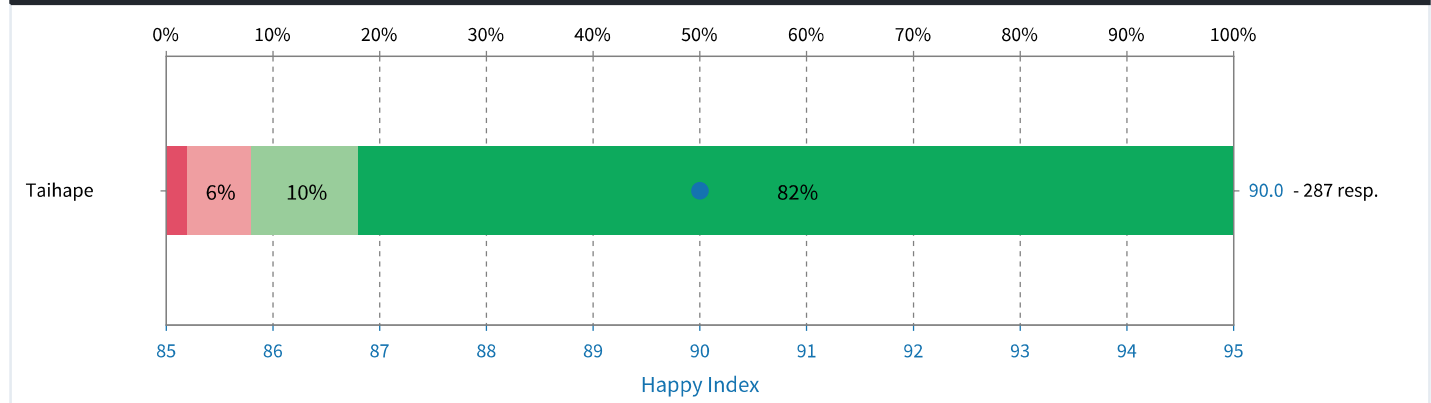
Highlights

What was good?



Question skipped: 12

Comparison



Please rate our service today



87%

112 resp.



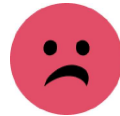
9%

11 resp.



2%

2 resp.

