

20 April 2026

██████████
Email: ██████████

Dear ██████████

Local Government Official Information Request

Thank you for your request for information from Council. All requests to the Council for information are required to be considered in accordance with the Local Government Official Information and Meetings Act 1987 (LGOIMA). More information about how the Council handles LGOIMA requests can be found in the Council's LGOIMA Request Policy which is available on the Council's website [LGOIMA Request Policy: Rangitikei District Council](#)

Your request for information was received on 25 March 2026 and requested water test results for Ratana Pa. We wrote to you on 27 March 2026 to ask you to clarify and/or refine your request. Specifically, we asked you to clarify the date range you are wanting the water testing results for, along with any water testing parameters you are seeking in addition to chlorine or calcium hardness.

To date, we have not received a response from you to our request for clarification. However, we felt it would be helpful to respond with the information we hold.

Your questions and our response can be found below:

Question 1:

“I was wondering if you had any info / test reports for the reticulated water supply at Ratana Pa. No issues, I just have a customer requesting a filter and I want to recommend the best solution based on what may be in the water.
ie. Chlorine, calcium hardness etc”.

Response:

We have carefully considered your request against the information we hold.

In relation to calcium hardness, in accordance with the drinking water standards, this is not something Council generally tests for, unless there is a need for additional understanding related to a specific process or project. In relation to the site requested (Ratana Pa) we have not undertaken testing for calcium hardness, and therefore we do not hold any results. In this light, we need to refuse this part of your request under Section 17(e) of the LGOIMA because the information requested does not exist.

We can, however, provide the testing results for chlorine. Noting that you have not confirmed the timeframe you are requesting the information for, we have attached water testing results

(Chlorine) for Ratana, dating back to 4 July 2025, this being the beginning of our current financial year.

- Attachment 1 - Ratana Water Testing Results, Chlorine, 4 July 2025 - 27 February 2026

If the above does not provide the information you require, then you are welcome to submit another request identifying the date range and parameters you would like us to consider. Please note that this would be considered to be a new request in relation to calculating the maximum statutory timeframe for response.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that it is our policy to proactively release our responses to official information requests, where appropriate. Our response to your request will be published shortly at [RDC Official Information - Proactive Release](#) with your personal information removed.

If you wish to discuss this decision with us, please feel free to email lgoima@rangitikei.govt.nz.

Yours sincerely,

LGOIMA Officer
Rangitikei District Council

Ratana Water Testing Results - Chlorine Readings - 4 July 2025 - 27 February 2026

Lab Data: Ratana

Sample Date/Time	Sample Point	Chlorine - onsite reading by RDC - g/m ³ Cl ₂
04/07/2025 08:40:00	Ratana Town - 1 RAT001RA	
07/07/2025 08:40:00	Ratana Town - 2 RAT001RA	0.97
08/07/2025 08:40:00	Ratana Town - 1 RAT001RA	1.07
10/07/2025 08:20:00	Ratana Town - 2 RAT001RA	0.91
14/07/2025 08:50:00	Ratana Town - 1 RAT001RA	1.2
16/07/2025 07:00:00	Ratana Town - 2 RAT001RA	0.97
17/07/2025 08:00:00	Ratana Town - 1 RAT001RA	0.88
21/07/2025 08:45:00	Ratana Town - 2 RAT001RA	0.96
23/07/2025 08:30:00	Ratana Town - 1 RAT001RA	1.15
25/07/2025 08:30:00	Ratana Town - 2 RAT001RA	1.15
29/07/2025 08:50:00	Ratana Town - 1 RAT001RA	1.32
30/07/2025 08:10:00	Ratana Town - 2 RAT001RA	1.22
01/08/2025 09:00:00	Ratana Town - 1 RAT001RA	
04/08/2025 08:20:00	Ratana Town - 2 RAT001RA	1.39
06/08/2025 08:45:00	Ratana Town - 1 RAT001RA	1.38
08/08/2025 08:40:00	Ratana Town - 2 RAT001RA	1.7
11/08/2025 08:25:00	Ratana Town - 1 RAT001RA	1.46
13/08/2025 08:30:00	Ratana Town - 2 RAT001RA	1.36
15/08/2025 08:00:00	Ratana Town - 1 RAT001RA	1.27
18/08/2025 09:25:00	Ratana Town - 2 RAT001RA	1.16
20/08/2025 08:20:00	Ratana Town - 1 RAT001RA	0.85
21/08/2025 07:25:00	Ratana Town - 2 RAT001RA	1.21
25/08/2025 07:40:00	Ratana Town - 1 RAT001RA	0.93
27/08/2025 08:40:00	Ratana Town - 2 RAT001RA	1.01
29/08/2025 08:25:00	Ratana Town - 1 RAT001RA	0.83
01/09/2025 07:25:00	Ratana Town - 2 RAT001RA	1.15
03/09/2025 08:35:00	Ratana Town - 1 RAT001RA	1.24
05/09/2025 07:30:00	Ratana Town - 2 RAT001RA	1.44
09/09/2025 06:45:00	Ratana Town - 1 RAT001RA	1.83
11/09/2025 08:55:00	Ratana Town - 2 RAT001RA	1.52
12/09/2025 08:20:00	Ratana Town - 1 RAT001RA	1.53
16/09/2025 08:50:00	Ratana Town - 2 RAT001RA	1.6
18/09/2025 08:35:00	Ratana Town - 1 RAT001RA	1.59
19/09/2025 08:05:00	Ratana Town - 2 RAT001RA	1.59
22/09/2025 08:05:00	Ratana Town - 1 RAT001RA	1.25
24/09/2025 08:20:00	Ratana Town - 2 RAT001RA	1.04
26/09/2025 08:20:00	Ratana Town - 2 RAT001RA	0.97
29/09/2025 09:25:00	Ratana Town - 2 RAT001RA	0.91
01/10/2025 10:00:00	Ratana Town - 2 RAT001RA	1.12
03/10/2025 09:50:00	Ratana Town - 1 RAT001RA	1.13
06/10/2025 09:29:00	Ratana Town - 2 RAT001RA	1.52
09/10/2025 09:00:00	Ratana Town - 1 RAT001RA	1.31
10/10/2025 09:40:00	Ratana Town - 2 RAT001RA	1.58
13/10/2025 09:40:00	Ratana Town - 1 RAT001RA	1.32
15/10/2025 09:00:00	Ratana Town - 2 RAT001RA	0.96
17/10/2025 08:35:00	Ratana Town - 1 RAT001RA	0.92
21/10/2025 08:55:00	Ratana Town - 2 RAT001RA	1.03
22/10/2025 09:15:00	Ratana Town - 1 RAT001RA	0.92
23/10/2025 08:40:00	Ratana Town - 2 RAT001RA	1.22

