



# Rangitikei District Council

## Ratana Community Board Meeting

Agenda – Tuesday 8 October 2019 – 6:30 p.m.

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### The quorum for the Rātana Community Board is 3.

Council's Standing Orders (adopted 3 November 2016) 10.2 provide: The quorum for Council committees and sub-committees is as for Council, ie half the number of members if the number of members (including vacancies) is even or a majority if the number of members is odd.

**1 Whakamoemiti**

**2 Public Forum**

**3 Apologies**

**4 Members' Conflict of Interest**

Members are reminded of their obligation to declare any conflicts of interest they might have in respect of items on this agenda.

**5 Confirmation of Order of Business and Late Items**

That, taking into account the explanation provided why the item is not on the meeting agenda and why the discussion of the item cannot be delayed until a subsequent meeting, ..... be dealt with as a late item at this meeting.

**6 Confirmation of Minutes**

The Minutes from 13 August 2019 are attached.

File ref: 3-CB-1-1

**Recommendation:**

That the minutes of the Rātana Community Board meeting held on 13 August 2019 {as amended/ without amendment} be taken as read and verified as an accurate and correct record of the meeting.

**7 Chair's report**

A report will be provided at the meeting.

**8 Council decisions on recommendations from the Board**

There were no recommendations made to Council at the previous meeting.

**9 Update from Te Roopu Ahi Kaa**

Mr Mete will provide a verbal update from the Komiti's meeting earlier on 8 October 2019.

**Recommendation:**

That the verbal update on Te Roopu Ahi Kaa Komiti meeting on 8 October 2019 be received.

**10 Update on Water Supply upgrade**

An update will be tabled at the meeting.

**11 Update on wastewater treatment plant (and meetings of reference advisory group)**

An update will be tabled at the meeting.

**12 Update on Rātana playground project**

A verbal update will be provided.

**13 Update on proposed MoU between Council and the Rātana Communal Board of Trustees**

Research in Council records has been undertaken to document the basis (from Council's perspective) on its involvement in facilities at Ratana.

**14 Community Board Conference**

Mr Rourangi will provide a verbal update.

**15 Treaty of Waitangi commemoration 2020**

A letter from the Prime Minister is attached.

**16 Town Signage**

An updated proposal is attached, with three options to review.

**17 Feedback on Annual Residents Survey**

Earlier in 2019 Council undertook its Annual Residents Survey. Part of which the purpose is it set councils improvements plan for the upcoming year. While the feedback gathered has provided council with useful graphs showing various levels of satisfaction, what has been less forthcoming is feedback on how council can improve those statistics. In order to help us better service the community we are asking the Board to offer specific improvement ideas for council to consider. The following aspects of the survey being the most relevant to Ratana.

**Cemeteries**

With a nearly 50% dissatisfaction level with the Ratana Urupa, what specific suggestions can you offer council to undertake to improve the cemetery.

**Administration Buildings**

What specific improvements can you offer to increase satisfaction levels of the Marton Administration Building?

**Libraries**

There was a level of dissatisfaction with both the Marton and Bulls libraries, can you offer specific improvements ideas that council could undertake to improve these results?

**Wastewater**

What specific aspects of the wastewater service do you think council needs to focus on?

**Customer service**

While there was a high level of respondent's satisfied or very satisfied with councils customer service there was a still a reasonable portion that had a neutral response. What specific improvements could council make to increase customer service satisfaction?

**Elected members**

The survey produced a high response rate of neutral when asked the level of satisfaction with Elected members response timeframes and handling of the queries, why do think this might be?

**Communication and Publications**

The survey produced a high response rate of neutral for council communication and publications, what specific improvements could council make in this area?

**18 Other matters raised at previous meeting**

There were no other matters raised at the previous meeting.

**19 Cemetery register alignment**

There have been no new burials since, 01 August 2019. This is to be confirmed.

**20 Policy & Community Planning Project and Activity Report - September 2019**

A report is attached.

File ref: 1-CO-4-8

**Recommendation:**

That the 'Policy & Community Planning Project and Activity Report - September 2019' to the 8 October 2019 Ratana Community Board be received.

## **21 Current infrastructure projects/upgrades and other Council activities within the ward**

An extract is attached.

File ref: 3-CB-1-1

### **Recommendation:**

That the extract 'Current Infrastructure Projects/Updates and other Council Activities within the Rātana Ward' dated July - August 2019 to the 8 October 2019 Rātana Community Board be received.

## **22 Late Items**

As accepted in Item 5.

## **23 Future Items for the Agenda**

## **24 Next meeting**

This is the final meeting for the 2016/19 triennium.

## **25 Whakamoemiti/Meeting Closed**