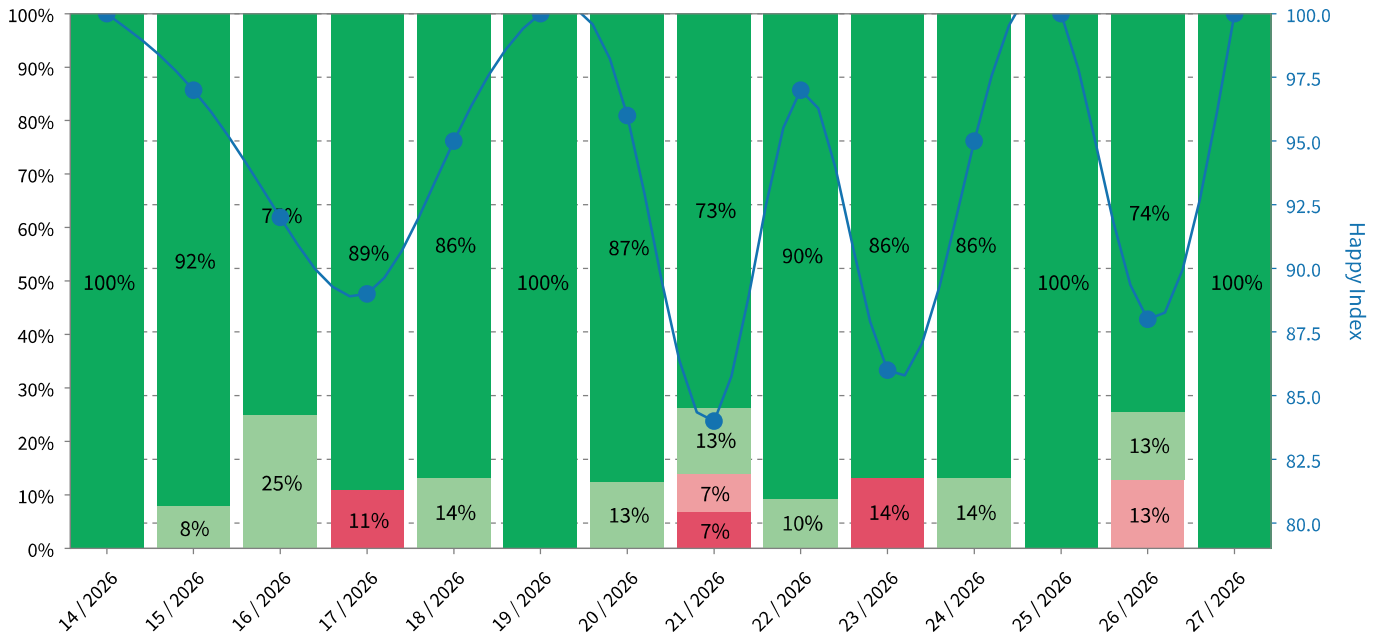


2%

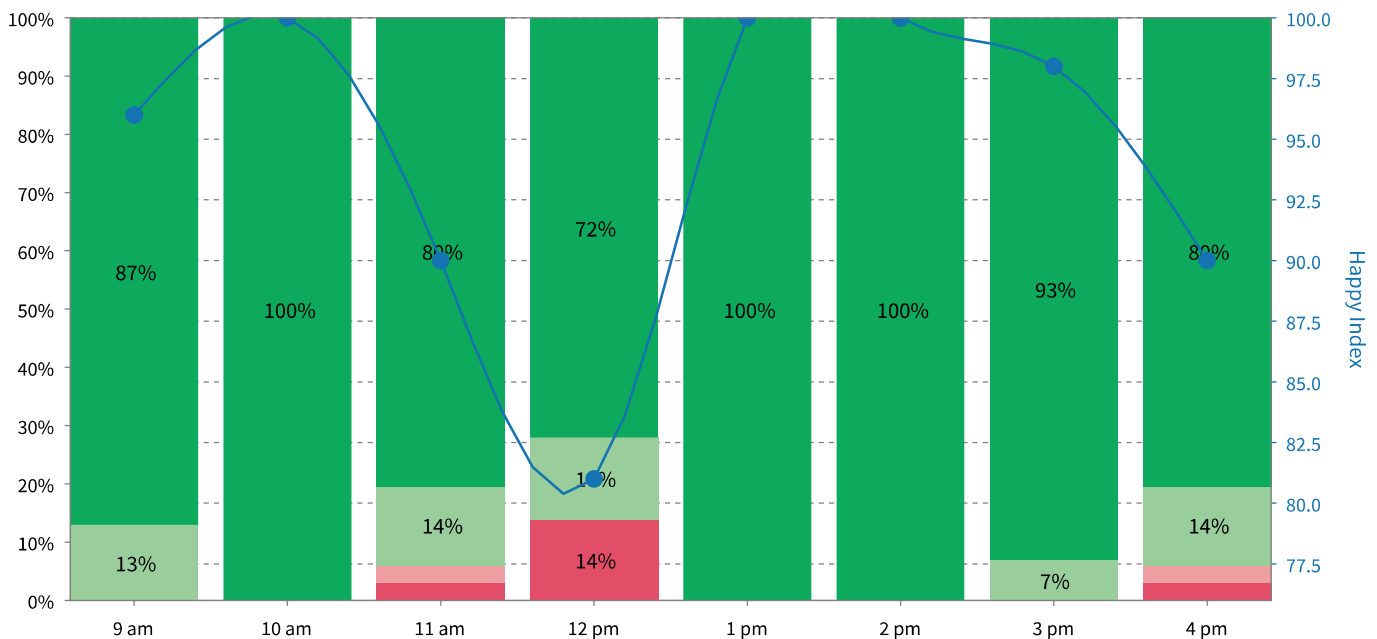
3 resp.