27/10/2025 08:35:00	Ratana Town - 1 RAT001RA	1
30/10/2025 09:55:00	Ratana Town - 2 RAT001RA	2.02
31/10/2025 09:30:00	Ratana Town - 1 RAT001RA	1.65
04/11/2025 09:40:00	Ratana Town - 2 RAT001RA	1.15
06/11/2025 07:55:00	Ratana Town - 1 RAT001RA	1.19
07/11/2025 08:00:00	Ratana Town - 2 RAT001RA	1.25
11/11/2025 08:15:00	Ratana Town - 1 RAT001RA	0.94
13/11/2025 09:55:00	Ratana Town - 2 RAT001RA	1.81
14/11/2025 08:20:00	Ratana Town - 1 RAT001RA	1.68
18/11/2025 08:30:00	Ratana Town - 2 RAT001RA	1.23
19/11/2025 09:15:00	Ratana Town - 1 RAT001RA	1.42
21/11/2025 09:05:00	Ratana Town - 2 RAT001RA	1.1
25/11/2025 08:10:00	Ratana Town - 1 RAT001RA	1.05
28/11/2025 09:10:00	Ratana Town - 1 RAT001RA	1.03
01/12/2025 08:55:00	Ratana Town - 2 RAT001RA	0.99
03/12/2025 09:25:00	Ratana Town - 1 RAT001RA	1.13
05/12/2025 09:15:00	Ratana Town - 2 RAT001RA	1.14
09/12/2025 11:40:00	Ratana Town - 1 RAT001RA	1.16
11/12/2025 09:45:00	Ratana Town - 2 RAT001RA	1.74
12/12/2025 10:20:00	Ratana Town - 1 RAT001RA	1.67
16/12/2025 08:40:00	Ratana Town - 2 RAT001RA	1.29
18/12/2025 08:15:00	Ratana Town - 1 RAT001RA	1.35
19/12/2025 08:35:00	Ratana Town - 2 RAT001RA	1.61
22/12/2025 08:20:00	Ratana Town - 1 RAT001RA	1.69
24/12/2025 09:15:00	Ratana Town - 1 RAT001RA	1.69
26/12/2025 08:15:00	Ratana Town - 2 RAT001RA	1.14
30/12/2025 09:15:00	Ratana Town - 1 RAT001RA	0.47
31/12/2025 08:55:00	Ratana Town - 2 RAT001RA	1.07
02/01/2026 08:45:00	Ratana Town - 1 RAT001RA	0.99
05/01/2026 09:20:00	Ratana Town - 2 RAT001RA	1.23
06/01/2026 09:50:00	Ratana Town - 1 RAT001RA	0.85
07/01/2026 06:20:00	Ratana Town - 2 RAT001RA	1.18
09/01/2026 09:25:00	Ratana Town - 1 RAT001RA	1.16
13/01/2026 07:15:00	Ratana Town - 2 RAT001RA	1.56
15/01/2026 07:10:00	Ratana Town - 1 RAT001RA	1.14
16/01/2026 09:55:00	Ratana Town - 2 RAT001RA	1.1
20/01/2026 08:40:00	Ratana Town - 1 RAT001RA	1.34
22/01/2026 09:40:00	Ratana Town - 2 RAT001RA	1.79
23/01/2026 09:10:00	Ratana Town - 1 RAT001RA	1.54
26/01/2026 08:50:00	Ratana Town - 2 RAT001RA	1.45
28/01/2026 09:40:00	Ratana Town - 1 RAT001RA	1.3
30/01/2026 08:45:00	Ratana Town - 2 RAT001RA	1.24
02/02/2026 10:00:00	Ratana Town - 1 RAT001RA	1.19
04/02/2026 08:45:00	Ratana Town - 2 RAT001RA	1.25
06/02/2026 09:10:00	Ratana Town - 1 RAT001RA	1.1
09/02/2026 08:35:00	Ratana Town - 2 RAT001RA	1.14
12/02/2026 12:10:00	Ratana Town - 1 RAT001RA	1.08
13/02/2026 08:30:00	Ratana Town - 1 RAT001RA	0.79
16/02/2026 07:40:00	Ratana Town - 2 RAT001RA	1.04
18/02/2026 09:25:00	Ratana Town - 1 RAT001RA	1.01
20/02/2026 09:20:00	Ratana Town - 2 RAT001RA	1.03
24/02/2026 08:55:00	Ratana Town - 2 RAT001RA	0.84
26/02/2026 08:25:00	Ratana Town - 1 RAT001RA	1
27/02/2026 08:40:00	Ratana Town - 1 RAT001RA	1.14