#### Item 10 - Turakina Public Toilets

Questions from the Chair:

- What are the current costs of servicing the toilets at the Turakina Service Station?
  - Council pay an annual grant of \$3,000 (GST exclusive) to the Turakina Service Station.
- What is an approximate cost of servicing a dry vault toilet?

The cost of servicing is dependent on usage. One of Councils existing dry vault toilets is cleaned once per week and the cost for cleaning, consumables and 1x septic tank empty is approximately \$2000 per annum; twice weekly clean is approximately \$3200, and seven days per week is approximately \$7000 per annum (these costings are all for one dry-vault toilet).

#### Item 11 - Intermediaries

From time to time, an individual resident or business is dissatisfied with how Council has addressed an issue which they have raised, even though Council considers that the actions taken are reasonable and fair. While such people have a right to request the Ombudsman to investigate the matter, that may be seen as evading the issue and will certainly take time.

An alternative mechanism is to invite the chairs of the Community Boards and Community Committees to act as intermediaries. Such people are more distant from Council than the Mayor and Councillors which means governance-management boundaries are less of an issue. Their role would be to listen to both sides of the story and convey their view. It would not be binding, but it could help increase mutual understanding by both parties.

At its 25 June 2020 meeting, Council endorsed this principle, and invite Chairs of each Community Board and Community Committee to be intermediaries to assess whether Council has been reasonable in fair in responding to a particular issue from a resident or business within the District, and (if the chairs agree) setting that within a broader complaints policy to be considered by the Policy/Planning Committee.

#### Recommendation:

That, the Chair of Turakina Community Committee [agrees /does not agree] to be an Intermediary on behalf of Council and the Community.

# **MEMORANDUM**



TO:

Turakina Community Committee

FROM:

Bonnie Clayton – Governance Administrator

DATE:

01 July 2020

SUBJECT:

Small Projects Grant Scheme Update - July 2020

FILE:

3-CC-1-4

### 1 Allocation

- 1.1 The amount of the 2020/21 Small Projects Grant Scheme for Turakina Ward is \$710.
- 1.2 The allocation of the Small Projects Grant Scheme is for the period 1 July to 30 June each year. At its meeting on 29 February 2016, Council resolved to allow carry-forward from one financial year to the next of up to 100% of the annual allocation for any Committee's Small Projects Grant Fund, with the proviso that this be a specific resolution of the Committee.
- 1.3 At its meeting 25 June 2020, Council resolved to carry-forward the full amount of unspent funds from the 2019/20 year of \$771.00 to the 2020/21 year due to COVID-19 and the inability of the Committee to hold meetings and make their own carry forward recommendations.
- 1.4 This gives a total allocation for the 2020/2021 year of \$1,481.

## 2 Breakdown

2.1 Nothing for the 2020/21 year as yet.

## 3 Remaining Budget

This leaves a remaining budget for the 2020/21 financial year of \$1,481.

## 4 Recommendation:

4.1 That the memorandum 'Small Projects Grant Scheme Update – July 2020' to the 2 July 2020 Turakina Community Committee be received.

Bonnie Clayton Governance Administrator TABLED DOCUMENT

Tabled at Turakna Community Committee

on 2 July 2020

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