Happy Index: 94/100**Responses: 128**

Week distribution

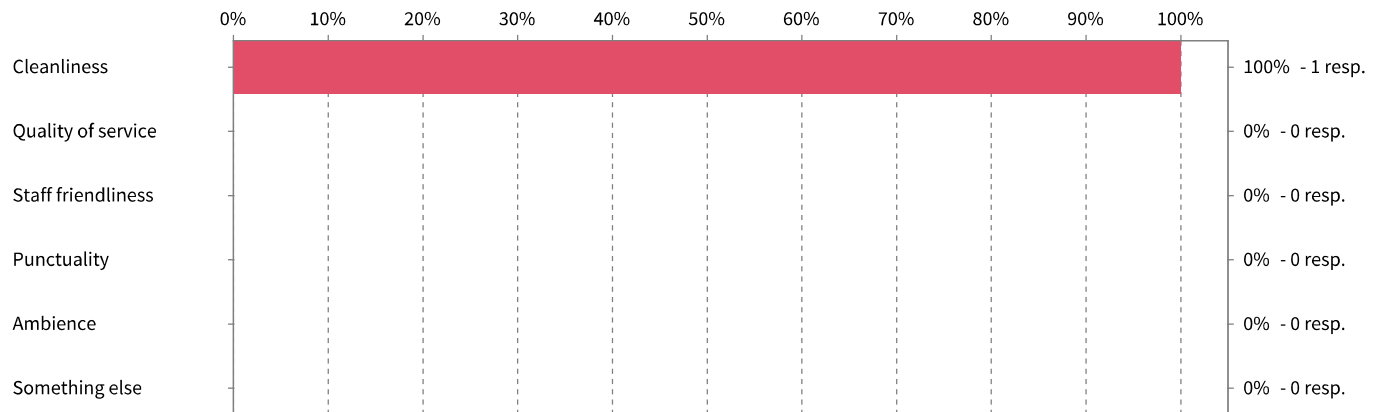


Hourly distribution



Pain Points

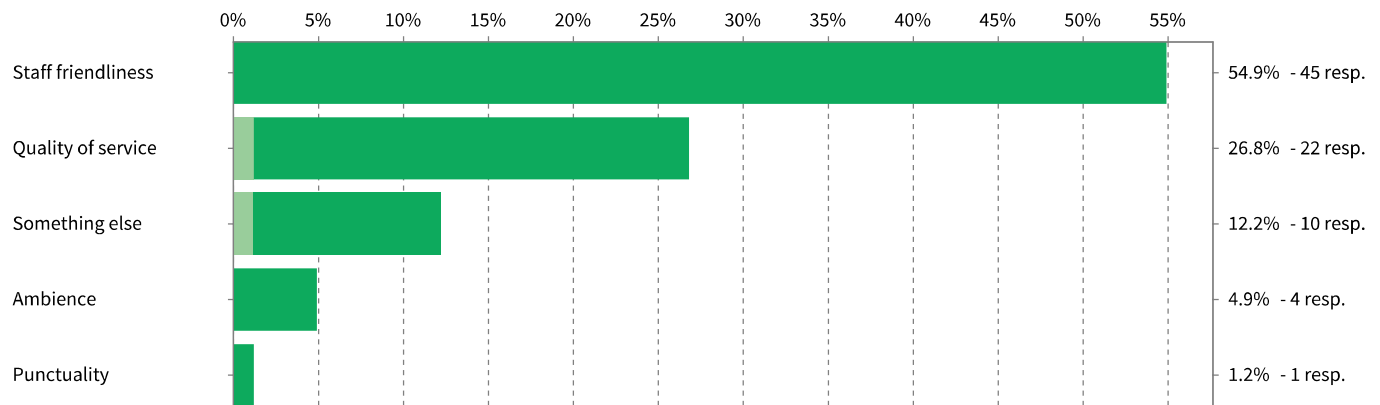
What could be improved?



Question skipped: 1

Highlights

What was good?



Comparison

